

OPTIONAL CALLING PLANS TARIFF

Containing

Regulations and Rates applicable to the furnishing of
Optional Calling Plans
within West Virginia
by
Frontier West Virginia Inc.

The name Bell Atlantic - West Virginia, Inc. has been changed to Frontier West Virginia Inc. All references throughout this Tariff to Bell Atlantic - West Virginia, Inc., "the Telephone Company" or "the company" shall be read as Frontier West Virginia Inc.

Issued by authority of an Order of the Public Service Commission of West Virginia
in Case No. _____ Dated _____.

OPTIONAL CALLING PLANS TARIFF
P.S.C. - W.Va. - No. 215

Frontier West Virginia Inc.

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* As of April 1, 2010, all VCAP-R customers will be transitioned to individual service agreements, and this tariff will no longer apply.

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* Effective July 14, 2012, this service is limited to existing customers at their existing location.

¹ Stay Connected Seasonal Offering is limited to all existing subscribers at their existing locations as of July 5, 2022.

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Frontier West Virginia Inc.

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APPLICATION OF TARIFF

A. GENERAL

This tariff applies to Optional Calling Plan services furnished by Frontier West (C) Virginia Inc. The exchanges and zones in customers' local service areas are as specified in this Company's Local Exchange Services Tariff. The regulations and rates contained herein are in addition to the applicable regulations and rates specified in other tariffs of the Telephone Company.

B. REGULATIONS

Optional Calling Plans are not provided in association with Pay Telephone Network Lines and Customer-provided Coin and Credit Card Operated Telephones.

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TEL-A-VISIT SERVICE

A. GENERAL

Tel-A-Visit Service permits intraLATA long distance calling during specified hours discounted from the normally applicable Long Distance rates. This plan is available only to customers who have presubscribed to Frontier West Virginia Inc. (C) for their intraLATA toll service.

B. REGULATIONS

1. Tel-A-Visit Service may be provided with all classes of local service.
2. This service is only available as a dialed direct station-to-station call from the customer's service, or as an operator-completed call if for any reason the distant station cannot be reached by dialing direct.
3. Tel-A-Visit Service is offered in conjunction with Local Exchange Service in all exchanges and zones of the Telephone Company.
4. Time Schedule

- a. Station-to-station dialed direct messages night and weekend rates apply as follows:

<u>Days Applicable</u>	<u>Time Applicable</u>	
	<u>From</u>	<u>To But Not including</u>
Sunday through Saturday	11:00 P.M.	8:00 A.M.

- b. In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies to the initial minute. The rate for each additional minute is the rate in effect at the beginning of each additional minute of usage.
- c. Chargeable time is as specified in the Long Distance Services Tariff for station-to-station calls.
- d. The discount will apply during the specified hours only and will be accumulated on a bulked basis. There will be no billing detail on customers' bills.

C. RATES

- | | | |
|---------------------------|---|------------|
| | Per
<u>Month</u> | |
| 1. Per Service, each..... | \$2.00 | (O)
(O) |
| 2. Measured Rate..... | 50% of the rate charged for the appropriate Customer Dialed Direct schedule as specified in this Company's Long Distance Services Tariff. | |

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Per Minute Calling with 6-sec billing Optional Calling Plan* (C)

A. GENERAL

Per Minute Calling with 6-sec billing is an optional calling plan for residence customers which provides an alternate rate treatment for Direct Distance Dialed (DDD) unassisted calls (from other than coin arrangements). Customers enrolling in this plan will be billed at peak or off-peak, fixed, per minute intraLATA DDD rates in lieu of the regular residence Two-Point Service rate schedule specified in Section 2 of the Long Distance Services Tariff. This plan is available only to customers who have presubscribed to Frontier West Virginia Inc. for their intraLATA toll service. (C)

B. REGULATIONS

1. This plan is available to residence Dial Tone Line customers. Such customers must affirmatively enroll in the plan. There is no charge applicable to such enrollment nor does a charge apply when a customer discontinues the plan.
2. This plan is applicable to intraLATA long distance calls which are customer-dialed and completed without the assistance of a Frontier operator. (C)
3. Residence customers who subscribe to Tel-A-Visit can enroll in this plan; however, completed calls rated under Tel-A-Visit will not be included as part of the Per Minute Calling with 6-sec billing plan. (C)
4. Long Distance Plan, Long Distance Plan Plus, or Consumer Opportunity Savings Plan residence customers are not eligible for this plan. (C)
5. Per Minute Calling with 6-sec billing calls are not eligible for the Automatic Savings discount. (C)
6. Per Minute Calling with 6-sec billing calls are detailed on customer bills. (C)

C. RATES

1. The Peak calling rate will apply for completed calls during Monday through Friday, 8:00 AM up to, but not including, 5:00 PM. The Off-Peak rate will apply Monday through Friday, 5:00 PM up to, but not including, 8:00 AM and Saturday, Sunday, and Holidays. Chargeable Per Minute Calling with 6-sec billing calls will be billed in six-second increments, or fraction thereof, after the initial one-minute minimum.

<u>Peak Rate</u>		<u>Off-Peak Rate</u>	
<u>Initial Minute</u>	<u>6-Second Increment</u>	<u>Initial Minute</u>	<u>6-Second Increment</u>
\$0.150	\$0.015	\$0.150	\$0.015

2. If charges per individual message do not result in whole cents, the charges will be rounded to the nearest penny when the bill is rendered.

* This service will be withdrawn on August 6, 1998.

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PARTICIPATING COMPANIES OPTIONAL CALLING PLANS

A. GENERAL

This tariff applies to Optional Calling Plans furnished by certain Participating Companies in West Virginia specified in this Company's Long Distance Services Tariff. The regulations and rates contained herein are in addition to the applicable regulations and rates specified in other tariffs of the Telephone Company and the Participating Company, as appropriate.

Circle Calling Service is an optional extended calling service which permits calling on a per-message basis to telephones of exchanges or zones of an area exchange outside the customer's normal local service area.

B. REGULATIONS

1. The Telephone Company reserves the right to limit the number of customers to this service if necessary to avoid interference with the telephone service of other customers and as required to remain within the capabilities of existing facilities.
2. Circle Calling Service may be provided with all classes of Local Exchange Service business and residence service, except Service for Customer-provided Coin and Credit Card Operated Telephones and Pay Telephone Network Lines. Circle Calling Service is not provided on Foreign Exchange or Foreign Zone Services.
3. This service applies only to station-to-station calls from the customer's service dialed, or placed with an operator if for any reason the called station cannot be reached by dialing, to a station within the Circle Calling Service area.
4. Circle Calling Service is offered in exchanges as specified in the Local Exchange Services Tariff.
5. Circle Calling Service is provided at a flat monthly rate plus a per-minute rate for each message, as specified in C. following.
6. For the purpose of determining charges the following applies:
 - a. The rate for each message to each band will be on a per-minute basis, with fractional minutes computed as one minute.
 - b. Message charges to be at the rate specified for the band called.
 - c. The time when connection is established for customer dialed direct calls determines whether peak or off-peak rates apply.

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PARTICIPATING COMPANIES OPTIONAL CALLING PLANS

B. REGULATIONS (Cont'd)

6. For the purpose of determining charges the following applies: (Cont'd)

c. (Cont'd)

Peak and off-peak rates apply as follows.

<u>Rate Period</u>	<u>Time Applicable</u>		<u>Days Applicable</u>
	<u>From</u>	<u>To But Not Including</u>	
Peak*	9:00 A.M.	9:00 P.M.	Monday through Friday
Off-Peak	9:00 P.M.	9:00 A.M.	Monday through Friday All Day Saturday and Sunday

* Rates Applicable on Certain Holidays

On New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25), the holiday rate applicable is the off-peak rate.

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PARTICIPATING COMPANIES OPTIONAL CALLING PLANS

B. REGULATIONS (Cont'd)

7. Participating Company, Exchange and Service Areas

Hardy Telecommunications, Inc.

<u>Exchanges and Zones Included in the Optional Calling Plan Area</u>				
<u>Exchange</u>	<u>Band A</u>	<u>Band B (Includes Band A)</u>	<u>Band C (Includes Bands A & B)</u>	<u>Band D (Includes Bands A, B, & C)</u>
Lost River	Moorefield	Wardensville	Augusta Burlington Maysville Petersburg Romney	Capon Bridge

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PARTICIPATING COMPANIES OPTIONAL CALLING PLANS

C. RATES

<u>Circle Calling Service</u>	<u>Per Month, Per Service*</u>	<u>Per Message</u>	
		<u>Per Minute or Fraction Thereof</u> <u>Peak</u>	<u>Off-Peak</u>
Band A (1 - 10 Miles)	\$.75	\$.069	A discount of 70% ap- plies to the combined monthly usage charges computed at the Peak Rates, for Minutes occurring in this rate period.
Band B (11 - 16 Miles)	1.00	.083	
Band C (17 - 22 Miles)	1.25	.097	
Band D (23 - 30 Miles)	1.50	.110	

* Rate allows calling up to and including the band to which the customer subscribes.

† Rate applicable is that for the band called.

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KEY CONNECTIONS - BUSINESS VOLUME DISCOUNT PLAN

A. DESCRIPTION

This is a switched telecommunications business service which permits customer-dialed calling from any location within the State and within the LATA in the State of West Virginia, to any location within the State and within the same LATA. This service offers an outbound calling option which may be combined with the inward calling option for the calculation of volume discounts. This service is available only to customers who have selected Frontier West Virginia Inc. as their intraLATA toll provider. (C)

B. REGULATIONS

1. KEY CONNECTIONS-BUSINESS VOLUME DISCOUNT PLAN

The customer will have its direct dialed station-to-station, intrastate/intraLATA, and interstate/intraLATA toll usage billed in initial 30-second and additional 6-second increments. A volume discount will be applied when a customer's aggregate usage charges equal or exceed a specified amount in any given month. All lines and trunks billed to the same billing telephone number are included in the plan.

2. TOLL FREE KEY CONNECTIONS SERVICE

When a customer subscribes to the Key Connections-Business Volume Discount Plan, they may also subscribe to the Toll Free Key Connections Service option. With this option the customer's Toll Free service usage will be billed in initial 30-second and additional 6-second increments. Both the Key Connections-Business Volume Discount Plan and the Toll Free Key Connections Service usage will be combined for the calculation of the volume discount. The Toll Free Key Connections Service is only available when a customer subscribes to the Key Connections - Business Volume Discount Plan.

A customer can have multiple Toll Free numbers on the same account. All of the usage associated with the multiple Toll Free numbers will be combined and included in the calculation of the volume discount.

3. This service is available to all Business customers for each billed telephone number account.

4. Calls to 700/900 Services, Calling Card, Conference, Collect, Bill-to-Third and Person-to-Person calls are excluded from this service offering.

5. This service option is not offered in combination with Long Distance Plan Service, or Long Distance Plan Plus. (C)
(C)

6. Customers can have this service in combination with Tel-A-Visit Service; however, calls rated under this service will not be included as part of the volume discount.

7. This service is not available with customer-requested Suspension of Service.

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KEY CONNECTIONS - BUSINESS VOLUME DISCOUNT PLAN

B. REGULATIONS (Cont'd)

8. Volume Discount

Once a customer's combined outward and inward usage charges equal or exceed \$50.00, a volume discount will be applied. The amount of this discount will increase as the customer's usage charges increase and apply back to the first dollar. If the charges after the discount is applied do not result in whole cents, charges will be rounded to the nearest penny.

Usage Charges	Usage Discount
\$ 0.00 - \$ 49.99	0%
\$ 50.00 - \$ 199.99	2%
\$ 200.00 - \$ 349.99	5%
\$ 350.00 - \$ 499.99	8%
\$ 500.00 +	10%

C. RATES

1. Application of Rates

a. Monthly Charges

(1) Toll Free Key Connections Service

A monthly rate will apply to each Toll Free Service telephone number.

(2) Method of Determining Fractional Recurring Charges Other Than Usage.

Charges for a fraction of a month will be determined by dividing the monthly rate by 30 to obtain a daily rate. That rate is multiplied by the number of days service is provided.

b. Usage Charges

The rates apply to individual messages during a billing period. If the charge per message does not result in whole cents, charges will be rounded to the nearest penny when the bill is rendered.

(1) Initial Period

The initial period for telephone connections is 30 seconds or fraction thereof. (T)

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KEY CONNECTIONS - BUSINESS VOLUME DISCOUNT PLAN

C. RATES (Cont'd)

1. Application of Rates (Cont'd)

b. Usage Charges (Cont'd)

(2) Additional Period

The additional period for telephone connections is 6 seconds or fraction thereof.

(3) Chargeable Time

Chargeable time begins when a connection is established between the calling station and the called station, and ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telecommunications network or by the company operator. Chargeable time does not include time lost because of faults or defects in the service.

(4) Rate Periods

Day: 8:00 AM to 5:00 PM, Monday through Friday
Evening: 5:00 PM to 11:00 PM, Sunday through Friday
Night/Weekend: 11:00 PM to 8:00 AM, All Days
8:00 AM to 11:00 PM, Saturday
8:00 AM to 5:00 PM, Sunday

2. Rates and Charges

Per
Month

a. Toll Free Key Connections Service

Per termination associated with each
Toll Free Service Telephone number * (D)

* Rate Deregulated

Effective October 3, 2001 by authority of an Order of the Public Service Commission of West Virginia in Case No. 00-0705-T-PC Dated October 3, 2001.

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KEY CONNECTIONS - BUSINESS VOLUME DISCOUNT PLAN

C. RATES (Cont'd)

2. Rates and Charges (Cont'd)

b. Usage Charges

(1) Key Connections-Business Volume Discount Plan

Intrastate/IntraLATA

Initial 30 Seconds or Fraction Thereof

Day.....	*	(D)
Evening.....	*	(D)
Night/Weekend.....	*	(D)

Additional 6 Seconds or Fraction Thereof

Day.....	*	(D)
Evening.....	*	(D)
Night/Weekend.....	*	(D)

(2) Toll Free Key Connections Service

Intrastate/IntraLATA

Initial 30 Seconds or Fraction Thereof

Day.....	*	(D)
Evening.....	*	(D)
Night/Weekend.....	*	(D)

Additional 6 Seconds or Fraction Thereof

Day.....	*	(D)
Evening.....	*	(D)
Night/Weekend.....	*	(D)

* Rate Deregulated

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Optional Discount Term Plan (C)

A. GENERAL

Optional Discount Term Plan is an optional level discount plan available to business customers who enroll in the Plan and presubscribe eligible lines on their account to Frontier West Virginia Inc., as their IntraLATA Toll Provider (ITP). Enrolled customers receive variable discounts based on those qualifying services which are billed on the Frontier portions of their monthly bill. Discounts are applied to eligible monthly billed Frontier local and intraLATA toll usage. (C)

B. REGULATIONS

1. Optional Discount Term Plan is available only to customers who enroll in the Plan and presubscribe their eligible lines within an account to Frontier as their ITP. (Eligible lines billed to a customer's Billing Telephone Number (BTN) are considered an "account.") There is no enrollment charge to the customer for Optional Discount Term Plan. (C)
2. The Optional Discount Term Plan discount is applied to local and toll billed usage after all other allowances and discounts from other eligible plans or services have been applied. (C)
3. Optional Discount Term Plan is not available in combination with the following services: (C)

Wide Area Telecommunications Services (WATS); services provided under contract (including Customer Specific Pricing arrangements).
4. Discounts are based on a customer's monthly billing for Frontier eligible services within an account, excluding certain rates and charges such as: Directory Advertising charges, fractional charges, and any Late Payment Charges. (C)
5. The Optional Discount Term Plan monthly local and toll usage discounts are as specified in Section C of this Tariff. (C)
6. Discounts are applied monthly and calculated as of the bill date of the enrolled customer account. Also, the discounts are not fractionalized.
7. The yearly discount levels are contingent upon the customer's account remaining subscribed to the plan for a continuous period of time. A customer may make certain changes to their enrolled account with Frontier (i.e., change of address or telephone number) and remain eligible for Optional Discount Term Plan. (C)

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Optional Discount Term Plan

(C)

C. RATES

Application of Monthly Discounts

Monthly discounts are determined and applied according to the following schedule. As used below, the term "Local" refers to Frontier measured rate local usage within an account; and the term "toll" refers to the rate for Frontier intrastate and intraLATA regional toll usage, detail-billed operator-handled toll rates or charges, Optional Central Office Services per use rates, and Intelligent Toll Free Service rates within an account. (C)

Optional Discount Term Plan Discount Schedule:

(C)

<u>Total Eligible Monthly Billing</u>	<u>Usage</u>	<u>Year 1</u>	<u>Year 2</u>	<u>Year 3</u>	<u>Year 4</u>	<u>Year 5</u>
\$0-\$100.00	Local	0.0%	0.5%	1.0%	1.5%	2.0%
	Toll	0.0%	1.0%	1.5%	3.0%	4.0%
\$100.01-\$350.00	Local	2.0%	3.0%	4.0%	5.0%	6.0%
	Toll	4.0%	6.0%	7.0%	8.0%	9.0%
\$350.01-\$500.00	Local	3.0%	4.0%	5.0%	6.0%	7.0%
	Toll	5.0%	7.0%	8.0%	9.0%	10.0%
\$500.01-\$1000.00	Local	4.0%	5.0%	6.0%	7.0%	8.0%
	Toll	6.0%	8.0%	9.0%	10.0%	11.0%
\$1000.01-\$3000.00	Local	5.0%	6.0%	7.0%	8.0%	9.0%
	Toll	8.0%	10.0%	11.0%	12.0%	13.0%
\$3000.01 or more	Local	6.0%	7.0%	8.0%	9.0%	10.0%
	Toll	10.0%	12.0%	13.0%	14.0%	15.0%

The total monthly Optional Discount Term Plan usage discount shall not exceed:

\$900.00 \$1080.00 \$1170.00 \$1260.00 \$1350.00

(C)

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BONUS DISCOUNT PLAN

A. GENERAL

The Bonus Discount Plan is an optional term toll and/or local discount plan available to business customers who choose to enroll in the Plan, pre-subscribe eligible lines on their account to Frontier West Virginia Inc. as their IntraLATA Toll Provider (ITP), and use Frontier's measured rate service to carry all local calls over the pre-subscribed lines. Customers receive variable discounts based on those qualifying services which are billed on the Frontier portions of their monthly bills and the length of time they are enrolled in the Plan. (C)

B. REGULATIONS

1. There is no charge to enroll in the Plan.
2. Discounts apply only to Frontier intrastate measured usage charges, intraLATA toll usage charges, and Intelligent Toll Free usage charges. Discounts do not apply to any other charges, including charges for Directory Advertising, late payment, taxes, 911 relay, 700/900 or 555/936. (C)
3. Discounts, as specified in C. following, may be applied as an additional toll and/or local usage discount to the following Optional Calling Plans:

Key Connections-Business Volume Discount Plan
Optional Discount Term Plan (C)

Except for the plans listed above, the Bonus Discount Plan is not available in combination with any other optional toll and/or local plans or service arrangements, including Wide Area Telecommunications Service (WATS), Pay Telephone Lines, Special Assembly arrangements, or services provided under contracts (including the Customer Specific Pricing arrangements).

4. Discounts are applied monthly and calculated as of the bill date of the enrolled customer account. Discounts are not fractionalized.
5. Participation in the Plan requires that the customer continue to meet the eligibility and other requirements specified above. If the customer at any time fails to meet any of the Plan eligibility requirements, his/her participation in the Plan will be terminated by the Telephone Company.

If termination occurs because the customer's ITP is changed without the customer's authorization, the customer may reinstate his/her participation in the Plan by notifying the Telephone Company about the unauthorized ITP change and his/her intent to re-enroll in the Plan, and changing his/her ITP back to Frontier. Plan discounts will not apply on toll or local usage accumulated during the period the customer is served by another ITP. (C)
- A customer may change his/her service address (within Frontier's service territory), add additional qualifying lines or make changes to his/her telephone number(s) associated with any existing enrolled account and remain in the Plan. (C)
6. A customer enrolling in the Plan may choose one of three available discount contract options: 12-Month Contract Agreement, 24-Month Contract Agreement or a 36-Month Contract Agreement.

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BONUS DISCOUNT PLAN

C. RATES

Toll and Local Usage Discount Schedule

	<u>Local Usage</u>	<u>IntraLATA Toll Usage</u>	<u>USOC</u>
12-Month Agreement	0.0%	3.0%	OVQCX
24-Month Agreement	3.5%	5.0%	OVQDX
36-Month Agreement	5.0%	7.5%	OVQEX

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Flat Rate Calling Plan

(C)

A. GENERAL

Flat Rate Calling Plan is an optional calling plan for residence customers which provides an alternate rate treatment for Direct Distance Dialed (DDD) unassisted calls (from other than coin arrangements). Flat Rate Calling Plan is a combined intrastate intraLATA and interstate intraLATA service. Customers enrolling in this plan will be billed at a fixed per-minute intraLATA DDD rate in lieu of the regular residence Two-Point Service rate schedule specified in Section 2 of the Long Distance Services Tariff. This plan is available only to customers who have presubscribed to Frontier West Virginia Inc. for their intraLATA toll service.

B. REGULATIONS

1. This plan is available to residence Dial Tone Line customers. Such customers must affirmatively enroll in the plan. There is no charge applicable to such enrollment, nor does a charge apply when a customer discontinues the plan.
2. This plan is applicable to intraLATA long distance calls which are customer-dialed and completed without the assistance of a Frontier operator.
3. Residence customers who subscribe to Tel-A-Visit can enroll in this plan; however, completed calls rated under Tel-A-Visit will not be included as part of the Flat Rate Calling Plan.
4. Long Distance Plan, Long Distance Plan Plus, or Consumer Opportunity Savings Plan residence customers are not eligible for this plan.
5. Flat Rate Calling Plan calls are not eligible for the Automatic Savings discount.
6. The rates, terms and conditions applicable to this plan will be applied to eligible calls made on or after August 6, 1998.
7. Flat Rate Calling Plan calls are detailed on customer bills.
8. Busy Redial and *69 per use-rated calls or calls to 900/700 are not eligible toll calls under the Flat Rate Calling Plan.
9. Flat Rate Calling Plan is available with Suspension of Service.

C. RATES

1. The rates will apply for completed calls 24 hours a day, seven days a week, including holidays. Chargeable Flat Rate Calling Plan calls, after the initial minute, or fraction thereof, will be billed in six-second increments, or fraction thereof.

<u>Initial</u> <u>Minute</u>	<u>6-Second</u> <u>Increment</u>	<u>Recurring Charge</u> <u>Monthly Per-line</u>
---------------------------------	-------------------------------------	--

Rate Deregulated	Rate Deregulated	Rate Deregulated
------------------	------------------	------------------

2. If charges per individual message do not result in whole cents, the charges will be rounded to the nearest penny when the bill is rendered.

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 11-799-T-T dated June 21, 2011.

OPTIONAL CALLING PLANS TARIFF
P.S.C.-W.Va.-No. 215

Frontier West Virginia Inc.

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Free Weekend Calling Program (C)

A. GENERAL

Free Weekend Calling Program is an optional calling plan for eligible residence (C) customers which offers free weekend calling and a 24-hour fixed per minute rate for weekday-completed customer-dialed intrastate intraLATA toll calls in lieu of the regular residence Two-Point Service rate schedule specified in Section 2 of the Long Distance Services Tariff. (C)

B. REGULATIONS

1. This plan is available only to individual line residence customers who enroll on an eligible Dial Tone Line(s) basis. An eligible Dial Tone Line is one where the customer has selected Frontier West Virginia Inc. as their IntraLATA Toll Provider (ITP). If the customer changes his/her ITP on a Dial Tone Line which has been equipped with Free Weekend Calling Program, the Company will remove said option from that line. (C)
2. No Free Weekend Calling Program toll calling rates will apply for calls between the hours of 12:00 AM Saturday and 11:59 PM Sunday. Eligible calls which are initiated or completed outside of the Saturday and Sunday time period will be rated in accordance with the Free Weekend Calling Program weekday schedule of rates. (C)
3. The Free Weekend Calling Program Minimum Monthly Usage Charge will apply if the customer's weekday toll calls, per line equipped, do not meet the minimum monthly usage requirement. If a customer's weekday eligible toll calls exceed the Free Weekend Calling Program minimum monthly usage requirement, the actual Free Weekend Calling Program per-minute rate and, if applicable, 6-second increment rates will apply for each completed intrastate intraLATA toll call. (C)
4. Customers who subscribe to Tel-A-Visit, Long Distance Plan, Long Distance Plus Plan A, Per Minute Calling with 6-sec billing, Consumer Opportunity Savings Plan or Residential ISDN Service are not eligible to enroll in Free Weekend Calling Program, either on the same line or on an account where multiple lines are billed together. (C)
5. Eligible intrastate intraLATA toll calls are those calls which are customer-dialed and completed without the assistance of a Frontier operator. Repeat Dialing and *69 per use-rated calls or calls to 900/700 are not eligible toll calls under the Free Weekend Calling Program. (C)
6. Free Weekend Calling Program is available with the Suspension of Service. (C)
7. The minimum service period for the Free Weekend Calling Program is one month. (C)

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 11-0799-T-T dated June 21, 2011.

OPTIONAL CALLING PLANS TARIFF
P.S.C. - W.Va. - No. 215

Frontier West Virginia Inc.

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Free Weekend Calling Program (C)

C. RATES

- 1. The following rate(s) will apply for completed weekday calls during Monday through Friday and weekday Holidays. Chargeable Free Weekend Calling Program (C) calls, after the initial minute, or fraction thereof, will be billed in six-second increments, or fraction thereof.

Per Minute Weekday Rate

<u>Initial</u>	<u>Six-Second</u>	
<u>Minute</u>	<u>Increments</u>	
*	*	(O)
		(O)

- 2. Minimum Monthly Usage Charge,
per Dial Tone Line equipped with this option. *

* Rate Deregulated

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 11-0799-T-T dated June 21, 2011.

OPTIONAL CALLING PLANS TARIFF
P.S.C.-W.Va.-No. 215

Frontier West Virginia Inc.

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LOCAL AND TOLL SERVICE (C)

A. GENERAL

Local and Toll Service is an optional residence intraLATA service plan. This (C)
plan permits a customer to receive the following for a flat monthly rate for
each residence exchange access line enrolled in the plan: (1) Dial Tone Line
with Touch Tone; (2) local calling; (3) Frontier West Virginia Inc. intraLATA (C)
intra-state Direct Distance Dialed (DDD) unassisted toll calling; and (4) up to
nine optional Custom Calling features from the list of eligible Custom Calling
features set forth below:

Call Block
Call Forwarding Busy Line/Don't Answer
Call Waiting
Caller ID - Number Only or Caller ID
Home Intercom or Home Phone transfer to Intercom (C)
Distinctive Ring
*69
Three-way Calling

B. REGULATIONS

An eligible Dial Tone Line is one where the customer has selected Frontier West (C)
Virginia Inc., as his/her IntraLATA Toll Provider (ITP). Customers who cease to
be presubscribed Frontier regional toll customers at any time during their (C)
enrollment will not be automatically terminated from the plan.

Unless a line's enrollment in the plan is terminated by the customer or the
Telephone Company, a line will remain enrolled in the plan, as amended from
time-to-time, with any applicable changes in rate, for as long as the plan
continues to be offered by the Telephone Company. Customers may discontinue
their enrollment in the plan at any time upon notice to the Telephone Company.

No more than four residence lines enrolled in the plan may be assigned to any
one billed telephone number. The plan is not available with residential measured
rate service or residential Dedicated Basic Rate Interface (BRI) Service lines. (C)

A residence line may be enrolled in the plan only if the historical average
monthly Frontier West Virginia Inc. intraLATA DDD unassisted toll usage on that (C)
line, computed at DDD unassisted toll call rates before the application of
discounts, during a six-month historical usage study period consisting of months
with positive usage as selected by the Telephone Company, or during such portion
(if any) of the six-month historical usage study period consisting of months
with positive usage as selected by the Telephone Company that the line was in
service, does not exceed \$100.00.

A residence line need not have been in service during the six-month historical
usage study period selected by the Telephone Company, or during any minimum
portion of the six-month historical usage study period selected by the Telephone
Company, to be eligible to participate in the plan.

(O)
(O)

Issued by authority of an Order of the Public Service Commission of West Virginia
in Case No. 11-0799-T-T dated June 21, 2011.

OPTIONAL CALLING PLANS TARIFF
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LOCAL AND TOLL SERVICE (LA-3)** (C)

B. REGULATIONS (Cont'd)

The Telephone Company may terminate a line's enrollment in the plan at any time, if the historical average monthly Frontier West Virginia Inc. intraLATA DDD unassisted toll usage on a line enrolled in the plan, computed at DDD unassisted toll call rates before the application of discounts, during any six-month historical usage study period of months with positive usage as selected by the Company, or portion thereof, exceeds \$150.00. (C)

Customers enrolled in the plan are not eligible for promotional offerings related to the optional exchange services included in the plan, unless specifically provided for in the promotional offering.

This plan may not be combined with the Automatic Savings discount or any optional calling plan on the same line. Local and Toll Service may be added to any line on an account if Tel-A-Visit, Long Distance Plus, or Consumer Opportunity Savings Plan exist on any line on that account. (C)

Eligible intrastate intraLATA toll calls are those calls which are customer-dialed and completed without the assistance of a Frontier operator. The following types of calls are not eligible toll calls under the Local and Toll Service: (C)

- Call Trace (per activation)
- Calling Card
- Calls to 556/900/700
- Cellular/Paging
- Directory Assistance
- Operator-handled
- Busy Redial (per activation)
- *69 (per activation)
- Time-of-day

The Residence Dial Tone Line Service Charge applies to requests for new and additional Local and Toll Service lines as well as moves of existing lines. However, the Service Charge does not apply when Local and Toll Service replaces existing Dial Tone Line service. (C)

C. RATES

Customers enrolled in this plan will be billed at the following rate in lieu of the rates and charges specified in the Local Exchange Services Tariff, the General Services Tariff and the Long Distance Service Tariff. This rate does not include any applicable taxes, subscriber line charges and non-recurring charges.

A Universal Service Fund (USF) Credit may apply, does not apply.

	Per Month
Residence Exchange Access Line, each.....	\$59.95

** This service is being grandfathered in accordance with P.S.C.-W.Va.-No. 201-Section 3, Page 1, B.3.

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 11-0799-T-T dated June 21, 2011.

OPTIONAL CALLING PLANS TARIFF
P.S.C.-W.Va.-No. 215

Frontier West Virginia Inc.

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Frontier Local Calling Plus (C)

A. GENERAL

The Frontier Local Calling Plus is an optional residential service package which provides customers with a combination of offerings for one flat monthly rate. (C)

B. REGULATIONS

1. The Frontier Local Calling Plus consists of the following offerings: (C)

- Rate Plan 3 (Community Caller Plus) local exchange service
- unlimited local Directory assistance
- waiver of the Line Connection Charge and Order Processing Charge
- receipt of a Calling Card (optional) (C)
- choice of specific Custom Calling Services/Speech Recognition Service features.

2. There are two Frontier Local Calling Plus options: Frontier Local Calling and Frontier Local Calling Plus. The Frontier Local Calling Option offers customers a choice of up to three compatible Custom Calling Services/Speech Recognition Service features while the Frontier Local Calling Plus Option offers a choice of four or more such features. The following is the list of available features under both options: (C)

Custom Calling Services:

- Call Block
- Call Forwarding
- Call Waiting
- Caller ID with Name
- Distinctive Ring
- Fixed Call Forwarding
- Home Phone transfer to Intercom (C)
- Repeat Dialing
- *69
- Speed Dialing - 30
- Three-way Calling

Speech Recognition Service:*

- Voice Dialing

3. For purposes of calculating Residence Package discounts on Custom Calling Services/Speech Recognition Service features not included in the Frontier Local Calling Plus, but purchased in conjunction with a Frontier Local Calling Plus on the same line, the Frontier Local Calling will count as one eligible feature, and the Frontier Local Calling Plus Option will count as four eligible features. (C)

(O)
(O)

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 11-0799-T-T dated June 21, 2011.

OPTIONAL CALLING PLANS TARIFF
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Frontier West Virginia Inc.

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Frontier Local Calling Plus (C)

B. REGULATIONS (Cont'd)

4. Customers subscribing to the Frontier Local Calling Plus cannot have Local and Toll Service, Big Deal, Residence Service Variety Package or Residence Call Manager Package on the same line. (C)
(C)
5. Frontier Local Calling Plus is not available with Tel-Assistance Service, residential PBX trunks or residential Dedicated Basic Rate Interface (BRI) Service lines. (C)
(C)

C. RATES

A Universal Service Fund (USF) Credit, does not apply.

	<u>Per Month</u>	
Frontier Local Calling Plus		(C)
Standard Option, per line	\$41.99	
Frontier Local Calling Plus Option, per line ..	46.99	(C)

Rates and charges for Local Directory Assistance as specified in General Services Tariff No. 203, Section 9, do not apply.

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 11-0799-T-T dated June 21, 2011.

OPTIONAL CALLING PLANS TARIFF
P.S.C.-W.Va.-No. 215

Frontier West Virginia Inc.

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Cancels 4th Revised Page 1

Business Discount Rewards Program *

(C)

A. GENERAL

Business Discount Rewards Program is an optional account level reward plan available to Frontier business customers. Customers enrolled in the Plan will receive points based on their total qualified monthly charges billed by Frontier (excluding Directory Advertising, late payment charges, enhanced services, returned check fees, finance charges, time and material charges, maintenance fees and all taxes and surcharges). The points are redeemable for various Company-sponsored promotional offers.

B. REGULATIONS

1. Business Discount Rewards Program is available only to customers who enroll in the Plan. There is no charge to enroll.
2. Eligible customers are: a) business customers who generate up to \$20,000 in monthly billing for Frontier West Virginia Inc. services (excluding Directory Advertising).
3. The Plan is not available to residence customers, nor does it apply to Pay Telephone Lines, Special Assembly Arrangements or certain services provided under contract (including all Customer Specific Pricing Arrangements). Customers may not be enrolled in both Company Rewards and Business Discount Rewards Program.
4. Plan points are awarded for the local portion of the monthly bill and also certain non-regulated services determined by the company. Points are awarded after the application of other allowances and discounts.
5. Plan qualified monthly billing, as specified in C. following, is based on the enrolled customer's monthly billing for qualified charges within an account including local exchange services, intraLATA MTS, WATS, and Centrex Services. And certain non regulated services determined by the company.. Charges for non-regulated services, 700/900 Service, Directory Advertising, late payment, enhanced services, all taxes, and any non-Frontier-billed local or toll usage are excluded.
6. Plan points are calculated monthly and posted to the customer's account within 90 days of the date the points were earned. These points can be redeemed for various Company-sponsored redemption options when they are posted to the customer's account.
7. Plan points that are not redeemed within two years after the month in which they are posted will be forfeited.

* Effective September 17, 2015, this service is limited to existing customers at their existing location. (N)
(N)

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 15-1393-T-T dated September 3, 2015.

OPTIONAL CALLING PLANS TARIFF
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Frontier West Virginia Inc.

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Business Discount Rewards Program *

(C)

B. REGULATIONS (Cont'd)

8. Plan points are not transferable between accounts of the same customer or different customers. Points may not be sold, bartered or assigned to another customer's account. Only eligible business Customers of Record and/or their designated agent (s) may redeem Plan points.
9. Opportunities for new or existing enrolled customers to receive additional Plan points may occur periodically.
10. Continued participation in the Plan requires that the customer conforms to the requirements specified in this tariff. If, at any time, the customer fails to meet any of the Plan eligibility requirements or the customer shows no program activity for a 24 month period, the Company, at its discretion, can terminate Plan participation.
11. Customers may change their service address (within Frontier West Virginia Inc.'s service territory), add additional qualifying lines, or make changes to the telephone number (s) associated with their enrolled account and remain eligible for the Plan.
12. Customers may withdraw from the plan at any time without penalty. All bonus credits that have not been redeemed will be forfeited; however, if within 90 days of termination, a customer returns to the Business Discount Rewards Program, the bonus credits associate with the applicable billing telephone number will be reinstated in full.
13. Frontier West Virginia Inc. may modify or terminate all or any part of this Plan, or any of the point redemption offers, at any time. Notice of such changes will be provided to existing customers by Frontier West Virginia Inc. at least 30 days prior to their effective dates. In the even of termination of the Plan, customer notification will be provided at least 90 days in advance of the Plan termination date, and will include the date by which all Plan points must be redeemed.
14. Members that do not meet the minimum requirements specified in C following at least once in twelve months will be inactivated from the Business Discount Rewards Program.

B. RATES

Monthly point awards are determined and applied as follows:

<u>Total Qualified Monthly Billing</u>	<u>Business Discount Rewards Program Points Earned</u>
\$0-\$124.99	None
\$125.00 or more	One point per qualified dollar, or fraction thereof

- * Effective September 17, 2015, this service is limited to existing customers at their existing location. (N)
(N)

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 15-1393-T-T dated September 3, 2015.

OPTIONAL CALLING PLANS TARIFF
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Frontier West Virginia Inc.

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Frontier Regional Calling (C)

A. GENERAL

Frontier Regional Calling is an optional residential service package which provides customers with a combination of offerings for one flat monthly rate. (C)

B. REGULATIONS

1. Frontier Regional Calling consists of the following offerings*: (C)

- local exchange line with unlimited usage
- unlimited direct distance dialed intraLATA toll
- choice of specific Custom Calling Services
- waiver of the non-recurring service charges

2. Frontier Regional Calling offers customers a choice of compatible Custom Calling Service features. The following is the list of available features*: (C)

Custom Calling Services:

Call Waiting
Caller ID/Caller ID - Number Only
Speed Dialing - 8 or Speed Dialing 30
Three-way Calling
Fixed Call Forwarding
Anonymous Call Rejection

3. Customers subscribing to Frontier Regional Calling cannot have Frontier Local Calling Plus, Frontier Local Calling, Frontier Regional Calling Extra, Big Deal, Residence Call Manager Package, Flat Rate Calling Plan, Free Weekend Calling Program, Local Calling Plus, or Regional Calling Value on the same line. (C)

4. Frontier Regional Calling is not available with West Virginia's Dedicated Basic Rate Interface (BRI) Service lines. (C)

* The Telephone Company reserves the right to offer additional, non-regulated services as a part of the above package.

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 11-0799-T-T dated June 21, 2011.

OPTIONAL CALLING PLANS TARIFF
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Frontier West Virginia Inc.

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Frontier Regional Calling (C)

B. REGULATIONS (Cont'd)

5. Frontier Regional Calling is a flat rate unlimited service option only. (C)
There is no message/measured service option available.

C. RATES

Monthly Rate

Frontier Regional Calling (C)
Per Residence Exchange Access Line..... \$47.95*

* The Telephone Company reserves the right to offer additional, non-regulated services as a part of the above package.

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 11-0799-T-T dated June 21, 2011.

OPTIONAL CALLING PLANS TARIFF
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Frontier West Virginia Inc.

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Frontier Regional Calling Extra (C)

B. REGULATIONS (Cont'd)

- 3. Customers subscribing to Frontier Regional Calling Extra cannot have Local and Toll Service, Frontier Local Calling Plus, Frontier Local Calling, Big Deal, Residence Call Manager Package, Flat Rate Calling Plan, Free Weekend Calling Program, Local Calling Plus, or Regional Calling Value on the same line. (C)
- 4. Frontier Regional Calling Extra is not available with West Virginia Tel-Assistance Service, residential PBX trunks or Residential Dedicated Basic Rate Interface (BRI) Service lines. (C)
- 5. Frontier Regional Calling Extra is a flat rate unlimited service option only. There is no measured service option available. (C)

C. RATES

	Monthly Rate	
Frontier Regional Calling Extra		(C)
Per Residence Exchange Access Line	\$52.95*	

Rates and charges for Local Directory Assistance as specified in General Services Tariff No. 203, Section 9, do not apply.

* The Telephone Company reserves the right to offer additional, non-regulated services as a part of the above package.

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 11-0799-T-T dated June 21, 2011.

Company Rewards Plan *

(C)

A. GENERAL

Company Rewards is a billing Agreement that provides business customers with an optional calling plan and various discounts consisting of the following components:

1. Qualifying Usage - Uniform rates, as set forth in C. Rates following, that do not vary by time-of-day or day-of-week, billed on a per minute basis and timed at one second increments apply to the following types of intraLATA customer-dialed station-to-station sent-paid:
 - a. Measured Local Usage
 - b. Intra-LATA Toll;
 - c. Toll Free, e.g., WATS;
 - d. Circuit- or packet-switched transmissions;
 - e. Calling card calls made via the Frontier Access Number (FAN) Single Rate Service,
 - f. Line Additive
2. Volume Discount Rate - Applies to qualifying, monthly usage services based on aggregated qualifying revenue volumes across all customer billing telephone numbers within the state subscribing to Company Rewards. The discount rate is automatically adjusted should a customer's qualifying revenue vary between Company Rewards tiers. The qualifying Company Rewards tier is determined by rating usage at the Company Rewards base rate as set forth in C. Rates following. There is a maximum and a minimum qualifying usage threshold, as set forth in C. Rates following, that a customer's usage must be within in order to qualify for a volume discount rate.
3. Loyalty Discount - Customers that sign a one, two, or three-year service Agreement will be eligible for loyalty discounts. The loyalty discounts will apply in the thirteenth (13th) month. For each consecutive year, up to and including the fifth year, a customer will receive an increased loyalty discount, as set forth in C. Rates following. After the fifth year, customers will continue to receive a loyalty discount, capped at the fifth-year discount level. The loyalty discount will apply to the customer's discounted monthly usage charges and will be applied on a billing telephone number level. Customers who exceed the Tier 4 maximum monthly aggregated usage volume will not receive a loyalty discount.

* Effective September 17, 2015, this service is limited to existing customers at their existing location. (N)
(N)

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 15-1393-T-T dated September 3, 2015.

OPTIONAL CALLING PLANS TARIFF
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Frontier West Virginia Inc.

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Company Rewards Plan *

(C)

A. GENERAL (Cont'd)

4. Access Line Discount - Applies to:

- Dedicated PRI Channel Arrangement
- Digital Service-Voice, LD and Internet (Trunk Capacity)
- Business Lines and Trunks

Customers will receive a fixed dollar discount, as set forth in C. Rates following, on eligible access lines.

Access lines included in customer specific pricing agreements are ineligible for the access line discount. However, customers with customer specific pricing agreements are eligible to subscribe to and receive the benefits of all the other Company Rewards components. Customers who exceed Tier 4 maximum monthly aggregated usage volume will not receive access line discounts. Customers who do not exceed Tier 1 maximum monthly usage volume will also not receive access line discounts. For customers subscribing to a two or three-year Company Rewards service Agreement, access line discounts will apply only to those access lines rated on the shortest term period available. Customers must convert their existing access lines to the shortest-term period available in order to be eligible for the access line discounts.

Applicable service connection charge(s) associated with individual business lines and PBX trunks will be waived when customers subscribe to a two or three-year service agreement. The full amount waived under the preceding sentence will be charged back to the customer if the customer leaves Frontier West Virginia Inc., disconnects any line(s) or trunk(s), or terminates the service agreement within 12 months after signing the agreement.

B. REGULATIONS

1. Minimum Usage Threshold - A customer must meet a minimum monthly usage threshold, as set forth in C.5 Rates following. Should a customer's actual monthly aggregate qualified usage revenue be less than the minimum usage threshold, a minimum usage fee will be applied to the customer's main billing telephone number. The minimum usage fee is equal to the difference between the minimum monthly usage threshold and the customer's actual monthly aggregate qualified usage revenue.
2. Service Agreement - Customers are required to sign a one, two or three-year service agreement. At the end of the term period, the service agreement will be automatically renewed for a one-year term unless the customer notifies the Telephone Company otherwise. Customers will be required to identify a main billing telephone number in the service Agreement to which any applicable minimum usage charge or termination charge will be applied.

* Effective September 17, 2015, this service is limited to existing customers at their existing location. (N)
(N)

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 15-1393-T-T dated September 3, 2015.

OPTIONAL CALLING PLANS TARIFF
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Frontier West Virginia Inc.

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Company Rewards Plan *

(C)

B. REGULATIONS (Cont'd)

3. Termination - Customers may terminate participation at any time provided the customer gives the Telephone Company a 60-day written notice. The termination will go into effect in the first full billing period following the 60-day notification period. If a customer chooses to cancel the service agreement or disconnects their main billing telephone number identified in the service agreement prior to the expiration date of the term set forth in the service agreement a termination liability charge, as set forth in C. Rates following, will apply.

In addition, customers that sign a two or three-year service agreement will be required to return all access line discounts received in accordance with their service agreement. Discounts that must be returned will be calculated as follows:

Number of access lines/services X discount amount per access line/service X number of months expired under the service agreement.

A customer is exempt from paying a termination liability charge under the following conditions:

- A customer upgrades to another Telephone Company product or service of equal or greater value, or
- A customer terminates participation on the expiration date. The customer must provide written notice prior to the expiration date. The Telephone Company will terminate the plan in the first full billing period following the 60-day written notice or the first full billing period following the expiration date, whichever is later.

4. Application of Rates and Charges

- a. With the exception of the incremental charges for calling card calls made via the FAN single rate service, there is no per-message charge applicable to Company Rewards qualifying usage.

- b. Company Rewards is not available with the following usage:

- (1) Any local, toll or circuit-switched data optional calling plan/customer specific pricing (CSP) plan calls;
- (2) Public Access Line (PAL) Service;
- (3) Foreign Exchange Service;
- (4) Directory Assistance/National Directory Assistance;
- (5) Telecommunications Relay Service (TRS) and
- (6) Custom Calling Services (e.g., Enhanced Call Forwarding, Three Way Calling).

* Effective September 17, 2015, this service is limited to existing customers at their existing location. (N)
(N)

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 15-1393-T-T dated September 3, 2015.

Issued: August 18, 2015

Effective: September 17, 2015

OPTIONAL CALLING PLANS TARIFF
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Frontier West Virginia Inc.

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Company Rewards Plan *

(C)

C. RATES

1. Company Rewards Base Rate: Toll - Rate Deregulated
Includes Toll, Toll Free, Calling Card calls made via the VAN single rate services (including Circuit, packet Switched Date),

2. Company Rewards Base Rate: Local - .03

Volume Discounted Rate, per minute#

	<u>Local</u>	<u>Toll</u>
Tier 1 - Total qualifying monthly revenue from \$.01 to \$999	\$.035	Rate
Tier 2 - Total qualifying monthly revenue from Deregulated \$1,000 to \$4,999	.024	Rate
Tier 3 - Total qualifying monthly revenue from Deregulated \$5,000 to \$15,999	.022	Rate
Tier 4 - Total qualifying monthly revenue from Deregulated \$16,000 to \$149,999	.019	Rate
Tier 5 - Total qualifying monthly revenue from Deregulated \$150,000 and above	.035	Rate

3. Loyalty Discount, per minute

	<u>Year 1</u>	<u>Year 2</u>	<u>Year 3</u>	<u>Year 4</u>	<u>Year 5</u>
Tier 1	0%	2%	3%	4%	5%
Tier 2	0%	2%	3%	4%	5%
Tier 3	0%	2%	3%	4%	5%
Tier 4	0%	2%	3%	4%	5%
Tier 5	0%	0%	0%	0%	0%

4. Access Line Discount, per month

Access line discounts will apply to customers that meet Tier 2, 3 or 4 thresholds.

	<u>Service Agreement</u>		
	<u>One-Year</u>	<u>Two-Year</u>	<u>Three-Year</u>
Tier 2			
Dedicated PRI Channel Arrangement	\$ 48.00	\$405.00	\$415.00
Digital Service- per trunk			
Voice, LD & Internet	5.00	30.00	50.00
Business Lines and Trunks	1.00	1.25	2.00
Tier 3			
Dedicated PRI Channel Arrangement	\$ 48.00	\$415.00	\$430.00
Digital Service- per trunk			
Voice, LD & Internet	5.00	32.00	52.00
Business Lines and Trunks	1.00	1.50	2.25

Each call is timed per second and then usage is billed in the aggregate per month.

* Effective September 17, 2015, this service is limited to existing customers at their existing location. (N)
(N)

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 15-1393-T-T dated September 3, 2015.

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Frontier West Virginia Inc.

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Company Rewards Plan #

(C)

C. RATES (Cont'd)

4. Access Line Discount, per month (Cont'd)

	Service Agreement		
	<u>One-Year</u>	<u>Two-Year</u>	<u>Three-Year</u>
Tier 4			
Dedicated PRI Channel Arrangement	\$48.00	\$430.00	\$440.00
Digital Service-, per trunk			
Voice, LD & Internet	5.00	35.00	55.00
Business Lines and Trunks	1.00	1.75	3.00

5. Minimum Usage Threshold

Minimum Usage Threshold monthly,
per service agreement

\$ 200.00

6. Termination Charge,
per service agreement *

500.00

7. Line Additive, Centrex - Per Line

\$25.00

* See B.3. for additional termination charges applicable to two and three-year service agreements.

Effective September 17, 2015, this service is limited to existing customers at their existing location. (N)
(N)

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 15-1393-T-T dated September 3, 2015.

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Frontier West Virginia Inc.

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Frontier 5 Cent a Minute Plan (C)

A. GENERAL

The Frontier 5 Cent a Minute Plan is an optional calling plan for residence Customers with Local Package or Local Package Standard service. The plan provides an alternate rate treatment for customer-dialed intrastate intraLATA unassisted toll calls. Customers enrolling in this plan will be billed at non regulated rates in lieu of the regular residence Two-Point Service rate schedule specified in Section 2 of the Long Distance Services Tariff. (C)

B. REGULATIONS

1. This plan is available to residence Dial Tone Line Customers who subscribe to Local Package or Local Package Standard. Such Customers must affirmatively enroll in the plan. There is no charge applicable to such enrollment nor does a charge apply when a customer discontinues the plan.
2. The Frontier 5 Cent a Minute Plan is available only to residence Customers who utilize the Telephone Company as their local and intraLATA toll service provider, and when basic service is provided over the Telephone Company access lines. (C)
3. This plan is applicable to intraLATA long distance calls which are customer-dialed and completed without the assistance of a Telephone Company operator.
4. Eligible Customers who subscribe to the Frontier 5 Cent a Minute Plan cannot enroll in the Flat Rate Calling Plan or the Free Weekend Calling Program on the same line. (C)
5. The Frontier 5 Cent a Minute Plan calls are detailed on Customer bills. (C)
6. Repeat Dialing and *69 per use-rated calls or calls to 900/700 numbers are not eligible toll calls under the Frontier 5 Cent a Minute Plan. (C)
7. If Local Package or Local Package Standard is removed from the line, the Frontier 5 Cent a Minute Plan will also be removed and intraLATA calls will be billed at the regular residence Two-Point Service rate schedule specified in Section 2 of the Long Distance Services Tariff unless another plan is selected. (C)

C. RATES

1. The rates will apply for completed calls 24 hours a day, seven days a week, including holidays. Chargeable Frontier 5 Cent a Minute Plan calls that result in a fraction of a minute will be rounded to the next full minute. (C)

Note: Rates Deregulated

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OPTIONAL CALLING PLANS TARIFF
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(Reserved for Future Use)

(C)

(O)

(O)

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BUNDLED SERVICES

A. GENERAL

Local Calling Plus (C)

Local Calling Plus is an optional residential service package (C)
which provides customers with a combination of offerings for one flat monthly
rate.

B. REGULATIONS

1. Local Calling Plus consists of the following offerings*: (C)

- local exchange line with unlimited usage
- unlimited direct distance dialed intraLATA toll
- Call Waiting / Cancel Call Waiting
- Caller ID
- waiver of the non-recurring service charges

2. Customers subscribing to Local Calling Plus cannot have Regional Calling (C)
Value Option, Regional Calling Extra Option, Frontier Regional Calling (C)
Plan, Frontier Local Calling Plus, Frontier Local Calling, Big Deal, (C)
Residence Service Variety Package, Residence Call Manager Package, and Tel-
Life service on the same line.

3. Local Calling Plus is not available with residential PBX trunks or (C)
Residential Dedicated Basic Rate Interface (BRI) Service lines. (C)

4. Local Calling Plus is a flat rate unlimited service option only. There is (C)
no message/measured service option available.

* The Telephone Company reserves the right to offer additional, non-regulated (C)
services as a part of the above package. In addition, upon approval of this
tariff by the Commission, Local Calling Plus shall be subject to the same terms, (C)
conditions and regulation as a Category III(a) "Subject to Competition" service
under the Incentive Regulation Plan approved by the Commission in Case No. 00-
0705-T-PC, et al , as if such Plan were still in effect.

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BUNDLED SERVICES

C. RATES (Cont'd)

2. Renewals - Bundle Discount

At the expiration of a customer's twelve month term under the Bundle Discount Plan, either as a promotion or through this tariff, the customer will automatically receive renewal discounts on a month to month basis as set forth below. The customer may instead elect to return to month-to-month rates or, if qualified, to enroll in an alternative discount plan. In such case, the customer must contact Frontier to arrange for the return to month-to-month rates or to enroll in an alternative plan. (C)

Monthly Discount for
Customers renewing
Before April 18, 2009

Frontier Online Broadband	(C)
alone or with	(C)
DirecTV®	(C)
(Total Choice or Higher)	\$3.00

Customers renewing on or after April 18, 2009 will receive a renewal discount equal to their current discount on a month to month basis.

(O)
(O)
(O)

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 11-0799-T-T dated June 21, 2011.

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BUNDLED SERVICES

C. RATES

	Monthly Rate	
Local Calling Plus Per Residence Exchange Access Line	\$37.04**	(C)
Monthly discounts may apply when Local Calling Plus is bundled with an unlimited long distance calling plan plus the following:		(C)
	<u>Local Calling Plus Discount for customers who initially enrolled before May 1, 2008</u>	(C)
Frontier Online Broadband	\$3.00	(C) (O)
DirectTV® (Total Choice or Higher) Frontier Online Broadband	\$7.99	(C)
and DirectTV® (Total Choice or Higher)	\$5.00	(C) (C)
	<u>Local Calling Plus Discount for customers who initially enroll between May 1, 2008 and October 31, 2008</u>	(C)
Frontier Online Broadband*	\$3.00	(C) (O) (C) (C)
Frontier Online Broadband* with DirectTV® (Total Choice or Higher)	\$5.00	(C)
	<u>Local Calling Plus Discount for customers who initially enroll on or after Nov. 1 2008</u>	(C)
Frontier Online Broadband (any speed) and/or DirectTV® (Total Choice or Higher)	\$10.00	(C)

The applicable bundle discount will expire 12 months from the date it is implemented on a customer's account. Customers are limited to one discount only and cannot combine discounts. Each product must be billed by Frontier WV. Bundle discounts are subject to billing system capability. (C)

Qualifying unlimited domestic long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the New Communications Online and Long Distance Inc. Terms and Conditions. (C)
(C)

* Frontier Broadband service must be Up to 3M package or Up to 7.1M package. These refer to specific Frontier offerings that offer a maximum speed of 3M or 7.1M respectively, and does not refer to other products that offer lower maximum speeds. Customers are limited to one discount and cannot combine other discount offerings. (C)
(C)

** The Telephone Company reserves the right to offer additional, non-regulated services as a part of the above package.

(O)
(O)
(O)

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 11-0799-T-T dated June 21, 2011.

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BUNDLED SERVICES

C. RATES

1. Voice Discount Plan - Local Calling Plus (C)

Voice Discount Plan (VDP) - Local Calling Plus is an offering for (C)
which a residential customer can qualify, subject to the limitations (C)
described below, by agreeing to subscribe to Local Calling Plus, either (C)
as an additional line or along with a qualifying unlimited long
distance calling plan as described below, for a 12-month term.

Qualifying customers are residential customers who: (i) call Frontier (C)
WV to disconnect their dial tone service and agree to re-establish such (C)
service; or (ii) establish dial tone service with
Frontier WV after disconnecting their dial tone service from another (C)
provider; or (iii) have initiated local service with Frontier within (C)
the last 30 days and specifically request these rates in response to
Frontier direct mailings, advertising and/or other marketing (C)
activities or (iv) agree to add an additional line(s) on or before
September 30, 2008, (v) contact Frontier citing competitor's offers or (C)
otherwise indicate potential future disconnection based on price
considerations, or (vi) subscribe to Local Calling Plus as a result of (C)
this offer when they previously did not have a package plan.

Customers who order Local Calling Plus before September 30, 2008 and (C)
do not combine with an unlimited domestic long distance calling plan
service as described below will be eligible for a monthly discount of
\$12.05 for a twelve month period.

Customers who order Local Calling Plus combined with a qualifying (C)
unlimited domestic long distance calling plan as described below will (C)
be eligible for the following monthly credits.

For customers subscribing before March 6, 2010	\$10.00
For customers subscribing on or after March 6, 2010	\$5.00

Qualifying unlimited domestic long distance calling plans must be (C)
consistent with the Plan O Service - Unlimited as found in the New (C)
Communications Online and Long Distance Inc. Terms and Conditions.

Each product must be purchased through or billed by Frontier West (C)
Virginia Inc. Discontinuance of any one of the qualifying services
will result in termination of the discount. Effective October 1,
2008, the Voice Discount Plan will be offered on primary lines only.

Issued by authority of an Order of the Public Service Commission of West Virginia
in Case No. 11-0799-T-T dated June 21, 2011.

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BUNDLED SERVICES

C. RATES (Cont'd)

2. Renewals - Voice Discount Plan - Local Calling Plus (C)

At the expiration of a customer's twelve month term under the Voice Discount Plan - Local Calling Plus, either as a promotion or through this tariff, the customer will automatically receive the discounts set forth below, on a month to month basis. The customer may instead elect to return to month-to-month rates or, if qualified, to enroll in an alternative discount plan. In such case, the customer must contact Frontier to arrange for the return to month-to-month rates or to enroll in an alternative plan. (C)

	<u>Monthly Discount for Customers renewing on or before March 31, 2009</u>
Without qualifying long distance plan (additional lines only)	\$ 2.05
With qualifying long distance plan	\$ 7.00

	<u>Monthly Discount for customers renewing between April 1, 2009 and March 5, 2011</u>
Without qualifying long distance plan (additional lines only)	\$12.05
With qualifying long distance plan	\$10.00

	<u>Monthly Discount for customers renewing on or after March 6, 2011</u>
With qualifying long distance plan	\$5.00

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 11-0799-T-T dated June 21, 2011.

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BUNDLED SERVICES

C. RATES (Cont'd)

3. Feature Package - Local Calling Plus (C)

A Local Calling Plus customer is eligible to receive a Feature Package (C)
at no additional charge when the customer also subscribes to a
qualifying unlimited long distance calling plan. The feature package
includes the following features:

Call Forwarding and Three-Way Calling

The Feature Package will automatically be provided to customers newly (C)
subscribing to Local Calling Plus. The Feature Package will be provided (C)
to existing Local Calling Plus customers upon customer request.

If the customer removes Local Calling Plus or the qualifying unlimited (C)
long distance calling plan associated with Local Calling Plus, the (C)
customer will lose the Feature Package. If the customer requests the
removal of any of the individual features included in the feature
package, the entire feature package will be removed.

Qualifying unlimited long distance calling plans must be consistent with (C)
the Plan O Service - Unlimited as found in the New Communications (C)
Online and Long Distance Inc. Terms and Conditions.

Each product must be billed by Frontier West Virginia Inc. (C)

Issued by authority of an Order of the Public Service Commission of West Virginia
in Case No. 11-0799-T-T dated June 21, 2011.

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BUNDLED SERVICES

A. GENERAL

Regional Calling Value (C)

Regional Calling Value is an optional residential service package which provides customers with a combination of offerings for one flat monthly rate. (C)

B. REGULATIONS

1. Regional Calling Value consists of the following offerings*: (C)

- local exchange line with unlimited usage
- unlimited direct distance dialed intraLATA toll
- waiver of the non-recurring service charges

2. Customers subscribing to Regional Calling Value cannot have Local Calling Plus, Regional Calling Extra, Frontier Regional Calling, Frontier Local Calling Plus, Frontier Local Calling, Big Deal, Residence Service Variety Package, Residence Call Manager Package, and Tel-Life service on the same line. (C)
(C)
(C)

3. Regional Calling Value is not available with residential PBX trunks or Residential Dedicated Basic Rate Interface (BRI) Service lines. (C)
(C)

4. Regional Calling Value is a flat rate unlimited service option only. There is no message/measured service option available. (C)

* Upon approval of this tariff by the Commission, Regional Calling Value shall be subject to the same terms, conditions and regulation as a Category III(a) "Subject to Competition" service under the Incentive Regulation Plan approved by the Commission in Case No. 00-0705-T-PC, et al, as if such Plan were still in effect. (C)

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BUNDLED SERVICES

C. RATES

A monthly discount may apply when Regional Calling Value is bundled with an unlimited long distance calling plan plus other services as specified by Frontier:

Regional Calling Value Discount (C)
for Customers enrolling
on or before
October 31, 2008

12 Month Commitment

\$ 10.00 (C)

(Upon expiration, this discount will be extended by Frontier for an additional 12 month period at \$13.00 per month.) (C)

Regional Calling Value Discount (C)
for Customers enrolling
on or after
November 1, 2008

With Frontier Online Broadband (less than 1Mb per sec) \$ 13.00 (C)

With DirectTV® (Total Choice or Higher) \$ 13.00

With Frontier Online Broadband (less than 1Mb per sec) and DirectTV® (Total Choice or Higher) \$18.00 (C)

(Upon expiration, this discount will be extended by Frontier on a month to month basis.) (C)

The discount provided will expire 12 months from the date it is implemented on a customer's account unless otherwise indicated. Discontinuance of any one of the services listed above will result in immediate termination of the discount. Customers are limited to one discount only and cannot combine discounts. Each product must be billed by Frontier West Virginia. (C)

This wireless plan must not include unlimited nights and weekends.

Qualifying unlimited long distance calling plans must be consistent with Plan O Service - Unlimited as found in the New Communications Online and Long Distance Terms and Conditions. (C)

Monthly Rate

Regional Calling Value (C)
Per Residence Exchange Access Line \$35.04

(O)
(O)
(O)

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BUNDLED SERVICES

C. RATES (Cont'd)

1. Voice Discount Plan - Regional Calling Value (C)

Voice Discount Plan (VDP) - Regional Calling Value is an offering for which a residential customer can qualify, subject to the limitations described below, by agreeing to subscribe to Regional Calling Value, either as an additional line or along with a qualifying unlimited long distance calling plan as described below, for a 12-month term. (C)

Qualifying customers are residential customers who: (i) call Frontier WV to disconnect their Frontier dial tone service and agree to re-establish such service; or (ii) establish dial tone service with Frontier WV after disconnecting their dial tone service from another provider; or (iii) have initiated local service with Frontier within the last 30 days and specifically request these rates in response to Frontier direct mailings, advertising and/or other marketing activities or (iv) agree to add an additional line(s) on or before September 30, 2008; or (v) contact Frontier citing competitor's offers or otherwise indicate potential future disconnection based on price considerations; or (vi) subscribe to Regional Calling Value as a result of this offer when they previously did not have a package plan. (C)

Customers who order Regional Calling Value and do not combine with an unlimited domestic long distance calling plan service as described below will be eligible for a monthly credit of \$15.05 for a twelve month period. (C)

Customers who order Regional Calling Value combined with a qualifying unlimited domestic long distance calling plan service as described below will be eligible for a monthly credit of \$13.00 for a twelve month period.

Qualifying unlimited domestic long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the New Communications Online and Long Distance Inc. Terms and Conditions. (C)

Each product must be purchased through or billed by Frontier West Virginia Inc. Discontinuance of any one of the qualifying services will result in termination of the discount. Effective October 1, 2008, the Voice Discount Plan will be offered on primary lines only. (C)

2. Renewals - Voice Discount Plan - Regional Calling Value (C)

At the expiration of a customer's twelve month term under the Voice Discount Plan - Regional Calling Value, either as a promotion or through this tariff, the customer will automatically receive the discounts set forth below, on a month to month basis. The customer may instead elect to return to month-to-month rates or, if qualified, to enroll in an alternative discount plan. In such case, the customer must contact Frontier to arrange for the return to month-to-month rates or to enroll in an alternative plan. (C)

Monthly Discount for
Customers renewing
on or before
March 31, 2009

Without qualifying long distance plan	\$5.05
With qualifying long distance plan	\$10.00

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BUNDLED SERVICES

C. RATES (Cont'd)

2. Renewals - Voice Discount Plan - Regional Calling Value (Cont'd) (C)

Monthly Discount for
customers renewing
on or after
after April 1, 2009

Without qualifying long distance plan	\$ 15.05
With qualifying long distance plan	\$ 13.00

3. Residential Regional Calling Value Price Guarantee (C)

Qualified residential customers are customers in a location who establish (C)
new dial tone service and agree to subscribe to Regional Calling Value (C)
bundled with an unlimited long distance calling plan or are existing local (C)
customers who call Frontier to disconnect their telephone service and (C)
agree to retain their service based on this offer will be eligible to (C)
receive Regional Calling Value for a monthly rate of \$22.04. (C)

Qualifying unlimited long distance calling plans must be consistent with (C)
the Plan O Service - Unlimited as found in the New Communications Online (C)
and Long Distance Inc. Terms and Conditions. (C)

The monthly rate is guaranteed for as long as the customer: (i) remains at
the same service address and (ii) receives the bill in their name.

Discontinuance of any one of the services listed above will result in
immediate termination of this offer.

This offer is not eligible for Vacation Service.

Each product must be billed by Frontier WV. (C)

This promotional offer may not be combined with any other promotional (C)
offers except as authorized by Frontier, and is limited to one offer per (C)
customer.

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Frontier Digital Phone Service

(N)

A. GENERAL

1. The Frontier Digital Phone Service is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customers can take any combination of features for the same flat rate charge.

Basic Bundle

Flat Rate Access Line (Plan 4)
Call Waiting/Cancel Call Waiting
Call Forwarding Busy and Call Forward No Answer
Caller ID

Enhanced Feature Pack

2. The following services are included in the feature package and may be added to the bundle.

Three-way Calling
Call Intercept
Call Return
Busy Redial
Call Tracing Service
Call Forwarding-Variable
Call Forwarding Fixed
Call Waiting
Call Acceptance/Selective
Distinctive Ring
Internet Call Waiting
Speed Dialing 8 Code
Call Rejection-Selective
Speed Dialing 30 Code
Name/Number Display Prevention
Selective Call Transfer

(N)

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Frontier Digital Phone Service

B. REGULATIONS

1. The Frontier Digital Phone Service is available where technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
3. Non-payment or partial payment of the bill will be applied in accordance with existing tariff rules.
4. Customers may add or delete any features offered in the package without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
7. The bundles are offered on a month-to-month basis.

C. STAY CONNECTED SEASONAL OFFERING - Grandfathered ¹

(C)

Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. Customer's line will be available for 911 calls only at the time of suspension.
4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
6. The cost of the service includes the SLC.
7. This service does not change any other terms and conditions of the product.

¹ Stay Connected Seasonal Offering is limited to all existing subscribers at their existing locations as of July 5, 2022.

(N)
(N)

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Frontier Digital Phone Service

D. RATES AND CHARGES

	<u>Monthly Rate</u>	
Frontier Digital Phone Service	\$29.99	
Enhanced Feature Pack	\$2.99	
Stay Connected Seasonal Offering - Grandfathered ¹	\$9.99	(C)

¹ Stay Connected Seasonal Offering is limited to all existing subscribers at their existing locations as of July 5, 2022. (N)
(N)

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Effective: July 5, 2022

Frontier Unlimited State

(N)

A. GENERAL

The Frontier Digital State Unlimited is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

Basic Bundle

Single Flat Rate Access Line (Plan 4)
Extended Area Calling
Touch Tone
Call Waiting/Cancel Call Waiting

B. REGULATIONS

1. The Frontier Unlimited State is available where technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
3. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
4. Non-payment or partial payment of the bill will be applied in accordance with existing tariff rules.
5. The Bundles are offered on a month to month.
6. No discounts will be given to subscribers that do not use all the features or have some features turned off.

(N)

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Frontier Unlimited State

B. REGULATIONS (Continued)

7. Features will be available to the Frontier Unlimited State bundle at a special price. The following features are available.

Three-way Calling
Call Intercept
Call Return
Busy Redial
Call Tracing Service
Call Forwarding-Variable
Call Forwarding Fixed
Call Waiting
Call Acceptance/Selective
Distinctive Ring
Internet Call Waiting
Speed Dialing 8 Code
Call Rejection-Selective
Speed Dialing 30 Code
Name/Number Display Prevention
Selective Call Transfer

C. STAY CONNECTED SEASONAL OFFERING - Grandfathered ¹

(C)

Stay Connected Seasonal Offering allows the customer to suspend the Frontier Unlimited State Service while they are away, a minimum of one month and up to nine months for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. Customer's line will be available for 911 calls only at the time of suspension.
4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

¹ Stay Connected Seasonal Offering is limited to all existing subscribers at their existing locations as of July 5, 2022.

(N)
(N)

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Frontier Unlimited State

C. STAY CONNECTED SEASONAL OFFERING - Grandfathered ¹ (Continued) (C)

5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
6. The cost of the service includes the SLC.
7. This service does not change any other terms and conditions of the product.

D. RATES AND CHARGES

	<u>Monthly Rate</u>	
Frontier Unlimited State	\$18.99	
One Feature	\$5.99	
Two Features	\$7.99	
Three Features	\$9.99	
All listed features	\$12.99	
Stay Connected Seasonal Offering - Grandfathered ¹	\$9.99	(C)

¹ Stay Connected Seasonal Offering is limited to all existing subscribers at their existing locations as of July 5, 2022.

(N)
(N)

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 22-0533-T-T dated June 13, 2022.

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OPTIONAL CALLING PLANS TARIFF
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Frontier West Virginia Inc.

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Stay Connected Seasonal Offering - Grandfathered ¹

(C)

A. General

Stay Connected Seasonal Offering allows a customer to suspend their Frontier Digital State Unlimited with Essentials 3, Frontier Digital Phone Nationwide Unlimited with Essentials 3 2010, Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3 2010, Frontier Digital Phone Unlimited - Leader, Frontier Digital Phone Unlimited Plus - Leader, Frontier Digital Phone Unlimited - Challenger, or Frontier Digital Phone Unlimited - Challenger while they are away, for a minimum of one month and up to nine months in a rolling year for a reduced rate.

B. Regulations

The customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given, then re-activation fees will not apply

A \$25.00 re-activation fee will apply if the customer does not provide a reconnect date at the time the order is placed to add the service.

During the time of suspension, the line will be available for 911 calls only.

The time that the customer is on the "Stay Connected" Seasonal Service will count toward the fulfillment of any contract associated with the suspended bundle.

Customer will be removed from the Stay Connected discount after the nine month period if no date is given.

This service does not change any other terms and conditions of the bundle being suspended.

The monthly rate includes the Federal Subscribe Line Charge.

Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

C. Rates and Charges

	<u>Monthly Rate</u>
Stay Connected Seasonal Service	\$9.99

¹ Stay Connected Seasonal Offering is limited to all existing subscribers at their existing locations as of July 5, 2022.

(N)
(N)

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FRONTIER DIGITAL STATE UNLIMITED WITH ESSENTIALS 3 *

(C)

A. GENERAL

The Frontier Digital State Unlimited with Essentials 3 is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

Basic Bundle

Flat Rate Access Line (Plan 4)	Call Waiting/Cancel Call Waiting
Caller ID	Busy Redial
Call Forwarding	Call Waiting ID
Speed Dialing 8	

B. REGULATIONS

1. The Frontier Digital State Unlimited with Essentials 3 is available where technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff
3. Non-payment or partial payment of the bill may result in the cancellation of the bundled package and all services will be charged their individual tariffed rate. Payment will then be applied in accordance with existing Commission Rules and Regulations for the Government of Telephone Utilities.
4. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
5. The bundles are offered on a month to month.

* Effective July 14, 2012, this service is limited to existing customers at their existing location. (N)
(N)

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OPTIONAL CALLING PLANS TARIFF
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FRONTIER DIGITAL STATE UNLIMITED WITH ESSENTIALS 3 *

(C)

B. REGULATIONS (Cont'd)

6. Additional features will be available to the Digital Phone State Unlimited with Essentials 3 bundle at a special price. The following features are available:

Speed Dialing 30	Anonymous Call Rejection
Priority Call	*69
Call Trace	Three Way Calling

C. RATES AND CHARGES

	<u>Monthly Rate</u>
Digital Phone State Unlimited with Essentials 3	\$23.99
One Additional Feature	5.99
Two Additional Features	7.99
Three Additional Features	9.99
All Additional Listed Features	12.99

* Effective July 14, 2012, this service is limited to existing customers at their existing location. (N)
(N)

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OPTIONAL CALLING PLANS TARIFF
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Frontier Digital Phone Nationwide Unlimited with Essentials 3 2010 *

(C)

A. GENERAL

The Frontier Digital Phone Nationwide Unlimited with Essentials 3 Service is a package offering available to residential customers and includes one flat-rate residential one-party service access line and the customer's choice of the features and services listed below.

Basic Bundle

Flat Rate Access Line (Plan 4)
Call Forward Busy/No Answer (Variable)
Caller ID
Call Waiting/Cancel Call Waiting
Busy Redial
Speed Dialing 8
*69
Voice Mail with Message Waiting Indication (non-regulated)

Digital Phone Enhanced Feature Pack

The following services are included in the Feature Pack and may be added to the bundle. The feature package will be billed in accordance with the rate listed in C.

Speed Dialing 30
Call Forwarding Busy/No Answer (Fixed)
Call Forwarding Busy Line (Fixed)
Priority Call
Call Block
Three Way Calling

* Effective July 14, 2012, this service is limited to existing customers at their existing location.

(N)
(N)

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OPTIONAL CALLING PLANS TARIFF
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Frontier West Virginia Inc.

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Frontier Digital Phone Nationwide Unlimited with Essentials 3 2012 * (C)

B. REGULATIONS

1. The Frontier Digital Phone Nationwide Unlimited with Essentials 3 is available where technically feasible.
2. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
3. Non-payment or partial payment of the bill may result in the cancellation of the bundled package and all services will be charged their individual tariffed rate. Payment will then be applied in accordance with existing Commission Rules and Regulations for the Government of Telephone Utilities.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
7. The bundles are offered on a month to month.

C. RATES AND CHARGES

	<u>Monthly Rate</u>
Frontier Digital Phone Nationwide Unlimited with Essentials 3	\$29.99
Digital Phone Enhanced Feature Pack	2.99

* Effective July 14, 2012, this service is limited to existing customers at their existing location. (N)
(N)

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OPTIONAL CALLING PLANS TARIFF
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Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3 2010 * (C)

A. GENERAL

The Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3 Service is a package offering available to residential customers and includes two flat-rate residential one-party service access line and the customer's choice of the features and services listed below. Features are only available on the primary line.

Basic Bundle

Flat Rate Access Line (Plan 4)
Call Forward Busy/No Answer (Variable)
Caller ID
Call Waiting/Cancel Call Waiting
Busy Redial
Speed Dialing 8
*69
Voice Mail with Message Waiting Indication (non-regulated)

Digital Phone Enhanced Feature Pack

The following services are included in the Feature Pack and may be added to the bundle. The feature package will be billed in accordance with the rate listed in C.

Speed Dialing 30
Call Forwarding Busy/No Answer (Fixed)
Call Forwarding Busy Line (Fixed)
Priority Call
Call Block
Three Way Calling

* Effective July 14, 2012, this service is limited to existing customers at their existing location. (N)
(N)

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Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3 2010 *

(C)

B. REGULATIONS

1. The Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3 is available where technically feasible.
2. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
3. Non-payment or partial payment of the bill may result in the cancellation of the bundled package and all services will be charged their individual tariffed rate. Payment will then be applied in accordance with existing Commission Rules and Regulations for the Government of Telephone Utilities.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
7. The bundles are offered on a month to month.

C. RATES AND CHARGES

	<u>Monthly Rate</u>
Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3	\$29.99
Digital Phone Enhanced Feature Pack	2.99

* Effective July 14, 2012, this service is limited to existing customers at their existing location.

(N)
(N)

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OPTIONAL CALLING PLANS TARIFF
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Frontier Digital Phone Unlimited - Leader

(N)

A. GENERAL

The Frontier Digital Phone Unlimited - Leader Service is a package offering available to residential customers and includes one flat-rate residential one-party service access line and the customer's choice of the features and services listed below.

Basic Bundle

Flat Rate Access Line (Plan 4)
Caller ID
Call Waiting ID
Call Waiting/Cancel Call Waiting
Busy Redial
Speed Dialing 8
*69
Voice Mail with Message Waiting Indication and Call Forward
(non-regulated)

Feature Package

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in C.

Speed Dialing 30
Call Forwarding (Variable or Fixed)
Call Forwarding Busy Line (Fixed)
Priority Call
Anonymous Call Rejection
Three Way Calling
Distinctive Ring
Select Call Forwarding
Call Block

(N)

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Frontier Digital Phone Unlimited - Leader

(N)

B. REGULATIONS

1. The Frontier Digital Phone Unlimited - Leader Service is available where technically feasible.
2. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariffs.
3. Non-payment or partial payment of the bill may result in the cancellation of the bundled package and all services will be charged their individual tariffed rate. Payment will then be applied in accordance with existing Commission Rules and Regulations for the Government of Telephone Utilities.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
7. The bundles are offered on a month to month basis.

C. RATES AND CHARGES

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited - Leader	\$31.99
Feature Package	2.99

(N)

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OPTIONAL CALLING PLANS TARIFF
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Frontier Digital Phone Unlimited Plus - Leader

A. GENERAL

The Frontier Digital Phone Unlimited Plus - Leader Service is a package offering available to residential customers and includes two flat-rate residential one-party service access lines and the customer's choice of the features and services listed below.

Basic Bundle

Two Flat Rate Access Lines (Plan 4)
Caller ID
Call Waiting ID
Call Waiting/Cancel Call Waiting
Busy Redial
Speed Dialing 8
*69
Voice Mail with Message Waiting Indication and Call Forward
(non-regulated)

Feature Package

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in C.

Call Forwarding (Variable or Fixed)
Call Forwarding Busy Line (Fixed)
Priority Call
Anonymous Call Rejection
Three Way Calling
Distinctive Ring
Select Call Forwarding
Call Block
Speed Dialing 30

(N)

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OPTIONAL CALLING PLANS TARIFF
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Frontier West Virginia Inc.

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Frontier Digital Phone Unlimited Plus - Leader

(N)

B. REGULATIONS

1. The Frontier Digital Phone Unlimited Plus - Leader Service is available where technically feasible.
2. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariffs.
3. Non-payment or partial payment of the bill may result in the cancellation of the bundled package and all services will be charged their individual tariffed rate. Payment will then be applied in accordance with existing Commission Rules and Regulations for the Government of Telephone Utilities.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
7. The bundles are offered on a month to month basis.

C. RATES AND CHARGES

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited Plus - Leader	\$31.99
Feature Package	2.99

(N)

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Frontier Digital Phone Unlimited - Challenger

(N)

A. GENERAL

The Frontier Digital Phone Unlimited - Challenger Service is a package offering available to residential customers and includes one flat-rate residential one-party service access line and the customer's choice of the features and services listed below.

Basic Bundle

Flat Rate Access Line (Plan 4)
Caller ID
Call Waiting ID
Call Waiting/Cancel Call Waiting
Voice Mail with Message Waiting Indication and Call Forward
(non-regulated)

Feature Package

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in C.

Speed Dialing 8 or 30
Busy Redial
*69
Call Forwarding (Variable or Fixed)
Call Forwarding Busy Line (Fixed)
Priority Call
Anonymous Call Rejection
Three Way Calling
Distinctive Ring
Select Call Forwarding
Call Block
Deluxe Voice Mail

(N)

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OPTIONAL CALLING PLANS TARIFF
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Frontier West Virginia Inc.

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Frontier Digital Phone Unlimited - Challenger

(N)

B. REGULATIONS

1. The Frontier Digital Phone Unlimited - Challenger Service is available where technically feasible.
2. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariffs.
3. Non-payment or partial payment of the bill may result in the cancellation of the bundled package and all services will be charged their individual tariffed rate. Payment will then be applied in accordance with existing Commission Rules and Regulations for the Government of Telephone Utilities.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
7. The bundles are offered on a month to month basis.

C. RATES AND CHARGES

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited - Challenger	\$21.99
Feature Package	2.99

(N)

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Frontier West Virginia Inc.

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Frontier Digital Phone Unlimited Plus - Challenger

(N)

A. GENERAL

The Frontier Digital Phone Unlimited Plus - Challenger Service is a package offering available to residential customers and includes two flat-rate residential one-party service access lines and the customer's choice of the features and services listed below.

Basic Bundle

Two Flat Rate Access Line (Plan 4)
Caller ID
Call Waiting ID
Call Waiting/Cancel Call Waiting
Busy Redial
Speed Dialing 8
*69
Voice Mail with Message Waiting Indication and Call Forward
(non-regulated)

Feature Package

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in C.

Speed Dialing 8 or 30
Busy Redial
*69
Call Forwarding (Variable or Fixed)
Call Forwarding Busy Line (Fixed)
Priority Call
Anonymous Call Rejection
Three Way Calling
Distinctive Ring
Select Call Forwarding
Call Block
Deluxe Voice Mail

(N)

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Frontier West Virginia Inc.

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Frontier Digital Phone Unlimited Plus - Challenger

(N)

B. REGULATIONS

1. The Frontier Digital Phone Unlimited Plus - Challenger Service is available where technically feasible.
2. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariffs.
3. Non-payment or partial payment of the bill may result in the cancellation of the bundled package and all services will be charged their individual tariffed rate. Payment will then be applied in accordance with existing Commission Rules and Regulations for the Government of Telephone Utilities.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
7. The bundles are offered on a month to month basis.

C. RATES AND CHARGES

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited - Challenger	\$21.99
Feature Package	2.99

(N)

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OPTIONAL CALLING PLANS TARIFF
P.S.C.-W.Va.-No. 215

Frontier West Virginia Inc.

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Frontier Unlimited Voice and Feature Bundle

A. GENERAL

The Frontier Unlimited Voice and Feature Bundle is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. This bundle also includes an unlimited long-distance component through Frontier Communications of America, Inc. The description and pricing for this component are located in the Frontier Communications of America, Inc. Domestic Price List.

Basic Bundle

Local Exchange Network Access Line	3 Way Calling
Caller ID with Name	Basic Call Forward
Unlimited Extended Area Service	Distinctive Ring
Call Waiting/Cancel Call Waiting	Priority Call
Call Waiting ID	*66 Busy Number Redial
Anonymous Call Block/Rejection	*69 Call Return
Basic Voicemail	Selective Call Acceptance
Touch Calling	Selective Call Rejection
Speed Call 30	Selective Call Forward
Wire Care	Directory Listing

B. REGULATIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the Catalog.
3. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Catalog rules.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. The bundle is offered on a month-to-month basis.
7. The bundle will appear as a single line item on the bill.

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(N)

(N)

OPTIONAL CALLING PLANS TARIFF
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Frontier Unlimited Voice and Feature Bundle

B. REGULATIONS (Cont'd)

8. The bundled rate includes all available Extended Area Service (EAS) calling, both mandatory and optional, in exchanges where EAS is offered.
9. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
10. A customer selecting this bundle is required to subscribe to a Frontier Long Distance company and must purchase a qualifying long-distance bundle located in the Frontier Communications of America, Inc. Domestic Price List.
11. Directory Listing Feature-Customer can pick from Additional Listing, Extra Line of Information, Unlisted, Non-Published and Foreign Listing.
12. Wire Care Services include work performed on or at the customer premises by the Utility or a Utility representative at the customer's request and is not covered by other charges. The Bundle includes work preparation, actual work, materials and cleanup. Frontier Wire Care covers all wiring, jacks, dispatch charges, labor and materials for each telephone line in the home. In addition, Frontier Wire Care covers any damage to the phone line that was caused by lightning, accidental customer damage and problem isolation within the home.

C. RATES AND CHARGES

1. All other surcharges and taxes apply and will be billed in addition to the bundle.
2. An Activation charge of \$35.00 will replace the Initial Service Order and Central Office Connection Charge.
3. Frontier Unlimited Voice and Feature Bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Unlimited Voice and Feature Bundle	\$50.00

(N)

(N)

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