

GENERAL CUSTOMER SERVICES TARIFF NO. 3

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC NORTH CAROLINA

ISSUED: December 4, 2014
BY: Vice President
Rochester, New York

First Revised Title Page 1
Cancels Original Title Page 1
EFFECTIVE: December 18, 2014

The rates, terms and conditions listed in the Tariff are applicable for services provided pursuant to this tariff. Wherever in the tariff the name Frontier Communications of the Carolinas Inc. or the term "Company" appears, that shall mean and shall refer to Frontier Communications of the Carolinas LLC. Areas served by the Company are designated on exchange maps filed with the North Carolina Utilities Commission. These areas encompass all North Carolina territories previously served by the former Contel of North Carolina, Inc. and the former General Telephone Company. (T)
(T)

The Company has elected to have its rates, terms, and conditions for its services determined pursuant to North Carolina Statute §62-133.5(h). When services are not provided pursuant to this tariff, the rates, terms and conditions shall be offered pursuant to Frontier's Product Guide(s) which may be found at www.frontier.com.

All previous tariffs are hereby withdrawn.

EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued cancelling the tariff page affected; such changes will be identified through the use of the following symbols:

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, regulation or text.
- (I) Signifies an increase.
- (M) Move from one page to another with no change in rate, regulation or text.
- (N) Signifies a new rate, regulation or text.
- (O) Signifies a rate, regulation or text transferred to Obsolete Tariff Section.
- (R) Signifies a reduction.
- (S) Signifies matter already appearing in another part of the tariff and repeated for clarification.
- (T) Signifies a change in text but no change in rate or regulation.
- (U) General Service Equipment Code (GSEC) added or changed only.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

GENERAL CUSTOMER SERVICES TARIFF NO. 3

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC
NORTH CAROLINA

ISSUED: November 18, 2016
BY: Vice President
Rochester, New York

Second Revised Contents Page 1
Canceling First Revised Contents Page 1
EFFECTIVE: December 2, 2016

CONTENTS

	<u>Section</u>	<u>Page No.</u>	
Lifeline	1	1	(D)
Tribal Link-Up	1	1	(T)

GENERAL CUSTOMER SERVICES TARIFF NO. 3

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC
NORTH CAROLINA

ISSUED: November 18, 2016
BY: Vice President
Rochester, New York

Section 1
First Revised Page 1
Canceling Original Page 1
EFFECTIVE: December 2, 2016

Lifeline and Tribal Link Up Programs

(C)

(a) Description of programs.

- (1) Lifeline service is a federally administered program providing a monthly discount to qualifying low-income consumers for voice telephone service or broadband service.
- (2) Tribal Link Up service is a federally administered program providing a discount to the customary charge for commencing telecommunications service to a qualifying consumer on Tribal lands.

(b) Program eligibility.

In order to be eligible for assistance, a consumer must meet the eligibility requirements as set forth in Commission Rule R9-6 and 47 C.F.R. part 54, subpart E of the Federal Communications Commission's rules.

(c) Verification of eligibility.

The method for verification of the eligibility criteria set forth in (b) above shall be a national eligibility verifier. Until the national eligibility verifier has been established to verify eligibility in North Carolina, the verification method will be self-certification by the recipients of the eligible programs.

(d) Support.

The monthly recurring and one-time connection discount provided to consumers through the Lifeline and Link Up programs is set forth in 47 C.F.R. part 54, subpart E of the Federal Communications Commission's rules.

(C)

GENERAL CUSTOMER SERVICES TARIFF NO. 3

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC
NORTH CAROLINA

ISSUED: November 18, 2016
BY: Vice President
Rochester, New York

Section 1
First Revised Page 2
Canceling Original Page 2
EFFECTIVE: December 2, 2016

(D)

(D)

GENERAL CUSTOMER SERVICES TARIFF NO. 3

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC
NORTH CAROLINA

ISSUED: November 18, 2016
BY: Vice President
Rochester, New York

Section 1
First Revised Page 3
Canceling Original Page 3
EFFECTIVE: December 2, 2016

(D)

(D)

GENERAL CUSTOMER SERVICES TARIFF NO. 3

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC
NORTH CAROLINA

ISSUED: November 18, 2016
BY: Vice President
Rochester, New York

Section 1
Second Revised Page 4
Canceling First Revised Page 4
EFFECTIVE: December 2, 2016

(D)

(D)

GENERAL CUSTOMER SERVICES TARIFF NO. 3

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC
NORTH CAROLINA

ISSUED: November 18, 2016
BY: Vice President
Rochester, New York

Section 1
Second Revised Page 5
Canceling First Revised Page 5
EFFECTIVE: December 2, 2016

(D)

(D)

GENERAL CUSTOMER SERVICES TARIFF NO. 3

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC
NORTH CAROLINA

ISSUED: November 18, 2016
BY: Vice President
Rochester, New York

Section 1
First Revised Page 6
Canceling Original Page 6
EFFECTIVE: December 2, 2016

(D)

(D)

GENERAL CUSTOMER SERVICES TARIFF NO. 3

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC
NORTH CAROLINA

ISSUED: November 18, 2016

BY: Vice President
Rochester, New York

Section 1
First Revised Page 7
Canceling Original Page 7
EFFECTIVE: December 2, 2016

(D)

(D)

GENERAL CUSTOMER SERVICES TARIFF NO. 3

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC
NORTH CAROLINA

Section 2
First Revised Page 1
Canceling Original Pages 1 through 25
EFFECTIVE: October 14, 2015

ISSUED: September 29, 2015
BY: Vice President
Rochester, New York

(D)

(D)