

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

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Second Revised Sheet 1  
Superseding First Revised Sheet 1

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All references in this tariff to Frontier Communications of Georgia, Inc. should be understood as references to Frontier Communications of Georgia, LLC.

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**Issue Date:** January 22, 2014  
**Issued By:** Jaclyn Cason  
**Title:** General Manager

**Effective Date:** February 21, 2014

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

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\* This service offering is limited to all existing subscribers at their existing locations.

+ This bundle was previously called Frontier Digital Essentials

#This bundle was previously called Frontier Digital Phone Essentials

**Issue Date: May 11, 2010**  
**Issued By: Jaclyn Cason**  
**Title: Local Manager**

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**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

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**Issue Date: October 3, 2006**  
**Issued By: Ray Wasden**  
**Title: Operations, Manager**

**Effective Date: November 2, 2006**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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Issued By: William Ingham  
Title: Manager, Operations

Effective: May 1, 2007  
Docket No.



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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Original Sheet 1

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DEFINITION OF TERMS

ADDITIONAL LISTING

Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular service.

APPLICANT

A person, firm, partnership, corporation, profit, or nonprofit organization, governmental agency, etc., requesting service from the Company.

AUTHORIZED PROTECTIVE CONNECTING MODULE

The term "authorized protective connecting module" denotes a protective unit designed and manufactured under the control of the Company, which unit is to be incorporated in a conforming device.

AUTHORIZED USER

A person, firm, or corporation (other than the customer) on whose premise a telephone, PBX, or private line service or channel is located and who may communicate over such channel in accordance with the terms of the Tariff.

BASE RATE AREA

A specific area within an exchange service area as set forth in the telephone utilities' Tariffs, maps or descriptions. Local exchange service within this area is furnished at uniform rates without extra mileage charges.

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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DEFINITION OF TERMS

BASIC TERMINATION CHARGE

See "Termination Charge".

BUSINESS SERVICE

Telecommunications service provided a customer where the use is primarily or substantially of a business, professional, institutional or otherwise occupational nature, as more specifically defined by Tariffs.

CALL

An attempted communication.

CANCELLATION CHARGE

A charge applicable under certain conditions when an application for service and/or facilities is cancelled in whole or in part prior to the completion of the work involved.

CERTIFICATE

Certificate of Public Convenience and Necessity issued by the Commission to telephone utilities.

CHANNEL

A path for communication between two or more stations or telephone utility offices, furnished in such a manner as

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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DEFINITION OF TERMS

the carrier may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

CLASS OF SERVICE

A description of telephone service furnished a subscriber.

COIN TELEPHONE

A telephone station, either public or semi-public, equipped with a device for collecting money in payment of telephone messages.

COMMISSION

Georgia Public Service Commission.

CONNECTING ARRANGEMENT

The equipment provided by the Company to accomplish the connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with which services are interchanged.

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section A  
Original Sheet 4

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DEFINITION OF TERMS

CONSTRUCTION CHARGE

A separate charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Local Exchange Service Section.

CONTRACT

The arrangement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariff.

CUSTOMER

Any person, firm, partnership, corporation, municipality, cooperative, organization, governmental agency, etc., provided with service by any utility.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus provided by a customer.

DIRECTORY ASSISTANCE CHARGE

A charge made for placing requests from the Directory Assistance Operators.

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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DEFINITION OF TERMS

DIRECTORY LISTINGS

The publication in the Company's directory of information relative to a customer's telephone number, by which telephone users may ascertain the call number of a desired station, as more specifically defined by Tariff.

EXCHANGE

A unit established by a telephone utility for the administration of telecommunications service in a specific area for which a separate local rate schedule is provided. It may consist of one or more central offices together with associated plant facilities used in furnishing telecommunications services in that area.

EXCHANGE SERVICE

The general telephone service rendered in accordance with Tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this Tariff.

EXCHANGE SERVICE AREA

The geographical territory served by an exchange, usually embracing a city, town or village and its environs.

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Title: General Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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DEFINITION OF TERMS

EXTENDED AREA SERVICE

A type of telephone service furnished under Tariff provisions whereby customers of a given exchange may complete calls to and, where provided by the Tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

INITIAL SERVICE PERIOD

See "Minimum Contract Period".

INSTALLATION CHARGE

A separate initial charge, made under certain conditions for the placing, connecting, or furnishing of telephone equipment for the establishment of service which may or may not be associated with other charges for the service or equipment furnished. An installation charge is not a recurring charge and is separate and in addition to service connection charges, construction charges, and other special charges.

INTERCEPTING SERVICE

A service arrangement whereby a person calling a disconnected or discontinued telephone number is informed the called telephone number has been discontinued, or disconnected, or changed to another number.

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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DEFINITION OF TERMS

JACK AND PLUG EQUIPMENT

Equipment designed to give access to a line at one or more points by means of an approved connector.

JOINT USER SERVICE

An arrangement whereby a subscriber may share telephone service with another party or firm with same equipment.

KEY TELEPHONE SYSTEMS

An arrangement of equipment in combination with telephone sets and associated keys to connect the associated telephone to any one of a limited number of exchanges, PBX's, intercommunication or private lines. Line indicating, signaling, holding features, etc., are, or may be, incorporated. Also known as "Key ABX's".

LOCAL CALLING AREA

The area within which telecommunication service is furnished customers under a specific schedule or exchange rate. A local calling area may include one or more exchange service areas or portions of exchange service areas.

LOCAL EXCHANGE SERVICE

Telecommunications service provided within local exchange service areas in accordance with the Tariff. It includes

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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DEFINITION OF TERMS

the use of exchange facilities required to establish connections between stations within the exchange and between stations and the toll facilities serving the exchange.

LOCAL MESSAGE

A completed communication between customers' stations located within the same Exchange Area or Local Service Area.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

The furnishing of facilities for telecommunications between stations in different local service areas in accordance with the regulations and system of charges specified in the Tariff.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS EQUIPMENT

Equipment furnished at additional charges associated with subscriber service, as more specifically defined by Tariff.

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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DEFINITION OF TERMS

MOBILE TELEPHONE SERVICE

Integrated Dial Mobile Telephone Service is a communication through a land radiotelephone dial exchange station between a wire telephone and a mobile unit or between two mobil units and/or fixed station.

NONLISTED TELEPHONE NUMBER

A telephone number which has the listing omitted from the telephone directory but listed in the directory assistance records.

NONPUBLISHED TELEPHONE NUMBER

A telephone number which has the listing omitted from both the telephone directory and directory assistance records at the customer's request. A nonpublished telephone number is synonymous with a private telephone number.

PLANT

Property which is necessary to provide service to the public as set forth in the various fixed capital accounts of the Uniform System of Accounts for telephone companies.

PRIVATE BRANCH EXCHANGE SERVICE (PBX SERVICE)

A type of service providing an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the local and long distance message telephone network to other subscribers.

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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DEFINITION OF TERMS

PRIVATE LINE SERVICE

As opposed to exchange service, this refers to channels and equipment furnished to a customer for direct communication between various points without access to the Company's exchange switching network.

PRIVATE RIGHT-OF-WAY

A facility route granted to the Company on or over private property.

RATE CENTERS

Points upon which the determination of message toll telephone rates are based.

RESIDENCE SERVICE

Exchange service furnished to customers where the actual or obvious use is for domestic purposes. As more specifically defined by the Tariff.

SERVICE CONNECTION CHARGE

A nonrecurring charge applying to the establishment of service for a subscriber and certain subsequent additions to that service, as more specifically defined by the Tariff.

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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DEFINITION OF TERMS

SUBSCRIBER

A person, firm, partnership, corporation, profit or nonprofit organization, governmental agency, etc., receiving service from the Company.

SUSPENSION OF SERVICE

An arrangement made at the request of the customer, or initiated by the Company for violation of Tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the customer's premises, as more specifically defined by the Tariff.

TARIFF

The rates, charges, rules and regulations adopted and filed by the Company and accepted by the Georgia Public Service Commission.

TEMPORARY DISCONNECTION

An arrangement made at the request of the customer for temporarily discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises, as more specifically defined by the Tariff.

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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DEFINITION OF TERMS

TERMINATION CHARGE

A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of initial service period designated for such item, as more specifically defined by the Tariff.

WIDE AREA TELEPHONE SERVICE (WATS)

The furnishing of facilities for telephone communication between wide area service access line and other exchange and toll station telephones in the area prescribed in the Tariff.

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 1

CLASSIFICATION OF AREAS AS  
THE BASIS FOR FURNISHING SERVICE

- A. Economical operation of the telephone business, to secure protection to the whole body of rate payers and to the business itself, requires that the property be built and operated in accordance with a definite plan under which specified classes of service are regularly furnished in specified areas or types of areas. The telephone company, therefore, does not undertake to furnish any desired class of service at any desired location nor does it undertake to extend its plant to remote sections where such extension is not warranted by public necessity as distinguished from personal desire, except where adequate protection is afforded.
- B. The general plan for furnishing telephone service is based on a classification of areas by types for the general determination of classes of service available, and for the application of rates as follows:
1. Base rate areas are those sections within which the Telephone Company will furnish the classes of service as at rates common to all applicants without the assessment of any charges based on distance. The base rate area should be restricted to the contiguous developed section of the community within which the application of an average rate will not result in unreasonable discrimination through differences in cost, where more than one base rate area is established in any exchange, the rates applicable in one base rate area may differ from those rates established in another base rate area in the same exchange.
  2. Outside the base rate area, by reason of the greater distance and the sparseness of development, flat rate service will be furnished, although such service is not

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Title: General Manager

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**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**Section B  
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**CLASSIFICATION OF AREAS AS  
THE BASIS FOR FURNISHING SERVICE**

provided in the base rate area. Also, urban classes of service offered inside the base rate area may be provided with the addition of mileage charges computed on the distance from the base rate area boundary. Provisions of such service outside the base rate area is subject to the availability of facilities or the construction or extension of such facilities in accordance with the applicable provisions of this Tariff. In all cases, all classes of service except foreign exchange service will be located within the designated exchange area boundary.

- C. Consideration of the extension of telephone facilities beyond any area in which a desired service would normally be furnished is based on the facts in each case. In such cases, the applicant for service may be assessed a construction charge or be required to provide a part of the facilities, or both, as may be agreed upon by the parties, as outlined in the rules and regulations contained in the several sections of this General Subscriber Services Tariff.

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**Title: General Manager**

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 3

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APPLICATIONS FOR TELEPHONE SERVICE

- A. Application for telephone service must be made on the company's prescribed application form.
- B. Applications for service become contracts when accepted by the telephone company, or upon the establishment of service. The terms and conditions of such contracts are supplemented by, and subject to, this Tariff for the particular exchange from which service is to be furnished. Any changes in rates, rules or regulations, authorized by the legally constituted authorities, shall act as modification of the contract to that extent, without further notice.
- C. Where an applicant has any past due and unpaid accounts with the telephone company, however arising from the furnishing of telephone service and facilities under the provisions of this Tariff, the telephone company reserves the right to reject any application for any service until the amount due has been paid, as provided in "Advance Payments and Deposits" of this Tariff.

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**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**Section B  
Second Revised Sheet 4  
Superseding First Revised Sheet 4**

**APPLICATION OF RATES FOR BUSINESS  
AND RESIDENCE SERVICE**

**A. GENERAL**

Determination as to whether a customer's service (as distinguished from public and semi-public service) shall be furnished at business or residence rates is based on the character of use to be made of the service.

The use of the service to terminate or re-originate calls received over a data service onto the public switched network will be subject to business access line charges as well as feature Group A usage charges located in the company's state and federal access tariffs.

**B. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS:**

1. In offices, stores, factories and all other places of a strictly business nature.
2. In boarding houses, except as modified under paragraph C-2, offices of hotels, halls and offices of apartment buildings; quarters occupied by clubs or lodges; public, parochial and other private schools or colleges; churches, universities, fraternity and sorority houses, hospitals and other similar institutions.
3. At residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion picture screen, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed, except for the residential work @home program, which makes all Yellow page products available to any residential participant in the program. The Work at Home Program provides the following features:
  - No White Page listings in the business name
  - No free semi-bold listing in the yellow pages
  - Business name not listed in directory assistance

(N)  
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(N)

**Issue Date: June 5, 2007  
Issued By: William Ingham  
Title: Manager, Operations**

**Effective Date: July 6, 2007**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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Original Sheet 4A

APPLICATION OF RATES FOR BUSINESS  
AND RESIDENCE SERVICE

4. When the place of business and the residence of the customer are on the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
  5. At residence locations when an extension station or extension bell is located in a shop, office or other place of business.
  6. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under paragraph C-3 below.
- C. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:
1. In private residences where business listings are not provided.
  2. In places of a combined business and residence nature provided separate service is installed for business purposes and is charged for at business rates; and, provided further, that the residence service is installed in that part of the premises used primarily for residential purposes.
  3. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for boarders or which furnish meals to less than ten boarders, provided business listings are not furnished.

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 5

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APPLICATION OF RATES FOR BUSINESS  
AND RESIDENCE SERVICE

4. In the place of residence of a clergyman, physician, nurse, veterinary surgeon, dentist or other medical or professional practitioner, provided the customer does not maintain an office in his residence.

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Title: General Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 6

INITIAL CONTRACT PERIODS

A. GENERAL

Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.

B. DIRECTORY LISTINGS AND JOINT USER SERVICE

1. The length of contract periods for directory listings, and for joint user service, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to customers.
2. The length of contract period for directory listings and joint user service where the listing does not appear in the directory shall be one month. Such listings may be discontinued any time after the expiration of the initial contract period upon notification to the telephone company and prior to the closing date of the telephone directory. If notification of discontinuance of the listing or joint user service is not received by the telephone company prior to the directory closing date, the contract period shall be that of the new directory.

C. PRIVATE BRANCH EXCHANGE SERVICE

1. Contracts for private branch exchange systems are stated in each contract.

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 7

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INITIAL CONTRACT PERIODS

2. In case of termination of the contract before the expiration of the initial contract period, termination charges as prescribed elsewhere in this Tariff will apply.
3. When applications are received for additional trunks or stations to be connected with a private branch exchange system, such additional trunks or stations are to be covered by contracts for initial periods of one month.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 8

ADVANCE PAYMENTS AND DEPOSITS

A. ESTABLISHMENT OF CREDIT

The telephone company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the company. Nor is the Telephone Company obligated to continue to furnish service to any individual or firm whose credit is, or becomes, in the opinion of the telephone company, doubtful. In order to insure the payment of all charges due from its services, the telephone company may require a customer to establish and maintain his credit in one of the following ways:

1. By furnishing references suitable to the telephone company.
2. By providing a suitable guarantee in writing, in form prescribed by the telephone company.
3. By means of a cash deposit.
4. By having been a satisfactory customer of the telephone company.

B. ADVANCE PAYMENTS

1. Applicants for telephone service may be required to pay the service connection charges as prescribed and specified in other sections of this Tariff.
2. Applicants for telephone service may also be required to make an advance payment equal to the first month's

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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Original Sheet 9

ADVANCE PAYMENTS AND DEPOSITS

charges for exchange service, facilities, mileage, listings and joint user service.

3. In addition to the advance payment specified in the preceding paragraph, an applicant for telephone service, which involves an unusual installation expense, may, if it is deemed necessary by the telephone company in safeguarding its interests, be required to make an advance payment of such proportion of the estimated cost as is to be borne by the applicant in addition to such service connection charges as are applicable.
4. The amount of any advance payment collected because of unusual installation expense is credited to the applicant's account to apply against the construction or installation charge. If the amount of such advance payment collected is in excess of the proportion of such costs to be borne by the applicant, the amount of the excess is either returned to the customer or credited to his account.

C. DEPOSITS

1. Unless credit has otherwise been established, the telephone company may require any applicant for, or subscriber to its services to deposit a sum up to an amount equal to the charge for two and one-half months local service and the estimated toll messages during a like period.
2. The telephone company shall pay interest on deposits at the rate of seven per cent (7%) per annum.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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Original Sheet 10

ADVANCE PAYMENTS AND DEPOSITS

deposits shall accrue annually and, if requested, shall be annually credited to the customer by deducting such interest from the amount of the next bill for service following the accrual date.

3. After the customer has paid bills for service for twelve consecutive bills without having had service discontinued for nonpayment of bills or had more than one occasion in which a bill was not paid within the period prescribed by the regulations of the company on file with the Commission, and the customer is not then delinquent in the payment of his bills, the company shall annually and automatically refund the deposit plus accrued interest. Deposits maturing under this section for refund and falling on other than the company's normal annual refund date will be promptly returned to the customer upon request. If the customer has had service discontinued for nonpayment of his bill or had more than one past due bill for such period, the company shall thereafter review the account every twelve billings and shall promptly and automatically refund the deposit plus accrued interest after the customer has not had service discontinued for nonpayment of bills or had more than one such past due bill during the twelve billings prior to any review and is not then delinquent in the payment of his bills.
4. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the telephone company's regulations as to advance payments and the prompt payment of bills on presentation or constitutes a waiver or modification of the regular practices of the telephone company providing for the discontinuance of service for nonpayment of any sums due the telephone company.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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Original Sheet 11

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ADVANCE PAYMENTS AND DEPOSITS

5. After discontinuance of service and following rendition of the final bill, the telephone company will refund the customer's deposit plus accrued interest, or the balance, if any, in excess of any unpaid bills for past services provided. Such refund, if any will be forwarded to the last known address of the customer.
  
6. The fact that a customer is not required to make a deposit with the initial application or that a deposit collected with the initial application is not sufficient to cover a customer's anticipated needs in no way prohibits the telephone company from requiring a deposit or increasing a deposit. Should a customer be notified of this requirement (for a deposit or an increase in a deposit) and refuse to place a deposit, then at the company's option service may be terminated.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 12

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SUBSCRIBER'S CONTRACTS

A. GENERAL

Telephone equipment and facilities are furnished for the use of the subscriber, employees, agents or representatives of the subscriber or members of the subscriber's domestic establishment except in connection with pay stations telephone service.

B. EQUIPMENT PROPERTY OF TELEPHONE COMPANY

Equipment, instruments and lines furnished by the telephone company on the premises of a customer or authorized user of the telephone company are the property of the telephone company and are provided upon the condition that such equipment, instruments and lines, except as expressly provided in this Tariff, must be installed, relocated and maintained by the telephone company and that the company's employees and agents may enter said premises at any reasonable hour to make collections from coin boxes, to install, inspect or repair any part of the telephone company's equipment apparatus and lines on the subscriber's premises, or upon termination or cancellation of the service, to remove such instruments and lines. Such equipment shall not be used for any toll or consideration to be paid by any other person transmitting, delivering or collecting any message, where any toll or consideration has been or is to be paid any party other than the telephone company, without the written consent of the company. Subscribers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the telephone company, except upon the written consent of the company.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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Original Sheet 13

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SUBSCRIBER'S CONTRACTS

C. FOREIGN ATTACHMENTS

In case any line, instrument, appliance or apparatus other than that furnished by the telephone company is attached to or connected with any line, equipment or apparatus of the telephone company, whether physically, by induction or otherwise, the telephone company reserves the right to remove such instruments, appliance, apparatus or connection or to suspend or disconnect service where the operating characteristics of such equipment interfere with the company's service.

D. CONDITIONS ON ANSWERING AND RECORDING DEVICES

Use of telephone company facilities or service in connection with automatic announcement service, automatic answering and recording service, recorder-coupler service or miscellaneous devices for recorded public announcements are subject to the following conditions:

1. For purposes of identification, subscribers to telephone service who transmit recorded public announcements over

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

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Original Sheet 14

SUBSCRIBER'S CONTRACTS

facilities provided by the company must include in the recorded message the name of the organization or individual responsible for the service, and in addition the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory.

2. Private telephone numbers will not be furnished for use with recorded public announcement.
3. Failure to comply with the provisions of this Tariff will be cause for termination of the service.

E. TELEPHONE NUMBER AND SUBSCRIBER RIGHTS

The subscriber has no property right in the telephone number or any right to continuance of service through any certain central office, and the telephone company may change the telephone number of the central office designation whenever it deems it desirable in the conduct of its business.

F. TERMINATION OF PARTY LINE

When party line service is furnished the telephone company reserves the right to cancel any party line contract upon thirty days' notice whenever in the judgment of the company the use by the subscriber bound under the contract is such, from excessive conversation or other causes, as to interfere with the reasonable use of others connected with the same line.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 15

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SUBSCRIBER'S CONTRACTS

G. ADVANCE BILLING

The subscriber shall pay monthly in advance or on demand all charges for exchange service and equipment and shall pay on demand all charges for toll service. The subscriber assumes responsibility for all charges for exchange service and toll messages originating at the subscriber's station on which the charges have been reversed with the consent of the person called.

H. PAYMENTS

All charges due by the subscriber are payable by the subscriber at the telephone company's commercial office or at any other agency duly authorized to receive such payments. If objection in writing is not received by the telephone company within thirty days after the bill is rendered, the account shall be deemed correct and binding upon the subscriber.

I. SUSPENSION OF SERVICE

The telephone company may without notice either suspend service or terminate the subscriber's contract without suspension of service or, following a suspension of service, sever the connection and any of its equipment from the subscriber's premises upon:

1. Abandonment of the service.
2. Failure of a subscriber to make suitable deposit as required by this Tariff.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 16

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SUBSCRIBER'S CONTRACTS

3. Impersonation of another with fraudulent intent.
4. Listening in on party line conversations.
5. Non-payment of any sum due for exchange, long distance or other services.
6. Use of service in such a way as to impair or interfere with the service of other subscribers; such improper use includes, but is not limited to, the use of telephone service by a subscriber or with his permission in connection with a plan or contrivance to secure a large volume of telephone calls, to be directed to such subscriber at or about the same time which may result in preventing, obstructing, or delaying the telephone service of others.
7. The telephone company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same and to disconnect its property from the premises of such person.
8. Any other violation of the telephone company's rules and regulations applying to subscriber's contracts or to furnishing of service.
9. The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency,

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 17

SUBSCRIBER'S CONTRACTS

acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The telephone company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

10. Pursuant to the requirements of Official Code of Georgia annotated (OCGA) Section 46-5-25, the telephone service of any subscriber terminating at the location of a facsimile machine which is used or operated in violation of the provisions set forth following shall be subject to disconnection if the violation does not cease within 10 days from the date of delivery shown on the return receipt of the certified letter mailed by the Company to the subscriber notifying the subscriber of the violation. A copy of this letter shall also be sent to the Georgia Public Service Commission.

(1) It shall be a violation for any subscriber to initiate the transmission of, employ or direct another to initiate the transmission of, or contract for the initiation of the transmission of an unsolicited facsimile message for the commercial purpose of advertising or offering the sale, lease, rental, or gift of any goods, services, or real personal property.

(2) Paragraph 1, preceding shall not apply where the recipient has consented to the receipt of one or more telefacsimile messages or where there exists a prior contractual or business relationship between the recipient and the initiator or the initiator's principal.

The exception provided for in the preceding paragraph shall not apply where the recipient has notified the initiator or the initiator's principal that the recipient does not wish to receive further telefacsimile messages from the initiator or the initiator's principal.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 17.1

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SUBSCRIBER'S CONTRACTS

J. NONPAYMENT SERVICE INTERRUPTION

When the connection has been severed for nonpayment, the contract is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new contract which is subject to the provision of this Tariff. In its discretion the telephone company may restore or re-establish service which has been suspended or discontinued for nonpayment of charges without payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver of any rights to suspend or discontinue service for nonpayment of any such or other charges due and unpaid or for the violation of the provisions of the Tariff; nor shall the failure to suspend accounts operate as a waiver or stoppage to suspend or discontinue service for nonpayment of such accounts or of any past due account.

K. TRANSMISSION ERRORS

In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the telephone company cannot guarantee uninterrupted working of its lines and instruments. The customer shall render the telephone company free of all liability due to delay of installation, interruption of service, and/or malfunction of equipment during installation of equipment or thereafter.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
First Revised Sheet 18  
Superseding Original Sheet 18

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SUBSCRIBER'S CONTRACTS

L. RETURN OF EQUIPMENT

Equipment furnished by the telephone company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof expected.

M. LIABILITY AT TIME OF INSTALLATION

No liability shall be attached to the telephone company by reason of any defacement or damage to the subscriber's premises, resulting from the placing of the company's instruments, apparatus and associated wiring on such premises, provided such defacements or damage is not the result of negligence on the part of the company or its employees.

(L)

(L)

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Issue Date: July 25, 1997  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: September 1, 1997

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section B  
Tenth Revised Sheet 19  
Superseding Ninth Revised Sheet 19

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SUBSCRIBER'S CONTRACTS

N. USE OF EQUIPMENT IN HAZARDOUS LOCATIONS

No liability shall attach to the telephone company for damages alleged to have arisen from the use of the company's service and equipment in explosive atmospheres or at outdoor or other locations which in its judgment are not suitable for the location of its service and facilities, unless such protective equipment or special device as may be available for use in such locations is subscribed for.

The telephone company will provide such protective equipment when available upon the express condition that protection is not guaranteed and that no liability shall be attached to the company for any damages alleged to have arisen in connection with the use of such equipment. Where service is to be established at a location that would involve undue hazards to employees of the telephone company, the customer may be required to install and maintain equipment and facilities in a manner satisfactory to the telephone company, the remuneration to be based on the conditions involved.

O. RETURN CHECK CHARGE

When a check received from a subscriber for payment of bill(s) is dishonored, the subscriber will be charged \$25.00 in addition to the payment and any other charges the customer was billed.

P. LATE PAYMENT CHARGE

A Late Payment Charge of one and one half percent (1.5%) or \$14.00, whichever is greater, will be applied to each customer's bill when a previous month's bill has an unpaid balance greater than \$20.00 or more at the time of the billing due date. (I)

Q. INSTALLMENT BILLING

Residential customers may elect to pay their service connection, initial installation, move, substitution, and other nonrecurring local charges associated with service orders, including restoral charges and maintenance service charges, in monthly installments of a 3 month period. When installment billing is requested, it will be applied to all nonrecurring charges associated with a given service order, subject to the following:

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Issue Date:	September 9, 2022	Effective Date:	October 9, 2022
Issued By:	Allison Ellis		
Title:	Sr. Vice President, Regulatory Affairs		

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section B  
Third Revised Sheet 20  
Superseding Second Revised Sheet 20

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USE OF CUSTOMER'S SERVICE

Q. INSTALLMENT BILLING (Continued)

1. Only residential customers may use installment billing.
2. Charges will be billed in 3 monthly installments.
3. A customer may not pay a portion of the charges and then request installment billing for the remaining charges.
4. More than one installment plan may be in effect for the same customer at the same time.
5. If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered.
6. Installment billing will continue even if an account is temporarily suspended.
7. No interest or carrying charges will be applied.
8. Not applicable where promotional credit has been given against the non-recurring charge.

(C)

Except as otherwise provided in this tariff, service furnished by the Company is intended only for communications in which the customer has a direct interest and shall not be used for any purposes for which a payment or other compensation shall be received by him from any other person, firm or corporation for use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to MTS Service nor to a customer who is engaged as a communications common carrier for message telegraph communications.

R. INTERCONNECTION AGREEMENTS

The services offered in this tariff enable communication between a customer of Frontier and another customer of Frontier, a customer of another ILEC, or a customer of another TSP (Telecommunication Service Provider), provided the TSP has properly executed an interconnection agreement or other appropriate traffic interchange agreement with Frontier. Frontier will not originate calls to a TSP's NXX that is within the local calling scope of the calling party until an interconnection agreement or traffic interchange agreement with Frontier has been fully executed and proper facilities are in place.

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Issue Date:	September 30, 2016	Effective Date:	October 30, 2016
Issued By:	Jaclyn Cason		
Title:	General Manager		

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
First Revised Sheet 21  
Superseding Original Sheet 21

SPECIAL PROMOTIONS

A. PROMOTIONAL PERIOD

(N)

The Company may offer special promotions of new or existing services at free or reduced rates for limited periods after 7 days notice to the Commission. The purpose of such specials is to apprise and acquaint the subscribers with the benefits that can be obtained, which will lead to better informed decisions. These promotions will be offered on a completely non-discriminatory basis to all subscribers, meeting the eligibility criteria for each promotion within the classification of service and area for which the promotion is available. Each subscriber so meeting eligibility criteria will have an equal opportunity for participation.

(C)

(N)

(N)

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Issue Date: February 9, 2000  
Issued By: Richard Howard  
Title: General Manager

Effective Date: March 9, 2000



**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**Section B  
Original Sheet 22**

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**THIRD PARTY BILLING**

Pursuant to the requirements of Official Code of Georgia Annotated (O.C.G.A.) Section 46-5-171.1, customers will not be liable for third party billing where written consent has not been given. Third party providers will be required certify to the Company that written consent from the customer is on file at their premises.

This requirement does not apply to any transaction between a customer and the customer's selected provider of basic local exchange, inter-LATA, or intra-LATA services, wireless services or to initial requests for service and requests for changes in the customer's provider of local exchange, inter-LATA or intra-LATA services.

Third-party charges included on customer bills will be in a separate section of the bill and labeled as to the service being billed. A customer service number is provided on all customer invoices.

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**Issue Date: August 28, 1998**  
**Issued By: Richard Howard**  
**Title: General Manager**

**Effective Date: September 1, 1998**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 23

RESIDENCE CUSTOMER INCENTIVE PROGRAM

(N)

A. Description

The Residence Customer Incentive Program is an offering for potential new residence local exchange customers and to existing residence local exchange customers to encourage the retention or continuation of existing services by those existing customers.

B. Terms and Conditions

1. This competitive response offering may be offered to potential new residence local exchange customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.
2. For a potential new residence customer, the Company may provide an incentive offer no more often than once in any one-year period. In retention situations, the Company may provide an incentive no more often than once in any one-year period with respect to any particular service or feature.
3. To qualify for these offers, a residence customer is required to have a satisfactory credit rating with the Company.
4. For a potential new residence local exchange customer, the Company may condition its offers upon the customer remaining with the Company for up to one year. Any minimum period of time shall be identified to the residence customer as part of the offer. In such cases, if the customer terminates service early, the customer may be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program. The customer is not considered to be opting out if the customer moves to another Company service of equal or greater value.

(N)

Issue Date: February 27, 2013  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: March 29, 2013

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 24

RESIDENCE CUSTOMER INCENTIVE PROGRAM

(N)

B. Terms and Conditions (Cont'd)

5. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the total value of the offer may not exceed the sum set out in C. following.
6. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular local exchange residence customer is not inconsistent with the provisions of this Tariff and the amount does not exceed the maximum amount set forth in C. following. The Company may prohibit use of this program in conjunction with another being marketed by the Company and/or a Company affiliate.
7. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:
  - (a) The sales channel through which the products are sold.
  - (b) A specific geographic area.
  - (c) Existing customers who request to have one or more products disconnected.
  - (d) Customers who identify a better competitive offer available to them. Company representatives may present to these customers multiple offers up to the maximum value under C. following.
  - (e) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.
8. The Company reserves the right to discontinue this offer.

(N)

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Issue Date: February 27, 2013  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: March 29, 2013

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 25

RESIDENCE CUSTOMER INCENTIVE PROGRAM

(N)

C. Rates and Charges

1. The customer may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:
  - (a) A waiver of an amount up to 100% of the current residence nonrecurring rate(s) or charge(s), or
  - (b) A waiver of up to three months of the recurring rate(s) or charge(s), or
  - (c) A waiver of an amount up to 100% of the current residence nonrecurring rate(s) or charge(s) and up to three months of the recurring rate(s) or charge(s), or
  - (d) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards or otherwise, in the discretion of the Company. In determining the value of noncash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of (c) above, shall be used.
2. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.
3. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring rate(s) or charge(s) plus three months service of the monthly rate(s) or charge(s). The Company reserves the right to discontinue this offer.

(N)

Issue Date: February 27, 2013  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: March 29, 2013

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 26

BUSINESS CUSTOMER INCENTIVE PROGRAM

(N)

A. Description

The Business Customer Incentive Program is an offering for potential new business local exchange customers and to existing business local exchange customers to encourage the retention or continuation of existing services by those existing customers.

B. Terms and Conditions

1. This competitive response offering may be offered to potential new business local exchange customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.
2. For a potential new business customer, the Company may provide an incentive offer no more often than once in any one-year period. In retention situations, the Company may provide an incentive no more often than once in any one-year period with respect to any particular service or feature.
3. To qualify for these offers, a business customer is required to have a satisfactory credit rating with the Company.
4. For a potential new business local exchange customer, the Company may condition its offers upon the customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the business customer as part of the offer. In such cases, if the customer terminates service early, the customer may be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program. The customer is not considered to be opting out if the customer moves to another Company service of equal or greater value.

(N)

Issue Date: February 27, 2013  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: March 29, 2013

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 27

BUSINESS CUSTOMER INCENTIVE PROGRAM

(N)

B. Terms and Conditions (Cont'd)

5. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the total value of the offer may not exceed the sum set out in C. following.
6. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular local exchange business customer is not inconsistent with the provisions of this Tariff and the amount does not exceed the maximum amount set forth in C. following. The Company may prohibit use of this program in conjunction with another being marketed by the Company and/or a Company affiliate.
7. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:
  - (a) The sales channel through which the products are sold.
  - (b) A specific geographic area.
  - (c) Existing customers who request to have one or more products disconnected.
  - (d) Customers who identify a better competitive offer available to them. Company representatives may present to these customers multiple offers up to the maximum value under C. following.
  - (e) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.
8. The Company reserves the right to discontinue this offer.

(N)

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Issue Date: February 27, 2013  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: March 29, 2013

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section B  
Original Sheet 28

BUSINESS CUSTOMER INCENTIVE PROGRAM

(N)

C. Rates and Charges

1. The Customer may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:
  - (a) A waiver of an amount up to 100% of the current residence nonrecurring rate(s) or charge(s), or
  - (b) A waiver of up to three months of the recurring rate(s) or charge(s), or
  - (c) A waiver of an amount up to 100% of the current residence nonrecurring rate(s) or charge(s) and up to three months of the recurring rate(s) or charge(s), or
  - (d) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards or otherwise, in the discretion of the Company. In determining the value of noncash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of (c) above, shall be used.
2. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.
3. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring rate(s) or charge(s) plus three months service of the monthly rate(s) or charge(s). The Company reserves the right to discontinue this offer.

(N)

Issue Date: February 27, 2013  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: March 29, 2013

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section B  
Second Revised Sheet 29  
Superseding First Revised Sheet 29

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ROAD WORK RECOVERY SURCHARGE

A. General

This charge is for the recovery of costs for moving or relocating network facilities or infrastructure changes requested by the City, County, State or Federal authorities, or any other government entity of any kind. The charge will apply to end user accounts who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs/product guides. The surcharge will be billed monthly per account.

B. Terms and Conditions

1. Surcharge will be assessed at the time of billing.
2. There will be no proration of charges.
3. There will be no discounts for vacation, seasonal or temporary suspension of service.

C. Rates

	<u>Monthly Rate</u> <u>Per Account</u>
Business	\$0.00 (R)
Residence	\$0.00 (R)

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Issue Date: August 30, 2018  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: September 29, 2019





**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA**

**Section C  
First Revised Contents- Sheet 1  
Superseding Original Contents Sheet 1**

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LOCAL EXCHANGE SERVICE

CONTENTS

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E. Convenience Fee.....	8	(N)

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**Issue Date: December 23, 2016**  
**Issued By: Jaclyn Cason**  
**Title: General Manager**

**Effective Date: January 22, 2017**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA**

**Section C  
Nineteenth Revised Sheet 1  
Superseding Eighteenth Revised Sheet 1**

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**LOCAL EXCHANGE RATES**

**A. GENERAL**

The rates specified herein below, with mileage charges when applicable, entitle subscribers to an unlimited number of messages to all stations bearing the designation of Frontier Communications of Georgia, LLC central office. Customers in the Register Exchange have extended area service to Claxton and Metter Exchanges. Customers in Statesboro Exchanges have extended area service to Claxton, Metter, Dover and Newington Exchanges.

**B. RATES**

	<u>Register</u>	<u>Statesboro</u>
Business	\$21.00	\$21.00
Residence	\$23.00 (I)	\$23.00 (I)

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**Issue Date: May 2, 2023**  
**Issued By: Leslie Zink**  
**Title: Compliance Manager**

**Effective Date: June 1, 2023**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section C  
FIRST REVISED SHEET 2  
SUPERSEDING ORIGINAL SHEET 2

MILEAGE CHARGES

(SEE SECTION Z, FIRST REVISED SHEET 31)

- (D)
- (D)
- A. EXTENSION MILEAGE (T)
1. In the case of extension stations from individual line, or private branch exchange stations, where the extension station or private branch exchange is not located in the same building as the main station or private branch exchange switchboard and for other circuit extensions of like character, where permitted, an extension line mileage charge of \$1.00 per month is made for each one-fourth mile, or fraction thereof, route measurement. (T)
2. All mileage charges are in addition to the base rate applicable to the particular service against which mileage charges are assessed. (L) (T)
3. When it becomes necessary to use underground conduit or pole structure on the subscriber's premises for extension service, the subscriber will be required to furnish and install such plant at his own expense or the telephone company will do such work and bill the subscriber for time, material and the usual administration. (T) (L) (D)

Issue Date: July 12, 1999  
Issued By: Richard Howard  
Title: General Manager

Effective Date: August 12, 1999

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section C  
FIRST REVISED SHEET 3  
SUPERSEDING ORIGINAL SHEET 3

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MILEAGE CHARGES

(L)  
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(L)  
(D)  
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(D)  
(L)  
|  
(L)

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Issue Date: July 12, 1999  
Issued By: Richard Howard  
Title: General Manager

Effective Date: August 12, 1999

## GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section C  
Third Revised Sheet 4  
Superseding Second Revised Sheet 4

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### LIFELINE

#### A. Lifeline Assistance

The Company, as part of its obligations as an Eligible Telecommunications Carrier, offers a low-income assistance program. This program, Lifeline Assistance, is offered under the terms and conditions provided below:

##### 1. General

Lifeline Assistance offers a discount to residential customers who meet the eligibility qualifications below. (C)  
(C)

##### 2. Regulations

a. Lifeline Assistance is available to residential customers who meet the qualifications in C.F.R. § 54.409. (C)  
(C)

b. Subscriber certification will comply with C.F.R. § 54.410 (a)-(e) & (g). (C)

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Issue Date: November 2, 2016  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: December 2, 2016

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA**

**Section C  
Second Revised Sheet 5  
Superseding First Revised Sheet 5**

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LIFELINE

A. Lifeline Assistance (Cont'd)

- c. A subscriber to Lifeline Assistance may not be a dependent for Federal income tax purposes unless s/he is more than 60 years old.
- d. A subscriber may elect at the time of subscription to Lifeline Assistance to receive toll limitation as part of Lifeline Assistance. "Toll limitation" is a service that allows a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence.
- e. Lifeline Assistance will not be disconnected for non-payment of toll charges, unless the Company first demonstrates to the Commission that the Company would incur substantial costs, that the Company offers toll limitation without charge, and that telephone subscribership among low-income subscribers in the Company's service area is greater than or equal to the national subscribership rate for low-income consumers. For purposes of this paragraph, a "low-income consumer" is one with an income below the poverty level for a family of four residing in the state for which the Company seeks the waiver. The Company shall follow all applicable notice provisions as established, from time to time, by the Commission, as part of the waiver process, and to implement a waiver, if granted. The Company may reapply for the waiver as necessary.
- f. The Company may not collect a service deposit in order to initiate Lifeline Assistance if the qualifying low-income subscriber voluntarily elects toll blocking from the Company, where available. If toll blocking is unavailable, then the Company may charge a service deposit.

(D)

(D)

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**Issue Date: November 2, 2016**  
**Issued By: Jaclyn Cason**  
**Title: General Manager**

**Effective Date: December 2, 2016**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA**

**Section C  
Seventh Revised Sheet 6  
Superseding Sixth Revised Sheet 6**

**LIFELINE**

**A. Lifeline Assistance (Cont'd)**

- 3. Lifeline Assistance provides a Federal Lifeline Support Credit per month.\*
- 4. The Company shall apply the baseline payments received by the administrator of the federal Lifeline Assistance program to waive the qualifying customer's federal End-User Common Line Charge. The Company shall apply any additional federal support amount to the qualifying customer's basic local exchange service rate.
- 5. Partial payments that are received from Lifeline customers shall first be applied to local service charges and then to any outstanding toll charges.
- 6. All aspects of Lifeline Assistance programs shall be subject to the interpretation of applicable Federal regulations and any directives which may from time to time be prescribed by the Universal Service Administrative Company. These rules are separate and apart from any rules prescribed as part of a state Universal Service program.
- 7. Toll blocking (denial) functionality is offered at no charge to those Tel-Assistance and Lifeline customers who request this service. Reference Section M, Toll Restriction (Toll denial in Fairmount) Service. No customer deposit is required from a Tel-Assistance or Lifeline customer if optional toll blocking is added to the customer's line at no charge.

\* \$9.25 Broadband – service that includes qualifying broadband service. (C)  
\$6.50 Voice – voice service with no qualifying broadband service as defined by 47 C.F.R. § |  
54.403 (a)(2) . (\$5.25 + additional \$1.25 to waive the entire federal subscriber line charge.) Only (C)  
subscribers in FCC designated census blocks are eligible for Voice only Lifeline after 12/1/21. (C)

**Issue Date: November 1, 20201**  
**Issued By: Jaclyn Cason**  
**Title: General Manager**

**Effective Date: December 1, 2021**



**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**Section C  
First Revised Sheet 7  
Superseding Original Sheet 7**

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**ELECTRONIC BILL PAYMENT PROGRAM**

**B. Electronic Bill Payment Program**

**1. General**

Frontier Online Bill Payment program is a voluntary program available to customers to view and/or pay their telephone bill on-line. Frontier customers can go to Frontieronline.com to register, view invoices and make payments. Once a customer registers for the service, a paper bill will continue to come for two months. After two months, the customer may opt to no longer receive a paper bill. (T)

**2. Regulations**

- a. Frontier Online Bill Payment is a discretionary service.
- b. An Email reminder will be sent to customer when their bill is available
- c. If the customer opts to receive only the electronic bill and not the paper bill, the monthly recurring charge will be waived.

**3. Rates**

	<u>Monthly</u>
Rate for Online Bill Payment with duplicate paper bill	\$2.00

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**Issue Date: October 11, 2007**  
**Issued By: Sue Malone**  
**Title: Local Manager**

**Effective Date: November 10, 2007**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA**

**Section C  
First Revised Sheet 8  
Superseding Original Sheet 8**

CONVENIENCE FEE

E. Convenience Fee

1. General

A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing.

2. Regulations

This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

3. Rates

Nonrecurring Charge

Convenience Fee, per occurrence	\$10.00 (l)
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**Issue Date: October 19, 2018**  
**Issued By: Jaclyn Cason**  
**Title: General Manager**

**Effective Date: November 18, 2018**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION D  
ORIGINAL SHEET 1

SERVICE CONNECTION CHARGES

A. GENERAL

1. The term "Service Connection Charge" is used to define the charge applying to the establishment of service for a subscriber and the subsequent discontinuance of such service. Its purpose is to partially cover the non-capitalized cost of establishment and later discontinuance of service.
2. No distinction is made between a "New Installation" and an "Outside Move"; all changes in location of customer's equipment, except as otherwise provided in this Tariff, being treated as a new service with service connection charges applying.
3. Service connection charges do not supersede mileage charges, installation charges and construction charges made because of unusual costs, but are to apply in addition to such charges. However, in case of special private branch exchange systems established under Tariff rates, but on a cost basis, installation charges may be applied to stations and other equipment in lieu of the regular service connection charge prescribed herein for stations connected.
4. Service connection charges do not apply to "public telephones" established for the use of the public.
5. Service connection charges may be payable at the time of application for the particular service or facility, and prior to the establishment of service. Service will be established in advance of the payment of the service connection charges for addition to the services

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Issued: May 2, 1995  
Issued By Craig Gunderson  
Title General Manager

Effective: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION D  
SECOND REVISED SHEET 2  
SUPERSEDING FIRST REVISED SHEET 2

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SERVICE CONNECTION CHARGES

of existing customers and also in the case of any service for department and agencies of Federal, State, County and Municipal Governments.

6. Service connection charges apply on number changes requested by subscriber.
7. Installment billing is available for service order charges, see section B.6.Q.

B. DEFINITION OF SERVICE CONNECTION CHARGE

1. A service connection charge represents one or more of the following work functions necessary to perform a service connection or change:

- (a) Service Ordering

- Receiving and recording information and/or taking action in connection with a subscriber or applicant and processing the necessary data.

(D)

- (b) Central Office Connection

- Charge applied when it is necessary to rearrange central office wiring in order to complete a given installation or change of service.

(C)

(C)

- (c) Access Line Work

- Work associated with the line extending from the serving central office to the customer's premises.

Issued: September 30, 2016  
Issued By Jaclyn Cason  
Title General Manager

Effective: October 30, 2016

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION D  
FOURTH REVISED SHEET 3  
SUPERSEDING THIRD REVISED SHEET 3

SERVICE CONNECTION CHARGES

Includes, but is not limited to, cable cross connections and connecting and disconnecting the drop or block wire.

2. An installation charge is a nonrecurring charge applying to the provision of certain items of equipment or facilities as distinguished from a Service Connection Charge applicable for establishment of basic telephone service and is in addition to applicable service connection charges.
3. A reconnect charge is a charge applying to restore service following a temporary suspension of such service for nonpayment of charges.
4. Temporary suspension, for purposes of incurring a restoration charge, shall have begun when the service ordering by the Commercial Department is delivered to the Plant Department. Neither action taken by the Plant Department, nor its inaction, shall relieve the delinquent subscriber from this charge.

C. CHARGES

		<u>Residence</u>	<u>Business</u>	<u>Complex</u>
1.	Initial Service Order, each order	\$23.00 (I)	\$30.00 (I)	\$19.30
	Subsequent Service Order, each move or change	\$21.00 (I)	\$28.00 (I)	\$14.50
8	2. Central Office Connection each line	\$15.00 (I)	\$19.00 (I)	\$13.40

Issued: January 30, 2020  
Issued By Jaclyn Cason  
Title General Manager

Effective: February 29, 2020

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION D  
FIFTH REVISED SHEET 4  
SUPERSEDING FOURTH REVISED SHEET 4

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SERVICE CONNECTION CHARGES

	<u>Residence</u>	<u>Business</u>	<u>Complex</u>
3. Access Line Work, each line	\$15.00 (I)	\$20.00 (I)	\$13.40
4. Installation Charge			

Installation charges where applicable are identified and presented throughout this Tariff as a part of the offering of individual items of equipment or of service features.

D. APPLICATION OF CHARGES

1. General

- (a) Except as provided hereinafter, all services requiring either service ordering, access line work, or central office connection are subject to the service connection charge(s) required to provide that service.
- (b) Where the service desired requires more than one service ordering central office connection charge, or access line work function, the total charge is the sum of the separate charges for each function required except as hereinafter provided.
- (c) When, at the request of a customer, service is temporarily suspended a service ordering charge will apply for the subsequent restoral of that service. This would specifically apply to seasonal service.
- (d) (Reserved)
- (e) Complex service charges are applicable to ISDN, Centrex, PBX and Key System services.
- (f) Service Ordering Charges will not apply to subsequent orders for services placed within 30 days of initial order for Basic Local Exchange Service.

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Issued: January 30, 2020  
Issued By Jaclyn Cason  
Title General Manager

Effective: February 29, 2020

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION D  
FIRST REVISED SHEET 5  
SUPERSEDING ORIGINAL SHEET 5

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SERVICE CONNECTION CHARGES

(L)

2. Service Connection Charges for Inside Moves and Changes
- (a) Charges apply to each class of service or unit of equipment separately, except in those cases where the charge is based on the estimated cost of making the move or change required. In the latter case, the charge is based on the total estimated cost of moving or changing all of the equipment and not on each separate unit.
  - (b) Charges for inside moves apply to a transfer of telephone service and/or equipment from one location to another on the same premises where there is no interruption of the service other than is incident to the work involved. Transfers of telephone service and equipment from one premises to another, or from one location to another on the same premises involving a break in the continuity of service and resulting in a cessation of local service connection charges, are considered outside moves.
  - (c) Charges for inside moves of telephone equipment on the subscriber's premises, except as provided herein, are made as follows:

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Issued: February 28, 1997  
Issued By Craig Gunderson  
Title General Manager

Effective: April 3, 1997



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION D  
ORIGINAL SHEET 6

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SERVICE CONNECTION CHARGES

- (1) (See Section Z)
- (2) (See Section Z)
- (d) (See Section Z)
- (1)
- (2)

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Issued: May 2, 1995  
Issued By Craig Gunderson  
Title General Manager

Effective: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

RONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION D  
ORIGINAL SHEET 7

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SERVICE CONNECTION CHARGES

- (3) For rearrangement of drop wire and/or protector, a charge equal to the move charge which would apply to the main station or PBX trunk served by the drop wire and/or protector being rearranged.
- (4) (See Section Z)
- (5) For establishing or changing a nonpublished or nonlisted telephone number as specified elsewhere in this Tariff.
- (6) For changing the grade or classification of service.
- (7) For changing a private branch exchange system to one of a different type or style, in whole or in part, the change charge shall be the sum of the following:
  - (a) Basic termination charges applicable to items of equipment being removed, if any, with new contract for items of equipment being installed, plus
    - 1. Estimated total cost of change except that such cost shall not exceed the service charges for each trunk and/or main station reconnected to the system.

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Issued: May 2, 1995  
Issued By Craig Gunderson  
Title General Manager

Effective: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION D  
FOURTH REVISED SHEET 8  
SUPERSEDING THIRD REVISED SHEET 8

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SERVICE CONNECTION CHARGES

2. Where existing switching equipment and key equipment can be reused in place, installation charges will not apply for such equipment.

E. RECONNECT CHARGE

In the event service is temporarily suspended for nonpayment of charges, such service will be restored upon payment of charges due, or at the discretion of the company a substantial portion thereof. In addition, a reconnect charge equal to \$45.00 will apply. In the event the equipment has been removed, it will be treated as "new service" as applicable.

(I)

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Issued: June 22, 2018  
Issued By Jaclyn Cason  
Title General Manager

Effective: July 22, 2018

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION D  
FIRST REVISED SHEET 9  
SUPERSEDING ORIGINAL SHEET 9

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SERVICE CONNECTION CHARGES

(L)

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(D)

F. USE OF LEFT-IN EQUIPMENT TO PROVIDE SERVICE

(T)

Where existing equipment can be used to provide service to a new customer without involving a move or change of such equipment the service connection charges normally applicable for equipment and stations served by that system will not apply. Line charges will apply to each central office line or equivalent and private line service associated with such equipment, and a service order charge covering the new contract will be required. A contract for any unexpired termination liability will also be required for equipment applicable.

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Issued: July 25, 1997  
Issued By Craig Gunderson  
Title General Manager

Effective: September 1, 1997

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION D  
ORIGINAL SHEET 10

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SERVICE CONNECTION CHARGES

H. KEY TELEPHONE EQUIPMENT CHARGES

For Key telephone equipment, the service ordering charge and line access work will apply on each order.

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Issued: May 2, 1995  
Issued By Craig Gunderson  
Title General Manager

Effective: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION D  
ORIGINAL SHEET 11

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TELEPHONE SERVICE DISCONNECTION

A.1 General

It is the policy of Frontier Communications of Georgia, Inc. to apply consistent and non-discriminatory treatment to all delinquent subscriber accounts. To this end, the following procedures will apply to residential subscribers who are termed delinquent and who are subject to a suspension of service:

A.2 Application

- a. No basic residential service will be disconnected for local service charges until at least twenty-nine (29) days from the date of the bill.
- b. Further, no residential service will be disconnected for local service charges until the Company has given the affected subscriber a written notice of the proposed disconnection at least five (5) days prior to the proposed date of disconnection. The notice will include:
  - b.1 The final payment date of the amount due, including the unpaid balance;
  - b.2 The reason for the disconnection;
  - b.3 A telephone number which the subscriber may call for information about the proposed disconnection; and
  - b.4 The procedure for medical emergencies.
- c. If the Company has not contacted a delinquent subscriber prior to mailing the notice (or leaving it at the premises) then the Company will make a good faith effort to establish such a contact at least two days before the proposed disconnection.
- d. Service will not be disconnected for nonpayment of local service charges to a residential customer who has a serious illness which would be aggravated by said discontinuation, provided that the subscriber notifies the Company of this condition in writing, or orally and

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Issued: May 2, 1995  
Issued By Craig Gunderson  
Title General Manager

Effective: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION D  
ORIGINAL SHEET 12

TELEPHONE SERVICE DISCONNECTION

within ten (10) days of giving such initial notice, furnishes to the Company a written statement from a physician, county board of health, hospital or clinic identifying the illness and its expected duration, and certifying that the illness would be aggravated by such discontinuance. In such event, the proposed disconnection shall be held in abeyance for the shorter of either the length of the illness or one month from the date of such initial notice, and the subscriber may renew the postponement period one additional time by repeating the aforementioned procedure. If there is a dispute regarding the existence of a serious illness, the case may be referred to the Georgia Public Service Commission for final determination.

- e. No residential subscriber will be disconnected for unpaid local service charges if the subscriber notifies the Company between the date of receiving a notification of the proposed disconnection of service and the date set for disconnection and agrees to pay the unpaid balance for service previously provided in equal installments over the three (3) consecutive billing months immediately following said notice. Further, to qualify for this extended payment plan, the subscriber must agree to pay all future bills, and the installments, by the date due.

If a subscriber is sent a notice of intent to disconnect at any time during that period when the subscriber is paying on an installment basis for local service previously provided, or if the subscriber makes toll calls exceeding Ten (\$10.00) Dollars in any thirty (30) day period while carrying a local service arrears balance, the Company shall have the right to immediately, and without further notice, disconnect service to that subscriber.

If a subscriber fails to make any agreed-upon payment as set forth immediately above, the Company may disconnect service without further notice.

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Issued: May 2, 1995  
Issued By Craig Gunderson  
Title General Manager

Effective: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION D  
ORIGINAL SHEET 13

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TELEPHONE SERVICE DISCONNECTION

- f. In the case of a disputed bill for local residential service, the subscriber shall have the right, after all remedial measures with the Company have failed, to request in writing, or orally to be followed by a request in writing, that the Georgia Public Service Commission investigate the dispute. If such a request is made within ten (10) days following the date of the disputed bill, the Company is notified of such request, then in that event, service will not be disconnected until there has been a final resolution of the disputed bill by the Commission.

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Issued: May 2, 1995  
Issued By Craig Gunderson  
Title General Manager

Effective: June 2, 1995



**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**SECTION D  
SECOND REVISED SHEET 14  
SUPERSEDING FIRST REVISED SHEET 14**

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**SERVICE CHARGES**

(D)

(D)

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**Issued: March 28, 2012**  
**Issued By: Jaclyn Cason**  
**Title: Local Manager**

**Effective: April 1, 2012**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**SECTION D  
THIRD REVISED SHEET 15  
SUPERSEDING SECOND REVISED SHEET 15**

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**SERVICE CHARGES**

(D)

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**Issued: March 28, 2012**  
**Issued By: Jaclyn Cason**  
**Title: Local Manager**

**Effective: April 1, 2012**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION D  
ORIGINAL SHEET 16

SERVICE CHARGES

**APPLICATION FOR LIFELINE ASSISTANCE and LINK UP**

(N)

Eligibility for Lifeline Assistance is dependent upon Applicant's participation in one or more of the programs listed below:

1. I hereby certify that I participate in the following program(s) (please check the applicable program(s)):

- Federal Public Housing Assistance or Section 8
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)
- Low-Income Senior Citizens discount plan offered by a local gas or power company
- Medicaid
- Supplemental Security Income
- Temporary assistance to needy Families ("TANF")

2. I also certify that:

- (A) My phone service is listed in my name;
- (B) I am not listed as a dependent on another person's tax return, unless I am more than 60 years old;
- (C) The address listed is my primary residence, and is not a second home or business; and
- (D) If I cease to participate in any of the programs listed in Section 1 of this Application, or if any of the conditions listed in this Section 2 change, I will promptly notify the Company that I am no longer eligible for Lifeline Assistance.

3. I authorize the Company to access any records necessary to verify these statements and to confirm my continued participation in the programs listed above. I authorize representatives of the above programs to discuss with and/or provide copies of my records to the Company, if requested by the Company, to verify my participation in the programs listed above, and my eligibility for Lifeline Assistance.

(N)

4. I wish to subscribe to: Lifeline Assistance: \_\_\_\_\_ Link Up: \_\_\_\_\_

**Issued: July 28, 2005**  
**Issued By Richard Burgess**  
**Title Director of Operations**

**Effective: August 28, 2005**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**SECTION D  
ORIGINAL SHEET 17**

**SERVICE CHARGES**

- 5. I understand that, if I do not purchase toll limitation service at the time of signing up for Lifeline Assistance, the Company will require a service deposit consistent with its current practice.
- 6. I (we) affix, under penalty of perjury, that the foregoing representations are true.

APPLICANT'S NAME: \_\_\_\_\_

APPLICANT'S ADDRESS: \_\_\_\_\_

APPLICANT'S SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

(N)  
|  
(N)

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**Issued: July 28, 2005**  
**Issued By Richard Burgess**  
**Title Director of Operations**

**Effective: August 28, 2005**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**SECTION E  
ORIGINAL SHEET 1**

---

**CONSTRUCTION CHARGE**

- A. Rates and charges otherwise listed in this Tariff are based on normal conditions and installed according to common and accepted standard practices. When unusual or abnormal arrangements are requested or when service is desired at a point outside the base rate area remote from existing lines, such service or installation may be subject to additional charges, normally called construction charges.
- B. Special conditions, when at the subscriber's or applicant's request some special construction such as underground or concealed wiring is desired the subscriber or applicant may be required to furnish at his own expense underground conduit, outlet boxes or such special equipment necessary to meet his requests. The telephone company will use such special conduit or equipment if it is provided in such a manner as to meet the telephone company's specifications and requirements.
- C. Ownership of special facilities when such special conduits and fixtures are located on private property the ownership is vested in the property owner or lessee, who will hold the telephone company free of all charges for the use of such facilities.
- D. The customer will be responsible for pulling and/or replacing cable or wire in subscriber owned conduit. Cable or wire should be of approved standard by the telephone company.
- E. The construction charges assessed an applicant or applicants for facilities in excess of an amount equal to five years' exchange service charges are payable in advance. Should circumstances warrant, however, the company may consider payments through a mutually acceptable monthly installment agreement.

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**Issue Date: May 2, 1995**  
**Issued By: Craig Gunderson**  
**Title: General Manager**

**Effective Date: June 2, 1995**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION E  
ORIGINAL SHEET 2

---

CONSTRUCTION CHARGE

- F. Payments of line construction are not refundable and no credit will be allowed for future installations on line extensions constructed under the above.
- G. The customer agrees to notify the company whenever alterations or new construction on the premises owned or leased by him will necessitate changes in the company's wiring or equipment, and the customer agrees to pay the company's current charges for such changes.
- H. A subscriber who desires any departure from standard wiring or installation plan may be required to pay the actual cost of the installation, including labor, material and supervision, less the estimated costs of a standard installation.
- I. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under provisions of this Tariff, the cost to the telephone company for such attachments shall be borne by the customer.
- J. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the telephone company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way.
- K. The words "cost" and "charges" in each instance as used in this Tariff is interpreted to mean the costs of labor, materials, supervision and other overhead expenses associated with construction, installation and relocating items of plant or equipment.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION E  
SECOND REVISED SHEET 3  
SUPERSEDING FIRST REVISED SHEET 3

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CONSTRUCTION CHARGES

- L. When a special type of construction or installation is desired by a subscriber or where the individual requirements of a particular situation make the construction or installation unusually expensive, the subscriber is required to bear the excess cost of such construction or installation. Upon request a written proposal will be furnished in connection with the installation of special equipment.
- M. When the telephone company moves or changes existing construction or equipment for which no specific charge is quoted in this Tariff, the person at whose request the move or change is made may be required to bear the cost.
- N. When the Telephone Company does not own the existing facilities to the area, special construction charges may apply.
- O. Charges Applicable for Facility Extension

When an applicant requests new service or upgraded service where construction of line facilities is required, the Telephone Company will cover the construction costs up to \$500.00. Any Construction charges over \$500.00 shall be recovered from the applicant. Construction charges for multicircuit customers will be on an ICB basis.

(N)

(N)

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Issue Date: December 16, 2022  
Issued By: Allison Ellis  
Title: Senior Vice President

Effective Date: January 15, 2023

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION E  
ORIGINAL SHEET 4

---

TEMPORARY SERVICE

- A. When construction is required for temporary service and there is, in the opinion of the telephone company, no immediate prospect of reusing the plant provided, the customer may be required to pay all or a portion of the cost of such construction, including the cost of removing the plant provided.
- B. The service deposit as outlined elsewhere in this Tariff will be determined by the telephone company.
- C. The subscriber shall guarantee not less than three months rental for this type of service.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION E  
ORIGINAL SHEET 5

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POLES ON PRIVATE PROPERTY

- A. Poles on private property to be used in serving an individual subscriber will be furnished by the telephone company at "cost" to the subscriber, except that the company will furnish as many as two poles without charge to the subscriber provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles are vested in the company.
- B. Poles on private property to be used as part of the standard distributing plant serving subscribers in general are furnished, maintained and owned by the telephone company, subject to such construction charges as may be applicable.
- C. Circuits on poles on private property are furnished, owned and maintained by the telephone company.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION E  
ORIGINAL SHEET 6

---

BURIED CONSTRUCTION

A. GENERAL

Buried construction charges are applicable under certain conditions and are in addition to other charges specified in this Tariff.

Buried construction charges are payable upon application for service or when billing is rendered as the company, at its option, may require.

B. CHARGES

Where buried construction of service drops is furnished instead of pole line construction, a charge of \$.50 per lineal foot from the pedestal will apply in addition to all other applicable charges. Other types of buried construction will be billed on a per installation basis at the company's then determined in-plant cost.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION E  
Original SHEET 7

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RULES FOR GOVERNING CHARGES FOR TAXES AND FEES

- E.1 When any county, municipality, or political subdivision of the state collects, or receives from the company any payment, whether in money, service, or other thing of value: (1) for or by reason of the use of the streets, alleys or public places of the county, municipality or political subdivision, or (2) for or by reason of any license, privilege, inspection, franchise tax, fee, charge, or other imposition, whether in a lump sum or at a flat rate, or based on receipts or otherwise, the aggregate amount of such payment shall be billed insofar as practicable, pro rata to the exchange customers within such county, municipality or political subdivision, or part of either in which the tax is applicable; provided, however, the foregoing shall not apply to ad valorem taxes. The charges billed by the company pursuant to these tariff provisions will be listed individually on the bill and identified as follows: (type of license, fee, tax or charge) required by action of (name of governmental entity).

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION F  
ORIGINAL SHEET 1

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DIRECTORY

The telephone company issues a telephone directory when it is expedient in the opinion of the company. When issued, the company makes reasonable efforts to minimize errors in publishing the directory and the company is in no way responsible and liable for any mistakes, omissions, or failures relating thereto.

The directory remains the property of the telephone company. Each subscriber is entitled to one listing for each main station or trunk for which he is billed. This listing shall be limited to only one name and shall not include nicknames and regular names in a simultaneous listing.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION F  
SECOND REVISED SHEET 2  
SUPERSEDING FIRST REVISED SHEET 2

DIRECTORY LISTINGS

(C)

General

The following applies to light faced listings in the white pages (alphabetical section of the directory).

1. Only information necessary to identify the customer is included in these listings.
2. The Telephone Company may use abbreviations in listings when, in its judgment, the clearness of the listing or the identification of the subscriber is not impaired.
3. The Telephone Company may reject a residence listing which is judged to be business or advertising. The Telephone Company may reject a listing which it judges to be objectionable or fictitious and contrived.
4. Special arrangement of names designed to secure a preferential position in the alphabetical list or listings which otherwise are objectionable are not acceptable.
5. A name made up by adding a term such as Company, Shop Agency, Works etc to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.
6. Listing charges date from the time it is available in directory assistance and continue until the expiration date of the printed directory in which they appear.
7. Incoming calls to non-published service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. In the absence of willful misconduct, no liability for damages arising from publishing the telephone number of a non-published service customer in the directory or disclosing a non-published number to any calling party shall attach to the Company and where such number is published or disclosed by a Company employee, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published listing service.

(C)

Issue Date: March 14, 2014  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: April 13, 2014

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION F  
SECOND REVISED SHEET 3  
SUPERSEDING FIRST REVISED SHEET 3

DIRECTORY LISTINGS

(C)

General (Cont'd)

8. The Company reserves the right to forward the name, address and telephone number of non-published telephone number service customers to government agencies authorized by ordinance to establish E911 service and/or subscribing to or providing E911 service.
9. Non-published directory service telephone numbers associated with the line used by the calling party to place outgoing calls may be forwarded to subscribers of calling number ID.

Composition of Listings

1. Name

a. Business Service

If questions arise regarding the right of a customer to list the name of a business or to use the trade name of another, the Company may require written authority from the owner of such name or trade name prior to the insertion or continuance of such listing.

- (1) The name of a subscriber
- (2) The name of each business enterprise which the subscriber conducts
- (3) The name of a corporation which is the parent or subsidiary of the subscriber

b. Residence Service

- (1) The name of the subscriber
- (2) Another authorized residential name
- (3) Dual name listings authorized by the subscriber, i.e. Smith, Mary and John
- (4) Name of a church that includes "parsonage", "rectory", "parish house", "church study" or a descriptor that indicates it is part of a domicile

(C)

Issue Date: March 14, 2014  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: April 13, 2014

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION F  
THIRD REVISED SHEET 4  
SUPERSEDING SECOND REVISED SHEET 4

DIRECTORY LISTINGS

(C)

Composition of Listings (Cont'd)

2. Designation

A designation can be used on a business service to assist the public in calling but not to advertise the business.

3. Address

Each customer may, but does not have to, include the house number and street name of the residence service is provided. A customer may provide an alternate address like a PO Box that is a valid mailing address.

Types of Listing

1. Primary - One listing, termed the primary listing, is provided without charge for each customer service whether billed by the same monthly statement or by separate statements for service provided by an entity with directory listing agreement.
2. Additional - A general term to denote any listing, regardless of the form, in addition to the primary listing. It may be a second listing of the primary number with different name or a listing for a telephone number for the same customer service. It may also be a cross reference listing which is a referral without a telephone number to another listing, i.e. JC Penney's see Penney's. A business class of service may have a residential additional listing in order to populate a record in the residential section of a directory.
3. Foreign - A listing appearing in a directory other than the directory in which local exchange service is furnished or associated with a service provider that does not have a directory listing agreement in place.
4. Extra Line of Information - descriptive text that does not have a telephone number.
5. Non-listed - A listing that is available in directory assistance but not printed in the telephone directory.
6. Non-published - A telephone number that is not listed in either directory assistance or in the telephone directory.

(C)

Issue Date: March 14, 2014  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: April 13, 2014

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION F  
EIGHTH REVISED SHEET 4A  
SUPERSEDING SEVENTH REVISED SHEET 4A

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DIRECTORY LISTINGS

Rates

	Monthly <u>Rate</u>	
Additional Listing		
Business	\$6.00	
Residence	6.00	(I)
Foreign Listing		
Business	\$6.50	
Residence	6.00	
Extra Line of Information		
Business	\$5.50	
Residence	5.50	
Non-published	\$7.00	(I)
Non-listed	\$6.50	(I)

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Issue Date: December 2, 2022  
Issued By: Allison Ellis  
Title: Senior Vice President

Effective Date: January 3, 2023



**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**SECTION F  
EIGHTH REVISED SHEET 5  
SUPERSEDING SEVENTH REVISED SHEET 5**

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DIRECTORY ASSISTANCE AND OTHER SERVICES

All charges for telephone company services received by a subscriber of this company from another company and billed to this company, shall be the responsibility of the subscriber incurring such charge.

A. Directory Assistance Service

1. General

- a. The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.
- b. When a party requests assistance in obtaining telephone numbers of customers, the charges set forth apply. (T)

2. Rates and Charges

- a. A charge is applicable for each call to directory assistance (maximum of two requested telephone numbers per call).
  - 1) Directory Assistance Service within the LATA of the originating line. (T)

	<u>Rate</u>	
a) Each call	\$1.50	
  - 2) Directory Assistance Service outside the LATA of the originating line. (T)

a) Each Call	\$1.50	
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- b. Charges for Directory Assistance Service are not applicable to calls received from telephone service furnished for the use of handicapped persons. (D)

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**Issue Date: October 16, 2013**  
**Issued By: Jaclyn Cason**  
**Title: General Manager**

**Effective Date: November 15, 2013**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION G  
FIRST REVISED SHEET 1  
SUPERSEDING ORIGINAL SHEET 1

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PUBLIC TELEPHONE SERVICE

RESERVED FOR FUTURE USE

(D)

(D)

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Issue Date: January 15, 1997  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: April 15, 1997

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION G  
FIRST REVISED SHEET 2  
SUPERSEDING ORIGINAL SHEET 2

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SEMI-PUBLIC TELEPHONE SERVICE

RESERVED FOR FUTURE USE

(D)

(D)

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Issue Date: January 15, 1997  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: April 15, 1997

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION G  
FIRST REVISED SHEET 3  
SUPERSEDING ORIGINAL SHEET 3

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BOOTHS

RESERVED FOR FUTURE USE

(D)

(D)

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Issue Date: January 15, 1997  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: April 15, 1997

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION G  
SECOND REVISED SHEET 4  
SUPERSEDING FIRST REVISED SHEET 4

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PUBLIC TELEPHONE SERVICE

A. Definitions and Requirements

1. Access line service for pay telephones is an exchange line service provided to the public on a fee-per-call basis, independent of any other commercial transactions for the purpose of making telephone calls, whether the telephone is coin-operated or is activated either by calling collect or using a calling card.
2. This access line service is provided for use with non coin-operated public telephones or coin-operated public telephones.
3. The subscriber shall be responsible for the installation, maintenance and operation of public telephones used in connection with this service. (D)  
(T)
4. Public telephones must be registered and connected to the Company network in compliance with Part 68 of the FCC Rules and Regulations. (T)
5. This service is not subject to concessions. (T)
6. The service is furnished subject to the condition that all applicable sections of this Tariff will be adhered to, with the exception as to the restriction of the use of the service only by the subscriber and the restriction that no customer will be allowed to resale local service. (T)
7. This service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all usage is subject to the provision of this tariff. (T)
8. Access line service for public telephones cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location. (T)

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Issue Date: November 14, 1997  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: December 15, 1997

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION G  
SECOND REVISED SHEET 5  
SUPERSEDING FIRST REVISED SHEET 5

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PUBLIC TELEPHONE SERVICE

9. This access line may be set up with toll restriction feature to prevent the operator from allowing toll charges against the subscriber's line. Applicable Tariff sections will apply. (C)
10. The operator cannot perform coin collection functions. (T)
11. Public telephones may not be attached to other types of access lines. (D)  
(T)
12. Each public telephone must be served on a single public telephone access line directly connected to the public network. (T)
13. The Subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account. (T)
14. No extension stations are allowed on this service. (T)
15. The subscriber shall insure that the instrument is in accordance with all hearing impaired and handicapped person requirements in accordance with the Americans with Disabilities Act. (T)
16. Public telephones must be installed in compliance with all Georgia Public Service Commission accepted telecommunications industry standards and the current National Electric Code and National Safety Electric Code. (T)
17. The caller must be able to access the operator, 911 (at no charge) when available, 800 service and local directory assistance (C)

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Issue Date:	November 14, 1997	Effective Date:	December 15, 1997
Issued By:	Craig Gunderson		
Title:	General Manager		

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION G  
SECOND REVISED SHEET 6  
SUPERSEDING FIRST REVISED SHEET 6

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PUBLIC TELEPHONE SERVICE

18. The instrument must display a statement identifying the charge for its use. (D) (C)
19. The instrument must display information on local address and telephone numbers where caller can obtain assistance when problems occur with pay telephone service and procedures for obtaining a refund from the subscriber. (T) (D)
20. Any time limit imposed on the duration of a toll or local call made from a public telephone shall be in compliance with F.C.C. Docket No. 96-128. (C) (C) (C)
21. All instruments must be capable of completing local and long distance calls. (T)
22. Coin activated public telephone access lines will only be provided as two-way service; there will be no charge for incoming calls and the telephone number of the instrument must be displayed on the instrument. (T)
23. Local telephone directories must be provided at each instrument location. (T)

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Issue Date: November 14, 1997  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: December 15, 1997

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION G  
FOURTH REVISED SHEET 7  
SUPERSEDING THIRD REVISED SHEET 7

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PUBLIC TELEPHONE SERVICE

24. Violations of the Tariff or Commission rules pertaining to the public telephone service will subject these access lines to disconnection of service if the deficiency is not corrected within ten (10) days from the date of notification to the subscriber.
  25. All public telephones must be capable of providing access to all inter-exchange carriers certificated to do business in Georgia. Inter-exchange carriers which are authorized to provide toll telephone service from instruments owned by the inter-exchange carrier are exempt from this particular requirement.
  26. Coins must be returned by the instrument for any incompletd calls.
  27. Timely repairs shall be performed on the instruments, the responsibility for which is placed upon the owner of the telephone.
- B. Rates and Charges
1. Access line service for public telephones is provided on a usage rate basis.
  2. Usage Rate Per Access Line
    - (a) Access line rate will be \$11.77 for Statesboro exchanges and \$10.18 for Register exchanges, plus 50% of the local coin rate authorized by the Commission in the Company Tariff charged on a measured per call basis. (I)
    - (b) Coin Signalling Additive \$2.09 (I)
  3. Service charges are applied on the same basis as for individual line business service covered in Section D of this Tariff.

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Issue Date: November 30, 2001  
Issued By: Richard Howard  
Title: General Manager

Effective Date: December 31, 2001



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION G  
SECOND REVISED SHEET 8  
SUPERSEDING FIRST REVISED SHEET 8

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PUBLIC TELEPHONE SERVICE

4. Directory listing in connection with two-way public telephone access lines are furnished under the same rules and regulations in Section F of this Tariff as for other businesses.

(D)

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Issue Date: November 14, 1997      Effective Date: December 15, 1997  
Issued By: Craig Gunderson  
Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION G  
ORIGINAL SHEET 9

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PUBLIC TELEPHONE ACCESS LINE FOR  
INSTITUTIONAL SERVICE PROVIDERS

General

- A. Public Telephone Access Line for Institutional Service Providers (ISPs) is an exchange line service specifically provided to resellers of telecommunications services for use at an institution by inmates in making collect only calls. An institution is defined as any type of confinement/correctional facility (i.e., prisons, jails, work farms, detention centers, etc.). This service does not apply to telephones located elsewhere within the confines of the facility (i.e., administrative areas, guards' break rooms/lounges, etc.) or outside the facility.

Requirements

- A. ISPs must obtain a certificate of public convenience and necessity from the Commission in order to lawfully provide Institutional Telecommunication Services.
- B. ISPs are required to file tariffs with the Commission which set forth the services provided and the charges for those services. All tariff filings shall require 30 days notice before effective.
- C. ISPs must adhere to the same rules and regulations that govern billing authority as approved by the Commission for resellers, interexchange carriers (ICs) and alternate operator service (AOS) companies in that the ISP must be identified on the bill submitted to the customer (called party). In the event that it is impractical or impossible for the billing entity to comply, the ISP may apply to the Commission for a waiver to be reviewed on a case by case basis.
- D. Telephone equipment providing institutional telecommunications service will be installed in compliance with all accepted telecommunications industry standards as well as the current National Electric Code and the National Electric Safety Code.
- E. Telephone sets serving an ISP's location must:
1. Provide access to outward only 0+ collect calls for local, intraLATA toll, and interLATA toll calls, and must block access to all other types or forms of calls.
  2. Insure that, if no positive acceptance of a call is received, that call must either be terminated within 15 seconds of the last message given or default to a live operator. A positive response from the called party indicating a willingness to pay for the call must be received before completing a call. A positive response is defined as a pulse/tone generated response and/or verbal acceptance. No other method may be used in confirming a call

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION G  
ORIGINAL SHEET 10

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PUBLIC TELEPHONE ACCESS LINE FOR  
INSTITUTIONAL SERVICE PROVIDERS

Requirements (Cont'd)

3. Where call termination is deemed appropriate by the administrator of the institution and unless another time interval is specifically requested by the administrator, limit the call duration to a 15 minute interval. Any changes to call termination must be filed with the Commission within thirty (30) days of such change. The Company will not provide credit or equivalent service to the called or calling parties for such calls.
  4. Block calls to local Directory Assistance (411), long distance Directory Assistance (555-1212), toll free numbers (1-800), 700, 900, 950, 976, 10XXX and any other numbers the institution and/or the Commission determines may jeopardize the integrity and security of the institution and the safety to the public.
- F. ISPs, like other resellers, AOS companies, and ICs, may not utilize interLATA facilities for the purpose of carrying intraLATA traffic but will provide all intraLATA service by means of Company facilities authorized for resale. Each ISP must certify to the Commission that it is routing intraLATA calls through the appropriate intraLATA facilities.
- G. For calls originating from institutions, ISP operators, live and/or mechanical, will clearly state the name of the Company at the initiation of any encounter with a customer (the billed party) so that the customer is fully informed as to which carrier will be handling the call before the customer incurs any charge. ISP operators will also clearly state its name at the conclusion of its contact with the customer.
- H. If requested by the customer, ISP operators will fully disclose the rate to be charged for a call, including surcharges, before the customer incurs any charge.
- I. Any calls returned to the Telephone Company as uncollectible will be the responsibility of the ISP.
- J. The ISP provider will be identified on the bill submitted to the customer (called party) for institution originated calls.
- K. Within the confines of the institution, ISPs must order a separate access line for institutional services which may serve up to three (3) instruments per ISP access line installed, However, if more than one instrument occupies a single ISP line, only one instrument may use the line at a given time.

Note 1: The ISP "administrator" is the executive officer or person designed by the executive officer of the institution.

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Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION G  
SECOND REVISED SHEET 11  
SUPERSEDING FIRST REVISED SHEET 11

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PUBLIC TELEPHONE ACCESS LINE FOR  
INSTITUTIONAL SERVICE PROVIDERS

Rates and Charges

A. Public Telephone Access Line for ISPs-Rates and charges applied by ISPs:

1. Only rates filed and approved by the Commission may be charged.
2. ISPs who desire to charge above existing tariffed rates for operator service rates for interexchange carriers shall file cost, revenue and expense data justifying the proposed rates. Rate reductions may take effect after giving the Commission 14 days notice.
3. Usage charges are based upon the distance between the originating and the terminating points of the calls as calculated by using the V and H coordinates as set forth in AT&T's General Services Tariff, Section A11.
4. A generic contract, representative of those executed between the ISP and the institutions, which set forth any charges (to include commissions) that a ISP collects for remittance to the institution must be filed with the Commission.
5. The charge for a local station-to-station 0+ collect call must not be any higher than \$0.95 and for person to person 0+ collect calls no higher than \$1.95, unless justified and approved by the Commission.

B. Public Telephone Access Line for ISPs-Rates and charges applied by the Company:

1. Each institutional line will be billed at a monthly rate of \$11.68 for Statesboro exchanges and \$10.10 for Register exchanges. (T)
2. In addition to the monthly rate, a charge equal to 50% of the authorized coin phone rate as set forth in Section G of the General Subscriber Tariff will be charged for each local call completed. (T)
3. Any additional restrictions or services will be billed at the appropriate rate as specified elsewhere in the General Subscriber Tariff.
4. A coin signaling additive will be added to the monthly rate for coin phones without this functionality. \$2.09

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Issued By: Richard Howard  
Title: General Manager

Effective Date: July 1, 1998

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION H  
ORIGINAL SHEET 1

(N)

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SWITCHED DIGITAL SERVICES

A. GENERAL

Switched DS1 Service (SWDS1) provides digital exchange service at a DS1 level. SWDS1 includes a SWDS1 facility, common equipment, local exchange switching and trunks for access to the local exchange and toll networks. Each SWDS1 facility utilizes 24 channels which may be configured as either basic or advanced trunks, as defined below, or a combination of both types of trunks.

B. DEFINITIONS AND APPLICATION OF SERVICES

1. SWDS1 Facility and Common Equipment

This element includes the digital facility between the customer's premises and the central office, transmitting at a rate of 1.544 megabits per second, and the common equipment necessary to interface each of the 24 channels into the central office switch. The SWDS1 signal provided to the customer's premises will be at the DS1 level.

2. Basic Trunks

a. In-Only Trunk

One-way trunk which only allows traffic from the central office switch to be transmitted to the customer.

b. Out-Only Trunk

One-way trunk which only allows traffic originating from the customer to be transmitted to the central office switch

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Issued By: Richard Burgess  
Title: Director of Operations

Effective Date: April 17, 2005

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION H  
ORIGINAL SHEET 2

(N)

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SWITCHED DIGITAL SERVICES

B. DEFINITIONS AND APPLICATION OF SERVICES (Cont'd)

2. Basic Trunks (Cont'd)

c. Two-Way Trunk

Trunk which allows for traffic to be transmitted from either the central office or the customer.

3. Advanced Trunks

a. In-Only Trunk with DID

In-only trunk with Direct Inward Dialing (DID) feature. Requires a DID trunk circuit termination.

b. Out-Only Trunk

Out-only trunk with Outward Dialing Feature.

c. Two-Way Trunk with DID

Two-way trunk with DID. Requires a DID trunk circuit termination.

C. TERMS AND CONDITIONS

1. SWDS1 is provided subject to the availability of central office facilities.

2. The type of SWDS1 facility installed will be determined by the Company.

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION H  
ORIGINAL SHEET 3

(N)

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SWITCHED DIGITAL SERVICES

C. TERMS AND CONDITIONS (Cont'd)

3. Each SWDS1 facility enables the customer to install up to a maximum of 24 trunks per SWDS1 facility. The customer is billed for the actual number and types of trunks in service on each SWDS1 facility.
4. The minimum service period for the SWDS1 facility and common equipment is one month.
5. When Outward WATS, Two-Way WATS or 800 Service terminates on a SWDS1 facility, the Outward WATS, Two-Way WATS or 800 Service access lines are classified as basic trunks for the application of SWDS1 facility and common equipment rates and charges. Outward WATS, Two-Way WATS or 800 Service rates and charges also apply.
6. The following services will not be provided within the SWDS1 facility:
  - a. Local flat rate trunks and other access line services as described in Section C.
  - b. Feature Groups A, B, C or D.
  - c. Other private line/access services and facilities unless specified herein.
  - d. Switched 56K Service.
7. Suspension of service is only available for trunks and only if all trunks within the facility are suspended. It is not available for the SWDS1 facility and common equipment.

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Issued By: Richard Burgess  
Title: Director of Operations

Effective Date: April 17, 2005

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION H  
ORIGINAL SHEET 4

(N)

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SWITCHED DIGITAL SERVICES

C. TERMS AND CONDITIONS (Cont'd)

- 8. Customers are required to provide muxing/demuxing, at the customer premises, for analog trunks riding the SWDS1 facility.
- 9. SWDS1 offerings are not available for use by FCC Part 90 and Part 22 carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these carriers.

D. RATES AND CHARGES

- 1. SWDS1 will be provided at the following rates and charges:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
a. Stand alone SWDS1 facility and common equipment, per 24 channel facility.		
- All basic trunks, advanced trunks or a combination of basic and advanced trunks.	\$1,155.00	\$225.00
b. Basic trunks each		
- In-only trunk (1)	\$102.00	Equal to
- Out-only trunk	\$102.00	PBX Trunk
- Two-Way trunk (1)	\$102.00	Rate

- (1) Rotary Trunk Hunting Service is available at the rates and charges specified in Section 7.

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Title: Director of Operations

Effective Date: April 17, 2005

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION H  
ORIGINAL SHEET 5

(N)

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SWITCHED DIGITAL SERVICES

D. RATES AND CHARGES (Cont'd)

1. (Cont'd)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
c. Advanced trunks each		
- In-only trunk		
- with DID (2)	\$102.00	Equal to
- Out-only trunk with		DID Trunk
- Outward Dialing	\$102.00	Rate
- Two-way trunk		
- with DID (2)	\$102.00	

2. Nonrecurring change charges apply per work order as follows:

<u>Trunk Change Charges (per line or trunk)</u>	<u>Nonrecurring Charge</u>
- Miscellaneous changes within the categories of basic or advanced.	Equal to the Secondary Service Charge plus the Access line work charge.
- Change from basic trunks to advanced trunks or vice versa.	
- Add, change to or from, or rearrange hunting arrangement within a trunk group.	

(2) Direct Inward Dialing Service monthly rates also apply, as specified in Section 7.

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION H  
ORIGINAL SHEET 6

(N)

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SWITCHED DIGITAL SERVICES

D. RATES AND CHARGES (Cont'd)

3. Rate Stability Plan

- a. The Rate Stability Plan is an optional arrangement whereby subscribers who agree to continued to subscribe to SWDS1 for a designated period of time are guaranteed against Company-initiated changes in monthly rates for service during the designated period.
- b. Regular nonrecurring monthly charges, specified in D.1. preceding, apply except that the charges specified in D.1.a. for the stand-alone SWDS1 facility and common equipment shall be replaced by that specified in D.3.g. below.
- c. Rates and charges, specified in D.1. preceding, apply to all SWDS1 trunks. Any reduction of SWDS1 trunks during the term of the Rate Stability Plan will not reduce the monthly payments for SWDS1 trunks for the duration of the term.
- d. Any addition of SWDS1 facilities and common equipment to existing equipment with a Rate Stability Plan is permitted with charges as specified in D.2. preceding or a separate Rate Stability Plan.

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Issued By: Richard Burgess  
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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION H  
ORIGINAL SHEET 7

(N)

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SWITCHED DIGITAL SERVICES

D. RATES AND CHARGES (Cont'd)

3. Rate Stability Plan (Cont'd)

- e. Any reduction of SWDS1 facilities and common equipment furnished under the Rate Stability Plan, will not reduce the Rate Stability Plan payments for the duration of the term unless otherwise specified.
- f. Termination charges equal to the monthly recurring charges for the remaining life of the contract may apply if a Rate Stability Plan contract is terminated in whole or in part by the subscriber or is terminated for cause by the Company prior to expiration of the agreed-upon payment period.
- g. Stabilized Monthly Rates  
  
SWDS1 facility and common equipment, per 24 channel facility.
  - All basic trunks or a combination of basic and advanced trunks.

		<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
1.	One-Year Term	\$770.00 (DS1N1)	\$210.00 (DS11)
2.	Two-Year Term	\$385.00 (DS1N2)	\$194.00 (DS12)
3.	Three-Year Term	None	\$185.00 (DS13)
4.	Five-Year Term	None	\$171.00 (DS15)

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**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**SECTION I  
ORIGINAL SHEET 1**

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FOREIGN EXCHANGE (FX) SERVICE

A. GENERAL

Foreign Exchange Service is local telephone service furnished to a customer located in one exchange area from a central office in another exchange area, which does not normally serve the area in which the customer is situated. It is not solicited by the telephone company and is not offered as a normal or customary form of telephone service; however, when required facilities are readily available, applications for this type service may be considered subject to the following terms and conditions.

B. CONDITIONS

1. Foreign Exchange Service is necessarily limited to one-party line telephones and Private Branch Exchange trunks.
2. When the service involves exchange areas not served by this company, its establishment will depend on the ability and willingness of the other company to provide and maintain the required lines and apparatus that fall within its territory.
3. All rates and charges imposed by the other participating company will be in addition to those that apply to this company's facilities. All such charges will, however, be paid by this company and incorporated in the statement issued to the customer so that only one monthly bill will be used for the overall facilities.

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**Issued By: Craig Gunderson**  
**Title: General Manager**

**Effective Date: June 2, 1995**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION I  
ORIGINAL SHEET 2

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FOREIGN EXCHANGE (FX) SERVICE

4. Foreign Exchange Service is furnished subject to the same restrictions as to the use of the service by other than the subscriber and his representatives, as apply in connection with other classes of service.

C. MONTHLY RATES AND CHARGES

1. When the service is furnished entirely over this company's lines and facilities, the following monthly rates will apply:
  - (a) The authorized one-party business, key system trunk, or private branch exchange trunk, rate applicable within the exchange area from which the service is to be furnished, plus \$5.00 per mile, or a fraction thereof, for the distance between the respective central offices.
  - (b) When the applicant is located outside the base rate area of the normal, or home, exchange the customary line mileage charge provided for elsewhere in this Tariff will apply to that portion of line between the exchange base rate area limits and the location of the telephone or PBX.
  - (c) A trunk termination charge of \$15.00 per month will be made for each trunk termination.
2. When an applicant located in an area normally served by this company requests local exchange service privileges through an exchange owned and operated by another company, the following charges will apply thereto:

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION I  
ORIGINAL SHEET 3

---

FOREIGN EXCHANGE (FX) SERVICE

All charges made by the other company for the use of its line and facilities, plus \$5.00 per mile, or a fraction thereof, between the territory boundary of the two exchanges to this company's central office plus the applicable local service rate at this company's central office. The foreign termination will determine this company's local service rate as provided for elsewhere in this Tariff.

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Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION J  
ORIGINAL SHEET 1

KEY ABX SYSTEMS

A. GENERAL

Key ABX systems are designed for offices and small plants which do not require the services of a Private Automatic Branch Exchange, but do require two or more trunks. These systems may be provided with several features included in the common equipment.

B. CONDITIONS

1. Key ABX equipment service may be furnished in connection with, but not limited to, one or more business or residence individual lines or PBX lines in a manner and at rates set forth above. Prices quoted relate to central office trunk rates or PBX station rates whichever case may apply.
2. This service may be offered on a continuous or noncontinuous premises of one customer. All cabling in excess of fifty feet per station may be provided as shown under rates hereinafter listed.
3. (See SECTION Z, ORIGINAL SHEET 9).
4. Mileage charges listed elsewhere in this Tariff shall be applied as an addition to the trunk rates for each trunk called for in this Tariff. (See SECTION Z, ORIGINAL SHEET 9).
5. (See SECTION Z, ORIGINAL SHEET 9).
6. (See SECTION Z, ORIGINAL SHEET 9).
7. Commercial power and power outlets or conduit required in the installation and operation of Key ABX equipment of the customer's premises will be provided at the customer's expense. All operating at the customer's

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**Title**

**General Manager**



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION J  
THIRD REVISED SHEET 2  
SUPERSEDING SECOND REVISED SHEET 2

KEY ABX SYSTEMS

premises will be performed at the expense of the customer and will conform to the operating practices and procedures specified by the company to maintain a proper standard of service.

- 8. A termination agreement, not to exceed 60 months, may be required on any of the Key ABX systems in this Tariff at the option of the company.

C. MONTHLY RATES

- 1. (See SECTION Z, ORIGINAL SHEET 9).

Monthly rates (See SECTION Z, ORIGINAL SHEET 9).

Each trunk at \$22.58 - Statesboro (I)  
\$21.08 - Register (I)

- 2. (See SECTION Z, ORIGINAL SHEET 9 and 10).

- 3. (See SECTION Z, ORIGINAL SHEET 10).

- 4. Key ABX system installation charges, nonrecurring:

Each trunk.....\$10.00  
Extension  
Excess cable (in excess of 50 feet  
per station, maximum 150 feet) .....cost  
(See SECTION Z, ORIGINAL SHEET 11).

- 5. (See SECTION Z, ORIGINAL SHEET 11).

- 6. (See SECTION Z, ORIGINAL SHEET 11).

- 7. It is the customer's responsibility to provide a readily accessible location. Such location will be provided and maintained at the customer's expense.

- 8. Service connection charges are applicable to all key equipment.

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Title: General Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION K  
ORIGINAL SHEET 1

PRIVATE BRANCH EXCHANGE (PBX) SERVICE

- A. Private branch facilities are adapted to the customer's convenience for the interchange of service between telephones located on his premises and between these telephones and other subscribers reached through the telephone company's Main Exchange.
- B. (See SECTION Z, ORIGINAL SHEET 12).
- C. (See SECTION Z, ORIGINAL SHEET 12).
- D. For systems outside the base rate or stations off the premises of the switchboard, appropriate mileage charges as specified elsewhere in this Tariff will apply in addition to the rates specified for trunk lines. (See SECTION Z, ORIGINAL SHEET 12).
- E. When additional equipment is required to maintain suitable signaling and transmission, due to distance from the switchboard to any station or stations, such equipment will be furnished at a monthly rate based on requirements.
- F. The terms PBX, PABX, meaning Private Branch Exchange and Private Automatic Branch Exchange, are used interchangeably and refer only to the method or operation of the switchboard.
- G. (See SECTION Z, ORIGINAL SHEET 12).
- H. (See SECTION Z, ORIGINAL SHEET 12).
- I. (See SECTION Z, ORIGINAL SHEET 12).
- J. If it is necessary to conceal conduit, duct, molding, and terminal boxes on the subscriber's premises, the subscriber shall provide, install and maintain such fixtures in accordance with standard specifications of the company. All installation charges will be paid by the subscriber.
- K. (See SECTION Z, ORIGINAL SHEET 12).

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**Title:**                   **General Manager**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION K  
THIRD REVISED SHEET 2  
SUPERSEDING SECOND REVISED SHEET 2

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PRIVATE BRANCH EXCHANGE (PBX) SERVICE

L. (See SECTION Z, ORIGINAL SHEET 13).

M. Private branch exchange trunks:

<u>Monthly Rate</u>	
\$29.70 - Statesboro	(I)
\$27.44 - Register	(I)

(See SECTION Z, ORIGINAL SHEET 13).

N. All PBX subscribers are required to have sufficient trunks to prevent overload of central office by repeated calls.

O. (See SECTION Z, ORIGINAL SHEET 13).

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section L  
Original Contents Sheet 1

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CENTREX SERVICE

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A.	General.....	1
B.	Conditions.....	2
C.	Definitions.....	4
D.	Rates.....	7

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section L  
Original Sheet 1

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CENTREX SERVICE

A. GENERAL

1. Centrex is a Central Office based business communications service that provides abbreviated dialing between members of a common Centrex group, dial access to local exchange services, toll communications services, and many other special features and functions. Centrex can be provided in a variety of configurations and combinations of other tariffed services. Centrex integrates all of a business customer's lines into a single telecommunications system.
2. All Centrex lines will be equipped with standard features as set forth in L.D following. Additional optional features may also be selected and generally result in additional charges.
3. Centrex enables stations to dial each other and to dial outgoing calls directly. Incoming calls may be dialed directly to any station. Incoming calls to the main listed number for the service are connected to a designated station and then completed to the desired party by operation of the Call Transfer feature.
4. Centrex service is offered subject to the availability of the equipment and the capacity to provide the service.
5. Centrex Service is offered only as a complete service.
6. Two types of Centrex lines will be offered. Business set lines support the use of proprietary Northern Telecom Meridian telephones, which provide single-key access to features and many other advanced capabilities, whereas the 2500 set lines support the use of standard 2500 telephone.

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section L  
Original Sheet 2

CENTREX SERVICE

B. CONDITIONS

1. A centrex customer must have a minimum of two Centrex lines.
2. The minimum charge period for services provided under this tariff shall be for one month.
3. Centrex is offered subject to the availability of outside plant and/or Central Office facilities.
4. One directory listing is provided without charge for each Centrex group.
5. All customer provided equipment to be used with Centrex Service lines is required to conform with the technical reference specifications as used by the telephone company.
6. All exchange lines in a Centrex group must have the same billing arrangement.
7. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
8. The Centrex lines for a Centrex customer may terminate at multiple locations; however, all Centrex lines in the same group must be served by the same Central Office.
9. Attendant Consoles located on the customer premises must conform with operating practices and procedures of the Company to maintain a proper standard of service. (9. continued on next page.)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section L  
Original Sheet 3

CENTREX SERVICE

B. CONDITIONS (Cont'd)

9. This Centrex service does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, contract, or may or may not be provided by the customer.
10. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.
11. Centrex Service, including all specified features, is subject to the availability of the necessary switching equipment and facilities.
12. Temporary suspension of service is not offered with Centrex Service.
13. When a request for service or additions, rearrangements, relocation, or modification of service is cancelled by a customer before the work involved has been completed, the customer may be required to reimburse the Telephone Company for all expenses, including engineering and construction costs, incurred by the Telephone Company as a result of such request before its receipt of notice of cancellation. The amount of reimbursement, however, shall not exceed the service, construction, installation, and termination charges that would have been applicable if the work involved in complying with the request had been completed.
14. A business subscribing to Centrex must be configured with single party lines only.

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section L  
Original Sheet 4

CENTREX SERVICE

C. DEFINITIONS

1. **Direct Inward Dialing** allows Centrex station users to directly receive incoming calls without the assistance of an attendant.
2. **Direct Outward Calling** enables Centrex station users to call outside the Centrex group directly without the assistance of an attendant.
3. **Business Group Automatic Outward Dialing** provides identification of the calling line or the Centrex Group billing/pilot number of billable calls directed to the public network.
4. **Station-to-Station Calling** allows Centrex station users to call other stations within their Centrex groups by dialing abbreviated codes.
5. **Call Hold** allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.
6. **Three-Way Calling** allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.
7. **Call Transfer** allows a station user to transfer calls to another station by flashing the switchhook and dialing the transfer-to number.
8. **Call Forwarding Variable (All Calls)** enables a station user to divert all incoming calls to another directory number. Activation, deactivation, and the forward-to destination are controlled by the station user.

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section L  
Original Sheet 5

CENTREX SERVICE

C. DEFINITIONS (Continued)

9. **Call Forwarding Busy Line** causes all calls to be redirected to an alternate station when the called station is busy.
10. **Call Forwarding Don't Answer** allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.
11. **Call Pick-Up** permits a station user to answer incoming calls directed to another station within the same pick-up group by dialing an access code.
12. **Call Waiting** provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook.
13. **Cancel Call Waiting** allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code.
14. **Speed Calling 8-Code** enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers.
15. **Speed Calling 30-Code** enables a station user to call a list of up to 30 preselected directory numbers by dialing two-digit codes instead of the directory numbers.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section L  
Original Sheet 6

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CENTREX SERVICE

16. **Distinctive Alerting/Call Waiting Indication** allows a Centrex station user to determine the source of incoming calls (from within or outside the business) by the Distinctive Ringing pattern or the Call Waiting tone. Normal ringing and call waiting tones are used to identify intra-Centrex group calls. Calls which originate from outside the Centrex group are identified by either two short rings and/or Call Waiting tones.
17. **Business Group Dialing Plan** enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single Digit Dialing; and customized feature activation/deactivation codes. Each Centrex group may use either a standardized or a customized Business Group Dialing Plan.
18. **Multi Line Hunt** (DNH) is a call-completion feature that increases the likelihood of an incoming call being completed within a customer-defined group of lines. When attempting to terminate a call to a busy line to which hunting is assigned, the DMS-10 offers the call to a sequence of other lines, searching for an idle line on which to complete the call.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section L  
First Revised Sheet 7  
Superseding Original Sheet 7

CENTREX SERVICE

D. RATES

1. The Feature Package will include the following features:

<u>MTM</u>	<u>1 year</u>	<u>2 year</u>	<u>3 year</u>	<u>4 year</u>	<u>5 year</u>
\$9.14	\$8.87	\$8.68	\$8.50	\$8.25	\$8.00
(CPEKG)	(CPEKG)	(CPEKG)	(CPEKG)	(CPEKG)	(CPEKG)

1. Call Hold
2. Three Way Calling
3. Call Transfer
4. Call Pick-Up
5. Speed Calling - (8)
6. Call Forwarding - Variable, Busy Line & Don't Answer
7. Call Park
8. Directed Call Pickup
9. Ring Again
10. Call Waiting
11. Customer Station Change
12. Attendant Console
13. Distinctive Ringing
14. Multiline Hunting

2. Centrex Dormitory Service is available to accredited public and private educational institutions for residential use by students, faculty members or employees who reside in dormitories or other residential quarters owned, leased or under the control of the educational institution. Centrex Dormitory Service will be provided at rates listed in Section L.D.3.1. below and will include Call Forwarding as its single feature. Other features will be available at an additional charge.

(N)  
|  
(N)

Issue Date: April 27, 2007  
Issued By: William Ingham  
Title: Manager, Operations

Effective Date: May 27, 2007

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section L  
Sixth Revised Sheet 8  
Superseding Fifth Revised Sheet 8

CENTREX SERVICE

D. RATES (Cont'd)

3. The following monthly per line rates and charges apply for the provision of these business customer Centrex packages:

1. 2000 Lines Minimum Aggregate Centrex Service

	<u>Register</u>	<u>Statesboro</u>
2500 Set Lines	\$ 9.00	\$10.41 (ACLB4)
Business Set Lines	\$10.00	\$11.57 (ACLB1)
Secondary Directory Number	\$ 8.90	\$ 8.90 (ACL/GS)
Dorm Line	\$ 6.75	\$ 7.81 (ACLB4/GS)

2. 2 to 1999 Lines

2500 Set Lines	\$14.72	\$14.72	(N)
Business Set Lines	\$14.72	\$14.72	(N)

4. Complex line connection charges per line apply in addition to a Complex Service Order Charge per order in accordance with Section D on orders for customers with 2 to 1999 lines. Business line connection and service order charges apply on orders for customers with 2000 lines aggregate Centrex Service.

5. Optional station features and new feature releases will be made available at the customer's request on a Contract Basis.

6. Special Charges

1. Recurring rates and installation, termination, service establishment and other non-recurring charges apply according to schedules outlined elsewhere in this tariff.

2. Direct connections between different customer locations will be charged at private line rates as outlined in this tariff.

Issue Date: April 27, 2007  
Issued By: William Ingham  
Title: Manager, Operations

Effective Date: May 27, 2007

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section L  
Attachment

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CENTREX SERVICE

RESERVED FOR FUTURE USE

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Issue Date:	September 30, 1996	Effective Date:	October 30, 1996
Issued By:	Craig Gunderson		
Title:	General Manager		

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION M  
SECOND REVISED SHEET 1  
SUPERSEDING FIRST REVISED SHEET 1

VACATION GET AWAY SERVICE

(N)

A. GENERAL

Vacation Get Away service provides for temporary discontinuance of service at the customer's request without termination of the service.

B. CONDITIONS

1. Vacation Get Away Service applies to customers of Residential Exchange Access Service as well as vertical features, bundles and other basic services. Vacation Get Away Service is not available for Lifeline customers.
2. No outward or inward service is provided during the period of Vacation Get Away Service, except for 911 calls.
3. Vacation Get Away Service will not be made available for periods of less than two (2) months.
4. Vacation Get Away Service is available to a customer for a maximum period of nine (9) consecutive months. The customer's number must be working for at least 90 days in a calendar year.
5. During the period of Vacation Get Away Service, no installations, moves, changes or maintenance will be provided. Changes to billing address would be allowed.
6. The customer may request a restoration date in advance of the maximum allowable vacation period otherwise, complete service and billing will be restored on the last day of the maximum allowable vacation period of 9 months. A letter with the missed notifications will be sent to the customer at the time of restoral.
7. Monthly bills for services not covered by the Vacation Get Away Service during the vacation service period are to be paid in accordance with regular collection practices.
8. Vacation Get Away Service will be available where technically feasible.
9. Charges for Vacation Get Away Service will be a nonrecurring charge to be billed in advance of the vacation service.

C. RATES AND CHARGES

Nonrecurring Charge

Vacation Get Away Service \$39.99

(N)

Issue Date: November 27, 2019  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: December 27, 2019

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
FIRST REVISED SHEET 2  
SUPERSEDING ORIGINAL SHEET 2

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EXTENSION TELEPHONES

(SEE SECTION Z, ORIGINAL SHEET 32)

(D)

(D)

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Issue Date: July 12, 1999  
Issued By: Richard Howard  
Title: General Manager

Effective Date: August 12, 1999



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 3

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SPECIAL STATION SERVICES

Night Light Telephone Service:

(See SECTION Z, ORIGINAL SHEET 14).

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Issue Date: May2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
FIRST REVISED SHEET 4  
SUPERSEDING ORIGINAL SHEET 4

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SEASONAL SERVICE

A. GENERAL

1. The term "Seasonal Service" is used to define a special privilege, usually desired by the customers with second homes, for subscribers who occupy a residence only a portion of the year. Generally these customers desire continuity of service as well as service on short notice.
2. Seasonal Service will require the dedication of plant and equipment as though service was maintained; however, service shall be terminated at the central office serving the subscriber and will be available only to private line party customers who have been regular subscribers for a minimum of six (6) consecutive billing periods immediately prior to the request for this service.

B. APPLICATION OF CHARGES

1. Seasonal Service will be available for a maximum of six consecutive billing periods. Should service not be ordered restored to normal after this period, the company (at its option), after notification to the last known address, shall terminate said service without recourse or liability. (C)
2. The charge for Seasonal Service shall be during the period of suspension 50% of the rate normally charged for installed service. This includes the subscriber's total billing during the period immediately proceeding the seasonal service. The charge for the total period of suspension, at the option of the company, may be collected in advance.

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Issue Date: May 22, 1996  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 26, 1996

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 5

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SEASONAL SERVICE

3. A service connection charge will be made each time normal service is re-established. Such charges as are specified in other sections of this Tariff may include both service ordering and access line work.

C. SPECIAL CONDITIONS

When in the opinion of the company a shortage of facilities may exist so as to deny another full time customer service, the company may, after notification, terminate this offering on a selective basis.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 6-9

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AUTOMATIC RECORDING AND ANSWERING SERVICE

(See SECTION Z, ORIGINAL SHEETS 5-8)

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 10

JOINT USER

Joint user service is offered for two or more persons who wish to use the same service with the same facilities.

	<u>Monthly rate</u>
Business, each.....	\$3.00
Residence, each.....	1.00
College Students.....	.50

Contractual arrangements and responsibility must be vested in the initial main station subscriber.

All bills and charges will be consolidated and rendered to the subscriber that contracts for the initial service.

The joint user is entitled to one free listing in the company's directory.

An extension telephone may be furnished for the convenience of the joint user. Such extension telephone will be subject to the usual extension telephone rate in addition to the joint user rate and no special signals will be furnished.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 10B

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MISCELLANEOUS SERVICES

DIRECTORY ASSISTANCE SERVICE

Rates and Charges

All charges for telecommunications service received by a subscriber of this Company from other telephone companies, and billed to this Company, shall be the responsibility of the subscriber incurring such charges.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
FIRST REVISED SHEET 11  
SUPERSEDING ORIGINAL SHEET 11

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TEL-TOUCH CALLING SERVICE

(SEE SECTION Z, FIRST REVISED SHEET 15)

(D)

(D)

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Issue Date: July 12 1999  
Issued By: Richard Howard  
Title: General Manager

Effective Date: August 12, 1999

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
FIRST REVISED SHEET 12  
SUPERSEDING ORIGINAL SHEET 12

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TEL-TOUCH CALLING SERVICE

(SEE SECTION Z, FIRST REVISED SHEET 15)

(D)

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(D)

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Issue Date: July 12, 1999  
Issued By: Richard Howard  
Title: General Manager

Effective Date: August 12, 1999



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 13

INTEREXCHANGE CABLE FACILITIES

A. GENERAL

1. This Tariff applies where facilities of a private line or data type are required and such facilities link distance locations via a routing through separate central offices.
2. The rates specified herein are applicable where facilities are available and when normal transmission can be obtained without the use of special circuit equipment. Where necessary to meet transmission requirements such equipment will be charged for in accordance with other applicable sections of this Tariff.

B. RATES

Connection arrangement:

Monthly

Location "A" to main frame of  
Central Office No. 1

Central Office No. 1 to  
Central Office No. 2

\$20.00

Location "B" to main frame of  
Central Office No. 2

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA**

**SECTION M  
FIRST REVISED SHEET 14  
SUPERSEDING ORIGINAL SHEET 14**

**FRONTIER EMERGENCY CONNECT SERVICE**

(C)

A. GENERAL

(N)

Frontier Emergency Connect Service is a LIMITED SERVICE that allows calls to be placed to 911 ONLY. The service does NOT allow for any inbound calling.

B. REGULATIONS

This service is available where technically feasible and subject to availability of existing facilities.

All attempted inbound calls will receive a recording saying the number is not in service.

Customers will not be given a telephone number of the service and no directory listing services will be available.

The customer only has the following dialing options:

- 911 and
- Where technically feasible, the ability to dial 611 and/or a Frontier Call Center.
- All other calling patterns will receive re-order tone.

The call origination telephone number (ALI information) going to the 911 center will indicate NO CALL BACK allowed.

Applicable Non-Recurring charges may apply.

NO LIABILITY SHALL ATTACH TO THE COMPANY REGARDING USE OF SERVICES OR THE FAILURE OF OR INABILITY TO USE THE SERVICES. FURTHER, COMPANY SHALL NOT BE LIABLE FOR DAMAGES (INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR EXEMPLARY OR ATTORNEY'S FEES) ARISING FROM ERRORS, MISTAKES, OMISSIONS, INTERRUPTIONS, OR DELAYS OF THE COMPANY, ITS AGENTS, SERVANTS OR EMPLOYEES, IN THE COURSE OF ESTABLISHING, FURNISHING, REARRANGING, MOVING, TERMINATING, OR CHANGING THE SERVICE OF FACILITIES (INCLUDING THE OBTAINING OR FURNISHING OF INFORMATION IN RESPECT THEREOF OR WITH RESPECT TO THE CUSTOMERS OR USERS OF THE SERVICE OR FACILITIES).

C. RATES

Monthly Rate \$4.99

(N)

**Issue Date: July 3, 2014  
Issued By: Jaclyn Cason  
Title: General Manager**

**Effective Date: August 3, 2014**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION M  
Second Revised Sheet 15  
Superseding First Revised 15

CUSTOM CALLING SERVICES

A. DESCRIPTION

- 1. Call Forwarding Variable -- This provides an arrangement for transferring incoming calls to another telephone number by dialing a code and the number of the service to which calls are to be transferred. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred.

Call Forwarding Busy Line - This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premise other than the provisioned premises.

Call Forwarding Don't Answer - This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer pre-selected interval, to another telephone number.

Call Forward Remote Activation - Call forward remote activation allows subscribers to activate or deactivate call forward or to change the forward-to destination when they are away from home or office. Call forward remote activation can be accessed from any touch tone telephone simply by dialing the access code and a personal identification number (PIN) assigned by the Company. If call forward is already in effect, the forward-to number can be changed by dialing the access code, the PIN, and the new forward-to destination. This service is especially useful to persons who frequently change locations and desire to have their communications follow them.

(N)  
|  
(N)

- 2. Three-Way Calling - This permits an existing call to be held and, by dialing, a second telephone call can be established and added to the connection. This service contemplates that normal transmission performance quality cannot be guaranteed on all calls.

- 3. Call Waiting - By means of a tone signal, a customer who is using his telephone is alerted when another caller is trying to reach that station. Permits putting first call on hold so that second call can be answered. If a customer subscribes to Caller ID, the feature allows a customer to control treatment applied to incoming calls while the customer is off-hook on a call. It notifies the customer of a call with a call waiting tone and Caller ID information.

(C)  
|  
(C)

- 4. Speed Calling -- This provides for the calling of a 7 or 10-digit telephone number by dialing an abbreviated code. The two arrangements available are an eight-number capacity (8-code)<sup>1</sup> and a thirty-number capacity (30-code).

<sup>1</sup> Effective June 15, 2014, eight-number capacity Speed Calling is limited to existing customers at their existing location.

(N)  
(N)

Some material previously shown on this sheet now appears on Third Revised Sheet 15A.

(N)  
(N)

Issue Date: May 16, 2014  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: June 15, 2014

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION M  
THIRD REVISED SHEET 15A  
SUPERSEDING SECOND REVISED SHEET 15A

CUSTOM CALLING SERVICES

A. DESCRIPTION (Cont'd)

- |     |   |                           |
|-----|---|---------------------------|
| 5.  | Hot Line <sup>1</sup> -- This feature provides for automatic dialing of a customer pre-designated number after the phone is off the hook for a pre-designated time, within 1 to 20 seconds. Dialing any number prior to the end of the pre-designated time automatically deactivates the warm line feature for that call. The pre-designated number and time are selected by the customer and programmed through the central office. The pre-designated number and time will be changed upon customer request.  | (L) (T)                   |
| 6.  | Feature Discount <sup>1</sup> - Residence or Business customers receive a discount on each additional feature purchased.  | (T)<br>(L)                |
| 7.  | Multipath Simultaneous Call Forward - This feature provides a business customer with the capability to specify the number of calling paths that will be forwarded from one subscriber line to another telephone number. The feature is offered where facilities permit and at no time will this service take precedent over the requirement for these facilities to provide a customer with telephone service. Multiple Simultaneous Call Forward is restricted to voice use only. The feature is available only as an enhancement to one or more of the following features: Call Forwarding, Call Forward Busy and Call Forward No Answer. Multiple Simultaneous Call Forward is limited to ten (10) call forwarding paths per telephone number. It can be used with any of the following services: B1, PBX, Centrex and ISDN BRI. | (T)<br><br>(C)<br><br>(C) |
| 8.  | Visual Message Waiting Indication - This feature allows the customer to receive a signal on the message waiting indicator lamp of the station set. Subscribers that wish to utilize this service must subscribe to a voice-mail service and provide the customer premise equipment (Lamp) needed to support this feature.   |                           |
| 9.  | Audible Message Waiting Indication - This feature allows the customer to receive an audible signal (Stutter Dial Tone) when they have a message. Subscribers that wish to utilize this service must subscribe to a voice-mail service.  |                           |
| 10. | Voicemail Companion <sup>1</sup> - This service provides a group of network services, used inconjunction with voicemail service at one monthly rate. Voicemail Companion Service includes Call Forwarding and Message Waiting Indication (Audible/Visual) and is subject to availability of facilities.   | (T)                       |

<sup>1</sup> Effective June 15, 2014, this service is limited to existing customers at their existing location. (N)  
(N)

Some material now appearing on this sheet previously appeared on First Revised Sheet 15. (N)  
(N)

Issue Date: May 16, 2014  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: June 15, 2014

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA**

**SECTION M  
15<sup>th</sup> REVISED SHEET 16  
SUPERSEDING 14<sup>th</sup> REVISED SHEET 16**

CUSTOM CALLING SERVICES

**B. RATES (Continued)**

The following rates are associated with Residential and Business Individual Line Service. \* The following rates and charges are in addition to all other applicable rates and charges for services furnished.

	<u>Business</u>	<u>Residential</u>
1. Call Waiting/Cancel Call Waiting	\$9.50	\$9.50 (I)
2. Call Forwarding Variable	\$9.00	\$9.00 (I)
3. Call Forwarding Busy/No answer	\$9.00	\$9.00 (I)
4. Three-Way Calling	\$9.50	\$9.50 (I)
5. Speed Calling (8)	\$6.99	\$6.50
6. Speed Calling (30)	\$6.99	\$6.50
7. Additional Feature <sup>1</sup>	\$1.00	\$1.00
8. Multiple Simultaneous Call Forward	\$11.00	NA
9. Visual Message Waiting Indication	\$.50	\$.50
10. Audible Message Waiting Indication	\$.50	\$.50
11. Voicemail Companion <sup>1</sup>	\$3.75	\$3.75

\*See Section "D" for Applicable Service Connecting Charges.

**C. CONDITIONS**

1. Custom calling services are available only to customers served by an office which is equipped to provide these services. These services are provided subject to the availability of facilities.
2. Custom calling services are provided only in connection with individual line Local Exchange service.
3. Exclusions are:
  - a. Party line service
  - b. PBX and PABX service
  - c. Public telephone service
  - d. Semi-public telephone service
  - e. Centrex service

<sup>1</sup> Effective June 15, 2014, this service is limited to existing customers at their existing location.

**Issue Date: January 30, 2023**  
**Issued By: Leslie Zink**  
**Title: Regulatory Affairs Manager**

**Effective Date: March 1, 2023**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION M  
Third Revised Sheet 16A  
Superseding Second Revised Sheet 16A

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CUSTOM CALLING SERVICES

C. CONDITIONS (continued)

4. A customer may subscribe to any or all the features and may have them installed on one or all lines. All custom calling features are installed on a per line/per path basis.

5.

(D)  
|  
(D)

D. PROMOTIONAL PERIOD

1. The Promotional Period gives the Company the option of waiving recurring charges, nonrecurring charges, or both, in order to promote the sale of Custom Calling Services. Promotional offerings may be made subject to Section B of this tariff.

2. Recurring charges for custom calling features may be waived for a thirty-day period for new customers.

3. Appropriate notification of waived charges will be made to eligible customers.

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Issue Date: May 16, 2014  
Issued By: Jaclyn Cason  
Title: General Manage

Effective Date: June 15, 2014

## GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section M  
Second Revised Sheet 16B  
Superseding First Revised Sheet 16B

### REMOTE CALL FORWARDING

#### A. GENERAL

Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number in one exchange (the call location) is automatically forwarded by Telephone Company central office equipment to another station designated by the RCF customer (the terminating station) which is located in a different exchange.

#### B. LIMITATIONS

1. RCF service is offered subject to availability of suitable facilities.
2. RCF service is not offered when the terminating station is a coin telephone.
3. The Telephone Company will not provide identification of the originating telephone number to the remote call forwarding customer.
4. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
5. RCF is not represented as suitable for satisfactory transmission of data.
6. Call forwarding should not be offered as a feature at the RCF terminating station.
7. RCF is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company.
8. If, in the opinion of the Company, additional RCF features at the call forwarding location or facilities at the terminating station line are needed, the customer will be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.
9. When the call forwarding number is to be located in a multi-office exchange, the Company will determine the serving central office. RCF will not be provided when the Call Forwarding number and the terminating station are both located in the same local calling area. This will not apply if the RCF calls are forwarded on a 1+ basis within the county.
10. RCF is offered as an individual service or as an additional feature with multiline hunt Foreign Exchange Service for overflow when the Foreign Exchange Service is busy.
11. An RCF Service number is not to be used as a terminating station number to which calls are forwarded from another RCF Service.
12. RCF Service provides for handling only one call at a time. An additional service feature is required for each additional call to be handled while the first call continues.
13. If the use of RCF service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, i.e., nonresidential, or if the listing used is such as to indicate nonresidential use, then calls will not be forwarded to any telephone number for which residential rates apply.

(N)

(N)

**Issue Date** December 11, 2009  
**Issued By:** Jaclyn Cason  
**Title:** Local Manager

**Effective Date:** January 11, 2010

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section M  
Fifth Revised Sheet 16C  
Superseding Fourth Revised Sheet 16C

REMOTE CALL FORWARDING

C. DIRECTORY LISTINGS

One listing in the alphabetical section of the Directory covering the exchange in which the call forwarding central office is located is provided without additional charge.

D. RATES AND CHARGES

The following charges are for the RCF feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used (the terminating station). Residential and business exchange service line rates do not apply at the call forwarding location.

Remote Call Forwarding Monthly Rate

	<u>Residence</u>	<u>Business</u>
1. Per feature arranged	\$26.00 (I)	\$28.00
2. Per additional access facility	\$26.00 (I)	\$28.00

Remote Call Forwarding Message Charges

- Between the RCF location and the terminating station - The RCF customer is responsible for applicable customer dialed station-to-station charges or for charges incurred when an intrastate INWATS (800 Service) number is used as the terminating station. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

Remote Call Forwarding Service Charges

- The Network Access Establishment charge and the Central Office Line Connection Work charge apply when the RCF feature is initially installed or when an additional access facility is provided.
- The Network Access Change charge and Central Office Line Connection Work charge apply for all subsequent number changes, either the call forwarding location number or the terminating location number.

Issue Date: August 19, 2019  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: September 18, 2019



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
FIRST REVISED SHEET 17  
CANCELS ORIGINAL SHEET 17

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TOLL RESTRICTION SERVICE

A. GENERAL

Toll restriction service is available for residential and business main stations. A choice of toll restriction options are available as well as 411 Block. On calls placed to toll operators or to the DDD network from such stations that are blocked, the caller will receive a busy tone. This restriction applies only to out-going calls; calls may be billed on an incoming collect basis or a third number basis. Tariff rates established herein do not apply to dormitory service.

Toll Restrictions are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of facilities. It shall be the responsibility of the subscriber to notify all authorized users of this service that it is impossible to reach a company operator using the restricted telephone.

The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of Toll Restrictions offered herein, including, without limitation, the inability of the station user to access the operator for any purpose.

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Issue Date: November 24, 1997  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: January 1, 1998

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**SECTION M  
FIRST REVISED SHEET 17A  
SUPERSEDING ORIGINAL SHEET 17A**

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**TOLL RESTRICTION SERVICE**

**B. RATES**

Toll Restrict  
Per trunk equipped.....\$2.20/mo. (I)

411 Block  
Per trunk equipped.....\$2.20/mo. (I)

Installation charges as identified in other sections of this Tariff apply to the establishment of toll restriction service.

900/976 Block  
Per trunk equipped.....\$0.00/mo.

Installation charges will not apply to the subscriber's initial request for 900/976 Block, but will apply to subsequent orders. Requests to remove 900 Block must be in writing.

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**Issue Date: January 27, 2006**  
**Issued By: Director Of Operations**

**Effective Date: March 1, 2006**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 18

DIRECT INWARD DIALING SERVICE

A. GENERAL

1. Direct Inward Dialing (DID) Service provides for inward dialing from the telecommunications network directly to stations associated with switching equipment located on the customer's premises. DID service requires special equipment and will be provided only in those offices with facilities to handle the service.
2. DID service is furnished subject to the availability of facilities and telephone numbers.
3. The service provides all central office equipment necessary for direct in-dialing from the exchange to the stations associated with the PBX.
4. The customer must subscribe to a sufficient number of access lines to insure adequate service standards as determined by Frontier Communications of Georgia, Inc.
5. DID service must be provided on all trunks in a group arranged for inward service. Routing of calls to selected numbers within the DID number group over a separate trunk group is not contemplated.
6. Customer provided switching systems with which DID service is associated must be arranged by the customer so that all assigned but unused numbers are intercepted.
7. Where DID service is requested on separate trunk groups, each trunk group will be considered a separate service, whether from the same serving wire center or from different wire centers.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
FIRST REVISED SHEET 19  
CANCELS ORIGINAL SHEET 19

DIRECT INWARD DIALING SERVICE

A. GENERAL (continued)

8. Directory listings will be provided in accordance with the regulations contained in Section F of this tariff.
9. DID service will only be offered under contract. The term of this contract will not be less than five years.

B. MONTHLY RATES

1. DID provided to the first 100 station numbers: \$375.00
2. DID provided to each additional 100 station numbers over the first 100: \$ 50.00 (C)
3. DID Inward Only Trunks, each: \$ 25.24 (N)
4. Central Office access lines will be charged in accordance with tariff Section K. (C)
5. Service connection charges will be charged in accordance with tariff Section D. (C)

Issue Date: November 1, 1996  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: December 1, 1996

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 20

MISCELLANEOUS SERVICES

Network Facilities for Use with Automatic Dialing and Announcing Devices  
(ADAD)

GENERAL

- A. Subscribers who wish to use Automatic Dialing and Announcing Devices (ADAD) must first obtain a permit from the Georgia Public Service Commission. Subscribers presently using such equipment must secure a permit within 30 days of the effective date of this Tariff.
- B. Subscribers using ADAD's must do so under the following conditions:
1. No numbers will be called in sequential fashion. Sequentially placed calls refer to those calls automatically dialed by successively increasing or decreasing integers, or similar methods.
  2. The equipment shall be programmed or utilized in such a manner as to automatically disconnect a called party's line not later than ten seconds after the called party hangs up.
  3. Within 20 seconds after the called party answers, the name and telephone number of the individual or firm making or paying for the call, including but not limited to the name of the individual or firm on whose behalf the call is made, must be clearly stated.
  4. At the conclusion of the call, the name and telephone number of the individual or firm making or paying for the call, including but not limited to the name of the individual or firm on whose behalf the call is made, must be clearly stated.
  5. No calls will be placed to organizations providing emergency services, including but not limited to hospitals, fire departments, and law enforcement agencies.
  6. No calls will be placed on Sundays or between the hours of 9:00 P.M. and 9:00 A.M., Monday through Saturday.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 21

MISCELLANEOUS SERVICES

GENERAL (continued)

7. No calls will be placed to persons or firms whose telephone numbers have been omitted from Company directories, at the request of such persons or firms.
  8. Equipment used to place such calls shall be equipped with an automatic clock and calendar device which will operate, even in the event of power failure, to prevent unattended operation in violation of the time limitations set forth herein.
  9. All persons who utilize ADAD equipment to randomly make calls shall notify the Company in writing that such persons shall be using automatic dialing equipment. Randomly placed calls refer to those calls automatically dialed to a telephone number where no prior relationship exists between the calling and the called party.
  10. The Company is under no obligation to provide lists of customer telephone numbers, or any directory information other than that contained in normally published and distributed directories for public use.
- C. Any subscriber who operates or uses Automatic Dialing and Announcing Devices who does so in violation of the provisions set forth preceding will be subject to disconnection of telephone service if the violation does not cease 10 days from the date of notification to that person. The date of notification shall be the date a certified letter is mailed by the Company notifying the subscriber of the violation, with a copy to the Georgia Public Service Commission.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 21A

MISCELLANEOUS SERVICES

TELEPHONE NUMBERS IN ROTARY (TRUNK HUNTING)

(N)

A. General

1. Trunk Hunting Numbers are telephone numbers, which may be utilized by subscribers having more than one central office line. These numbers function in such a manner that when the first of such numbers is dialed, that number will be rung if it is not busy. If it is busy, the second number will be rung if it is not busy, etc.
2. Trunk Hunting Numbers may be utilized where more than one central office line is used by:
  - a. Business or residence, 1 party line subscribers
  - b. Key System subscribers
  - c. PBX subscribers
3. All charges, including both local and long distance, are charged to the first number in the series, unless other arrangements are made.
4. Only the first number is ordinarily listed in the telephone directory. See also F in this tariff.

B. Rates

1. To subscribers with B-1 or R-1 service only: Each trunk hunting line used will be in addition to the charges in D.
2. To subscribers with Key System or PBX service, the use of Trunk Hunting Numbers is optional with the subscriber, and no additional charge applies to the use of such numbers.

	<u>Monthly Rate</u>	<u>S&amp;E</u>
Statesboro	\$4.65	RHUNT
Register	\$3.60	RHUNT

(N)

Issued: **March 30, 2007**  
Issued By: **William Ingham**  
Title: **Manager, Operations**

Effective: **May 1, 2007**  
Docket No.

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA**

**SECTION M  
FOURTH REVISED SHEET 22  
SUPERSEDING THIRD REVISED SHEET 22**

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CLASS (CUSTOM LOCAL AREA SIGNALLING SERVICE)

A. GENERAL

CLASS also known as Advanced Custom Calling Services (ACCS) consists of the following central office-based call management services.

1. Busy Number Redial (\*66) (T)  

This outgoing call management feature allows a subscriber who gets a busy signal to dial an activation code to callback the number dialed when the line becomes available. A distinctive ring alerts the subscriber and upon answer the switch will automatically attempt to set up a call to the previously busy number.
2. Call Return (\*69) (T)  

This feature gives a subscriber the opportunity to dial an access code and have a call automatically returned to the last party called, regardless of whether the call was answered, unanswered, or busy.
3. Caller ID (T)  

This feature displays both the name and number of the calling party. This feature provides the subscriber with the choice of screening the calls more efficiently before accepting or rejecting a call.
4. Anonymous Call Rejection (T)  

This feature allows subscribers to reject calls for which calling number display information has been intentionally blocked. Rejected calls are sent to a recorded announcement. (C)
5. Calling Number Delivery Blocking  

This feature provides the subscriber with the option to label their access line directory number as "private" and thus restrict its delivery and availability to the called party. A change in the status of a customers line to or from "private" must be done through the central office.

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**Issue Date: May 16, 2014**  
**Issued By: Jaclyn Cason**  
**Title: General Manager**

**Effective Date: June 15, 2014**



**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA**

**SECTION M  
FOURTH REVISED SHEET 23  
SUPERSEDING THIRD REVISED SHEET 23**

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**CLASS (CUSTOM LOCAL AREA SIGNALLING SERVICE)**

**A. GENERAL (Continued)**

**6. Calling Name and Number Delivery Blocking**

Same as Calling Number Delivery Blocking feature.

**7. Call Trace**

**(T)**

This feature allows a subscriber to initiate a trace of the last incoming call by dialing an activation code after the receipt of the call. The subscriber does not receive any information about the last call from the company but a printout of the information is routed to the appropriate law enforcement agency. This feature is offered as a pay per use only feature.

**(C)  
(C)**

**8. Distinctive Ring**

**(T)**

This feature allows subscribers to program their access line with a distinctive ringing pattern for a select list of calling numbers and with a normal ringing pattern for all other callers. Additionally, subscribers who have the call waiting feature can select a distinctive call waiting tone generated for those callers whose number is on the distinctive ringing list.

**9. Selective Call Acceptance**

This feature allows the subscriber to program their access line to accept calls from a specified list of telephone numbers. Any calls from telephone numbers not on the list will not be accepted and routed to an appropriate recorded announcement.

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**Issue Date: May 16, 2014  
Issued By: Jaclyn Cason  
Title: General Manager**

**Effective Date: June 15, 2014**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION M  
FOURTH REVISED SHEET 24  
SUPERSEDING THIRD REVISED SHEET 24

CLASS (CUSTOM LOCAL AREA SIGNALLING SERVICE)

A. GENERAL (Continued)

10. Selective Call Rejection

This feature enables the subscriber to create a list of telephone numbers from which the subscriber will not accept calls. All calls from the numbers on the list are routed to a recorded rejection announcement.

11. Selective Call Forwarding

This feature allows the subscriber to specify a list of telephone numbers. Incoming calls from numbers on this list are automatically forwarded to a predetermined telephone number.

12. Priority Call

This feature allows a customer to assign, up to 15 telephone numbers within their LATA, a distinctive ring to alert him/her when any of the 15 assigned numbers is calling him/her. It also includes a special Call Waiting tone for customers who have Call Waiting. When a customer subscribes to Priority Call, the service is equipped on the line and the customer is ready to establish a customer telephone number list. To gain access to this service, the customer dials “\*61” or “1161” on a rotary telephone.

(D)  
|  
(D)  
|  
(N)  
|  
(N)

The Company does not assure the delivery or nondelivery of calling numbers or the accuracy or completeness in the name, number or other information delivered to the customer in conjunction with Caller ID, Call Return, Caller ID Per Call Blocking, Caller ID Per Line Blocking, Busy Number Redial services and other similar services identified in this tariff. Some calls may not display name and/or number information and/or Busy Number Redial may not be available for some calls, including but not limited to, those calls from callers who block their information, calls from or routed through certain Company and/or third party equipment or networks, and calls from certain types of customer provided equipment. The Company is not liable to the customer or any party for any error, omission, incomplete call or mistake associated with Caller ID, Call Return, Caller ID Per Call Blocking, Caller ID Per Line Blocking, Busy Number Redial or other similar services identified in this tariff.

(T)  
(T)  
(T)

Issue Date: May 16, 2014  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: June 15, 2014

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
Original SHEET 24A

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CLASS (CUSTOM LOCAL AREA SIGNALLING SERVICE)

B. RULES AND REGULATIONS

1. CLASS is offered only from Central Offices (Cos) where facilities are available as determined by the Company and approved by the Georgia Public Service Commission.
2. To provide CLASS, calls between the subscriber and other parties must be served by the same CO or a different CO linked by facilities that have the capability to send the parties' telephone numbers between Cos.

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Issue Date: September 30, 1998  
Issued By: Richard Howard  
Title: General Manager

Effective Date: November 1, 1998

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION M  
SECOND REVISED SHEET 25  
SUPERSEDING FIRST REVISED SHEET 25

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CLASS (CUSTOM LOCAL AREA SIGNALLING SERVICE)

3. CLASS is available only to one-party subscribers, and is not available in connection with the following services.
  - a. Customer owned coin operated telephone
  - b. Public telephone service
  - c. Semi-Public telephone service
  - d. Direct inward dialing
  - e. Direct inward-outward dialing

CLASS may not be available to certain key systems and PBX systems.
4. Anonymous Caller Rejection is available only to Caller ID subscribers. (C)
5. A customer subscribing to Caller ID or other CLASS may not, without permission of calling party, publicize or disclose information obtained through the use of these services. Failure to comply may subject the customer to termination of these services. (T)
6. Call Trace will be disabled for the following customers upon their request:
  - a. All business customers
  - b. Residence customers who state, upon the Company's inquiry, that they are residing on the premises receiving service, and whose previous billing(s) indicate, in the Company's judgement, unauthorized activation by various other persons.

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Issue Date: May 16, 2014  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: June 15, 2014

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION M  
SECOND REVISED SHEET 26  
SUPERSEDING FIRST REVISED SHEET 26

CLASS (CUSTOM LOCAL AREA SIGNALLING SERVICE)

Based on such requests, the Company will disable this service at no charge. For subsequent requests to re-activate this service, service charges apply as specified in Section D.

7. When subscribers activate Call Trace, they receive a recorded announcement after the trace attempt is completed indicating whether the trace was successful or unsuccessful.  
  
If the trace was successful the local law enforcement agency will receive the Call Trace information. If the trace was unsuccessful, the announcement will direct the customer to call the Company for further assistance.
8. All calls that reach recorded announcements for Anonymous Call Rejection, Selective Call Acceptance and Selective Call Rejection will be treated as calls that are not answered.
9. The following services are provided to all customers served from a CLASS equipped CO, subject to the charges per activation per Section M-CLASS-C.4.
  - a. Call Trace (T)
  - b. Busy Number Redial (T)
  - c. Call Return (T)

Items b & c will be removed upon customer's request, at no charge for the initial request. A service ordering charge will apply to add items b or c back onto the customers line after it has been removed.

Items b & c are alternatively available at the specified monthly rates as specified in Section MC4.

C. RATES AND CHARGES

1. A single service charge, as specified in Section D is applicable for any or all CLASS features ordered at the same time/order (until the order is completed and service provided). A service charge is not applicable to those subscribers provided telephone service 30 days prior to CLASS becoming available in a CO.

Issue Date: May 16, 2014  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: June 15, 2014

## GENERAL SUBSCRIBER SERVICES TARIFF

**FRONTIER COMMUNICATIONS OF GEORGIA, LLC**  
**STATESBORO, GEORGIA**

**SECTION M**  
**20<sup>th</sup> REVISED SHEET 27**  
**SUPERSEDING 19<sup>th</sup> REVISED SHEET 27**

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### CLASS (CUSTOM LOCAL AREA SIGNALLING SERVICE)

2. Call Trace is provided on a charge per activation and the monthly charge shall not exceed \$32.50. For Call Trace, the charge per activation will not apply if and only if:
  - a. The trace was unsuccessful.
3. When Busy Number Redial, Call Return and Three Way Calling is provided on a charge-per-activation basis, the monthly charge shall not exceed \$15.00 per line per feature.
4. The following rates and charges apply in addition to the rates and charges for all services with which these services are associated:

- a. Individual Services

		Monthly Rate (per line)	
		<u>Residence</u>	<u>Business</u>
1.	Anonymous Call Rejection	\$5.25 (I)	\$5.00
2.	Busy Number Redial	\$6.50	\$6.99
3.	Call Return	\$6.50	\$6.99
4.	Caller ID	\$13.00 (I)	\$14.00
5.	Caller ID Blocking	\$0.00	\$0.00
6.	Priority Call	\$6.50	\$6.99
7.	Distinctive Ring/ Call Waiting	\$5.99	\$5.99
8.	Selective Call Acceptance	\$6.50	\$6.99
9.	Selective Call Rejection	\$6.50	\$6.99
10.	Selective Call Forwarding	\$7.00 (I)	\$6.99
11.	Busy Number Redial, per activation	\$3.00	\$3.00
12.	Call Return, per activation	\$3.00	\$3.00
13.	Three Way Calling, per activation	\$3.00	\$3.00
14.	Call Trace, per activation	\$8.00	\$8.00

The Company does not assure the delivery or nondelivery of calling numbers or the accuracy or completeness in the name, number or other information delivered to the customer in conjunction with Caller ID, Call Return, Caller ID Per Call Blocking, Caller ID Per Line Blocking, Busy Number Redial services and other similar services identified in this tariff. Some calls may not display name and/or number information and/or Busy Number Redial may not be available for some calls, including but not limited to, those calls from callers who block their information, calls from or routed through certain Company and/or third party equipment or networks, and calls from certain types of customer provided equipment. The Company is not liable to the customer or any party for any error, omission, incomplete call or mistake associated with Caller ID, Call Return, Caller ID Per Call Blocking, Caller ID Per Line Blocking, Busy Number Redial or other similar services identified in this tariff.

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**Issue Date:** January 30, 2023  
**Issued By:** Leslie Zink  
**Title:** Regulatory Affairs Manager

**Effective Date:** March 1, 2023

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION M  
THIRD REVISED SHEET 28  
SUPERSEDING SECOND REVISED SHEET 28

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CLASS (CUSTOM LOCAL AREA SIGNALLING SERVICE)

5. Rate Package of CLASS Features (Residence & Business).

If a customer opts for 3 or more CLASS services a discount of \$0.50 per month per service, excluding the first feature applies.<sup>1</sup>

(T)

6. Installation of CLASS Charges

Service charges specified in Section D are applicable to all features. A single service charge is applicable to all features ordered at the same time/order.

7. The charges shown in Section M-CLASS-C4 are for features ordered on less than (including) 1000 lines.

For orders of CLASS on more than 1000 lines, a discount of \$0.50 per feature applies, except for customer originated trace; A discount of \$1.25 per activation, applies.<sup>1</sup>

(T)

<sup>1</sup> Effective June 15, 2014, this offering is limited to existing customers at their existing location.

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Issue Date: May 16, 2014  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: June 15, 2014

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION M  
SECOND REVISED SHEET 28A  
SUPERSEDING FIRST REVISED SHEET 28A

CLASS (CUSTOM LOCAL AREA SIGNALLING SERVICE)

8. The following feature packages are offered:

- \*Total Package: \$19.95 per month  
(TOTAL)
- Caller ID Name & Number
  - Anonymous Caller Rejection
  - Call Forwarding
  - Call Waiting
  - Automatic Call Back
  - Automatic Recall
  - Message Waiting Indication
  - Speed Calling 8
  - Three-Way Calling
  - Voice Mail (10 Message)
  - Maestro 1500 CW Rental
- \*\*Super Package: \$14.95 per month  
(SPK2)
- Caller ID Name & Number
  - Anonymous Caller Rejection
  - Voice Mail (10 Message)
  - Call Forwarding
  - Message Waiting Indication
  - 2 CCF of Choice
  - Maestro 1500 CW Rental
- \*\*\*Frontier Freedom Pack: (Residence Only) \$15.50 per month (T)  
(FPP1)
- Caller ID Name & Number
  - Anonymous Caller Rejection
  - Call Forwarding
  - Call Waiting
  - Automatic Call Back
  - Automatic Recall
  - Message Waiting Indication
  - Speed Call 8
  - Three-Way Calling

\* The TOTAL package is grandfathered as of 4/13/98.

\*\* The SUPER package is grandfathered as of 7/15/98.

\*\*\* The Frontier Freedom package is grandfathered as of 6/15/14.

(N)

Issue Date: May 16, 2014  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: June 15, 2014



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION M  
SECOND REVISED SHEET 28B  
SUPERSEDING FIRST REVISED SHEET 28B

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CLASS (CUSTOM LOCAL AREA SIGNALLING SERVICE)

8. The following feature packages are offered: (Cont'd)

\*Frontier Savers Pack: \$9.95 per month (T)  
(Residence Only)

Caller ID Name & Number  
Choice of 2 of the following features:  
Call Waiting  
Call Forwarding  
Speed Dial 8  
Three-Way Calling  
Automatic Call Back  
Automatic Recall

\*\*Frontier Choices Package: \$17.95 per month (T)  
(Residence & Business)

The Frontier Choices package is a feature package available to residential and business customers. A customer may select an unlimited number of compatible services or features from the list following. Customers may add or delete features from this package at no additional charge.

Call Waiting  
Call Forwarding  
Call Waiting ID  
Three-way Calling  
Speed Calling 8  
Speed Calling 30  
Automatic Callback  
Automatic Recall  
Caller ID Name  
Distinctive Ringing  
Anonymous Call Rejection  
Selective Call Rejection  
Selective Call Acceptance  
Selective Call Forwarding  
Message Waiting Indication

\* The Frontier Savers Pack is grandfathered as of 6/15/14. (N)  
\*\* The Frontier Choices Package is grandfathered as of 6/15/14. (N)

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Issue Date: May 16, 2014  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: June 15, 2014

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION M  
FIRST REVISED SHEET 28C  
SUPERSEDING ORIGINAL SHEET 28C

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CLASS (CUSTOM LOCAL AREA SIGNALLING SERVICE)

8. The following feature packages are offered: (Cont'd)

	Monthly Rate	
	<u>Business</u>	
* <u>Frontier Feature5 Package</u>	\$11.95	(T)

The Frontier Feature5 Package is a feature package available to small business customers where technically feasible. Customers may change Custom Calling features offered in this package at no additional charge.

Constant Features:  
  Caller ID + Name  
  Call Forwarding

Choice of 3 Custom Calling features from the following:  
  Call Waiting  
  Three-Way Calling  
  Speed Calling 8  
  Automatic Callback  
  Automatic Recall

\* The Frontier Feature5 Package is grandfathered as of 6/15/14. (N)

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Issue Date: May 16, 2014  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: June 15, 2014

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Third Revised Sheet 29  
Superseding Second Revised Sheet 29

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Abbreviated Dialing - N11 Service

1. 211 Dialing Service

(C)

A. General

1. 211 Dialing Service ("211") is a three digit local dialing arrangement available in specified areas, with Frontier Communications of Georgia, Inc. ("Company") for delivery of general information via voice grade facilities, for community information and referral services. Pursuant to Order 00-256, issued by the Federal Communications Commission ("FCC") in CC Docket 92-105, the 211 code is assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any orders and rules pertaining to 211, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
2. 211 is available in Frontier Territory only. To provide access to a 211 number to end users in another company's territory or a CLEC's end user within the local calling area, the 211 subscriber must make appropriate arrangements with the other company or CLEC serving that territory.
3. The Local Calling Area of the 211 subscriber will be the Basic Local Calling Area as defined in Section C of this Tariff, as facilities permit. If local calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 Service first in time will be entitled to retain the 211 in the merged local calling area.

(C)

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Issue Date: April 29, 2004  
Issued By Richard Burgess  
Title General Manager

Effective Date: May 30, 2004

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
First Revised Sheet 30  
Superseding Original Sheet 30

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Abbreviated Dialing - N11 Service

1. 211 Dialing Service (Cont'd) (C)
  - A. General (Cont'd)
    4. This service is furnished subject to the availability of the 211 number.
    5. 211 can be delivered via regular exchange access line (by individual business lines, PBX trunks, etc.)
    6. Limitations and use of service as stated in Section B of this Tariff apply.
    7. Directory Listings may be provided for 211 at rates and regulations as specified in Section F of this Tariff.
    8. Access to 211 is not available to the following classes of service:
      - Payphone Service Provider Telephones (PSPs)
      - Hotel/Motel/Hospital Service
      - 1+
      - 0+, 0- (Credit Card, 3<sup>rd</sup> Party Billing, Collect Calls)
      - Inmate Service
      - 101XXXX
      - Cellular - Type 2A
      - In addition, operator assisted calls to the 211 subscriber will not be completed.
    9. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly. (C)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Second Revised Sheet 31  
Superseding First Revised Sheet 31

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Abbreviated Dialing - N11 Service

1. 211 Dialing Service (Cont'd) (C)
- A. General (Cont'd)
10. An "affiliate" of a 211 subscriber is any entity that directly, indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by," and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership off voting securities, by contract, or otherwise. If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all by one 211 number within 6 months of the merger or acquisition.
11. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service as described in Section M of this Tariff.
12. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. (C)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
First Revised Sheet 32  
Superseding Original Sheet 32

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Abbreviated Dialing - N11 Service

1. 211 Dialing Service (Cont'd)

(C)

B. Service Requirements and Conditions.

1. All requests for 211 must be submitted in writing to the Georgia Public Service Commission. The Commission will allocate 211 numbers in the BLCAs based upon requirements and/or standards established by the FCC.
2. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company. If during this period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 number will be recalled and the number will be considered available for reassignment as specified in B.1. preceding. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

(C)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
First Revised Sheet 33  
Superseding Original Sheet 33

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Abbreviated Dialing - N11 Service

1. 211 Dialing Service (Cont'd)

(C)

B. Service Requirements and Conditions (Cont'd)

3. The 211 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 211 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 211 codes. If a recall is affected, the Company will work with all 211 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6-month notice period. The 211 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 211 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
4. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections C and R of this Tariff will apply.

(C)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
First Revised Sheet 34  
Superseding Original Sheet 34

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Abbreviated Dialing - N11 Service

1. 211 Dialing Service (Cont'd)

(C)

B. Service Requirements and Conditions (Cont'd)

5. The 211 Dialing Service is provided where facilities permit.

6. The 211 subscriber should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach community information and referral services provided by dialing 211.

7. 211 will be provided under the following conditions:

7.a. For network sizing and protection, the 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 211.

7.b. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 211 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 211 Dialing Service.

(C)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
First Revised Sheet 35  
Superseding Original Sheet 35

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Abbreviated Dialing - N11 Service

1. 211 Dialing Service (Cont'd)

(C)

B. Service Requirements and Conditions (Cont'd)

7. 211 will be provided under the following conditions:  
(Cont'd)

7.c. The 211 subscriber is responsible for obtaining all necessary permission, licensed, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

7.d. The 211 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of an resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

7.e. Suspension of 211 Dialing Serve as covered in Section B of this Tariff is not applicable for this service.

(C)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
First Revised Sheet 36  
Superseding Original Sheet 36

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Abbreviated Dialing - N11 Service

1. 211 Dialing Service (Cont'd)

(C)

B. Service Requirements and Conditions (Cont'd)

7. 211 will be provided under the following conditions: (Cont'd)

7.f. The 211 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. If requested by the Company, the 211 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 211 service.

7.g. A written notice will be sent to any 211 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 211. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

(C)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
First Revised Sheet 37  
Superseding Original Sheet 37

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Abbreviated Dialing - N11 Service

1. 211 Dialing Service (Cont'd)

(C)

B. Service Requirements and Conditions (Cont'd)

8. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply:

8.a. The 211 subscriber will provide announcements. The Company will provide only the delivery of the call.

8.b. 211 subscribers' sponsorship of any particular announcement of recorded program service shall not preclude another subscriber from sponsoring the same or similar announcement or recorded program service.

8.c. The provision of access to the 211 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.

8.d. The 211 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded, advertising, and promotional expense.

8.e. The 211 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

(C)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Third Revised Sheet 38  
Superseding Second Revised Sheet 38

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Abbreviated Dialing - N11 Service

1. 211 Dialing Service (Cont'd) (C)
- B. Service Requirements and Conditions (Cont'd)
9. The Company may take all legal and practical steps to disassociate itself from 211 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
10. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment owned or leased by the subscriber.
- C. Obligations of the Competitive Local Exchange Carrier (CLEC)
1. In those instances where a CLEC provides 211 access to its end user within the local calling area, terms and conditions for 211 Dialing Service are as defined in the appropriate Interconnection Agreement.
- 1.a. For purposes of providing a CLEC end user access to the 211 provider within the local calling area, appropriate arrangements must be made by the CLEC with the 211 provider serving the local calling area.
- 1.b. A CLEC may negotiate the provision of directory listings as defined in the Interconnection Agreement. (C)

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FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Third Revised Sheet 39  
Superseding Second Revised Sheet 39

Abbreviated Dialing - N11 Service

1. 211 Dialing Service (Cont'd)

(C)

D. Rates and Charges

1. Application of Rates

- 1.a. A Service Establishment Charge shall apply per basic local calling area.
- 1.b. 211 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Service lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.
- 1.c. Applicable service order charges as specified in Section D of this Tariff will apply, in addition to the following rates.
- 1.d. A Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.
- 1.e. A charge will apply to changes to the point-to number at the subscriber's request, per 211 Dialing Service, per central office switch within the basic local calling area.

2. Charges applicable to the 211 Dialing Service Subscriber

- 2.a. Service Establishment charge, per basic calling area:  
\$389.90 / NRC
- 2.b. Central Office Activation, per Central Office:  
\$155.00 / NRC
- 2.c. Change of Point-to Number by Subscriber, per Central Office:  
\$13.50 / NRC

(c)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 39A

Abbreviated Dialing - N11 Service

2. 711 Dialing Code for Telephone Relay Service (TRS)

(N)

A. General

1. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001.
2. Pursuant to Georgia Public Service Commission TRS, Twelfth Amendatory Letter Order issued November 13, 2000, the 711 Dialing Code is assigned for telephone relay services to be implemented for subscriber use not later than March 1, 2001.
3. 711 is available from Frontier Communications in Frontier Communications territory only.
4. This service is subject to the availability of the 711 dialing code.
5. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 39B

Abbreviated Dialing - N11 Service

2. 711 Dialing Code for Telephone Relay Service (TRS) (Cont'd) (N)
- A. General (Cont'd)
6. Limitations and use of services as stated in Section B of this Tariff apply.
7. Directory Listings may be provided for 711 at no charge.
8. Access to 711 is not available to the following classes of service:
- Hotel/Motel/Hospital Service (toll call only)
  - 1+
  - 0+, 0- (Credit Card, 3<sup>rd</sup> Party Billing, Collect Calls)
  - Inmate Service
  - 1010XXX
  - Cellular - Type 2A
  - Operator assisted calls to the 711 will not be completed as additional charges may be incurred by the end user.
- B Service Requirements and Conditions
1. The Georgia Public Service Commission has responsibility for establishing, implementing, administering, and promoting statewide Telecommunications Relay Service (TRS), pursuant to O.C.G.A. 46-5-30.
2. Only one 10-digit toll free number may be used as the lead number per basic calling area.
3. The 711 Dialing Code is provided where facilities permit. (N)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 39C

Abbreviated Dialing - N11 Service

2. 711 Dialing Code for Telephone Relay Service (TRS) (Cont'd)

(N)

B Service Requirements and Conditions (Cont'd)

4. 711 Dialing Code will be provided under the following conditions.

4.a. The TRS service provider will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 711.

4.b. The TRS service provider is responsible for, and shall indemnify, protect, defend, and save harmless the Company against all suits, actions, claims, demands, and judgments, and of all costs, expenses, and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense, or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel and slander.

4.c. The Company shall respond promptly to any and all complaints lodged with the Georgia Public Service Commission, regarding the delivery of a call to the TRS service provider via 711.

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 39D

Abbreviated Dialing - N11 Service

3. 511 Dialing Service

(N)

A. General

1. 511 Dialing Service ("511) is a three digit local dialing arrangement available in specified areas, with Frontier Communications, Inc. (Company), for delivery of general information via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to travel information services. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
2. 511 is available from Frontier Communications in Frontier territory only. To provide access to 511 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 511 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to travel information services provided by 511.
3. The Local Calling Area of the 511 Service subscriber will be the basic Local Calling Area defined in Section C of this Tariff, as facilities permit. If local calling areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time will be entitled to retain the 511 number in the merged local calling area.
4. This service is subject to the availability of 511 numbers.
5. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
6. Limitations and use of service as stated in Section B of this Tariff apply.

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 39E

Abbreviated Dialing - N11 Service

3. 511 Dialing Service (Cont'd)

(N)

A. General (Cont'd)

7. Directory Listings may be provided for 511 at rates and regulations at no charge.
8. Access to 511 is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2AIn addition, operator assisted calls to the 511 subscriber will not be completed.
9. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.
10. An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 39F

Abbreviated Dialing - N11 Service

3. 511 Dialing Service (Cont'd)

(N)

A. General (Cont'd)

11. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification service in 15.A. preceding.

12. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

B. Service Requirements and Conditions

1. All requests for 511 must be submitted in writing to the Georgia Public Service Commission. The Commission will allocate the 511 code in the specified BLCAs based upon requirements and/or standards established by the FCC.

2. Within 30 days of the number assignment, the 511 subscriber must initiate the request for service. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company

If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 number will be recalled and the number will be considered available for reassignment as specified in B. preceding. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 39G

Abbreviated Dialing - N11 Service

3. 511 Dialing Service (Cont'd)

(N)

B. Service Requirements and Conditions (Cont'd)

3. The 511 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is affected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6-month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
4. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections C and R of this Tariff will apply.
5. The 511 Dialing Service is provided where facilities permit
6. The 511 subscriber should work separately with competing local providers to ascertain whether Type 1 cellular customer will be able to reach travel information.
7. The 511 subscriber should work separately with cellular companies to ascertain that its end user customers will be able to reach travel information services provided by dialing 511.

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 39H

Abbreviated Dialing - N11 Service

3. 511 Dialing Service (Cont'd)

(N)

B. Service Requirements and Conditions (Cont'd)

8. 511 will be provided under the following conditions:

8.a. For network sizing and protection, the 511 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call 511.

8.b. The customer will subscribe adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for 511 Dialing Service.

8.c. The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

8.d. The 511 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel and slander. (N)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 39I

Abbreviated Dialing - N11 Service

3. 511 Dialing Service (Cont'd)

(N)

B. Service Requirements and Conditions (Cont'd)

8. 511 will be provided under the following conditions: (Cont'd)

8. 511 will be provided under the following conditions (Cont'd)

8.e. Suspension of 511 as covered in Section B of this Tariff is not applicable for this service.

8.f. The 511 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the 511 number. If requested by the Company, the 511 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service.

8.g. A written notice will be sent to any 511 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511 Service. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 39J

Abbreviated Dialing - N11 Service

3. 511 Dialing Service (Cont'd)

(N)

B. Service Requirements and Conditions (Cont'd)

9. If a pre-recorded announcement is provided by the 511 subscriber, the following conditions apply:
  - 9.a. The 511 subscriber will provide announcements. The Company will provide only the delivery of the call.
  - 9.b. 511 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 511 subscriber from sponsoring the same or similar announcement or recorded program service.
  - 9.c. The provision of access to the 511 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
  - 9.d. The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
  - 9.e. The 511 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
10. The Company may take all legal and practical steps to disassociate itself from 511 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 39K

Abbreviated Dialing - N11 Service

3. 511 Dialing Service (Cont'd)

(N)

B. Service Requirements and Conditions (Cont'd)

11. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with the Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

(N)

C. Obligations of the Competitive Local Exchange Carrier (CLEC)

1. In those instances where a CLEC provides the 511 to its end user within the local calling area, terms and conditions for 511 are as defined in the appropriate Interconnection Agreement.

1.a. For purposes of providing a CLEC end user access to the 511 provider within the local calling area, appropriate arrangements must be made by the CLEC with the 511 provider serving the local calling area.

1.b. A CLEC may negotiate the provision of directory listings as defined in the Interconnection Agreement.

D. Rates and Charges

1. Application of Rates

1.a. A Service Establishment charge shall apply per basic local calling area.

1.b. 511 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber's designated premises

(N)

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Issued By: Richard Burgess  
Title: General Manager

Effective Date: May 30, 2004



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 39L

Abbreviated Dialing - N11 Service

3. 511 Dialing Service (Cont'd)

(N)

D. Rates and Charges (Cont'd)

1. Application of Rates (Cont'd)

1.c. Applicable service order charges as specified in Section D of this Tariff will apply, in addition to the following rates.

1.d. A Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.

1.e. A charge will apply to changes to the point-to number at the subscriber's request, per 511 Dialing Service, per central office switch within the basic local calling area.

2. Charges applicable to the 511 Dialing Service Subscriber

2.a. Service Establishment Charge, per Basic Local Calling Area:

\$389.90

2.b. Central Office Activation, per Central Office:

\$155.00

2.c. Change of Point-to Number by Subscriber, per Central Office:

\$13.50

(N)

Issue Date: April 29, 2004  
Issued By Richard Burgess  
Title General Manager

Effective Date: May 30, 2004

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
Original Sheet 39M**

Abbreviated Dialing - N11 Service

4. 811 Dialing Service

(N)

A. General

1. 811 Dialing Service ("811") is a three digit local dialing arrangement available in specified areas, with Frontier Communications, Inc. (Company), for delivery of general information via voice grade facilities. A One Call notification system is a communication system established by operators of underground facilities and/or state governments in order to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities. In accordance with FCC Order 05-59 March 10, 2005, issued by the Federal Communications Commission (FCC), the 811 code is assigned for access to the "National Abbreviated Dialing Code for contacting the State One Call Notification System". In addition, the 811 subscriber must comply with any orders and rules pertaining to 811, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
2. 811 is available from Frontier Communications in Frontier territory only. To provide access to 811 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the 811 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 811 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to travel information services provided by 811.
3. The Local Calling Area of the 811 Service subscriber will be the basic Local Calling Area defined in Section C of this Tariff, as facilities permit. If local calling areas are merged, and a 811 number exists in both areas, the 811 subscriber who established 811 first in time will be entitled to retain the 811 number in the merged local calling area.
4. This service is subject to the availability of 811 numbers.
5. 811 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
6. Limitations and use of service as stated in Section B of this Tariff apply.
7. Directory Listings may be provided for 811 at rates and regulations at no charge.

(N)

**Issue Date: March 21, 2006**  
**Issued By: Ray Wasden**  
**Title: Manager Operations**

**Effective Date: April 20, 2006**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
Original Sheet 39N**

Abbreviated Dialing - N11 Service

3. 811 Dialing Service (Cont'd)

(N)

A. General (Cont'd)

8. Access to 811 is not available to the following classes of service:

- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Cellular – Type 2A

In addition, operator assisted calls to the 811 subscriber will not be completed.

9. The 811 subscriber is restricted from selling or transferring the 811 code to an unaffiliated entity, either directly or indirectly.

10. An “affiliate” of an 811 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 811 subscriber. The term “control” (including the terms “controlling”, “controlled by”, and “under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If an 811 subscriber becomes an affiliate of or is acquired by another 811 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 811 number within 6 months of the merger or acquisition.

11. 811 will not provide calling number information in real time to the 811 subscriber. If the 811 subscriber needs this type of information, the 811 subscriber must subscribe to a compatible Calling Number Identification service in 15.A. preceding.

12. Calls to a disconnected 811 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 811 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

**Issue Date: March 21, 2006**  
**Issued By: Ray Wasden**  
**Title: Manager Operations**

**Effective Date: April 20, 2006**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 390

Abbreviated Dialing - N11 Service

4. 811 Dialing Service (Cont'd)

(N)

B. Service Requirements and Conditions

1. All requests for 811 must be submitted in writing to the Georgia Public Service Commission. The Commission will allocate the 811 code in the specified BLCAs based upon requirements and/or standards established by the FCC.
2. Within 30 days of the number assignment, the 811 subscriber must initiate the request for service. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 811 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company

If during this period, the 811 subscriber has failed to establish service or decides to discontinue service establishment, the 811 number will be recalled and the number will be considered available for reassignment as specified in B. preceding. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.

3. The 811 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 811 number and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 811 codes. If a recall is affected, the Company will work with all 811 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6-month notice period. The 811 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 811 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
4. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections C and D of this Tariff will apply.

(N)

Issue Date: March 21, 2006  
Issued By: Ray Wasden  
Title: Manager Operations

Effective Date: April 20, 2006

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 39P

Abbreviated Dialing - N11 Service

3. 811 Dialing Service (Cont'd)

B. Service Requirements and Conditions (Cont'd)

5. The 811 Dialing Service is provided where facilities permit
6. The 811 subscriber should work separately with competing local providers to ascertain whether Type 1 cellular customer will be able to reach the "National Abbreviated Dialing Code for contacting the State One Call Notification System".
7. The 811 subscriber should work separately with cellular companies to ascertain that its end user customers will be able to reach the "National Abbreviated Dialing Code for contacting the State One Call Notification System" provided by 911.
8. 811 will be provided under the following conditions:
  - 8.a. For network sizing an protection, the 811 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call 811.
  - 8.b. The customer will subscribe adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for 811 Dialing Service.
  - 8.c. The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used connection with said service.
  - 8.d. The 811 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

(N)

(N)

Issue Date: March 21, 2006  
Issued By: Ray Wasden  
Title: Manager Operations

Effective Date: April 20, 2006

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 39Q

Abbreviated Dialing - N11 Service

- 4. 811 Dialing Service (Cont'd) (N)
- B. Service Requirements and Conditions (Cont'd)
- 8. 811 will be provided under the following conditions: (Cont'd)
- 8.e. Suspension of 811 as covered in Section B of this Tariff is not applicable for this service.
- 8.f. The 811 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the 811 number. If requested by the Company, the 811 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 811 service.
- 8.g. A written notice will be sent to any 811 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811 Service. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.
- 9. If a pre-recorded announcement is provided by the 811 subscriber, the following conditions apply:
- 9.a. The 811 subscriber will provide announcements. The Company will provide only the delivery of the call.
- 9.b. 811 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 811 subscriber from sponsoring the same or similar announcement or recorded program service. (N)

Issue Date: March 21, 2006  
Issued By: Ray Wasden  
Title: Manager Operations

Effective Date: April 20, 2006

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
Original Sheet 39R**

Abbreviated Dialing - N11 Service

4. 811 Dialing Service (Cont'd)

B. Service Requirements and Conditions (Cont'd)

9. If a pre-recorded announcement is provided by the 811 subscriber, the following conditions apply: (Cont'd)
- 9.c. The provision of access to the 811 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
  - 9.d. The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
  - 9.e. The 811 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
10. The Company may take all legal and practical steps to disassociate itself from 811 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
11. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with the Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

(N)

(N)

**Issue Date: March 21, 2006**  
**Issued By: Ray Wasden**  
**Title: Manager Operations**

**Effective Date: April 20, 2006**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 39S

Abbreviated Dialing - N11 Service

4. 811 Dialing Service (Cont'd)

(N)

C. Obligations of the Competitive Local Exchange Carrier (CLEC)

1. In those instances where a CLEC provides the 811 to its end user within the local calling area, terms and conditions for 811 are as defined in the appropriate Interconnection Agreement.

1.a. For purposes of providing a CLEC end user access to the 811 provider within the local calling area, appropriate arrangements must be made by the CLEC with the 811 provider serving the local calling area.

1.b. A CLEC may negotiate the provision of directory listings as defined in the Interconnection Agreement.

D. Rates and Charges

1. Application of Rates

1.a. A Service Establishment charge shall apply per basic local calling area.

1.b. 811 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises

1.c. Applicable service order charges as specified in Section D of this Tariff will apply, in addition to the following rates.

1.d. A Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.

1.e. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch within the basic local calling area.

(N)

Issue Date: March 21, 2006  
Issued By: Ray Wasden  
Title: Manager Operations

Effective Date: April 20, 2006



**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
Original Sheet 39T**

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Abbreviated Dialing - N11 Service

- 4. 811 Dialing Service (Cont'd) (N)
- D. Rates and Charges (Cont'd)
- 2. Charges applicable to the 811 Dialing Service Subscriber
- 2.a. Service Establishment Charge, per Basic Local Calling Area:  
\$389.90
- 2.b. Central Office Activation, per Central Office:  
\$155.00
- 2.c. Change of Point-to Number by Subscriber, per Central Office:  
\$13.50 (N)

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**Issue Date: March 21, 2006**  
**Issued By: Ray Wasden**  
**Title: Manager Operations**

**Effective Date: April 20, 2006**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 40

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CUSTOMIZED/SAME NUMBER SERVICE

A. General

1. Subscribers of the Company may request assignment of specific telephone numbers. If the telephone number or numbers requested by the subscriber is available, the Company may assign the number to the subscriber.
2. The Company reserves and retains the right:
  - (a) To discontinue, change or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. If this should occur, the Customized/Same Number Service Charge will not be refunded to the subscriber.
  - (b) To reject any request for specific telephone numbers and to refuse requests for specific numbers for any reason, including, but not limited to, numbers that may, in the Company's sole opinion, be offensive to good taste, limited central office capacity, or relocation of a central office.
  - (c) Of ownership of all telephone numbers and prohibits the assignment of the use of a telephone number by or from any subscriber to another, except as otherwise provided in this Tariff.

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Issue Date: June 26, 1997  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: August 1, 1997

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 41

CUSTOMIZED/SAME NUMBER SERVICE

B. Application of Charges

1. The Customized Number Service Charge applies whenever someone:
  - (a) Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
  - (b) Requests a number change from their present number to a customized telephone number.
2. The Same Number Service Charge applies whenever someone:

Requests assignment of the same telephone number that had been previously assigned to the subscriber prior to termination.
3. The Same Number Service Charge does not apply whenever a subscriber:
  - (a) Requests assignment of the same telephone number that had been previously assigned to the subscriber within three months of termination.
  - (b) Requests assignment of the same telephone number that had been previously assigned to the subscriber after 12 months of termination. In such requests, the Customized Number Charge will apply.
4. The Company shall not be liable to any subscriber for direct or indirect or consequential damages caused by a failure of service, change of number or assignment of a requested number to another subscriber whether prior to or after establishment of service. In any case the Company shall not be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for the Customized/Same Number Service.

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Issue Date: June 26, 1997  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: August 1, 1997

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 42

CUSTOMIZED/SAME NUMBER SERVICE

C. Rates and Charges

1. The following charge applies for Customized Number Service in addition to the appropriate Service Charges described in Section D of this Tariff and to all other rates and charges applicable to the associated telephone service.

	<u>Nonrecurring Charge</u>	
	<u>Residence</u>	<u>Business</u>
Each customized telephone number requested and placed in service.	\$31.80 (CUST#)	\$57.25 (CUST#)

2. The following charge applies for Same Number Service requested and placed into service in addition to the appropriate Service Charges described in Section D of this Tariff and to all other rates and charges applicable to the associated telephone service.

	<u>Nonrecurring Charge</u>	
	<u>Residence</u>	<u>Business</u>
Each same telephone number requested and placed into service (between 4 and 12 months after termination).	\$25.45 (SAME#)	\$57.25 (SAME#)

Issue Date: June 26, 1997  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: August 1, 1997

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
FIRST REVISED SHEET 43  
SUPERSEDING ORIGINAL SHEET 43

FrontIER Choices Bundles\*

(N)

A. General

The Choices Bundles are package offerings that give residential customers a combination of local services. The package includes either one or two Flat Rate Access Lines, a combination of local features plus ten free local directory assistance calls. Customer's can take any combination of features for the same flat rate charge.

Basic Bundle

Access Line	Call Waiting
Call Forwarding	Call Waiting ID
Three-way Calling	Speed Calling
Speed Calling 30	Automatic Callback
Automatic Recall	Caller ID Name
Distinctive Ringing	Anonymous Call Rejection
Selective Call Acceptance	Selective Call Forwarding
Message Waiting Indication	10 local Directory Assistance Calls

Additional Line Bundle

Access Line	Call Waiting
Additional Access Line	Call Waiting ID
Call Forwarding	Speed Calling
Three-way Calling	Automatic Callback
Speed Calling 30	Caller ID Name
Automatic Recall	Anonymous Call Rejection
Distinctive Ringing	Selective Call Forwarding
Selective Call Acceptance	10 local Directory Assistance Calls
Message Waiting Indication	

\*The service offering is limited to all existing subscribers at their existing locations.

Issue Date: May 11, 2010  
Issued By: Jaclyn Cason  
Title: Local Manager

Effective Date: June 10, 2010

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
FIRST REVISED SHEET 44  
SUPERSEDING ORIGINAL SHEET 44

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FrontIER Choices Bundles\* (Cont'd)

(N)

B. Conditions

1. Bundles are available where technically feasible.
2. Bundled rates are based on the current access line rate groups.
3. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
4. It is the responsibility of the subscriber to enroll in the package.
5. Residential customers currently subscribing to all services in the Bundles Package may request billing at the package price.
6. When the customer changes or disconnects any component of the Bundles, then the remaining components of the package will be billed at their individually tariffed rates. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package.
7. Customers may add or delete any features offered in the package without a Service Order Charge.
8. Customers may change Bundles without incurring a Service Order Charge.
9. The Bundles price is a set price. No discounts will be given to subscribers that do not use all the features or have some features turned off.
10. The free directory assistance calls encompass any free Directory Assistance offering that may be available.
11. Federal Subscriber Line charges, taxes, and surcharges will be billed separately, in addition to the Bundles offering.
12. Any applicable charges for call completion that would otherwise apply are not included in the Bundled service price.

\*The service offering is limited to all existing subscribers at their existing locations.

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**Issue Date:** May 11, 2010  
**Issued By:** Jaclyn Cason  
**Title:** Local Manager

**Effective Date:** June 10, 2010

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**SECTION M  
SECOND REVISED SHEET 45  
SUPERSEDING FIRST REVISED SHEET 45**

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FrontIER Choices Bundles\* (Cont'd)

C. Demonstration Period

1. General

The demonstration period gives the Telephone Company the option of waiving recurring, nonrecurring or both in order to promote the sale of the Bundle Services.

2. Regulations

The Telephone Company reserves the right to waive any or all of the recurring, nonrecurring or both charges associated with the Bundles product at any time upon notice to the Commission.

Appropriate notification of waived charges will be made to eligible customers.

D. Rates

Basic Bundle

Rate Group	Actual
Statesboro	\$34.00
Register	\$34.00

Additional Line Bundle

Rate Group	Actual
Statesboro	\$44.28
Register	\$33.29

(I)  
|  
(i)

\*The service offering is limited to all existing subscribers at their existing locations.

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**Issue Date: May 2, 2023**  
**Issued By: Leslie Zink**  
**Title: Compliance Manager**

**Effective Date: June 1, 2023**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 45A

FrontierWorks

(N)

A. General

FrontierWorks Small Business Solutions are package offerings available to business customers and include, as described below, either one or two business access lines, Call Forward Busy Line, Call Forward No Answer, and certain designated non-regulated and federally tariffed or price-listed services. Listing of the non-regulated services and federally tariffed or price-listed services is provided only for the purpose of clarity and does not imply that these services are subject to state regulatory authority. The pricing listed in Rates and Charges represents the charges for the regulated local service portion of all bundles subject to tariffing by the Georgia Public Service Commission.

a. Bundle 1

1. One Business Access Line, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See D.
2. Voice Mail and Message Waiting Indication
3. Frontier dial-up Internet Service (Non-regulated)
4. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

(N)

Issue Date: September 16, 2003  
Issued By: Richard Burgess  
Title: General Manager

Effective Date: October 17, 2003



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 45B

FrontierWorks (Cont'd)

(N)

A. General (Cont'd)

2. Bundle 2

- a. One Business Access Line, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See D.
- b. Voice Mail and Message Waiting Indication
- c. 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
- d. Frontier DSL Max Internet Service (Non-regulated)
- e. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

3. Bundle 3

- a. Two Business Access Lines, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See D.
- b. Voice Mail and Message Waiting Indication
- c. Frontier dial-up Internet Service (Non-regulated)
- d. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

(N)

Issued: September 16, 2003  
Issued By: Richard Burgess  
Title: General Manager

Effective: October 17, 2003  
Docket No.

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 45C

FrontierWorks (Cont'd)

(N)

A. General (Cont'd)

4. Bundle 4

- a. Two Business Access Lines, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See D.
- b. Voice Mail and Message Waiting Indication
- c. 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
- d. Frontier DSL Max Internet Service (Non-regulated)
- e. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

5. Bundle 5

- a. Two Business Access Lines, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See d.
- b. Voice Mail and Message Waiting Indication
- c. 512 Kbps / 256 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
- d. Frontier 512 Kbps Business DSL Internet Service (Non-regulated)

(N)

Issued: September 16, 2003  
Issued By: Richard Burgess  
Title: General Manager

Effective: October 17, 2003  
Docket No.

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 45D

FrontierWorks (Cont'd)

(N)

A. General (Cont'd)

5. Bundle 5 (Cont'd)

- e. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

6. Bundle 6

- a. Two Business Access Lines, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See D.
- b. Voice Mail and Message Waiting Indication
- c. 1 Mbps / 512 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
- d. Frontier 1 Mbps Business DSL Internet Service (Non-regulated)
- e. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

7. Bundle 7

- a. One Business Access Line, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See D.

(N)

Issued: September 16, 2003  
Issued By: Richard Burgess  
Title: General Manager

Effective: October 17, 2003  
Docket No.

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 45E

FrontierWorks (Cont'd)

(N)

A. General (Cont'd)

a. General (Cont'd)

8. Optional Services

The following services may be added to any of the bundles above:

a. FrontierWorks Select5

Choice of five of the following:

Caller ID-Name and Number  
Call Forward or Call Forward Variable, See D.  
Call Waiting  
Speed Calling 8 Code or Speed Calling 30 Code  
Three-Way Calling  
Busy Redial  
Call Return  
Hunting, See D.

(N)

Issued: September 16, 2003  
Issued By: Richard Burgess  
Title: General Manager

Effective: October 17, 2003  
Docket No.

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 45F

FrontierWorks (Cont'd)

(N)

A. Regulations

1. A bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.
2. The bundles are offered only under one-year, two-year, and three-year term contracts.
  - a. If the tariffed rates change during the term of the contract, the contract rates will remain in effect in the customer's contract.
  - b. The customer may order additional bundles at the term rates of the contract during the term of the contract. The termination date for additional bundles shall be the termination date of the initial contract.
  - c. To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.

(N)

Issued: September 16, 2003  
Issued By: Richard Burgess  
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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 45G

FrontierWorks (Cont'd)

(N)

A. Regulations (Cont'd)

2. (Cont'd)

d. Early termination liability charges shall apply if the customer cancels one or more bundles before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.

1. The early termination liability charges shall be calculated as follows: For each cancelled bundle, with adjustments pursuant to paragraph b. below, a rate differential shall be determined, equal to the difference between the Rate Group 1 term rate for the contract term and the Rate Group 1 term rate for the longest available contract term for which the customer's subscription, upon cancellation, would have otherwise qualified. For example, if the customer cancels in the second year of a three-year contract, the rate differential would be the difference between the Rate Group 1 rate for a three-year term and the Rate Group 1 rate for a two-year term. If the cancellation occurs before the end of the minimum contract period, the rate differential shall be the difference between the Rate Group 1 term rate for the contract term and the month-to-month rates applicable to customers in Rate Group 1 for the component services of the bundle. The rate differential shall then be multiplied by the number of months (rounded to the next whole month) for which the customer subscribed to the bundle before cancellation. The result shall be the early termination liability charge for the cancelled bundle.

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 45H

FrontierWorks (Cont'd)

(N)

A. Regulations (Cont'd)

2. (Cont'd)

d. (Cont'd)

2. The calculations described in paragraph a. above shall exclude Asymmetrical Digital Subscriber Line (ADSL) service component rates of bundles when federally tariffed termination charges apply to the ADSL service.
3. The early termination liability charges described in paragraph a. above shall not apply to cancellation of bundles within 90 days of activation.
4. In addition to the early termination liability charges described above, termination charges may apply to the ADSL service components of bundles in accordance with federally tariffed termination charges for ADSL service.
3. The FrontierWorks Select5 optional services associated with the bundles are not subject to the one-year, two-year, and three-year term commitments and are available on a month-to-month basis.
4. The FrontierWorks Select5 package is available only in association with a FrontierWorks Small Business Solutions bundle.
5. The bundle rate will appear as a single line item on the customer's bill.

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 45I

FrontierWorks (Cont'd)

(N)

A. Regulations (Cont'd)

6. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS rates will be billed separately and in addition to the bundle rate.
7. All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
8. In order to receive the long-distance minutes included in the bundles, customers must select the FrontierWorks LD long-distance plan of Frontier Communications of America, Inc., with Frontier Communications of America, Inc., selected at least as their InterLATA Primary Interexchange Carrier.

C. Rates and Charges

1. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section D apply to the installation of individual components of the bundles.
2. Service Charges apply if the customer switches from a bundle to an unbundled service.
3. Service Charges do not apply if the customer switches to another FrontierWorks Small Business Solutions bundle of greater value.
4. The customer may add or delete the services or features of the FrontierWorks Select5 package without incurring a Service Charge.

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 45J

FrontierWorks (Cont'd)

(N)

C. Rates and Charges (Cont'd)

5. Monthly Rates

a. Bundle (Local Service Portion)

	One Year	Term Two Years	Three Years
Statesboro	\$18.22	\$17.14	\$16.07
Register	\$16.56	\$15.58	\$14.61

Monthly  
Rate

b. FrontierWorks

Select5 \$9.95

(N)

Issued: September 16, 2003  
Issued By: Richard Burgess  
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**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**Section M  
First Revised Sheet 45K  
Superseding Original Sheet 45K**

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FrontierWorks (Cont'd))

D. Endnotes

1. The business access line does not include Key lines or PBX trunks or other business lines that are separately tariffed with different rates from the regular Business One-Party access line.
2. In the FrontierWorks Select5 package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Call Forward Variable" is the name for "Call Forward" in some markets. They are functionally the same.
3. In the FrontierWorks Select5 package, "Hunting" can be either Regular Hunt, which ends with the last number in the hunt group, or Circular Hunt, which searches all lines in a multiline hunt group, regardless of point of entry into the hunt group. The offered version will depend on its availability in the existing tariff. Call Forward Busy Line cannot be used with Hunting.

E. FrontierWorks Business Connections

1. General

- a. FrontierWorks Business Connections are package offerings available to basic business customers and Centrex customers. The basic business offerings include one flat rate business access line and Caller ID with Name.

The Centrex offering includes two Centrex lines and several Centrex features. The included features are:

- Call Forward Variable
- Call Transfer
- Call ID Name and Number
- Hunting
- Three Way Conference Call
- Abbreviated Dialing (where available)

(N)

(N)

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**Issue Date: July 18, 2005**  
**Issued By: Richard Burgess**  
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**Docket No.**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**Section M  
Original Sheet 45.1K**

FrontierWorks (Cont'd)

E. FrontierWorks Business Connections (Cont'd)

(N)

1. General (Cont'd)

b. Optional Feature Services

The following services may be added to a business access line bundle:

1. Business Connections Select5

Choice of five of the following:

Call Forward or Call Forward Variable  
Call Waiting with Cancel Call Waiting  
Speed Calling 8 Code or Speed Calling 30 Code  
Three-Way Calling  
Busy Redial  
Call Return  
Hunting  
Selective Call Forwarding

The following services may be added to the Centrex bundle and will be billed on a per feature basis.

2. Centrex Connections Features

Busy Redial  
Automatic Call Back  
Call Forward Busy  
Call Forward No Answer  
Speed Call 8 or Speed Call 30  
Selective Ring  
Call Waiting/Cancel Call Waiting

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section M  
Original Sheet 45.2K

FrontierWorks (Cont'd)

E. FrontierWorks Business Connections (Cont'd)

(N)

1. General (Cont'd)

2. Regulations

- a. A bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.
- b. The bundles are offered only under one-year, two-year, and three-year term contracts
  - 1. The customer may order additional bundles at the term rates of the contract during the term of the contract. The termination date for additional bundles shall be the termination date of the initial contract.
  - 2. The customer may order additional bundles at the term rates of the contract during the term of the contract. The termination date for additional bundles shall be the termination date of the initial contract.
  - 3. To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.
  - 4. Early termination liability charges shall apply if the customer cancels one or more bundles before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.
  - 5. The early termination liability charges shall be calculated as follows: A maximum termination liability that is equal to the nonrecoverable costs associated with the service will be determined and indicated in the customer's contract or at the time of sale. This termination liability will decrease in monthly increments over the course of the liability period. The liability charge shall be computed as follows:  
The ratio of the number of months remaining in the liability period multiplied by the Maximum Termination Liability.

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section M  
Original Sheet 45.3K

FrontierWorks (Cont'd)

E. FrontierWorks Business Connections (Cont'd)

(N)

1 General (Cont'd)

2. Regulations (Cont'd)

- 6. The early termination liability charges described in the paragraph above does not apply within 90 days of activation.
- 7. Customer contract will automatically renew at the current rate for one year if no cancellation notification is received
- 8. The FrontierWorks Business Connections Select5 optional services associated with the bundles are not subject to the one-year, two-year, and three-year term commitments and are available on a month-to-month basis.
- c. The FrontierWorks Business Connections Select5 package is available only in association with a FrontierWorks Business Connections Solutions bundle.
- d. The bundle rate will appear as a single line item on the customer's bill.
- e. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS rates will be billed separately and in addition to the bundle rate.
- f. All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
- g. The business access line does not include Key lines or PBX trunks or other business lines that are separately tariffed with different rates from the regular Business One-Party access line.

(N)

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Issued By: Richard Burgess  
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**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**Section M  
Original Sheet 45.4 K**

FrontierWorks (Cont'd)

E. FrontierWorks Business Connections (Cont'd)

(N)

1. General (Cont'd)

2. Regulations (Cont'd)

h. FrontierWorks Business Connections cannot be used in association with a key system or a PBX service.

i. In the FrontierWorks Business Connections Select5 package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Call Forward Variable" is the name for "Call Forward" in some markets. They are functionally the same.

j. The Telephone Company reserves the right to waive any or all of the recurring, nonrecurring or both charges associated with the Bundles at any time upon notice to the Commission.

k. Individual promotional periods will not exceed 120 days.

l. Appropriate notification of waived charges will be made to eligible customers.

3. Rates and Charges

a. Unless otherwise stated elsewhere in this section, Service Charges apply to the installation of individual components of the bundles.

b. Service Charges apply if the customer switches from a bundle to an unbundled service.

c. The customer may add or delete the features within the FrontierWorks Business Connections Feature package without incurring a Service Charge.

(N)

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Title: General Manager**

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**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**Section M  
Original Sheet 45.5K**

FrontierWorks (Cont'd)

E. FrontierWorks Business Connections (Cont'd)

(N)

1 General (Cont'd)

3. Rates and Charges (Cont'd)

d. Monthly Rates

1. Basic Business Bundle

	<u>One Year</u>	<u>Term Two Years</u>	<u>Three Years</u>
Statesboro	\$29.50	\$27.76	\$26.03
Register	\$29.50	\$27.76	\$26.03

2. Centrex Bundle

	<u>One Year</u>	<u>Term Two Years</u>	<u>Three Years</u>
Statesboro	\$59.00	\$55.52	\$52.06
Register	\$59.00	\$55.52	\$52.06

3. FrontierWorks

Business Connections Select5 \$9.99

Centrex Connections Features\$1.99 (per feature)

(N)

**Issued: July 18, 2005**  
**Issued By: Richard Burgess**  
**Title: General Manager**

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**Docket No.**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section M  
First Revised Sheet 45.5L  
Superseding Original Revised Sheet 45.5L

FRONTIER SMALL BUSINESS ADVANTAGE

A. General

(T)

Frontier Small Business Advantage is a package offering available to Business customers that subscribe to flat rate Business service. The package includes either two Basic Business lines or two Centrex lines; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

1. Bundle 1 - Basic Bundle 300 Minutes

Two Basic Business or two Centrex lines  
Call Forwarding  
Call Transfer  
Caller Identification Plus Name  
Multiline Hunting (where available)  
Three Way Calling  
Business Group Dialing Plan  
Voice Mail and Message Waiting Indicator  
300 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

2. Bundle 2 - Basic Bundle 600 Minutes

Two Basic Business or two Centrex lines  
Call Forwarding  
Call Transfer  
Caller Identification Plus Name  
Multiline Hunting (where available)  
Three Way Calling  
Business Group Dialing Plan (where available)  
Voice Mail and Message Waiting Indicator  
600 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

3. Bundle 3 - Basic Bundle 900 Minutes

Two Basic Business or two Centrex lines  
Call Forwarding  
Call Transfer  
Caller Identification Plus Name  
Multiline Hunting (where available)  
Three Way Calling  
Business Group Dialing Plan  
Voice Mail and Message Waiting Indicator  
900 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

(T)

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Issued By: Sue Malone  
Title: Local Manager

Effective Date: October 18, 2007



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section M  
First Revised Sheet 45.5M  
Superseding Original Sheet 45.5M

FRONTIER SMALL BUSINESS ADVANTAGE (Cont'd)

(T)

A. General (Cont'd)

3. Bundle 3 - Basic Bundle 900 Minutes (Cont'd)

The following services may be added to the bundle and will be billed on a per feature basis.

Additional Features:

Automatic Recall  
Automatic Call Back  
Call Forwarding Busy  
Call Forwarding No Answer  
Speed Calling or Speed Calling 30  
Distinctive Ringing  
Call Waiting/Cancel Call Waiting

B. Regulations

1. A bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
2. The bundle is offered only under a two-year term commitment and requires a contract.
  - a. If the tariffed rates change during the term of the contract, the contract rates will remain in effect in the customer's contract.
  - b. To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.
  - c. Early termination liability charges shall apply if the customer cancels one or more bundles before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.
3. The early termination liability charges shall be calculated as follows: A Maximum Termination Liability of \$500.00. This termination liability will decrease in monthly increments over the course of the liability period. The liability charge shall be computed as follows:

(T)

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Issued By: Sue Malone  
Title: Local Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section M  
First Revised Sheet 45.5N  
Superseding Original Sheet 45.5N

FRONTIER SMALL BUSINESS ADVANTAGE (Cont'd)

B. Regulations (Cont'd)

(T)

3. (Cont'd):
  - a. The ratio of the number of months remaining in the contract period multiplied by the Maximum Termination Liability.
  - b. The early termination liability charges described in paragraph a. above shall not apply to cancellation of bundle within 30 days of activation.
  - c. Customer contract will automatically renew at the contract rate for two years if no cancellation notification is received.
4. The bundle rate will appear as a single line item on the customer's bill.
5. Frontier Small Business Advantage is a service mark of Citizens Communications Company
6. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate.
7. All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
8. In order to receive the long-distance minutes included in the bundles, customers
9. The bundle cannot be used in association with a Residential Line, PBX Service or ISDN service. Key system (will be allowed on a key system) or a PBX service.
10. No Utility initiated change in a term contract that may result in more restrictive terms or conditions is enforceable unless the change is otherwise allowed by applicable law and the change is also communicated to the customer in a written notice 25 days prior to the change taking effect. Such notice shall present in a clear and conspicuous manner the current term or condition and the change being made in that term or condition. If the customer terminates service within 30 days from the effective date of the change, the customer shall not be assessed any otherwise applicable early termination penalty. A utility may not use this contract change provision to change term-contract rates or charges

(T)

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Issued By: Sue Malone  
Title: Local Manager

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GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section M  
First Revised Sheet 45.50  
Superseding Original Sheet 45.50

FRONTIER SMALL BUSINESS ADVANTAGE (Cont'd)

C. Rates And Charges

(T)(M)

1. Unless otherwise stated elsewhere in this section, Service Connection Charges apply to the installation of individual components of the bundles.
2. Service Connection Charges apply if the customer switches from a bundle to an unbundled service.
3. The customer may add or delete the Frontier Small Business Advantage optional features without incurring a Service Charge.
4. Monthly Rate
  - a Business or Centrex Bundle

	<u>Two Year Term</u>
Bundle 1	\$64.99
Bundle 2	\$74.99
Bundle 3	\$84.99
Additional Features (per feature)	\$1.99

(T)(M)

Issue Date: September 18, 2007  
Issued By: Sue Malone  
Title: Local Manager

Effective Date: October 18, 2007

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**Section M  
Original Sheet 45.5P**

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FRONTIER SMALL BUSINESS ADVANTAGE (Cont'd)

(D)



(D)

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**Issue Date: September 18, 2007**  
**Issued By: Sue Malone**  
**Title: Local Manager**

**Effective Date: October 18, 2007**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
Third Revised Sheet 45.5Q  
Superseding Second Revised Sheet 45.5Q**

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**FRONTIER DIGITAL PHONE SERVICE**

**A. General**

The Frontier Digital Phone Service is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customers can take any combination of features for the same flat rate charge.

**Basic Bundle**

Flat Rate Access Line	Call Waiting/Cancel Call Waiting
Call Forwarding Busy	Call ID Plus Name
Call Forward No Answer	Message Waiting Indicator
Local and Extended Area Toll Calls	

**Digital Phone Enhanced Feature Pack**

The following services are included in the feature package and may be added to the bundle.

Busy Redial	Speed Calling 8 or 30
Call Return	Call Forwarding
Conference Calls (3-Way)	

**B. Regulations**

1. The Frontier Digital Phone Service is available where technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
3. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
4. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
5. Customers may add or delete any features offered in the package without a service order charge. (N)
6. No discounts will be given to subscribers that do not use all the features or have some features turned off.
7. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
8. The bundles are offered on a month-to-month basis. (N)

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**Issue Date: March 25, 2009**  
**Issued By: Sue Malone**  
**Title: Local Manager**

**Effective Date: April 23, 2009**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
Eighth Revised Sheet 45.5R  
Superseding Seventh Revised Sheet 45.5R**

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FRONTIER DIGITAL PHONE SERVICE (Cont'd)

B. Regulations (Cont'd)

- 9. The bundle will appear as a single line item on the bill.
- 10. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

C. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

- 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
- 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- 3. Customer's line will be available for 911 calls only at the time of suspension.
- 4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- 5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- 6. The cost of the service includes the CALC.
- 7. This service does not change any other terms and conditions of the product

D. Rates

Call Forwarding (all Types): The Customer pays the rate for a station-to-station call between his/her telephone and the telephone where the call is answered. This applies to all calls answered, even any person-to-person or collect calls that are refused.

Monthly	\$31.99	(l)
Digital Phone Enhanced Feature Pack	\$4.49	
Stay Connected	\$9.99	

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**Issue Date: May 2, 2023**  
**Issued By: Leslie Zink**  
**Title: Compliance Manager**

**Effective Date: June 1, 2023**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
Original Sheet 45.5S**

**FRONTIER BUSINESS UNLIMITED SERVICE**

**A. General**

(N)

Frontier Business Unlimited Service is a bundled offering available to Business customers that subscribe to a maximum of ten Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, Voice Mail, and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

Single Party Flat Rate Access Line  
Call Forwarding Fixed or Variable  
Unlimited Extended Area Service  
Voice Mail – Frontier Deluxe Voice Mail  
Call Waiting, Cancel Call Waiting  
Caller ID w/Name  
Speed Calling 30 Code

**B. Regulations**

- a. The bundle is available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- c. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- d. Frontier Business Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
- e. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- f. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- g. The bundle rate will appear as a single line item on the customer's bill.
- h. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.

(N)

**Issue Date: September 18, 2007**  
**Issued By: Sue Malone**  
**Title: Local Manager**

**Effective Date: October 18, 2007**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
First Revised Sheet 45.5T  
Superseding Original Sheet 45.5T**

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**FRONTIER BUSINESS UNLIMITED SERVICE (Cont'd)**

**B. Regulations (Continued)**

- i. The bundle cannot be used in association with a Residential Line, PBX Service, ISDN Service, Toll Free Service, Remote Call Forwarding Service and Foreign Exchange Services
- j. The bundle is offered only under a month-to-month commitment and requires a contract.

**C. Rates And Charges**

- a. All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- b. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of individual components of the bundle.
- c. Frontier Business Unlimited Service is provided at the following rate:

Min	Max	Monthly Rate
\$15.00	\$55.00	\$35.00

(R)

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**Issue Date: June 14, 2010**  
**Issued By: Jaclyn Cason**  
**Title: Local Manager**

**Effective Date: July 16, 2010**



**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
First Revised Sheet 45.5U  
Superseding Original Sheet 45.5U**

**FRONTIER DIGITAL PHONE BRONZE\***

(T)

**A General**

(N)

(T)

The Frontier Digital Phone Bronze is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customer's can take any combination of features for the same flat rate charge.

**Basic Bundle**

Flat Rate Access Line	Call Waiting/Cancel Call Waiting
Call ID Plus Name	Call Waiting ID

**Digital Phone Enhanced Feature Pack**

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in C. Rates.

Automatic Redial	Speed Dialing 30 number list
Call Return	Call Forwarding

**B. Regulations**

1. The Frontier Digital Phone Bronze is available where technically feasible. (T)
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
3. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
4. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
5. Customers may add or delete any features offered in the package without a service order charge.
6. No discounts will be given to subscribers that do not use all the features or have some features turned off.
7. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
8. The bundles are offered on a month to month.
9. The bundle will appear as a single line item on the bill.
10. Voice Mail Essentials will be offered as an add on to this bundle.

\*Effective June 16, 2009, this service is grandfathered and will not be sold.

**Issue Date: May 13, 2009**  
**Issued By: Sue Malone**  
**Title: Local Manager**

**Effective Date: June 11, 2009**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
Fifth Revised Sheet 45.5V  
Superseding Fourth Revised Sheet 45.5V**

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**FRONTIER DIGITAL PHONE BRONZE\***

**B. Regulations (Cont'd)**

11. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

**C. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.**

2. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. Customer's line will be available for 911 calls only at the time of suspension.
4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
6. The cost of the service includes the CALC.
7. This service does not change any other terms and conditions of the product

**D Rates**

	Monthly	(l)
Digital Phone Bronze	\$21.99	
Voice Mail –add on		
Basic Voice Mail	\$4.49	
Deluxe Voice Mail	\$9.49	
Digital Phone Enhanced Feature Pack	\$4.49	
Stay Connected	\$9.99	

\*Effective June 16, 2009, this service is grandfathered and will not be sold.

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**Issue Date: May 2, 2023**  
**Issued By: Leslie Zink**  
**Title: Compliance Manager**

**Effective Date: June 1, 2023**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
First Revised Sheet 45.5W  
Superseding Original Sheet 45.5W**

**FRONTIER BUSINESS ESSENTIALS**

**A. General**

Frontier Business Essentials is a package offering available to Business Customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

Main Line:

Flat Rate Business Line	Call Forward
Unlimited Local Measured Service	Basic Voice Mail
Call ID Plus Name	
Call Waiting/Cancel Call Waiting	

Optional Features Package

Busy Redial	Speed Call 8 or Speed Call 30
Call Return	Call Forward Variable
Three-way calling	

**B. Regulations**

1. A bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.
2. The bundles are offered on a month to month basis.
3. The bundle rate includes Extended Area Service (EAS). The call detail for EAS calls will not be displayed on the bill.
4. All applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
5. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex, or ISDN service.
6. Deluxe Voice Mail will be offered as an add on to this bundle. The rate will be listed in the rate section.

**C. Rates and Charges**

Monthly Rate	\$39.99
Feature Bundle	\$4.49 (I)
Deluxe Voice Mail	\$9.49 (I)

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**Issue Date: January 30, 2023**  
**Issued By: Leslie Zink**  
**Title: Regulatory Affairs Manager**

**Effective Date: March 1, 2023**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
Original Sheet 45.5X**

**FRONTIER DIGITAL PHONE PLUS SERVICE**

(N)

**A. General**

The Frontier Digital Phone Plus Service is a package offering available to residential customers. The package includes two basic flat rate access lines, a combination of local features, and non-regulated services. Customers can take any combination of features for the same charge.

**Basic Bundle**

Two Flat Rate Access Lines	Call Waiting/Cancel Call Waiting
Call Forwarding Busy & Call Forward No Answer	Caller ID Plus Name
Local and Extended Area Calls	Message Waiting Indicator

**Digital Phone Enhanced Feature Pack**

The following services are included in the feature package and may be added to the bundle.

Automatic Busy Redial	Call Return
Speed Calling 8 or 30	Call Forwarding
Conference Call (3-Way)	

**B. Regulations**

1. The Frontier Digital Phone Plus Service is available where technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
3. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
4. Customers may add or delete any features offered in the package without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. Federal Subscriber Line Charge will be billed separately. All other surcharges and taxes will apply.
7. The bundle is offered on a one, two or three year term.
  - a. If the tariffed rate changes during the term of the contract, the contract rate will remain in effect in the customer's contract.
  - b. If the customer cancels one or more bundles before the end of the term contract, an early termination charge of \$200.00 shall apply to each bundle cancelled

(N)

**Issue Date: November 12, 2008**  
**Issued By: Sue Malone**  
**Title: Local Manager**

**Effective: December 13, 2008**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
Fourth Revised Sheer 45.5Y  
Superseding Third Revised Sheet 45.5Y**

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**FRONTIER DIGITAL PHONE PLUS SERVICE**

**B. Regulations (Cont'd)**

8. The bundle will appear as a single line item on the bill.
9. Periodically, the Company may offer various “save incentives” in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
10. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

**C. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.**

3. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. Customer’s line will be available for 911 calls only at the time of suspension.
4. The time that the customer is on the “Stay Connected” Seasonal Service will count for the fulfillment of the contract time.
5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
6. The cost of the service includes the CALC.
7. This service does not change any other terms and conditions of the product

**D. Rates**

Frontier Digital Phone Plus Service	\$31.99	(1)
Digital Phone Enhanced Feature Pack	\$4.49	
Stay Connected	\$9.99	

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**Issue Date: May 2, 2023**  
**Issued By: Leslie Zink**  
**Title: Compliance Manager**

**Effective Date: June 1, 2023**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
Original Sheet 45.5Z**

**FRONTIER BUSINESS METRO**

**A. General**

Frontier Business Metro is a package offering available to Business Customers. The package includes up to ten Basic Business Lines; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

**Main Line Bundle:**

Flat Rate Business Line	Call Waiting
Extended Area Service	Call Forward
Call ID Plus Name	Basic Voice Mail
Touch Tone	Call Waiting ID (Where applicable)

**Add-On Feature Pack:**

Busy Redial	Call Return
3-Way Calling	Speed Call 30 or Speed Call 8
Call Forward Variable	

**B. Regulations**

1. A bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.
2. The bundles are offered on a monthly basis.
3. The bundle rate includes Extended Area Service (EAS)
4. In order to receive the long-distance minutes included in the bundles, customers must select the Frontier Business Unlimited long-distance plan of Frontier Communications of America, Inc., with Frontier Communications of America, Inc., selected as their Primary Interexchange Carrier for both their Intra and InterLATA services.
5. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex, or ISDN service.

**C. Rates and Charges**

1. Unless otherwise stated elsewhere in this section, Service Charges apply to the installation of individual components of the bundles.
2. Service Charges apply if the customer switches from a bundle to an unbundled service.
3. The customer may add or delete the services or features of the bundle without incurring a Service Charge.

**Issue Date: January 28, 2009**  
**Issued By: Sue Malone**  
**Title: Local Manager**

**Effective Date: February 27, 2009**

(N)

(N)

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
First Revised Sheet 45Z.1  
Superseding Original Sheet 45Z.1**

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**FRONTIER BUSINESS METRO**

**C. Rates and Charges (Cont'd)**

**3. Rates and Charges (Cont'd)**

**Rates:**

Frontier Business Metro Bundle	\$39.99
Add-on Feature Pack	\$4.49 (l)
Upgrade to Deluxe Voice Mail	\$9.49 (l)

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**Issue Date: January 30, 2023**  
**Issued By: Leslie Zink**  
**Title: Regulatory Affairs Manager**

**Effective Date: March 1, 2023**

## GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
First Revised Sheet 45Z.2  
Superseding Original Sheet 45Z.2

### FRONTIER DIGITAL PHONE 100#

(T)

#### A General

The Frontier Digital Phone 100# is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

(T)

#### Basic Bundle

Flat Rate Access Line  
Extended Area Calling

Speed Call 8  
Touch Tone

#### B. Regulations

1. The Frontier Digital Phone 100# is available where technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
3. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
4. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
5. The bundles are offered on a month to month.
6. The bundle will appear as a single line item on the bill.
7. If a customer moves while subscribed to the bundle, a \$50 credit will be applied to the customers account when the customer establishes service in a Frontier territory and renews the bundle on their account.
8. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
9. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
10. Features will be available to the Digital Phone 100# at a special price. The following features are available:

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(T)

\*The bundle was previously called Frontier Digital Phone Essentials.

**Issue Date:** April 30, 2010  
**Issued By:** Sue Malone  
**Title:** Local Manager

**Effective Date:** June 2, 2010



**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
Third Revised Sheet 45Z.3  
Superseding Second Revised Sheet 45Z.3**

FRONTIER DIGITAL PHONE 100#

**B. Regulations (Cont'd)**

Call Forward	Call Return
Call Forward Variable	Busy Redial
Call Forward Busy	3-way Calling
Call Forward Plus	Speed Call 30
Call Waiting/Cancel Call Waiting	Anonymous Call Rejection
Caller ID	Anonymous Call Acceptance
Caller ID with Name	6-Way Calling
Call Waiting ID	Call Trace

**C..** Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone 100# service while they are away, a minimum of one month and up to nine months for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. Customer's line will be available for 911 calls only at the time of suspension.
4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
6. The cost of the service includes the CALC.
7. This service does not change any other terms and conditions of the product.

**D. Rates**

	Monthly	
Digital Phone 100#	\$20.99	(I)
One Feature	\$6.49	
Two Features	\$7.99	
Three Features	\$9.99	
All listed features	\$12.99	
Stay Connected	\$9.99	

\*the bundle was previously called Frontier Digital Phone Essentials.

**Issue Date: May 2, 2023**  
**Issued By: Leslie Zink**  
**Title: Compliance Manager**

**Effective Date: June 1, 2023**

# GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section M  
Original Sheet 45Z.4

## FRONTIER UNLIMITED STATE

(N)

### A General

The Frontier Digital State Unlimited is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

#### Basic Bundle

Flat Rate Access Line  
Extended Area Calling

Call Waiting/Cancel Call Waiting  
Touch Tone

### B. Regulations

1. The Frontier Digital State Unlimited is available where technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
3. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
4. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
5. The bundles are offered on a month to month.
6. The bundle will appear as a single line item on the bill.
7. If a customer moves while subscribed to the bundle, a \$50 credit will be applied to the customers account when the customer establishes service in a Frontier territory and renews the bundle on their account.
8. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
9. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
10. Features will be available to the Digital Phone State Unlimited bundle at a special price. The following features are available:

(N)

**Issue Date:** May 13, 2009  
**Issued By:** Sue Malone  
**Title:** Local Manager

**Effective Date:** June 11, 2009

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
Second Revised Sheet 45Z.5  
Superseding First Revised Sheet 45Z.5**

FRONTIER UNLIMITED STATE (Cont'd)

**B. Regulations (Cont'd)**

Call Forward	Call Return
Call Forward Variable	Busy Redial
Call Forward Busy	3-way Calling
Call Forward Plus	Speed Call 30
Call Waiting/Cancel Call Waiting	Anonymous Call Rejection
Caller ID	Anonymous Call Acceptance
Caller ID with Name	6-Way Calling
Call Waiting ID	Call Trace

**C. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine months for a reduced rate.**

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. Customer's line will be available for 911 calls only at the time of suspension.
4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
6. The cost of the service includes the CALC.
7. This service does not change any other terms and conditions of the product.

**D Rates**

	Monthly	
	20.99	(I)
Digital Phone State Unlimited		
One Feature	\$6.49	
Two Features	\$7.99	
Three Features	\$9.99	
All listed features	\$12.99	
Stay Connected	\$9.99	

**Issue Date: May 2, 2023**  
**Issued By: Leslie Zink**  
**Title: Compliance Manager**

**Effective Date: June 1, 2023**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
1st Revised Sheet 45Z.6  
Cancels Original Sheet 45Z.6**

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**FRONTIER DIGITAL STATE UNLIMITED WITH ESSENTIALS 3 \***

(T)

**A General**

The Frontier Digital State Unlimited with Essentials 3 is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

**Basic Bundle**

Flat Rate Access Line	Call Waiting/Cancel Call Waiting
Extended Area Calling	Touch Tone
Caller ID plus Name	Call Waiting ID
Call Forwarding	Automatic Redial
Speed Call 8	

**B. Regulations**

1. The Frontier Digital State Unlimited with Essentials 3 is available where technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
3. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
4. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
5. The bundles are offered on a month to month.
6. The bundle will appear as a single line item on the bill.
7. Features will be available to the Digital Phone State Unlimited with Essentials 3 bundle at a special price. The following features are available:

Speed Call 30	Anonymous Call Rejection
Anonymous Call Acceptance	6-Way Calling
Call Trace	Call Forward Plus
Remote Call Forwarding	3-Way Calling
Call Return	

**C. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine months for a reduced rate.**

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.

\* Effective July 14, 2012, this service is limited to existing customers at their existing location.

(N)

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**Issue Date: June 14, 2012**  
**Issued By: Jaclyn Cason**  
**Title: General Manager**

**Effective Date: July 14, 2012**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
Third Revised Sheet 45Z.7  
Cancels Second Revised Sheet 45Z.7**

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**FRONTIER DIGITAL STATE UNLIMITED WITH ESSENTIALS 3 \***

**C Cont'd**

2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. Customer's line will be available for 911 calls only at the time of suspension.
4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
6. The cost of the service includes the Subscriber Line Charge.
7. This service does not change any other terms and conditions of the product.

**D Rates**

	Monthly	
Digital Phone State Unlimited with Essentials 3	\$25.99	(I)
One Feature	6.49	
Two Features	7.99	
Three Features	9.99	
All listed features	12.99	
Stay Connected	9.99	

\* Effective July 14, 2012, this service is limited to existing customers at their existing location.

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**Issue Date: May 2, 2023**  
**Issued By: Leslie Zink**  
**Title: Compliance Manager**

**Effective Date: June 1, 2023**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
1st Revised Sheet 45Z.8  
Cancels Original Sheet 45Z.8**

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FRONTIER DIGITAL PHONE NATIONWIDE UNLIMITED WITH ESSENTIALS 3 2010 \*

(T)

A. General

The Frontier Digital Phone Nationwide Unlimited with Essentials 3 Service is a package offering available to residential customers and includes one flat-rate residential one-party service access line and the customer's choice of the features and services listed below.

Features and Services

Call Forward Busy/No Answer (Variable)  
Caller ID - Name and Number  
Call Waiting/Cancel Call Waiting  
Automatic Redial  
Speed Call 8  
Call Return  
Voice Mail with Message Waiting Indication (non-regulated)

Digital Phone Enhanced Feature Pack

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section H.3.

Speed Calling 30  
Call Forwarding Busy/No Answer (Fixed)  
Call Forwarding Busy Line (Fixed)  
Selective Call Acceptance  
Selective Call Rejection  
Remote Call Forwarding  
3-Way Calling

B. Regulations

1. The Frontier Digital Phone Service is available where technically feasible.
2. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
3. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

\* Effective July 14, 2012, this service is limited to existing customers at their existing location.

(N)

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**Issue Date: June 14, 2012**  
**Issued By: Jaclyn Cason**  
**Title: General Manager**

**Effective Date: July 14, 2012**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, LLC**

**Section M  
Fourth Revised Sheet 45Z.9  
Cancels Third Revised Sheet 45Z.9**

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FRONTIER DIGITAL PHONE NATIONWIDE UNLIMITED WITH ESSENTIALS 3 2010 \*

**B. Regulations (Cont'd)**

7. The bundles are offered on a month to month.
8. The bundle will appear as a single line item on the bill.

**C. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine months for a reduced rate.**

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. Customer's line will be available for 911 calls only at the time of suspension.
4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
6. The cost of the service includes the Subscriber Line Charge.
7. This service does not change any other terms and conditions of the product.

**D. Rates and Charges**

Monthly Rate	\$31.99	(I)
Digital Phone Enhanced Feature Pack	\$4.99	
Stay connected	\$9.99	

\* Effective July 14, 2012, this service is limited to existing customers at their existing location.

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**Issue Date: May 2, 2023**  
**Issued By: Leslie Zink**  
**Title: Compliance Manager**

**Effective Date: June 1, 2023**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section M  
1st Revised Sheet 45Z.10  
Cancels Original Sheet 45Z.10**

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FRONTIER DIGITAL PHONE NATIONWIDE UNLIMITED PLUS WITH ESSENTIALS 3 2010 \*

(T)

**A General**

1. The Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3 Service is a package offering available to residential customers and includes two flat-rate residential one-party service access line and the customer's choice of the features and services listed below.

Features and Services

Call Forward Busy/No Answer (Variable)

Caller ID - Name and Number

Call Waiting/Cancel Call Waiting

Automatic Redial

Speed Call 8

Call Return

Voice Mail with Message Waiting Indication (non-regulated)

Digital Phone Enhanced Feature Pack

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section H.3.

Speed Calling 30

Call Forwarding Busy/No Answer (Fixed)

Call Forwarding Busy Line (Fixed)

Selective Call Acceptance

Selective Call Rejection

Remote Call Forwarding

3-Way Calling

**B. Regulations**

1. The Frontier Digital Phone Service is available where technically feasible.
2. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
3. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

\* Effective July 14, 2012, this service is limited to existing customers at their existing location.

(N)

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**Issue Date: June 14, 2012**  
**Issued By: Jaclyn Cason**  
**Title: General Manager**

**Effective Date: July 14, 2012**



**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, LLC**

**Section M  
Fourth Revised Sheet 45Z.11  
Cancels Third Revised Sheet 45Z.11**

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FRONTIER DIGITAL PHONE NATIONWIDE UNLIMITED PLUS WITH ESSENTIALS 3 2010 \*

B. Regulations (Cont'd)

- 7. The bundles are offered on a month to month.
- 8. The bundle will appear as a single line item on the bill.

C. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine months for a reduced rate.

- 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
- 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- 3. Customer's line will be available for 911 calls only at the time of suspension.
- 4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- 5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- 6. The cost of the service includes the Subscriber Line Charge.
- 7. This service does not change any other terms and conditions of the product.

D. Rates and Charges

Monthly Rate	\$31.99	(I)
Digital Phone Enhanced Feature Pack	\$4.99	
Stay connected	\$9.99	

\* Effective July 14, 2012, this service is limited to existing customers at their existing location.

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**Issue Date: May 2, 2023**  
**Issued By: Leslie Zink**  
**Title: Compliance Manager**

**Effective Date: June 1, 2023**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section M  
Original Sheet 45Z.12

FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE II

(N)

A. General

The Frontier Business Nationwide Unlimited Service II is a package offering available to business customers who subscribe to a maximum of twelve One Party Business Access Lines per customer location. Frontier Business Nationwide Unlimited Service II features and services are listed below.

Basic Bundle

- Business One Party Access Line
- Caller ID Plus Name
- Call Forwarding Busy/No Answer
- Unlimited Extended Area Service
- Frontier Deluxe Voice Mail
- Six features from the Frontier Business All In Feature Package listed below.

Frontier Business All In Feature Package

- |                                  |                          |
|----------------------------------|--------------------------|
| Call Waiting/Cancel Call Waiting | Automatic Redial         |
| Three-Way Calling                | Selective Call Rejection |
| Speed Calling 8 or 30            | Caller ID Blocking       |
| Distinctive Ringing              | Automatic Callback       |
| Call Forwarding                  | Special Call Acceptance  |
| Anonymous Call Rejection         | Call Forwarding Busy     |
| Call Forward No Answer           | Call Waiting ID          |
| Selective Call Forwarding        | Multiline Hunt Service   |
| Call Transfer                    | Priority Ringing         |

B. Regulations

1. The Frontier Business Nationwide Unlimited Service II is available where technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
3. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
4. Customers may add or delete any features offered within the bundle without incurring a service charge.
5. The bundles are offered on a month-to-month basis.
6. The bundle will appear as a single line item on the customer's bill.

(N)

Issue Date: April 2, 2012  
Issued By: Jaclyn Cason  
Title: Local Manager

Effective: May 2, 2012

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**Section M  
Original Sheet 45Z.13**

**FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE II**

(N)

**B. Regulations (Cont'd)**

- 7. The bundle cannot be used in association with a residential Line, PBX service, Remote Call Forwarding service, ISDN service, Toll Free service, or Foreign Exchange services.
- 8. Up to eleven additional bundles can be purchased at the rate specified under Rates and Charges.
- 9. Customers purchasing the Frontier Business All In Feature Package may select any or all of the features listed in that package.
- 10. Federal Subscriber Line Charge will be billed separately from the bundle offering. All other surcharges and taxes will apply.

**C. Rates**

	Monthly Rate
Frontier Business Nationwide Unlimited Service II	\$52.99
Additional Line Bundle	\$46.99
Frontier Business All In Feature Package	\$4.99

(N)

**Issue Date: April 2, 2012**  
**Issued By: Jaclyn Cason**  
**Title: Local Manager**

**Effective Date: May 2, 2012**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBOTO, GEORGIA

Section M  
First Revised Sheet 45Z.14  
Superseding Original Sheet 45Z.14

FRONTIER DIGITAL PHONE UNLIMITED

A. General

The Frontier Digital Phone Unlimited Service is a package offering available to residential customers and includes one flat rate residential one-party service access line, unlimited local calling and the customer’s choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Flat Rate Residential One-Party Access Line	Call Waiting/Cancel Call Waiting	
Unlimited Extended Area Service	Speed Call 8	
Touch Tone	Call Return	
Caller ID	Busy Number Redial	(T)
	Call Waiting ID	(D)

Feature Package

Three-Way Calling	Selective Call Rejection	
Speed Call 30	Priority Call	(T)
Distinctive Ring	Call Forwarding Variable or Fixed	(T)
Call Forwarding	Selective Call Acceptance	(T)
Anonymous Call Rejection	Call Forwarding Busy	
Selective Call Forwarding		

B. Regulations

1. The Frontier Digital Phone Unlimited Service is available where technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
3. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
4. Customers may add or delete any features offered within the bundle without incurring a service charge.
5. The bundles are offered on a month-to-month basis.
6. The bundle will appear as a single line item on the customer’s bill.
7. Federal Subscriber Line Charge will be billed separately from the bundle offering. All other surcharges and taxes will apply.

Issue Date: May 16, 2014  
Issued By: Jaclyn Cason  
Title: General Manager

Effective: June 15, 2014

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA**

**Section M  
2nd Revised Sheet 45Z.15  
Cancels 1st Revised Sheet 45Z.15**

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**FRONTIER DIGITAL PHONE UNLIMITED**

- C. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Service while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
  2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  3. Customer's line will be available for 911 calls only at the time of suspension.
  4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
  5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  6. The cost of the service includes the Subscriber Line Charge.
  7. This service does not change any other terms and conditions of the product.
  8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

D. Rates

	Monthly Rate
Frontier Digital Phone Unlimited	\$31.99
Feature Package	\$4.99 (I)
Stay Connected Seasonal Offering	\$9.99

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**Issue Date: November 19, 2018**  
**Issued By: Jaclyn Cason**  
**Title: General Manager**

**Effective Date: December 19, 2018**

## GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section M  
First Revised Sheet 45Z.16  
Superseding Original Sheet 45Z.16

### FRONTIER DIGITAL PHONE UNLIMITED PLUS

#### A. General

The Frontier Digital Phone Unlimited Plus Service is a package offering available to residential customers and includes two flat rate residential one-party service access lines, unlimited local calling and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

#### Basic Bundle

Two Flat Rate Residential One-Party Access Lines	Call Waiting/Cancel Call Waiting	
Unlimited Extended Area Service	Speed Call 8	
Touch Tone	Call Return	
Caller ID	Busy Number Redial	(T)
	Call Waiting ID	(D)

#### Feature Package

Three-Way Calling	Selective Call Acceptance	(T)
Selective Call Forwarding	Priority Call	(T)
Distinctive Ring	Call Forwarding Variable or Fixed	(T)
Call Forwarding	Special Call Acceptance	
Anonymous Call Rejection	Call Forwarding Busy	

#### B. Regulations

1. The Frontier Digital Phone Unlimited Plus Service is available where technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
3. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
4. Customers may add or delete any features offered within the bundle without incurring a service charge.
5. The bundles are offered on a month-to-month basis.
6. The bundle will appear as a single line item on the customer's bill.
7. Federal Subscriber Line Charge will be billed separately from the bundle offering. All other surcharges and taxes will apply.

Issue Date: May 16, 2014  
Issued By: Jaclyn Cason  
Title: General Manager

Effective: June 15, 2014

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA**

**Section M  
2nd Revised Sheet 45Z.17  
Cancels 1st Revised Sheet 45Z.17**

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**FRONTIER DIGITAL PHONE UNLIMITED PLUS**

- C. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus Service while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
  2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  3. Customer's line will be available for 911 calls only at the time of suspension.
  4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
  5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  6. The cost of the service includes the Subscriber Line Charge.
  7. This service does not change any other terms and conditions of the product.
  8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

D. Rates

	Monthly Rate
Frontier Digital Phone Unlimited Plus	\$31.99
Feature Package	\$4.99 (I)
Stay Connected Seasonal Offering	\$9.99

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**Issue Date: November 19, 2018  
Issued By: Jaclyn Cason  
Title: General Manager**

**Effective Date: December 19, 2018**

## GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section M  
First Revised Sheet 45Z.18  
Superseding Original Sheet 45Z.18

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### FRONTIER SIMPLY UNLIMITED SERVICE-LEADER

#### A. General

Frontier Simply Unlimited Service-Leader is a package offering available to business customers who subscribe to a maximum of twelve One Party Business Access Lines per customer location. Frontier Simply Unlimited Service-Leader includes the End User Common Line Charge and Access Recovery Charge from the federal tariff in addition to the features and services listed below.

#### Basic Bundle

Business One Party Access Line	(T)
Caller ID	
Call Forwarding Busy/No Answer	
Unlimited Extended Area Service	(D)

Eight features from the Frontier Business All In Feature Package listed below.

#### Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	Call Return	(T)
Three-Way Calling	Selective Call Rejection	(T)
Speed Calling 30	Caller ID Blocking	(T)
Distinctive Ring	Busy Number Redial	(T)
Call Forwarding	Selective Call Acceptance	
Anonymous Call Rejection	Call Forwarding Busy	
Call Forward No Answer	Call Waiting ID	
Selective Call Forwarding	Multiline Hunt Service	(T)
Call Transfer	Priority Call	

#### B. Regulations

1. Frontier Simply Unlimited Service-Leader is available where technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
3. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
4. Customers may add or delete any features offered within the bundle without incurring a service charge.
5. The bundles are offered on a month-to-month basis.
6. The bundle will appear as a single line item on the customer's bill.

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Issue Date: May 16, 2014  
Issued By: Jaclyn Cason  
Title: General Manager

Effective: June 15, 2014



**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**Section M  
Original Sheet 45Z.19**

**FRONTIER SIMPLY UNLIMITED SERVICE-LEADER**

(N)

**B. Regulations (Cont'd)**

7. The bundle cannot be used in association with a Residential Line, PBX service, Remote Call Forwarding service, ISDN service, Toll Free service, or Foreign Exchange services.
8. Bundles four through twelve are given an additional discount.
9. Customers purchasing the Frontier Business All In Feature Package may select any or all of the features listed in that package.

**C. Rates**

1. The Federal End User Common Line Charge and the Access Recovery Charge are included in the bundle offering. Other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
2. Unless otherwise stated elsewhere in this section, Service Charges apply to the installation of individual components of the bundle.

	Monthly Rate
Frontier Simply Unlimited Service-Leader (Bundle 1-3)	\$48.99
Additional Line Bundle (Bundle 4-12)	\$33.99
Frontier Business All In Feature Package	\$4.99

(N)

**Issue Date: September 28, 2012**  
**Issued By: Jaclyn Cason**  
**Title: Local Manager**

**Effective Date: October 28, 2012**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section M  
Original Sheet 45Z.20

FRONTIER ONEVOICE

(N)

A. General

Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

Single Party Flat Rate Access Line  
Call Forwarding Busy/No Answer  
Unlimited Extended Area Service  
Call Waiting/Cancel Call Waiting  
Caller ID  
Anonymous Call Rejection  
Call Forward  
Multi-line Hunting  
3-Way Calling

Premium Feature Package

Call Return (\*69)  
Call Transfer  
Distinctive Ring  
Busy Number Redial (\*66)  
Priority Call  
Selective Call Forward  
Selective Call Acceptance  
Selective Call Rejection  
Speed Call 30

B. Regulations

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. Partial payment of the basic local service charge within the bundle may result in disconnection of the customer's basic local service.
5. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
6. The bundle rate will appear as a single line item on the customer's bill.

(N)

Issue Date: August 21, 2015  
Issued By: Jaclyn Cason  
Title: General Manager

Effective: September 20, 2015

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section M  
First Revised Sheet 45Z.21  
Superseding Original Sheet 45Z.21

FRONTIER ONEVOICE

B. Regulations (Cont'd)

- 7. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- 8. The bundle cannot be used in association with a Residential Line, Remote Call Forwarding Service, ISDN Service, Centrex or Foreign Exchange Services.
- 9. The bundle is offered on a month-to-month, one, two or three year term basis.

(D)  
|  
(D)

C. Rates

- 1. Surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- 2. New customers will incur a nonrecurring charge up to \$95.00 per account. This charge supersedes the Initial Service Order, Central Office Connection and Access Line Work Charges.

(C)  
|  
(C)

	Monthly Rate
Basic Bundle Month-to-Month	\$44.99
Basic Bundle 1, 2 or 3 Year Term Commitment	\$29.99
Premium Feature Package	\$9.99

Issue Date: July 17, 2020  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: August 16, 2020

## GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section M  
Original Sheet 45Z.22

### FRONTIER COMMERCIAL VOICE UNLIMITED

(N)

#### A. General

Frontier Commercial Voice Unlimited is a bundled offering available to business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. The bundle also includes the Subscriber Line Charge and the Access Recovery Charge that is tariffed in the appropriate FCC tariff.

##### Basic Bundle

Single Party Flat Rate Access Line  
Unlimited Extended Area Service  
Call Forward  
Call Forwarding Busy  
Call Forwarding No Answer  
Call Waiting/Cancel Call Waiting  
Caller ID  
Call Waiting ID  
Three-Way Calling  
Multi-line Hunting

#### B. Regulations

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. Frontier Commercial Voice Unlimited includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of the customer's basic local service.
5. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
6. The bundle rate will appear as a single line item on the customer's bill.
7. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
8. The bundle cannot be used in association with a Residential Line, PBX Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service or Foreign Exchange Services.

(N)

**Issue Date:** May 19, 2017  
**Issued By:** Jaclyn Cason  
**Title:** General Manager

**Effective:** June 18, 2017

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section M  
Original Sheet 45Z.23

FRONTIER COMMERCIAL VOICE UNLIMITED

(N)

B. Regulations (Cont'd)

9. The bundle is offered on a month-to-month or one year term basis.
10. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
11. At the end of the one year term, customers will be moved to the month-to-month pricing.

C. Rates

1. Interstate End User Subscriber Line Charge and Access Recovery Charge are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
2. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of individual components of the bundle.

	Monthly Rate
Basic Bundle Month-to-Month	\$33.00
Basic Bundle One Year Term	\$28.00

(N)

Issue Date: May 19, 2017  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: June 18, 2017

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section M  
Original Sheet 45Z.24

FRONTIER RESIDENTIAL UNLIMITED VOICE SERVICE

(N)

A General

The Frontier Residential Unlimited Voice Service is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer’s choice of the features and services listed below. This bundle also includes an unlimited long-distance component through Frontier Communications of America, Inc. The description and pricing for this component are located in the Frontier Communications of America Domestic price list.

Basic Bundle

Local Exchange Network Access Line	Call Waiting ID
Caller ID with Name	Anonymous Call Rejection
Unlimited Extended Area Service	Basic Voicemail
Call Waiting/Cancel Call Waiting	Touchtone

B Conditions

- a. The bundle is available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the Tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually Tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Tariff rules.
- e. Customers may add or delete any features offered in the bundle without a service order charge.
- f. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- g. The bundle is offered on a month-to-month basis.
- h. The bundle will appear as a single line item on the bill.

(N)

Issue Date: November 30, 2022  
Issued By: Allison Ellis  
Title: Senior Vice President

Effective Date: December 30, 2022

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section M  
Original Sheet 45Z.25

FRONTIER RESIDENTIAL UNLIMITED VOICE SERVICE

(N)

B Conditions (Cont'd)

- j. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- k. A customer selecting this bundle is required to subscribe to a Frontier Long Distance company and must purchase a qualifying long-distance bundle located in the Frontier Communications of America Domestic Price List.

C Rates and Charges

- a. All other surcharges and taxes apply and will be billed in addition to the bundle.
- b. An Activation charge of \$35.00 will replace the Initial Service Order and Central Office Connection Charge.
- c. Frontier Residential Unlimited Voice Service is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Residential Unlimited Voice Service	\$20.00

(N)

Issue Date: November 30, 2022  
Issued By: Allison Ellis  
Title: Senior Vice President

Effective Date: December 30, 2022

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section M  
Original Sheet 45Z.26

FRONTIER UNLIMITED VOICE AND FEATURE BUNDLE

(N)

A General

The Frontier Unlimited Voice and Feature Bundle is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer’s choice of the features and services listed below. This bundle also includes an unlimited long-distance component through Frontier Communications of America. The description and pricing for this component are located In the Frontier Communications of America Domestic price list.

Basic Bundle

Local Exchange Network Access Line	3 Way Calling
Caller ID with Name	Basic Call Forward
Unlimited Extended Area Service	Distinctive Ring
Call Waiting/Cancel Call Waiting	Priority Call
Call Waiting ID	*66 Busy Number Redial
Anonymous Call Rejection	*69 Call Return
Basic Voicemail (Non-Regulated)	Selective Call Acceptance
Touchtone	Selective Call Rejection
Selective Call Forward	Speed Call 30
Wire Care (Non-Regulated)	Directory Listing

B Conditions

- a. The bundle is available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the Tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Tariff rules.
- d. Customers may add or delete any features offered in the bundle without a service order charge.
- e. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- f. The bundle is offered on a month-to-month basis.

(N)

Issue Date: November 30, 2022  
Issued By: Allison Ellis  
Title: Senior Vice President

Effective Date: December 30, 2022



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section M  
Original Sheet 45Z.27

FRONTIER UNLIMITED VOICE AND FEATURE BUNDLE

(N)

B Conditions

- g. The bundle will appear as a single line item on the bill.
- h. The bundled rate includes all available Extended Area Service (EAS) calling, both mandatory and optional, in exchanges where EAS is offered.
- i. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- j. A customer selecting this bundle is required to subscribe to a Frontier Long Distance company and must purchase a qualifying long-distance bundle located in the Frontier Communications of America Domestic Price List.
- k. Directory Listing Feature-Customer can pick from Additional Listing, Extra Line of Information, Non List, Non published and foreign listing.
- l. Wire Care Services include work performed on or at the customer premises by the Utility or a Utility representative at the customer's request and is not covered by other charges. The Bundle includes work preparation, actual work, materials and cleanup. Frontier Wire Care covers all wiring, jacks, dispatch charges, labor and materials for each telephone line in the home. In addition, Frontier Wire Care covers any damage to the phone line that was caused by lightning, accidental customer damage and problem isolation within the home.

C Rates and Charges

- a. All other surcharges and taxes apply and will be billed in addition to the bundle.
- b. An Activation charge of \$35.00 will replace the Initial Service Order and CO Connection Charge.
- c. Frontier Unlimited Voice and Feature Bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Unlimited Voice and Feature Bundle	\$50.00

(N)

Issue Date: November 30, 2022  
Issued By: Allison Ellis  
Title: Senior Vice President

Effective Date: December 30, 2022

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

Section M  
Original Sheet 45Z.28

FRONTIER DIGITAL PHONE ESSENTIALS

(N)

A. GENERAL

The Frontier Digital Phone Essentials is a package offering available to residential customers that includes one flat rate residential access line, unlimited local calling and a combination of local features. Customers can take any combination of features for the same flat rate charge. The feature pack is optional and is available for an additional charge.

Basic Bundle

Flat Rate Access Line  
Extended Area Service  
Touch Calling

Call Waiting ID  
Caller ID with Name  
Call Waiting/Cancel Call Waiting

Feature Pack

Three Way Calling  
\*66 Busy Number Redial  
\*69 Call Return  
Anonymous Call Block/Rejection  
Basic Call Forward  
Selective Call Forwarding  
Selective Call Acceptance

Call Forward  
Speed Call 30  
Distinctive Ring  
Call Waiting  
Call Forward Busy  
Selective Call Rejection  
Priority Ring

B. CONDITIONS

- a. The Frontier Digital Phone Essentials is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individual rates.
- d. Non-payment or partial payment of the bill may result in the removal of services that are included in the package in accordance with existing rules.
- e. Customers may add or delete any features offered in the bundle without a service order charge.
- f. No discounts will be given to subscribers that do not use all the features of have some features turned off.

(N)

Issue Date: May 2, 2023  
Issued By: Leslie Zink  
Title: Compliance Manager

Effective Date: June 1, 2023

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA**

**Section M  
Original Sheet 45Z.29**

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**FRONTIER DIGITAL PHONE ESSENTIALS**

(N)

**B. CONDITIONS (Cont'd)**

- g. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- h. The bundles are offered on a month to month basis.
- i. The bundle will appear as a single line item on the bill.
- j. Frontier Digital Phone Essentials is available to residential customers only.
- k. Periodically, the Company may offer various “save incentives” in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

**C. RATES AND CHARGES**

	<u>Monthly Rate</u>
Frontier Digital Phone Essentials	\$23.99
Digital Phone Enhanced Feature Package	\$6.49

(N)

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**Issue Date: May 2, 2023**  
**Issued By: Leslie Zink**  
**Title: Compliance Manager**

**Effective Date: June 1, 2023**

## GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 46

### Telecommunications Service Priority

(N)

#### A. General

1. Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support National Security and Emergency Preparedness (NS/EP missions).

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis, which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's Rules and Regulations (47.C.F.R.) and the "Service Vendor Handbook for the Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or re-issuance of these regulations or manuals supersede the tariff language contained herein.

2. The TSP program has two components: restoration and provisioning.
  - a. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
  - b. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP service will be restored before provisioning new TSP services.

(N)

**Issue Date:** June 27, 2003  
**Issued By:** Richard Burgess  
**Title:** General Manager

**Effective Date:** July 28, 2003

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 47

Telecommunications Service Priority (Cont'd)

(N)

B. TSP Request Process

1. TSP Request Process - Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

- a. Determine that its telecommunications service supports an NS/SP function under one of the following four TSP categories.
  1. National Security Leadership
  2. National Security Posture and U.S. Population Attack Warning.
  3. Public Health, Safety, and Maintenance of Law and Order
  4. Public Welfare and Maintenance of National Economic Posture
- b. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category (see 2.a above) and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
- c. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
- d. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT at the NCS website (<http://tsp.ncs.gov/>) for information on identifying a sponsor for TSP requests.
- e. Submit the SF 315 to the OPT.
- f. Notify the Company, upon receipt of the TSP Authorization Code from the OPT and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

(N)

Issue Date: June 27, 2003  
Issued By: Richard Burgess  
Title: General Manager

Effective Date: July 28, 2003

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 48

Telecommunications Service Priority (Cont'd)

(N)

B. TSP Request Process (Cont'd)

2. TSP Request Process - Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2a. above for restoration priority assignment except for the following differences. The user must:

- a. Certify that its telecommunications service is an emergency service. Emergency services are those that support one of the NS/EP functions listed in 2a(a) above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.
- b. Verify that the Company cannot meet the service due date without a TSP assignment.
- c. Obtain approval from the invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

(N)

Issue Date: June 27, 2003  
Issued By: Richard Burgess  
Title: General Manager

Effective Date: July 28, 2003

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 49

Telecommunications Service Priority (Cont'd)

(N)

C. Responsibilities of the End-User

End-users or entities acting on behalf of the end-user must perform the following:

1. Identify telecommunications services requiring priority.
2. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every two years and must be done before expiration of the end-user's TSP Authorization Code(s).
3. Submit the TSP Authorization Code along with a service request to the Company. The TSP assignment is signified by the TSP Authorization Code.
4. Accept TSP services by the service due dates.
5. For services assigned priority levels, ensure (through contractual means or otherwise) the availability of Customer Premise Equipment (CPE) and Customer Premise Wiring (CPW) necessary for end-to-end service operation by the service due date and for continued operation. For services in the Emergency NS/EP category, ensure CPE and CPW for end-to-end service by the time vendors are prepared to provide the services. Additionally, designate the organization responsible for the service on an end-to-end basis.
6. Pay the Company any authorized costs associated with priority services.  
Report to the Company any failed or unusable services with priority levels.
7. Report to the Company any failed or unusable services with priority levels.
8. Designate a 24-hour point of contact for each TSP request and appraise the OPT.
9. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.
10. During certain emergencies, make TSP service requests verbally, but follow up with a written service order within two working days.

(N)

**Issue Date:** June 27, 2003  
**Issued By:** Richard Burgess  
**Title:** General Manager

**Effective Date:** July 28, 2003

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 50

Telecommunications Service Priority (Cont'd)

(N)

D. Responsibilities of the Company

The Company will perform the following:

1. Provide TSP service only after the receipt of a TSP Authorization Code. The Company is not authorized to provide priority treatment to provision TSP services to customers that have no provisioning priority (i.e., "O" is the first character of the TSP code).
2. Revoke TSP services at the direction of the end-user or OPT.
3. Ensure the TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
4. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
5. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
6. Confirm completion of TSP service order activity to the OPT.
7. Participate in reconciliation of TSP information at the request of the OPT.
8. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor, when acting as the prime contractor.
9. Ensure that other carriers supplying underlying facilities are provided, upon request, information necessary to implement priority treatment of facilities that support NS/EP services.

(N)

**Issue Date:** June 27, 2003  
**Issued By:** Richard Burgess  
**Title:** General Manager

**Effective Date:** July 28, 2003



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION M  
ORIGINAL SHEET 51

Telecommunications Service Priority (Cont'd)

(N)

D. Responsibilities of the Company

10. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to the service.
11. Disclose content of the NS/EP TSP database only as may be required by law.
12. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.

E. Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, the sequence in which existing services may be preempted is as follows:

Non-TSP Services

TSP services may be preempted to provision or restore NS/EP services with a higher priority level assignment. When this is necessary, NS/EP services will be selected in the inverse order of their TSP priority level assignment.

When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken. When such preemption is necessary, prior consent of the service user is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

(N)

**Issue Date:** June 27, 2003  
**Issued By:** Richard Burgess  
**Title:** General Manager

**Effective Date:** July 28, 2003

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**SECTION M  
ORIGINAL SHEET 52**

Telecommunications Service Priority (Cont'd)

(N)

F. Rates and Charges

1. This charge applies in addition to all standard installation and service connection charges.
2. In the event that the Company must utilize additional labor outside of normal business hours in the provisioning or restoration of a service, additional labor charges may apply. Such charges will be based on cost and billed to the customer. The Company will attempt to inform the customer of approximately how much these charges will be in advance.
3. In subscribing to TSP, the customer recognizes that quoting charges and obtaining customer permission to proceed with service installation or restoration would delay the installation or restoration process and grants the Company the right to assess additional charges, when applicable, after the installation or restoration has been completed. When possible, the Company will attempt to provide an estimate to the customer of the additional charges in advance of the work.
4. Facilities required by the Company for provisioning, restoration, or maintenance are exempt from the TSP rules.

Initial Service Charge, per line\*                      \$104.02

Change in TSP Priority Code                      Service Ordering Charge

(N)

**Issue Date: June 27, 2003**  
**Issued By: Richard Burgess**  
**Title: General Manager**

**Effective Date: July 28, 2003**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**SECTION M  
ORIGINAL SHEET 53**

Business Traffic Study Service

A. General

1. Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access lines, trunk groups or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully compared with the number of calls that reach a station-busy condition.

B. Regulations

1. At the customer's request traffic studies will be performed on access lines, trunk groups or hunt groups that are provided by the Company.
2. A separate traffic study report is required for each access line, hunt line, or trunk group.
3. Business Traffic Study Service is available to business customers and only where technically feasible.
4. Traffic study detail requested by the customer will be limited to calls that originate or terminate on the Company's network.
5. Studies will not be performed on toll-free or pay-per-call type telephone numbers.
6. Studies are done in 7-day intervals.
7. Types of studies include (but are not limited to):
  - Line or Trunk Study
  - Remote Call Forwarding Study
  - Multiline Hunt Group Study

C. Rates

	<u>Monthly</u>
Set up Charge and first week per access line or trunk group	\$60.00
Each additional week per access line or trunk group	\$25.00

(N)

(N)

**Issue Date: April 12, 2007**  
**Issued By: William Ingham**  
**Title: Manager, Operations**

**Effective Date: May 11, 2007**

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA**

**SECTION M  
ORIGINAL SHEET 54**

Duplicate Bill Charge

A. General

1. A printed copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit. A Duplicate Bill Charge will apply for providing a printed copy of current and/or previous months' billing.

B. Rates

	<u>Residence</u>	<u>Business</u>
Duplicate Bill Charge, per copy of bill requested	\$5.00	\$5.00

(N)

(N)

**Issued: August 24, 2021**  
**Issued By: Jaclyn Cason**  
**Title: General Manager**

**Effective: September 23, 2021**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF STATESBORO, INC.  
STATESBORO, GEORGIA

SECTION Mc  
ORIGINAL SHEET 1

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\*TRIMELINE, \*TRENDLINE, \*SLENDERET TYPE TELEPHONES

(SEE SECTION Z, ORIGINAL, SHEET 4)

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF STATESBORO, INC.  
STATESBORO, GEORGIA

SECTION Mc  
ORIGINAL SHEET 2

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HAND FREE TELEPHONE SERVICE

(SEE SECTION Z, ORIGINAL, SHEET 3)

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF STATESBORO, INC.  
STATESBORO, GEORGIA

SECTION Mc  
ORIGINAL SHEET 3

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SPECIAL LONG CORDS

(SEE SECTION Z, ORIGINAL, SHEET 16)

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF STATESBORO, INC.  
STATESBORO, GEORGIA

SECTION Mc  
ORIGINAL SHEET 4

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EXTENSION BELLS, GONGS, AND HORNS  
AND SPECIAL INDUSTRIAL SIGNALS

(SEE SECTION Z, ORIGINAL, SHEET 17)

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF STATESBORO, INC.  
STATESBORO, GEORGIA

SECTION Mc  
ORIGINAL SHEET 5

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EXTENSION BELLS, GONGS, AND HORNS  
AND SPECIAL INDUSTRIAL SIGNALS

(SEE SECTION Z, ORIGINAL, SHEET 18)

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF STATESBORO, INC.  
STATESBORO, GEORGIA

SECTION Mc  
ORIGINAL SHEET 6

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MISCELLANEOUS EQUIPMENT

(SEE SECTION Z, ORIGINAL, SHEET 19)

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF STATESBORO, INC.  
STATESBORO, GEORGIA

SECTION Mc  
ORIGINAL SHEET 7

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MISCELLANEOUS EQUIPMENT

(SEE SECTION Z, ORIGINAL, SHEET 20)

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF STATESBORO, INC.  
STATESBORO, GEORGIA

SECTION Mc  
ORIGINAL SHEET 8

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JACK AND PLUG EQUIPMENT

(SEE SECTION Z, ORIGINAL, SHEET #1)

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF STATESBORO, INC.  
STATESBORO, GEORGIA

SECTION Mc  
ORIGINAL SHEET 9

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SPECIAL PURPOSE INSTRUMENTS

(SEE SECTION Z, ORIGINAL, SHEET 21)

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF STATESBORO, INC.  
STATESBORO, GEORGIA

SECTION Mc  
ORIGINAL SHEET 10

TRANSMISSION AND LINE EQUIPMENT

Where transmission improvement equipment or line equipment is required to give satisfactory communication, the following charges shall apply. When no installation charge is specified, the following equipment will be installed on a "cost" basis.

Two-wire circuit equipment:

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Loading.....	\$25.00	\$2.50
Long line equipment.....	10.00	10.00
E-6 repeaters.....	10.00	15.00

Any other equipment will be figured on individual contract basis.

Termination charges should be reducible by 1/60 for each month of service.

Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION N  
ORIGINAL SHEET 1

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RESERVED FOR FUTURE USE

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION N  
ORIGINAL SHEET 2

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COUPLERS FOR CUSTOMER  
OWNED ANSWERING EQUIPMENT

(SEE SECTION Z, ORIGINAL SHEET 22)

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION N  
ORIGINAL SHEET 3

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COUPLERS FOR CUSTOMER  
OWNED ANSWERING EQUIPMENT

(SEE SECTION Z, ORIGINAL SHEET 23)

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION N  
ORIGINAL SHEET 4

CONNECTION WITH CERTAIN FACILITIES  
AND/OR EQUIPMENT OF OTHERS

GENERAL

This Tariff sets forth the conditions under which customer provided communications equipment or systems may be directly connected to the telephone network. Additional regulations, where applicable, may be found elsewhere in the various sections of this company's Tariff.

REQUIREMENTS AND CONDITIONS

1. Customer provided communications equipment or systems may be used with the facilities furnished by the company for telecommunications services as provided in this Tariff. In all such cases the customer provided equipment or systems will be constructed, maintained and operated as to work satisfactorily with the facilities of the company. Subscribers may not connect, disconnect or remove nor permit others to connect, disconnect or remove any apparatus provided or installed by the company, except upon the written consent of the company.
2. Where telecommunications service is available under this Tariff for use in connection with customer provided equipment or systems, the operating characteristics of such equipment or systems shall be such as not to interfere with any of the services offered by the company. Such use is subject to the further provisions that the customer provided equipment or systems does not endanger the safety of company employees or the public; damage, require change in or alternation of, the equipment or other facilities of the company; interfere with the proper functioning of such equipment or facilities; or impair the operation of the company's service.

Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION N  
ORIGINAL SHEET 5

CONNECTION WITH CERTAIN FACILITIES  
AND/OR EQUIPMENT OF OTHERS

Upon notice from the company that the customer provided equipment or systems is causing or is likely to cause a hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of company charges, specified elsewhere in this Tariff, for visits by the company to the customer's premises where a service difficulty or trouble report results from customer provided equipment or systems.

3. In the event customer provided terminal equipment causes harm, the telephone company will, when practicable, notify the customer that discontinuance of service may be required; however, where prior notice is not practicable, the telephone company will attempt to: (1) promptly notify the customer of such temporary discontinuance, (2) afford the customer the opportunity to correct the situation which gave rise to the temporary discontinuance, and (3) inform the customer of his right to bring a complaint to the Federal Communication Commission.
4. Prior to the connection of customer provided equipment, the customer will have executed a standard notice to include at least the FCC Registration Number, the ringer equivalence number, the customer telephone number at which said equipment is to be installed and the address of the installation. Included on this standard notice shall be the company's notice to the customer of potential liability for charges previously referred to.
5. The company shall not be responsible for the installation, operation, or maintenance of any customer provided equipment or systems. Telecommunications service is not represented as adapted to the use of customer provided equipment or systems where such are connected to company facilities the responsibility of the company shall be limited to the

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Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION N  
ORIGINAL SHEET 6

CONNECTION WITH CERTAIN FACILITIES  
AND/OR EQUIPMENT OF OTHERS

furnishing of facilities suitable for telecommunications service and to the maintenance and operations of such facilities in a manner proper for such telecommunications service. In particular the company shall not be responsible for:

- (a) The through transmission of signals generated by the customer provided equipment or systems, the quality of, or defects in, such transmission.
  - (b) The reception of signals by customer provided equipment or systems.
  - (c) The failure of systems functions where customer provided equipment exists.
  - (d) Changes in the company's communications facilities, equipment or procedures which render customer provided equipment or systems obsolete or inoperable.
  - (e) Any loss or damage or impairment of service arising from, or in connection with, the use of facilities of customer and not caused solely by the negligence of the company.
6. Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the company.

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Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION N  
ORIGINAL SHEET 7

CONNECTION WITH CERTAIN FACILITIES  
AND/OR EQUIPMENT OF OTHERS

7. Where any customer-provided equipment or system is used with telecommunications service in violation of any of the provisions in this Tariff, the company will take such immediate action as necessary for the protection of its services and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or systems or correct the violation and shall confirm in writing to the company within five days, following the receipt of written notice from the company, that such has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this Tariff.
8. Customer-provided equipment which serves a location which the company considers impractical to serve because of hazard or inaccessibility may be connected with telecommunications service by means of connecting equipment furnished by the company.
9. No equipment, apparatus, circuit or device not furnished by the company shall be attached to or connected with the facilities furnished by the company, except as provided in this Tariff. In case unauthorized attachments or connections are made, the company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connections; or to terminate the service. Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a recording device to interconnect any line or channel of the company with any other communication line or channel of the company or of any other person.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION N  
ORIGINAL SHEET 8

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CONNECTION WITH CERTAIN FACILITIES  
AND/OR EQUIPMENT OF OTHERS

NETWORK PROTECTION CRITERIA

To protect the telecommunications network and the services furnished to the general public by the company from harmful effects, the signal from the customer provided equipment must comply with the telephone company standards.

CUSTOMER PROVIDED TERMINAL EQUIPMENT

1. All equipment connected to telephone company facilities must comply with all rules prescribed in this Tariff and conform to specifications for connection via a standard jack only. The company, at its option, may place testing and isolation devices between its equipment and that provided by the customer.
2. Equipment eligible to be approved for connection is expected to vary from time to time and no attempt is made by this Tariff to identify each item.

MAINTENANCE SERVICE CHARGE

RATES

The following rates and charges are in addition to the applicable established rates and charges for the associated telephone

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Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION N  
ORIGINAL SHEET 9

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CONNECTION WITH CERTAIN FACILITIES  
AND/OR EQUIPMENT OF OTHERS

service and are in addition to any applicable established connection, move, change or other charges.

1. Extension and Main Station Service:

An access point facilitates telephone service by connecting a telephone set or other terminal equipment to the telephone network through a standard company provided jack.

(D)

Where a subscriber elects to provide the instrument either as a main or extension station with individual line residence or business basic exchange service and not utilize a company provided instrument, the company shall apply a customer provided station credit of \$.50 per month.

2. Customer Provided Alarm Dialers:

Generally this unit uses a customer provided triggering system to activate a preset dialer and recorder into the telecommunications network. Such unit should not be affected by a +150 volt DC potential used by the telephone company for isolation of the unit applied across tip and ring.

(D)

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Issue Date: May 2, 1995  
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Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION N  
ORIGINAL SHEET 10

CONNECTION WITH CERTAIN FACILITIES  
AND/OR EQUIPMENT OF OTHERS

<u>Maintenance</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>	<u>Installation</u> <u>Charge</u>
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(D)

3. Customer Provided Single Line Non-Key Sets or Ancillary Devices:

Generally this provides the interconnection to the network of a proper ancillary device provided by the customer through a company provided Key ABX. Such a unit should not be affected by a +150 volt DC potential applied across the tip and ring by the telephone company for isolation of the unit.

<u>Maintenance</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>	<u>Installation</u> <u>Charge</u>
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(D)

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION O  
ORIGINAL SHEET 1

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DATA PHONE SERVICE

A. GENERAL

Data receiving equipment may be connected to lines of the company for the reception of data signals. The equipment type shown in parentheses is intended to aid in the identification of the offering. It in no way obligates the company to provide that specific item of equipment, but rather to provide that type of equipment or its equivalent in terms of operating performance.

B. BASIS OF CONNECTION

Data receiving equipment will be connected to lines of the company by data set arrangement furnished by the company. The data set is required to condition signals received from company facilities for delivery to miscellaneous data equipment. The magnitude and character of the voltages and currents delivered to the data set from customer-provided equipment (if any) and the operation and maintenance of such equipment shall be such as not to interfere with any of the services offered by the company. If the company is required to treat the line (pads, amplifiers, etc.) then the customer will be required to bear the cost of such treatment.

C. RATES AND CHARGES

(See Section Z, Original Sheet 24).

D. SERVICE CALLS

(D)

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION P  
SECOND REVISED SHEET 1  
SUPERSEDING THIRD REVISED SHEET 1

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RESERVED FOR FUTURE USE

(D)

(D)

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Issue Date:	October 3, 1997	Effective Date:	November 3, 1997
Issued By:	Craig Gunderson		
Title:	General Manager		

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION P  
SECOND REVISED SHEET 2  
SUPERSEDING FIRST REVISED SHEET 2

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RESERVED FOR FUTURE USE

(D)

(D)

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Issue Date: October 3, 1997  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: November 3, 1997

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION P  
SECOND REVISED SHEET 3  
SUPERSEDING FIRST REVISED SHEET 3

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RESERVED FOR FUTURE USE

(D)

(D)

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Issue Date:	October 3, 1997	Effective Date:	November 3, 1997
Issued By:	Craig Gunderson		
Title:	General Manager		

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION P  
ORIGINAL SHEET 4

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INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)

A. GENERAL

1. This tariff provides for the interconnection of local exchange services for MSPs.
2. The services described herein are for use by MSPs to interconnect their wireless or radio network to that part of the Switched Network owned by Frontier Communications of Georgia, Inc.
3. Except as noted, services provided in this section are subject to all general regulations applicable to the provision of service by the Company as stated in either section of this tariff.
4. These services are offered at the rates specified herein from central offices where necessary service options are available. The rates contained in this offering assumes the use of standard serving arrangements normally provided by the Company. Non-standard facility requirements, equipment or service options may be requested as a special assembly described in other sections of this tariff, and the rates for these arrangements will be applied in addition to those applicable in this tariff.
5. The services provided may be either Type 1 or Type 2 interconnections as described in Bellcore Technical Reference TR-NPL-000145.
6. These services may be arranged for one-way inward (to the MSP), one-way outward (from the MSP) and two-way signaling (Central Office (CO) trunk terminating equipment arranged for signaling to and/or from the MSP)

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Issue Date: October 9, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: November 15, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION P  
ORIGINAL SHEET 5

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INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)

A. GENERAL (Cont'd)

7. MSP Line and Trunk Pricing

- a. The price for a digital trunk termination used in providing DS1 service for twenty-four voice equivalent channel increments contemplates the termination of all twenty-four channels at the same Company switch and at the same physical location at the company switch. When the mixing of services on the same DS1 does not meet these requirements, the rates and charges for less than twenty-four voice equivalent channels are applicable.
  - b. The mixing of "line based" and "trunk based" services on the same DS1 is considered to be terminating service at two different physical locations at the Company. MSP lines, one-way outward MSP trunks and two-way MSP trunks are "line based" connections to the company switch. One-way inward MSP trunks, Type 1, Type 2A, Type 2B, and 800/DID Service Access trunks are considered "trunk based" connections to the company switch.
  - c. Service Type 1 and Type 2A connections terminate at different physical locations on a company switch, the mixing of these services on the same DS1 will be charged at the rates assigned for less than twenty-four voice equivalent channels.
8. The mileage to be used to determine the monthly rate for facilities is calculated on the airline mileage between the two locations involved.
  9. The conditions and rates specified in other tariffs for services which may be associated with these service types are in addition to those specified herein.

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Issue Date: October 9, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: November 15, 1995

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**SECTION P  
ORIGINAL SHEET 6**

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INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)

A. GENERAL (Cont'd)

10. When Direct Inward Dialing (DID) is furnished in conjunction with these service types, it will be provided from COs where DID is offered and where adequate equipment is available. Rates specified herein will apply.
11. Directory listings for MSPs are provided in accordance with regulations and rates found in Section F.
12. The services provided under this tariff shall be used by the MSP only for the handling of traffic originating or terminating on the MSP's network in conjunction with its authorized services.
13. The services provided under this tariff may not be used, switched or otherwise connected together, except on an ancillary basis such as call forwarding, for the purpose of completing a call from one land line telephone to another land line telephone.
14. Subscribers of the MSP shall report all cases of trouble to the MSP. The MSP shall handle such trouble reporting and advise the Company.
15. Service and installation charges are included in the nonrecurring rates specified for services offered under this tariff.
16. Billing disputes must be communicated to the Company in writing within 30 days from the billing date. The Company will make every effort to investigate such disputes and reconcile any differences within 30 days from the receipt of such notification.

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**Issue Date:           October 9, 1995**  
**Issued By:           Craig Gunderson**  
**Title:                 General Manager**

**Effective Date: November 15, 1995**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION P  
ORIGINAL SHEET 7

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INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)

A. GENERAL (Cont'd)

17. Usage Charges for Mobile Originating Traffic

- a. Charges apply to MSP subscriber originated calls terminating within the local calling area and intraLATA calls terminating within the serving area of the Company.
- b. Charges will not apply on calls to Company Business Offices, Directory Assistance, E911 Emergency Service, or operator assisted and other services for which a charge or surcharge already applies.

18. Optional Land to Mobile (LTM) Calling Plan.

- a. An optional LTM calling plan is available to the MSPs. The LTM option allows intraLATA Toll calls and calls which terminate outside the Company's Local Calling AREA (LCA) but within a 40 mile radius from the originating caller's wire center and telephone numbers served by the Company, and terminating in the MSP network to be excluded from the originating customer's bill. The MSP will pay the usage charge per P.14.A.E.2 in lieu of the charges which would have been applicable to the originating user.
- b. The LTM calling plan requires that an MSP dedicate an entire NXX for this option.
- c. Two options are available with the LTM calling plan. LTM - Option 1 provides whole minute upward rounding for each call and LTM - Option 2 provides for 1/10 minute upward rounding for each call. A MSP can have only one option for all accounts.

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Issue Date: October 9, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: November 15, 1995



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION P  
ORIGINAL SHEET 8

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INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)

A. GENERAL (Cont'd)

18. Optional Land to Mobile (LTM) Calling Plan. (Cont'd)

- d. Usage for LTM is billed by rounding each call according to the selected option totaling the time for all calls during the billing period, multiplying the total time by the appropriate rate per minute, and rounding the result to the nearest whole cent (eg. \$100.18 = \$100.20). For LTM Option 2, there is an initial period of 18 seconds for all calls and the additional period for all calls in 6 seconds.

19. Usage Charges - Miscellaneous

When the Company relies on data supplied by the MSP to prepare and render a bill to the MSP, a right of audit by the Company is reserved. The audit of the Call records shall be performed by an independent third party at the Company's discretion, but by no more than once a year. If the reported traffic is found to be understated by more than 5% (five percent), the MSP shall reimburse the company for the reasonable cost of the audit.

20. Miscellaneous Information - Types of Interconnection Service

- a. The MSP shall provide a voice intercept announcement of distinctive tone signals to the calling party when a call is directed to a number that is not assigned by the carrier.
- b. The MSP shall return answer supervision on all calls except that routed to certain recordings indicating network conditions.

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Issue Date: October 9, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: November 15, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION P  
ORIGINAL SHEET 9

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INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)

A. GENERAL (Cont'd)

20. Miscellaneous Information - Types of Interconnection Service  
(Cont'd)

- c. These services are four wire circuits using only multifrequency address pulsing with wink start operation and E&M supervision.
- d. Type 1 Interconnection
  - 1. A Type 1 interconnection is a connection between a Company and office and a MSP's point of termination. Within a Type 1 interconnection the MSP can establish connection to the Company's other CO's and other carriers through the connecting CO.
  - 2. The Trunk groups containing the Type 1 interconnection must be presubscribed to an interexchange carrier (IC) chosen by the MSP to complete interLATA calls. The MSP can access other IC's by using the 10XXX code.
  - 3. Selective class of Call Screening or Call Restriction Services are optional services available with Type 1 service, subject to the availability of suitably equipped CO's.
- e. Type 2A Interconnection
  - 1. A Type 2A interconnection is a connection between a Company access tandem or local tandem office to a MSP's point of termination. The MSP's switch acts like an end office.

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Issue Date: October 9, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: November 15, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION P  
ORIGINAL SHEET 10

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INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)

A. GENERAL (Cont'd)

20. Miscellaneous Information - Types of Interconnection Service  
(Cont'd)

e. Type 2A Interconnection (Cont'd)

2. The Type 2A interconnection can be optioned so that the MSP switch appears either an equal access end office or a non-conforming end office.
3. If a Type 2A interconnection is optioned for 2 way inward (to the MSP), dedicated NXX to the MSP is required.
4. Type 2A interconnection cannot be used to access DA (Directory Assistance), Operator Services or 911 Service.

f. Type 2B Interconnection

1. This type of connection is a connection between the Company end office to the MSP's point of termination. This type of connection provides a high usage route to/from NXX codes located in the end office.

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Issue Date: October 9, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: November 15, 1995

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**SECTION P  
ORIGINAL SHEET 11**

INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)

- A. GENERAL (Cont'd)  
21. Rates & Charges

Unless otherwise specified, the following charges apply to Type 1 interconnection services.

	Non Recurring Charge	Monthly Rate
A. MSP Line	\$22.00	\$29.40
B. MSP TRUNK	\$22.00	\$35.90
C. Voice Grade Service		
1. Local Loop*		
(a) Local loop, 1st	\$335.00	\$45.00
(b) Local loop, each add'l**	\$145.00	\$45.00
2. Signaling		
(a) E & M (per loop)	\$44.00	\$10.00
3. CO Equipment Termination		
(a) Trunk Termination (per loop)	\$24.60	\$37.55
4. Interoffice Channels***		
(a) 0 through 8 miles, fixed charge (per channel)	\$96.00	\$30.00
(b) 0 through 8 miles, per airline mile or fraction thereof	-	\$ 2.05
(c) 9 through 25 miles, fixed charge (per channel)	\$96.00	\$30.00
(d) 9 through 25 miles, per airline mile or fraction thereof	-	\$ 2.00
(e) Over 25 miles, fixed charge (per channel)	\$96.00	\$30.00
(f) Over 25 miles, per airline mile or fraction thereof	-	\$ 1.95

\* A local loop extends from the carrier location to the serving wire center.

\*\* Each additional loop from the same carrier location to the same wire center.

\*\*\* Interoffice channels are required when the carrier requests connection to a wire center which is not the normal serving wire center for the carrier location

**Issue Date: October 9, 1995**  
**Issued By: Craig Gunderson**  
**Title: General Manager**

**Effective Date: November 15, 1995**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION P  
ORIGINAL SHEET 12

INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)

A. GENERAL (Cont'd)

21. Rates & Charges (Cont'd)

D. DS1 Service\*\*\*\*

1. Twenty Four Voice Equivalent channel increments

(a) Facilities

- (1) Facilities are provided at the rates specified in rates specified in the South Central Bell Private Line Services Tariffs with which the Company concurs. Note that any service establishment fee for these services is applicable.

(b) Trunk Termination

	<u>Non Recurring Charge</u>	<u>Monthly Rate</u>
(1) At the Company Switch	\$90.00	\$204.25

2. Less than twenty four voice equivalent channel increments.

a. Facilities

- (1) Facilities are provided at the rates specified in the South Central Bell Private Line Services Tariffs with which the Company concurs. Note that any service establishment fee for these services is applicable.

\*\*\*\* DS1 Service denotes 24 voice grade channel encoded at 1.544 Mbps in accordance with the North America hierarchy of digital signal levels.

Issue Date: October 9, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: November 15, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION P  
ORIGINAL SHEET 13

INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)

A. GENERAL (Cont'd)

21. Rates & Charges (Cont'd)

D. DS1 Service (Cont'd)

2. Less than twenty four voice equivalent channel increments  
(Cont'd)

(b) Channelization

- (1) Channelization is provided at the rates specified in the South Central Bell Private Line Services Tariffs, with which the Company concurs. This will include a basic system of 24 channels at the CO, plus feature activation charges for the number of channels ordered.

(c) Voice grade trunk terminations

- (1) When less than 24 channels are provided on DS1 Service, rates and charges for voice grade trunk terminations apply in addition to facility and channelization rates and charges, for one-way inward MSP trunks, Type 1, Type 2A and Type 2B circuits. A voice grade trunk termination applies for each channel activated.

	Nonrecurring	Monthly	Charge	Rate
(a) MSP Trunks				
(1) Direct Inward Dialing Termination	\$50.00			\$24.00
(b) Type 1, 2A or 2B circuits				
(1) Per voice equivalent channel activated	\$24.60			\$37.55

Issue Date: October 9, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: November 15, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION P  
ORIGINAL SHEET 14

INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)

A. GENERAL (Cont'd)

E. Usage Rates

1. The following usage rates apply to mobile originated calls\* as defined in P.7.A.17

Rate per <u>Min. of use</u>
\$0.02353

2. The optional LTM calling plan is offered at the following rates:

	<u>Rate per</u> <u>Min. of use</u>
(a) LTM - Option 1 (upward rounding to the next whole min.)	\$0.07977
(b) LTM - Option 2 (upward rounding to the next 1/10 min.)	\$0.08979

F. NXX Establishment Charge

1. The following charge applies to the establishment of a dedicated NXX or the subsequent movement of that NXX to a different CO in the Company territory

	<u>Non recurring</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>
(a) Per NXX established	\$4,300.00	N/A

\* Where the number of messages must be used for bill preparation, a per call charge of mobile originated traffic of \$0.0525 will apply.

Issue Date: October 9, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: November 15, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION Q  
ORIGINAL SHEET 1

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Q.1 DIRECTORY ASSISTANCE CONCURRENCE

Frontier Communications of Georgia, Inc. concurs in the standard long distance message telecommunications service directory assistance service rates, rules and regulations governing such services as filed by the Southern Bell Telephone and Telegraph Company, together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. Frontier Communications of Georgia, Inc. hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Frontier Communications of Georgia, Inc. subject to the jurisdiction of the Georgia Public Service Commission as it applies.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section 5  
First Revised Contents Sheet 1  
Superseding Original Contents Sheet 1

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INTRASTATE ACCESS SERVICE

CONTENTS

	<u>Sheet No.</u>	
A. Intrastate Access Services Concurrence	1	
B. Rates and Charges	1	
C. Feature Group A & B Access	3	
		(D)
D. Billing and Collection	4	(T)

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Issue Date: October 31, 2001  
Issued By: Richard Howard  
Title: General Manager

Effective Date: November 1, 2001

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.**

**Section S  
Fourth Revised Sheet 1  
Superseding Third Revised Sheet 1**

**INTRASTATE ACCESS SERVICE**

**A. Intrastate Access Services Concurrence**

For switched access rates, Frontier Communications of Georgia, Inc. adopts the Exchange Carrier Association's Interstate Access Charge Tariff for intrastate use effective as of July 1, 1995, as approved by the FCC. For other access rates, Frontier Communications of Georgia adopts the Exchange Carrier Associations' Interstate Access Charge Tariff for intrastate use effective as of July 1, 1991, as approved by the FCC. This tariff was filed with the FCC by the ECA on behalf of the ECA's member companies (this Company is a member Company of ECA). This tariff includes all the rules, regulations, rates and charges under which interstate access services will be offered. Exceptions to this adoption of the tariff schedules are as follows:

(T)  
(T)  
|  
(T)

**B. Rates and Charges**

1.	Carrier Common Line	
	Terminating - Premium, per access minute	\$0.0097
	Originating - Premium, per access minute	\$0.0097
2.	Tandem Transport Facility - Premium per access minute, per mile	\$0.000125
3.	Tandem Transport Termination - Premium per access minute	\$0.000539
4.	Tandem Switching - Premium per access minute	\$0.000937
5.	Network Blocking Per Blocked Call Applies to FGD only	\$0.029700
6.	Residual Interconnection Charge Premium, per access minute	\$0.013635

**Issue Date: February 28, 2008**  
**Issued By: Sue Malone**  
**Title: Local Manager**

**Effective Date: March 30, 2008**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section 5  
Third Revised Sheet 2  
Superseding Second Revised Sheet 2

INTRASTATE ACCESS SERVICE

B. Rates and Charges (Cont'd)

7. Switched Access

Local Switching (LS2) - Premium per access minute	\$0.0407 (I)
Local Switching (LS1) - Premium per access minute	\$0.0407 (I)
Information Surcharge - Premium per 100 access minutes	\$0.0165 (R)

8. Switched Access Service for 800 Database Portability

a) Nonrecurring Charges

Local Transport - Installation per Line or Trunk	\$324.00
Directory Access Installation charge per Trunk	\$324.00
Interim NXX Translation Per Order per Lata or Market Area	\$104.00
FGC and FGD Conversion of Multifrequency Address Signaling to SS7 Signaling or SS7 Signalling to Multifrequency Address Signalling	\$242.00
- per 24 trunks converted or fraction thereof on a per order basis	

Issue Date: June 1, 2000  
Issued By: Richard Howard  
Title: General Manager

Effective Date: July 1, 2000

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section 5  
Original Sheet 3

INTRASTATE ACCESS SERVICE

B. Rates and Charges (Cont'd)

8.	Switched Access Service for 800 Database Portability	(Cont'd)
	b) Common Channel Signaling Network Connection	
	Signaling Network Access Link	
		<u>Rate</u>
	- Signaling Mileage Facility per mile	\$5.83
	- Signaling Mileage Termination per termination	\$58.52
		<u>Non-Recurring Charge</u> <u>Rate</u>
	- Signaling Entrance Facility per Facility	\$176.00                      \$75.64
	STP Port	
	- Per Port	\$886.00
	c. 800 DataBase Access Service Queries	
	Per Query	
	Basic	0.0080
	Vertical Feature	0.0084

C. Feature Group A and Access

In compliance with the Public Service Commission order, Docket number 3430-U, dated September 16, 1985, Feature Group A and B service will be assessed at the premium (Feature Group C and D) access rate. All access charges relating to Feature Group A service will be assessed to the IC, not the end user.

Issue Date: April 24, 1998  
 Issued By: Richard Howard  
 Title: General Manager

Effective Date: June 1, 1998

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

Section 5  
Third Revised Sheet 4  
Superseding Second Revised Sheet 4

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INTRASTATE ACCESS SERVICE

(D)

(D)

D. Billing and Collection

(T)

Billing and Collection Services are offered on a contractual basis.

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Issue Date: October 31, 2001  
Issued By: Richard Howard  
Title: General Manager

Effective Date: November 1, 2001

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION T  
ORIGINAL SHEET 1

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PRIVATE LINE TELEPHONE SERVICE

A. GENERAL

1. Private line telephone service is the provision of required facilities, including channels and station equipment having no connection with a central office, which will enable a customer to communicate orally, by Direct Current Pulses, or data between specified locations. All facilities required for this service are furnished by the telephone company on a full period basis only.
2. The service equipment and channels provided under this section are not furnished for the commercial trans-mission of communications between exchanges nor for the use in competition with any form of service rendered by the telephone company or its connecting companies.
3. The rates specified herein are applicable where facilities are available and when standard transmission can be obtained without the use of special equipment. If special equipment is required to render satisfactory service, such special equipment shall be charged for in addition to the applicable charges for standard equipment.
4. Where there is customer owned and maintained equipment, special service charges will apply when trouble, other than telephone company trouble, requires telephone personnel to be present at the customer's site or the central office, or any other part of the facility.
5. Where special or unusual configurations are required for this service - one that has limited requirements by other customers of the company - either an

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION T  
ORIGINAL SHEET 2

PRIVATE LINE TELEPHONE SERVICE

installation charge or termination charge may be required at the option of the company. Such charge shall be at least equal to the total nonrecovered in-plant cost plus taxes, overhead, and profit.

B. RATES

1. For the initial one-half mile of circuit or fraction thereof, circuit measurement, per month . . . . . \$ 6.00
2. For each additional one-quarter mile of circuit or fraction thereof circuit measurement, per month. . . . . 1.00
- 3.
4. Nonrecurring installation charge, in addition to service connection charges, if any. . . . . see above

Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION T  
ORIGINAL SHEET 3

PRIVATE LINE TELEPHONE SERVICE

While the telephone company installs cable for its own use, based on the study of telephone development in specific locations, it occasionally becomes expedient to lease such cable pairs when idle for various purposes. At no time will this service take precedent over the requirement for these facilities to provide a customer with telephone service.

It is clearly understood by parties leasing cable pairs, including common carriers, that the telephone company may with minimum notice terminate said lease for such periods as may be required to provide telephone service when it would require these leased facilities to provide same.

For the purpose of this Tariff, a leased cable pair is one which begins at the telephone company central office main frame and terminates at some location. Telephone company central office main frame shall be considered as a single pair. No facility rearrangements will be made to accommodate leased cable pairs.

Monthly rate:

Each pair within base rate area of each exchange . . . . .	\$10.75
Each pair 1/4 mile or fraction thereof beyond base rate are additional . . . . .	1.25
Loading, balancing, and/or equalizing . . . . .	2.50

Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION T  
ORIGINAL SHEET 4

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LEASING CABLE PAIRS

Installation charge:

Each pair . . . . .	\$10.00
Loading, balancing, and/or equalizing. . . . .	25.00

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**SECTION T  
ORIGINAL SHEET 5**

RADIO LOOPS AND SPECIAL CIRCUITS

- A. Channels for services not specifically names elsewhere in this Tariff, and for purposes other than telephonic communication, will be furnished where facilities are available and where in the judgment of the telephone company the use to be made of such Channels is not contrary to regulations.
- B. Channels for program transmission in connection with radio broadcasting and rates:
  - 1. Appropriate service connection charges for local channel will apply as provided elsewhere in this Tariff.
  - 2. Mileage charge per channel:

	<u>Per Month</u>	<u>One Week or Less</u>
(a) First 1/4 airline mile where both terminals of the channel are within the operating territory of the telephone company. . .	\$3.50	\$1.75
(b) Each additional 1/4 airline mile. . . . .	1.25	0.625

Note: If the use to which these channels are to be put requires that they be equalized or balanced, the initial equalization or balancing and future adjustments shall be done by the subscriber, or if done by the telephone company, the cost thereof will be billed to the subscriber.

**Issue Date: May 2, 1995**  
**Issued By: Craig Gunderson**  
**Title: General Manager**

**Effective Date: June 2, 1995**

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION T  
ORIGINAL SHEET 6

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RADIO LOOPS AND SPECIAL CIRCUITS

3. The telephone company does not hold itself out to furnish channels with a transmission level of a better grade than circuits used for normal telephonic communication and will do so only if physically and economically practicable from the company's standpoint.
4. The subscriber must agree that the volume of electrical input on such channels will be maintained at a level sufficiently low so as not to cause interference with other services of the telephone company.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION T  
ORIGINAL SHEET 7

TEMPORARY BROADCAST FACILITIES

A. GENERAL

1. This is a service to nonsubscribers of the Frontier Communications of Georgia, Inc., requiring a short period connecting arrangement for use in special broadcast assignments.
2. Subscribers of the company requiring facilities for program transmission in connection with radio broad-casting may be furnished service under another section of this Tariff.
3. Due to the nature of this service offering, the company must limit its use to a maximum period of seven days.
4. Service connection charges found elsewhere in this Tariff will apply.

B. RATES

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Station . . . . .	N/C	B-1
Coupler . . . . .	\$10.00	\$5.00

Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION U  
FIRST REVISED CONTENTS SHEET 1  
SUPERSEDING ORIGINAL CONTENTS SHEET 1

INTEGRATED SERVICES DIGITAL NETWORK SERVICES

CONTENTS

	<u>SHEET NO.</u>	
A. <u>Integrated Services Digital Network Service*</u>	1	(C)
1. General	1	
2. Definition of Terms	1	
3. Rules and Regulations	1	
B. <u>Basic Integrated Services Digital Network Service*</u>	3	(C)
1. General	3	
2. Standard Features	4	
3. Optional Features	4	
4. Rates and Charges	5	

\* Integrated Services Digital Network Service and Basic Integrated Services Digital Network Service are grandfathered and limited to existing customers at existing locations as of March 18, 2022. Moves, additions or changes will not be permitted. (N)

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<b>Issue Date:</b>	<b>February 16, 2022</b>	<b>Effective Date:</b>	<b>March 18, 2022</b>
<b>Issued By:</b>	<b>Regulatory Affairs</b>		
<b>Title:</b>	<b>Senior Vice President</b>		

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION U  
FIRST REVISED SHEET 1  
SUPERSEDING ORIGINAL SHEET 1

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INTEGRATED SERVICES DIGITAL NETWORK SERVICES

A. Integrated Services Digital Network Service\* (C)

1. General

Integrated Services Digital Network (ISDN) Service is a local exchange telecommunications service that provides integrated voice and data communications capability. ISDN Service supports the simultaneous transmission of circuit-switched voice and circuit-switched data over a single exchange access line.

2. Definition of Terms

- a. B-Channel (Bearer Channel) - is a 64 kilobit per second (kbps) digital channel capable of transporting circuit-switched voice and circuit-switched data.
- b. D-Channel (Delta Channel) - is a 16 kbps digital channel used to transport signaling and control information.
- c. Basic ISDN - is ISDN service that provides a customer two B-channels and one D-channel.
- d. Digital Subscriber Loop - is the Basic ISDN access facility from the central office to the customer's premise.

\* Integrated Services Digital Network Service is grandfathered and limited (N)  
to existing customers at existing locations as of March 18, 2022. Moves, (N)  
additions or changes will not be permitted. (N)

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<b>Issue Date:</b>	<b>February 16, 2022</b>	<b>Effective Date:</b>	<b>March 18, 2022</b>
<b>Issued By:</b>	<b>Regulatory Affairs</b>		
<b>Title:</b>	<b>Senior Vice President</b>		

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION U  
FIRST REVISED SHEET 2  
SUPERSEDING ORIGINAL SHEET 2

INTEGRATED SERVICES DIGITAL NETWORK SERVICES

A. Integrated Services Digital Network Service\* (Cont'd) (C)

3. Rules and Regulations

a. General

1. The customer or the customer's authorized agent will be responsible for the procurement of associated ISDN compatible customer premises equipment (CPE) and will provide the necessary information required by the Company to provide ISDN service.
2. The Company shall terminate ISDN Service at the Company Network Interface Device (NID).
3. The minimum contract period for the service is one month.
4. One directory listing will be provided with Basic ISDN Service. Additional listings are available as specified in Section F of this tariff.

b. Availability

1. ISDN Service will be offered only in exchanges selected by the company based on customer demand.
2. Basic ISDN Service will be available for lines greater than 18 kilofeet in total length from the serving central office only if single line loop extension equipment can be deployed.
3. Basic ISDN Service may not be available and/or compatible with certain other services.
4. Basic ISDN Service will not work during a power failure at the customer's premise.

\* Integrated Services Digital Network Service is grandfathered and limited (N)  
to existing customers at existing locations as of March 18, 2022. Moves, (N)  
additions or changes will not be permitted. (N)

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Issue Date: February 16, 2022 Effective Date: March 18, 2022  
Issued By: Regulatory Affairs  
Title: Senior Vice President

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION U  
FIRST REVISED SHEET 3  
SUPERSEDING ORIGINAL SHEET 3

INTEGRATED SERVICES DIGITAL NETWORK SERVICES

A. Integrated Services Digital Network Service\* (Cont'd) (C)

3. Rules and Regulations (Cont'd)

c. Indemnification

1. The customer shall indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any other party or person arising, in whole or in part, out of customer's use of this service. Indemnification shall include, but is not limited to, costs and attorney's fees.
2. The Company shall have no liability for monetary damages (including without limitation claims for direct, indirect, special, incidental or consequential damages, whether or not the Company has been advised of the possibility of such damages), arising from any failures, errors, malfunctions or omissions of ISDN Service, whether or not arising from or relating to any ordinary negligence by the Company. The Company's liability shall be limited to the amount charged by the Company for the service during the period of service interruption.

B. Basic Integrated Services Digital Network (Basic ISDN) Service\* (C)

1. General

Basic ISDN Service provides a customer two 64 kbps channels (B-channels) and one 16 kbps channel (D-channel). The channels are switched communication paths providing end user access to a variety of circuit-switched services including data, image, voice and video.

\* Integrated Services Digital Network Service and Basic Integrated Services Digital Network Service are grandfathered and limited to existing customers at existing locations as of March 18, 2022. Moves, additions or changes will not be permitted. (N)

Issue Date: February 16, 2022  
Issued By: Regulatory Affairs  
Title: Senior Vice President

Effective Date: March 18, 2022





GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION U  
THIRD REVISED SHEET 5  
SUPERSEDING SECOND REVISED SHEET 5

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INTEGRATED SERVICES DIGITAL NETWORK SERVICES

B. Basic Integrated Services Digital Network (Basic ISDN) Service\* (Cont'd) (C)

3. Optional Features (Cont'd)

c. Depending on the CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available, or may be offered via an access code.

4. Rates and Charges

a. Basic ISDN Service is offered on a flat-rate basis.

b. Extended Area Service (EAS) rate increments if any, are applied per B-channel.

c. The following rates and charges apply in addition to applicable rates and charges for other services provided by the Company.

1. Access Line Options

a)

\* Basic Integrated Services Digital Network Service is grandfathered and limited to existing customers at existing locations as of March 18, 2022. Moves, additions or changes will not be permitted. (N)  
(N)  
(N)

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Issue Date: February 16, 2022  
Issued By: Regulatory Affairs  
Title: Senior Vice President

Effective Date: March 18, 2022

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**SECTION U  
THIRD REVISED SHEET 6  
SUPERSEDING SECOND REVISED SHEET 6**

INTEGRATED SERVICES DIGITAL NETWORK SERVICES

B. Basic Integrated Services Digital Network (Basic ISDN) Service\* (Cont'd) (C)

4. Rates and Charges (Cont'd)

c. (Cont'd)

1. Access Line Options (Cont'd)

b) Option 2, per line  
Both B-channels: alternate circuit-switched voice/data

- unlimited data usage, and up to two Primary Directory Numbers per line.

	<u>Monthly Rate</u>	
	<u>Residential</u>	<u>Business</u>
1-100 Lines	\$78.00 (ISUNL)	\$78.00 (ISUNL)
101+ Lines	ICB	ICB

2. Nonrecurring Charges

In addition to the following charges, the complex service order charges applicable in Section D of this tariff shall apply.

a) Initial Nonrecurring charge, per line

	<u>Nonrecurring Charge</u>	
	<u>Residential</u>	<u>Business</u>
	\$125.00 (ISDNI)	\$125.00 (ISDNI)

\* Basic Integrated Services Digital Network Service is grandfathered and limited to existing customers at existing locations as of March 18, 2022. Moves, additions or changes will not be permitted. (N)

<b>Issue Date:</b>	<b>February 16, 2022</b>	<b>Effective Date:</b>	<b>March 18, 2022</b>
<b>Issued By:</b>	<b>Regulatory Affairs</b>		
<b>Title:</b>	<b>Senior Vice President</b>		

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION U  
SECOND REVISED SHEET 7  
SUPERSEDING FIRST REVISED SHEET 7

INTEGRATED SERVICES DIGITAL NETWORK SERVICES

B. Basic Integrated Services Digital Network (Basic ISDN) Service\* (Cont'd) (C)

4. Rates and Charges (Cont'd)

c. (Cont'd)

3. Data Usage Charges

a)

4. Optional Features

a) Additional Basic ISDN Service features:

Additional Primary Directory Number, per number

<u>Monthly Rate</u>	
<u>Residential</u>	<u>Business</u>
\$4.00	\$4.00
(ISAD#)	(ISAD#)

Additional Call Appearance, per appearance

<u>Monthly Rate</u>	
<u>Residential</u>	<u>Business</u>
\$1.00	\$1.00
(ISACA)	(ISACA)

\* Basic Integrated Services Digital Network Service is grandfathered and limited to existing customers at existing locations as of March 18, 2022. Moves, additions or changes will not be permitted. (N) (N) (N)

Issue Date: February 16, 2022  
Issued By: Regulatory Affairs  
Title: Senior Vice President

Effective Date: March 18, 2022

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION U  
FIRST REVISED SHEET 8  
SUPERSEDING ORIGINAL SHEET 8

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INTEGRATED SERVICES DIGITAL NETWORK SERVICES

B. Basic Integrated Services Digital Network (Basic ISDN) Service\* (Cont'd) (C)

4. Rates and Charges (Cont'd)

c. (Cont'd)

4. Optional Features (Cont'd)

b. When the optional features are ordered as part of an initial installation of Basic ISDN Service, there is no service connection charge for these services.

c. When the optional features are ordered or modified after 30 days of the initial installation of Basic ISDN Service, the Service Order Change charge will apply as specified in Section D of this tariff.

Only one service charge will appear when multiple features are added or changed as part of the same service order.

\* Basic Integrated Services Digital Network Service is grandfathered and limited to existing customers at existing locations as of March 18, 2022. Moves, additions or changes will not be permitted. (N)  
(N)  
(N)

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Issue Date: February 16, 2022  
Issued By: Regulatory Affairs  
Title: Senior Vice President

Effective Date: March 18, 2022

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION W  
SECOND REVISED SHEET 1  
SUPERSEDING FIRST REVISED SHEET 1

OPERATOR SERVICES

General

When Operators assist in completing a local or toll call, Operator Service Charges will apply in addition to other applicable rates and charges set forth elsewhere in this tariff.

Definitions

Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

Live Operator Fee

In addition to other operator service charges set forth in this section, a live operator fee is applied when the customer chooses to speak with a live operator. The customer is informed by the automated system of the applicable charges prior to connection to the operator. The charge will be collected at the time of payment processing.

This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- Customer is requesting a call to an emergency service.
- Call cannot be made by the automated system.

Operator Assisted - Corrections

Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.

(N)

(N)

Issue Date: October 17, 2019  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: November 16, 2019

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, LLC  
STATESBORO, GEORGIA

SECTION W  
SECOND REVISED SHEET 2  
SUPERSEDING FIRST REVISED SHEET 2

OPERATOR SERVICES

Definitions (Cont'd)

Operator Assisted Person to Person

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

Operator Assisted Station to Station

A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Operator Assisted Time and Charges

A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call.

Rates

Operator Assisted Station to Station	\$2.00
Operator Assisted - Corrections	2.00
Operator Assisted Person to Person	3.00
Operator Assisted Time and Charges	1.50
Collect	2.00
Billed to Third Number	2.00
Live Operator Fee	1.50

(N)

Issue Date: October 17, 2019  
Issued By: Jaclyn Cason  
Title: General Manager

Effective Date: November 16, 2019





GENERAL SUBSCRIBER SERVICES TARIFF

SECTION Z

OBSOLETE SERVICE OFFERINGS

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 1

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JACK AND PLUG EQUIPMENT

- A. Jack and plug equipment is available in connection with all classes of services, except Coin Box Service. All jacks on a line must be in the same building.
- B. The number of portable and permanently connected telephones allowed on any one line shall not exceed the number of permanently connected telephones permitted for the class of service involved.
- C. Mounted spring jacks of flush or non-flush type, plugs and associated wiring will be furnished at the following installation charges in addition to the appropriate service connection charges:
  - \$5.00 each jack
  - \$5.00 each plug

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 2

PRIVATE BRANCH EXCHANGE (PBX) SERVICE

0. The following schedules will apply for either business or residence subscribers' service and are applicable except:
1. When multiple positions are required, and
  2. When a set of batteries is required for power (the battery eliminator and sub-cycle are the normal source of power.)

1 cordless board up to 25 stations . . . . .	\$20.00
Cord boards non-multiple up to 100 stations. . . . .	\$50.00
Conference circuits 4 jacks non-repeater type. . . . .	\$ 5.00

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Issue Date:	October 3, 1997	Effective Date:	November 3, 1997
Issued By:	Craig Gunderson		
Title:	General Manager		

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 2

RECORDER CONNECTOR

In compliance with Federal Communications Commission Public Notice 60591, in the matter of the use of recording devices in connection with telephone service of customer-owned voice recording equipment with the facilities of the telephone company shall be made only through recorder-connector equipment which contains a recorder tone device automatically producing a distinctive recorder tone that is repeated at intervals of approximately fifteen seconds when the recorder equipment is in use. Permanent connection shall be made only through recorder-connector equipment furnished, installed and maintained by the telephone company.

Installation charge . . . . .	\$20.00
Monthly . . . . .	4.00

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Issue Date:	October 3, 1997	Effective Date:	November 3, 1997
Issued By:	Craig Gunderson		
Title:	General Manager		

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 3

HAND FREE TELEPHONE SERVICE

A. Hand free telephone service, sometimes called a loud speaker telephone, is a system whereby one-way and two-way telephone conversations may take place without holding the telephone handset. This can be done on a receive only basis or on a transmit and receive basis.

B. The monthly rates and installation charges quoted in this Tariff are in addition to the normal monthly rates associated with the station to which it is connected, as well as any service connection charge applicable.

C. The necessary outlet and commercial power for the operating of the distant talking set is provided by the customer.

D. MONTHLY RATE

Receive only . . . . .	\$ 5.00
Transmit and receive . . . . .	8.00

E. INSTALLATION CHARGE

Receive only . . . . .	\$ 5.00
Transmit and receive . . . . .	10.00

\*These charges include the necessary associated equipment such as regulated and filtered power supplies along with their maintenance.

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Issue Date:	May 2, 1995	Effective Date:	June 2, 1995
Issued By:	Craig Gunderson		
Title:	General Manager		

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 4

**\*TRIMELINE, \*TRENDLINE, \*SLENDERET TYPE TELEPHONES**

- A. The \*Slenderet telephone is a small telephone of special design incorporating an illuminated dial and a recall button (auxiliary hookswitch) in the handset handle and a standard length retractable cord. It is available in either desk or wall models and in certain colors.
- B. The customer is required to furnish suitable commercial power and a convenient outlet for the operation of the lamp in the illuminated dial. The telephone company will furnish the necessary equipment and wiring from the convenience outlet.

C. RATES

The following charges, including the provision of a standard color and a standard length retractable cord, are in addition to regular service connection, move and change charges and monthly rates applicable to the service with which it is associated:

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Slenderet telephone, each . .	\$5.00	\$1.10

\*Registered trademarks for the several manufacturers of this same type instrument. In this Tariff the Slenderet trade name will be used and means any make of this type telephone.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 5

AUTOMATIC RECORDING AND ANSWERING SERVICE

A. GENERAL

The term "Automatic Answering Device" or electronic secretary is a special service to customers whereby the customer of this company can have his telephone answered by an electronic device when it is not attended and the device will deliver a message to the caller.

B. POWER REQUIREMENTS

Each of the before listed items requires 105-130 volts A.C. Access to standard electrical outlets is to be furnished by the customer.

C. MONTHLY RATES

1. Code-A-Phone 180

Announcement only, length of message determined by the length of optional cassette . . . . . \$3.50

2. Code-A-Phone 200

Announcement only, length of message is not changeable, either 3 or 6 minutes . . . . . 9.75

3. Code-A-Phone 360

Announcement and record set provides for announcement from 15 seconds to 180 seconds. Incoming message length

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Issue Date: May 2, 1995 Effective Date: June 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 6

AUTOMATIC RECORDING AND ANSWERING SERVICE

	limited to length of announcement tape, less lapsed time of the recorded announcement . . . . .	\$4.25
4.	Code-A-Phone 370  Announcement and record set has same features as Code-A-Phone 360 listed above with an addition of voice control of incoming message recorder . . . . .	5.50
5.	Code-A-Phone 222  Announcement and record set provides variable outgoing announcement and full voice control of incoming message recorder . . . . .	7.75
6.	Code-A-Phone 333  Remote announcement and record set provides message playback from any telephone . . . . .	10.50
7.	Code-A-Phone 555  Remote announcement and record set provides remote message playback, announcement change, message back- space, and message cancellation . . . . .	14.75

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995





GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 8

AUTOMATIC RECORDING AND ANSWERING SERVICE

1.	Answer only machine . . . . .	\$15.00
2.	Answer and record machine . . . . .	15.00
3.	Answer and record, remote playback machine. . . . .	15.00
4.	Call diverter . . . . .	15.00
5.	Multi-line adapter. . . . .	25.00

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 9

KEY ABX SYSTEMS

B. CONDITIONS

3. Individual stations added to, or reconnected on an operating key ABX system, shall carry the installation charge specified elsewhere in this Tariff if additional cabling is required. If no additional cable is required, only the charge listed in Section C of this tariff will apply.
4. Key ABX equipment may be provided outside the base rate area but within the exchange area.
5. Stations for Key ABX may be provided in any standard color available from the equipment manufacturer at no additional cost when these instruments are available at no significant cost to the company.
6. Audible signals (bell or buzzer) in excess of one signal device per station may be provided. The rates for these units are specified in other sections of this Tariff.

C. MONTHLY RATES

1. Type 1 - (two line, twist key or button), nonexpandable Key ABX requiring minimum common equipment. There is no built-in signaling system between stations.

Monthly rates for Type 1 system:

Common equipment . . . . . N/C  
Each telephone (including keys) . . . . . \$1.50

2. Type 2 - (Kellogg or Stromberg-Carlson 3-line Key ABX in Call Director Styling), Type 2 systems may provide in nonexpandable from up to two lines equipped with hold and one interconnection line. Full Selective

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 10

KEY ABX SYSTEMS

Signaling between stations by use of dial only (not pushbutton) type telephones.

Monthly rates for Type 2 system:

Common equipment, no interconnecting equipment. . . . .	N/C
Common equipment, for maximum of 9 stations. . . . .	6.00
Common equipment, for maximum of 19 stations. . . . .	10.00
Each trunk at 1-1/2 times B-1 rate	
Each telephone (includes key, lamp and assembly). . . . .	2.50

3. Type 3 - (Stromberg-Carlson 1A2 - 1700 series or equivalent), this is an expandable, full feature Key ABX which may provide service from two to ten trunks, one intercom line with hold and lamp supervision features on each trunk, flash and common audible signaling.

Monthly rates for Type 3 system:

Common equipment for maximum of 9 stations. . . . .	15.00
Additional intercom, each . . . . .	5.00
Common equipment for maximum of 18 stations. . . . .	20.00
Additional intercom, each . . . . .	10.00
Common equipment for maximum of 27 stations. . . . .	25.00
Additional intercom, each . . . . .	15.00
Each trunk at 1-1/2 times B-1 rate. . . . .	
Each telephone - 6 button key, lamp and buzzer assembly . . . . .	3.50
Each telephone - 12 button key, lamp and buzzer assembly. . . . .	6.00
Each telephone - 18 button key, lamp and buzzer assembly. . . . .	15.00

Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 11

KEY ABX SYSTEMS

4.	Key ABX System installation charges, nonrecurring:	
	Each extension ( 6 button) . . . . .	12.00
	Each extension (12 button) . . . . .	18.00
	Each extension (18 button) . . . . .	25.00
5.	Line exclusion per line, per month. . . . .	1.00
6.	Busy lamp field, per month. . . . .	2.50

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 12

PRIVATE BRANCH EXCHANGE (PBX) SERVICE

- B. All PBX and PABX installations are custom engineered and installed to fit the particular requirements a specific customer may have. The period for which a private branch exchange will be installed by contract. The investment required and the limited demand for this type equipment makes it necessary that such facilities not be extended to any applicant whose credit and responsibility is not satisfactorily established.
- C. All operations at the customer's premises must be performed at the expense of the customer and must conform with whatever regulations the telephone company may consider necessary in order to maintain a proper standard of service. Suitable commercial power, including outlets which may be required for operation of the power equipment associated with PBX equipment must be furnished by the customer. The customer will also provide a mutually acceptable location and floor space in the quantity and quality required by the telephone company.
- D. ...and stations.
- G. All standard power plants will be of the battery-eliminating type. An additional charge will be necessary if standby or battery power is required.
- H. Contracts covering private branch exchange are taken for initial periods with terminating charges.
- I. Initial contract periods apply to new installations and subsequent major additions and will include all equipment and materials assignable to the new installation or major addition. Contract terms on the basic types of private branch exchange systems are by contract.
- K. On all private branch exchange systems an installation charge applies. This charge is the cost of labor and materials required for installation except the cost of switchboards, relay equipment, station apparatus, and trunk lines.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 14

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SPECIAL STATION SERVICES

Night Light Telephone Service:

This service is associated with telephone instruments not covered elsewhere in this Tariff which when the telephone receiver is lifted a light comes on.

1. Monthly rate for each telephone equipped . . . . \$ .75
2. Service connection charges as covered elsewhere in this Tariff apply.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
FIRST REVISED SHEET 15  
SUPERSEDING ORIGINAL SHEET 15

TEL-TOUCH CALLING SERVICES

(D)

(D)

(L)

A. GENERAL

1. Tel-touch calling service provides for the origination of telephone calls through the use of push button in lieu of a rotary dial.
2. The service is furnished with all grades of central office lines. It may be furnished to either one or all subscribers on party lines.
3. Push button and rotary dial instruments can both be used on a subscriber line.
4. Tel-touch calling service will be provided only from central offices where facilities are available.

A. RATES

Monthly Rate

Residence, *per line . . . . .	\$1.50
(See SECTION Z, ORIGINAL SHEET 15)	
Business, *per line . . . . .	2.00
(See SECTION Z, ORIGINAL SHEET 15)	
Trunk line . . . . .	3.00
* On multi-party lines, rate is applicable per subscriber.	

C. APPLICATION OF CHARGES

With the establishment of tel-touch service, regular service connection charges apply.

(L)

Issue Date: July 12, 1999  
Issued By: Richard Howard  
Title: General Manager

Effective Date: August 12, 1999

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 16

SPECIAL LONG CORDS

- A. Long cords will be provided in locations where there is no evidence that service will contribute to undue abuse or damage to the equipment or cause interruptions to the service. The telephone company may completely at its option without incurring any liability refuse to install extra length cords.
- B. The telephone company may, at its option, replace special long cords when worn or damaged and apply for a charge equal to the current effective charges for special cords, or if requested by the customer, install a standard length cord replacing the special length cord for only the charge applicable to service connection charges found in another section of this Tariff.
- C. The following charges will apply for special cords requested by the customer in addition to the normal service connection charges for instrumentalities in place:
- Receiver cord or line cord, straight or retractable, \$.60 per foot.
- D. These charges apply only to standard single line telephones. Key phones, PBX extensions, pay phones, 2 line phones, etc., shall be quoted when a requirement is made known to the company.
- E. A standard cord is defined as one which is most frequently assembled at the factory which is currently providing the most instruments for the company.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 17

EXTENSION BELLS, GONGS, AND HORNS  
AND SPECIAL INDUSTRIAL SIGNALS

A. USE AND CONDITIONS

Extension bells, gongs, electronic ringers, and other special or industrial signals are offered for the purpose of providing supplemental audible signaling equipment in special or noisy locations or at points apart from location of the telephone. Extension bells, gongs, horns, and electronic ringers may not be located more than 250 feet from the nearest telephone with which they are directly connected. Special signal devices and extension bells, gongs, and horns shall not be located in areas where they will interfere or disturb other persons in the area.

B. MONTHLY RATES

1. Extension bell, not over 3 inches in diameter, operating from telephone company's central office ringing current . . . \$1.00
2. Extension bell or gong over 3 inches in diameter, operated from telephone company's central office ringing current. . . . . 1.00
3. When current to operate signal unit is standard on Key ABX or PABX power supply and this ringing current can be used it shall be considered the same as central office ringing current. . . . 1.00
4. Bell chimes for ringing device. . . . . 3.00

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 18

EXTENSION BELLS, GONGS, AND HORNS  
AND SPECIAL INDUSTRIAL SIGNALS

- |    |   |        |
|----|---|--------|
| 5. | Electronic ringers . . . . .  | \$3.00 |
| 6. | Horn or howler operated from electric<br>current supplied by subscriber, through<br>a relay switch furnished by telephone<br>company. . . . . | 4.00   |

C. INSTALLATION CHARGES

The installation of any signaling device external to the  
telephone instrument shall be found elsewhere in this Tariff.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 19

MISCELLANEOUS EQUIPMENT

A. GENERAL

There are requirements for various miscellaneous equipment items such as keys, switches, buttons, buzzers, etc. when they are not a part of nor associated with systems which would serve this function. The purpose of this Tariff is to provide a basis for furnishing this special service offering.

B. MONTHLY CHARGES

1.	One-way switch . . . . .	\$1.00
2.	Two-way switch . . . . .	1.50
3.	Three-way switch . . . . .	2.50
4.	Button . . . . .	.50
5.	Buzzer (including power supply when not a portion of any intercom system of Key ABX) . . . . .	.50
6.	Demarkation strip. . . . .	1.00
7.	Cut off switch (silences extension phone) . . . . .	.40
8.	Operators' headset . . . . .	5.00

Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 20

MISCELLANEOUS EQUIPMENT

- |     |   |        |
|-----|---|--------|
| 9.  | Outdoor telephone sets consist of a metal enclosed telephone set for outdoor use at a monthly rate in addition to the appropriate exchange rate . . . . . | \$3.00 |
| 10. | A.C. relay for actuating signals . . . . .  | 1.00   |
- C. Appropriate service connection charges as provided for elsewhere in this Tariff will also apply.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 21

SPECIAL PURPOSE INSTRUMENTS

Hard of Hearing Equipment:

1. Monthly rate for hard of hearing handsets or equipment over and above base rate . . . . . \$1.00
2. Appropriate service connection charges as provided for elsewhere in this Tariff will also apply.

(CONFIDENCER) - Noise eliminating transmitter Monthly: \$1.00

1/5/79 Regular Service Charge

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Issue Date: May 2, 1995 Effective Date: June 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 22

COUPLERS FOR CUSTOMER  
OWNED ANSWERING EQUIPMENT

A. Should a customer elect to purchase his own answering device, it shall be necessary for him to obtain from the telephone company an interconnect device or coupler. This device or coupler will remain the property of and be maintained by the telephone company. Should a customer owned device be connected through any other arrangement, the company must consider this an impairment of service not in the public interest and may terminate service until the company is confident such interconnection will not reoccur.

B. COUPLERS

1. There are many different couplers available for this type of service. After a careful description of the required characteristics a proper coupler shall be connected. In most cases, the telephone company's customer should obtain from his manufacturer or supplier the proper coupler required for his functions.

2. Installation charge:

In addition to any service connection charge applicable, an installation charge is required. . . . . \$20.00

3. Monthly charge:

Alarm coupler . . . . . \$ 4.00  
Voice coupler . . . . . 2.00  
Trunk coupler . . . . . 11.00

Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 23

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COUPLERS FOR CUSTOMER  
OWNED ANSWERING EQUIPMENT

4. Termination charge:
- (a) A termination charge may apply to all couplers installed because reuse to another application is difficult most times unless extensively modified.
  - (b) Couplers installed continuously for a period of five consecutive years shall not be subject to a termination charge.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 24

DATA PHONE SERVICE

C. RATES AND CHARGES

The following charges apply to the facilities provided and are in addition to other rates and charges applicable.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Common equipment for each group of 20 or less data sets. .	\$50.00	\$47.25
Each answer only data set (113-B). . . . .	15.00	15.00
Cabinet to house up to 20 data sets . . . . .	10.00	5.20

Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 25

SERVICE CONNECTION CHARGES

B. 1. (b) Equipment Work

Performing work at the customer's premises. Includes, but is not limited to, installing, moving, and changing inside wiring and connecting, moving, or changing terminal equipment and applies for each additional equipment work unit on the same premises and under the same service order.

C. CHARGES

2. Equipment Work

	<u>Residence</u>	<u>Business</u>
(a) First	4.00	6.00
(b) Additional for each work unit under the same service ordering	3.00	4.00

1. (d) Equipment work charges do not apply to extension stations when the subscriber picks up a portable telephone set at a telephone company office for use with jack equipment or when changing to portable stations(s) while installing jacks for which an installation charge applies.

2. (c)

(1) For moving any equipment for which a service and/or installation charge is provided, from one location to another in the same premises, a service charge and installation charge, unless otherwise expressly stated, will apply.

Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 26

SERVICE CONNECTION CHARGES

- (2) For moving any other equipment from one location to another on the same premises, a charge based on cost shall apply.

NOTE: In moving a PBX system or major component thereof, e.g. power supply or attendant's turret, the moving charges are computed as follows:

- a. The charges are specified for each trunk and station affected by the move and/or
  - b. The cost of labor, materials, and overhead necessary to move all equipment other than the trunks and stations as specified elsewhere in this Tariff.
- (d) Charges for changes requested by the subscriber, except as provided hereinafter, apply as follows:
- (1) Changes in style, color, or type of telephone set.
  - (2) For rearrangement of inside wiring on the subscriber's premises, a charge equal to the service connection charge which would apply to an inside move of the station served by the wiring to be rearranged.
  - (4) For all other changes in equipment or wiring, a charge based on the cost of labor, materials and overhead.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

Section Z  
Original Sheet 27

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SERVICE CONNECTION CHARGES

- (8) Service Connection Charges for inside moves and changes do not apply to:
- a. Inside moves or changes required for the proper maintenance of the equipment or service.
  - b. Inside moves or changes made at the time of a change in the class of service, provided such inside move or change is necessary because of the change in class of service.
  - c. When changes in the grade of service is required by this Tariff.
  - d. Inside move of a station which in the judgment of the company is necessary to either facilitate dialing or curtail unauthorized use of the service.

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Issue Date: May 2, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: June 2, 1995

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION Z  
ORIGINAL SHEET 28

IMPROVED MOBILE TELEPHONE SERVICE

A. Application of Tariff

This tariff contains rules, regulations and rates applicable to Improved Mobile Telephone Service furnished by Frontier Communications of Georgia, Inc.

B. Regulations

1. Definition

Improved Mobile Telephone Service is a communication service connecting mobile and fixed radiotelephones through a land radiotelephone base station.

2. Availability of Service

Improved Mobile Telephone Service is available to mobile and fixed stations equipped for this service when within range and on the same channel of a land radiotelephone base station through which such service is furnished and is subject to transmission limitations imposed by radio propagation conditions. The Telephone Company reserves the right to limit the number of customers under this offering in order to maintain standards of high quality service.

3. Provision of Equipment

The radiotelephone equipment at the mobile station or fixed station shall be furnished, installed and maintained by the customer and shall meet the required specifications and standards of the Telephone Company.

4. Limited Conversation

The Telephone Company reserves the right to limit the length of local conversation.

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Issue Date: October 3, 1997  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: November 3, 1997

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION Z  
ORIGINAL SHEET 29

IMPROVED MOBILE TELEPHONE SERVICE

5. Payment for Service

The customer is responsible for payment of all charges for service furnished, including charges for service originated.

6. Deposits

The Telephone Company may, in order to safeguard its interest, require an applicant or a customer to make a suitable deposit to be held by the Telephone Company as a guarantee of the payment of charges.

7. Initial Contract Period and Termination of Service by Customer

a. Contract Periods - the initial contract period for service is one (1) year.

b. Termination by customer - service may be terminated by the customer at any time, subject to payment of full charges for the period service is rendered, except that, if termination occurs within the initial contract period, charges apply for the full initial contract period.

8. Denial and Restoral of Service

In the event of the non-payment of any sum due, the use of foul or profane expressions, the impersonation of another with fraudulent intent, or of any other violation of the lawful regulations of the Telephone Company, of the Communication Act of 1934, as amended, or of the Rules and Regulations of the Federal Communications Commission and state regulatory bodies, the Telephone Company may either temporarily deny services, or terminate the contract.

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Issue Date: October 9, 1995  
Issued By: Craig Gunderson  
Title: General Manager

Effective Date: November 15, 1995

**GENERAL SUBSCRIBER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA**

**SECTION Z  
ORIGINAL SHEET 30**

IMPROVED MOBILE TELEPHONE SERVICE

C. Rates for Improved Mobile Telephone Service (Dial)

1. General Service

- a. Local service is furnished between any wire telephone within the exchange of the land radiotelephone base station and a mobile unit and/or fixed station within range of the land radiotelephone base station serving that area, or between two such mobile units or fixed stations.
- b. One directory listing is provided for each customer.
- c. All message toll telephone service is subject to the filed toll tariffs for the exchange of the land radiotelephone base station.

2. Charges

For General Service:

	<u>Service Charge</u>	<u>Monthly Rate</u>
Mobile Telephone Access two channel set-dial	Business Service Rate	\$40.00

D. Personal Manual Paging - Tone and Voice

- 1. This service is provided by means of a pocket-size receiver which is connected by radio channel to a land radiotelephone station. An alerting tone followed by a voice message is emitted by the unit when it is activated by an on-frequency tone-coded carrier signal.

2. Rates

	<u>Service Charge</u>	<u>Monthly Rate</u>
Tone and Voice Service	Business Service Rate	\$15.00

**Issue Date: October 9, 1995**  
**Issued By: Craig Gunderson**  
**Title: General Manager**

**Effective Date: November 15, 1995**



GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION Z  
ORIGINAL SHEET 31

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MILEAGE CHARGES

A. EXTRA EXCHANGE LINE MILEAGE

1. The following mileage charges apply in connection with main stations or private branch exchange systems which are located outside the base rate area, but within the exchange area, and are in addition to the base rate quoted for the class of service furnished.

Individual line, private branch exchange  
trunk line, or ringing circuit per 1/4  
mile or fraction thereof, per month.....\$.40

Two-party line, per 1/4 mile or fraction  
thereof per month, each main station.....\$.20

2. Mileage charges beyond the base rate area are computed on air line measurements from the station to the nearest point on the boundary of the base rate area. Mileage charges for individual line or private branch exchange trunk lines are computed separately for each circuit.

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Issue Date: July 12, 1999  
Issued By: Richard Howard  
Title: General Manager

Effective Date: August 12, 1999

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION Z  
ORIGINAL SHEET 32

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EXTENSION TELEPHONES

A. DEFINITION

For the purpose of this Tariff an extension station is an additional telephone located on the same premises, bridged across the same line and bearing the same number as the main station with which it is associated.

B. MONTHLY RATES

Business.....\$ .50  
Residence..... .50

C. SPECIAL RULES

1. In order to protect the equality of service rendered, the number of extensions to any one main station must be limited. Such limitations may vary according to the amount and type of equipment to the line.
2. Extension telephones may not be installed in connection with public or semi-public main stations.
3. Separate call numbers of other distinctive designations may not be assigned to extension stations. Extension stations do not entitle the subscriber to any extra or additional directory listings.
4. Except as provided by switching key combination, extension stations are not arranged for intercommunication between the extension and main station or other extensions on the same line.
5. Extension stations may be installed with or without generators, dials, bells or other signaling apparatus. The omission of such items does not in any way affect the rates applicable to the service. Unless otherwise specified by the applicant all extension stations will be equipped with the company's standard audible signaling apparatus.

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Issue Date: July 12, 1999  
Issued By: Richard Howard  
Title: General Manager

Effective Date: August 12, 1999

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION Z  
ORIGINAL SHEET 33

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CALLING NUMBER DELIVERY (CALL ID)

A. GENERAL

CLASS also known as Advanced Custom Calling Services (ACCS) consists of the following central office-based call management services.

1. Calling Number Delivery (Call ID) \*

This feature allows a subscriber the opportunity to view the calling party's directory number prior to answering the call via a customer-provided Customer Premises Equipment (Call ID box). This feature provides the subscriber with a choice of accepting/rejecting a call.

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Issue Date:	June 6, 2001	Effective Date: July 7, 2001
Issued By:	Richard Howard	
Title:	General Manager	

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.  
STATESBORO, GEORGIA

SECTION Z  
FIRST REVISED SHEET 34  
CANCELING ORIGINAL SHEET 34

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CLASS (CUSTOM LOCAL AREA SIGNALLING SERVICE)

A. RATES AND CHARGES

1. The following rates and charges apply in addition to the rates and charges for all services with which these services are associated:

a. Individual Services

		Monthly Rate (per line)		
		<u>Residence &amp; Business</u>		
1.	Call ID	\$8.50	(CLID)	(I)
2.	Call ID Blocking	\$0.00	(CIDCB)	

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Issue Date: May 1, 2006  
Issued By: Ray Wasden  
Title: Manager Operations

Effective Date: June 1, 2006

GENERAL SUBSCRIBER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF GEORGIA, INC.

SECTION Z  
ORIGINAL SHEET 35

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INTRASTATE ACCESS SERVICE

D. IntraLATA Presubscription Cost Recovery (L)

Cost recovery as ordered under Georgia Public Service Commission Docket No. 5319-U of the implementation of IntraLATA presubscription will be based on total intrastate toll minutes of use and recovered over a five year period. Presubscription is the process by which end user customers may select and designate to the Telephone Company which carrier they wish to use for intraLATA toll calls without having to dial an access code or additional digits.

IntraLATA Presubscription per  
intraLATA access minute \$0.000169 (L)

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Issue Date: October 31, 2001                      Effective Date: November 1, 2001  
Issued By: Richard Howard  
Title: General Manager