

Effective: January 15, 2010

SECTION 1 – OPERATOR SERVICES

1.1 OPERATOR SERVICES

APPLICABILITY

Applicable to business and residence customers.

TERRITORY

InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the state

RATES AND CHARGES

InterLATA

<u>Day</u>	<u>Evening</u>		<u>Night</u>			
<u>First</u>	<u>Add'l</u>	<u>First</u>	<u>Add'l</u>	<u>First</u>	<u>Add'l</u>	
<u>Mileage</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
1 - 20	\$.1300	\$.0800	\$.1034	\$.0673	\$.0776	\$.0505
21 - 40	.1600	.1100	.1290	.0873	.1086	.0786
41 - 70	.1600	.1200	.1382	.0942	.1138	.0790
71 - 100	.1700	.1400	.1474	.1080	.1189	.0879
101 - 150	.1700	.1400	.1566	.1080	.1344	.0879
151- 330	.1700	.1500	.1658	.1181	.1344	.0982
331+	.1800	.1500	.1750	.1285	.1551	.1034

IntraLATA

<u>Day</u>	<u>Evening</u>		<u>Night</u>			
<u>First</u>	<u>Add'l</u>	<u>First</u>	<u>Add'l</u>	<u>First</u>	<u>Add'l</u>	
<u>Mileage</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
1 - 12	\$.1556	\$.0656	\$.1156	\$.0456	\$.0656	\$.0456
13 - 16	.1556	.0656	.1156	.0456	.0656	.0456
17 - 20	.1556	.0656	.1156	.0456	.0656	.0456
21 - 25	.1956	.1256	.1656	.1056	.1056	.0756
26 - 30	.1956	.1256	.1656	.1056	.1056	.0756
31 - 40	.1956	.1256	.1656	.1056	.1056	.0756
41 - 50	.2256	.1456	.1756	.1156	.1356	.0856
51 - 70	.2256	.1456	.1756	.1156	.1356	.0856
70+	.2556	.1956	.1856	.1356	.1658	.1356

SPECIAL CONDITIONS

All calls are billed in one minute increments. Fractional minutes are calculated to the next higher minute.

If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

The above rates also apply to calls placed by casual callers.

Effective: January 15, 2010

SECTION 2 – MISCELLANEOUS SERVICE FEATURES

2.1 MISCELLANEOUS SERVICE FEATURES

APPLICABILITY

Applicable to miscellaneous service features available to customers as indicated below.

TERRITORY

InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the state

RATES

Operator Services

Operator Services are available from all originating service locations. A one-time Call Placement charge will be added to the first minute of each call.

CALL PLACEMENT CHARGE	
Directory Assistance	\$1.99
Directory Assistance - Casual Call C*Talk Service	\$1.99
<i>Station-to-Station - Operator Dialed</i>	
Collect	\$1.95
Third Party	\$1.95
<i>Station-to-Station - Customer Dialed</i>	
Collect	\$0.95
Third Party	\$0.95
<i>Person-to-Person - Operator Dialed</i>	
Collect	\$3.95
Third Party	\$3.95
Calling Card	\$2.95
<i>Person-to-Person - Customer Dialed</i>	
Collect	\$2.95
Third Party	\$2.95
Calling Card	\$2.95

SPECIAL CONDITIONS

Exemptions

A Customer with a physical disability, which limits use of a telephone directory, may be granted an exemption from the Directory Assistance charges shown above, upon completing a Company provided exemption form, and attaching a certificate of disability from a licensed physician, speech pathologist, audiologist, optometrist or chiropractor acting within the scope of their licenses.

Effective: November 3, 2011

SECTION 2 – MISCELLANEOUS SERVICE FEATURES

2.1 MISCELLANEOUS SERVICE FEATURES

APPLICABILITY

Applicable to miscellaneous service features available to customers as indicated below.

TERRITORY

InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the state

RATES

Operator Services

Operator Services are available from all originating service locations. A one-time Call Placement charge will be added to the first minute of each call.

CALL PLACEMENT CHARGE	
Directory Assistance	\$1.99
Directory Assistance - Casual Call C*Talk Service	\$1.99
<i>Station-to-Station - Operator Dialed</i>	
Collect	\$1.95
Third Party	\$1.95
<i>Station-to-Station - Customer Dialed</i>	
Collect	\$0.95
Third Party	\$0.95
<i>Person-to-Person - Operator Dialed</i>	
Collect	\$3.95
Third Party	\$3.95
<i>Person-to-Person - Customer Dialed</i>	
Collect	\$2.95
Third Party	\$2.95

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SPECIAL CONDITIONS

Exemptions

A Customer with a physical disability, which limits use of a telephone directory, may be granted an exemption from the Directory Assistance charges shown above, upon completing a Company provided exemption form, and attaching a certificate of disability from a licensed physician, speech pathologist, audiologist, optometrist or chiropractor acting within the scope of their licenses.

Effective: March 6, 2014

SECTION 2 – MISCELLANEOUS SERVICE FEATURES

2.1 MISCELLANEOUS SERVICE FEATURES

APPLICABILITY

Applicable to miscellaneous service features available to customers as indicated below.

TERRITORY

InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the state

RATES

Operator Services

Operator Services are available from all originating service locations. A one-time Call Placement charge will be added to the first minute of each call.

CALL PLACEMENT CHARGE	
Directory Assistance, per call	\$1.99
Directory Assistance - Casual Call C*Talk Service	\$1.99
Directory Assistance Call Completion (DACC)	
Per Completed Call	\$1.00
Rate Per Minute	\$0.10
<i>Station-to-Station - Operator Dialed</i>	
Collect	\$1.95
Third Party	\$1.95
<i>Station-to-Station - Customer Dialed</i>	
Collect	\$0.95
Third Party	\$0.95
<i>Person-to-Person - Operator Dialed</i>	
Collect	\$3.95
Third Party	\$3.95
<i>Person-to-Person - Customer Dialed</i>	
Collect	\$2.95
Third Party	\$2.95

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SPECIAL CONDITIONS

Exemptions

A Customer with a physical disability, which limits use of a telephone directory, may be granted an exemption from the Directory Assistance charges shown above, upon completing a Company provided exemption form, and attaching a certificate of disability from a licensed physician, speech pathologist, audiologist, optometrist or chiropractor acting within the scope of their licenses.

Effective: November 20, 2016

SECTION 2 – MISCELLANEOUS SERVICE FEATURES

2.1 MISCELLANEOUS SERVICE FEATURES

APPLICABILITY

Applicable to miscellaneous service features available to customers as indicated below.

TERRITORY

InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the state where facilities and operating conditions permit.

RATES

Operator Services

No Service Charge will apply when the Operator finds the called telephone line to be out of order.

Service Charges are assessed as specified below:

	Per Call	
	CA Markets	GVN Market
Directory Assistance	\$1.99	
Directory Assistance - Casual Call C*Talk Service	\$1.99	
Directory Assistance Call Completion (DACC)	\$1.00	\$0.99
	Per Minute	
Directory Assistance Call Completion (DACC)	\$0.10	\$0.25

	Per Call	
	IntraLATA	InterLATA
Operator Assisted Station to Station	\$3.00	\$3.45
Collect	\$3.00	\$3.45
Operator Assisted Person to Person	\$4.75	\$4.95
Operator Assisted Third Number Billed	\$3.00	\$3.45

(L) Material relocated to Sheet 2.

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Effective: October 4, 2010

SECTION 3 – SERVICE PLANS

TABLE OF CONTENTS

<u>DESCRIPTION</u>	<u>SHEET NO.</u>
3.1 Citizens Simple Rate Plus	1
3.2 Value Rate Plan	2
3.3 Citizens Freedom Plan	3
3.4 Residential Simple Rate Plan	4
3.5 Frontier Business Toll Free	5
3.6 Citizens Business Service Offering	6
3.7 Citizens Business Rate Plus	7
3.8 Business Rate Plus – Direct billed	8
3.9 Business Rate Plus Calling Card	9
3.10 Business 250 Plus Service Offering	10
3.11 Citizens Business Long Distance Plan	11
3.12 Private Line Service Offering	12
3.13 Prepaid Calling Card	17
3.14 Commercial Service	18
3.15 FrontierWorks Business Connections LD Bundle	19
3.16 Frontier One	22
3.17 Frontier Independence	23
3.18 Frontier Common Sense	28
3.19 Frontier HomeSaver	30
3.20 Frontier TravelCard	32
3.21 Frontier VIP	33
3.22 FrontierWorks LD	42
3.23 Freedom Calling Plan – Version A	44
3.24 Frontier Destinations	46
3.25 Frontier Small Business Advantage LD, Version B	48
3.26 Frontier Digital Phone Service	50
3.27 Frontier Digital Phone Silver-CTC of California - Grandfathered	52
3.28 Frontier Digital Phone Silver of Golden State – Grandfathered	54
3.29 Frontier UnlimitedCA-of Golden State X1	56
3.30 Frontier Digital Phone Silver-CTC of Tuolumne – Grandfathered	58
3.31 Frontier Business Metro Service	60
3.32 Frontier Unlimited State	62
3.33 Frontier Digital Phone State Unlimited	64

Effective: November 3, 2011

SECTION 3 – SERVICE PLANS

TABLE OF CONTENTS

<u>DESCRIPTION</u>	<u>SHEET NO.</u>	
3.2 Citizens Simple Rate Plus	1	
3.2 Value Rate Plan	2	
3.3 Citizens Freedom Plan	3	
3.4 Residential Simple Rate Plan	4	
3.5 Frontier Business Toll Free	5	
3.6 Citizens Business Service Offering	6	
3.7 Citizens Business Rate Plus	7	
3.8 Business Rate Plus – Direct billed	8	
3.9 Reserved For Future Use	9	(T)
3.10 Business 250 Plus Service Offering	10	
3.11 Citizens Business Long Distance Plan	11	
3.12 Private Line Service Offering	12	
3.13 Reserved For Future Use	17	(T)
3.14 Commercial Service	18	
3.15 FrontierWorks Business Connections LD Bundle	19	
3.16 Frontier One	22	
3.17 Frontier Independence	23	
3.18 Frontier Common Sense	28	
3.19 Frontier HomeSaver	30	
3.20 Reserved For Future Use	32	
3.21 Frontier VIP	33	(T)
3.22 FrontierWorks LD	42	
3.23 Freedom Calling Plan – Version A	44	
3.24 Frontier Destinations	46	
3.25 Frontier Small Business Advantage LD, Version B	48	
3.26 Frontier Digital Phone Service	50	
3.27 Frontier Digital Phone Silver-CTC of California - Grandfathered	52	
3.28 Frontier Digital Phone Silver of Golden State – Grandfathered	54	
3.29 Frontier UnlimitedCA-of Golden State X1	56	
3.30 Frontier Digital Phone Silver-CTC of Tuolumne – Grandfathered	58	
3.31 Frontier Business Metro Service	60	
3.32 Frontier Unlimited State	62	
3.33 Frontier Digital Phone State Unlimited	64	

Effective: July 14, 2012

SECTION 3 – SERVICE PLANS

TABLE OF CONTENTS

<u>DESCRIPTION</u>	<u>SHEET NO.</u>	
3.3 Citizens Simple Rate Plus	1	
3.2 Value Rate Plan	2	
3.3 Citizens Freedom Plan	3	
3.4 Residential Simple Rate Plan	4	
3.5 Frontier Business Toll Free	5	
3.6 Citizens Business Service Offering	6	
3.7 Citizens Business Rate Plus	7	
3.8 Business Rate Plus – Direct billed	8	
3.9 Reserved For Future Use	9	
3.10 Business 250 Plus Service Offering	10	
3.11 Citizens Business Long Distance Plan	11	
3.12 Private Line Service Offering	12	
3.13 Reserved For Future Use	17	
3.14 Commercial Service	18	
3.15 FrontierWorks Business Connections LD Bundle	19	
3.16 Frontier One	22	
3.17 Frontier Independence	23	
3.18 Frontier Common Sense	28	
3.19 Frontier HomeSaver	30	
3.20 Reserved For Future Use	32	
3.21 Frontier VIP	33	
3.22 FrontierWorks LD	42	
3.23 Freedom Calling Plan – Version A	44	
3.24 Frontier Destinations	46	
3.25 Frontier Small Business Advantage LD, Version B	48	
3.26 Frontier Digital Phone-2010 Service	50	(T)
3.27 Frontier Digital Phone Silver-CTC of California - Grandfathered	52	
3.28 Frontier Digital Phone Silver of Golden State – Grandfathered	54	
3.29 Frontier UnlimitedCA-of Golden State X1	56	
3.30 Frontier Digital Phone Silver-CTC of Tuolumne – Grandfathered	58	
3.31 Frontier Business Metro Service	60	
3.32 Frontier Unlimited State-2010	62	(T)
3.33 Frontier Digital Phone State Unlimited-2010	64	(T)
3.34 Frontier Digital Phone Essentials	66	(N)
3.35 Frontier Digital Phone Unlimited Service	67	(N)

Effective: August 20, 2013

SECTION 3 – SERVICE PLANS

TABLE OF CONTENTS

<u>DESCRIPTION</u>	<u>SHEET NO.</u>	
3.4 Citizens Simple Rate Plus	1	
3.2 Value Rate Plan	2	
3.3 Citizens Freedom Plan	3	
3.4 Residential Simple Rate Plan	4	
3.5 Frontier Business Toll Free	5	
3.6 Citizens Business Service Offering	6	
3.7 Citizens Business Rate Plus	7	
3.8 Business Rate Plus – Direct billed	8	
3.9 Reserved For Future Use	9	
3.10 Business 250 Plus Service Offering	10	
3.11 Citizens Business Long Distance Plan	11	
3.12 Private Line Service Offering	12	
3.13 Reserved For Future Use	17	
3.14 Commercial Service	18	
3.15 FrontierWorks Business Connections LD Bundle	19	
3.16 Frontier One	22	
3.17 Frontier Independence	23	
3.18 Frontier Common Sense	28	
3.19 Frontier HomeSaver	30	
3.20 Reserved For Future Use	32	
3.21 Frontier VIP	33	
3.22 FrontierWorks LD	42	
3.23 Freedom Calling Plan – Version A	44	
3.24 Frontier Destinations	46	
3.25 Frontier Small Business Advantage LD, Version B	48	
3.26 Frontier Digital Phone-2010 Service	50	
3.27 Frontier Digital Phone Silver-CTC of California - Grandfathered	52	
3.28 Frontier Digital Phone Silver of Golden State – Grandfathered	54	
3.29 Frontier UnlimitedCA-of Golden State X1	56	
3.30 Frontier Digital Phone Silver-CTC of Tuolumne – Grandfathered	58	
3.31 Frontier Business Metro Service	60	
3.32 Frontier Unlimited State-2010	62	
3.33 Frontier Digital Phone State Unlimited-2010	64	
3.34 Frontier Digital Phone Essentials	66	
3.35 Frontier Digital Phone Unlimited Service	67	
3.36 Business Cents	69	(N)

Effective: July 20, 2014

SECTION 3 – SERVICE PLANS

TABLE OF CONTENTS

<u>DESCRIPTION</u>	<u>SHEET NO.</u>	
3.5 Citizens Simple Rate Plus	1	
3.2 Value Rate Plan	2	
3.3 Citizens Freedom Plan	3	
3.4 Residential Simple Rate Plan	4	
3.5 Frontier Business Toll Free	5	
3.6 Citizens Business Service Offering	6	
3.7 Citizens Business Rate Plus	7	
3.8 Business Rate Plus – Direct billed	8	
3.9 Reserved For Future Use	9	
3.10 Business 250 Plus Service Offering	10	
3.11 Citizens Business Long Distance Plan	11	
3.12 Private Line Service Offering	12	
3.13 Frontier Basic Long Distance Service	17	(N)
3.14 Commercial Service	18	
3.15 FrontierWorks Business Connections LD Bundle	19	
3.16 Frontier One	22	
3.17 Frontier Independence	23	
3.18 Frontier Common Sense	28	
3.19 Frontier HomeSaver	30	
3.20 Reserved For Future Use	32	
3.21 Frontier VIP	33	
3.22 FrontierWorks LD	42	
3.23 Freedom Calling Plan – Version A	44	
3.24 Frontier Destinations	46	
3.25 Frontier Small Business Advantage LD, Version B	48	
3.26 Frontier Digital Phone-2010 Service - Grandfathered	50	
3.27 Frontier Digital Phone Silver - Grandfathered	52	(T)
3.28 Reserved For Future Use	54	(T)
3.29 Frontier UnlimitedCA-of Golden State X1	56	
3.30 Reserved For Future Use	58	(T)
3.31 Frontier Business Metro Service	60	
3.32 Frontier Unlimited State-2010 - Grandfathered	62	
3.33 Frontier Digital Phone State Unlimited-2010 - Grandfathered	64	
3.34 Frontier Digital Phone Essentials	66	
3.35 Frontier Digital Phone Unlimited Service	67	
3.36 Business Cents	69	

Effective: November 1, 2014

SECTION 3 – SERVICE PLANS

TABLE OF CONTENTS

<u>DESCRIPTION</u>	<u>SHEET NO.</u>	
3.6 Citizens Simple Rate Plus	1	
3.2 Value Rate Plan	2	
3.3 Citizens Freedom Plan	3	
3.4 Residential Simple Rate Plan	4	
3.5 Frontier Business Toll Free	5	
3.6 Citizens Business Service Offering	6	
3.7 Citizens Business Rate Plus	7	
3.8 Business Rate Plus – Direct billed	8	
3.9 Reserved For Future Use	9	
3.10 Business 250 Plus Service Offering	10	
3.11 Citizens Business Long Distance Plan	11	
3.12 Private Line Service Offering	12	
3.13 Frontier Basic Long Distance Service	17	
3.14 Commercial Service	18	
3.15 FrontierWorks Business Connections LD Bundle	19	
3.16 Frontier One	22	
3.17 Frontier Independence	23	
3.18 Frontier Common Sense	28	
3.19 Frontier HomeSaver	30	
3.20 Reserved For Future Use	32	
3.21 Frontier VIP	33	
3.22 FrontierWorks LD	42	
3.23 Freedom Calling Plan – Version A	44	
3.24 Frontier Destinations	46	
3.25 Frontier Small Business Advantage LD, Version B	48	
3.26 Frontier Digital Phone-2010 Service - Grandfathered	50	
3.27 Frontier Digital Phone Silver - Grandfathered	52	
3.28 Reserved For Future Use	54	
3.29 Frontier UnlimitedCA-of Golden State X1	56	
3.30 Reserved For Future Use	58	
3.31 Frontier Business Metro Service	60	
3.32 Frontier Unlimited State-2010 - Grandfathered	62	
3.33 Frontier Digital Phone State Unlimited-2010 - Grandfathered	64	
3.34 Frontier Digital Phone Essentials	66	
3.35 Frontier Digital Phone Unlimited Service	67	
3.36 Business Cents	69	
3.37 California Business Digital Phone – GVN Market	71	(N)
3.38 Calling Plans – GVN Market	72	
3.39 Toll Free Number Service – GVN Market	75	
3.40 Coin Sent Paid Service – GVN Market	77	
3.41 Conference Service – GVN Market	78	(N)

Effective: January 24, 2016

SECTION 3 – SERVICE PLANS

TABLE OF CONTENTS

<u>DESCRIPTION</u>	<u>SHEET NO.</u>
3.7 Citizens Simple Rate Plus	1
3.2 Value Rate Plan	2
3.3 Citizens Freedom Plan	3
3.4 Residential Simple Rate Plan	4
3.5 Frontier Business Toll Free	5
3.6 Citizens Business Service Offering	6
3.7 Citizens Business Rate Plus	7
3.8 Business Rate Plus – Direct billed	8
3.9 Reserved For Future Use	9
3.10 Business 250 Plus Service Offering	10
3.11 Citizens Business Long Distance Plan - Grandfathered	11
3.12 Private Line Service Offering	12
3.13 Frontier Basic Long Distance Service	17
3.14 Commercial Service	18
3.15 FrontierWorks Business Connections LD Bundle	19
3.16 Frontier One	22
3.17 Frontier Independence	23
3.18 Frontier Common Sense	28
3.19 Frontier HomeSaver	30
3.20 Reserved For Future Use	32
3.21 Frontier VIP	33
3.22 FrontierWorks LD	42
3.23 Freedom Calling Plan – Version A	44
3.24 Frontier Destinations	46
3.25 Frontier Small Business Advantage LD, Version B	48
3.26 Frontier Digital Phone-2010 Service - Grandfathered	50
3.27 Frontier Digital Phone Silver - Grandfathered	52
3.28 Reserved For Future Use	54
3.29 Frontier UnlimitedCA-of Golden State X1	56
3.30 Reserved For Future Use	58
3.31 Frontier Business Metro Service	60
3.32 Frontier Unlimited State-2010 - Grandfathered	62
3.33 Frontier Digital Phone State Unlimited-2010 - Grandfathered	64
3.34 Frontier Digital Phone Essentials	66
3.35 Frontier Digital Phone Unlimited Service	67
3.36 Business Cents	69
3.37 California Business Digital Phone – GVN Market	71
3.38 Calling Plans – GVN Market	72
3.39 Toll Free Number Service – GVN Market	75
3.40 Coin Sent Paid Service – GVN Market	77
3.41 Conference Service – GVN Market	78
3.42 OneVoice Nationwide	81
3.43 OneVoice 100	82
3.44 Frontier Business Long Distance Plan	83

Effective: May 22, 2017

SECTION 3 – SERVICE PLANS

TABLE OF CONTENTS

<u>DESCRIPTION</u>	<u>SHEET NO.</u>	
3.37 California Business Digital Phone – GVN Market	71	(L)
3.38 Calling Plans – GVN Market	72	
3.39 Toll Free Number Service – GVN Market	75	
3.40 Coin Sent Paid Service – GVN Market	77	
3.41 Conference Service – GVN Market	78	
3.42 OneVoice Nationwide	81	
3.43 OneVoice 100	82	
3.44 Frontier Business Long Distance Plan	83	(L)
3.45 5 Cents Plan (Plan M) - Grandfathered	83	
3.46 Frontier Single Rate Plan – Grandfathered	85	(N)
3.47 Talktime 30 - Plan F – Grandfathered	86	
3.48 Business Unlimited Long Distance Service	88	
3.49 FlatRate Per Minute Business Calling	90	
3.50 FlatRate Per Minute Plus Business Calling	92	
3.51 Business Voice Data Connection	94	
3.52 Business Toll Free Service	97	
3.53 Plan O Service – Unlimited	100	
3.54 Plan N Service – Unlimited – Grandfathered	102	
3.55 Plan K Service – Unlimited – Grandfathered	104	
3.56 Frontier Commercial Voice Unlimited	106	(N)

(L) Material relocated from Sheet 1.

(N)

Effective: December 20, 2017

SECTION 3 – SERVICE PLANS

TABLE OF CONTENTS

<u>DESCRIPTION</u>	<u>SHEET NO.</u>
3.37 California Business Digital Phone – GVN Market	71
3.38 Calling Plans – GVN Market	72
3.39 Toll Free Number Service – GVN Market	75
3.40 Coin Sent Paid Service – GVN Market	77
3.41 Conference Service – GVN Market	78
3.42 OneVoice Nationwide	81
3.43 OneVoice 100	82
3.44 Frontier Business Long Distance Plan	83
3.45 5 Cents Plan (Plan M) - Grandfathered	83
3.46 Frontier Single Rate Plan – Grandfathered	85
3.47 Talktime 30 - Plan F – Grandfathered	86
3.48 Business Unlimited Long Distance Service	88
3.49 FlatRate Per Minute Business Calling	90
3.50 FlatRate Per Minute Plus Business Calling	92
3.51 Business Voice Data Connection	94
3.52 Business Toll Free Service	97
3.53 Plan O Service – Unlimited	100
3.54 Plan N Service – Unlimited – Grandfathered	102
3.55 Plan K Service – Unlimited – Grandfathered	104
3.56 Frontier Commercial Voice Unlimited - Grandfathered	106

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Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.2 VALUE RATE PLAN

APPLICABILITY

Applicable to Residential Customers.

TERRITORY

InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the state.

RATES AND CHARGES

	PER MINUTE	
	<i>Peak</i>	<i>Off-Peak</i>
Outbound (1+) - IntraLATA	\$0.1200	\$0.0800
Outbound (1+) - InterLATA	\$0.1500	\$0.1000

	PER MINUTE	PER CALL
Inbound (800)	\$0.2500	
Calling Card	\$0.1200	\$0.90

<i>Peak Period</i>	7:00 am to 6:59 pm	Monday through Friday
<i>Off-Peak Period</i>	7:00 pm to 6:59 am	All other times.

SPECIAL CONDITIONS

All calls are billed in one minute increments. Fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

Interstate calls are rated at the 1+ interstate rates as listed for residential 1+ service as provided in the Company's Domestic Price List.

All international calls are rated at the residential 1+ international service as provided in the Company's International Price List.

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.4 RESIDENTIAL SIMPLE RATE PLAN

APPLICABILITY

Applicable to Residential Customers.

TERRITORY

InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the state.

RATES AND CHARGES

	PER MINUTE
Outbound (1+) - IntraLATA	\$0.07
Outbound (1+) - Intrastate	\$0.11

SPECIAL CONDITIONS

All calls are billed in one-minute increments. Fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

Interstate calls are rated at the 1-+ interstate rates as listed for residential 1+ service as provided in the Company's Domestic Price List.

All international calls are rated at the residential 1+ international service as provided in the Company's International Price List.

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.6 CITIZENS BUSINESS SERVICE OFFERING

APPLICABILITY

Applicable to Business Customers.

TERRITORY

InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the state.

RATES AND CHARGES

	PER MINUTE	PER CALL
Outbound (1+) - <i>IntraLATA</i>	\$.0750	
Outbound (1+) - <i>InterLATA</i>	\$.1125	
Inbound (800) - <i>IntraLATA</i>	\$.0750	
Inbound (800) - <i>InterLATA</i>	\$.1125	
Calling Card	\$.1600	\$.60

Rates apply to all rate periods.

SPECIAL CONDITIONS

All calls are billed in six (6) second increments, with an initial sixty (60) second billing increment, and are flat rated. Fractional minutes are calculated to the next higher increment. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

Interstate calls are rated at the 1-+ interstate rates as listed for residential 1+ service as provided in the Company's Domestic Price List.

All international calls are rated at the residential 1+ international service as provided in the Company's International International Price List.

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.9 BUSINESS RATE PLUS CALLING CARD

APPLICABILITY

Any customer who wishes to have a calling card, and is on the Business rate Plus plan.

TERRITORY

InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the state.

RATES AND CHARGES

CALLING CARD	
<i>per minute</i>	\$.12
<i>Surcharge Per</i>	\$.90
<i>30/6 Billing Increments</i>	

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.10 BUSINESS 250 PLUS SERVICE OFFERING

APPLICABILITY

Applicable to Business Customers billing more than \$250.00 per month.

TERRITORY

InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the state.

RATES AND CHARGES

Outbound (1+)	\$0.070/minute - <i>IntraLATA</i>
	\$0.090/minute - <i>InterLATA</i>
Inbound (800)	\$0.090/minute

Option 1

Calling Card	\$0.145/minute
Calling Card Surcharge	\$0.50/call

Option 2

Calling Card	\$0.240/minute
Calling Card Surcharge	\$0.00/call

SPECIAL CONDITIONS

All calls are billed in six (6) second increments, and are flat rated; the Calling Card also has an initial thirty (30) second billing increment. Fractional minutes are calculated to the next higher increment. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.11 CITIZENS BUSINESS LONG DISTANCE PLAN

APPLICABILITY

Applicable to Business Customers

TERRITORY

InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the state.

PER MINUTE RATES			
	1+ RATES	TOLL FREE	CALLING CARD
IN-STATE	\$0.060	\$0.060	\$0.160
INTRALATA	\$0.050	\$0.050	\$0.160
STATE TO STATE	\$0.070	\$0.070	\$0.160

SERVICE CHARGES	
CALLING CARD SURCHARGE for In-State and IntraLATA	\$0.60
MONTHLY RECURRING CHARGE	\$0.95

Citizens Business Long Distance Term & Volume Discount Plan

INTRALATA			
	PER MINUTE RATES		
Spending	No Term	1 Year	2 Years
\$0.00 +	\$0.0500	\$0.0475	\$0.0450
\$500.00 +	\$0.0475	\$0.0450	\$0.0425
\$1000.00 +	\$0.0450	\$0.0425	\$0.0400

IN-STATE			
	PER MINUTE RATES		
Spending	No Term	1 Year	2 Years
\$0.00 +	\$0.0600	\$0.0575	\$0.0550
\$500.00 +	\$0.0575	\$0.0550	\$0.0525
\$1000.00 +	\$0.0550	\$0.0525	\$0.0500

SPECIAL CONDITIONS

All calls are billed in six (6) second increments, and are flat rated; the Calling Card also has an initial thirty (30) second billing increment. Fractional minutes are calculated to the next higher increment. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

Effective: November 3, 2011

SECTION 3 – SERVICE PLANS

3.11 CITIZENS BUSINESS LONG DISTANCE PLAN

APPLICABILITY

Applicable to Business Customers

TERRITORY

InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the state.

PER MINUTE RATES			
	1+ RATES	TOLL FREE	
IN-STATE	\$0.060	\$0.060	
INTRALATA	\$0.050	\$0.050	
STATE TO STATE	\$0.070	\$0.070	

SERVICE CHARGES	
MONTHLY RECURRING CHARGE	\$0.95

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Citizens Business Long Distance Term & Volume Discount Plan

INTRALATA			
	PER MINUTE RATES		
Spending	No Term	1 Year	2 Years
\$0.00 +	\$0.0500	\$0.0475	\$0.0450
\$500.00 +	\$0.0475	\$0.0450	\$0.0425
\$1000.00 +	\$0.0450	\$0.0425	\$0.0400

IN-STATE			
	PER MINUTE RATES		
Spending	No Term	1 Year	2 Years
\$0.00 +	\$0.0600	\$0.0575	\$0.0550
\$500.00 +	\$0.0575	\$0.0550	\$0.0525
\$1000.00 +	\$0.0550	\$0.0525	\$0.0500

SPECIAL CONDITIONS

All calls are billed in six (6) second increments, and are flat rated. Fractional minutes are calculated to the next higher increment. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

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Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.12 PRIVATE LINE SERVICE OFFERING

Business Dedicated Access Service

APPLICABILITY

Applicable to large volume Business Customers with minimum usage of \$2,000 per month, where facilities are available.

TERRITORY

InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the state.

RATES AND CHARGES

	PER MINUTE	PER CALL
Outbound (1+)	\$.0800	
Inbound (800)	\$.0800	
Calling Card	\$.1850	\$0.00

SPECIAL CONDITIONS

Recurring and Installation charges are billed based on actual cost and are subject to California PUC approval. These costs are on an individual case basis as cost is determined based on the distance from the Customer's location to the Company's point of presence.

All calls are billed in six (6) second increments, and are flat rated; the Calling Card also has an initial thirty (30) second billing increment. Fractional minutes are calculated to the next higher increment. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

* Business Dedicated Access Service rates will not be available to new customers after February 25, 1998

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.13 PREPAID CALLING CARD

APPLICABILITY

Applicable to business and residence customers.

TERRITORY

InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within the state and terminating at any point within the state

RATES

Prepaid Calling cards may be purchased in increments of \$5.00 up to \$50.00, and in \$25.00 increments from \$50.00 to \$100.00. There is no limit on the number of cards that can be purchased. Usage is billed on a per unit (minute) basis with a unit rate of \$.35 per minute.

SPECIAL CONDITIONS

A fraction of a minute is considered as one minute. Rates apply to Prepaid Calling Card calls within the continental US, Alaska, Hawaii, and all US Territories. International calls are rated per the international rates as stated in the Company's International Price List.

Effective: November 3, 2011

SECTION 3 – SERVICE PLANS

3.13 RESERVED FOR FUTURE USE

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Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.14 COMMERCIAL SERVICE

APPLICABILITY

Commercial Service is a switched access long distance service available to business customers. This service provides direct billing to customers.

TERRITORY

InterLATA and IntraLATA toll telecommunications services are available for inbound and outbound calls originating at any service location within the state and terminating at any point within the state.

RATES

Outbound (1+)	\$0.070/minute - <i>IntraLATA</i> \$0.090/minute - <i>InterLATA</i>
Inbound (800)	\$0.090/minute
Calling Card	\$0.160/minute
Calling Card Surcharge	\$0.60/call

SPECIAL CONDITIONS

One Plus (1+) and 800 services are billed in six second increments. 10XXX service is billed in 60 second increments. Calling Card service is billed in six (6) second increments after a thirty (30) second initial billing increment.

Interstate calls are rated at the interstate rates as provided in the Company's Domestic Price List.

All international calls are rated as provided in the Company's International Price List.

Effective: November 3, 2011

SECTION 3 – SERVICE PLANS

3.15 FRONTIERWORKS BUSINESS CONNECTIONS LD BUNDLE (Continued)

USAGE (Continued)

If a new customer to *FrontierWorks Business Connections LD Bundle* signs up mid-billing cycle, free minutes and the BOT minutes will be prorated, based upon number of days of that billing cycle. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: (8XX) toll free inbound, long distance Directory Assistance and 900 calls

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In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the *FrontierWorks Business Connections Product Suite* of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by *FrontierWorks Business Connections LD Bundle*. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product

Interstate rates for usage in excess of the 100 free minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc. Unused free Minutes and BOT minutes cannot be carried over to another billing cycle. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the respective overage rate for that bundle.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

RATES AND CHARGES

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intratstate
Free –100	\$0.0500	\$0.0700
BOT-300	\$0.0500	\$0.0700
BOT-600	\$0.0500	\$0.0600
BOT-900	\$0.0500	\$0.0600

ANCILLARY CHARGES

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.16 FRONTIER ONE

Frontier One is a non-distance sensitive, outbound, flat rated switched service option. Frontier One Customers may originate an intrastate call by dialing 1 plus an area code (where necessary) and the desired telephone number. An optional travel card is also available to Frontier One Customers.

RATE STRUCTURE

Frontier One Service is non-distance sensitive, flat rated 24 hours a day, seven days a week service.

The Customers total monthly use of Frontier One service is charged at the per minute rate set forth Section 1.1.2 of this catalog. Frontier One calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded to the next whole increment.

USAGE RATES

1. The Following per minute usage rates apply to all calls under Frontier One (including Company recognized holidays):

<u>Day</u>	<u>Evening/Night</u>	<u>Weekend</u>
\$0.1500	\$0.1500	\$0.1500

2. Optional Travel Card* (Including Carrier recognized holidays)

The following per minute rate is applicable to all Travel Card calls placed in conjunction with Frontier One service option. All calls are billed in one minute increments, with a one minute minimum for each call:

<u>Day</u>	<u>Evening/Night</u>	<u>Weekend</u>
\$0.2500	\$0.2500	\$0.2500

The following per minute rate is applicable to all Travel Card calls when placed using the service on a stand alone basis. All calls are billed in one minute increments, with a one minute minimum for each call:

<u>Day</u>	<u>Evening/Night</u>	<u>Weekend</u>
\$0.2500	\$0.2500	\$0.2500

* An additional \$1.20 per call surcharge will be applied to all travel card calls requiring manual assistance.

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.17 FRONTIER INDEPENDENCE (Continued)

4. Independence Optional Calling Card Service

Independence customers who make long distance calls through the optional Calling Card service, are billed in six second increments, with a thirty second minimum for each call, at the per minute rates set forth following.

RATES AND CHARGES

The following per minute rates apply to all Independence term plan customers who elect the Optional Calling Card Plan.

DAY/EVENING/NIGHT/WEEKEND
Including Carrier recognized holidays

Month-to-Month	\$0.28/minute
1 Year Term Plan	\$0.25/minute
2 Year Term Plan	\$0.23/minute
3 Year Term Plan	\$0.21/minute

* An additional \$1.20 per call surcharge will be assessed to all Independence Optional Calling Card Plan calls requiring manual intervention.

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.18 FRONTIER COMMON SENSE

Frontier Common Sense service allows customers to select either switched or dedicated outbound and inbound service, and travel card service as a unified service offering. Common Sense customers may select one of three options. It is only available in conjunction with Frontier's interstate Common Sense service. Frontier Common Sense customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 101XXXX and then the area code and the desired telephone number. Inbound calls are originated to the Common Sense customer's designated location by users dialing 1+ the Common Sense customer's 800 telephone number. Frontier Common Sense calls are based on length of call, and time of day.

The customer's total monthly use of Frontier Common Sense (switched, dedicated and travel) service is charged at the applicable rates per minute. Frontier Common Sense switched and dedicated outbound calls are billed in six second increments, with a six second minimum for each call. Frontier Common Sense switched and dedicated inbound calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Common Sense customers who make long distance calls through their travel card service are billed in one minute increments with a one minute minimum.

There is a monthly minimum usage charge (MMUC) associated with Common Sense service option selected. Beginning with the customers' second invoice, and for the remaining months of any term plan commitment, the customer may be charged the difference between the gross account usage and the MMUC if the gross account usage is less than the MMUC. In addition, Common Sense customers who commit to a service term may receive additional discount credits based on their monthly usage level and term commitment.

Calls made to directory assistance telephone numbers are charged on a per call basis.

RATES AND CHARGES

Minimum Monthly Usage Charge (MMUC)

Option I	up to \$100
Option II	up to \$1,000
Option III	up to \$3,500

Term Plan Discount Credits

Monthly Usage Level	1 Year Term Discount Credit	2 Year Term Discount Credit	3 Year Term Discount Credit
Option I	0%	2%	4%
Option II	0%	2%	4%
Option III - Switched	0%	2%	4%
Option III - Dedicated	0%	2%	4%

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.18 FRONTIER COMMON SENSE (Continued)

RATES AND CHARGES (Continued)

Usage Rates

The following per minute rates are applicable to all Frontier Common Sense switched, dedicated and travel calls as specified below:

	InterLATA		IntraLATA	
	Peak Rates	Off Peak Rates	Peak Rates	Off Peak Rates
OPTION I				
Switched Outbound	\$0.1190	\$0.1070	\$0.0700	\$0.0700
Switched Inbound	\$0.1220	\$0.1100	\$0.1220	\$0.1100
Travel Card calls	\$0.2750	\$0.2750	\$0.2750	\$0.2750
OPTION II				
Switched Outbound	\$0.1140	\$0.1020	\$0.0700	\$0.0700
Switched Inbound	\$0.1170	\$0.1050	\$0.1170	\$0.1050
Travel Card calls	\$0.2500	\$0.2500	\$0.2500	\$0.2500
OPTION III				
Switched Outbound	\$0.1090	\$0.0980	\$0.0700	\$0.0700
Switched Inbound	\$0.1120	\$0.1010	\$0.1120	\$0.1010
Travel Card calls	\$0.2500	\$0.2500	\$0.2500	\$0.2500
Dedicated Outbound	\$0.0880	\$0.0790	\$0.0880	\$0.0790
Dedicated Inbound	\$0.0890	\$0.0800	\$0.0890	\$0.0800
Travel Card calls	\$0.2500	\$0.2500	\$0.2500	\$0.2500

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.19 FRONTIER HOME SAVER (Continued)

RATES AND CHARGES (Continued)

HomeSaver (800)

The following per minute rates are applicable to all Homesaver 800 originated calls.

<u>DAY</u>	<u>EVENING/NIGHT/WEEKEND</u>
0.2400	0.1900

HomeSaver Calling Card *

The following time periods apply in rating all optional calling card calls:

Day	Monday through Friday	8:00 am to 4:59 pm
Evening/Night/Weekend	Monday through Friday	5:00 pm to 7:59 am
	Saturday and Sunday	All Day
	Including Carrier recognized holidays	

The following rates apply to HomeSaver customers during their rate periods when placing long distance calls through Optional calling card:

DAY	\$0.3500 per minute
EVENING/NIGHT/WEEKEND	\$0.3000 per minute

* An additional \$1.20 per call surcharge will be applied to all travel card calls requiring manual assistance.

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.20 FRONTIER TRAVELCARD

TravelCard is a personal communication service that allows the caller to dial a TravelCard 800 telephone number and enter a four-digit personal identification routing number (PIRN) to complete a call. TravelCard service is only available in conjunction with Carrier's interstate TravelCard service offering. This calling card service can be ordered independently or in conjunction with other Carrier services.

As a PIRN-based product that can be shared among customers, customers are not granted exclusive use of the 800 number used for accessing the TravelCard service and thus, may not continue to use the 800 telephone number upon cancellation of their service.

To use TravelCard service, the caller dials the 800 telephone number for the TravelCard service. The caller may then (1) enter a PIRN which routes the call to a customer pre-designed telephone number (PIRN CALL); or (2) enter a PIRN which permits the customer to then direct dial a telephone number (DIAL TONE PIRN). Certain PIRNs are reserved for use by the Carrier under TravelCard Service or are used for accessing other services.

RATE STRUCTURE

The customer's total monthly usage of TravelCard Service is charged at the applicable rates per minute as set forth on the Flexible Rate Schedule of this catalog, is not distance sensitive, and rates vary by length of contract. TravelCard calls are billed in six (6) second increments with a thirty (30) second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Operator assisted calls and calls made to directory assistance are charged on a per call basis as set forth in this catalog.

RATES AND CHARGES

The following intrastate per minute rates apply to all Carrier customers who select the Calling Card Plan, when their long distance calls are made through TravelCard.

	<u>Day/Evening/Weekend</u> Including Carrier recognized holidays
Month-to-Month	\$0.28/minute
1 Year Term Plan	\$0.23/minute
2 Year Term Plan	\$0.21/minute
3 Year Term Plan	\$0.17/minute

SECTION 3 An additional \$1.25 per call surcharge will be assessed on all TravelCard Calling Card calls placed when manual intervention is required. Frontier TravelCard calls made for intrastate Directory Assistance will be charged \$1.99 per call.

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.21 FRONTIER VIP (Continued)

ANCILLARY SERVICES

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance. Frontier TravelCard may be used in conjunction with this service.

RATES AND CHAREGS

1. VIP Standard - Dedicated Term Plan Discounts

InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0720

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0720

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.22 FRONTIERWORKS LD

FrontierWorks LD is a non-distance sensitive product that includes direct dial 1+ outbound service and (8XX) toll free inbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks LD offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the FrontierWorks Small Business Solutions product offered by that associated LEC. This product is only available in conjunction with the FrontierWorks LD plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for FrontierWorks LD in conjunction with the FrontierWorks Small Business Solutions product can be found in the local exchange catalog of FCA's associated LEC.

RATE STRUCTURE

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

Monday - Friday		Saturday & Sunday
N = Night	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D = Day	8:00 AM - 4:59PM	
E = Evening	5:00 PM - 11:59PM	

USAGE

Customers enrolled in this product will receive a total of 100 free direct dial 1+ and (8XX) toll free interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found following in this section.

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with FrontierWorks LD, in monthly increments of 250, 500, and 1000 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found in the FrontierWorks LD Plan from Frontier Communications of America's interstate Domestic Price List. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the current rates and charges section of this catalog. Unused free or BOT minutes do not carry over to the next bill cycle.

Overage rates may vary depending upon which BOT is selected. If a new customer to FrontierWorks LD signs up mid-billing cycle, free minutes and the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance, calling cards, and 900 calls.

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.22 FRONTIERWORKS LD (Continued)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the FrontierWorks Small Business Solutions product of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by FrontierWorks LD. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product.

Interstate rates for usage outside the zero-rated minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

All calls are subject to a minimum billing of eighteen seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

ANCILLARY CHARGES

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

An additional per-call payphone surcharge applies for all calls originated from a payphone location.

RATES AND CHARGES

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intratstate
Free – 100	\$0.0650	\$0.0700
BOT – 250	\$0.0550	\$0.0600
BOT – 500	\$0.0550	\$0.0600
BOT – 1000	\$0.0550	\$0.0600

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.23 FREEDOM CALLING PLAN – VERSION A

Freedom Calling is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription to Frontier Communications of America, Inc. (FCA) is required to subscribe to Freedom Calling. Primary and all secondary lines must subscribe to the Freedom Calling plan offered by Frontier Communications of America, Inc. (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the Freedom Calling plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

RATE STRUCTURE

Freedom Calling calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

USAGE

With the Freedom Calling option, usage is available in 300 or 600-minute domestic blocks of time (BOT). The BOT is applied at the account level. The Monthly Recurring Charge (MRC) for the 300 or 600-minute BOT for Freedom Calling can be found in the FCA's Domestic Informational Pricelist. Any usage above the allotted 300 or 600-minute blocks of time will be subject to an overage rate that can be found in the rate section of this catalog. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. Domestic calling is within the United States including Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands, Guam and Saipan only. The 300 or 600-minute BOT do not include toll free, long distance directory assistance, calling cards, or international termination of 1+ dialed calls.

If a new customer to Freedom Calling subscribes mid-billing cycle, BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears.

Interstate usage rates are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

Freedom Calling may be used in conjunction with the Frontier Choices service offering in FCA's Domestic Informational Pricelist.

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.24 FRONTIER DESTINATIONS (Continued)

Ancillary Services

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance. Frontier calling cards may be used in conjunction with this service.

Rates and Charges

In State Rates:

	Frontier Destinations Instate Rates per minute of use		
Term Plan Commitment	Month to Month	1 Year	2 Year
	\$0.0400	0.0375	0.0350

State to State Rates:

	Frontier Destinations State-to-State Rates per minute of use		
Term Plan Commitment	Month to Month	1 Year	2 Year
	\$0.0700	0.0675	0.0575

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.25 FRONTIER SMALL BUSINESS ADVANTAGE LD, VERSION B (Continued)

USAGE CHARGES

A single Block of Time (BOT) quantity of minutes must be ordered in conjunction with Frontier Small Business Advantage LD, in monthly increments of 200, 400, and 600 intrastate and interstate minutes, for an additional monthly recurring charge (MRC) applied at the account level. If the optional (800) toll free service is selected, those minutes will be included in the BOT minutes, and the MRC for the optional (800) toll free service is applied on a per number basis. The MRCs for the BOT and the optional toll free service can be found in the Frontier Small Business Advantage LD plan from FCA's interstate Domestic Price List. If a customer has multiple lines on the account, minutes of use will be allocated to the block of time allotments in sequential order from lowest to highest of the ten digit line numbers on the customer's account that are subscribed to this plan. Any excess BOT minutes not used for any give billing month will expire and cannot be used against any other month's usage. Any usage above the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this catalog. Overage rates may vary depending upon which BOT is selected.

If a new customer to Frontier Small Business Advantage LD signs up mid-billing cycle, the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance, calling cards, and 900 calls.

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the Frontier Small Business Advantage product of the associated LEC, those lines are not eligible for the BOT selection offered by this product. If a customer selects an FCA product for auxiliary lines other than Frontier Small Business Advantage LD, the customer will be subject to the rates, terms and conditions of that product

Interstate rates for usage outside the BOT minutes are found in the Domestic Price List of FCA. International rates for this product are found in the International Product Guide of FCA.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

USAGE RATES

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
BOT- 300	\$0.0600	\$0.0600
BOT- 600	\$0.0500	\$0.0500
BOT- 900	\$0.0400	\$0.0400

ANCILLARY CHARGES

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

Effective: November 3, 2011

SECTION 3 – SERVICE PLANS

3.25 FRONTIER SMALL BUSINESS ADVANTAGE LD, VERSION B (Continued)

USAGE CHARGES

A single Block of Time (BOT) quantity of minutes must be ordered in conjunction with Frontier Small Business Advantage LD, in monthly increments of 200, 400, and 600 intrastate and interstate minutes, for an additional monthly recurring charge (MRC) applied at the account level. If the optional (800) toll free service is selected, those minutes will be included in the BOT minutes, and the MRC for the optional (800) toll free service is applied on a per number basis. The MRCs for the BOT and the optional toll free service can be found in the Frontier Small Business Advantage LD plan from FCA's interstate Domestic Price List. If a customer has multiple lines on the account, minutes of use will be allocated to the block of time allotments in sequential order from lowest to highest of the ten digit line numbers on the customer's account that are subscribed to this plan. Any excess BOT minutes not used for any give billing month will expire and cannot be used against any other month's usage. Any usage above the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this catalog. Overage rates may vary depending upon which BOT is selected.

If a new customer to Frontier Small Business Advantage LD signs up mid-billing cycle, the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance and 900 calls. (C)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the Frontier Small Business Advantage product of the associated LEC, those lines are not eligible for the BOT selection offered by this product. If a customer selects an FCA product for auxiliary lines other than Frontier Small Business Advantage LD, the customer will be subject to the rates, terms and conditions of that product

Interstate rates for usage outside the BOT minutes are found in the Domestic Price List of FCA. International rates for this product are found in the International Product Guide of FCA.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

USAGE RATES

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
BOT- 300	\$0.0600	\$0.0600
BOT- 600	\$0.0500	\$0.0500
BOT- 900	\$0.0400	\$0.0400

ANCILLARY CHARGES

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.26 FRONTIER DIGITAL PHONE SERVICE

Frontier Digital Phone Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Choices. This product is only available in conjunction with the Frontier Digital Phone Service plan from FCA's Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

RATES AND CHARGES

Frontier Digital Phone Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night 12:00 AM Saturday through 11:59 PM on Sunday.
E= Evening	5:00 PM - 11:59PM	
N= Night	12:00 AM - 7:59AM	

USAGE CHARGES

With the Frontier Digital Phone Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the Company remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this catalog (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this catalog.

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.26 FRONTIER DIGITAL PHONE SERVICE (Continued)

USAGE CHARGES (Continued)

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service is billed in advance and can be found in FCA's Interstate Domestic Price List. If a new customer to Frontier Digital Phone Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

Calling Cards and 8xx inbound products may be used in conjunction with Frontier Digital Phone Service, where available.

RATES AND CHARGES

<u>Additional Phone Lines</u>	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

Effective: November 3, 2011

SECTION 3 – SERVICE PLANS

3.26 FRONTIER DIGITAL PHONE SERVICE (Continued)

USAGE CHARGES (Continued)

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service is billed in advance and can be found in FCA's Interstate Domestic Price List. If a new customer to Frontier Digital Phone Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service, where available.

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RATES AND CHARGES

<u>Additional Phone Lines</u>	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.27 FRONTIER DIGITAL PHONE SILVER-CTC of California - GRANDFATHERED (Continued)

USAGE CHARGES (Continued)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Silver service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this catalog (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this catalog.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Silver Service is billed in advance. If a new customer to Frontier Digital Phone Silver Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

RATES AND CHARGES

Monthly Service Rate	\$18.00
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Effective: July 20, 2014

SECTION 3 – SERVICE PLANS

3.27 FRONTIER DIGITAL PHONE SILVER - GRANDFATHERED (Continued)

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USAGE CHARGES (Continued)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Silver service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this catalog (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this catalog.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Silver Service is billed in advance. If a new customer to Frontier Digital Phone Silver Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

RATES AND CHARGES

	California Embedded Market	Golden State Market	Tuolumne Market
Monthly Service Rate	\$18.00	\$18.64	\$20.80

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(T)

Effective: October 22, 2017

SECTION 3 – SERVICE PLANS

3.27 FRONTIER DIGITAL PHONE SILVER – GRANDFATHERED as of July 16, 2009 (Continued)

USAGE CHARGES (Continued)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Silver service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this catalog (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this catalog.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Silver Service is billed in advance. If a new customer to Frontier Digital Phone Silver Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

RATES AND CHARGES

	California Embedded Market	Golden State Market	Tuolumne Market	GVN Market	
Monthly Rate	\$21.00	\$21.00	\$21.00	\$29.95	(l)
Intrastate Monthly Rate					
Zone 1				\$20.00	
Zone 2				20.00	
Zone 3				20.00	
San Antonio				20.00	

Effective: November 1, 2014

SECTION 3 – SERVICE PLANS

3.27 FRONTIER DIGITAL PHONE SILVER – GRANDFATHERED as of July 16, 2009 (Continued)

USAGE CHARGES (Continued)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Silver service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this catalog (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this catalog.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Silver Service is billed in advance. If a new customer to Frontier Digital Phone Silver Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

RATES AND CHARGES

	California Embedded Market	Golden State Market	Tuolumne Market	GVN Market	(T) (N)
Monthly Rate	\$18.00	\$18.64	\$20.80	\$29.95	(T)(N)
Intrastate Monthly Rate					(N)
Zone 1				\$20.00	
Zone 2				20.00	
Zone 3				20.00	
San Antonio				20.00	(N)

Effective: June 16, 2019

SECTION 3 – SERVICE PLANS

3.27 FRONTIER DIGITAL PHONE SILVER – GRANDFATHERED as of July 16, 2009 (Continued)

USAGE CHARGES (Continued)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Silver service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this catalog (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this catalog.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Silver Service is billed in advance. If a new customer to Frontier Digital Phone Silver Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

RATES AND CHARGES

	California Embedded Market	Golden State Market	Tuolumne Market	GVN Market	
Monthly Rate	\$23.00	\$23.00	\$23.00	\$29.95	(l)
Intrastate Monthly Rate					
Zone 1				\$25.00	(l)
Zone 2				25.00	(l)
Zone 3				25.00	(l)
San Antonio				25.00	(l)

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.28 FRONTIER DIGITAL PHONE SILVER of Golden State - GRANDFATHERED

As of 7/16/09 this service has been grandfathered and is limited to customers at their existing locations.

Frontier Digital Phone Silver is a non-distance sensitive product that includes direct dial 1+ intrastate outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Phone Silver. This plan is available to customers of Citizens Telecommunications Company of the Golden State with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Silver Service local service product offered by Citizens Telecommunications Company of the Golden State and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Silver Service option.

RATES AND CHARGES

Frontier Digital Phone Silver Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night 12:00 AM Saturday through 11:59 PM on Sunday.
E= Evening	5:00 PM - 11:59PM	
N= Night	12:00 AM - 7:59AM	

USAGE CHARGES

With the Frontier Digital Phone Silver Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Silver long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Silver Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Silver Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Silver Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the Company remedies set forth following.

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.28 FRONTIER DIGITAL PHONE SILVER of Golden State - GRANDFATHERED (Continued)

USAGE CHARGES (Continued)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Silver service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this catalog (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this catalog.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Silver Service is billed in advance. If a new customer to Frontier Digital Phone Silver Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

RATES AND CHARGES

Monthly Service Rate	\$18.64
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SECTION 3 – SERVICE PLANS

3.29 FRONTIER UNLIMITEDCA-of Golden State X1 (Continued)

USAGE CHAREGS (Continued)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier UnlimitedCA service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this catalog (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this catalog.

The Monthly Recurring Charge (MRC) for Frontier UnlimitedCA Service is billed in advance. If a new customer to Frontier UnlimitedCA Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

Rates

Monthly Service Rate	\$10.89
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SECTION 3 – SERVICE PLANS

3.29 FRONTIER UNLIMITEDCA-of Golden State X1 (Continued)

USAGE CHAREGS (Continued)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier UnlimitedCA service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this catalog (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this catalog.

The Monthly Recurring Charge (MRC) for Frontier UnlimitedCA Service is billed in advance. If a new customer to Frontier UnlimitedCA Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

Rates

Monthly Service Rate	\$20.00	(l)
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Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.30 FRONTIER DIGITAL PHONE SILVER -CTC of Tuolumne - GRANDFATHERED

As of 7/16/09 this service has been grandfathered and is limited to customers at their existing locations.

Frontier Digital Phone Silver is a non-distance sensitive product that includes direct dial 1+ intrastate outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Phone Silver. This plan is available to customers of Citizens Telecommunications Company of Tuolumne with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Silver Service local service product offered by Citizens Telecommunications Company of Tuolumne and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Silver Service option.

RATES AND CHARGES

Frontier Digital Phone Silver Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night 12:00 AM Saturday through 11:59 PM on Sunday.
E= Evening	5:00 PM - 11:59PM	
N= Night	12:00 AM - 7:59AM	

USAGE CHARGES

With the Frontier Digital Phone Silver Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Silver Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Silver Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Silver Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Silver Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the Company remedies set forth following.

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.30 FRONTIER DIGITAL PHONE SILVER -CTC of Tuolumne – GRANDFATHERED (Continued)

USAGE CHARGES (Continued)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Silver service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this catalog (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this catalog.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Silver Service is billed in advance. If a new customer to Frontier Digital Phone Silver Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

Calling Cards and 8xx inbound products may be used in conjunction with Frontier Digital Phone Service, where available.

RATES AND CHARGES

Monthly Service Rate	\$20.80
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Effective: November 3, 2011

SECTION 3 – SERVICE PLANS

3.30 FRONTIER DIGITAL PHONE SILVER -CTC of Tuolumne – GRANDFATHERED (Continued)

USAGE CHARGES (Continued)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Silver service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this catalog (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this catalog.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Silver Service is billed in advance. If a new customer to Frontier Digital Phone Silver Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service, where available. (C)

RATES AND CHARGES

Monthly Service Rate	\$20.80
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Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.31 FRONTIER BUSINESS METRO SERVICE (Continued)

USAGE CHAREGS (Continued)

Customer account usage and calling patterns may be reviewed periodically at the discretion of the Company. Depending on the evaluation results, Customers whose use constitutes, in the Company's sole discretion, violation of this policy will be notified in writing that their Frontier Business Unlimited Plan may be terminated and/or Frontier may adjust the charges to a higher priced per minute usage plan as a result of prohibited use/abuse. Frontier reserves the right, in the event of prohibited use, abuse, or fraud, to terminate service immediately without notice or exigent circumstances.

If a new customer to Frontier Business Metro signs up mid-billing cycle, the MRC will be prorated. Usage will be billed in arrears.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line, the Frontier Unlimited Bundle will automatically be removed from the line and thus the customers account.

Rates and Charges

	<u>Monthly Charge</u>
Frontier Business Metro	\$15.00
Non-eligible calls	<u>Rate per minute</u>
Day	\$.05
Evening	\$.05
Night/Weekend	\$.05

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.32 FRONTIER UNLIMITED STATE

GENERAL

Frontier Unlimited State is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Unlimited State local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Unlimited State option.

RATES AND CHARGES

Frontier Unlimited State calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

USAGE CHARGES

With the Frontier Unlimited State option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Unlimited State service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Unlimited State service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Unlimited State service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements.

Effective: January 15, 2010

SECTION 3 – SERVICE PLANS

3.32 FRONTIER UNLIMITED STATE (Continued)

USAGE CHARGES (Continued)

If it is determined that the usage on the Frontier Unlimited State is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Unlimited State plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

Calling Cards and 8xx inbound products may be used in conjunction with Frontier Unlimited State, where available.

RATES AND CHARGES

The Monthly Recurring Charge (MRC) for Frontier Unlimited State is billed in advance. If a new customer to Frontier Unlimited State enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one year period, a termination fee of \$200.00 applies

<u>FRONTIER UNLIMITED STATE</u>	<u>Monthly Charge</u>
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<u>Intrastate Rate</u>	\$21.00
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<u>Additional Phone Lines</u>	<u>Rate Per Minute</u>
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Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

Effective: November 3, 2011

SECTION 3 – SERVICE PLANS

3.32 FRONTIER UNLIMITED STATE (Continued)

USAGE CHARGES (Continued)

If it is determined that the usage on the Frontier Unlimited State is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Unlimited State plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Unlimited State, where available. (C)

RATES AND CHARGES

The Monthly Recurring Charge (MRC) for Frontier Unlimited State is billed in advance. If a new customer to Frontier Unlimited State enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one year period, a termination fee of \$200.00 applies

<u>FRONTIER UNLIMITED STATE</u>	<u>Monthly Charge</u>
<u>Intrastate Rate</u>	\$21.00
<u>Additional Phone Lines</u>	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

Effective: July 14, 2012

SECTION 3 – SERVICE PLANS

3.32 FRONTIER UNLIMITED STATE-2010 – Grandfathered as of July 14, 2012 (Continued)

(C)

USAGE CHARGES (Continued)

If it is determined that the usage on the Frontier Unlimited State-2010 is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Unlimited State-2010 plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Unlimited State-2010, where available.

RATES AND CHARGES

The Monthly Recurring Charge (MRC) for Frontier Unlimited State-2010 is billed in advance. If a new customer to Frontier Unlimited State-2010 enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one year period, a termination fee of \$200.00 applies

<u>FRONTIER UNLIMITED STATE-2010</u>	<u>Monthly Charge</u>
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<u>Intrastate Rate</u>	\$21.00
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<u>Additional Phone Lines</u>	<u>Rate Per Minute</u>
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Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

Effective: October 22, 2017

SECTION 3 – SERVICE PLANS

3.32 FRONTIER UNLIMITED STATE-2010 – Grandfathered as of July 14, 2012 (Continued)

USAGE CHARGES (Continued)

If it is determined that the usage on the Frontier Unlimited State-2010 is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Unlimited State-2010 plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Unlimited State-2010, where available.

RATES AND CHARGES

The Monthly Recurring Charge (MRC) for Frontier Unlimited State-2010 is billed in advance. If a new customer to Frontier Unlimited State-2010 enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one year period, a termination fee of \$200.00 applies

FRONTIER UNLIMITED STATE-2010 Monthly Charge

Intrastate Rate \$24.00

(I)

Additional Phone Lines Rate Per Minute

Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

Effective: June 16, 2019

SECTION 3 – SERVICE PLANS

3.32 FRONTIER UNLIMITED STATE-2010 – Grandfathered as of July 14, 2012 (Continued)

USAGE CHARGES (Continued)

If it is determined that the usage on the Frontier Unlimited State-2010 is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Unlimited State-2010 plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Unlimited State-2010, where available.

RATES AND CHARGES

The Monthly Recurring Charge (MRC) for Frontier Unlimited State-2010 is billed in advance. If a new customer to Frontier Unlimited State-2010 enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one year period, a termination fee of \$200.00 applies

FRONTIER UNLIMITED STATE-2010 Monthly Charge

Intrastate Rate \$26.00

(I)

Additional Phone Lines Rate Per Minute

Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

Effective: October 4, 2010

SECTION 3 – SERVICE PLANS

3.33 FRONTIER DIGITAL PHONE STATE UNLIMITED

Frontier State Unlimited is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital State Unlimited local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier State Unlimited option.

RATES AND CHARGES

Frontier Digital Phone State Unlimited calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

USAGE CHARGES

With the Frontier Digital Phone State Unlimited option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Digital Phone State Unlimited service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier State Unlimited service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Unlimited State service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier State Unlimited is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls),

Effective: October 4, 2010

SECTION 3 – SERVICE PLANS

3.33 FRONTIER DIGITAL PHONE STATE UNLIMITED (Continued)

USAGE CHARGES (Continued)

Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier State Unlimited plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this Service Catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

Calling Cards and 8xx inbound products may be used in conjunction with Frontier Unlimited State, where available.

MONTHLY RECURRING CHARGES

The Monthly Recurring Charge (MRC) for Frontier State Unlimited is billed in advance. If a new customer to Frontier State Unlimited enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one, two or three year term commitment will be given a 5% credit per month for the length of the contract. If the customer terminates the service before the end of the term period, a termination fee of \$200.00 applies.

RATES AND CHARGES

FRONTIER DIGITAL PHONE STATE UNLIMITED

	<u>Monthly Charge</u>
<u>Intrastate Rate</u>	\$6.00
<u>Additional Phone Lines</u>	
	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

Effective: November 3, 2011

SECTION 3 – SERVICE PLANS

3.33 FRONTIER DIGITAL PHONE STATE UNLIMITED (Continued)

USAGE CHARGES (Continued)

Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier State Unlimited plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this Service Catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Unlimited State, where available. (C)

MONTHLY RECURRING CHARGES

The Monthly Recurring Charge (MRC) for Frontier State Unlimited is billed in advance. If a new customer to Frontier State Unlimited enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one, two or three year term commitment will be given a 5% credit per month for the length of the contract. If the customer terminates the service before the end of the term period, a termination fee of \$200.00 applies.

RATES AND CHARGES

FRONTIER DIGITAL PHONE STATE UNLIMITED

	<u>Monthly Charge</u>
<u>Intrastate Rate</u>	\$6.00
<u>Additional Phone Lines</u>	
	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

Effective: July 14, 2012

SECTION 3 – SERVICE PLANS

3.33 FRONTIER DIGITAL PHONE STATE UNLIMITED-2010 – Grandfathered as of July 14, 2012 (C)
(Continued)

USAGE CHARGES (Continued)

Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier State Unlimited-2010 plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this Service Catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Unlimited State-2010, where available.

MONTHLY RECURRING CHARGES

The Monthly Recurring Charge (MRC) for Frontier State Unlimited-2010 is billed in advance. If a new customer to Frontier State Unlimited-2010 enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one, two or three year term commitment will be given a 5% credit per month for the length of the contract. If the customer terminates the service before the end of the term period, a termination fee of \$200.00 applies.

RATES AND CHARGES

	<u>Monthly Charge</u>
<u>Intrastate Rate</u>	\$6.00
<u>Additional Phone Lines</u>	
	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

Effective: October 22, 2017

SECTION 3 – SERVICE PLANS

3.33 FRONTIER DIGITAL PHONE STATE UNLIMITED-2010 – Grandfathered as of July 14, 2012
(Continued)

USAGE CHARGES (Continued)

Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier State Unlimited-2010 plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this Service Catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Unlimited State-2010, where available.

MONTHLY RECURRING CHARGES

The Monthly Recurring Charge (MRC) for Frontier State Unlimited-2010 is billed in advance. If a new customer to Frontier State Unlimited-2010 enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one, two or three year term commitment will be given a 5% credit per month for the length of the contract. If the customer terminates the service before the end of the term period, a termination fee of \$200.00 applies.

RATES AND CHARGES

	<u>Monthly Charge</u>	
<u>Intrastate Rate</u>	\$9.00	(I)
<u>Additional Phone Lines</u>		
	<u>Rate Per Minute</u>	
Day	\$0.10	
Evening	\$0.10	
Night/Weekend	\$0.10	

Effective: June 16, 2019

SECTION 3 – SERVICE PLANS

3.33 FRONTIER DIGITAL PHONE STATE UNLIMITED-2010 – Grandfathered as of July 14, 2012
(Continued)

USAGE CHARGES (Continued)

Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier State Unlimited-2010 plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this Service Catalog. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Unlimited State-2010, where available.

MONTHLY RECURRING CHARGES

The Monthly Recurring Charge (MRC) for Frontier State Unlimited-2010 is billed in advance. If a new customer to Frontier State Unlimited-2010 enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one, two or three year term commitment will be given a 5% credit per month for the length of the contract. If the customer terminates the service before the end of the term period, a termination fee of \$200.00 applies.

RATES AND CHARGES

	<u>Monthly Charge</u>	
<u>Intrastate Rate</u>	\$11.00	(I)
<u>Additional Phone Lines</u>		
	<u>Rate Per Minute</u>	
Day	\$0.10	
Evening	\$0.10	
Night/Weekend	\$0.10	

Effective: September 20, 2015

SECTION 3 – SERVICE PLANS

3.44 FRONTIER BUSINESS LONG DISTANCE PLAN

(N)

General

Frontier Business Long Distance Plan is a non-distance sensitive, flat rated, outbound switched access service offered to 1 +business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of a minute will be rounded up to the next whole increment. There is a monthly recurring charge that is in the Interstate Domestic Price List.

Rates and Charges

Rate Per Minute

Outbound (1+) Interstate

\$0.07

Canadian Calls

\$0.07

(N)

Effective: April 1, 2016

SECTION 3 – SERVICE PLANS

3.45 5 CENTS PLAN (PLAN M) ¹ (Continued)

(N)

Rates and Charges

The Monthly Recurring Charge (MRC) for 5 Cents Plan (Plan M) as set forth below.

This calling plan is only offered where billing and system capability exist. A Monthly Recurring Charge (MRC) is billed each month in advance and applies per account, regardless of the number of lines presubscribed to the Company's 5 Cents Plan (Plan M). If there are multiple lines on an account, only one MRC will be assessed. Interstate and international services are provided in accordance with the corresponding interstate and international tariffs and rate schedules. The MRC applies in full each month for each account, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly MRC- per Account	\$6.00
Usage Rate – per Minute	\$0.05

¹ This service is grandfathered and limited to existing customers at their existing locations as of April 1, 2016.

(N)

Effective: April 1, 2016

SECTION 3 – SERVICE PLANS

3.46 FRONTIER SINGLE RATE PLAN¹

(N)

General Description

Frontier Single Rate Plan is an optional calling plan offered to Residential Customers for outbound direct-dialed domestic calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Frontier Single Rate Plan Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all interstate direct-dialed domestic calling.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to the next full minute.

The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

Other Term and Conditions

Taxes and Fees are in addition to the stated rates.

Rates and Charges

The Monthly Recurring Charge (MRC) for Frontier Single Rate Plan as set forth below.

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Frontier Single Rate Plan. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly MRC- per Account	\$6.00
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Usage Rate – per Minute	\$0.12
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¹ This service is grandfathered and limited to existing customers at their existing locations as of April 1, 2016.

(N)

Effective: April 1, 2016

SECTION 3 – SERVICE PLANS

3.47 TALKTIME 30 - PLAN F ¹ (Continued)

(N)

Rates and Charges

The Monthly Recurring Charge (MRC) for Talktime 30 - Plan F as set forth below.

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each account presubscribed to the Company's Talktime 30 - Plan F. A fixed allotment of intrastate or interstate, interexchange domestic calling minutes, excluding minutes used for any International calling, is included in the MRC as specified below. The MRC applies in full each month for each account regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the customer had the service during the billing cycle. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Talktime 30 - Plan F, in addition to applicable usage rates. When service is used for both interstate and intrastate calling, the MRC specified below applies only once.

Additional minutes are available and billed on a per minute basis as set forth below. Unused minutes will not carry over to the next month.

Monthly MRC- per Account	\$6.50
Minutes Allotted in Monthly Recurring Charge	30
Additional Per minute charge over Allotment	\$0.10

¹ This service is grandfathered and limited to existing customers at their existing locations as of April 1, 2016.

(N)

Effective: May 22, 2017

SECTION 3 – SERVICE PLANS

3.56 FRONTIER COMMERCIAL VOICE UNLIMITED

(N)

General

Frontier Commercial Voice Unlimited is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to the Frontier Commercial Voice Unlimited. This product is only available in conjunction with the Frontier Commercial Voice Unlimited plan from the Frontier ILEC Companies Service Catalog.

Usage Charges

Frontier Commercial Voice Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- Frontier Commercial Voice Unlimited service with charges for local and long distance calling. Frontier Commercial Voice Unlimited is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Commercial Voice Unlimited can be found in the Frontier Communications of America, Inc. (FCA) Domestic Price List.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

(N)

Effective: September 20, 2020

SECTION 3 – SERVICE PLANS

3.56 FRONTIER RESIDENTIAL UNLIMITED VOICE SERVICE

(N)

General

Frontier Residential Unlimited Voice Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Residential Unlimited Voice Service in the local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Residential Unlimited Voice Service option.

Usage Charges

With the Frontier Residential Unlimited Voice Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Frontier Residential Unlimited Voice Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long-distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Residential Unlimited Voice Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Residential Unlimited Voice Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Residential Unlimited Voice Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Residential Unlimited Voice Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

There will be no individual call detail on the invoice for usage associated with the unlimited direct dialed calls included in this plan. If the customer changes the Long Distance pre-subscription on the main line, the Frontier Residential Unlimited Voice Service plan option will automatically be removed from the main line and thus the customer's account.

The Monthly Recurring Charge (MRC) for Frontier Residential Unlimited Voice Service is billed in advance and can be found in FCA Interstate Domestic Price List. If a new customer to Frontier Residential Unlimited Voice Service enrolls mid-billing cycle, the MRC will be prorated.

(N)

Effective: January 15, 2010

SECTION R1 - RULES

1. DEFINITIONS (Continued)

MINIMUM SERVICE PERIOD: Minimum service period is one month (30 days).

NIGHT: 11:00 PM to 7:59 AM (Monday through Friday)
ALL DAY/NIGHT (Saturday)
11:00 PM to 4:59 PM (Sunday)

RESIDENTIAL CUSTOMER: A customer whose use of service is primarily personal and domestic nature.

SERVICE CATALOG: Those documents that contain the standard descriptions, pricing, and other terms and conditions for services offered on a detariffed basis pursuant to D.07-09-018. Also known as the Frontier Communications of America, Inc., Service Catalog.

SERVICE COMPONENT: Service components include access arranged by the Company and Authorization Codes.

SERVICE DATE: The date that billing starts for service or any service component.

TERMINAL EQUIPMENT: Telecommunications devices, apparatus, and their associated wiring, such as teleprinters, telephone and data sets.

2. GENERAL SERVICE DESCRIPTION

The Service offered under this Service Catalog provides Customer access to the Company's switching network to originate and terminate calls within the state of California. A customer may originate a call over the Company's switched network by presubscribing to the Company's service to place calls on a direct dialed ("1+") basis, or on a casual ad hoc basis, by dialing the Company's Carrier Identification Code (CIC).

- (A) Direct Dial Service - Direct Dial Service available to Customers who originate direct dialed calls within the State. This service permits origination of intrastate calls from diverse Customer's local exchange or dedicated access facilities.
- (B) Toll Free Service - Toll Free Service (8xx) is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to the Customer's local exchange lines. With Toll Free Service, the Customer is billed for the call rather than the call originator.
- (C) Calling Card Service - Calling Card Service is available to Customers in the State of California. To access this service, the Customer dials a toll-free access number provided by the Company. Calls are processed by a live or automated Company operator. Each call is billed in whole minute increments after a minimum call duration of one minute. A per-call service charge applies to each completed call. An additional per-call payphone surcharge applies for all calls originated from a payphone location.

California Customers have access to the Company's Interstate and International services which are covered under separate tariffs as governed by the rules and regulations of the Federal Communications Commission.