FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC
ISSUED: January 21, 2015
By: Vice President
Rochester, New York

Second Revised Title Sheet
Cancels First Revised Title Sheet
P.S.C. - S.C. No. 1
EFFECTIVE: February 4, 2015

STATE OF SOUTH CAROLINA

This tariff contains regulations and rates applicable for the furnishing of Local Exchange Service, Message Toll Telephone Service, Wide Area Telecommunications Service, and for other general subscriber services, equipment and facilities associated with the above services offered by Frontier Communications of the Carolinas LLC (the Company) within this State. This tariff is on file with the South Carolina Public Service Commission. (C)

Intrastate communication services are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio, or a combination thereof.

EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued Canceling the tariff page affected; such changes will be identified through the use of the following symbols:

(C) Denotes a change in: listing, general regulations, or condition, which may affect a rate or charge.

(D) Denotes discontinued material including: listing, general regulation, condition, rate or charge.

(I) Denotes increase in rate or charge.

(M) Denotes material relocated from or to another part of the tariff, with no change in text, regulation, rate or condition.

(N) Denotes new material including: listing, general regulation, rate, charge or condition.

(O) Denotes an obsoleted rate, regulation or text.

(R) Denotes a reduction in either rate or charge.

(T) Denotes a change in wording of text, but no change in: listing, general regulation, condition, rate or charge.

Note: The above symbols are standard indications which may be used to denote revisions or additions to general regulations, listings, rates or charges after initial filing of the tariff.

Whenever in this Tariff the names Frontier Communications of the Carolinas Inc., New Communications of the Carolinas Inc. d/b/a Frontier, Verizon South Inc., Verizon South Inc. d/b/a/ Verizon South Carolina, Verizon South Inc. South Carolina, Contel of South Carolina, Inc. d/b/a GTE (South Carolina) or GTE South Incorporated South Carolina, Company appears, that reference shall be deemed to refer to Frontier Communications of the Carolinas LLC. (C) (C)

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER
ISSUED: May 31, 2018
By: Vice President
Rochester, New York

First Revised Contents Sheet 1
Cancels Original Contents Sheet 1
P.S.C. - S.C. No. 1
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CONTENTS

		Sheet No.	
1	Definitions of Terms	1	
2.1	Application of Regulations	1	
2.2	Use of Service	1	
2.3	Establishment and Furnishing of Service	3	
2.4	Establishment and Maintenance of Credit	7	
2.5	Obligation and Liability of the Company	12	
2.6	Special Promotions	18	
2.8	Termination Liability	18	
2.9	Service Concurrence	19	
3	Exchanges in Local Calling Area (Extended Area Service)	1	
3	Extended Area Calling	1	
3	Interstate Subscriber Line Charge Waiver and Matching	2	
3	Program (Lifeline Service)	2	
3	Monthly Local Service Charges		
3	Bowman	4	
3	Bowman Exchange Service Map	5	
3	Elloree	6	
3	Elloree Exchange Service Map	7	
3	Santee	8	
3	Santee Exchange Service Map	9	
3	Jackson	10	
3	Jackson Exchange Service Map	11	
3	Simpsonville	12	
3	Simpsonville Exchange Service Map	13	
3	Extended Area Calling	14	
3	Local Operator and Calling Card Services	16	(D)
3	Local Calling Plans	17	
3	Network Access Register Package	27	

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
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By: Vice President
Rochester, New York

First Revised Contents Sheet 2
Cancels Original Contents Sheet 2
P.S.C. - S.C. No. 1
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CONTENTS

		Sheet No.
4.1	General	1
4.2	Charges	1
4.3	Application of Service Charges	1
4.4	Installation Charges	3
4.5	Miscellaneous Charges	3
5.1	Line Extension Charges	1
5.2	Establishment and Furnishing of Service	3
5.3	Contract Service Arrangements	8
6.1	Directory Listings	1
6.2	Directory Assistance - Local	3
6.3	National Directory Assistance/	4
7.1	Public Telephone Service	1
7.2	Semipublic Telephone Service	2
7.3	Booths	3
7.4	Public Telephone Access Service for Customer Provided Equipment	3
7.5	Payphone Use Surcharge	8
7.6	Corrections Collect	8
8.1	Mileage	1
9.1	Regulations	1
9.2	Types and Descriptions	2
9.3	Rates and Charges	23
9.4	Foreign Exchange Service Provided by Multiple Companies	30
9.5	Foreign Central Office Service	31
10.1	Digital Internal Communictions, System and Call Management Features Service	1
10.2	Multi-Account Service	38
10.3	Internal Communictions, System and Call Management Features Service	42
11.1	General	1
11.2	Rates	1
11.3	Direct Inward Dialing Service	1

(D)

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC
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Rochester, New York

First Revised Contents Sheet 3
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CONTENTS

		Sheet No.	
12.1	Digital Channel Service	1	
12.2	Digital (ISDN) Single Line Service	10	
12.3	Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Service	26	
12.4	DS1 Cyber Service	34	
12.5	Transparent LAN Service (TLS)	37	
12.6	Frame Relay	37	
13.1	Remote Call Forwarding	1	
13.2	Customer Referral on Disconnect	3	
13.3	Calling Services	3	
13.4	Three Digit Service (811)	22	
13.5	Integrated Business SErvice (IBS) - II	23	
13.6	Customized Number Service	26	
13.7	Billed Number Screening	27	
13.8	Customized Code Resrtictions (CCR)	29	
13.9	Selective Class of Call Screening (SCCS)	31	
13.10	Services for Enhanced Service Providers (ESPs)	32	
13.11	Custom Redirect Service	40	
13.12	Convenience Fee	41	(N)
14.1	Employees' Telephone Service	1	
14.2	Impaired Hearing Equipment	1	
14.3	Joint User Service	2	
14.4	Special Reverse Toll Charge Service	3	
14.5	Special Billing Number Service	3	
14.6	Distinctive Ring	4	
15.1	General Regulations	1	
15.2	Connections of Registered Terminal Equipment and Systems	5	
15.3	Connections of Grandfathered Terminal Equipment and Grandfathered Communications systems	7	
15.4	Acoustic or Inductive Connections	8	
15.5	Connections of Customer-Provided Communications System Not Subject to Part 68 of FCC Rules and Regulations	9	
15.6	Connections of Customer-Provided Terminal Equipment Specifically Excluded from the FCC Registration Program	10	
15.7	Maintenance of Service Due to Connection of Customer-Provided Equipment or Other Facilities	10	
15.8	Customer Premise Inside Wire	11	

CONTENTS

		Sheet No.
16.1	General	1
16.2	Description	1
16.3	Conditions	1
16.4	Application of Rates and Charges	2
16.5	Rates and Charges	2
17.1	General	1
17.2	Definitions	3
17.3	Rules and Regulations	9
17.4	Application of Rates	12
17.5	Rates and Charges	19
18.1	Application	1
18.2	Concurrence	1
19.1	General	1
19.2	Use of the Service	2
19.3	Limitation of Service	3
19.4	Rates	3
20.1	General	1
20.2	Intraexchange Service	1
20.3	Ineterexchange Service	2
20.4	Radio Program Transmission Channels	79
20.5	Exceptions	79
21.1	General	1
22.1	211 Dialing Services	1
22.2	311 Dialing Services	3
22.3	511 Dialing Services	4
22.4	711 Dialing Service – Telephone Relay Service (TRS)	6
23.1	General	1
24.1	Centrex Service	1
24.2	Line Feature Package – Series 3000 (with Remote Access to Features)	17
25.1	Universal Emergency Number Service (911 Service) - Greenville and Aiken Counties, South Carolina	1
25.2	Custom Calling Services	2
25.3	Calling Services	6
26.1	IntraLATA Only 800/888 Service	1

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
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Rochester, New York

3rd Revised Contents Sheet 5
Cancels 2nd Revised Contents Sheet 5
P.S.C. - S.C. No. 1
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CONTENTS

		Sheet No.	
27.1	General	1	
27.2	Versaline Centrex Service Arrangements	2	
27.3	Terms and Conditions	7	
27.4	Definitions	8	
27.5	Rates and Charges	18	
27.6	Telephone Numbers and Facilities Reserved for Future Use	23	
28.1	Frontier OneVoice	1	
28.2	Frontier Residential Unlimited Voice Service	3	
29.1	Vacation Get Away Service	1	(N)

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER **Section 1**
ISSUED: June 18, 2010 **Original Sheet 1**

By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: July 1, 2010**

DEFINITION OF TERMS

ACCESS LINE - A circuit directly connecting the central office switching equipment with the subscriber's termination point.

ADDITIONAL LISTING - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitle in connection with his regular listing.

AUTHORIZED USER - A person, firm or corporation (other than the customer on whose premises a telephone, Private Branch Exchange, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the Tariff.

BUSINESS SERVICE - Telephone service furnished to customers where the actual or obvious use is of a business, professional or occupational nature.

BUSINESS TRAFFIC STUDY SERVICE - Provides performance reports of call capacity for originating and terminating traffic on access line or hunt groups.

CENTRAL OFFICE - An operating office in the Telephone Company where connections are made and switching is accomplished between telephone access lines.

CENTRAL OFFICE LINE - A circuit directly connecting an individual main station, private branch exchange switchboard or an intercommunicating system with a central office.

CHANNEL - A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT - A channel sued for the transmission of electrical energy in the furnishing of telephone and other communications services.

CLASS OF SERVICE - The various categories of service generally available to the customer, such as business, residential, public, or semipublic service.

COIN TELEPHONE SERVICE - See "Public Telephone".

COMMISSION - South Carolina Public Service Commission.

COMMUNICATIONS SYSTEM - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided or deregulated Company provided terminal equipment or stations.

COMPANY - A corporation, association, partnership, or individual engaged in the business of furnishing telephone and other communications services to the public.

CONNECTING ARRANGEMENT - The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company or of facilities of the Company with other facilities of the Company.

CONSTRUCTION CHARGE - A separate non-recurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the exchange tariffs.

CONTINUOUS PROPERTY - The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by the public highways or separated by a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER **Section 1**
ISSUED: June 18, 2010 **Original Sheet 2**

By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: July 1, 2010**

DEFINITION OF TERMS

CONTRACT - The arrangement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariff.

COST - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CUSTOMER - The individual, partnership, association or corporation which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER PREMISES INSIDE WIRE - All wiring within the same building or between buildings on the same continuous property of a customer and located on the customer's side of the Standard Network Interface. In the absence of a network interface, the customer premises inside wire is all wiring on the customer's side of the first point of connection at a customer's premise. Effective January 1, 1987 the maintenance and installation of inside wire is the responsibility of the customer and will only be provided by the Company on a deregulated basis.

DATA ACCESS ARRANGEMENT - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation of the telecommunications network.

DIAL DATA SWITCHING EQUIPMENT - A unit of electro-mechanical or electronic switching equipment used in a central off ice or in connection with a private branch exchange system.

DIRECTORY ASSISTANCE CHARGE - A charge made for placing requests for telephone numbers from the Directory Assistance Operators.

DIRECTORY LISTING - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

DROP WIRE - That portion of a circuit between the pole line or cable distributing box and the building in which the station or switchboard is located.

DUAL NAME LISTING - Provided for customers subscribing to residence service who share the s~ surname and reside at the same address, and for a person known by two names.

ENTRANCE FACILITIES - Facilities extending fran the point of entrance on private property to the premises o~which service is furnished.

EXCHANGE - A geographical area established for the administration of telephone service in a specified area, called the "Exchange Area~, which usually embraces a city, town, village, and its environs. It may contain one or Are central off ices together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

EXCHANGE ACCESS LINE - The serving Central office line equipment and all Company plant facilities up to and including the Company-p id Standard Network Interface. These facilities are Company provided and maintained and provide access to and from the telecommunication network for massage toll service and for local calling appropriate to the tariffed use offering selected by the customer.

EXCHANGE AREA - The territory served by an exchange.

EXCHANGE LINE - Any circuit on connecting an exchange station with a central office.

EXCHANGE SERVICE - The furnishing of facilities for the telephone communication within an exchange area, in accordance with the regulations and charges specified in the Tariff. Ex change facilities are used to establish and maintain connection between an exchange station and the other telephone plant and facilities in connection with long distance calls or extended area service calls.

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER **Section 1**
ISSUED: June 18, 2010 **Original Sheet 3**

By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: July 1, 2010**

DEFINITION OF TERMS

EXCHANGE STATION - A station connected with a central office of the Company over its o"n lines.

EXTENDED AREA-CALLING - Local calling extended to areas outside an exchange's existing calling scope for which charges to those areas are paid on a usage pricing basis.

EXTENDED AREA SERVICE.- Interexchange telephone service furnished at a flat rate between one or more exchange areas.

EXTENSION (OFF-PREMISES AND P.B.X. STATION) MILEAGE - The charges made for the additional circuit required to furnish off premises or extension service beyond the premises to which the primary service is provided.

EXTRA LISTING - See "Additional Listing".

FLAT RATE SERVICE - Service furnished at a fixed monthly charge, including extended area service where applicable.

FOREIGN ATTACHMENT - Lines not owned or furnished by the Company.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's standard network interface for which a monthly charge is made in addition to the rate for exchange service.

FOREIGN EXCHANGE SERVICE - Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

INDIVIDUAL ACCESS LINE - An exchange line designed for the connection of one station. (Not a private branch exchange trunk line.)

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INTERCOMMUNICATING SYSTEM - An arrangement involving two or three stations which enables a user to signal and connect with other stations in the system.

JACK EQUIPMENT - Equipment designed to give access to a line at one or more points by means of a station equipped with a cord and plug to connect to the line. Effective January I, 1987, the maintenance and installation of jack equipment is the responsibility of the customer and will only be provided by the Company on a deregulated basis.

JOINT USER SERVICE - An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of a customer..doc

LOCAL CHANNEL - That portion of a channel which connects a station to an interexchanging channel or a channel connecting two or more stations within an exchange area.

LOCAL SERVICE - Telephone communications within a local service area in accordance with the provisions of the Company's tariffs.

LOCAL MESSAGE - A completed communication between customers' stations located within the same Exchange Area or Local Service Area.

LOCAL SERVICE AREA - The area within which telephone service is furnished under a specific schedule of rates without the application of specific charges for each message.

LONG DISTANCE MESSAGE - See "Toll Message".

DEFINITION OF TERMS

LONG DISTANCE TERMINAL - See "Telephone Station".

MESSAGE - A completed customer call.

MILEAGE - The measurement upon which charges are computed for Foreign Exchange, extension, tie and private lines.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

NEW SUBSCRIBER - Applicants having no basic monthly service or those subscribers changing service premises.

OPTIONAL CALLING PLANS - Specially designed toll plans furnishing a reduction in cost of intrastate subscriber sent paid toll messages.

"OUT OF SERVICE" CONDITION - An "out of service" condition exists when there is a complete interruption of incoming service, outgoing service, or both.

PREMISES - The building, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

PRIVATE BRANCH EXCHANGE SYSTEM - A type of service providing an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the local and long distance message telephone network to other subscribers. Effective October 1, 1987, Private Branch Exchange Station sets, switchboard and auxiliary equipment will be provided by the Company on a deregulated basis.

A. P.B.X. Trunk: A circuit connecting a P.B.X. system with a central office.

B. P.B.X. Station: Any station connected with a P.B.X. system.

C. Ringing Current: Current furnished by means of a circuit from a central office or some other source of supply, to enable signaling within a P.B.X. system.

PRIVATE LINE - A circuit provided to furnish communication between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

PROTECTOR - A device used as protection from hazardous voltages. It may be mounted either inside or outside the premises. If mounted outside, it will be covered with a plastic or metal housing.

PUBLIC TELEPHONE - An exchange station, equipped with a coin collecting device, designed and placed for use by the public in general at locations chosen or accepted by the Company.

RESIDENCE SERVICE - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

ROTARY LINE SERVICE - A service that allows the completion of an incoming call from a line that is called but is in use, to another line, by means of central office equipment.

DEFINITION OF TERMS

SEMIPUBLIC TELEPHONE - An exchange station, equipped with a coin collecting device, designed for a combination of customer and public use at locations more or less public in character. Semipublic telephone service is considered as a form of customer service.

SERVICE CHARGE - A nonrecurring charge applying to the establishment of basic telephone service for a subscriber and subsequent alterations to that service.

STANDARD NETWORK INTERFACE -

A. The Standard Network Interface is a standard registration program jack or equivalent provided by the Company as a part of exchange access, WATS, or Private Line Services.

B. For single unit premises, the Company will terminate its network facilities no further than 12 inches upon entering the customer's premises. A single unit location is a premises or building occupied by a single customer.

C. In locations with multiple customers, i.e., multiple premises, the Company will terminate its network facilities no further than 12 inches at the minimum point of entry to the building or property.

D. The Company will allow customers access to inside wiring at points up to and including the point of demarcation. The customer is no longer required to interconnect through a plug and jack arrangement where a customer's premises is served by no more than two lines. This refers to all one and two-line telephone wiring (including associated jacks) on the customer's side of the demarcation point, whether owned and installed by the customer, premises owner, agent, or another vendor.

E. All premises services will connect to the telecommunications network through the Standard Network Interface.

For existing installations, excluding residential, single-unit locations the Company will terminate its network facilities no further than 12 inches upon entering the customer's building or property. A company-provided standard registration program jack is to be used as the point of connection to the telecommunications network. All newly constructed customer premises will be provided with a Standard Network Interface.

STATION - See "Telephone Service".

SUBSCRIBER - See "Customer".

TARIFF - The rates, charges, rules and regulations adopted and filed by the Company and accepted by the South Carolina Public Service Commission.

TELEPHONE COMPANY - See "Company".

TERMINATION CHARGE - A charge applying under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contact period.

TIE LINE - A circuit connecting two private branch exchange systems for the purpose of interconnection between the stations connected with such systems.

THE LINE MILEAGE - The measurement on which the rates for tie lines connecting customer's switchboard is based.

DEFINITION OF TERMS

TELEPHONE STATION - A telephone instrument, consisting of a transmitter, receiver and associated apparatus, connected so as to permit transmission and receiving of telephone messages.

1. Company Station: A station owned by the Company, receiving service through central office equipment and lines normally owned, maintained and operated by the Company, and provided on a deregulated basis as a part of the Company's service.

2. Customer-Provided Station: A station owned by the customer receiving service through central office equipment and lines normally owned, maintained and operated by the Company.

3. Private Branch Exchange Station: Any station (including the operator's set or sets) connected with a private branch exchange system.

TOLL CENTER - A telephone switching center at which the operations (manual or dial) function (message timing, switching, and recording) takes place in connection with the provision of toll message service.

TOLL LINE - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE - A message between stations in different exchange areas and furnished under the provisions of "Message Toll Telephone Service", Section 18.

A. PERSON TO PERSON TOLL MESSAGE - A toll message in which the user stipulates a desire for communication with a specified person or station at a specified location.

B. STATION TO STATION TOLL MESSAGE - A toll message in which the user stipulates a desire for communication only with a specified access line.

C. COLLECT MESSAGE - A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.

D. CORRECTIONS COLLECT - A charge applied where the person originating the call is placing a station-to-station call from a correctional facility using special restricted corrections service.

E. THIRD NUMBER MESSAGE - A toll message in which associated charges are billed neither to the calling station nor to the called station, but rather to a station not involved in the message.

F. CREDIT CARD MESSAGE - A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

TOLL RATE - The initial period charge prescribed for toll messages usually based upon a minimum period and distance between exchange.

TOLL SERVICE - Toll service (Long Distance Service) is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

TRUNK LINE - A circuit over which customer's messages are sent between two central offices or between a central office and a private branch exchange system.

UNDERGROUND SERVICE CONNECTION - A customer's "drop" wire which is run underground from an aerial or an underground distributing cable.

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER **Section 1**
ISSUED: June 18, 2010 **Original Sheet 7**

By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: July 1, 2010**

DEFINITION OF TERMS

Symbols

(C) Denotes a change in: Listing, general regulations, or conditions, which may affect a rate or charge.

(D) Denotes discontinued material including: listing, general regulations, condition, rate or charge.

(I) Denotes increase in rate or charge.

(L) Denotes material relocated form or to another part of the tariff, with no change in text, regulations rate or condition.

(N) Denotes new material including: listing, general regulation, rate charge or condition.

(R) Denotes a change in wording of text, but no change in: listing, general regulation, condition, rate or charge.

GENERAL REGULATIONS

2.1 Application of Regulations

2.1.1 The regulations set forth herein apply to intrastate services and facilities furnished within the State of South Carolina by New Communications of the Carolinas Inc. d/b/a Frontier hereinafter referred to as the Company, subject to the jurisdiction of the Public Service Commission. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

2.1.2 Effective January 1, 1987, in accordance with the FCC in Docket 79-105, the installation and maintenance of inside wire, as defined by the FCC, is the responsibility of the customer and will be provided by the telephone company on a deregulated basis only.

2.1.3 Effective October 1, 1987, in accordance with the FCC's Third Report and Order in Docket 81-893 and the South Carolina Public Service Commission's February 6, 1986 order in Docket 84-250-C, customer premise equipment, as defined by the FCC will be installed and maintained by the telephone company on a deregulated basis only. Customers may continue to lease terminal equipment at their premise on a deregulated basis, or may provide their own equipment subject to the rules and regulation in Section 15 (Interconnections with Communications Equipment and Systems Provided by the Customer) of this tariff.

2.2 Use of Service

2.2.1 Abuse or Fraudulent Use of Service

a. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

(1) the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service;

(2) rearrangement of, tampering with or connection of equipment to the facilities of the Company to obtain, to attempt to obtain or to assist others to obtain service without payment (in total or in part) of regular charges for the service;

(3) false representation, scheme, trick or device whatsoever intended to avoid payment (in total or in part) of regular charges for the service;

(4) the use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;

(5) the use of profane or obscene language;

(6) the use of the service in such manner as to interfere unreasonably with the use of the service by one or more other customers;

(7) the impersonation of another;

GENERAL REGULATIONS

2.2 Use of Service (Cont'd)

2.2.2 Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it shall not be used for any unlawful purpose.

2.2.3 Abuse or Fraudulent Use of Service

2.2.4 Use of Customer Service

Customer telephone service, as distinguished from public and semipublic telephone service, is furnished only for use by the customer, his family, employees, or business associates, or persons residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semipublic character when the station is so located that the public-ion-general, or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the instrument is so located that it is not accessible for public use.

2.2.5 Minimum Contract Period

a. Except as specified elsewhere in this Tariff, the minimum contract period is one month form the date service or additions to service are established ad the minimum charge is the authorized rate for one month. For purposes of rate administration each mont is considered to have 30 days.

2.2.6 Termination of Service

a. By the Company

(1) The Company may refuse to furnish, or may terminate the service under the following circumstances, provided suitable notice has been given to the customer:

(a) upon the continuance of any unpaid amount due for a period of 5 days following written notification;

(b) upon the continuance of any unauthorized attachment or connection of customer owned facilities with facilities provided by the Company;

(c) upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction, on the grounds that such service is, or will be, used for an illegal purpose;

(d) upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property, or service;

(e) For additional information regarding residential high risk level customers, refer to Post Billing Toll Block.

GENERAL REGULATIONS

2.2 Use of Service (Cont'd)

2.2.6 Termination of Service (Cont'd)

b. At customer's request.

(1) Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.

(2) Where a contract for service with a one month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.

(3) No minimum or termination charge will apply (unless otherwise stated specifically in this Tariff) where a new customer takes over the service of the former customer provided the service is to be furnished at the same location without interruption.

A customer may request transfer of telephone service to another party at the same location without a break in service.

An applicant who otherwise qualifies for establishment of service may supersede the service of a customer discontinuing that service when the applicant is to take service on the same premises and retain the listed telephone number where that service is being rendered provided an arrangement, acceptable to the utility, is made to pay outstanding charges against the service.

(4) No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction, or damage to property by fire or other cause, beyond the control of the customer.

If resale of services herein tariffed is allowed, the resold services are to be restricted to the same uses and users as the Company's retail services. The Telephone Company shall not be required to furnish service or facilities where the circumstances are such that the proposed use of the service or facilities would tend to injuriously affect the efficiency of the Telephone Company's plant, property or service.

2.3 Establishment and Furnishing Service

2.3.1 Applications for Service

a. Applications for service may be made orally or in writing.

b. Any change in rates or regulations prescribed by the South Carolina Public Service Commission modifies the terms and regulations of contracts to the extent of such change.

c. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness. This is to include applicants from the same household, who are related, even though service is requested in a different name from that of the former subscriber.

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GENERAL REGULATIONS

2.3 Establishment and Furnishing Service (cont'd)

2.3.1 Applications for Service (cont'd)

d. If telephone service is established and it is subsequently determined that either condition in c. above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

2.3.2 Application of Business Rates

a. Business rates apply in offices, stores, factories, and all other places of a strictly business nature.

b. In boarding houses (except as noted) offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private, or parochial schools, or colleges, hospitals, libraries, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges).

c. At residence locations when the customer has no regular business telephone and the use of the service is either himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, hand bills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such a commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

d. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

e. At residence locations, when an additional station or auxiliary bell is located in a shop, office, or other place of business.

f. At any locations where the listing of service at that location indicates a business, trade, or profession, except as specified below.

2.3.3 Application of Residence Rates

a. Residence rates apply in private residences where business alphabetical or classified telephone directory listings are not provided.

b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers, or which furnish meals to less than ten boarders, provided business telephone directory listings are not furnished.

c. In churches and church offices, residence of a clergyman, and in the places of residence of a physician, dentist, veterinarian, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of this group of persons, provided the office is located in the customer's residence and is not part of an office building. In any of such cases the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.

GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.3 Application of Residence Rates (Cont'd)

d. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

e. Shelters whose principal purpose is to provide temporary (six to eight weeks) residential housing for individuals or families in crisis qualify for residential rates for up to 3 lines after purchasing at least 1 business line.

2.3.4 Advance Payments

a. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's exchange service and/or installation charges which may be applicable, in addition to such special construction and installation charges as are to be borne by the applicant. The amount of the advance payment is credited to the customer's account on the first bill rendered.

b. Federal, State or Municipal governmental agencies may not be required to make advance payments.

2.3.5 Customer Billing

a. The customer is responsible for all charges in conjunction with the services furnished him including collect toll messages which have been accepted at the customer's telephone.

b. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to Governmental agencies.

c. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.

d. For billing purposes, each month is presumed to have thirty days.

e. When after investigation it is found that an error has occurred within six months of the most recent billing, the error shall be corrected, and settlement made thereof.

If the Company has inadvertently overcharged a customer as a result of a misapplied schedule or any other human or machine error, the Company shall, for any amount of dollar ($1.00) or more (amount less than $1.00 will be credited to account) at the customer's option, credit or refund the excess amount paid by that customer or credit the amount billed as provided by the following:

(1) If the interval during which the customer was overcharged can be determined, then the Company shall credit or refund the excess amount charged during the interval, provided that the applicable three-year statute of limitations shall not be exceeded.

(2) If the interval during which the customer was overcharged cannot be determined, then the Company shall credit or refund the excess amount charged during the 12-month period preceding the date when the error was discovered.

(3) If the exact amount of the overcharge incurred by the customer during the billing periods subject to adjustment cannot be determined, then the refund shall be based on an appropriate estimated amount of excess payment.

GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.5 Customer Billing (Cont'd)

e. (Cont'd)

If the Company has undercharged any customer as a result of a misapplied schedule, or any human or machine error then the Company may recover the deficient amount as follows:

(1) If the interval during which a customer was undercharged can be determined, then the Company may collect the deficient amount incurred during the entire interval up to a maximum period of six months.

(2) If the interval during which a customer was undercharged cannot be determined, then the Company may collect the deficient amount incurred during the six month period preceding the date when the billing error was discovered by the Company.

(3) The customer shall be allowed to pay the deficient amount, in equal installments added to the regular monthly bills devoid of late charges, over the same number of billing periods which occurred during the interval the customer was subject to pay the deficient amount.

f. The Company may temporarily suspend service in the event the customer fails to pay any amount due. Such suspension shall not be made until at least five (5) days following written notification to the customer of the intention to suspend service, except in extreme cases.

2.3.6 Late Payment Charge

a. Customer bills for telephone service are due when they are rendered. A customer is in default unless payment is made on or before the due date specified on the bill.

b. If payment is not made on or before the due date specified on the bill, a late payment charge of one and one-half percent (1 1/2%) per monthly billing period will be applied to all amounts previously billed.

c. See Post Billing Toll Block.

2.3.7 Telephone Numbers

a. The customer has no property right in the telephone number or any right to continuous service through any particular central office.

b. The Company reserves the right to change the customer's telephone number of the central office associated with such number, or both, as may be required for the proper conduct of its business.

2.3.8 Alterations

The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the Company's wiring or equipment; and the customer agrees to pay the Company's current charges for such changes.

GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.9 Tracing of Harassing Calls

a. A $40.00 charge applies for the installation or application of equipment for the purpose of tracing harassing telephone calls to a customer. The Telephone Company shall leave the equipment in place for a period of no more than seven days. Should a harassing call be made during this period, the Telephone Company shall attempt to trace the call and report the results to the proper authorities for legal handling. Should the customer elect to persue prosecution of the alleged caller(s), the $40.00 charge will be refunded to the customer. A copy of the warrant or affidavit from the prosecutor's office must be provided to the Company indicating that prosecution is forthcoming. This charge is not applicable to a governmental department or agency, public, private or parochial school.

2.4 Establishment and Maintenance of Credit

2.4.1 Establishment of Credit

a. The Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways.

(1) By furnishing credit references acceptable to the Company.
(2) By providing a suitable guarantee in writing, in a form prescribed by the Company.
(3) By means of a cash deposit.

b. Credit will be established if the residential applicant for service has been a customer of any telephone utility within the last two years and during the last twelve consecutive months of service did not have more than one occasion in which a bill was paid after becoming delinquent and never had service disconnected for nonpayment.

c. The Company shall be the sole judge as to whether or not the references or guarantee in writing are acceptable.

2.4.2 Customer Deposits

a. Each telephone utility may require from any customer or from any prospective customer, a deposit intended to guarantee payment of bills for service, if any of the following conditions exist:

(1) the customer's past payment record to a telecommunications utility shows delinquent payment practice, i.e., customer has had two consecutive 30-day arrears, or more than two non-consecutive 30-day arrears in the past 24 months, or customer has been sent four or more lat payment notices in the past 9 months, or

(2) A new customer cannot furnish either a letter of good credit from a reliable source or an acceptable co-signer or guarantor on the same system within the State of South Carolina to guarantee payment, or

GENERAL REGULATIONS

2.4 Establishment and Maintenance of Credit (cont'd)

2.4.2 Customer Deposits (cont'd)

(3) A customer has no deposit and presently is delinquent in payments (i.e., has had two consecutive 30-day arrears, or more than two non-consecutive arrears, in the past 24 months, or customer has been sent four or more late payment notices in the past 9 months), or

(4) A customer has had his service terminated by any telecommunications utility for non-payment or fraudulent use.

b. Each utility shall inform each prospective customer of the provisions contained herein.

2.4.2.1 Amount of Deposit

a. For a new customer, a maximum deposit may be required up to an amount equal to an estimated two (2) months (60 days) total bill (includes toll and taxes). For an existing customer, a maximum deposit may be required up to an amount equal to the total actual bills of the highest two (2) consecutive months within the preceding six (6) months.

b. All deposits may be subject to review based on the actual experience of the customer. I The amount of the deposit may be adjusted upward or downward to reflect the actual billing experience and the payment habits of the customer.

2.4.2.2 Interest on Deposits

a. Simple interest on deposits at the rate as prescribed by the Commission shall be paid by the utility to each customer required to make such deposit for the time it is held by the utility.

b. Payment of the interest to the customer shall be made at least annually or at the time the deposit is returned.

c. The interest shall be accrued annually.

d. The deposit shall cease to draw interest on the date it is returned, the date service is terminated, or on the date notice is sent to the customer's last known address that the deposit is not longer required.

2.4.2.3 Deposit Records

Each utility shall keep records to show:

a. The name and address of each depositor

b. The amount and date of the deposit

c. The last transaction concerning the deposits

GENERAL REGULATIONS

2.4 Establishment and Maintenance of Credit (Cont'd)

2.4.2 Customer Deposits (Cont'd)

2.4.2.4 Deposit Receipt

Each utility shall issue a receipt of deposit to each customer from whom a deposit is received, and shall provide means whereby a customer may establish his claim if his receipt is lost.

2.4.2.5 Deposit Retention

Deposits shall be refunded completely with interest after two years unless the customer has had two consecutive 30-day arrears, or more than two non-consecutive 30-day arrears in the past 24 months, or has had service denied or interrupted for non-payment of bills, or has been sent more than two late payment notices in the past 9 months, or was subject to treatment in the past month, or has a returned check in the past 6 months.

2.4.2.6 Unclaimed Deposits

A record of each unclaimed deposit must be maintained for at least two years, during which time the telephone utility shall make a reasonable effort to return the deposit. Unclaimed deposits, together with accrued interest, shall be turned over to the S.C. Tax Commission after seven years.

2.4.2.7 Deposit Credit

Where a customer has been required to make a guarantee deposit that deposit shall not relieve the customer of the obligation to pay the service bills when due but where such deposit has been made and service has been discontinued on account of nonpayment of bills, then in such event unless consumer shall, within seventy two hours after service has been discontinued, apply for reconnection of service and pay the account, then in such event the utility shall apply the deposit of such consumer toward the discharge of such account and shall as soon thereafter as practicable, refund the consumer any excess.

2.4.2.8 Deposit Refund

No telephone utility shall refund and then require a deposit in such a way as to circumvent the interest charge on that deposit.

GENERAL REGULATIONS

2.4 Establishment and Maintenance of Credit (Cont'd)

2.4.2 Customer Deposits (Cont'd)

2.4.2.9 Post Billing Toll Block

(1) Post Billing Toll Block (PBTB) is a process whereby the Company will establish a risk level for new and existing customers and initiate toll blocking on high risk residential accounts which have unpaid delinquent balances. A grace period will be given to the customer to respond to the toll block. This service is designed to minimize the Company's network exposure from uncollectible accounts and to act as an enhancement to the late payment process. If payment is not received, the normal late payment treatment process will continue.

(2) A risk level assessment process determines residential customers with high risk accounts and is based as a result of either Credit Scoring for new customers or Behavioral Scoring for existing customers.

(a) Risk level assessment is categorized for new customers via Credit Scoring whereby the Company will be provided information through the use of a third party credit reporting service. A credit score is computed on the inquiry date by utilizing a credit scoring model plus information contained in the customer's credit files. The customer's score is delivered at the time of service application. Credit Scoring allows the Company to assign a risk level to all new customer accounts.

(.1) A high risk level assessment is assigned to new customers having the following criteria:

- Collection judgments
- Charge (written) off accounts
- Outstanding collection accounts
- Various degrees of delinquency history from 30-180 days, and not paid in full or current at time of scoring.

(b) Behavioral scoring, based on payment history, will establish a risk assessment for existing customers. A score will be established and maintained (re-scored) on each residential customer when the program is initiated and/or after service has been established for six (6) months. Existing customers, for the purpose of this tariff, are those customers that have had continuous service with the Company over a six (6) month period.

GENERAL REGULATIONS

2.4 Establishment and Maintenance of Credit (Cont'd)

2.4.2 Customer Deposits (Cont'd)

2.4.2.9 Post Billing Toll Block (Cont'd)

(2) (Cont'd)

(.1) A high risk assessment is assigned to existing residential customers having the following criteria:

- Six (6) or more telephone bills not paid by the due date or in full during the preceding 12 months.
- Three (3) or more Non-Sufficient Fund (NSF) checks for telephone bill payments during the preceding 12 months.
- Two (2) or more service denials due to nonpayment during the preceding 12 months.
- Six (6) or more reminder notices on account during the preceding 12 months.

(3) A delinquent residential account customer will be given a grace period of two business days from the "please pay by date" or due date of the bill to make payment otherwise Post Billing Toll Block will be initiated.

(4) The following access will be blocked:

- 0+
- 1+900/976/700
- DDD 1+
- 1+555+1212
- 1+NPA+555+1212
- 1DDD+01+
- 1DDD+011+

- All 101XXXX(+)
- All collect, credit card and third number billed calls.

(5) Access to the local calling area, including Extended Area Calling/Local Calling Plans, emergency services (911), information services (1+411), 1+800/877/888+, 950+, and Operator (0-) will not be blocked.

(6) Where facilities are available, a recording will advise the customer that toll blocking has been imposed when dialing or billing attempts are initiated. Once the customer has been blocked, the block will only be removed if the delinquent amount is paid.

(7) A Restoration Charge is not applicable when the customer's toll service is unblocked.

GENERAL REGULATIONS

2.4 Establishment and Maintenance of Credit (Cont'd)

2.4.2 Customer Deposits (Cont'd)

2.4.2.9 Post Billing Toll Block (Cont'd)

(8) After the Post Billing Toll Block is initiated, late payment treatment notices will be rendered and if payment is not received or payment arrangements made, further treatment of the account will occur in accordance with tariff guidelines and South Carolina Public Service Commission rules.

(9) Deposit requirements will not be affected as a result of Post Billing Toll Block.

2.4.3 Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified above, within five days after the Company has served or mailed notice requiring the customer to do so, except in extreme cases.

2.4.4 Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, the restoration charge will be made and collected by the Company.

2.4.5 Administrative Charge

An administrative charge of $20.00 (S&E Code: NSFC) will be applied to each insufficient funds check received. Telephone service will be subject to discontinuance as specified above.

2.5 Obligation and Liability of the Company

2.5.1 Undertaking of the Company

The Company does not undertake to transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in this Tariff.

2.5.2 Provision of Equipment

a. All equipment necessary for the provision of a given regulated service will be furnished and owned by the Company except as provided elsewhere in this Tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards.

b. When commercial power is used for the operation of Telephone Company facilities, the customer will provide the necessary power wiring, power outlets, and commercial power. The customer assumes all responsibility for the safe condition of the power wiring, power outlets, and commercial power. The customer will allow the Company access to the power supply, if necessary.

GENERAL REGULATIONS

2.5 Obligation of Liability of the Company (Cont'd)

2.5.2 Provision of Equipment (Cont'd)

c. Where fiber facilities to the customer premises is deployed:

1. Commercial power will be furnished by the customer as provided herein.

2. A back-up battery unit, which is supplied by the Company, and battery, initially supplied by the Company at the customer premises, is provided in case of a commercial power outage.

The customer is responsible for battery maintenance, including replacement if necessary.

d. No equipment, apparatus, circuit or device shall be attached to or connected with the facilities furnished by the Company; whether physically, by induction, acoustically or otherwise; except as provided in this Tariff or as otherwise authorized in writing by the Company. In case any such authorized attachment or connection is made, the Company shall have the right to remove or disconnect the same or to terminate the service.

While the Telephone Company's Local Exchange Service as specified in this Tariff may be used by the customer for dial-up access, the advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the Telephone Company.

e. The provisions of the preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company provided any such device so used does not:

(1) endanger the safety of Company employees or the public;

(2) damage, require change in or alteration of, or involve direct electrical connection to, the regulated equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff;

(3) interfere with the proper functioning of such equipment or facilities;

(4) otherwise injure the public in its use of the Company's services.

f. Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a recording device or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

g. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the Company, may be connected with Private Branch Exchange, station, or private line facilities furnished by the Company subject to the conditions stated.

GENERAL REGULATIONS

2.5 Obligation and Liability of the Company (Cont'd)

2.5.3 Furnishing of Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

2.5.4 Maintenance and Repair

a. All costs associated with the maintenance and repair of services furnished by the Company will be borne by the Company, except as specified elsewhere in this Tariff.

b. If equipment or facilities of the Telephone Company are lost (as distinguished from theft), injured, or destroyed by reason of negligence or willful act of the customer, the customer is required to pay the cost of restoring to its original condition said equipment or facilities, regardless of the party responsible for such loss, injury or destruction.

c. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

2.5.5 Liability

a. Customers experiencing a service outage exceeding 24 hours will receive a credit allowance as provided in b. following, and a Service Performance Guarantee credit as provided in d. following.

b. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occurs.

c. The Company shall not be liable for damages or statutory penalties in any case where a claim is not presented within sixty days after the alleged delinquency occurs.

d. Whenever commercial power or its equivalent is required to operate service and facilities provided by the Company at the customer's premises, the customer shall:

- Furnish such power which shall be suitable for the purpose, and
- Provide and maintain all necessary power wiring and power outlets at convenient locations.

In the event of a power failure, no allowance is made for interruption of service. No liability shall be attached to the Telephone Company by reason of any damage to the customer's premises resulting from the existence of the Customer provided power supply.

GENERAL REGULATIONS

2.5 Obligation and Liability of the Company (Cont'd)

2.5.5 Liability (Cont'd)

d. Service Performance Guarantee

1. Business

(a) If a business customer requests installation or repair of Company-owned facilities used to provide exchange, message toll, private line or enhanced services offered under this tariff and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of $100.00. One credit per order or trouble report may be applied for the affected service to which the customer subscribes to in this Tariff.

(b) Each credit shall be limited to the amount described above for the particular line or lines associated with the service to be installed or repaired.

(c) Credit will be provided in accordance with the above conditions at the request of the customer. At the Company's discretion, the Service Performance Guarantee will appear as either a $100 bill credit on the customer's bill or something of equal value, as determined by the Company, will be provided to the customer.

(d) Credit will be extended in accordance with the above conditions only for installation or restoration of exchange, private line, message toll, or enhanced services or for installation or repair of Company-owned facilities used to provide those services. The Service Performance Guarantee is not applicable for Public Telephone Service and/or Semipublic Telephone Service.

(e) The credit will not apply to "out of service" conditions resulting from:

(1) Willful neglect, misuse or abuse by the customer.
(2) Problems in the customer's premises equipment or in the customer's inside wire.
(3) Natural disasters, labor difficulties, governmental orders, civil commotions, general network failure, cable cuts affecting more than 5% of the Company's customers or circumstances beyond the control and/or knowledge of the Company.
(4) Temporarily or permanently discontinued service due to nonpayment of bills.

2. Residence

(a) If a residence customer requests installation or repair of Company-owned facilities used to provide service offered under this Tariff, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of $25.00. One credit per order or trouble report may be applied for the affected service to which the customer subscribes to in this Tariff.

(b) Each credit shall be limited to the amount described above for the particular line or lines associated with the service to be installed or repaired.

(c) Credit will be provided in accordance with the above conditions at the request of the customer. At the Company's discretion, the Service Performance Guarantee will appear as either a $25 bill credit on the customer's bill or something of equal value, as determined by the Company, will be provided to the customer.

GENERAL REGULATIONS

2.5 Obligation and Liability of the Company (Cont'd)

2.5.5 Liability (Cont'd)

d. Service Performance Guarantee (Continued)

2. Residence (cont'd)

(d) Credit will be extended in accordance with the above conditions only for installation or repair of Company-owned facilities used to provide services offered in accordance with this tariff.

(e) The credit will not apply to "out of service" conditions resulting from:

(1) Willful neglect, misuse or abuse by the customer.

(2) Problems in the customer's premises equipment or in the customer's inside wire.

(3) Natural disasters, labor difficulties, governmental orders, civil commotions, general network failure, cable cuts affecting more than 5% of the Company's customers or circumstances beyond the control and/or knowledge of the Company.

(4) Temporarily or permanently discontinued service due to nonpayment of bills.

GENERAL REGULATIONS

2.5 Obligation and Liability of the Company (Cont'd)

2.5.5 Liability (Cont'd)

e. The customer indemnifies and saves the Company harmless against the following:

(1) Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.

(2) Any accident, injury, or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.

(3) Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

(4) Liability for failure to provide service.

(5) Liability for telephone directories is covered next in this section under Directories.

2.5.6 Directories

a. The Company will furnish to its customers, without charge, its directory, one per access line, for the efficient use of the service. Copies of other directories may be provided at a nominal charge.

b. Directories regularly furnished to customers shall remain the property of the Company. No binder, holder, or auxiliary cover, except as provided or authorized by the Company shall be used in conjunction with any directory furnished by the Company.

c. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "Information Operator" shall attach to the Company. In the case of additional or extra listings for which a charge is made, its liability shall be limited to the monthly rate of each such listing for the charge period during which the error or omission continues.

GENERAL REGULATIONS

2.5 Obligation and Liability of the Company (Cont'd)

2.5.7 Adjustments for Municipality Payments

a. When any municipality, other political subdivision, local agency of government, or South Carolina Public Service Commission imposes upon and collects from New Communications of the Carolinas Inc. d/b/a Frontier, a gross receipts tax, occupation tax, license tax, permit fee, franchise fee or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the New Communications of the Carolinas Inc. d/b/a Frontier customer receiving service within the territorial limits of such municipality, other political subdivision, local agency of government, or public utility commission.

b. New Communications of the Carolinas Inc. d/b/a Frontier may adjust its rates and charges or impose additional rates and charges on its customers in order to recover amounts it is required by governmental or quasi-government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs includes, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for use of their payphones to access New Communications Of The Carolinas Inc's. services.

2.6 Special Promotions

2.6.1 The Company may offer, after 30 days notice to the Commission, special promotions of new or existing services or products for limited periods. These promotions will be offered on a completely nondiscriminatory basis with each customer in the classification of service and area for which the promotion is offered having an equal opportunity for participation, subject to the availability of products, services and facilities.

2.6.2 Slamming

2.6.3 Slamming is the unauthorized change of a subscriber's preferred telecommunications center.

Per FCC 00-135, CC Docket 94-129, a telecommunications carrier who acquires a customer by an unauthorized change of that customers local service may be billed the applicable nonrecurring charges to establish that customer's service as a new account back with the customer's authorized telecommunications carrier.

2.7 Termination Liability

1. In the event the service is terminated by the customer prior to completion of the current term commitment period, the customer shall be liable for an early termination charge, except as noted below. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. For example:

   25% X MRC X # of Lines/Channel/Path X # of Months Remaining = Termination Charge

2. Early termination charges will apply only to those rate elements under a term commitment period. If any rates for the service are increased during the term period, exclusive of any increase due to local, state, or federal fees, taxes or surcharges, the customer may terminate the service without incurring an early termination charge.

GENERAL REGULATIONS

2.7 Termination Liability (cont'd)

3. Renewal Options

a. Prior to the end of the term commitment period, the customer may select one of the following options, to be effective at the end of the term:

1) Renew their term commitment,

2) Commit to a new term period,

3) Arrange for a change service, or

4) Arrange for termination of the service.

b. In the event the customer does not select one of the above options, the customer will be converted to the shortest-term period available under tariff (i.e., month-to month, one year, etc.) for the same service, and will be subject to the applicable term commitment, if any, unless the customer terminates the service within sixty (60) days of the conversion date.

4. Early termination charges will not be assessed under the following circumstances:

a. Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term.

b. Customer attempts to move the existing service to a new location within Company's service area, but the service is unavailable.

c. Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

d. Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:

1) The value of the new term commitment is of equal or greater than the remaining value of the current term commitment.

2) The Company provides the new service via tariff or on an individual case basis (ICB).

3) The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.

2.8 Service Concurrence

2.8.1 New Communications of the Carolinas Inc. d/b/a Frontier concurs in the rates and regulations for services that do not appear in this tariff, but may be provided in amendments authorized by the South Carolina Public Service Commission or applicable law.

EXCHANGES IN LOCAL CALLING AREA

Exchange	Local Calling Area
Bowman	Orangeburg*, Bowman
Elloree	Santee*, Elloree, and Orangeburg**
Santee	Elloree*, Santee, and Orangeburg**
Jackson	Jackson, North Augusta*, Augusta, GA, Beech Island*, Aiken*, Bath*, and New Ellenton*
Simpsonville	Greenville*, Fountain Inn*, Simpsonville

EXTENDED AREA CALLING

A. Extended Area Calling

1. Extended area calling services are offered in the exchanges specified.

2. The monthly flat rate provides unlimited calling to the local service area.

3. Local Operator Assistance and Directory Assistance charges as shown elsewhere in this tariff, are applicable under extended area calling.

4. Rates applicable to extended area calls are as specified.

* Extended Area Service.
** Extended Area Calling.

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC
ISSUED: November 18, 2016

By: Vice President
Rochester, New York

Section 3
Second Revised Sheet 2
Cancels First Revised Sheet 2
P.S.C. - S.C. No. 1
EFFECTIVE: December 2, 2016

LOCAL EXCHANGE SERVICE

Interstate Subscriber Line Charge Waiver and Matching Program (Lifeline Service)

1. General

A. This program is a South Carolina Lifeline Assistance Plan and provides for a credit equal to 100% of the FCC Interstate Subscriber Line Charge (SLC) in addition to a supplemental amount credited to local service monthly billing. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. This credit is an amount equal to the FCC Interstate Subscriber Line Charge (SLC) with a reduction in the residential local line rate as specified.

B. In order to qualify for the South Carolina Lifeline Assistance Plan, a customer must provide certification or authorize agency verification of their participation in at least one of the following programs: Supplemental Nutrition Assistance Program, Medicaid, Supplemental Security Income, Federal Public Housing Assistance (Section 8), Veterans Pension of Survivors Pension, or have a total gross income which does not exceed 135% of the federal poverty income guidelines. (C) (C)

2. Rules and Regulations

A. The specific guidelines for implementation of this waiver are as follows:

(1) Certification Procedures

Proof of eligibility in any of the qualifying low income assistance programs should be provided to the Company at the time of application for service. The Lifeline credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.

(2) Processing Forms

The Company will process all application forms and apply the credit on the subscriber's monthly bill. An explanation of the credit will appear on each telephone bill.

(3) Verification Procedures

The Company will reconcile and confirm eligibility periodically, at a minimum annually. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility.

(4) One low income credit is available per household and is applicable to the primary residential connection only. The named subscriber must be a current recipient of any of the low income assistance programs identified.

(5) Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to South Carolina Lifeline Assistance Plan customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX-XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700, 976 calls and IntraLATA toll while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "*/#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC **Section 3**
ISSUED: November 17, 2020 **Fourth Revised Sheet 3**
Cancels Third Revised Sheet 3
By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: December 1, 2020**

LOCAL EXCHANGE SERVICE

Interstate Subscriber Line Charge Waiver and Matching Program
(Lifeline Service)

2. Rules and Regulations (Continued)

A. (Continued)

(6) A Lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local calls. Access to toll service may be denied for non-payment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.

(7) Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed.

(8) Resale of Lifeline is no longer available.

3. Rates and Charges

A. A total credit amount applies to the Lifeline customer's monthly bill as follows:

	Broadband Monthly Credit	Voice Monthly Credit
Federal Lifeline Support Credit *	$9.25	$5.25 (R)
State Credit	3.50	3.50

B. For those existing customers who qualify for, and wish to change to, the South Carolina Lifeline Assistance Plan, no service charges shall apply.

C. All recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.

D. When a customer is no longer eligible for Lifeline Service, the Lifeline credit amount specified in A. preceding, will be discontinued and regular tariffed rates and charges will apply.

* Broadband = service that includes qualifying broadband service.
Voice = voice service with no qualifying broadband service as defined by 47 C.F.R. § 54.403 (a)(2).

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC **Section 3**
ISSUED: May 16, 2023 **Fifth Revised Sheet 4**
Cancels Fourth Revised Sheet 4
By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: June 1, 2023**

LOCAL EXCHANGE SERVICE

BOWMAN

1. Except as otherwise provided, the rates and regulations contained in the General Exchange Tariff are made a part of this Local Exchange Tariff.

2. The rates specified herein, entitle subscribers to an unlimited number of messages to all stations bearing the designation of Bowman and Orangeburg*, South Carolina.

RATES AND THEIR APPLICATION

A. Within the Exchange Service Area, i.e., the Exchange Service Area Map filed herewith.

	1-Party	P.B.X. Trunk	Semi-Public	Rotary[1]
Business	$35.33	$43.94	$30.11	$9.19
Residence	20.49 (I)	-	-	-

B. Conditions

1. The rates set forth above are for a minimum one month period.
2. Applicable taxes levied by state, county and local taxing authorities are added to the above rates.

C. Term Contract Pricing - Business

Term Contract Pricing (TCP) provides optional term discounts for business customers who order eligible services under TCP. Eligible services under TCP are business flat rate access local exchange lines and local exchange PBX trunks. TCP is offered in all local exchange rate groups and provides for one or three-year terms.

All rules, regulations, fees and surcharges normally applicable to eligible services apply. Central Office Work charges are included and will not apply separately for any lines subscribed under TCP.

To qualify, the customer subscribing to the TCP must commit to an oral or written service agreement as prescribed by The Company, establishing the term period and rate in effect at the time the customer enters into the service agreement.

Upon expiration of a service agreement, the service will automatically be billed at the monthly rates in effect at the time the service agreement expires, unless a new service agreement is negotiated.

When a TCP customer moves service from one service location to another, and if the customer agrees to continue the service agreement at the new service location and retain local exchange access lines that equal or exceed the number of lines that were connected at the old service location, termination charges will not apply. If TCP is not available at the new service location, termination charges will apply.

In the event the customer terminates the service prior to the completion of the term commitment, the Termination Liability in this tariff will apply.

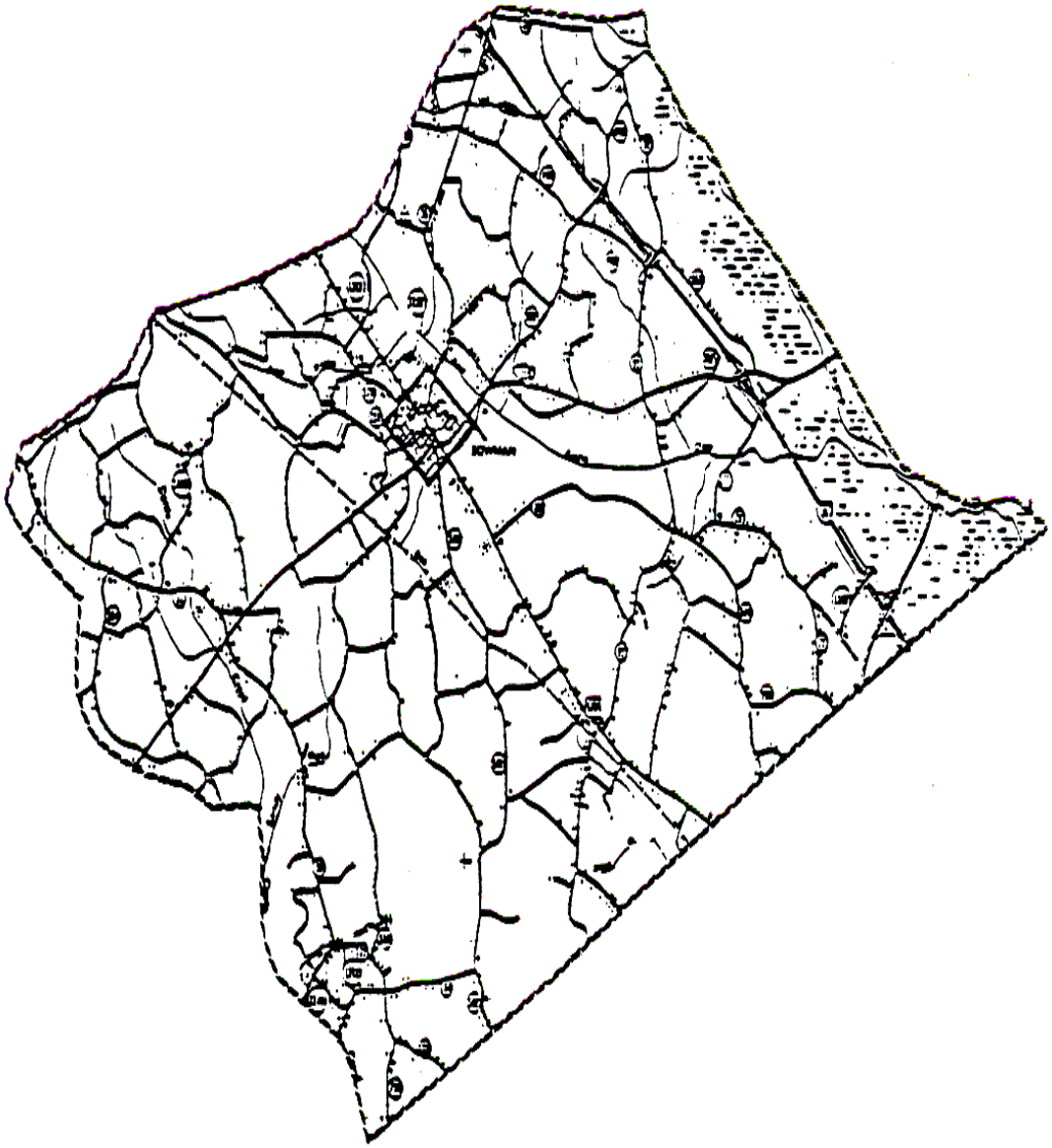
Business Lines	Rate	**Business PBX**	Rate
1 Year Term	$31.87	1 Year Term	$41.25
3 Year Term	$30.85	3 Year Term	40.75

[1] The rate for each individual rotary line in use is the applicable monthly rate for one-party service, in addition to the rate for each rotary number.

* Extended Area Service

LOCAL EXCHANGE SERVICE

BOWMAN EXCHANGE SERVICE AREA MAP



FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC **Section 3**
ISSUED: May 16, 2023 **Fifth Revised Sheet 6**
Cancels Fourth Revised Sheet 6
By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: June 1, 2023**

LOCAL EXCHANGE SERVICE

ELLOREE

1. Except as otherwise provided, the rates and regulations contained in the General Exchange Tariff are made a part of this Local Exchange Tariff.

2. The rates specified herein, entitle subscribers to an unlimited number of messages to all stations bearing the designation of Elloree and Santee* South Carolina. Messages to Orangeburg**, South Carolina are subject to Extended Area Calling charges as specified.

RATES AND THEIR APPLICATION

A. Within the Exchange Service Area, i.e., the Exchange Service Area Map filed herewith.

	1-Party	P.B.X. Trunk	Semi-Public	Rotary[1]
Business	$33.29	$43.94	$25.80	$10.90
Residence	18.80 (I)	-	-	7.01

B. Conditions

1. The rates set forth above are for a minimum one month period.
2. Applicable taxes levied by state, county and local taxing authorities are added to the above rates.

C. Term Contract Pricing - Business

Term Contract Pricing (TCP) provides optional term discounts for business customers who order eligible services under TCP. Eligible services under TCP are business flat rate access local exchange lines and local exchange PBX trunks. TCP is offered in all local exchange rate groups and provides for one or three-year terms.

All rules, regulations, fees and surcharges normally applicable to eligible services apply. Central Office Work charges are included and will not apply separately for any lines subscribed under TCP.

To qualify, the customer subscribing to the TCP must commit to an oral or written service agreement as prescribed by The Company, establishing the term period and rate in effect at the time the customer enters into the service agreement.

Upon expiration of a service agreement, the service will automatically be billed at the monthly rates in effect at the time the service agreement expires, unless a new service agreement is negotiated.

When a TCP customer moves service from one service location to another, and if the customer agrees to continue the service agreement at the new service location and retain local exchange access lines that equal or exceed the number of lines that were connected at the old service location, termination charges will not apply. If TCP is not available at the new service location, termination charges will apply.

In the event the customer terminates the service prior to the completion of the term commitment, the Termination Liability in Section S2.8 of this tariff will apply.

Business Lines	Rate	**Business PBX**	Rate
1 Year Term	$31.36	1 Year Term	$41.25
3 Year Term	$30.85	3 Year Term	40.75

[1] The rate for each individual rotary line in use is the applicable monthly rate for one-party service, in addition to the rate for each rotary number.

* Extended Area Service.

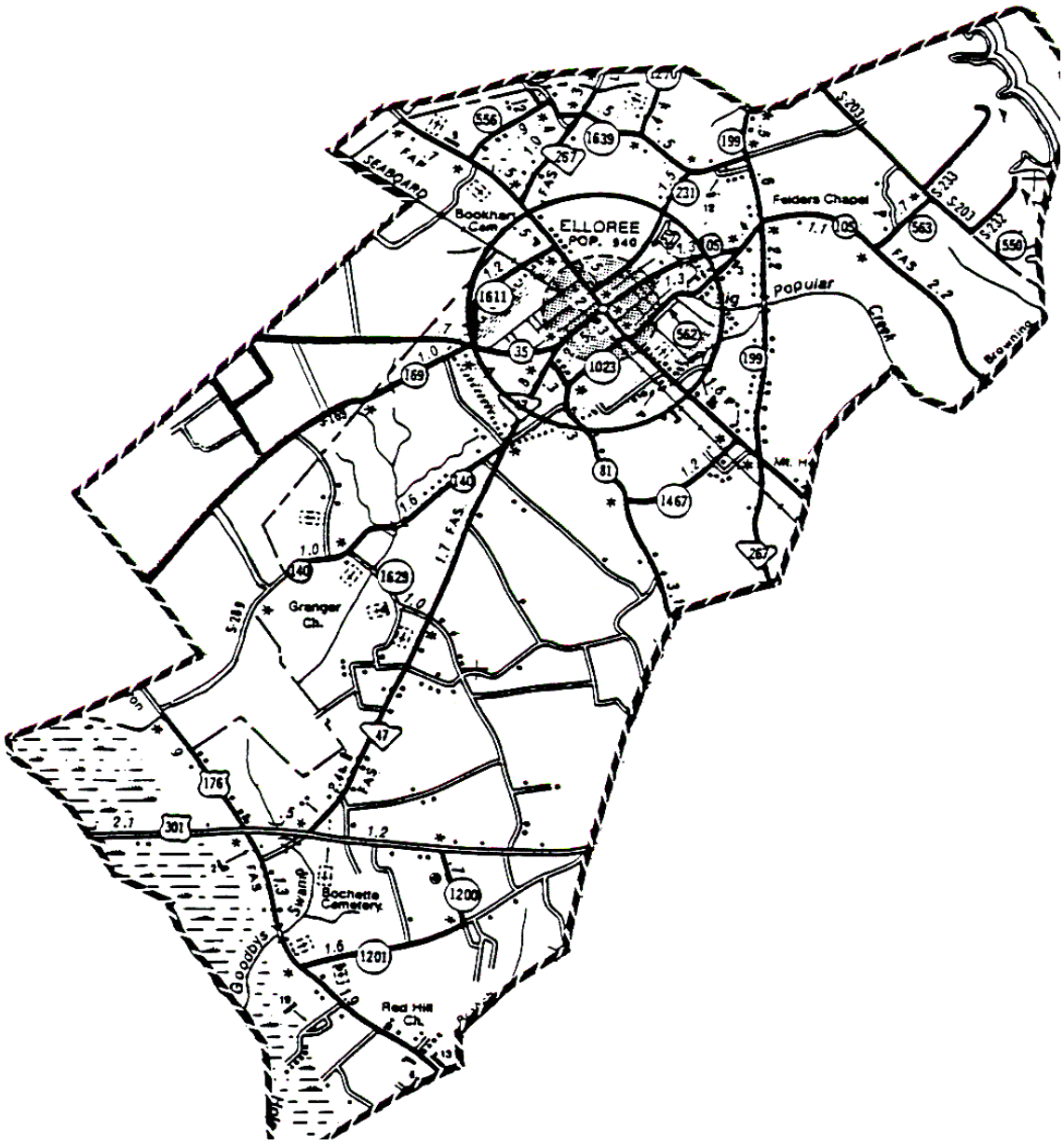
** Extended Area Calling

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER. Section 3
ISSUED: June 18, 2010 Original Sheet 7

By: Vice President P.S.C. - S.C. No. 1
Rochester, New York EFFECTIVE: July 1, 2010

LOCAL TELEPHONE SERVICE

ELLOREE EXCHANGE SERVICE AREA MAP



FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC **Section 3**
ISSUED: May 16, 2023 **Fifth Revised Sheet 8**
Cancels Fourth Revised Sheet 8
By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: June 1, 2023**

LOCAL EXCHANGE SERVICE

SANTEE

1. Except as otherwise provided, the rates and regulations contained in the General Exchange Tariff are made a part of this Local Exchange Tariff.

2. The rates specified herein, entitle subscribers to an unlimited number of messages to all stations bearing the designation of Santee and Elloree* South Carolina. Messages to Orangeburg**, South Carolina are subject to Extended Area Calling charges as specified in Section 3, Sheet 13.

RATES AND THEIR APPLICATION

A. Within the Exchange Service Area, i.e., the Exchange Service Area Map filed herewith.

	1-Party	P.B.X. Trunk	Semi-Public	Rotary[1]
Business	$33.29	$43.94	$25.80	$10.90
Residence	18.05 (I)	-	-	7.01

B. Conditions

1. The rates set forth above are for a minimum one month period.
2. Applicable taxes levied by state, county and local taxing authorities are added to the above rates.

C. Term Contract Pricing - Business

Term Contract Pricing (TCP) provides optional term discounts for business customers who order eligible services under TCP. Eligible services under TCP are business flat rate access local exchange lines and local exchange PBX trunks. TCP is offered in all local exchange rate groups and provides for one or three-year terms.

All rules, regulations, fees and surcharges normally applicable to eligible services apply. Central Office Work charges are included and will not apply separately for any lines subscribed under TCP.

To qualify, the customer subscribing to the TCP must commit to an oral or written service agreement as prescribed by The Company, establishing the term period and rate in effect at the time the customer enters into the service agreement.

Upon expiration of a service agreement, the service will automatically be billed at the monthly rates in effect at the time the service agreement expires, unless a new service agreement is negotiated.

When a TCP customer moves service from one service location to another, and if the customer agrees to continue the service agreement at the new service location and retain local exchange access lines that equal or exceed the number of lines that were connected at the old service location, termination charges will not apply. If TCP is not available at the new service location, termination charges will apply.

In the event the customer terminates the service prior to the completion of the term commitment, the Termination Liability of this tariff will apply.

Business Lines

	Rate
1 Year Term	$31.36
3 Year Term	$30.85

Business PBX

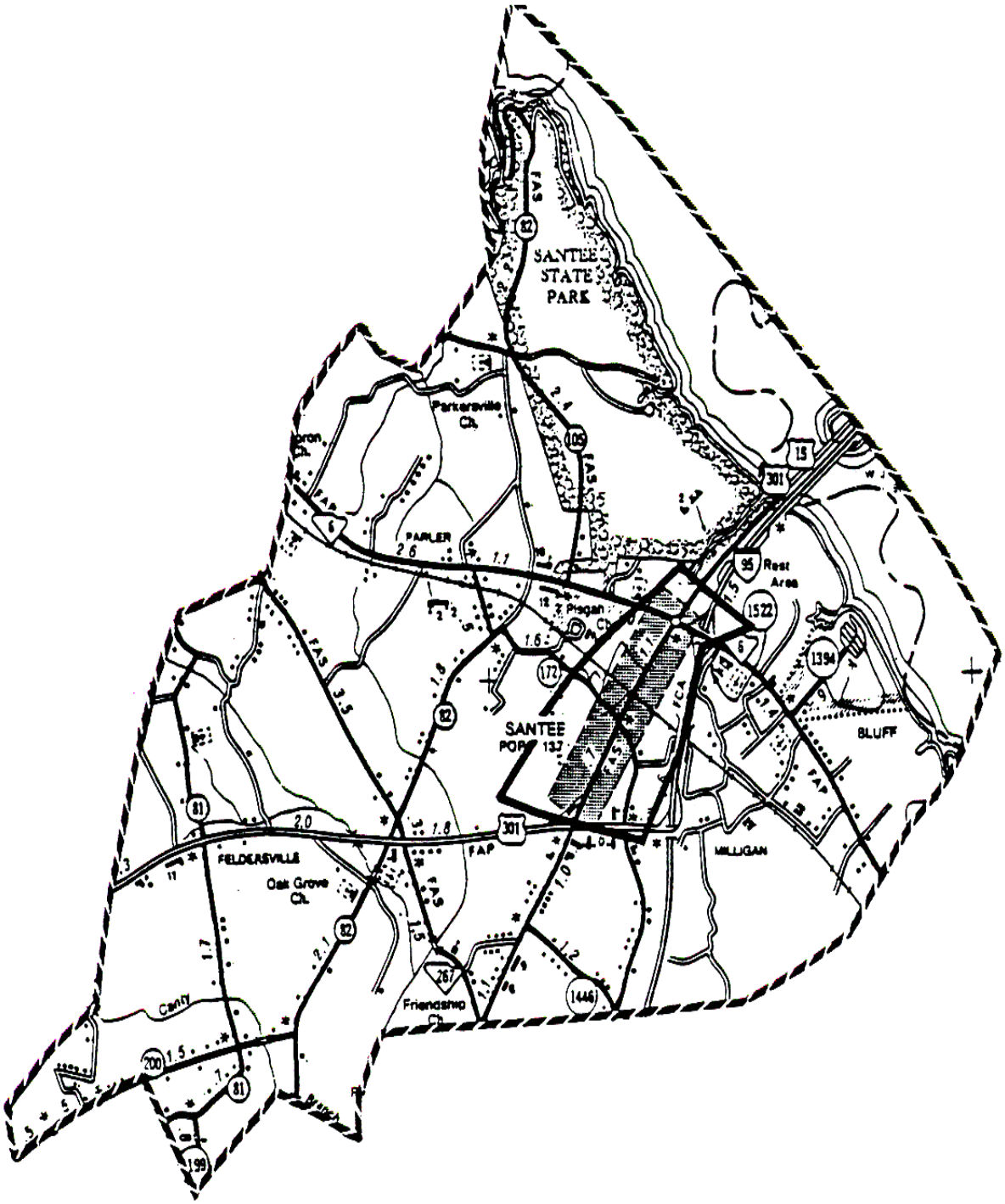
	Rate
1 Year Term	$41.25
3 Year Term	40.75

[1] The rate for each individual rotary line in use is the applicable monthly rate for one-party service, in addition to the rate for each rotary number.

* Extended Area Service.

** Extended Area Calling.

LOCAL TELEPHONE SERVICE



FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC **Section 3**
ISSUED: May 16, 2023 **Fifth Revised Sheet 10**
Cancels Fourth Revised Sheet 10
By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: June 1, 2023**

LOCAL EXCHANGE SERVICE

JACKSON

1. Except as otherwise provided, the rates and regulations contained in the General Exchange Tariff are made a part of this Local Exchange Tariff.

2. The rates specified herein, entitle subscribers to an unlimited number of messages to all stations bearing the designation of Jackson, Augusta *, North Augusta*, Beech Island*, Aiken*, Bath* and New Ellenton*, South Carolina.

RATES AND THEIR APPLICATION

A. Within the Exchange Service Area, i.e., the Exchange Service Area Map filed herewith.

	1-Party **	P.B.X. ** Trunk	Rotary Semi-Public	Line Service[1]
Business	$39.00	$45.76	$36.67	$7.14
Residence	23.04 (I)	-	-	9.92

B. Conditions

1. The rates set forth above are for a minimum one month period.
2. Applicable taxes levied by state, county and local taxing authorities are added to the above rates.

C. Term Contract Pricing - Business

Term Contract Pricing (TCP) provides optional term discounts for business customers who order eligible services under TCP. Eligible services under TCP are business flat rate access local exchange lines and local exchange PBX trunks. TCP is offered in all local exchange rate groups and provides for one or three-year terms.

All rules, regulations, fees and surcharges normally applicable to eligible services apply. Central Office Work charges fare included and will not apply separately for any lines subscribed under TCP.

To qualify, the customer subscribing to the TCP must commit to an oral or written service agreement as prescribed by The Company, establishing the term period and rate in effect at the time the customer enters into the service agreement.

Upon expiration of a service agreement, the service will automatically be billed at the monthly rates in effect at the time the service agreement expires, unless a new service agreement is negotiated.

When a TCP customer moves service from one service location to another, and if the customer agrees to continue the service agreement at the new service location and retain local exchange access lines that equal or exceed the number of lines that were connected at the old service location, termination charges will not apply. If TCP is not available at the new service location, termination charges will apply.

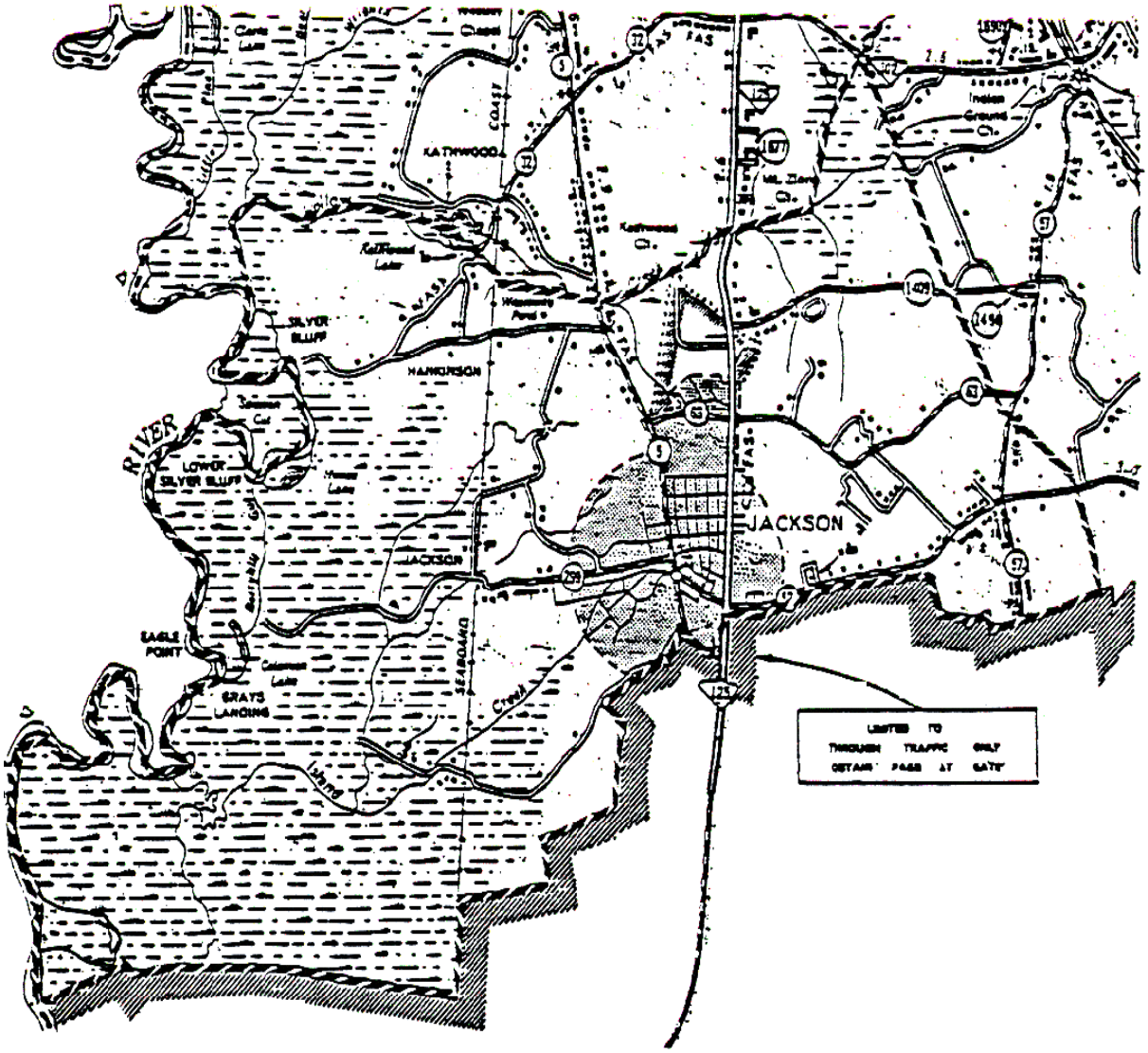
In the event the customer terminates the service prior to the completion of the term commitment, the Termination Liability of this tariff will apply.

Business Lines	Rate	**Business PBX**	Rate
1 Year Term	$36.97	1 Year Term	$41.25
3 Year Term	$35.95	3 Year Term	40.75

[1] The rate for each individual rotary line in use is the applicable monthly rate for one-party service, in addition to the rate for each rotary number.

* Extended Area Service.

** EAS Additive of $1.82 included.


KATHWOOD
SILVER BLUFF
HARRISON
RIVER
LOWER SILVER BLUFF
JACKSON
EAGLE POINT
GRAYS LANDING
SEABOARD
JACKSON
LIMITED TO
THROUGH TRAFFIC ONLY
OBTAIN PASS AT GATE

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC **Section 3**
ISSUED: May 16, 2023 **Fifth Revised Sheet 12**
Cancels Fourth Revised Sheet 12
By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: June 1, 2023**

LOCAL EXCHANGE SERVICE

SIMPSONVILLE

1. Except as otherwise provided, the rates and regulations contained in the General Exchange Tariff are made a part of this Local Exchange Tariff.

2. The rates specified herein, entitle subscribers to an unlimited number of messages to all stations bearing the designation of Simpsonville, Greenville*, and Fountain Inn*.

RATES AND THEIR APPLICATION

A. Within the Exchange Service Area, i.e., the Exchange Service Area Map filed herewith.

	1-Party	P.B.X. Trunk	Semi-Public	Rotary Line Service[1]
Business	$36.85	$43.94	$43.93	$7.14
Residence	21.01 (I)	-	-	9.92

B. Conditions

1. The rates set forth above are for a minimum one month period.
2. Applicable taxes levied by state, county and local taxing authorities are added to the above rates.

C. Term Contract Pricing - Business

Term Contract Pricing (TCP) provides optional term discounts for business customers who order eligible services under TCP. Eligible services under TCP are business flat rate access local exchange lines and local exchange PBX trunks. TCP is offered in all local exchange rate groups and provides for one or three-year terms.

All rules, regulations, fees and surcharges normally applicable to eligible services apply. Central Office Work charges found in S4.3 are included and will not apply separately for any lines subscribed under TCP.

To qualify, the customer subscribing to the TCP must commit to an oral or written service agreement as prescribed by the Company, establishing the term period and rate in effect at the time the customer enters into the service agreement.

Upon expiration of a service agreement, the service will automatically be billed at the monthly rates in effect at the time the service agreement expires, unless a new service agreement is negotiated.

When a TCP customer moves service from one service location to another, and if the customer agrees to continue the service agreement at the new service location and retain local exchange access lines that equal or exceed the number of lines that were connected at the old service location, termination charges will not apply. If TCP is not available at the new service location, termination charges will apply.

In the event the customer terminates the service prior to the completion of the term commitment, the Termination Liability in Section S2.8 of this tariff will apply.

Business Lines	Rate
1 Year Term	$34.42
3 Year Term	$33.40

Business PBX	Rate
1 Year Term	$41.25
3 Year Term	40.75

[1] The rate for each individual rotary line in use is the applicable monthly rate for one-party service, in addition to the rate for each rotary number.

* Extended Area Service.

LOCAL TELEPHONE SERVICE

LOCAL EXCHANGE SERVICE

EXTENDED AREA CALLING

1. General

   A. Extended Area Calling provides for measured calling by business and residential customers in the exchanges stated in B. following to exchanges within the local calling area as specified on Sheet 1 of Section 3. Each call is charged for on a distance called and length of message basis.

   B. Extended Area Calling is offered where facilities and equipment are available. The exchange central offices that offer Extended Area Calling are specified below:

Elloree
Santee

2. Rates and Charges

   A. Application of Local Usage Charges

      (1) Local Usage Charges

Per Message, Per Minute or Fraction Thereof

Calling Area	Each Minute
1	$.025
2	.025

   B. Calling Areas

Exchange	Area 1	Area 2
Elloree	None	Orangeburg
Santee	None	Orangeburg

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER
ISSUED: May 31, 2018

By: Vice President
Rochester, New York

Section 3
First Revised Sheet 15
Cancels Original Sheet 15
P.S.C. - S.C. No. 1
EFFECTIVE: June 1, 2010

LOCAL EXCHANGE SERVICE (C)

(Reserved for Future Use) (D)

(D)

LOCAL EXCHANGE SERVICE

LOCAL OPERATOR AND CALLING CARD SERVICES

1. General

   A. Local Operator and Calling Card Services allow customers to dial the "0" operator for assistance in making a call or to dial direct and bill to a calling card.

   B. The appropriate service usage charge, as specified in 3.A. following, will be applicable only if the call is completed within the local service area.

   C. The person originating the call must either dial the telephone number or give the "0" operator the telephone number of the party to be reached. If the caller dial the operator and does not know the telephone number, the "0" operator will have the caller connected to Local Directory Assistance Service. The Directory Assistance "0" operator surcharge, as specified in 6.2.2 will be applied for the operator handling such a call.

2. Application of Rates and Charges

   A. The appropriate service charge, as specified in 3.A. following, will be applied to each completed call except for:

      (1) Calls to the Company for official telephone business.

      (2) Emergency calls to agency type telephone numbers, such as to have those agencies of the federal, state, or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number.

      (3) Calls exempted, as defined in Definition of Terms, Long Distance Message Telecommunications Services (MTS) of this tariff, as if each call defined therein were a local call.

   B. A Person-to-Person or a Station-to-Station local operator-assisted call may be billed to the originating main station line (except from public and semipublic telephones), calling card number, third number, collect or any other Company approved identification number.

   C. A service charge, as specified in 3.A. following, will be applied for each completed call according to the appropriate call class, a defined in Section 18, Long Distance MTS, as if each call defined therein were a local call.

3. Rates and Charges

   A. This Company concurs in the rates and charges governing Local Operator and Calling Card Services as filed with the Public Service Commission of South Carolina by New Communications of the Carolinas Inc. d/b/a Frontier Any amendments thereto or successive issues thereof are hereby adopted and made part of this tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

LOCAL EXCHANGE SERVICE

LOCAL CALLING PLANS

1. General

   A. This tariff applies to local exchange telephone service provided under the Local Calling Plans. The exchange areas to which the regulations and rates contained herein are as specified following and are in addition to the applicable regulations and rates specified in other tariffs of the Company.

2. Regulations

   A. Existing customers may have the option to keep their current flat rate or convert to the Local Calling Plans service. Should the existing customer opt to keep the current flat rate, he will continue to dial "1+" to the expanded local calling areas and will be charged the applicable intraLATA toll rates for such calls.

   B. All new customers moving into the Local Calling Plans exchanges may choose one of the Local Calling Plans options or subscribe to flat rate service. Should the new customer subscribe to flat rate, he will dial "1+" to the expanded local calling areas and will be charged the applicable intraLATA toll rates for such calls.

   C. The Plans are furnished only from central offices which have been arranged to provide these services, and are available to individual business and residence, manual, PBX trunk and Public Telephone Access Service customers.

   D. Services

      (1) Basic Calling Plan is economy rate exchange service which provides measured rate calling only.

      (2) Community Calling Plan provides for flat rate calling only within the originating exchange; all other calls terminating within the local calling area are measured.

      (3) Community Plus Plan provides flat rate calling within the originating exchange and Company specified nearby exchanges with measured calling to all other exchanges within the local calling area.

      (4) Premium Calling Plan provides flat rate calling to all exchanges within the local calling area.

   E. Service charges shall be waived for those customers subscribing to a Local Calling Plan (LCP), changing to or between LCP Options; as well as converting back to flat rate service.

   F. Flat rate and LCP services will be furnished to the same customer on the same premises where both services are available in the customer's local exchange area. Should a customer request flat rate and LCP services on the same premises, a separate line and number will be required for each service type. The customer will receive two separate bills, one bill combining all flat rate lines and services and one for all LCP lines and services provided.

   G. Measured rate service, where applicable, provides for calling to specified areas with each call measured on a distance called and length-of message basis.

   H. Rates for messages between two points are based on the airline mileage between rate centers, except when the two points are located within the same exchange. Airline mileages between rate centers are determined as specified in this Company's Long Distance Message Telecommunications Service tariff.

   I. Calls made to the specified areas should be dialed by the customer on a station-to-station sent-paid basis without the assistance of a Telephone Company operator. Operator-assisted calls are excluded from the Local Calling Plans.

LOCAL EXCHANGE SERVICE

LOCAL CALLING PLANS (Continued)

2. Regulations (Continued)

J. Local Calling Plan service will not be offered in connection with Public and Semipublic Telephone Service, WATS, Feature Group A, or Foreign Exchange services. However, Centrex customers may subscribe to the Basic Calling and Community Plus options.

K. Business customers may only subscribe to the Basic Calling and Community Plus options. Public Telephone Access Service customers may only subscribe to the Basic Calling option.

L. For the purpose of determining charges, the following applies:

(1) A flat monthly rate for provision of incoming calls and access to the local network.

(2) Bands Local through F relate to an incremental minute rate based upon interexchange mileage determined by measuring the airline distance between rate centers within the local service (calling) area. There are no incremental mileage charges associated with calls originating and terminating within a customer's serving exchange.

(3) A charge per minute or fraction thereof, for duration of a call. Monthly billing is based on cumulative minutes of usage with the total fraction rounded to the next higher minute.

(4) Chargeable time for all calls begins when connection is established between the calling line and the called line or branch exchange, and ends when the calling line "hangs-up" thereby releasing the network connection. If the called line "hangs-up", but the calling line does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Telephone Company operator.

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC **Section 3**
ISSUED: May 16, 2023 **Fifth Revised Sheet 19**
Cancels Fourth Revised Sheet 19
By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: June 1, 2023**

LOCAL EXCHANGE SERVICE

LOCAL CALLING PLANS (Continued)

3. Rates

A. Application of Rates

The rates shown herein entitle the customer to local messages to all telephones of the exchanges of an area exchange listed following.

B. Rate Schedule

	Monthly Rate*	
Residence One-Party		
Basic Calling Plan	$15.92	(I)
Community Calling Plan	18.22	(I)
Community Plus Plan	23.43	(I)
Premium Calling Plan	43.04	
Business One-Party		
Basic Calling Plan	28.80	
Community Plus Plan	46.06	
Business PBX Trunk		
Basic Calling Plan	36.24	
Community Plus Plan	65.22	
Business Internal Communictions, System and Call Management Features Communication System Service		
Community Plus Plan		
Month-to-Month	54.06	
24 Month	47.94	

EXCHANGES

Bowman
Elloree
Jackson **
Santee
Simpsonville

* The monthly additive for Local Calling Plans with rotary line service is specified following.

** Plus an EAS Additive of $1.82.

LOCAL EXCHANGE SERVICE

LOCAL CALLING PLANS (Continued)

3. Rates Continued)

C. Rotary Line Service

Rotary line service provides a means whereby calls made to the first number of a rotary group will be automatically completed over the first idle line in the rotary group. If all lines are busy the calling party will receive the busy signal.

This service is furnished only when the rotary numbers are available and only in connection with individual line.

See appropriate section for the regulations applicable to directory listings in connection with provision of main services on a rotary basis.

The rate for each individual rotary line in use is the applicable monthly Local Calling Plan option rate for one-party line service, in addition to the following rates for each rotary number.

	Business Monthly Rate*	Residence Monthly Rate
Bowman	$9.01	-
Elloree	10.69	7.01
Santee	10.69	7.01
Jackson	7.00	9.92
Simpsonville	7.00	9.92

* Not applicable to rotary line service provided in connection with PBX Trunks.

Usage Charges for Calls from the Basic Calling, Community Calling, and Community Plus Plans preceding (no usage charges apply to the Premium Calling Plan).

Distance Bands	Airline Miles	Full Rate Period Each Minute
Local	-	$.012
A	1-10	.04
B	11-16	.04
C	17-22	.04
D	23-30	.06
E	31-40	.06
F	41+	.06

Residence customers who have been certified to the Telephone Company as having a hearing and/or speech impairment which requires them to communicate over telephone facilities by means other than voice and who use Data Transmitting and Receiving Terminals or speeds of 110 bauds or less, provided either by the Telephone Company or the customer, will be allowed a 50% discount of the "Each Minute" usage rate specified herein.

LOCAL EXCHANGE SERVICE

LOCAL CALLING PLANS (Continued)

4. Local Calling Plan Exchanges

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area						
		Local	Band A	Band B	Band C	Band D	Band E	Band F
Bowman								
Residence								
Basic Calling Plan	None	Bowman	Branchville* Cameron* Creston* Elloree Holly Hill* Orangeburg* Santee St. George*	Bamberg* Eutawville* Norway*	St. Matthews*	North* Salley* Springfield*	Columbia*	
Community Calling Plan	Bowman	None	Branchville* Cameron* Creston* Elloree Holly Hill* Orangeburg* Santee St. George*	Bamberg* Eutawville* Norway*	St. Matthews*	North* Salley* Springfield*	Columbia*	
Community Plus Plan	Bowman Orangeburg*	None	Branchville* Creston* Cameron* Eutawville* Elloree Holly Hill* Santee St. George*	Bamberg* Norway*	St. Matthews* Salley*	North* Springfield*	Columbia*	
Premium Calling Plan	Bamberg* Bowman Branchville* Cameron* Columbia* Creston* Elloree Eutawville* Holly Hill* North* Norway* Orangeburg* Salley* Santee Springfield* St. George* St. Matthews*	None	None	None	None	None	None	
Business								
Basic Calling Plan	None	Bowman	Branchville* Cameron* Creston* Elloree Holly Hill* Orangeburg* Santee St. George*	Bamberg* Eutawville* Norway*	St. Matthews*	North* Salley* Springfield*	Columbia*	
Community Plus Plan	Bowman Orangeburg*	None	Branchville* Creston* Cameron* Eutawville* Elloree Holly Hill* Santee St. George*	Bamberg* Norway*	St. Matthews* Salley*	North* Springfield*	Columbia*	

* - Other Company Exchange

LOCAL EXCHANGE SERVICE

LOCAL CALLING PLANS (Continued)

4. Local Calling Plan Exchanges

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area						
		Local	Band A	Band B	Band C	Band D	Band E	Band F
Elloree								
Residence								
Basic Calling Plan	None	Elloree	Cameron* Creston* Santee	Bowman Holly Hill* North Summerton* St. Matthews* Summerton*	Eutawville* Orangeburg*	None	North* Norway*	Columbia* Salley* Springfield*
Community Calling Plan	Elloree	None	Cameron* Creston* Santee	Bowman Holly Hill* North Summerton* St. Matthews* Summerton*	Eutawville* Orangeburg*	None	North* Norway*	Columbia* Salley* Springfield*
Community Plus Plan	Elloree Orangeburg* Santee	None	Cameron* Creston*	Bowman Holly Hill* North Summerton* St. Matthews* Summerton*	Eutawville*	None	North* Norway*	Columbia* Salley* Springfield*
Premium Calling Plan	Bowman Cameron* Columbia* Creston* Elloree Eutawville* Holly Hill* North* North Summerton* Norway* Orangeburg* Salley* Santee Springfield* St. Matthews* Summerton*	None	None	None	None	None	None	
Business								
Basic Calling Plan	None	Elloree	Cameron* Creston* Santee	Bowman Holly Hill* North Summerton* St. Matthews* Summerton*	Eutawville* Orangeburg*	None	North* Norway*	Columbia* Salley* Springfield*
Community Plus Plan	Elloree Orangeburg* Santee	None	Cameron* Creston*	Bowman Holly Hill* North Summerton* St. Matthews* Summerton*	Eutawville*	None	North* Norway*	Columbia* Salley* Springfield*

* -Other Company Exchange

LOCAL EXCHANGE SERVICE

LOCAL CALLING PLANS (Continued)

4. Local Calling Plan Exchanges

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area						
		Local	Band A	Band B	Band C	Band D	Band E	Band F
Jackson								
Residence								
Basic Calling Plan	None	Jackson	Beech Island* New Ellenton*	Bath* Augusta, GA North Augusta*	Aiken* Graniteville*	None Johnston*	Edgefield*	None
Community Calling Plan	Jackson	None	Beech Island* New Ellenton*	Bath* Augusta, GA North Augusta*	Aiken* Graniteville*	None Johnston*	Edgefield*	None
Community Plus Plan	Aiken* Augusta, GA Bath* Beech Island* Jackson New Ellenton* North Augusta*	None	None	None	Graniteville*	None Johnston*	Edgefield*	None
Premium Calling Plan	Aiken* Augusta, GA Bath* Beech Island* Edgefield* Graniteville* Jackson Johnston* New Ellenton* North Augusta*	None	None	None	None	None	None	None
Business								
Basic Calling Plan	None	Jackson	Beech Island* New Ellenton*	Bath* Augusta, GA North Augusta*	Aiken* Graniteville*	None Johnston*	Edgefield*	None
Community Plus Plan	Aiken* Augusta, GA Bath* Beech Island* Jackson New Ellenton* North Augusta*	None	None	None	Graniteville*	None Johnston*	Edgefield*	None

* - Other Company Exchange

LOCAL EXCHANGE SERVICE

LOCAL CALLING PLANS (Continued)

4. Local Calling Plan Exchanges

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area						
		Local	Band A	Band B	Band C	Band D	Band E	Band F
Santee								
Residence								
Basic Calling Plan	None	Santee	Creston* Elloree Eutawville*	Cameron* Holly Hill* North Summerton* St. Matthews* Summerton*	Bowman Manning* North Manning* Orangeburg*	None	North* Norway*	Columbia* Salley* Spring-field*
Community Calling Plan	Santee	None	Creston* Elloree Eutawville*	Cameron* Holly Hill* North Summerton* St. Matthews* Summerton*	Bowman Manning* North Manning* Orangeburg*	None	North* Norway*	Columbia* Salley* Spring-field*
Community Plus Plan	Elloree Orangeburg* Santee	None	Creston* Eutawville*	Cameron* Holly Hill* North Summerton* St. Matthews* Summerton*	Bowman Manning* North Manning*	None	North* Norway*	Columbia* Salley* Springfield*
Premium Calling Plan	Bowman Cameron* Columbia* Creston* Elloree Eutawville* Holly Hill* Manning* North* North Manning* North Summerton* Norway* Orangeburg* Salley* Santee Springfield* St. Matthews* Summerton*	None	None	None	None	None	None	None
Business								
Basic Calling Plan	None	Santee	Creston* Elloree Eutawville*	Cameron* Holly Hill* North Summerton* St. Matthews* Summerton*	Bowman Manning* North Manning* Orangeburg*	None	North* Norway*	Columbia* Salley* Spring-field*
Community Plus Plan	Elloree Orangeburg* Santee	None	Creston* Eutawville*	Cameron* Holly Hill* North Summerton* St. Matthews* Summerton*	Bowman Manning* North Manning*	None	North* Norway*	Columbia* Salley* Springfield*

* - Othert Company Exchange

LOCAL EXCHANGE SERVICE

LOCAL CALLING PLANS (Continued)

4. Local Calling Plan Exchanges

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area						
		Local	Band A	Band B	Band C	Band D	Band E	Band F
Simpsonville								
Residence								
Basic Calling Plan	None	Simpson-ville	Fountain Inn*	Gray Court* Greenville* Greer* Pelzer* Piedmont* Woodruff*	Blue Ridge* Easley* Laurens Lyman* Travelers Rest*	Anderson* Inman* Spartanburg*	None	None
Community Calling Plan	Simpson-ville	None	Fountain Inn*	Gray Court* Greenville* Greer* Pelzer* Piedmont* Woodruff*	Blue Ridge* Easley* Laurens Lyman* Travelers Rest*	Anderson* Inman* Spartanburg*	None	None
Community Plus Plan	Fountain Inn* Greenville* Greer* Simpsonville	None	None	Gray Court* Easley* Pelzer* Piedmont* Woodruff*	Blue Ridge* Inman* Laurens Lyman* Travelers Rest*	Anderson* Spartanburg*	None	None
Premium	Anderson* Blue Ridge* Easley* Fountain Inn* Gray Court* Greenville* Greer* Inman* Laurens Lyman* Pelzer* Piedmont* Simpsonville Spartanburg* Travelers Rest* Woodruff*	None	None	None	None	None	None	None
Business								
Basic Calling Plan	None	Simpson-ville	Fountain Inn*	Gray Court* Greenville* Greer* Pelzer* Piedmont* Woodruff*	Blue Ridge* Easley* Laurens Lyman* Travelers Rest*	Anderson* Inman* Spartanburg*	None	None
Community Plus Plan	Fountain Inn* Greenville* Greer* Simpsonville	None	None	Gray Court* Easley* Pelzer* Piedmont* Woodruff*	Blue Ridge* Inman* Laurens Lyman* Travelers Rest*	Anderson* Spartanburg*	None	None

* - Other Company Exchange

LOCAL EXCHANGE SERVICE

LOCAL CALLING PLANS (Continued)

5. Detail Billing

When a billing detail is furnished, the following charges will apply. The billing detail includes date of call, called telephone number, answer time, and length of call. The customer must request a detailed bill at least 30 days in advance of the date detail billing is to commence.

	Rate
Per customer bill, per month	$1.75
Charge per page of billing detail	.12

NOTE: A Secondary Service Order Charge will apply when Detail Billing is requested subsequent to the establishment of Local Calling Plans service.

LOCAL EXCHANGE SERVICE

NETWORK ACCESS REGISTER PACKAGE

1. General

The Network Access Register (NAR) Package provides for exchange and long-distance message network calling to and from Main Stations and attendant positions of a Internal Communictions, System and Call Management Features System. The NAR Package provides for Flat Rate network access.

2. Rates and Charges

a. The Flat Rate (NAR) Package includes an unlimited number of dialed sent paid local calls.

b. The rates shown are applicable whether the NAR Package is used for Inward, Outward, or Combination applications.

c. The conditions and rates specified in other sections of this Tariff for service which may be associated with these services are in addition to those specified herein.

d. (1) Flat Rate Network Access Register (NAR) Package:

Exchanges	Monthly Rate	Exchange
Rate Group 1		
First 10 NARS, each	$19.64	Elloree
Add'l. NARS (11 & above), each	9.64	Santee
Rate Group 2		
First 10 NARS, each	23.24	Bowman
Add'l. NARS (11 & above), each	13.24	Jackson Simpsonville

(2) Flat Rate Network Access Register (NAR) Package, per NAR, for Internal Communictions, System and Call Management Features customers subscribing to the Basic Calling or Community Plus options of the Local Calling Plans:

Exchanges	Monthly Rate	Exchange
Rate Group 1		
Basic Calling Plan	$21.90	Elloree
Community Plus Plan (1-10 Lines)	35.50	Santee
Community Plus Plan (11+ Lines)	22.55	
Rate Group 2		
Basic Calling Plan	21.90	Bowman
Community Plus Plan (1-10 Lines)	42.25	Jackson Simpsonville
Community Plus Plan (11+ Lines)	27.60	

SERVICE CHARGES

4.1 General

a. Service Charges apply to services ordered at the customer's request including moves, changes, number changes, and restoration of service.

Service Charges are comprised of the following work functions, one or more of which is applicable based upon the service requested by a customer.

b. Except as provided in this paragraph, Service Charges are required to be paid at the same time of application for service. Service Charges may be paid in monthly installments of not less than $10.00 if the total sale charge is more than $36.00. All installment payments must be completed within 90 days from the establishment of service.

(1) Initial Connection Charge
Applicable for work performed by the Telephone Company in connection with the initial establishment of service.

(2) Secondary Service Order Charge
Applicable for work performed by the Telephone Company in connection with receiving, recording, and processing of customer requests for service subsequent to the initial establishment of service.

(3) Central Office Work Charge
The charge that applies for functions required within the central office.

(4) Premises Visit Charge
The charge for a trip to the customer's premises, when required by his request for service.

4.2 Charges

		Residence	Business
1.	Initial Connection Charge, each	$38.00	$38.00
2.	Secondary Service Order Charge, each	11.00	11.00
3.	Central Office Work Charge, per line	9.00	9.00
4.	Premises Visit Charge, per visit	15.00	15.00

4.3 Application of Service Charges

Service Charges as used herein and in other sections of this Tariff are applicable to the ordering, connecting, moving, changing, rearranging and furnishing of telephone service, and other telephone facilities. The charges apply as follows except as provided hereinafter in other sections of this Tariff.

a. Initial Connection Charge

The initial connection charge applies for work performed by the Telephone Company in connection with the initial establishment of service.

b. Secondary Service Order Charge

(1) Only one secondary service order charge is applicable for all requests for the same subscriber made at one time, for service at one premise, with the same requested completion date.

(2) The secondary service order charge applies to all customer requests for installing, moving, changing or rearranging telephone service not covered by the initial connection charge.

SERVICE CHARGES

4.3 Application of Service Charges (cont'd)

c. Central Office Work Charge

(1) Applies for work including but not limited for:

(a) Changes to (from) touch calling
(b) Changes in custom calling features
(c) Restoration of Service
(d) Number change on a local exchange central office line or trunk (one charge per item).

d. Premises Visit Charge

(1) Applies for requested number charges.

(2) For the installation of a standard Network Interface Device (NID) when the premises visit is made specifically for the installation of a NID at the request of the customer, a premises visit charge applies.

(3) When more than one visit is necessary, for Telephone Company reasons, to complete the work, only one Premises Visit Charge applies.

e. Except as provided hereinafter, the following services are subject to service charges:

Basic Local Exchange Service
Semipublic Coin Service
Public Telephone Access
Service for Customer
Provided Equipment
PBX Trunks
Tie Lines
Telephone Answering Service
Foreign Exchange and Foreign Central Office Service
Miscellaneous Service Arrangements
Connections with Certain Facilities of Others

Directory Listings

(1) Where the service desired necessitates the use of more than one item of service subject to the service charge, the total charge is the sum of the separate service charges for each item of service furnished except as hereinafter provided.

(2) For the re-establishment of service for a customer whose premises has been destroyed by fire, windstorm, or flood or made untenantable by fire, windstorm or flood, service charges do not apply when service is re-established within a reasonable time. If the subscriber desires service at a new location for a temporary period, the service charge will apply covering the establishment of service at the temporary location, but no service charge will apply when service is re-established at the former location.

(3) Service charges may be required to be paid at the time of application of service.

(4) Where service is established at a concession rate, except employee's concessions, no concession is allowed from the regular service charges.

SERVICE CHARGES

4.4 Installation Charges

Installation Charges where applicable are identified and presented throughout this tariff as part of the offering of individual terms of service features. This installation charge is in addition to the appropriate elements listed in this section.

4.5 Miscellaneous Charges

a. Restoration Charge

(1) When exchange service is reconnected after suspension for nonpayment, a $25.00 charge will apply.

(2) An additional charge of $25.00 will apply if service is restored in other than normal working hours. The charge applies both to business and residence service.

b. Number Changes

(1) One secondary Service Order Charge applies when a customer requests a change in the telephone number.

(2) A Central Office Work Charge applies for each number changed.

(3) When in the judgment of the Company, a change in a telephone number is necessary for continuation of satisfactory service, there will be no charges applied.

(4) Premises Visit Charge of $15 will apply, if a visit is required.

c. Termination Charge

(1) A Termination Charge will apply when a customer terminates a service which bears a basic termination liability prior to the expiration of the initial service period specified for that service.

(2) Regulations for and application of termination charges are contained herein.

d. Custom Calling Services

(1) A secondary service order charge will apply when a customer requests custom calling services.

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
ISSUED: March 16, 2012

By: Vice President
Rochester, New York

Section 4
First Revised Sheet 4
Cancels Original Sheet 4
P.S.C. - S.C. No. 1
EFFECTIVE: April 1, 2012

SERVICE CHARGES

4.6 (Reserved for Future Use) (D)

(D)

(D)
(D)

SERVICE CHARGES

4.7 Return Payment Charge

a. General

A return payment charge will be applied to each payment dishonored by the bank in compliance with Section 34-11-70, as amended, Code of Laws of South Carolina, 1976.

Return Payment Charge applies to any payments which are unable to be processed, but is not limited to: Insufficient funds; unable to locate account; account closed; balance held; drawn against uncollected funds; account garnished; payment stopped; no funds; account frozen; or post no debits.

b. Regulation

GENERAL ASSEMBLY BILL - ACT NO. 291

When a payment, a draft, or other written order is not paid by the drawer because the maker or drawer did not have an account with or sufficient funds on deposit with the bank or the person upon which it was drawn when presented or the draft, payment or other written order has an incorrect or insufficient signature on it, and the maker or drawer does not pay the amount due on it, together with a service charge of thirty ($30.00) dollars within ten days after written notice has been sent by certified mail to the address printed on the payment or given at the time it is tendered or provided on a payment-cashing identification card stating that payment was refused upon the instrument, then it constitutes prima facie evidence of fraudulent intent against the maker. Service charges collected pursuant to this section must be paid to the payee of the instrument.

c. Rates and Charges

A return payment charge will be applied to each payment dishonored by the bank.

Each payment, each instance,.....$30.00

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges

5.1.1 General

a. Construction charges are applicable to customers under certain conditions for the establishment or rearrangement of telephone service when suitable plant facilities are not available or when the construction of the necessary facilities involves excessive costs.

b. Construction charges apply in addition to the rate for the class of servcie furnished and any service connection charge, service change charge, installation charges, nonrecurring charge, mileage charge or other similar charges that may apply.

c. Title to all construction, provided wholly or partly at a customer's expense, is vested in the Company

d. The word "cost", when used in this Section, means the inplant cost consisting of labor, engineering, materials, supervision, and other overhead expenses associated with the construction. Estimated cost will be used; however, where the customer requests, actual cost will be used where practicable.

e. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this Section, the attachment rental charges to the Company for such attachments may be assessed to the applicant(s) in whole or in part as the particular circumstances may warrant.

f. Except as otherwise provided herein, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.

g. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing, and retaining such right-of-way.

h. Where a customer elects to provide and install underground conduit, dig and backfill trenches, and provide and erect poles, it must be in accordance with the specification of the Company.

5.1.2 Construction on Public Highways or Other Easements

a. No construction charge is applicable for the general provision of service along public highways or other public easements, except as follows:

Where an applicant desires service in an area not presently served and where there is no foreseeable potential growth, the Company will provide 2500 feet of new construction at no charge, and all other construction charges will be borne by the applicant.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (Cont'd)

5.1.3 Construction on Private Property

a. Distribution Facilities

(1) No charge is made for construction of distribution facilities on private property, when such construction conforms to Company construction practices and is to be used in serving customers in general. Where an applicant desires any type of construction other than that determined to be appropriate by the Company, the applicant may be required to bear the increases costs incurred by the Company.

(2) Where construction of distribution facilities is provided on private property and is not to be used in serving customers in general, the applicant may be required to bear all costs incurred by the Company for construction in excess of 500 feet.

b. Service Entrance Facilities

(1) Where an applicant desires any type of construction other than that determined to be appropriate by the Company, the applicant may be required to bear the increased cost incurred by the Company. Construction charges will not apply to the drop facility that extends from the distribution facility to the general location of the station instrument when such construction conforms to Company construction practices and the drop facility is not in excess of 1,000 feet. The applicant may be required to bear all costs incurred by the Company for a drop in excess of 1,000 feet.

(2) Where armored cable is laid in a trench, the trench shall be constructed and backfilled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable - including the cost of installing - less the estimated cost to the Company of installing such aerial drop as would be (or is) required to furnish the same service.

(3) Where facilities are changed from aerial to underground in addition to the above, the customer may be charged the cost of dismantling and removing the aerial facilities.

c. Supporting Structures for Plant Facilities for Extension Lines

Where for the purpose of furnishing extension lines, it is necessary to lay underground conduit, to trench, or to set poles on the customer's premises, the customer is required to provide and install such underground conduit, to dig and backfill trenches and to provide and erect such poles or the Company will perform the work at the customer's expense.

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC
ISSUED: January 6, 2023
By: Vice President
Rochester, New York

Section 5
First Revised Sheet 3
Cancels Original Sheet 3
P.S.C. - S.C. No. 1
EFFECTIVE: February 6, 2023

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (Cont'd)

5.1.4 Rearrangement of Existing Plant

When the Company is requested to move or change existing plant for which no specific charge is quoted in this Tariff, the person at whose request such move or change is made may be required to bear the costs incurred.

5.1.5 Construction Required for Temporary Service

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the customer may be required to bear all or a portion of the cost of such construction, plus the estimated cost of removal of the plant minus net salvage.

5.1.6 Special Types of Construction

When a special type of construction other than those covered preceding is desired by a customer or where the individual requirements of a particular situation make the construction unusually expensive, the customer is required to pay the additional expense incurred by the Company, determined as follows: the difference between the expense incurred by the Company for such construction, facilities or installation and the expense which would otherwise be incurred for a normal type of construction or facilities for a normal installation.

5.1.7 Charges Applicable for Facility Extension (N)

When an applicant requests new service or upgraded service where construction of line facilities is required, the Telephone Company will cover the construction costs up to $500.00. Any Construction charges over $500.00 shall be recovered from the applicant. Construction charges for multicircuit customers will be on an ICB basis. (N)

5.2 Establishment and Furnishing of Service

5.2.1 Special Assemblies of Equipment or Speculative Projects

a. Special assemblies of equipment or speculative projects for which provision is not otherwise made in this tariff may be provided where practicable, if not detrimental to any of the services furnished by the Company.

(1) The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:

(a) maintenance expense
(b) depreciation expense - including reusable and nonrecoverable items
(c) administration expense
(d) taxes - including Federal Income Tax
(e) any other specific items of expense that may be associated with the facility provided
(f) a reasonable return on investment

(2) The estimated installation cost used in the derivation of the various expense items shall include the following:

(a) material
(b) material overhead
(c) installation labor
(d) installation labor overhead

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 Establishment and Furnishing of Service (Cont'd)

5.2.1 Special Assemblies of Equipment or Speculative Projects (Cont'd)

b. In connection with Marketing and Sales studies and/or Marketing and Sales programs, the Company reserves the right to waive service connection charges, move and change charges within specified areas for such periods of time as designated by the Company.

c. Switched Data Service - Piedmont Mental Health
(State of South Carolina)

This service arrangement provides two (2) Switched Data Service lines to Piedmont Mental Health (State of South Carolina), Simpsonville, South Carolina.

(1) Switched Data Service is a network service that provides the capability for switched digital end-to-end data transport.

(2) Piedmont Mental Health will be provided two (2) High Speed Switched Data service lines and Individual Line Loop Extension. High Speed Switched Data service supports 48,000, 56,000, and 64,000 bits per second synchronous full duplex connections.

(3) The following regulations/rates are in addition to other regulations/rates as stated in this and other Company tariffs.

(4) End User Charges as shown in Section 13 of Tariff FCC No. 4 will apply to Switched Data Service.

(5) Presubscription of Carrier rates and regulations shown in FCC No. 4 will apply to Switched Data Service.

(6) Directory Listings for Switched Data Service will be provided upon customer request.

(7) Dialing Method

(a) Access to Switched Data Service is obtained through a dial-up connection via the public switched telephone network using the standard 7 through 10 digit methods.

(8) Rates

	Nonrecurring Charge	Monthly Rate
Switched Data Line (High Speed), each	$ 50.00	$ 50.00
Switched Data Individual Line Loop Extension Access, Single Line, each	50.00	50.00
Switched Data Individual Line Loop Extension Channel, Single Line, each	50.00	12.00

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 Establishment and Furnishing of Service (Cont'd)

5.2.1 Special Assemblies of Equipment or Speculative Projects (Cont'd)

d. Switched Data Service - Rexroth Corporation

This service arrangement provides Switched Data Individual Line Loop Extension Service to Rexroth Corporation, Simpsonville, South Carolina.

(1) Switched Data Service is a network service that provides the capability for switched digital end-to-end data transport.

(2) Rexroth Corporation will be provided Individual Line Loop Extension Service.

(3) The following regulations/rates are in addition to other regulations/rates as stated in this and other Company tariffs.

(4) End User Charges as shown in FCC No. 4 will apply to Switched Data Service.

(5) Presubscription of Carrier rates and regulations shown in FCC No. 4 will apply to Switched Data Service.

(6) Directory Listings for Switched Data Service will be provided upon customer request.

(7) Dialing Method

(a) Access to Switched Data Service is obtained through a dial-up connection via the public switched telephone network using the standard 7 through 10 digit methods.

(8) Rates

	Nonrecurring Charge	Monthly Rate
Switched Data Individual Line Loop Extension Access, Single Line, each	$50.00	$50.00
Switched Data Individual Line Loop Extension Channel, Single Line, each	50.00	12.00

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 Establishment and Furnishing of Service (Cont'd)

5.2.1 Special Assemblies of Equipment or Speculative Projects (Cont'd)

e. Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for Kemet Industries

(1) General

(a) This tariff provides Integrated Services Digital Network-Primary Rate Interface Service (ISDN-PRI) for Kemet Industries.

(b) ISDN-PRI Service provides intraexchange access for integrated services between the customer's premises and the serving office via a 1.544 Mbps facility. ISDN-PRI denotes an end-to-end digital network capable of supporting a combination of public and private network access services.

(2) Regulations

(a) ISDN-PRI Service is available to customers where facilities are available. Customers must provide compatible premises switching equipment for terminating the "D" channel and the 1.544 Mbps high capacity digital services facilities.

(b) ISDN-PRI Service is typically divided in capacities in twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D).

(c) The "B" channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data.

(d) The "B" channels can be dedicated to a specific configuration, or, optionally, a group of "B" channels can be shared for access to two or more configurations.

(e) The "D" channel carries the out-of-band signaling required to control its associated "B" channels on one or more 1.544 Mbps high capacity digital services facilities where technology permits.

(f) Where a customer's ISDN-PRI Service interconnects with an Interexchange Carrier (IC) or other service provider, PRI Access is only permitted within a single customer's ISDN-PRI Service Arrangement. Access to the Company's network exchange or switched services is not permitted.

(g) When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. In this instance, the applicable NAR rate as specified.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 Establishment and Furnishing of Service (Cont'd)

5.2.1 Special Assemblies of Equipment or Speculative Projects (Cont'd)

e. Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for Kemet Industries (Cont'd)

(3) Rates and Charges

(a) The following rates are stabilized for 12 months.

		Nonrecurring Charge	Monthly Rate
1.	ISDN-PRI Access, each	$ -	$420.00
2.	ISDN-PRI CSD Channels, (per channel)	-	6.00
3.	ISDN-PRI	500.00	-

(b) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff.

(c) Should the customer disconnect his ISDN-PRI service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

f. Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI))/DID Service (SC9801096) for Kemet Industries

(1) General

(a) This tariff provides Integrated Services Digital Network-Primary Rate Interface Service (ISDN-PRI) and DID Service for Kemet Industries.

(b) This customer requested that New Communications Of The Carolinas Inc provide measured usage Data Channels for their proposed Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service. The customer also requested that the service be provided over a pre-existing High Capacity Digital DS3 Service to which they already subscribe.

(2) Regulations

(a) Measured Usage Data Channels capable of handling Switched Data Service calls are not provided for in New Communications of the Carolinas Inc. d/b/a Frontier's tariff and as a consequence are provided for in this special assembly.

(b) The customer's High Capacity DS3 Service was already equipped with the requisite Central Office DS3 to DS1 multiplexing arrangement and had sufficient excess capacity to be utilized in lieu of the High Capacity Digital DS1 specified in New Communications Of The Carolinas Inc's Tariff as applicable for ISDN-PRI Facility.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 Establishment and Furnishing of Service (Cont'd)

5.2.1 Special Assemblies of Equipment or Speculative Projects (Cont'd)

(2) Regulations (cont'd)

(c) This special assembly also provides for 1400 DID station numbers delivered over ISDN-PRI for Kemet Industries.

(3) Rates and Charges

(a) The following rates are stabilized for 60 months.

		Nonrecurring Charge	Monthly Rate
1.	ISDN-PRI Data Channel, per channel	$ -	$ 5.00
2.	DID Station Numbers, per 100 Number Group	-	15.00

(b) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff, especially the applicable ISDN-PRI rates as specified.

(c) Should the customer disconnect his service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

5.3 Contract Service Arrangements

a. General

(1) When economically practicable, customer specific contract service arrangements may be furnished in lieu of existing tariff offerings provided there is reasonable potential for uneconomic bypass of the Company's services. Uneconomic bypass occurs when an alternative service arrangement is utilized, in lieu of Company services, at prices below the Company's rates but above the Company's incremental costs. This Tariff will remain in effect until modified or removed by authorization of the Public Service Commission.

(2) Rates, Charges, Terms and additional regulations, if applicable, for the contract service arrangements will be developed on an individual case basis, and will include all relevant costs, plus an appropriate level of contribution.

(3) Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in other sections of this Tariff.

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC **Section 6**
ISSUED: October 4, 2019 **Fifth Revised Sheet 1**
Cancels Fourth Revised Sheet 1
By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: October 20, 2019**

DIRECTORY LISTINGS/ASSISTANCE

6.1 Directory Listings

Directory listings encompassed by this Tariff are applicable to listings in the alphabetical section in the telephone directory covering the exchange from which such customers receive service.

6.1.2 Rates

		Monthly Rates
a.	Primary Service Listings	
(1)	Primary Station	
(a)	Individual line service, each	No Charge
(2)	Joint user services, each	No Charge
(3)	Private branch exchange service, each	No Charge
(4)	Radio telephone service	No Charge
b.	Additional listings, per line of information requested by customer	$ 4.18 (I)
	Alternate listing, each	4.18 (I)
c.	Non-listed, (see Condition e.)	3.68
d.	Non-published, (see Condition f.)	5.00 (I)
e.	Foreign listing, each (see Condition d)	4.18 (I)
		4.18 (I)
f.	Dual Name Listing, (see Condition i.)	
(1)	Primary Service Listing	No Charge
(2)	Additional Listing, each	4.18 (I)
g.	Customized Number Service* (see 6.1.3 j.)	
	(additional line with alpha)	3.95

(*) Only available with customized number service.

6.1.3 Conditions

a. Primary listing; which may include the name, address and telephone number of the individual, organization, firm, or corporation for whom the service has been contracted; will be furnished without additional charge.

(1) Listings will be limited to such information as is necessary for identification to facilitate use of the service.

(2) The length of a listing may be limited by the use of abbreviations where the clarity of the listings and the identification of the customer will not be impaired.

(3) The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.

DIRECTORY LISTINGS/ASSISTANCE

6.1 Directory Listings (Cont'd)

6.1.3 Conditions (Cont'd)

b. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer. Additional listings may be furnished with business service for persons who occupy the same premises as the rates shown above. (See Joint User Service.)

c. An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there is no answer on the first listed number. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

d. A foreign or non-customer listing may be furnished to customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate applicable in the directory where the listing appears.

e. Non-listed service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from Directory Assistance. The rate for unlimited service is above except as noted below.

f. Non-published service is the withholding of a customer's listing from both the telephone directory and Directory Assistance Records.

1. When non-published service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the non-published listing.

2. The rate for non-published and non-listed service is specifiedabove except for the following:

(1) Customer with a Published Listing

If a customer has both published and non-published/non-listed listings for the same address and class of service, the non-published/non-listed monthly recurring charge will not apply.

(2) Customer with a Non-Published/Non-listed Listing

If a customer has a non-published/non-listed listing, only one monthly recurring charge will be applied for any non-published and/or non-listed listings for the same customer with the same class of service at the same address. If the customer has a combination of non-published and non-listed listings at the same address, the non-listed monthly recurring charge will apply.

(3) Pay Telephone Service

(4) Special Reversed Long Distance Service

(5) Foreign Exchange/Zone Service

(6) Temporary Service (service provided for a period not more than 30 days)

(7) Special services such as teletypewriters or data services provided for customers with impaired hearing having a limited requirement for voice communication.

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC
ISSUED: March 16, 2023

By: Vice President
Rochester, New York

Section 6
First Revised Sheet 3
Cancels Original Sheet 3
P.S.C. - S.C. No. 1
EFFECTIVE: April 1, 2023

DIRECTORY LISTINGS/ASSISTANCE

6.1 Directory Listings (Cont'd)

6.1.3 Conditions (Cont'd)

f. (Cont'd)

2. The rate for non-published and non-listed service is specified above except for the following: (Cont'd)

(8) Local Exchange Service for customers living in a hotel, hospital, retirement complex, or boarding house provided the customer is listed under the telephone listing of the establishment.

(9) New listings provided to a customer because of unusual circumstances, such as harassing calls, threats, or other acts adversely affecting the health, welfare, security or service of the customer (service provided for a period not more that 30 days).

3. Should a call be placed from a customer's telephone number to either 911 or E911 emergency services, the customer's name, address and/or telephone number will be released to the appropriate governmental authority.

g. The charge for additional, alternate, non-listed or non-published listings begin on the day the information records are posted.

h. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customer to the day the succeeding directory is distributed to the customers. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for 30 days.

i. Dual name listings may be provided for customers subscribing to residence service who share the same surname and reside at the same address, and for a person known by two first names.

Dual name listings may be provided as the primary listing at no recurring charge for the addition of the second name to the listing.

Dual name listings may be provided as an additional listing at the customers option at the regular additional listing rate.

j. Customized number listing provides for the listing of a customer requested telephone number that is in alpha format.

k. By not requesting a non-published telephone number, the customer agrees to the release of his name, address, and/or telephone number.

6.2 Directory Assistance - Local

6.2.1 General

Services are provided by WiMacTel whereby customers may request assistance in determining telephone numbers. (C)

The rates and allowances set forth below will apply for all subscribers requesting Directory Assistance Service for assistance in determining the telephone number of any customer located in the Telephone Company's local exchange area.

* Services are provided by WiMacTel. Applicable rates can be found at https://www.wimactel.com/tariffs/. (N)

DIRECTORY LISTINGS/ASSISTANCE

6.2 Directory Assistance – Local (cont'd)

6.2.2 Reserved for Future Use (T)

(D)

(D)

6.3 National Directory Assistance/Customer Name and Address Service

6.3.1 General

National Directory Assistance (NDA) will provide the customer with directory listings from the Company's Directory Assistance database. This database will make all Company listings available to any operator workstation along with national listings from other provider databases. The Company will provide listings for residential, business, government, Companyand local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the Directory Assistance operator a complete telephone number.

6.3.2 Conditions

a. The customer will receive a maximum of two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing, or two CNA listings.

b. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.

c. The customer will have access to any number/address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.

d. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed from hospital or hotel patient or guest rooms, nor to calls placed by customers who certify they are unable to use a directory because of a visual or physical handicap.

e. National Directory Assistance/Customer Name and Address Service will be available where technology permits.

f. Directory Assistance call allowances are not applicable for National Directory Assistance/Customer Name and Address Service calls.

6.3.3 Rates

a. For each call to the National Directory Assistance/Customer Name and Address Service * (C)

* Services are provided by WiMacTel. Applicable rates can be found at https://www.wimactel.com/tariffs/. (N)

COIN TELEPHONE SERVICE

7.1 Public Telephone Service

7.1.1 General

a. A public telephone is an exchange station installed at the Telephone Company's option, in charge of an attendant, or equipped with a coin collection device at a location for furnishing service to the general public.

b. Public telephones are installed for the use of the general public and by occupants of the premises in which they are located, when such use by the occupants is only incidental to their principal purpose.

c. Except at locations where the Telephone Company arranges for space and installs public telephones without arranging for supervision on the part of the owner or tenant of the premises, persons with whom arrangements are made by the Telephone Company for the installation of public telephones are considered as the agents of the Telephone Company in serving the public.

d. Public telephones are installed for unspecified periods and service may be terminated by either the agent or the Telephone Company upon reasonable notice.

e. No listings in the telephone directory are provided in connection with public telephone service.

f. In all cases the Telephone Company furnishes and displays such standard signs as are necessary to properly advertise the public telephone.

g. Standard booths may be furnished by the Company, where in the opinion of the Company it is warranted.

7.1.2 Rates and Charges

a. Local messages from public telephones located on the site of motels and hotels, airports, bus stations, train stations, entertainment, retail, apartments, highways, military, colleges, factories, medical groups, organizations and city streets are charged for at the rate of $.25 each. Local calls placed through the Relay South Carolina Center from a coin telephone are completed at no charge.

b. Local messages from public telephones located on the site of low income housing, locations within one block of low income housing,* elementary and secondary schools, hospitals, nursing homes and correctional institutions are charged at $.10 each. Local calls placed through the Relay South Carolina Center from a coin telephone are completed at no charge.

* Low income housing projects, for purposes of this Tariff, means housing supported in part or in full by Federal or State Governments or any political subdivision of either, whether multifamily or single family residence, and which also includes any other areas whose resident's per capita income is at a level which would justify the retention of the $.10 charge.

c. Toll messages from public telephones are charged for at the established rates for toll messages.

COIN TELEPHONE SERVICE

7.2 Semi-public Telephone Service

7.2.1 General

a. Semi-public telephone service is an arrangement under which an exchange station is equipped with a coin collection device, designed for a combination of customer and public usage, and will be furnished generally on individual lines, at the following types of locations:

(1) At locations where, in the opinion of the Telephone Company, the installation of a public telephone is not warranted, but where there is an appreciable demand for service on the part of transients.

(2) At locations where there is a collective use of service by a relatively stable body of guests, members, employees, or occupants.

(3) At any location where the demand for service is for a combination of transient and customer usage.

b. Standard booths may be furnished with any class and grade of service at the rates filed in sections following.

c. Telephone station sets, without dials, for answering incoming calls only, may be provided, if a notice advising the public (furnished by the customer) of such a set is posted near the semipublic telephone.

d. One directory listing per semipublic telephone may be provided without additional charge.

e. Semi-public telephones are subject to the contract period, service connection charges and general rules and regulations provided in Section 4.

f. Flat rate telephone service may be provided on the same premises as a semipublic telephone providing it is not made available for public use.

7.2.2 Rates

a. The rate for semipublic telephone service is the rate for business individual access line service in the exchange in which the service is provided.

b. Telephone station sets may be provided in accordance with General Condition c. above, and at the filed rate for telephone station set service in the exchange where such stations are provided.

c. Each local message . . . . . .$ .10

Local calls placed through the Relay South Carolina Center from a coin phone are completed at no charge.

d. Each toll message, applicable rates.

e. Semi-public Telephone Stations

	Monthly Rate	Installation Charge
Rotary, each	$ 8.00	$10.00
Touch Calling, each	10.00	10.00

COIN TELEPHONE SERVICE

7.3 Booths

7.3.1 Booths furnished by the customer must be satisfactory to the Telephone Company. When furnished by the Company, the following rates will apply, the minimum contract period being one year:

7.3.2 Rates

			Monthly Rate	Installation Charge
a.	Indoor			
	(1)	Wall type	$ 3.60	$10.00
	(2)	Floor type	6.00	10.00
b.	Outdoor			
	(1)	Wall type	9.00	10.00
	(2)	Pedestal type	11.40	10.00
	(3)	Floor type	18.00	10.00

7.3.3 Conditions

a. Standard telephone booths may be furnished with any class and grade of service.

(1) The provision of booths with Public Telephone service is covered herein.

7.4 Public Telephone Access Service for Customer Provided Equipment (CPE)

7.4.1 General

A. Public Telephone Access Service for CPE is an exchange line service provided at the request of the subscriber for telecommunications use by the general public at locations accessible to the general public.

B. Public Telephone Access Service for CPE is provided for use with customer provided telephones.

C. Public Telephone Access Service for CPE is furnished only from central offices which have been arranged to provided this service and is provided subject to the availability to facilities. The customer owned coin or coinless operated telephone will be provided only on an individual, one-party usage-based control office business line.

D. The carriage and completion of intraLATA toll messages are provided by the Company.

E. Public Telephone Access Service of CPE is provided subject to the condition that telephone messages (local and long distance) placed from stations which are accessible to the public are completed over Public Telephone Access Service for CPE lines (or other Public or Semipublic lines). Where Public Telephone Access Service for CPE is furnished, any type or grade of business service offered regularly at that location may be furnished in addition, provided such business service is confined to locations solely for use by the particular establishment.

COIN TELEPHONE SERVICE

7.4 Public Telephone Access Service for Customer Provided Equipment (CPE) (cont'd)

7.4.1 General (cont'd)

F. Customer-provided public telephones may not be attached to other types of access lines. A subscriber must order a separate Public Telephone Access line for each CPE telephone installed and will be billed the tariffed rate for each line.

G. Public Telephone Access Service for CPE will only be provided as two-way service, except lines placed at location for which a specific exemption has been granted by the Public Service Commission.

H. The access line must be provided only by the local exchange company and cannot be connected behind PBX service when used in intrastate purposes.

I. The charge to the caller for a local call may not exceed the charge authorized by this Commission for coin service provided by the local exchange company.

J. Local calls placed throught the Relay South Carolina Center from a customer-provided coin telephone are completed at no charge.

7.4.2 Responsibility of the Subscriber

A. The subscriber shall be responsible for the installation, operation and maintenance of customer-provided telephones used in connection with this service.

B. Customer-provided telephones must be connected to the Company network in compliance with Part 68 of the FCC Rules and Regulations as well as regulatory requirements of the South Carolina Public Service Commission and have the following operational characteristics:

1. Must be able to access the "Operator" at no charge and without coin deposit, must be able to access 911 Emergency Service, where available, at no charge and the appropriate emergency number (Operator 911) must be clearly posted at each location of a customer-provided telephone.

2. Directory Assistance, credit card and third-party billed calls must be able to be made without a coin deposit.

3. Dialing instructions for operator, 911 or emergency number and directory assistance must be clearly posted.

4. Must clearly display information consisting of local address and telephone numbers where a caller can obtain assistance in the event that the customer-provided telephone malfunctions in any way. Must clearly indicate procedures for obtaining a refund from the subscriber and that the customer-provided telephone is not being provided by the Telephone Company. (The Telephone Company is not responsible for refunds of coins deposited in customer-provided coin-operated public telephone.)

5. Must be equipped to return the coins to the caller in the case of an incomplete call.

C. The provider or individual owner of coin or coinless telephones must give notice to the South Carolina Public Service Commission prior to providing said operated telephone service to the public. The customer is the provider or individual owner of coin or coinless telephones. The local exchange company will not furnish access lines without proof from the provider or owner that notification has been given to the South Carolina Public Service Commission.

D. All providers of coin or coinless operated telephones are required to provide a local directory at all times at the population location.

COIN TELEPHONE SERVICE

7.4 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.4.3 Violations of Regulations

A. Where any customer-provided telephone is used and/or connected in violation of this Tariff, the Company will promptly notify the customer of the violation

B. Failure of the customer to discontinue such use or to correct the violation will result in the suspension or disconnection of the customer's service until such time as the customer complies with the provisions of this Tariff.

7.4.4 Optional Service Features

A. Central Office Blocking with Operator Screening

Central Office Blocking with Operator Screening is offered to provide a choice of restrictions at the subscriber's option. Options are as follows:

1. Option 1 - Two-Way Service. No restrictions.

2. Option 2 - Two-Way Service. Optional Operator Screening is offered to prevent operator assisted calls from being billed to the line. This feature is offered subject to the availability of facilities.

3. Option 3 - Two-Way Service. Provides central office blocking of 976, 1+DDD and 1+900 calls. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot complete. Further, third number and collect calls to PublicTelephone Access Service for CPE are not allowed.

7.4.5 Rates and Charges

A. Public Telephone Access Service for CPE

Public Telephone Access Service for CPE is provided on a Measured Rate basis where facilities permit; otherwise the service will be provided on a Flat Rate basis.

1. Measured Rate Service

a. The following monthly rate is applicable to Public Telephone Access Service for CPE.

		Monthly Rate
(1)	Option 1 (a) Per Line*	No Charge
(2)	Option 2 (a) Per Line*	$2.00

* To the monthly rate shown, add $21.39.

COIN TELEPHONE SERVICE

7.4 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.4.5. Rates and Charges (Cont'd)

1. Measured Rate Service (Cont'd)

		Monthly Rate
(3)	Option 3	
	(a) Per Line*	$3.00

b. Usage Rates

Until such time as the following structure is fully implemented, the Company shall assume each call is a one (1) minute weekday call in the serving exchange, resulting in a $.02 Set-Up Charge plus a $.01 Each Minute Charge, which will total $.03 per call.

Rates are applicable to each call originated and completed within the local service area. Refer to (3) following for the Distance Bands associated with each exchange.

(1)	Distance Bands	Airline Miles	Full Rate Period Set-Up	Full Rate Period Each Minute
	Serving Exchange	-	$ .02	$ .01
	A	0 through 10	.05	.02
	B	11 through 16	.06	.03
	C	17 through 22	.07	.04
	D	23 through 40	.08	.05

(2) Time-of-Day Discounts and Periods

	From	Up To But Not Including	Discount
Everyday	9:00 p.m.	8:00 a.m.	60%
Saturdays, Sundays, and Certain Holidays (See Note 1)	8:00 a.m.	9:00 p.m.	60%

Note 1: Holiday discount applies on New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

* To the monthly rate shown, add $21.39.

COIN TELEPHONE SERVICE

7.4 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.4.5. Rates and Charges (Cont'd)

1. Measured Rate Service (Cont'd)

b. (Cont'd)

(3) Local Calling Areas

Exchange	Additional Exchanges	Distance Bands
Bowman	Orangeburg	B
Elloree	Santee	A
	Orangeburg	C
Jackson	Aiken	B
	Bath	B
	Beech Island	A
	New Ellington	A
	North Augusta	B
Santee	Elloree	A
	Orangeburg	D
Simpsonville	Fountain Inn	A
	Greenville	B

2. Flat Rate Service

a. Where measured rate service is not available Public Telephone Access Service for CPE will be provided at a rate of two (2) times the applicable Business one-party rate for the exchange in which the subscriber is located.

3. Switched Access Charges for usage are billable to the interexchange carrier.

4. Intrastate intraLATA long distance charges apply on a per message basis based on toll rates plus the appropriate additive operator services charges. Local charges apply on a per message basis based on the applicable local usage rate charges or equivalent usage rate charges plus the appropriate additive operator services charges.

The subscriber to Public Telephone Access Service for Coinless CPE shall be responsible for the payment of outgoing calls and long distance intraLATA calls which are charged by the calling party to a commercial credit card.

COIN TELEPHONE SERVICE

7.4 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.4.5. Rates and Charges (Cont'd)

6. Where facilities are not available in the serving central office, Public Telephone Access Service for CPE may be provided from another office with applicable rates and charges as provided in this Tariff for Foreign Exchange or Foreign Central Office Service.

7. Service Charges as covered in this Tariff for business individual line service are applicable except as shown below:

   a. Supersedures or Transfer of Service will be charged $12.26 per line.

8. Mileage charges as covered in this Tariff for business individual line service are applicable.

9.

	Rate
Business One Party	
Basic Calling Plan	$24.70

7.5 Public Payphone Usage Surcharge

7.5.1 General

1. In addition to any applicable Operator Handled Service Charge, this fee applies to all completed Local and IntraLata long distance calls that are made from a payphone and are not paid by coins being placed in the payphone coin box.

2. This fee does not apply to calls made to emergency numbers (911), calls to a telecommunications relay service, or local calls for which the caller has made the required coin deposit.

7.5.2 Rate

	Per Call
Public Payphone Usage	$0.25

7.6 Corrections Collect

7.6.1 General

Corrections Collect charges apply where a person originating the call is placing a station-to-station call from a correctional facility using special restricted corrections service.

7.6.2 Rate

	Per Call
Corrections Collect	$1.25

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER
Section 8 ISSUED: June 18, 2010 **Original Sheet 1**

By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: July 1, 2010**

MILEAGE CHARGES

8.1 MILEAGE

8.1.1 GENERAL

This service involves the furnishing of off-premise access line circuits to properties other than that on which the primary service is located. For service within the exchange service area the rates listed below apply.

8.1.2 RATES

	Monthly Rate
1. On continuous property, Business, Residence and PBX Station circuits, each	$1.50 per 1/10 mile
2. On non-continuous property, Business, Residence and PBX Station circuits, each	$2.50 per 1/4 mile

Off premise circuit mileage measurement is the route mileage between the Standard Network Interfaces at the two premises.

8.1.3 CONDITIONS

1. Off-premise circuits may be furnished to the premise of another customer and restricted to answering incoming calls only provided the other customer has his own separate service at the same location.

2. Business off-premise circuits may be provided to a residence only when residence access line service is also provided.

3. Residence off-premise circuits may not be provided at a business location of the same customer where business access line service is also provided.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.1 Regulations

a. Foreign exchange service is exchange service furnished to a customer from an exchange other than the one from which he would normally be served. This service may only be provided where all facilities and serving points are located in the same LATA.

b. Foreigh exchange service is offered in connection with flat rate individual line main station service, flat rate PBX Service and Centrex service only.

c. Other services, equipment or facilities used in connection with foreign exchange service, except as otherwise indicated in this Tariff, are furnished subject to the rates and regulations applying in the foreign exchange from which the customer is served.

d. The service is furnished subject to the same conditions and restrictions as to the use of the service by other than the customer and his representatives as apply in connection with other classes of service.

e. Customers to foreign exchange service are not required to subscribe to other service in the exchange from which they would normally be served except where the normal exchange has extended area service with the foreign exchange.

g. When the foreign exchange from which service is requested has other exchanges in its local calling area, the Telephone Company shall determine from which of the exchanges service will be furnished. Mileage charges as set forth herein would apply from the exchange from which service was requested.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions

These channels are furnished on a single point basis for service seven day per week, twenty-four hours per day, for a minimum period of one month. These channels may also be furnished on a link (partial channel) basis when connected to acceptable / compatable channel service.

a. Station Terminals for use with foreign exchange service are described as follows:

(1) Type 2006 - A two-wire interface with effective two-wire facilities for use with Company or customer-provided station equipment. Furnished for voice transmission - Foreign Exchange Use.

(2) Type 2010 - A two wire interface with effective two wire facilities for use with Company-provided or customer provided station equipment. Furnished for voice transmission - Off-Premises Residence or Business extension service, Centrex or PBX flat rate trunk line applicable with the serving foreign exchange plus charges in 9.3a. and b. following.

b. NXX Banding Description - Different rates are applicable for each type of Station Terminal depending on the location of the customer's serving central office.

(1) Listed following are the NXX code and band for each serving central office:[1]

NPA-NXX	Band
803-200	-
803-201	-
803-202	-
803-203	-
803-204	-
803-205	-
803-206	-
803-207	-
803-208	-
803-209	-

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-210	-
803-211	-
803-212	-
803-213	-
803-214	-
803-215	-
803-216	-
803-217	-
803-218	-
803-219	-
803-220	2
803-221	1
803-222	1
803-223	1
803-224	1
803-225	1
803-226	1
803-227	1
803-228	-
803-229	1
803-230	1
803-231	1
803-232	1
803-233	1
803-234	4
803-235	1
803-236	1
803-237	1
803-238	4
803-239	1
803-240	1
803-241	1
803-242	1
803-243	5
803-244	3
803-245	1
803-246	3
803-247	1
803-248	1
803-249	2
803-250	1

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-251	1
803-252	1
803-253	1
803-254	1
803-255	1
803-256	1
803-257	1
803-258	1
803-259	1
803-260	1
803-261	1
803-262	1
803-263	1
803-264	1
803-265	1
803-266	1
803-267	1
803-268	3
803-269	2
803-270	4
803-271	1
803-272	1
803-273	1
803-274	1
803-275	1
803-276	1
803-277	3
803-278	1
803-279	1
803-280	2
803-281	4
803-282	1
803-283	1
803-284	1
803-285	1
803-286	1
803-287	5
803-288	4
803-289	-
803-290	1

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-291	1
803-292	3
803-293	1
803-294	3
803-295	2
803-296	3
803-297	4
803-298	1
803-299	3
803-300	-
803-301	-
803-302	-
803-303	-
803-304	-
803-305	-
803-306	-
803-307	-
803-308	-
803-309	-
803-310	-
803-311	-
803-312	-
803-313	-
803-314	-
803-315	-
803-316	-
803-317	-
803-318	-
803-319	-
803-320	-
803-321	1
803-322	3
803-323	1
803-324	1
803-325	1
803-326	1
803-327	1
803-328	1
803-329	1
803-330	-

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-331	1
803-332	1
803-333	1
803-334	1
803-335	1
803-336	1
803-337	1
803-338	1
803-339	1
803-340	-
803-341	1
803-342	1
803-343	1
803-344	1
803-345	1
803-346	1
803-347	1
803-348	1
803-349	-
803-350	1
803-351	1
803-352	1
803-353	1
803-354	1
803-355	-
803-356	1
803-357	1
803-358	1
803-359	1
803-360	1
803-361	-
803-362	5
803-363	2
803-364	1
803-365	1
803-366	1
803-367	-
803-368	1
803-369	1
803-370	1

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-371	3
803-372	-
803-373	1
803-374	1
803-375	1
803-376	1
803-377	1
803-378	1
803-379	1
803-380	4
803-381	-
803-382	1
803-383	1
803-384	1
803-385	1
803-386	1
803-387	1
803-388	-
803-389	1
803-390	1
803-391	1
803-392	1
803-393	1
803-394	1
803-395	1
803-396	1
803-397	1
803-398	1
803-399	1
803-400	-
803-401	-
803-402	-
803-403	-
803-404	-
803-405	-
803-406	-
803-407	-
803-408	-
803-409	-
803-410	-

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-411	-
803-412	-
803-413	-
803-414	-
803-415	-
803-416	-
803-417	-
803-418	-
803-419	-
803-420	4
803-421	-
803-422	3
803-423	1
803-424	1
803-425	1
803-426	1
803-427	1
803-428	1
803-429	1
803-430	4
803-431	1
803-432	1
803-433	1
803-434	1
803-435	1
803-436	1
803-437	1
803-438	3
803-439	1
803-440	-
803-441	1
803-442	1
803-443	1
803-444	1
803-445	1
803-446	1
803-447	1
803-448	1
803-449	3
803-450	1

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-451	-
803-452	1
803-453	1
803-454	1
803-455	1
803-456	1
803-457	1
803-458	4
803-459	1
803-460	4
803-461	1
803-462	1
803-463	1
803-464	1
803-465	1
803-466	1
803-467	1
803-468	1
803-469	1
803-470	4
803-471	1
803-472	1
803-473	1
803-474	1
803-475	1
803-476	1
803-477	4
803-478	1
803-479	1
803-480	1
803-481	1
803-482	1
803-483	-
803-484	1
803-485	1
803-486	-
803-487	1
803-488	1
803-489	1
803-490	1

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-491	1
803-492	1
803-493	1
803-494	1
803-495	1
803-496	1
803-497	3
803-498	1
803-499	1
803-500	-
803-501	-
803-502	-
803-503	-
803-504	-
803-505	-
803-506	-
803-507	-
803-508	-
803-509	-
803-510	-
803-511	-
803-512	-
803-513	-
803-514	-
803-515	-
803-516	-
803-517	-
803-518	-
803-519	-
803-520	1
803-521	1
803-522	1
803-523	1
803-524	1
803-525	1
803-526	1
803-527	1
803-528	1
803-529	3
803-530	1

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-531	1
803-532	1
803-533	1
803-534	1
803-535	1
803-536	1
803-537	1
803-538	1
803-539	-
803-540	1
803-541	1
803-542	1
803-543	1
803-544	1
803-545	1
803-546	1
803-547	1
803-548	2
803-549	1
803-550	-
803-551	3
803-552	4
803-553	5
803-554	3
803-555	-
803-556	2
803-557	-
803-558	1
803-559	4
803-560	1
803-561	3
803-562	1
803-563	1
803-564	1
803-565	1
803-566	3
803-567	1
803-568	1
803-569	5
803-570	1

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-571	2
803-572	5
803-573	1
803-574	3
803-575	1
803-576	3
803-577	1
803-578	4
803-579	3
803-580	1
803-581	1
803-582	1
803-583	1
803-584	1
803-585	1
803-586	1
803-587	3
803-588	1
803-589	1
803-590	1
803-591	1
803-592	5
803-593	1
803-594	1
803-595	3
803-596	1
803-597	1
803-598	-
803-599	4
803-600	-
803-601	-
803-602	-
803-603	-
803-604	-
803-605	-
803-606	-
803-607	-
803-608	-
803-609	-
803-610	-

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-611	-
803-612	-
803-613	-
803-614	-
803-615	-
803-616	-
803-617	-
803-618	-
803-619	-
803-620	1
803-621	1
803-622	-
803-623	1
803-624	1
803-625	1
803-626	1
803-627	4
803-628	1
803-629	-
803-630	-
803-631	1
803-632	1
803-633	-
803-634	1
803-635	1
803-636	-
803-637	1
803-638	1
803-639	1
803-640	1
803-641	1
803-642	1
803-643	1
803-644	1
803-645	-
803-646	1
803-647	1
803-648	1
803-649	1
803-650	1

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND
FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-651	1
803-652	1
803-653	1
803-654	1
803-655	1
803-656	1
803-657	1
803-658	1
803-659	1
803-660	1
803-661	1
803-662	1
803-663	1
803-664	1
803-665	1
803-666	1
803-667	1
803-668	1
803-669	1
803-670	-
803-671	2
803-672	1
803-673	1
803-674	1
803-675	4
803-676	4
803-677	1
803-678	1
803-679	1
803-680	-
803-681	1
803-682	1
803-683	-
803-684	1
803-685	1
803-686	1
803-687	-
803-688	1
803-689	1
803-690	1

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND
FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-691	3
803-692	-
803-693	-
803-694	1
803-695	4
803-696	-
803-697	1
803-698	1
803-699	4
803-700	-
803-701	-
803-702	-
803-703	-
803-704	-
803-705	-
803-706	-
803-707	-
803-708	-
803-709	-
803-710	-
803-711	-
803-712	-
803-713	-
803-714	-
803-715	-
803-716	-
803-717	-
803-718	-
803-719	-
803-720	1
803-721	1
803-722	1
803-723	1
803-724	1
803-725	1
803-726	1
803-727	1
803-728	1
803-729	1
803-730	1

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-731	3
803-732	5
803-733	1
803-734	1
803-735	3
803-736	4
803-737	1
803-738	3
803-739	2
803-740	3
803-741	-
803-742	1
803-743	3
803-744	3
803-745	3
803-746	1
803-747	3
803-748	1
803-749	-
803-750	3
803-751	1
803-752	1
803-753	1
803-754	3
803-755	4
803-756	1
803-757	1
803-758	1
803-759	1
803-760	4
803-761	1
803-762	3
803-763	2
803-764	5
803-765	1
803-766	2
803-767	4
803-768	5
803-769	2
803-770	-

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-771	1
803-772	3
803-773	1
803-774	1
803-775	1
803-776	4
803-777	1
803-778	1
803-779	1
803-780	-
803-781	5
803-782	3
803-783	4
803-784	1
803-785	1
803-786	3
803-787	3
803-788	4
803-789	1
803-790	3
803-791	2
803-792	1
803-793	1
803-794	2
803-795	3
803-796	2
803-797	5
803-798	3
803-799	1
803-800	-
803-801	-
803-802	-
803-803	-
803-804	-
803-805	-
803-806	-
803-807	-
803-808	-
803-809	-
803-810	-

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-811	-
803-812	-
803-813	-
803-814	-
803-815	-
803-816	-
803-817	-
803-818	-
803-819	-
803-820	5
803-821	1
803-822	-
803-823	1
803-824	5
803-825	1
803-826	1
803-827	1
803-828	4
803-829	1
803-830	1
803-831	1
803-832	-
803-833	1
803-834	1
803-835	1
803-836	3
803-837	-
803-838	1
803-839	1
803-840	1
803-841	1
803-842	1
803-843	1
803-844	1
803-845	1
803-846	1
803-847	1
803-848	1
803-849	1
803-850	1

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-851	1
803-852	2
803-853	1
803-854	1
803-855	1
803-856	1
803-857	1
803-858	1
803-859	1
803-860	-
803-861	1
803-862	1
803-863	5
803-864	-
803-865	-
803-866	1
803-867	1
803-868	1
803-869	1
803-870	-
803-871	1
803-872	1
803-873	1
803-874	1
803-875	1
803-876	1
803-877	1
803-878	1
803-879	1
803-880	1
803-881	1
803-882	1
803-883	1
803-884	1
803-885	1
803-886	1
803-887	1
803-888	1
803-889	1
803-890	-

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-891	-
803-892	1
803-893	1
803-894	1
803-895	1
803-896	1
803-897	1
803-898	1
803-899	1
803-900	-
803-901	-
803-902	-
803-903	-
803-904	-
803-905	-
803-906	-
803-907	-
803-908	-
803-909	-
803-910	-
803-911	-
803-912	-
803-913	-
803-914	-
803-915	-
803-916	-
803-917	-
803-918	-
803-919	-
803-920	1
803-921	1
803-922	-
803-923	1
803-924	1
803-925	1
803-926	2
803-927	1
803-928	1
803-929	1
803-930	-

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-931	1
803-932	1
803-933	-
803-934	1
803-935	-
803-936	1
803-937	1
803-938	1
803-939	2
803-940	-
803-941	1
803-942	1
803-943	1
803-944	1
803-945	1
803-946	1
803-947	1
803-948	1
803-949	1
803-950	-
803-951	1
803-952	1
803-953	1
803-954	-
803-955	4
803-956	-
803-957	1
803-958	-
803-959	-
803-960	1
803-961	1
803-962	1
803-963	1
803-964	1
803-965	-
803-966	-
803-967	1
803-968	1
803-969	1
803-970	-

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.2 Types and Descriptions (Continued)

b. (Continued)

(1) (Continued):[1]

NPA-NXX	Band
803-971	-
803-972	4
803-973	1
803-974	3
803-975	-
803-976	-
803-977	-
803-978	-
803-979	-
803-980	-
803-981	-
803-982	-
803-983	-
803-984	1
803-985	-
803-986	-
803-987	-
803-988	-
803-989	-
803-990	-
803-991	-
803-992	-
803-993	-
803-994	1
803-995	1
803-996	-
803-997	-
803-998	1
803-999	-

Note 1: Those NXX codes shown without bands are not in service at this time.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.3 Rates and Charges

a. The rate for foreign exchange service is the nonrecurring and monthly rate for flat rate individual line main station service, Centrex service or PBX flat rate trunk line applicable within the serving foreign exchange:

(1) Where the applicant for foreign exchange service is so located that it would be more economical to the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant. Facilities may not cross LATA boundaries.

(a) For the distance from the applicant's location to the central office in the foreign exchange area from which service is to be furnished, a mileage charge, per mile or fraction thereof, airline measurement, will apply.

		Monthly Charge
(.1)	Per Channel	
(.a)	Per mile	$ 12.30

(2) Where the applicant for foreign exchange service is so located that is is not economical for the Company to provide foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant:

(a) Per Station Terminal[1]

		Nonrecurring Charge	Monthly Rate
(.1)	Band 1		
(.a)	Type 2006	$ 116.00	$ 3.30
(.b)	Type 2010	179.00	25.25
(.2)	Band 2		
(.a)	Type 2006	200.00	51.55
(.b)	Type 2010	261.00	74.35

Note 1: On single point service, only one Type 2006 Station Terminal is required for Foreign Exchange Service. On multi-point service, one Type 2006 Station Terminal and a minimum of one Type 2010 Station Terminal is required for Foreign Exchange Service. Band descriptions are as specified in 9.2b. preceding.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.3 Rates and Charges (Continued)

a. (Continued)

(2) (Continued)

(a) Per Station Terminal[1] (Continued)

			Nonrecurring Charge	Monthly Rate
(.3)	Band 3			
	(.a)	Type 2006	$ 200.00	$ 70.35
	(.b)	Type 2010	261.00	93.15
(.4)	Band 4			
	(.a)	Type 2006	200.00	94.35
	(.b)	Type 2010	261.00	117.15
(.5)	Band 5			
	(.a)	Type 2006	200.00	143.95
	(.b)	Type 2010	261.00	166.75

(b) For a Channel extension between buildings on same continuous property:

(.1)	First 1/10 mile			
	(.a)	Type 2010 use	118.00	2.60
(.2)	Each additional 1/10 mile			
	(.a)	Type 2010	-	2.20

Note 1: On single point service, only one Type 2006 Station Terminal is required for Foreign Exchange Service. On multi-point service, one Type 2006 Station Terminal and a minimum of one Type 2010 Station Terminal is required for Foreign Exchange Service. Band descriptions are as specified in 9.2b. preceding.

**FOREIGN EXCHANGE SERVICE AND
FOREIGN CENTRAL OFFICE SERVICE**

9.3 Rates and Charges (Continued)

a. (Continued)

(2) (Continued)

(c) For a Station Terminal terminated outside the Base Rate Area (BRA)[1] in addition to (1) preceding:

		Nonrecurring Charge	Monthly Rate
(.1)	First Zone		
(.a)	Type 2010	$ -	$ 5.45
(.2)	Each Additional Zone		
(.a)	Type 2010	-	10.85

(d) For use with Station Terminals:

(.1)	Interexchange Channel (measured airline distance between rate centers)		
(.a)	Channels 10.0 miles or less, per mile	-	5.05
(.b)	Channels over 10 miles, per mile	-	2.90
(.2)	Channel Terminal, two per interexchange channel		
(.a)	Where the interexchange mileage is 10 miles or less, per channel terminal	18.50	39.80
(.b)	Where the interexchange mileage is over 10 miles, per channel terminal	20.00	47.85

Note 1: When a serving Central Office is located outside the BRA, no zone charges apply to a customer located in the same zone as the serving central office, or in a zone which is adjacent to the serving central office's zone.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.3 Rates and Charges (Continued)

a. (Continued)

(3) Service Connection Charges

(a) Service Ordering Charges are applicable for receiving and recording information and/or taking action in connection with a customer's request and processing necessary data. The service ordering charge associated with the exchange service the customer is subscribing to applies in addition to the foreign exchange service ordering charges. These charges include the engineering design functions. The service ordering charges apply only once when more than one channel service is ordered and installed at the same time for termination at the same premises.

(.1) Type Use - Per Service Order

		Nonrecurring Charge
(.a)	Type 2006	$ 174.00
(.b)	Type 2010[1]	174.00

(.2) Inside Moves

(.a)	Type 2010	83.00

(b) Premises Visit Charges are applicable for termination of a Station Terminal at the customer's premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated at the same premises at the same time.

(.1) Per Station Terminal

		Nonrecurring Charge
(.a)	Type 2010	$29.00

(c) Inside Moves

For moving a channel terminal at the customer's premises from one point within a building to a point within the same building.

(.1) Connection Charges

		Nonrecurring Charge
(.a)	Type 2010	$59.00

Note 1: Not applicable to a Type 2010 Station Terminal ordered and installed at the same time as Type 2006 Station Terminal.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.3 Rates and Charges (Continued)

a. (Continued)

(3) Service Connection Charges (Continued)

(d) Other service connection charges for Foreign Exchange Service except for channel connection and testing, are as specified for the exchange service which the customer requested. Channel connection charges are applicable for the connection and testing of Station Terminals and Channel Terminals. The charges applicable are those nonrecurring charges associated with Station Terminals and Channel Terminals.

(4) Foreign Exchange Service is normally furnished on a single point basis, however, where facilities permit, multipoint service may be provided within the same LATA. Rates and charges are as specified in sections preceding, plus those charges for multipoint bridging as specified herein. The first customer location in a foreign exchange is to be designated as the Type 2006 Station Terminal. Each additional customer premises served in the same exchange and/or different exchange as the Type 2006 Station Terminal and/or other exchange providing the foreign exchange service (dial tone) is to be designated a Type 2010 Station Terminal. Interexchange mileage charges for multipoint service is that combination of airline distances connecting rate center points which will produce the lowest total interexchange mileage charge. Each channel connected to an interexchange switching arrangement is considered a separate channel for which the mileage is independently computed.

Where bridging is provided at the "open end" (dial tone end) of Foreign Exchange Service, then a bridging charge is also applicable for connection of the bridge to local switching equipment that provides access to the public switched network. This is in addition to bridging charges for each of the Type 2006 and 2010 channel links bridged at that location. The switched network bridged connection is to be treated and charged as an interexchange channel connection to a bridge.

Standard quality of transmission levels is assured on multipoint Foreign Exchange Service. This provision does not extend to multistation bridging on a customer's premises unless multistation bridging is also provided at the same charges as for Type 2001 Station Terminals as specified in Section 20.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.3 Rates and Charges (Continued)

a. (Continued)

(4) (Continued)

(a) For Type 2006 and 2010 Station Terminals

(.1) Per Station Terminal Bridged

		Nonrecurring Charge	Monthly Rate
(.a)	Each	$ 49.00	$ 17.65

(.2) Per Interexchange Channel Bridged

(.a)	Each	49.00	17.65

(5) The rate center of an exchange is the point from which long distance message telephone service rates are measured.

(6) The local service area of, and long distance rates to and from main stations or PBX system connected for foreign exchange service are the same as regularly apply to stations located in the foreign exchange area.

(7) Foreign exchange service may be furnished involving two areas of the Company or involving an area of the Company and an area of an independent company when the independent company is willing to concur in arrangements for furnishing such service. In those cases where a portion of the service is furnished by an independent company, the rates and regulations of the independent company apply to the part of the exchange service it furnishes. Where the independent company furnishes a portion of the interexchange facilities and:

(a) Concurs in the interexchange rates and regulations of this company as specified in secions preceding, the mileage measurement and mileage charges will be as indicated in (2) preceding.

(b) Applies its tariff mileage charges to the point of connection with facilities of this Company the portion of the facilities furnished by this Company will be at the rates and mileage measurements as specified in (2) preceding.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.3 Rates and Charges (Continued)

a. (Continued)

(8) Allowance for Interruptions for Foreign Exchange Service:

(a) For the flat rate individual line, main station or extension station, Centrex service stations, or PBX flat rate trunks line, the regulations for interruptions of service in this Tariff will apply.

(b) For the interexchange channel portion of the Foreign Exchange Service, the rules and regulations for interruption of service will apply.

(9) When an extension to a foreign exchange service either is located in the same exchange as the foreign exchange main station, or the extension is located in the same exchange as the central office where the number is switched (the foreign exchange), the charge for a 2010 station terminal will apply.

(10) Where alternate full period-foreign exchange service is provided, an intercept arrangement may be furnished which transfers the foreign exchange numbers to a receiving only local number when the service is in the full period condition. This arrangement contemplates a standard termination in a handset, key equipment or PBX and is furnished at the following rates and charges:

(a) To permit calls made to the foreign exchange number to be received at the customer's location in the foreign exchange during the period the service is in full period condition.

		Nonrecurring Charge	Monthly Rate
(.1)	Intercept Arrangement at foreign exchange	$ 18.00	$ 8.65

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.3 Rates and Charges (Continued)

a. (Continued)

(11) Four Wire Service Terminating Arrangement

The Four Wire Service Terminating Arrangement permits switching equipment that is designed to use four wire terminations to be connected to the Company's standard two wire Foreign Exchange (FX) exchange facilities toll network. While this offering contemplates the use of four wire facilities, between the local serving Central Office and the premises switching equipment, two wire facilities may be used. Transmission performance that meets the established standards of the Company will be obtained over facilities connected to a Four Wire Service Terminating Arrangement. If a customer requests improvement beyond this, additional equipment will be provided, where facility conditions permit, subject to additional rates and charges based on the costs incurred.

(a) The following rates and charges are for the Four Wire Service Terminating Arrangement only and are in addition to the applicable rates and charges for the FX trunk with which it is associated.

(.1) Four Wire Service Terminating Arrangement

		Nonrecurring Charge	Monthly Rate
(.a)	Each[1]	$ 390.00	$ 15.00

9.4 Foreign Exchange Service Provided by Multiple Companies

a. Each company will bill for the portion of the private line service provided by their respective tariff based on their regulations, rates and charges as appropriate.

b. The charges billed by this company for the interoffice channel between Exchange Telephone Company central offices, are determined as follows:

(1) The total mileage for the service is computed using the V&H coordinates set forth in the National Exchange Carrier Association Tariff, Inc. F.C.C. No. 4.

Note 1: The Nonrecurring Charge is applicable for new 4-wire installation and conversion from 2-wire service, also in addition to the Service Order Charge Elements, as applicable, the Central Office Work Charge Element will apply.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.4 Foreign Exchange Service Provided by Multiple Companies (Continued)

b. (Continued)

(2) A billing factor is determined from the National Exchange Carrier Association, Inc, Tariff F.C.C. No. 4. This factor represents the percentage of the distance between Exchange Telephone Company central offices that will be billed by this company. The billing factor is multiplied by the total charge for all of the miles to determine the amount to be billed by the Company.

9.5 Foreign Central Office Service

a. Regulations

(1) Foreign central office service is exchange service furnished to a customer in a multi-office exchange from a central office other than the one from which service would normally be furnished.

(2) Foreign central office service is offered in connection with individual line main station service and PBX service only.

(3) Other services, equipment or facilities used in connection with foreign central office service, except as otherwise indicated in this tariff, are furnished subject to the rates and regulations applying in the foreign central office from which the customer is served.

(4) No allowance is made for interruptions of less than twenty-four hours. For interruptions of twenty-four hours or more, credit is allowed the proportionate part of the monthly charge in multiples of one day for each twenty-four hours or major fraction thereof, of interruption for the portion of the facilities rendered inoperative by reason of the interruption.

b. Rates and Charges

(1) The rate for foreign central office service is the monthly rate for the class of service desired, plus a foreign central office charge. The charges are for the furnishing of interoffice channels including channel terminals between the central office from which the customer would normally be served and the foreign central office, i.e., the central office from which the customer desires to be served.

FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

9.5 Foreign Central Office Service (Continued)

b. Rates and Charges (Continued)

(1) (Continued)

(a) Interoffice Channel and Channel Terminal Charges

(.1) Interoffice Channel (measured airline distance between serving central offices)

	Nonrecurring Charge	Monthly Rate
Per Mile	$ -	$ 7.40

(.2) Channel Terminal, each

	Nonrecurring Charge	Monthly Rate
(.a) Two per interoffice channel Per channel terminal	31.25	5.70

(2) Service Connection Charges

(a) Service Ordering Charges are applicable for receiving and recording information and/or taking action in connection with a customer's request and processing the necessary data. The service ordering charge associated with the exchange service the customer is subscribing to applies in addition to the foreign central office service ordering charge. These charges include the engineering design function. The two service ordering charges apply only once where more than one channel service is ordered and installed at the same time for termination at the same premises.

(.1) Type Use - Per Service Order

	Nonrecurring Charge
(.a) Type 2106	$ 123.75

(b) Other service connection charges are as specified for the exchange service which the customer requested.

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC **Section 10**
ISSUED: March 25, 2022 **First Revised Sheet 1**
Cancels Original Sheet 1
By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: March 28, 2022**

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service

10.1.1 General

a. Internal Communictions, System and Call Management Features Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. The service may be analog or digital. Digital (ISDN) Internal Communictions, System and Call Management Features is provided using Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) [1] technology. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and features. A Internal Communictions, System and Call Management Features system may not be provided for stand alone service only; access to the Company's exchange network must be provided. (C)

10.1.2 Conditions

a. Digital Internal Communictions, System and Call Management Features Service is available on Flat Rate Trunks where central office and operating facilities and conditions permit. Digital (ISDN) Internal Communictions, System and Call Management Features Circuit Switched Data (CSD) calls are provided on a usage basis.

b. A minimum of 2 Internal Communictions, System and Call Management Features (Analog or Digital) Service lines are required.

c. If the Internal Communictions, System and Call Management Featuressystem falls below two lines, it will no longer be considered a Internal Communictions, System and Call Management Featuressystem. The remaining line will be converted to an individual business line with no features. All existing tariff rules, regulations, rates and charges associated with the conversion will apply.

d. A customer may select only one analog Internal Communictions, System and Call Management Features Feature Package per system and one digital Internal Communictions, System and Call Management Features Voice package per system. Digital (ISDN) Internal Communictions, System and Call Management Features Data Feature packages may be selected on a per line basis.

e. One bill will be rendered for each Digital Internal Communictions, System and Call Management Features Service system. Separate bills are rendered monthly for Special Service access lines.

f. The Company will furnish two alphabetical directory listings per Internal Communictions, System and Call Management Features customer group without charge. Additional listings may be purchased at rates listed under the Directory Service section of this tariff.

g. Internal Communictions, System and Call Management Features Service is offered on a term commitment basis commencing on the date the service is established.

h. The Network Access Establishment Primary charge, the Network Access Establishment Change charge, the Central Office Line Connection charge, the Initial and Subsequent Nonrecurring Charge for 12 month service, and the Subsequent Nonrecurring Charge for 12, 36, 60 and 84 month service will not apply to the initial installation of analog Internal Communictions, System and Call Management Featureslines when installed at tariff rates under a term commitment.

i. Digital (ISDN) Internal Communictions, System and Call Management Features requires a minimum service period of three months for each line which is composed of a Local Loop and a Service Type, Access Service.

[1] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.2 Conditions (Continued)

j. Digital Internal Communictions, System and Call Management Features Service Line and Feature Packages rates apply each month from the time the system is placed in service until the Internal Communictions, System and Call Management Features/ Digital (ISDN) Internal Communictions, System and Call Management Features Service is discontinued.

k. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Digital Internal Communictions, System and Call Management Features Service are provided by and remain the property of the Company.

l. Rotary dial stations may not be capable of accessing all Internal Communictions, System and Call Management Features Service features.

m. Rates and charges for Digital Internal Communictions, System and Call Management Features Service contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special assembly rates and charges may be applied in addition to those shown herein.

n. If a customer chooses to combine Digital Internal Communictions, System and Call Management Features Service stations terminating at different locations into a single Internal Communictions, System and Call Management Features Service system, all stations must be served by the same central office switching equipment.

In order for systems over 25 lines to qualify for quantity discounts, Internal Communictions, System and Call Management Features Service equipped lines must primarily terminate at a single designated location of the customer of record. In those instances where a service configuration results in more than 30% of the lines terminating at a resale location of the customer of record within the coverage area of the Central Office, the service must be offered pursuant to term commitment to account for cost considerations. Customer of record does not apply to an entity reselling this service. In resale scenarios, the lines must terminate at the primary single location of the customer with identical pricing and costing rules as applicable to end-user customers of record.

o. A customer with multiple Digital Internal Communictions, System and Call Management Features Service systems may link his systems with tie lines to permit intercom dialing. Tie line charges will apply.

p. Where the Digital Internal Communictions, System and Call Management Features station line is located in a different central office area of the serving exchange, the Foreign Central Office Charge and measurement as specified in Section 9, is applicable. For Digital (ISDN) Internal Communictions, System and Call Management Features, this capability is only supported from ISDN-capable base unit central offices.

q. Where the Digital Internal Communictions, System and Call Management Features station line of the same system is located in a different exchange area, the Local Channel and Interoffice Channel Line Charges apply for each interexchange channel. For Digital (ISDN) Internal Communictions, System and Call Management Features, this capability is only supported from ISDN-capable base unit central offices.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.2 Conditions (Continued)

r. Private Line arrangements, Special Access Services, or foreign dial tone connected with Digital Internal Communictions, System and Call Management Features Service are subject to rates, rules, and conditions as set forth in the appropriate tariffs.

s. Certain optional feature capabilities may not be compatible with other Feature Packages or Optional System features.

t. Space Requirements

(1) Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.

(2) Suitable space includes provisions for atmospheric control and encompasses the following environmental requirements:

- Dust free
- Controlled temperatures ranging from 50° to 86° Fahrenheit, with consideration given to heat loss and/or gain of the equipment
- Relative humidity of 20% minimum and 55% maximum

(3) Commercial power necessary to operate the remote units, if required, shall be provided by the customer and located on the customer's premises.

u. Subsequent Additions, Deletions and Changes

(1) Subsequent line additions will be rated under a new term commitment or an addendum to an existing term commitment based upon the remaining period of the initial term commitment

(2) If a customer requests an upgrade or downgrade of an existing Feature Package (e.g., from Package 1000 to 2000, from Feature Package 3000 to 2000 etc.), his existing per line term commitment rate will be changed to reflect the new Feature Package rate. The new term rate will apply for the duration of the existing term period.

(3) The term period for Internal Communictions, System and Call Management Features / Digital (ISDN) Internal Communictions, System and Call Management FeaturesOptional Features is based upon the initial term period for the Internal Communictions, System and Call Management Features / Digital (ISDN) Internal Communictions, System and Call Management FeaturesSystem. Subsequent additions of Optional Features will be rated under a new term or an addendum to an existing term based upon the remaining period of the initial term commitment.

v. Termination Liability

In the event Internal Communictions, System and Call Management Features Service/Digital (ISDN) Internal Communictions, System and Call Management Features Service is terminated by the customer prior to completion of the initial term commitment period, the customer will be liable for early termination charges.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.2 Conditions (Continued)

w. General - Digital (ISDN) Internal Communictions, System and Call Management Features

(1) Services offered in accordance with this tariff are provided exclusively from central offices equipped with digital facilities. The availability of services and ability to provide services may vary among serving central offices. Digital (ISDN) Internal Communictions, System and Call Management Features services will be provided where central office capabilities and conditions permit.

(2) Customer-provided equipment used in conjunction with services provided in accordance with this tariff must conform with the technical specifications of the Company.

(3) The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.

(4) Customer requested temporary disconnections of Digital (ISDN) Internal Communictions, System and Call Management Features services are not permitted.

(5) The Company will provide two alphabetical directory listings per Digital (ISDN) Internal Communictions, System and Call Management Features customer group (system) without charge. Additional directory listings will be provided in accordance with the rates and conditions in this tariff under Directory Listings.

(6) A change in service from Analog Internal Communictions, System and Call Management Features, from Digital Channel Service, or from a basic exchange service to Digital (ISDN) Internal Communictions, System and Call Management Features service is a discontinuation of service and an establishment of service. Termination liabilities will not apply to these changes if the customer subscribes to an equivalent or greater amount of service. However, all applicable installation and service connection charges and all charges applicable to the establishment of Digital (ISDN) Internal Communictions, System and Call Management Features services apply.

(7) Flat Rate and Measured Service (for voice grade) cannot be mixed on a customer's premises. All data calls will be charged measured rates at the charges stated elsewhere in this tariff with the following exception. Data calls within the same business group within the same wire center (intercom calls) do not incur usage.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.2 Conditions (Continued)

x. Digital (ISDN) Internal Communictions, System and Call Management Features Services

(1) Digital (ISDN) Internal Communictions, System and Call Management Features Services are digital, business-system, exchange services, which include station connections and network access and which are provided as an alternative to or in conjunction with Internal Communictions, System and Call Management Features services.

(2) Digital (ISDN) Internal Communictions, System and Call Management Features Services offered from this tariff include from two to 200 digital local loops with a Digital (ISDN) Internal Communictions, System and Call Management Features service line.

(3) Each Packaged Service is associated with a digital local loop, not with a channel.

(4) Each digital local loop within a business system may be uniquely arranged with a Packaged Service and with a B-Channel or D-Channel configuration, or both a B-Channel and D-Channel configuration.

(5) The Digital (ISDN) Internal Communictions, System and Call Management Features service line is a service which terminates digital local loops at the central office and permits access to the exchange network. Only one Digital (ISDN) Internal Communictions, System and Call Management Features service line is required for each digital local loop, since this service line provides any configuration of the basic elements and includes one access to the network line termination.

(6) A Digital (ISDN) Internal Communictions, System and Call Management Features service line arranges a digital local loop ISDN-BRI access.

(7) The B Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 Kbps (Switched 64 Kbps) but may be used at a speed of 56 Kbps (Switched 56 Kbps).

(8) Data sent to locations within a business system and to interexchange carriers over B-V/CSD Channels in the CSD mode can be transmitted at either 64 Kbps or 56 Kbps. (Some interexchange carriers do not offer transmission at 64 Kbps).

(9) Data sent to locations within other business systems can be transported at a speed of either 64 Kbps or 56 Kbps in accordance with the rates, charges, and conditions specified by the Company's tariffs, where 64 Kbps is offered.

(10) The D-Packet Switched Data Channel allows transmission of packet-switched data over a D-Channel. Subscription to a D-Packet Service without subscription to B-Channel Service is permitted.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.2 Conditions (Continued)

x. Digital (ISDN) Internal Communictions, System and Call Management Features Services (Continued)

(11) Additional Telephone Numbers

(a) Up to two primary telephone numbers are provided with each activated Digital (ISDN) Internal Communictions, System and Call Management Features line, one for each of 2 channels. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates as found elsewhere in this tariff.

(b) One interexchange carrier must be selected for all telephone numbers associated with the same digital local loop, however 101XXXX access to other carriers is provided. All digital local loops within the same business system must be associated with the same carrier.

(12) Digital (ISDN) Internal Communictions, System and Call Management Features Access

(a) Digital (ISDN) Internal Communictions, System and Call Management Features Access provides support for connecting from one to eight terminals belonging to the same customer on an individual digital local line.

(b) Only one user will be connected to each B-Channel. Other users on the same digital local loop can access the D-Channel only.

(c) Up to six users can simultaneously share the same D-Channel of a D-Channel packet switching arrangement. Additional telephone numbers are required for each additional terminal.

(d) A maximum of eight terminals belonging to the same customer are permitted per ISDN-BRI line.

(13) Individual Line Loop Extension

(a) Digital (ISDN) Internal Communictions, System and Call Management Features Individual Line Loop Extension provides a physical extension of the Digital (ISDN) Internal Communictions, System and Call Management Features loop from approximately 18,000 feet to approximately 36,000 feet (These distances are for planning purposes. The actual distances are dependent on decibel (db) loss and not just physical loop length.) This physical extension is accomplished by means of a CO installed power module and an outside plant installed regenerator or U-Repeater.

(b) The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. With the engineering practice of maximum loss for the Digital (ISDN) Internal Communications and Call Management Features loop to be 38dB at 40kHz, it is assumed, if the customer's distance would exceed the 38dB for standard installation, the U-Repeater would be mounted within the stated range of 34dB and the customer's length would be extended another 34dB from the U-Repeater installation point. Only one power module and U-Repeater can be used per Digital (ISDN) Internal Communications and Call Management Features line.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.2 Conditions (Continued)

x. Digital (ISDN) Internal Communictions, System and Call Management Features Services (Continued)

(13) Individual Line Loop Extension (Continued)

(c) The customer's network access line is preengineered to determine when the U-Repeater/ power module are required. The customer will not be charged the Digital (ISDN) Internal Communictions, System and Call Management Features Individual Line Loop Extension rate unless the equipment is actually used. The charge will not be invoked based on the cable footage. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module. The appropriate Individual Line Loop Extension rate will apply in addition to rates for Digital (ISDN) Internal Communictions, System and Call Management Features Services.

10.1.3 Features

a. Analog or Digital (ISDN) Internal Communictions, System and Call Management Features Service offers Feature Packages 1000, 2000, 3000, Internal Communictions, System and Call Management Features CCLASS or Attendant Feature Package, and Optional Line and System Features at the rates and charges set forth in this Tariff. Feature capabilities may vary depending on the host central office equipment. Internal Communictions, System and Call Management Features Feature Packages 1000, 2000, and 3000 only apply on a per line basis to analog phones connected to a digital Internal Communictions, System and Call Management Features line.

In addition, Digital (ISDN) Internal Communictions, System and Call Management Features Service offers ISDN Station MBKS Basic, MBKS Deluxe, and 3000-Deluxe Packages, Circuit Switched Data 1000 and 2000 Packages, X.25 Enhancement Package, and Optional Line and System Features at the rates and charges set forth in the tariff. Feature capabilities may vary depending on the host central office equipment.

(1) Analog Internal Communictions, System and Call Management Features Service Basic Service Features:

Automatic Identification of Outward Dial (AIOD), Common Recorded Announcement on Intercept, Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Distinctive Ringing, Station-to-Station Calling, and Touch Call.

(2) Digital (ISDN) Internal Communictions, System and Call Management Features Service Basic Operating Features:

Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Automatic Identification of Outward Dial (AIOD), Distinctive Ringing, Touch Call, Station-to-Station Calling, and Incoming Caller ID-Number Delivery.

(3) Internal Communictions, System and Call Management Features Feature Package 1000:

Call Alternation, Call Forwarding/Call Forwarding Busy Line Don’t Answer, Call Hold, Call Pick-Up (Extended, Direct, and Group), Call Transfer (all types), Call Waiting Dial, Call Waiting Originating, Call Waiting Terminating/Cancel, Consultation Hold, Hunting (Pilot Number, Directory Number and Secretarial), Last Number Redial, Speed Dialing Short List (Individual), Station Restriction, Three-Way Calling, and Toll/Code Restriction.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.3 Features (Continued)

a. (Continued)

(4) Internal Communictions, System and Call Management Features Feature Package 2000:

Feature Package 1000 plus the following features: Automatic Callback (Camp-On), Call Park (Multiple), Circular Hunting, Data Line Security, Multiple Classes of Service, Saved Number Redial, Speed Call Long List (System), and Uniform Call Distribution.

(5) Internal Communictions, System and Call Management Features Feature Package 3000:

Feature Packages 1000 and 2000 plus the following features: Executive Busy Override, Incoming Call Forward, Off-Hook Queuing, Remote Access to Features, Ringback Queuing, Speed Call Long List (Individual), and Within Group Call Forward.

(6) Internal Communictions, System and Call Management Features CCLASS Feature Package:

Automatic Busy Redial, Automatic Call Return, Call Block, Do Not Disturb, Select Call Forwarding, and Special Call Waiting.

(7) Attendant Feature Package:

Access to Paging, Autodial, Automatic Recall, Busy Verification, Call Hold, Call Park, Call Selection, Camp On, Code Calling Line Termination, Conference, Console Activation of Call Forward, Console Test, Control of Trunk Group Access, Control of Virtual Facility Group, Delayed Operation, Display of Queued Calls by ICI Key, Flexible Console Alerting, Interposition Calls, Locked-Loop Operation, Lockout, Multiple Listed Directory Numbers, Position Busy, Priority Console Alerting, Recorded Announcement, Secrecy, Serial Call, Speed Call, Transfer, Two-Way Split, Wildcard Key.

(8) Optional System Features:

Attendant Data Link Console Interface, Attendant Flexible Night Answer, Attendant Identification-Multiple Directory Numbers, Attendant Pre-determined Night Answer (PNA), Attendant Universal Night Answer (UNA), Authorization Codes (per group of 10), Automatic Route Selection (ARS), Call Trace, Caller ID, Caller ID-Number Only, Complete Blocking (Per Line), Facilities Restriction Level (part of ARS), Time of Day Routing (part of ARS), Expensive Route Warning (part of ARS), Code Calling Access, Conference Calling (6, 8, 12, 16, 18, 24 port), Dictation Access, FX/FCO Access, Music-On-Hold, Paging/Public Address Access, Pilot Number of Hunt Groups, Preferential Hunting, Priority Queuing, Proprietary Set Interface, Recorded Announcement (Custom), Selective Blocking (Per Call), Speed Call Long List (Additional System), Stop Hunt, Terminal Make Busy, Tie Facility Access, T1 Access, Priority Call, WATS Access, 800/877/888 Access.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.3 Features (Continued)

a. (Continued)

(9) Digital (ISDN) Internal Communictions, System and Call Management Features Multi-Button Key Set (MBKS) Basic Package:

Analog Shared Directory Number, Automatic Call Back on Busy, Bridging, Call Alternation, Call Forwarding, Call Pickup, Conference Calling, Digital Data Intercom Dialing, Drop, Feature Function Buttons, Flex Calling, Hold, Intercom Function, Key System Coverage for Analog Lines, Manual Exclusion, Multiple Directory Number, Privacy Release, Ring Again, Shared Call Appearances of Directory Number, Speed Calling, Station Restriction and Transfer.

(10) Digital (ISDN) Internal Communictions, System and Call Management Features Multi-Button Key Set (MBKS) Deluxe Package:

Digital (ISDN) Internal Communictions, System and Call Management Features Multi-Button Key Set (MBKS) Basic Package plus: Called Line Identification, Delayed and Abbreviated Ringing, Display for Ringing Call Appearance Only, Intercom Alerting, Outgoing Called Line Identification for ISDN Terminals, and Priority Calling.

(11) Digital (ISDN) Internal Communictions, System and Call Management Features Multi-Button Key Set (MBKS) 3000 Deluxe:

Digital (ISDN) Internal Communictions, System and Call Management Features Multi-Button Key Set (MBKS) Deluxe Package plus: Executive Busy Override, Incoming Call Forwarding, and Within Group Call Forwarding.

(12) Circuit Switched Data 1000 Package:

Data Call Forward, Data Multi-Line Hunt Group, Data Speed Call-Short List, and Data Toll Restriction.

(13) Circuit Switched Data 2000 Package:

Data 1000 Package plus: Data Call Back, Data Circular Hunting, Data Group Speed Dialing 30, and Data Speed Call-Long List.

(14) X.25 Deluxe Package:

X.25 Basic Service plus X.25 Closed User Groups, X.25 Fast Select, X.25 Fast Select Acceptance, X.25 Hunt Groups, X.25 One-Way Outgoing Logical Channel, and X.25 Permanent Virtual Circuit.

(15) X.25 Basic Package:

X.25 Flow Control Parameters Negotiation, X.25 Incoming Calls Barred, X.25 Outgoing Calls Barred, X.25 Reverse Charge, X.25 Reverse Charge Acceptance, X.25 Throughput Class Negotiation, X.25 Transmit Delay Selection and Indication.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.3 Features (Continued)

b. Feature Matrices

(1) The following feature matrices indicate the availability of each feature with either Analog or Digital (ISDN) Internal Communictions, System and Call Management Features Service.

(a) Basic Operating Features

Feature Name	Analog	Digital
Direct Inward Dialing	X	X
Direct Outward Dialing	X	X
Automatic Identification of Outward Dial	X	X
Distinctive Ringing	X	X
Touch Call	X	X
Station-to-Station Calling	X	X
Incoming Caller ID-Number Delivery		X

(b) Attendant Package Features - Analog Internal Communictions, System and Call Management Features

Access to Paging	X	X
Autodial	X	X
Automatic Recall	X	X
Busy Verification	X	X
Call Hold	X	X
Call Park	X	X
Call Selection	X	X
Camp On	X	X
Code Calling Line Termination	X	X
Conference	X	X
Console Activation of Call Forward	X	X
Control of Trunk Group Access	X	X
Control of Virtual Facility Groups	X	X
Delayed Operation	X	X
Display of Queued Calls by ICI Key	X	X
Flexible Console Alerting	X	X
Interposition Calls	X	X
Locked-Loop Operation	X	X
Lockout	X	X
Multiple Listed Directory Numbers	X	X
Position Busy	X	X
Priority Console Alering	X	X
Recorded Announcement	X	X
Secrecy	X	X
Serial Call	X	X
Speed Call	X	X
Transfer	X	X
Two-Way Split	X	X
Wildcard Key	X	X

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.3 Features (Continued)

b. Feature Matrices (Continued)

(1) (Continued)

(c) Voice Packages Features

Feature Name	Analog 1000 2000 3000 CCLASS[3]	MBKS[1] Service/ Digital BASIC DELUXE 3000-DELUXE
Call Alternation/Flip-Flop	XXX	XXX
Call Forwarding	XXX	XXX
Call Hold	XXX	XXX
Call Pick Up	XXX	XXX
Call Transfer	XXX	XXX
Call Waiting	XXX	XX
Consultation Hold	XXX	XXX
Dial Call Waiting	XXX	XX
Hunting	XXX	XX
Last Number Redial[2]	XXX	XXX
Speed Calling 6 or 8	XXX	XXX
Station Restriction	XXX	XXX
Three Way Calling	XXX	XXX
Toll Restriction	XXX	XXX
Call Park	XX	XXX
Automatic Callback	XX	XXX
Data Line Security[2]	XX	
Saved Number Redial[2]	XX	
Circular Hunting	XX	XXX
Uniform Call Distribution Hunting	XX	XXX
Multiple Classes of Service	XX	XXX
System Speed Call 30	XX	XXX
Off-Hook Queuing	X	XX
Individual Speed Call 30	X	XXX
Ringback Queuing	X	XX
Basic Message Service[4]		XX
Delayed and Abbreviated Ringing		XX
Display for Ringing Call Appearance Only		XX
Intercom Alerting		XX
Outgoing Called Line ID for ISDN Terminal		XX
Priority Calling Incoming Only		XX
Executive Busy Override	X	X
Incoming Call Forwarding	X	X
Within Group Call Forwarding	X	X
Automatic Call Return	X	
Automatic Busy Redial	X	
Special Call Forwarding	X	
Special Busy Redial	X	
Call Block	X	
Special Call Waiting[2,4]	X	
Bridging		XXX
Conference Calling		XXX

1 An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Internal Communicationsand Call Management line must subscribe to analog Internal Communictions, System and Call Management Features voice feature packages, not Digital (ISDN) Internal Communictions, System and Call Management Features MBKS Service feature packages.

2 Not available on 5ESS.

3 CCLASS Package can be used with Analog or Digital Internal Communictions, System and Call Management Features

4 Not available on DMS100.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.3 Features (Continued)

b. Feature Matrices (Continued)

(1) (Continued)

(c) Voice Packages Features (Continued)

Feature Name	Analog 1000 2000 3000 CCLASS[2]	MBKS[1] Service/ Digital BASIC	DELUXE	3000-DELUXE
Drop		X	X	X
Key System Coverage for Analog Lines		X	X	X
Manual Exclusion		X	X	X
Multiple Directory Number Buttons		X	X	X
Shared Call Appearances of Directory Number		X	X	X
Analog Shared Directory Number		X	X	X
Feature Function Buttons		X	X	X
Digital Data Intercom Dialing		X	X	X

(d) Data Packages Features

Feature Name	CSD1000	CSD2000	X.25 BASIC	X.25 DELUXE
Data Speed Call - Short List	X	X		
Data Call Forward	X	X		
Data Toll Restriction	X	X		
Data Multi-Line Hunt Group	X	X		
Data Call Back		X		
Data Circular Hunt		X		
Data Group Speed Call 30		X		
Data Speed Call - Long List		X		
X.25 Flow Control Parameters Negotiation			X	X
X.25 Incoming Calls Barred			X	X
X.25 Outgoing Calls Barred			X	X
X.25 Reverse Charge			X	X
X.25 Reverse Charge Acceptance			X	X
X.25 Throughput Class Negotiation			X	X
X.25 Transmit Delay Selection/ Indication			X	X
X.25 Closed User Groups				X
X.25 Fast Select				X
X.25 Fast Select Acceptance				X
X.25 Hunt Groups				X
X.25 One-Way Outgoing Logical Channel				X
X.25 Permanent Virtual Circuit				X

1 An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Internal Communictions, System and Call Management Features line must subscribe to analog Internal Communictions, System and Call Management Features voice feature packages, not Digital (ISDN) Internal Communictions, System and Call Management Features MBKS Service feature packages.

2 CCLASS Package can be used with Analog or Digital Internal Communictions, System and Call Management Features.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.3 Features (Continued)

b. Feature Matrices (Continued)

(1) (Continued)

(e) Optional Features

Feature Name	Analog	Digital
Additional Numbers	X	X
Attendant Data Link Console Interface	X	
Attendant Flexible Night Answer	X	
Attendant ID Multiple Directory Nos.	X	
Attendant Pre-determined Night Answer	X	
Attendant Universal Night Answer	X	
Authorization Codes	X	X
Automatic Route Selection	X	X
Call Tracing Service	X	X
Caller ID-Name and Number	X	X
Caller ID-Number	X	X
Circuit Switched Data Direct Connect		X
Circuit Switched Data Closed User Group		X
Code Call Access	X	
Conference Calling	X	X
Dictation Access and Control	X	
Digital Data Intercom Dialing		X
Music On Hold	X	X
Paging/Public Address Access	X	
Pilot Number of Hunt Groups	X	
Preferential Hunt	X	X
Priority Queuing	X	X
Proprietary Set Interface	X	
Recorded Announcement	X	X
Speed Call 30	X	X
Stop Hunt	X	X
Terminal Make Busy	X	
Tie Line Facility/Access	X	X
T-1 Access	X	X
VIP Alert	X	X
WATA/800/888 Access	X	X

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features

a. Internal Communictions, System and Call Management Features Basic Operating Features:

Automatic Identification of Outward Dial:

This feature identifies all calls leaving the customer group by the station number from which calls are placed.

Common Recorded Announcement on Intercept:

This provides a standard recording for intercept of calls to unassigned numbers.

Direct Inward Dialing:

This feature allows incoming calls from the exchange network to reach a specific station without attendant assistance.

Direct Outward Dialing:

This feature allows station users to place external calls to the exchange network without attendant assistance.

Distinctive Ringing:

This feature permits a station user to determine by the cadence of the ringing, whether a call is internal or external.

Station-to-Station Calling:

This feature allows station users to call each other using abbreviated dialing.

Touch Call:

This feature equips all station lines for touch call dialing.

b. Feature Package 1000

Call Alternation:

This feature allows a station user to hold one call, make another call then talk alternately between the two parties.

Call Forwarding:

This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all calls or only calls reaching a busy or no answer condition (Fixed Forwarding is established and changed by the Telephone Company, whereas variable forwarding is established and changed by the station user).

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

b. Feature Package 1000 (Continued)

Call Hold:

Allows a Main Station user to place any call involving their Main Station on hold by flashing and dialing a special code. The Main Station is then free to originate another call. The call is then retrieved by dialing the hold code a second time or by hanging up the phone.

Call Pick-Up Direct:

This feature permits a station user to pick up any ringing station in the business group by dialing a feature code plus the ringing station's intercom number. The ringing station is not required to be in the same pick-up group.

Call Pick-Up-Extended:

This feature permits a station user to dial a code to apply call pick up to groups other than its own.

Call Pick-Up-Group:

This feature permits a station user to dial a code to answer a call which is ringing at another station within the call pick-up group.

Call Transfer:

Call Transfer provides for the transfer, by a Internal Communictions, System and Call Management Features station, of calls within or outside the business group. The Three-Way Calling feature is needed in addition to Call Transfer for this feature to work.

Call Waiting Cancel:

Call Waiting Cancel allows the customer with Call Waiting Service to inhibit the operation of Call Waiting for one call.

Call Waiting Dial:

This feature provides the ability for originating Main Stations to invoke call waiting service on selected intragroup calls by dialing an access code followed by the extension number of the called station. This differs from Call Waiting Originating in that the call wait tone activation is selective, rather than automatic, on all calls.

Call Waiting Originating:

This feature allows the party making the call to activate Call Waiting on a busy line at completion of dialing on a per call basis.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

b. Feature Package 1000 (Continued)

Call Waiting Terminating:

Informs a busy Main Station Line, when the Main Station Line is so equipped, that an incoming call is waiting (burst of tone), and permits holding the connection while answering the new call and return to the original connection. This can be on all calls or inter-business group calls only.

Consultation Hold:

This feature allows the initiator of a three-way call or transfer to speak privately with the third party before completing the connection.

Directory Number Hunting:

This feature activates hunting when any of the directory numbers of the individual lines in the hunt group are called. If that line is busy, hunting will start with that line and continue to the end of the list.

Hunting (Distributed):

Only a pilot DN is associated with this hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the starting point of the hunt is reached.

Hunting (Pilot Number):

This feature provides for an incoming call to a fictitious pilot number to hunt through a rotary group of main station lines to the end of that group.

Hunting (Secretarial):

This feature provides hunting within a department to hunt to the secretary last.

Last Number Redial:

This feature allows a station user to redial the last number dialed by utilizing an access code.

Speed Calling Short List (Individual):

Lets the Main Station user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number. Where technology exists, up to 24 dialed digits can be stored.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

b. Feature Package 1000 (Continued)

Station Restriction:

Semi-restricted permits the customer to have selected Main Stations restricted from receiving any calls from outside the business customer group or from making any calls outside the business customer group. Intercom calling and private facilities are accessible. Fully restricted blocks calls to and from the attendant in addition to those from/to outside the customer business group.

Three-Way Calling:

This feature permits a station user using the Consultation Hold feature to put one party on hold, reach a third party, and bring all three parties together in a three-way connection.

Toll-Code Restriction:

This feature prevents customer designated stations from placing any chargeable calls. Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for as specified in other sections of this tariff. Nonrecurring charges will be waived for customers subscribing to the 900/976 Toll Restriction Only Option (Series 1000).

c. Feature Package 2000 (The features below are in addition to the Feature Package 1000 features).

Automatic Callback:

Automatic Callback permits a Main Station user who attempts an intercommunication call to a busy Main Station to be automatically connected to that line when both called and calling lines are subsequently idle.

Call Park-Multiple:

This feature permits a station user to place multiple calls on hold and later retrieve the held calls from his station or another station in the customer business group.

Circular Hunting:

This system tests all lines in the multiline hunt group regardless of the point of entry.

Data Line Security:

This feature prohibits interruption to a busy line by features such as Call Waiting, Executive Busy Override, etc.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

c. Feature Package 2000 (Continued)

Multiple Classes of Service:

This option gives each station a class of service which defines its calling privileges and any features restricted from its use.

Saved Number Redial:

This feature permits a station user to store a number in memory and then later redial the number using a code.

Speed Call Long List (System):

This feature allows members of a customer business group to share a common speed call list of 30 members. One list is provided with Package 2000. Additional lists are available (see optional system features).

Uniform Call Distribution (UCD) Hunting:

Uniform Call Distribution provides an even distribution of incoming network and intercom calls among the individual Main Stations of a hunt group and includes Circular Hunt. Also may include queue Status Lamp, which will provide an indication at the customer premises of how long the first call in the incoming-call queue has been waiting.

d. Feature Package 3000 (The features below are in addition to the Feature Package 1000 and Feature Package 2000 features).

Call Forwarding/Incoming:

When activated by a Main Station user, automatically routes incoming calls from outside the Internal Communictions, System and Call Management Features System intended for his Main Station to any other Main Station selected within the same system or outside the Internal Communictions, System and Call Management Features system. The Main Station selected may also be the attendant. The attendant may also activate call forwarding for a Main Station.

Call Forwarding/Within Group:

This feature restricts a station user so that calls may only be forwarded to other stations in the business group.

Executive Busy Override:

This feature allows a station user to access a busy station after a break-in tone alerts the busy station.

Offhook Queuing:

When used with Automatic Route Selection (ARS), queuing is available on primary (first choice) routes in ARS patterns. The text and announcement provided with the optional Recorded Announcement feature will be provided by the Company. The music or music-on-queue will be provided by the customer. This requires a voice-grade channel between the central office and the customer-provided music source, and the optional Music-On-Hold feature. This feature is only available with off-hook queuing. The customer must specify the length of time

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

d. Feature Package 3000 (Continued)

Off-Hook Queuing: (Continued)

a call is held in the queue before being routed to a reorder tone. Incoming tie lines have only Off-hook queuing. All main station lines must be equipped with the same type of queuing. Off-hook queuing must have either a recorded announcement or music.

The audio input is applied to incoming calls waiting in the attendant queue or in the UCD queue. The customer must specify the length of time (etc.).

Remote Access to Features:

This feature allows authorized users to call in from the exchange network and gain access to a business group including all features associated with that group.

Ringback Queuing:

This feature permits a station user with activated queuing to go on-hook and be called when the busy facility becomes available.

Speed Call Long List (Individual):

This feature allows a station user to place calls to 30 commonly called destinations using two to four digits.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

e. Internal Communictions, System and Call Management Features CCLASS

Automatic Busy Redial:

This feature is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

Automatic Call Return (*69):

Allows a customer to obtain information about the last incoming call when the service is activated by dialing *69. Upon dialing *69, information associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. When a telephone number is announced, it may not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back.

If possible, the service may also allow a customer to return the call automatically by dialing “1”. *69 cannot automatically return all calls. When a telephone number is announced, the customer is instructed to dial “1” to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.

This feature is offered on a monthly subscription or per activation basis. Per activation customers are charged upon announcement of information associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing “1” and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. The customer is billed for any call placed by means of this service.

General Disclaimer/Conditions:
Custom Local Area Signaling Service are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.

Rates & Charges:
Per activation customers are charged upon announcement of information associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing “1” and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back.

Call Block:

This feature allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

Do Not Disturb:

This feature allows a customer to select up to 12 telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

f. Attendant Feature Package - These features will be provided where facilities are available.

Select Call Forwarding:

This feature is an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Select Call Forwarding is activated, only calls from the pre-specified number will be forwarded.

Special Call Waiting:

This feature allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line.

Access to Paging - This feature allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises.

The feature also provides a preempt capability allowing an attendant to force-release a calling party from a loudspeaker access.

Autodial - This feature permits an attendant to dial frequently called numbers by pressing a feature key, which is programmed with a particular number.

Automatic Recall - This feature allows redirect of extended calls to unanswered stations, camped-on stations, or stations with call waiting back to the Attendant. This also provides for redirect of calls parked for a predetermined amount of time.

Busy Verification - This feature allows an attendant to determine whether stations or trunks are busy or idle.

Call Hold - This feature allows an Attendant to hold a call manually on the loop by pressing a key.

Call Park - This feature allows the attendant to park calls against any directory number in the customer group.

Call Selection - This feature enables an attendant to answer incoming calls using either of the following methods:

- in the order they are received, regardless of the incoming call type;
- by manually selecting a specific incoming call type.

Camp-On: This feature allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

Code Calling Line Termination - With this feature, the Attendant can access customer provided code-call equipment using an access code and a called party code.

Conference - This feature allows the attendant to establish a conference with up to 30 conferees.

Console Activation of Call Forward - This feature allows attendants to activate, deactivate, and program Call Forwarding for stations.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

f. Attendant Feature Package (Continued)

Console Test - Allows attendant to test the functional operations of a console.

Control of Trunk Group Access - This feature allows the attendant to control the access of all stations and incoming trunks to various trunk groups by operating corresponding keys.

Control of Virtual Facility Groups - This feature allows the attendant to control the access of all stations and incoming trunks to VFGs by a single key.

Delayed Operation - This feature allows the attendant to place a call for a calling station while the calling station waits on hook.

Display of Queued Calls by ICI Key - This feature provides console operators with a visual indication of the number of calls queued to be answered.

Flexible Console Alerting - Allows an attendant to be alerted to a call requiring attention.

Interposition Calls - This feature allows an attendant to call, speak to, and transfer a call to another attendant.

Locked-Loop Operation - This feature allows an attendant to hold a call on loop. Attendant Locked Loop Operation consists of two hold types, manual and automatic. Both types are attendant console features.

. in the order they are received, regardless of the incoming call type,
. by manually selecting a specific incoming call type.

Lockout - Prevents the attendant from re-entering a call on a held loop unless recalled by a station user or by Automatic Recall.

Multiple Listed Directory Numbers - Each directory number is assigned a unique lamp. The maximum number is limited by the number of available lamps and keys on the console.

Position Busy - This feature allows the attendant to make the console unavailable to additional queued calls.

Priority Console Alerting - This feature allows an attendant to be alerted to an enqueued emergency call while the console is idle, active on a call, position busy, or night service.

Recorded Announcement - This feature permits the routing of either originated or extended attendant calls to an optional announcement.

Secrecy - This feature allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

f. Attendant Feature Package (Continued)

Serial Call - This feature allows an attendant to extend a call to more than one station.

Speed Call - This feature allows the attendant to dial frequently called numbers with an abbreviated number of digits. A console can have one Speed Calling Short list, one Long List, and can be a user of a Long list.

Transfer - This feature allows a call that is transferred by a station to an attendant to be queued on a first-in, first-out basis.

Two-Way Split - This feature allows the attendant to talk privately to either the calling party or the called party.

Wildcard Key - This feature allows any special feature normally available through the use of a feature key to be invoked through the Wildcard Key, with the exception of ICI.

g. Optional System Features:
(The features below can be ordered individually at applicable rates).

Additional Numbers - A software number which has the characteristics of a basic exchange access line. A Feature Package rate is applicable to each Additional Number.

Attendant Data Link Console Interface:

This interface allows the use of a proprietary data-link multiplexed console which is connected to the central office and includes the following features. (Requires three (3) additional Internal Communictions, System and Call Management Features lines at applicable rates). Provided where facilities are available.

Call Hold: This feature allows an attendant to hold a call on the loop.

Call Hold Recall: This feature is used for attendant-extended calls to stations. It also applies to calls held on the loop and calls that the attendant releases from the console after keying the station number or destination number.

Camp-On With Music: This feature will allow the connection of a customer provided music source to the calling party when the caller is camped-on the destination.

Code Call Line Termination: This feature allows attendant access to customer provided Code Calling equipment.

Console Display: This console display assists attendants in handling calls efficiently. The display unit is built into the attendant console.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Attendant Data Link Console Interface: (Continued)

Multiple Listed Directory Numbers: A customer may have many listed directory numbers. To handle this efficiently, each number has a unique Incoming Call Identification (ICI) lamp so that the attendant can answer appropriately.

The only limit to the number of listed directory numbers that can be assigned is the number of available lamps and keys on the Attendant Console.

Recorded Announcement: This feature permits the routing of either originated or extended attendant calls to an announcement.

Trouble Key on Console: This feature allows customers to define categories of trouble codes, which can be activated by the attendant during call processing.

Attendant Flexible Night Answer:

This feature permits the attendant to change the Predetermined Night Answer station number by dialing a feature code plus the new night answer station number.

Attendant Identification-Multiple Directory Numbers:

This feature enables the attendant to identify an incoming call by Directory Number using the console display. If the customer has multiple directory numbers, the attendant will know by the number appearing on the console display which department is being called.

Attendant Predetermined Night Answer:

This feature, activated by the attendant, routes calls placed to the listed directory number to some predetermined station, hunt group, or station. This feature also allows transfer of calls during commercial power failure.

Attendant Universal Night Answer:

When activated by attendant, listed number calls are routed to this equipment. Calls can then be answered by individual stations by dialing the associated feature code. This feature also allows transfer of calls during commerical power failure.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Authorization Codes (AC):

The AC feature allows the customer to define a set or sets of dialing privileges, to associate an AC with each set, and to use the AC to restrict the dialing privileges to authorized personnel. The AC must be dialed before a call can be advanced. A customer cannot have authorization codes with a different amount of digits.

Automatic Route Selection (ARS):

ARS provides for the origination of ten-digit, off-network calls to a public telephone number. An access code is dialed followed by the destination digits. A pattern is selected and the route list is checked for an idle route with the proper FRL (if a feature). If no idle route is available, the call is put into queue for the primary route or sent to reorder tone. Routes may include Foreign Exchange, WATS, and interexchange carrier lines. A maximum of 3 patterns will be allowed for each NPA or NPA NXX list. A maximum of 10 routes is allowed per pattern. Each WATS band is considered a separate route. A maximum of 64 NPA NXX lists will be allowed. ARS does not allow for toll restriction or toll diversion. This feature may also include:

Expensive Route Warning (ERWT): A tone will be assigned to certain routes as designated by the customer. When one of these designated routes is selected, a tone will be returned to the originating caller. The caller has a specified number of seconds to hang up or the call will be advanced on the expensive route.

Facilities Restriction Level (FRL): Each main station line is assigned an FRL as is every facility in all routes. When a call is originated, the FRL of the main station line is compared to the FRL of the facility selected for routing. If the FRL on the facility is equal to or less than the main station FRL, the call is advanced. If the FRL on the facility is greater than the FRL on the line, a tone is returned. An Authorization Code can be dialed to override the FRL. FRL's are furnished only with ARS. The maximum number of FRL's available is 8. All main station lines and incoming tie-line terminations with ARS capability must be assigned a FRL.

Time of Day Routing - This feature provides for route selection based on the most economical path for a particular time of day.

Call Trace:

This feature allows the customer to automatically activate a trace record of the last incoming call. By activating the Call Trace feature, the customer automatically authorizes the Telephone Company to store the results of any and all traces initiated by the customer in the Telephone Company's switching office. The result of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and in no way identifies the person(s) actually placing the call(s). The customer acknowledges his understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Company within ten days after activating a call trace or the trace record will automatically be deleted from the system.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Caller ID:

This feature is an arrangement that is provided as an enhancement to Caller ID-Number Only and permits a customer with local exchange service to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's local exchange service. If the calling telephone number and name is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone name and number display by activating Selective Blocking (per call). When the calling party uses this blocking capability, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone name and number has been suppressed.

A maximum of 15 characters is allowed for transmission of the calling party's Directory Name.

Caller ID-Number Delivery (CNID):

This feature is an arrangement which permits a customer with Local Exchange Service other than foreign central office service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's Local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multi-line hunt group, only the main telephone number will be delivered. The calling telephone number is unavailable from calls made via some large PABX systems within the Custom Calling Local Area Signaling Service calling area, from most cellular radio calls, and currently from inter-exchange carrier calls. Compatible customer provided display equipment is required for this service.

Selective Blocking (Per Call):

This feature provides free per call blocking in exchanges where Caller ID-Number Delivery is offered by the Company. Customers may prevent the delivery of their telephone number to the called party. This is accomplished on a per call basis when the customer dials the Selective Blocking (Per Call) activation code prior to placing the call.

Complete Blocking (Per Line):

This feature allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. This service is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices and must be established/ removed via a service order.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Code Call Access:

Code Calling provides dial access to customer premises located code calling equipment by Main Station attendant access of a Internal Communictions, System and Call Management Features system. The dialed two- or three- digit code activates signaling devices on the customer's premises to produce a coded signal corresponding to the dialed code. The called party, upon recognition of the signal, is automatically connected to the calling party by dialing a special code from any Main Station in the system. For Rates and Charges applicable for control channels when required for supervision purposes with equipment and/or apparatus located on the customer premises, refer to Section 20 of this Tariff for Private Line rates.

Conference Calling:

This feature permits a station user or attendant to form a conference with a maximum of twenty-four parties, including other stations and/or parties reached over trunks. The capability for offering the feature is provided in multiples of eight.

Data Closed User Group permits grouping Circuit Switched Data Channels into groups. Calls within a group are allowed, but calls between groups are denied.

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number.

Digital Data Intercom Dialing is an intra-group data function that allows a station user to call another station user, both within the same customer group, usually with abbreviated dialing. No usage charges are incurred on Data Intercom calls.

Dictation Access and Control:

This feature provides for station access to customer provided dictation equipment. For Rates and Charges applicable for control channels when required for supervision purposes with equipment and/or apparatus located on customer premises, refer to Section 20 of this Tariff for Private Line rates.

FX/FCO Access:

This feature provides access to and from an InterLATA or IntraLATA Foreign Exchange Circuit or Foreign Central Office Circuit.

Music-on-Hold:

This feature provides access to a common music source for use with call hold, transfer, park, and queuing features.

Paging/Public Address Access:

This feature provides a central office interface to a customer premises for paging and/or public address.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Pilot Number of Hunt Groups:

A directory number used to access a hunt group. (No associated cable pair required.)

Preferential Hunting:

Permits a prehunt over a subset or preferential group of main stations before hunting through the entire multiline hunt group. The hunt through the group may be a regular or a circular hunt. Each main station may have its own preferential group or list.

Priority Queuing:

This feature permits a station user remaining off-hook to queue for a facility to obtain a line ahead of another station user queuing for a facility that goes on-hook.

Proprietary Set Interface:

This interface provides capability to connect business sets to Internal Communictions, System and Call Management Features. When Display sets are used, this will allow the activation, where available, of calling number display (intra-business group only), call announce, and visual message waiting indication.

Recorded Announcement:

This feature routes calls to a recording (may be customized) at the Telephone Company's Central Office.

Speed Call Long List (System):

This feature allows members of a customer business group to share a common speed call list of 30 members. The first list is included in the Series 2000 package rate. This rate is for an additional list (not to exceed eight (8) lists).

Stop Hunt:

This feature uses a code which allows the hunting process to stop when a particular line is reached in a hunting sequence.

Terminal Make Busy:

This feature uses a code to make a specific terminal, or groups of terminals in a hunting group look busy.

Tie Facility Access:

This feature provides access to and from an InterLATA or IntraLATA tie facility.

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By: Vice President
Rochester, New York

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

T1 Access:

This feature provides a trunk side connection to a High Capacity Digital Channel within the Internal Communictions, System and Call Management Features system. Each T1 Access termination is equivalent to 24 derived voice grade circuits.

VIP Alert:

This feature allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a distinctive Call Waiting tone.

WATS Access:

This feature provides the customer access to an inter-exchange carrier for bulk toll calling.

800-Service Access:

This feature permits 800 Service Access to terminate in the Internal Communictions, System and Call Management Features Service System.

h. Digital (ISDN) Internal Communictions, System and Call Management Features

B-Channel (Bearer Channel). A channel used to carry digitized voice and data information at a speed of 64 Kbps.

Basic Rate Interface (BRI). BRI supports two 64 Kilobits per second (Kbps) B-Channels and one 16 Kbps D-Channel (2B+D).

Clear Channel Capability. The capability to transport 64 Kbps over a channel with no constraint on the quantity or on the sequence of bits.

Channel. The electrical path provided by the Company between two or more terminating points for the transmission of information or intelligence.

D-Channel (Delta Channel). A communications path that operates at 16 Kbps in support of network control signals and 9.6 Kbps X.25 packet data.

D-Packet. A service which permits a customer to use a D-Channel for packet switched data. Utilizes 9.6 of the 16 Kbps on BRI ISDN D-Channel and allows for more than one data device.

Digital (ISDN-BRI) [1] Internal Communictions, System and Call Management Features. Internal Communictions, System and Call Management Features Service provided by ISDN-BRI. (C)

[1] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

h. Digital (ISDN) Internal Communictions, System and Call Management Features (Continued)

Integrated Services Digital Network (ISDN). A set of standards which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as voice, circuit switched data, and packet switched data.

IntraSystem Caller ID. A function which allows a station within a system to identify a caller calling from another station within the same system.

Kbps. Kilobits Per Second.

Mbps. Megabits Per Second.

Multi-Button Key Set (MBKS) Service. A Basic or Deluxe package of central office functions operated or activated by customer premises equipment.

Multipoint - Any digital local loop supporting more than one user.

User. A member of a business system.

i. Digital (ISDN) Internal Communictions, System and Call Management Features: Multi-Button Key Set (MBKS) Basic Package

Analog Shared Directory Number - This capability allows an analog user to share an MBKS DN with ISDN MBKS users. This analog user can originate, receive, or bridge onto a call on the shared MBKS DN. If an MBKS DN is shared by an analog user and if there are multiple appearances of that shared DN on the ISDN MBKS terminals, the analog user can be associated with any one call appearance of that shared MBKS DN, with the default being the first call appearance.

Automatic Callback on Busy allows the user to activate Automatic Callback on Busy when a busy number is dialed. When the busy station becomes idle, a distinctive ring alerts the caller. When the caller goes off-hook, the call is placed.

Bridging allows a party to establish a conference call within a customer group by bridging into a call. Only one party can bridge into a call. Bridging can be inhibited by activating Manual Exclusion.

Call Alternation See Internal Communictions, System and Call Management Features Feature Package 1000.

Call Forwarding allows a user to forward calls to a specified number.

Call Pickup allows a user to pick up a call directed to another station in the customer group.

Conference Calling allows a user to set up a conference call. Conference calls can include members of the customer group and parties outside the group. Up to six parties can be connected.

Drop allows a user to disconnect the last party added to a conference call, or the other party if only two parties are conferenced.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

i. Digital (ISDN) Internal Communictions, System and Call Management Features: Multi-Button Key Set (MBKS) Basic Package (cont'd)

Digital Data Intercom Dialing is an intra-group data function that allows a station user to call another station user, both within the same customer group, usually with abbreviated dialing. No usage charges are incurred on Data Intercom calls.

Feature Function Button is a button on the telephone that features and functions may be assigned (Example: Three-Way Calling and Call Forward).

Flex Calling allows a user to arrange a conference call. Conference calls can include parties within and outside the group. Up to nine parties can be connected simultaneously.

Hold allows the MBKS set user to place a call on hold by pressing the function button. Any MBKS set with the call appearance for call on hold can pick up the call by pressing the call appearance button.

Intercom Function allows the station set to emulate a dedicated wire to another station for priority conversations without tying up the station set from active or incoming calls.

Key System Coverage for Analog Lines allows an analog station set to share calls with the ISDN station set.

Manual Exclusion allow an MBKS set user to inhibit other stations from picking up a call on hold or bridging onto a call that is active at that station.

Multiple Directory Number Buttons provides access to more than one Directory Number (DN) on the MBKS set. Indicator lights show the status of the DN (idle, call on hold, call in progress, etc.).

Privacy Release allows a user to inhibit other stations from answering a call on hold or from bridging onto calls. (See Manual Exclusion.)

Ring Again allows a user to arrange for Automatic Callback on Busy when a busy number is encountered. When the busy station becomes idle, a distinctive ring alerts the caller. When the station set is taken off-hook, the call is placed.

Shared Call Appearances of a Directory Number allows several MBKS station sets to share one or more Directory Numbers. Originating and terminating events on one station set affect all stations sharing that Directory Number. The shared Directory Numbers can have multiple call appearances, multiple calls can exist on one Directory Number, and more than one station sharing the Directory Number can have a call active on that shared Directory Number.

Speed Calling (Also known as Abbreviated Dialing) permits the customer to dial selected numbers using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. One and two-digit speed calling lists are available. The Speed Calling Feature is available to individual lines, two-party lines, and members (some or all) of a multiline hunt group. Speed Calling lists assigned to individual lines can be shared by other lines at the customer's request. For the BRCS feature, the service providers can define list sizes and up to three digit access codes.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

i. Digital (ISDN) Internal Communictions, System and Call Management Features: Multi-Button Key Set (MBKS) Basic Package
(Continued)

Station Restriction See Internal Communictions, System and Call Management Features Feature Package 1000.

Transfer allows the MBKS set user to transfer a call to another Directory Number in the customer group by pressing the transfer button, dialing the Directory Number, and pressing the button again.

j. Digital ISDN Internal Communictions, System and Call Management Features: Multi-Button Key Set (MBKS) Deluxe Package

Multi-Button Key Set (MBKS) Basic Package, plus

Called Line Identification (CLID) provides a user originating a call with information about the called party and the facility or destination. Facility and call destination information are provided via the ISDN Call Identification (ICI) call types. The CLID information provided is:

o Call Appearance Identification
o Called Directory Number (DN)
o ISDN Call Identification (ICI)

If an attendant is originating the call, the switch also provides the originating permissions of the called party. This feature is billed only on a flat-rate basis.

Delayed and Abbreviated Ringing alerts MBKS set for a predetermined interval before ringing another designated MBKS set.

Display for Ringing Call Appearances Only will activate displays on a multibutton keyset only for ringing call appearances. This eliminates displays that a call coverage person (usually a secretary) has no need and no desire to see. The feature is intended for applications where keysets have large numbers of secondary call appearances to provide shared back up coverage among a group of secretaries, and where abbreviated and delayed ringing is used.

Incoming Priority Calling permits calls outside the business group to be terminated to a priority call appearance. Terminations to priority appearances use normal intergroup alerting as opposed to priority alerting.

Intercom Alerting provides a distinctive ring and/or visual indicator to alert the MBKS set user of an intercom call.

Outgoing Called Line Identification for ISDN Terminals provides a user originating a call with information about the called party and the facility or destination. Facility and call destination information are provided via the ISDN Call Identification (ICI) call types. The OCLID information provided is:

- Call Appearance Identification
- Called DN
- ICI

If an attendant is originating the call, the switch also provides the originating permissions of the called party. This feature is billed only on a flat-rate basis.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

j. Digital ISDN Internal Communictions, System and Call Management Features: Multi-Button Key Set (MBKS) Deluxe Package (Continued)

Priority Calling Incoming Only provides an ISDN equivalent of Call Waiting-Incoming Only. With this feature, calls outside the business group can terminate to a priority call appearance. Terminations to priority appearances use normal intergroup alerting as opposed to priority alerting.

k. Digital (ISDN) Internal Communictions, System and Call Management Features Multi-Button Key Set (MBKS) 3000-Deluxe Package

Multi-Button Key Set (MBKS) Deluxe Package plus:

Call Forwarding/Incoming - See Internal Communictions, System and Call Management Features Feature Package 3000

Call Forwarding/Within Group - See Internal Communictions, System and Call Management Features Feature Package 3000

Executive Busy Override - See Internal Communictions, System and Call Management Features Feature Package 3000

l. Digital (ISDN) Internal Communictions, System and Call Management Features: Circuit Switched Data 1000 Package

Data Call Forward allows a customer to forward incoming calls to another telephone number.

Data Multi-Line Hunt Group provides sequential hunting among lines in a hunt group for calls to a pilot number.

Data Speed Call-Short List allows speed calling over a Circuit Switched Data Channel. A short list allows storing up to eight numbers.

Data Toll Restriction denies toll calls attempted from Circuit Switched Data Channels.

m. Digital (ISDN) Internal Communictions, System and Call Management Features: Circuit Switched Data 2000 Package

Data Call Back notifies a calling party after a busy line becomes idle and then automatically establishes the call.

Data Circular Hunting searches for a vacant line in a hunt group for calls to a pilot number. The hunting starts from the idle line found by the previous hunt.

Data Group Speed Calling 30 permits sharing a list of speed call numbers among a group of lines. The list may be updated by a service order. The function permits up to thirty stored numbers.

Data Speed Call-Long List allows speed calling over a Circuit Switched Data Channel. A long list allows storing up to thirty numbers.

n. Digital (ISDN) Internal Communictions, System and Call Management Features: X.25 Basic Package

X.25 Flow Control Parameter Negotiation permits negotiation on a per call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.4 Definition of Features (Continued)

n. Digital (ISDN) Internal Communictions, System and Call Management Features: X.25 Basic Package (cont'd)

X.25 Incoming Calls Barred prohibits a data terminal from terminating an incoming call.

X.25 Outgoing Calls Barred prohibits a data terminal from originating outgoing virtual calls.

X.25 Reverse Charge permits a called party to be billed for a call.

X.25 Reverse Charge Acceptance allows a called party to accept charges for incoming calls.

X.25 Throughput Class Negotiation allows the calling data terminal to request specific throughput classes in a call request package for both directions of data transmission.

X.25 Transmit Delay Selection and Indication allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual call.

o. Digital (ISDN) Internal Communictions, System and Call Management Features: X.25 Enhancement Package: Includes X.25 Basic Package Plus

X.25 Closed User Groups allows ISDN subscribers to establish subnetworks within which the members of a closed user group can communicate. A member cannot communicate with parties outside of the closed user group. Closed user groups are established by a service order. A user can belong to more than one closed user group.

X.25 Fast Select allows a data terminal to send as many as 128 bytes of data in addition to call setup and clearing packets.

X.25 Fast Select Acceptance allows transmitting incoming call packets with the fast select facility to a compatible destination terminal.

X.25 Hunt Groups allows grouping access lines so that a packet switched data call incoming to a hunt group is completed if there is an open channel on an access line within the hunt group. A Hunt Group is established by service order. Members of a Hunt Group can be distributed among the ISDN switching modules within the central office switch, but the Hunt Group cannot span switches. A Basic Rate Interface line within a Hunt Group can have its own address (individual line addressing) and can accept calls independent of the Hunt Group. A Hunt Group can have multiple group addresses.

X.25 One-Way Outgoing Logical Channel allows an ISDN subscriber to specify the number of channels to be used for originating calls.

X.25 Permanent Virtual Circuit allows packet switching to be implemented over a dedicated channel without needing call setup or clearing.

p. Digital (ISDN) Internal Communictions, System and Call Management Features: Individual Services:

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number using a Circuit Switched Data Channel.

Data Closed User Group permits grouping Circuit Switched Data Channels into groups. Calls within a group are allowed, but calls between groups are denied.

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Rochester, New York

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.5 Regulations

a. Service Line

(1) Rates are determined by the total system size. Total system size will be a combination of Analog and Digital (ISDN-BRI) [1] Service lines. For example, if a customer requests 28 Analog/Digital lines, all 28 lines will be billed at the 26-50 lines group, per Analog/Digital line rate. Arrangements exceeding 200 lines will be offered on an individual case basis. The following rates apply during the contract period and until the service is discontinued: (C)

Pricing Example:

Customer requests 50 stations split evenly between Analog Internal Communictions, System and Call Management Features and Digital (ISDN) Internal Communictions, System and Call Management Features, 12-month contract.

25 Analog stations = 25 Analog lines
25 Digital (ISDN) stations = 25/2 = 12.5 = 13 Digital (ISDN) lines [Each Digital (ISDN) Internal Communictions, System and Call Management Features supports 2 stations]

Total system (Analog+Digital) = 38 lines (50 stations)

Price using "26-50 lines" line range since total system is 38 lines.

12-Month Contract, 26-50 lines, Analog = ($17.15/line) (25 lines) = $428.75
12-Month Contract, 26-50 lines, Digital = ($29.30/line) (13 lines) = $380.90

Other rate elements will apply as required.

b. Digital (ISDN) Internal Communictions, System and Call Management Features Service Channel Capability

(1) With each Digital (ISDN) Internal Communictions, System and Call Management Features Service Line, the customer has two B-channels and one D-channel. The following options apply:

(a) B-Voice
(b) B-Voice/CSD
(c) D-Packet

c. Feature Packages

(1) Analog Internal Communictions, System and Call Management Features Service Feature Packages per analog service line or per digital service voice channel, when MBKS does not apply:

(a) 1000 Package
(b) 2000 Package
(c) 3000 Package
(d) Internal Communictions, System and Call Management Features Analog/Digital CCLASS
(e) Attendant Feature Package

[1] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

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ISSUED: March 25, 2022 **First Revised Sheet 36**
Cancels Original Sheet 36
By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: March 28, 2022**

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.5 Regulations (Continued)

c. Feature Packages (Continued)

(2) Digital Internal Communictions, System and Call Management Features (ISDN-BRI) [2] Service Feature Packages: (C)

(a) MBKS - Basic Package
(b) MBKS - Deluxe Package
(c) MBKS 3000 - Deluxe Package [1]
(d) Circuit Switched Data 1000 Package
(e) Circuit Switched Data 2000 Package
(f) X.25 Deluxe Package
(g) X.25 Basic Package

d. Optional Features

(1) Internal Communictions, System and Call Management Features

(a) Additional Numbers
(b) Attendant Data Link Console Interface
(c) Attendant Flexible Night Answer
(d) Attendant Identification - Multiple Directory Numbers
(e) Attendant Pre-Determined Night Answer
(f) Attendant Universal Night Answer (UNA)
(g) Authorization Codes
(h) Automatic Route Selection
(i) Call Tracing Service
(j) Caller ID-Name and Number
(k) Caller ID-Number
(l) Complete Blocking (Per line)
(m) Code Calling Access
(n) Conference Calling
(o) Dictation Access
(p) FX/FCO Access
(q) Music On Hold
(r) Paging/Public Address Access
(s) Pilot Number of Hunting Groups
(t) Preferential Hunting
(u) Priority Queuing
(v) Proprietary Set Interface
(w) Recorded Announcement-Custom
(x) Stop Hunt
(y) Terminal Make Busy
(z) Tie Facility Access
(aa) T1 Access
(bb) VIP Alert
(cc) WATS Access
(dd) 800 Service Access

[1] If a customer orders Digital Internal Communictions, System and Call Management Features (ISDN-BRI) and chooses to use an analog phone option, one voice feature package will apply per channel.

[2] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC **Section 10**
ISSUED: March 25, 2022 **First Revised Sheet 37**
Cancels Original Sheet 37
By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: March 28, 2022**

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 Digital Internal Communictions, System and Call Management Features Service (Continued)

10.1.5 Regulations (Continued)

d. Optional Features (Continued)

(2) Digital Internal Communictions, System and Call Management Features (ISDN-BRI) – Grandfathered [1] (C)
- (a) Additional Numbers
- (b) Circuit Switched Data Direct Connect
- (c) Circuit Switched Data Closed User Group

e. Data Base Changes

(1) Major Software Additions
- Add Customized Dialing Plan
- Add Customer Requested Data Base Profile

(2) Routine Software Change
- Change Trunk Group
- Change Customer Recording
- Change ARS Translations
- Change Translations Tables
- Change Digital System Configuration

(3) Minor Software Change
- Change Subgroup
- Hunt Groups
- ACD Hunt Group
- Simulated Facility Group (NAR)
- Queuing Groups
- Night Answer (UNA/PNA)
- Paging/Public Address/Code Calling
- Conference Calling - 6, 8, 12, 16, 18, 24 Ports
- Remote Access Directory Number
- Authorization Code Validation
- Music on Hold Access
- Dictation Link Access
- Standard Recording
- Extended Pick Up Code
- Executive Busy Override
- Add Line Features

10.1.6 Assigned Internal Communictions, System and Call Management FeaturesTelephone Numbers Not in Use.

Customers are required to keep 50% or more of their assigned telephone numbers working, in order to retain them. The Company will notify customers annually if the quantity of working numbers drops below 50% of their assigned numbers, so that action can be initiated by the customer to increase their number of assigned numbers working, or by The Company to reclaim numbers. Telephone numbers working periodically for regular intervals of time, such as those assigned to student residences, are “working at all times” to the extent that they work for a minimum of 90 non-consecutive days during each calendar year in which they are assigned to the customer.

[1] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.2 Multi-Account Service

10.2.1 General

a. Multi-Account Service is a fully partitioned Digital Internal Communictions, System and Call Management Features service for use in an environment serving multiple tenants located in the building or buildings on the same continuous or contiguous properties. The property area for each Multi-Account Service must be specifically identified and under the control of a single owner or management unit. Areas so designated may be intersected or transversed by public and semi-public thoroughfares, provided that the adjacent property segments created by such intersecting or transversing thoroughfares would be continuous or contiguous in the absence of the thoroughfare. The designated service area must be wholly within the confines of the serving wire center boundary. In any instance, Multi-Account service shall be offered at the sole discretion of the Company.

b. Rates and conditions for Multi-Account Service as specified following and where applicable are in addition to the rates and conditions specified for Digital Internal Communictions, System and Call Management Features Service in other sections of this Tariff.

10.2.2 Regulations

a. The provision of Multi-Account Service is dependent upon the establishment of a Primary Account. All other customers to Multi-Account Service are considered Secondary Accounts. All Secondary Account agreements for Multi-Account Service must terminate on the expiration date of the Primary Account's subscription agreement for Multi-Account Service. New Secondary Account agreements will be coterminous with the Primary Account's existing contract agreement.

b. The Primary Account accepts responsibility for assisting in the training of Secondary Accounts and will provide assistance in the coordination of service for Secondary Accounts. The Primary Account is also responsible for insuring that the minimum system size established for Multi-Account Service is maintained throughout the life of the agreement.

c. Multi-Account Service will provide partitioned Digital Internal Communictions, System and Call Management Features Service for each account subscribing to Multi-Account Service. Each Multi-Account Service subscriber is required to have separate Network Access Registers (NARs) to provide network access.

d. Station-to-Station calling is limited to Internal Communictions, System and Call Management Features/ Digital (ISDN) Internal Communictions, System and Call Management Features Service main station lines within each Multi-Account Service. Intercom calling between unaffiliated accounts is not permitted under Multi-Account Service.

e. Each subscriber to Multi-Account Service is subject to all rates, rules and regulations of Digital Internal Communictions, System and Call Management Features Service as specified and where applicable in Section 10.1 of this Tariff.

f. Each account will be directly responsible to the Company for all charges associated with its service. The Company will bill each account directly for its service.

g. System size will be determined by the total number of main station lines in a Multi-Account System. The minimum number of main station lines per Multi-Account System will be six (6).

Digital Internal Communictions, System and Call Management Features Service's Service Type (lines) will be rated per account based on the cumulative line count of the Primary and Secondary Accounts.

h. Each account must designate its preferred carrier for long distance service.

i. Internal Communictions, System and Call Management Features Service features are provided individually to each account.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.2 Multi-Account Service (Continued)

10.2.3 Definitions

Account: A customer of Multi-Account Internal Communictions, System and Call Management Features Service may be either a Primary Account or a Secondary Account.

Multi-Account System: Consists of a Primary Account with Secondary Account(s).

Primary Account: The customer who accepts responsibility for the coordinating role of the Multi-Account system as specified in this Section.

Secondary Account: Any Multi-Account Internal Communictions, System and Call Management Features service customer of a system other than the Primary Account.

10.2.4 Conversion

a. Conversion from Digital Internal Communictions, System and Call Management Features Service to Multi-Account Service.

(1) When a customer with Digital Internal Communictions, System and Call Management Features service elects to convert to a Multi-Account Service, the following conditions apply:

(a) When a Digital Internal Communictions, System and Call Management Features account with a minimum of 6 station lines wants to become the Primary Account, conversion must be for at least the remaining term commitment if any.
(b) When a Digital Internal Communictions, System and Call Management Features account wants to become a Secondary Account, conversion to the new rates must be for at least the remaining term commitment , if any.

b. Conversion from Multi-Account Service to Internal Communictions, System and Call Management Features/ Digital (ISDN) Internal Communictions, System and Call Management Features Service.

(1) When a customer with Multi-Account Service elects to convert to Digital Internal Communictions, System and Call Management Features Service, the following conditions apply:

(a) The Primary Account will not be allowed to convert unless there are no remaining Secondary Accounts. Each conversion will be for at least the remaining term commitment, if any.
(b) When a Secondary Account wants to become a Internal Communictions, System and Call Management Features/ Digital (ISDN) Internal Communictions, System and Call Management Features Account, conversion to the new rates must be for at least the remaining contract terms, if any.

c. Rates and Charges

(1) Common Equipment - The following rates and charges are for the Multi-Account Internal Communictions, System and Call Management Features Service feature only and are in addition to the appropriate and applicable service charges, monthly rates and nonrecurring charges for Internal Communictions, System and Call Management Features Service, Network Access Registers, and other services to which Multi-Account Internal Communictions, System and Call Management Features Service customers may subscribe. Rates and charges for Multi-Account Internal Communictions, System and Call Management Features Service apply only to each Secondary Account.

(2)

	Term Payment Plan Monthly Rate				
	1 Mo.	12 Mos.	36 Mos.	60 Mos.	84 Mos.
Per Secondary Account	Apply appropriate rates and charges.				

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 Internal Communictions, System and Call Management Features Service

10.3.1 General

Internal Communictions, System and Call Management Features is a non-engineered Internal Communictions, System and Call Management Features-based service, with a pre-positioned switch which does not require operations provisioning at the time of the customer order and does not require the customer to use the "dial 9" access code to place calls.

Internal Communictions, System and Call Management Features is classified as a business service, and is offered as a complete service package only. The exchange access, intercommunication and features are not offered separately.

Internal Communictions, System and Call Management Features is customized for businesses with a minimum of 2 lines, not to exceed a maximum of 30 lines. (Exception: There is a six-line limit in the DMS 10 Central Office). Internal Communictions, System and Call Management Features provides an enhanced dial tone from the Central office to the customer's premises along with an attractive menu of basic services.

Internal Communictions, System and Call Management Features is furnished from compatible digital-type switching equipment located on the Company premises and includes the facilities necessary for intercommunication between Internal Communictions, System and Call Management Features lines within the customer's system. Internal Communictions, System and Call Management Features includes local Exchange Service (no dial "9" required), direct inward-dialing to Internal Communictions, System and Call Management Features lines, identification and billing of outgoing long distance messages by line number where such billing is done by the Company, touch-tone Calling Service and intercept to the main listed number. Network Access Register (NARs) is not required for local access.

No other Internal Communictions, System and Call Management Features Classes of Service can be mixed with Internal Communictions, System and Call Management Features Service. The customer has the flexibility of adding any combination of standard individual lines and hunt groups that meets the communications needs of the business as well as choosing features from within the offered Internal Communictions, System and Call Management Features package for each line or hunt group.

If the Internal Communictions, System and Call Management FeaturesCommunication System system falls below two lines, it will no longer be considered a Internal Communictions, System and Call Management FeaturesCommunication System system. The remaining line will be converted to an individual business line with no features. All existing tariff rules, regulations, rates and charges associated with the conversion will apply.

10.3.2 Service Options

A. Basic Standard Services – Services included with a Internal Communictions, System and Call Management Features service line: [1]

Assume Dial "9"
Call Transfer – (All Calls)
Call Hold
Consultation Hold
Distinctive Ringing (Inside/Outside) [2]
Intercom Dialing
Three-Way Calling

[1] The Internal Communictions, System and Call Management Features service line includes a Central Office Located Trunk with Touch-Tone and Direct Inward/Outward Dialing capability. An additional Central Office Located Trunk is not required.

[2] This feature is specific to Internal Communictions, System and Call Management Features Service.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 Internal Communictions, System and Call Management Features Service

10.3.2 Service Options (Continued)

B. Selectable Standard Services [1] – Services listed in this section are available for each Internal Communictions, System and Call Management Features line at no additional charge. A customer may customize his service by selecting as many of the following services as desired for each individual Internal Communictions, System and Call Management Features line:

Automatic Callback (within system only)
Call Forwarding - Busy
Call Forwarding - No Answer
Call Forwarding
  Call Restrictions: [2]
  Call Restriction One
  Call Restriction Two
  Call Restriction Three
  Call Restriction Four
  Call Restriction Five
  Call Restriction Six
  Call Restriction Seven
Call Waiting/Cancel Call Waiting
Call Pick-up Group
Dial Call Waiting-Originating
Hunting-Series
Hunting-Multi-line
Speed Dialing 6
Speed Dialing 8

Options not available in all areas.

[1] Offered where facilities are available.

[2] No call restrictions are required with Internal Communictions, System and Call Management Features Service. Call Restrictions One through Seven are specific to Internal Communictions, System and Call Management Features.

C. Optional Services [1] are also available for each Internal Communictions, System and Call Management Features line at an additional monthly recurring charge per feature:

Automatic Busy Redial
Automatic Call Return (*69)
Call Block (*60)
Call Park
Call Park Directed
Caller ID-Number Only
Caller ID-Name & Number
Call Trace [2]
Executive Busy Override
Last Number Redial [3]
Select Call Forwarding
Priority Call

[1] Offered where facilities are available.
[2] See Basic Local Exchange Service, Section 3 in this tariff for description and rate.
[3] This feature is specific to Internal Communictions, System and Call Management Features Service.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 Internal Communictions, System and Call Management Features Service

10.3.3 Conditions

A. Term Options

Internal Communictions, System and Call Management Features customers may select either a month–to-month or a two-year term. The term agreement becomes effective upon the installation date of the service.

Internal Communictions, System and Call Management Features payment options may be selected by billing account number within a customer's system.

B. Adding Lines Under Term Option

Additional Internal Communictions, System and Call Management Features lines may be added to an existing system, up to a maximum of 30, during the term period. For customers subscribing to the two-year term plan, the term obligation with respect to any additional lines will be coterminous with such two-year term.

C. Term Option Nonrecurring Charge Waiver

The Initial Connection Charge, the Secondary Service Order Charge, and the Central Office Work Charge, per line, will not apply to the initial installation of Internal Communictions, System and Call Management Features Service when installed under a term commitment. Additional Service Order Charges (Section 4 of this tariff) and the Minor Software Change charge (Section 10 of this tariff) are applicable.

D. Termination Liability

1. In the event the service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for an early termination charge, except as noted below. The amount of the early termination charge will be 25% of the Monthly Recurring Charge(s) (MRCs) for the remainder of the term. For example:

   25% X MRC X # of Lines/Channels/Paths X # of Months Remaining = Termination Charge

2. Early termination charges will apply only to those rate elements under a term commitment period. If any rates for the service are increased during the term period, the customer may terminate the service without incurring an early termination charge.

3. Renewal Options

   Prior to the end of the term commitment period, the customer may:

   a) Renew their term commitment,
   b) Commit to a new term period,
   c) Change service, or
   d) May arrange for termination of the service at the end of term.

   In the event the customer does not select one of the above renewal options, the customer will be converted to the shortest-term period available under tariff (i.e., month-to-month, one year, etc.) for the same service. If the customer is converted in this way, an early termination charge will not apply should the customer subsequently discontinue service.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 Internal Communictions, System and Call Management Features Service (Continued)

10.3.3 Conditions (Continued)

D. Termination Liability (Continued)

4. Early termination charges will not be assessed under the following circumstances:

Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term.

Customer moves existing service to a new location where the service is unavailable.

Customer renegotiates a new term commitment plan for the same service before the initial term commitment expires and the value of the new term commitment is equal to or greater than the value of the initial term commitment.

Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:

a. The value of the new term commitment is of equal or greater monetary value than the initial term commitment.

b. The Company provides the new service via tariff or on an individual case basis (ICB).

c. The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.

E. Transfer of Term Options

With the written permission of the Company, the obligation to pay the Internal Communictions, System and Call Management Features charges for the remainder of the term period may be assigned to another customer, provided there is no change of location, and the new customer assumes all outstanding charges. Refer to Termination Liability exceptions in Rules and Regulations, above.

F. Internal Communictions, System and Call Management FeaturesCommunication System Service System

Internal Communictions, System and Call Management Features service lines sharing a common intercom arrangement and a primary Directory listing will be considered a Internal Communictions, System and Call Management Features Service System. A system must have a minimum of two lines and may not exceed a maximum of thirty Internal Communictions, System and Call Management Features Service lines. Internal Communictions, System and Call Management Features Service is classified as a business service and is offered only as a complete service. The exchange access, intercommunication and services are not offered separately.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 Internal Communictions, System and Call Management Features Service (Continued)

10.3.3 Conditions (Continued)

G. Subscriber Line Charge

An applicable interstate Subscriber Line Charge will be applied to all Internal Communictions, System and Call Management Features lines.

H. Incoming Toll Free Service Access Arrangement

Incoming calls on Toll Free Service access lines can be terminated on a Internal Communictions, System and Call Management Features Service System. Incoming calls terminated in this manner may be transferred to other lines of the same Internal Communictions, System and Call Management Features Service System.

I. Off-Premises Lines

Internal Communictions, System and Call Management Features Service lines can be provided at a separate customer premise. No mileage charges apply to lines of the same Internal Communictions, System and Call Management Features Service system that are located at different premises but situated within the same wire center serving area.

J. Optional Internal Communictions, System and Call Management Features Services

Optional services may be available where Company facilities permit at the rates specified in Section C. following. These services descriptions and regulations are specified in Section C of this tariff. Only the Internal Communictions, System and Call Management Features services specified in this section will be available under Internal Communictions, System and Call Management Features Service. Other Internal Communictions, System and Call Management Features Services are not available under the Internal Communictions, System and Call Management Features Service. The Custom Calling and CLASS services that are not identified in this tariff are not offered.

K. Feature Restriction

Call Transfer, Three-Way Calling, Call Forwarding-Busy, Call Forwarding-No Answer and Call Forwarding-Variable may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Internal Communictions, System and Call Management Features Communication System customer.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 Internal Communictions, System and Call Management Features Service (Continued)

10.3.3 Conditions (Continued)

L. Customer Satisfaction Guarantee

When a customer subscribes to the month-to-month option or the 24-month option of Internal Communictions, System and Call Management Features Service, he must request that the Company disconnect the service within 30 calendar days of installation to be entitled to a full credit of any charges directly associated with the establishment of the service as well as the monthly charges billed for the service. In addition, customers who are not satisfied with their Internal Communictions, System and Call Management Features Communication System Service may have their previous Company service reinstalled, at no cost, in accordance with the following terms and conditions:

Customers who had no previous service and subsequently elect to have their Internal Communictions, System and Call Management Features Communication System Service disconnected will be converted by the Company to Business Lines or Trunks at no additional non-recurring charge to them. However, the lines cannot exceed the total number of lines in the Internal Communictions, System and Call Management Features system that the customer is disconnecting, without incurring non-recurring charges. Customers will not be permitted to convert back to a service which has been grandfathered.

The refund of any charges directly associated with the establishment of the service or monthly charges will be applied as a credit to the customer's bill.

Credit refunds will not be available for toll charges incurred, or on E911 and other like surcharges.

Each customer will be entitled to a credit refund, one time per service.

The Customer Satisfaction Guarantee applies to the service as a whole and not the individual Services offered with this service.

The Customer Satisfaction Guarantee does not extend to any Customer Provided Equipment (CPE) used in conjunction with this service, nor does it apply to Time and Material charges incurred.

The Customer Satisfaction Guarantee does not apply to the installation of temporary service.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 Internal Communictions, System and Call Management Features Service (Continued)

10.3.4 Feature Descriptions

A. INTERNAL COMMUNICTIONS, SYSTEM AND CALL MANAGEMENT FEATURES BASIC STANDARD SERVICES

The services listed here are automatically included on every Internal Communictions, System and Call Management Features line, and are the backbone of the Internal Communictions, System and Call Management Features offering:

Assume Dial "9" **-** Allows the customer to place calls outside the group without having to dial the access code "9".

Touch Tone **-** Provides push button tone signaling for dialing calls, and accessing services. Rotary dial telephones are not compatible with Internal Communictions, System and Call Management Features.

Direct Inward Dial (DID) - The ability of each member of the Internal Communictions, System and Call Management Features group to receive calls from outside the group directly to their station.

Direct Outward Dial (DOD) **-** The ability of each member of the Internal Communictions, System and Call Management Features group to place calls to locations outside the group without first having to dial a "9" access code or use an attendant.

Distinctive Ringing (Inside/Outside Ringing) - This feature allows the user to distinguish between calls originating from within the Internal Communictions, System and Call Management Features group and Calls originated from outside the Internal Communictions, System and Call Management Features group. Calls originating from inside the group will receive one ring, and calls originated from outside the group will receive a double ring.

Call Transfer – (All Calls) **-** The ability for a Internal Communictions, System and Call Management Features line to transfer an established incoming call to another line. The "transfer to line" location may be inside the group or outside the group. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Internal Communictions, System and Call Management FeaturesCommunication System customer.

Call Hold - The ability to place an established call on hold for an extended period of time by dialing the feature code *01. This frees the line to place or receive another call. Only one call can be put on hold at a time per line.

Consultation Hold **-** A temporary or soft hold activated by a hook-switch flash or link button that will place a call in progress on hold and activate dial tone. The dial tone enables the user to make another call for private consultation or to activate a three-way call.

Three Way Calling **-** Provides the user with the ability to add a third party, from within the group or outside the group, to any established call for a three-way conference arrangement. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Internal Communictions, System and Call Management Features customer.

Intercom Dialing **-** Provides the customer with the ability to communicate between lines within your own Internal Communictions, System and Call Management Features group by dialing a two digit code instead of having to dial the full 7 or 10 digit telephone number.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 Internal Communictions, System and Call Management Features Service (Continued)

10.3.4 Feature Descriptions (Continued)

B. INTERNAL COMMUNICTIONS, SYSTEM AND CALL MANAGEMENT FEATURES SELECTABLE SERVICES

The following services may be selected at no charge by the customer, and may be placed on any Line or Hunt Group of the customers choosing.

Automatic Call Back (within system only) **-** When a Internal Communictions, System and Call Management Features user reaches a busy line within the Internal Communictions, System and Call Management Features group, a code (*52) may be dialed which allows the call to be connected when both lines are idle. This feature is for use inside the Internal Communictions, System and Call Management Features group only, and only one request at a time from a line is permitted. The request will remain active for a period of time not to exceed 30 minutes unless it is deactivated, by dialing a code (#52), earlier by the originator.

Call Forwarding – Busy **-** A fixed feature, provisioned by the telephone company using data provided by the customer, to automatically route all incoming calls to another number (either inside or outside the group) when the called line is busy. Calls forwarded outside the Internal Communictions, System and Call Management Features group are subject to local and/or long distance charges billed to the Internal Communictions, System and Call Management Features customer.

Call Forwarding - No Answer **-** A fixed feature, provisioned by the telephone company using data provided by the customer. To automatically route all incoming calls to another number (either inside or outside the group) when the called line is not answered in a predetermined number of rings/seconds. Calls forwarded outside the Internal Communictions, System and Call Management Features group are subject to local and/or long distance charges billed to the Internal Communictions, System and Call Management Features customer.

Call Forwarding - Allows the customer to have all incoming calls routed to another number (either inside or outside the group). The user chooses and provisions the forwarded to number, and may change the forwarded to number as often as they wish. The user also has the ability to turn the feature off and on as needed to better serve the users needs. Calls forwarded outside the Internal Communictions, System and Call Management Features group are subject to local and/or long distance charges billed to the Internal Communictions, System and Call Management Features customer.

Call Waiting/ Cancel Call Waiting **-** When a busy Internal Communictions, System and Call Management Features line receives an incoming call, a tone is heard announcing that an incoming call is being received. The user then has the option of either placing their present call on hold and answering the incoming call or to disregard the call. The calling party will receive ringing tone instead of a busy tone. The user may terminate the Call Waiting feature at any time by dialing the Cancel Call Waiting Code *70. Canceling the Call Waiting Feature is good for only one call, and must be repeated for each call the user does not wish to be interrupted by the call waiting tone.

Dial Call Waiting-Originating **-** When a user calls another member of the Internal Communictions, System and Call Management Features group, and reaches a busy signal, this feature will automatically send a call waiting tone to the line when the user dial the code *54. This feature can be activated or deactivated by the user. The called line, upon hearing the tones, can terminate the call in progress, place the call in progress on hold, or disregard the call waiting tone.

Call Pick-Up Group - This feature allows the user to answer (pick-up) any call directed to any other line within the users Pick-Up Group simply by dialing a Call Pick-Up Code (*17).

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 Internal Communictions, System and Call Management Features Service (Continued)

10.3.4 Feature Descriptions (Continued)

B. INTERNAL COMMUNICTIONS, SYSTEM AND CALL MANAGEMENT FEATURES SELECTABLE SERVICES (Continued)

Hunting (Series and/or Multi-line only) - Hunting allows the customer to eliminate busy signals and increase the Company's accessibility by expanding call coverage. Hunting begins with a call to a Lead number or Pilot number, and searches for an idle line beginning with the first number of a pre-assigned hunt group and ending with the last number in the group. Hunting for Internal Communictions, System and Call Management Features Customers will be provided in a Series or Multi-line arrangement only, and must be programmed by the Company from data provided by the customer.
Note: No other type hunting sequence (Rotary, Directory Number, Pilot Number or Secretarial) is available to Internal Communictions, System and Call Management Features customers.

Speed Dialing (6 or 8) - This feature allows the user to make calls to frequently dialed numbers by using an abbreviated code for each number. The short list consists of 8 numbers in all switch types except the 5ESS, which will only provide 6. This is a customer programmable feature.

Call Restriction Options (7 options) - The customer has the option of choosing the type call restriction desired for each individual line. The customer request for each line must be identified on the service order so the line can be provisioned with the proper line class code, and call blocking services.

Types of call restrictions are:

No Call Restriction - This option allows user to make and receive calls without any restrictions of any kind.

Call Restriction One - This option block all outgoing chargeable toll calls including all operator calls. It does allow outgoing local calls (outside the group), 8XX calls, local DA calls, repair calls, and 911 calls only. This option allows all incoming calls with no restrictions.

Call Restriction Two - This option block all outgoing direct dialed chargeable toll calls, but allows outgoing operator handled calls for class call screening (3rd number, collect, or credit card only), local calls (outside the group), 8XX calling, local DA calls, repair calls, and 911 calls. This option allows all incoming calls with no restrictions.

Call Restriction Three - The user is not permitted to make any outgoing calls to numbers outside the Internal Communictions, System and Call Management Features group (toll or local, Including 911). This option allows all incoming calls with no restrictions.

Call Restriction Four - The user cannot make or receive calls to or from outside the Internal Communictions, System and Call Management Features group (including 911). Only inside the group (intercom) calling is allowed.

Call Restriction Five – This option block all 900, 700 and 976 type calls. This type of call restriction may be added to the No Call Restriction class of service as required.

Call Restriction Six – This option block all casual dialing (101XXXX) type calls. This type of call restriction may be added to the No Call Restriction class of service as required.

Call Restriction Seven – This option block all international type calls. This type of call restriction may be added to the No Call Restriction class of service as required.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 Internal Communictions, System and Call Management Features Service (Continued)

10.3.4 Feature Descriptions (Continued)

C. INTERNAL COMMUNICTIONS, SYSTEM AND CALL MANAGEMENT FEATURES OPTIONAL SERVICES

These services may be selected by the customer and may be added to any line or hunt group of the customers choosing. There will be additional charges for these services.

Automatic Busy Redial - This feature allows the user that attempts a call to a busy line, within their defined calling area, to dial a code (*66) and be automatically connected to that line when both lines are idle. Once activated, a 30 minutes queuing process begins with a voice prompt advising the user that the network will attempt the call again. The user will be alerted with a special ring when the call is returned.

***69** - *69 allows a customer to obtain information about the last incoming call when the service is activated by dialing *69. Upon dialing *69, information associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. When a telephone number is announced, it may not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back.

If possible, the service may also allow a customer to return the call automatically by dialing “1”. *69 cannot automatically return all calls. When a telephone number is announced, the customer is instructed to dial “1” to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.

This feature is offered on a monthly subscription or per activation basis. Per activation customers are charged upon announcement of information associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing “1” and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. The customer is billed for any call placed by means of this service.

General Disclaimer/Conditions:
Custom Local Area Signaling Service are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.

Rates & Charges:
Per activation customers are charged upon announcement of information associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing “1” and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 Internal Communictions, System and Call Management Features Service (Continued)

10.3.4 Feature Descriptions (Continued)

C. INTERNAL COMMUNICTIONS, SYSTEM AND CALL MANAGEMENT FEATURES OPTIONAL SERVICES (Continued)

Call Block - This feature provides the user the ability to block up to twelve external telephone numbers, of their choosing, from terminating a call to the users line. The numbers the user chooses to block must be from the users defined calling area. Calls from outside the users defined calling area and operator calls cannot be blocked. Once activated any calls from these twelve numbers will be routed to an intercept message instead of completing.

Call Park - This feature allows the user to "park" a call against their own number, and then retrieve the call from any other station in the group. Only one call can be parked on any one number at a time.

Call Park Directed -This feature is an enhanced call park feature and enables the user to "park" a call on any number within the Internal Communictions, System and Call Management Features group, except their own number, and then retrieve the call from the number the call was parked on. Only one call can be parked on any one number at a time.

Caller ID-Number Only - This feature allows the user (with compatible CPE) to view the telephone Number, of the incoming call, before answering the call or choosing to ignore the call.

Caller ID - This feature allows the user (with compatible CPE) to view the telephone number and listed name (LN), of the incoming call before answering the call or choosing to ignore it.

Executive Busy Override - This feature allows the user, upon reaching a busy line inside the group, to dial a code (*40) to gain access to the busy line, thus establishing a Three way call. The called number must be in the Internal Communictions, System and Call Management Features®Communication System group, and will receive a warning tone prior to the establishment of the three-way conference call.

Last Number Redial - This feature enables the user to redial the last called number by dialing a code (#77) rather than having to dial the entire number. This feature is not available in the 5ESS.

Select Call Forwarding - This feature allows the user the ability to program up to twelve numbers of their choosing that they want call forwarded. When one of the numbers on the user list calls them, the call will be forwarded to the number the user has programmed to receive the call. Calls from all other numbers will be handled in the normal manner. If call forwarding all calls is activated, it will override this feature.

Priority Call - This feature provides the user the ability to identify up to twelve numbers they want to receive a special notification when a call comes is received from one of the numbers. A special ring (short-long-short) will be used to notify the user of a call from one of the numbers on their special list. This feature will not work on a hunt group Pilot number.

Call Trace - Allows the user to trace the number of the last calls received, and have the number automatically reported to the telephone company.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 Internal Communictions, System and Call Management Features Service (Continued)

10.3.5 Rates

A. INTERNAL COMMUNICTIONS, SYSTEM AND CALL MANAGEMENT FEATURES BASIC FEATURES

	Monthly Rate	24-Month Term Rate
Basic Service, each line	$48.00	$42.00

Includes the following Basic Standard Features [1]:

Assume Dial "9"
Call Transfer – (All Calls)
Call Hold
Consultation Hold
Distinctive Ringing (Inside/Outside) [2]
Intercom Dialing
Three-Way Calling

[1] The Internal Communictions, System and Call Management Features service line includes a Central Office Located Trunk with Touch Tone and Direct Inward/Outward Dialing capability. An additional Central Office Located Trunk is not required.
[2] This feature is specific to Internal Communictions, System and Call Management Features Service. See Feature Descriptions beginning on Page 73.

	Monthly Rate
Automatic Callback (within system only)	--
Call Forwarding - Busy	--
Call Forwarding - No Answer	--
Call Forwarding	--
Call Restrictions: [2]	--
Call Restriction One	--
Call Restriction Two	--
Call Restriction Three	--
Call Restriction Four	--
Call Restriction Five	--
Call Restriction Six	--
Call Restriction Seven	--
Call Waiting/Cancel Call Waiting	--
Call Pick-up Group	--
Dial Call Waiting-Originating	--
Hunting-Series	--
Hunting-Multi-line	--
Speed Dialing (6 or 8)	--

[1] Offered where facilities are available.
[2] No call restrictions are required with Internal Communictions, System and Call Management Features Service. Call Restrictions One through Seven are specific to Internal Communictions, System and Call Management Features.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 Internal Communictions, System and Call Management Features Service (Continued)

10.3.5 Rates (Continued)

C. INTERNAL COMMUNICTIONS, SYSTEM AND CALL MANAGEMENT FEATURES OPTIONAL SERVICES [1]

	Additional MRC Per Month
Automatic Busy Redial	$ 4.00
Automatic *69	4.00
Call Block (*60)	3.00
Call Park	3.00
Call Park Directed	4.00
Caller ID-Number Only	9.00
Caller ID	10.50
Call Trace, per line [2]	
Executive Busy Override	4.00
Last Number Redial [3]	4.00
Select Call Forwarding	4.00
Priority Call	3.00

1 Offered where facilities are available.
2 See Calling Services section in this tariff for description and rate.
3 This feature is specific to Internal Communictions, System and Call Management Features Service.

D. Foreign Exchange Telephone Service

When the Internal Communictions, System and Call Management Features station line is located in a different central office area of the serving exchange, the Foreign Exchange Telephone Service Charge apply as specified in Tariff No.1, Section 9, Foreign Exchange Service and Foreign Central Office Service.

E. Service Charges –

Some Service Order charges will apply for Internal Communictions, System and Call Management Features, Basic Local Exchange Service.

If a customer elects to change from a business line or another Internal Communictions, System and Call Management Features service to the Internal Communictions, System and Call Management Features Service or from the Internal Communictions, System and Call Management Features Service to another Internal Communictions, System and Call Management Features service, a Service Ordering Charge applies, rather than a Line Connection charge.

No service charges will apply for Internal Communictions, System and Call Management Features Custom Calling and CLASS Services, if installed initially with the Internal Communictions, System and Call Management Features system. When services are added or rearranged on an existing line subsequent to the installation of the Internal Communictions, System and Call Management Features System, the appropriate service charges, as specified in the General Exchange tariff will apply.

F. Calling Plans

For rates, see this tariff for the Local Calling Plan options for a Internal Communictions, System and Call Management Features customer. A Internal Communictions, System and Call Management Features customer is also eligible for a toll Discount Calling Plan. Refer to this tariff for the rates of the Discount Calling Plans.

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER **Section 11**
ISSUED: June 18, 2010 **Original Sheet 1**

By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: July 1, 2010**

PRIVATE BRANCH EXCHANGE SERVICE

11.1 General

Private Branch Exchange (PBX) service is the provision of exchange service to customers who access the telecommunications network by means of a system consisting of switchboards, stations, equipment and facilities enabling interconnections between the stations on the system and between stations on the system and other stations using the general exchange and toll networks for local and toll calls.

11.2 Rates

		Monthly Rate	Service Charge
11.2.1	Trunks	The appropriate PBX trunk rate	The appropriate service sharge

11.3 Direct Inward Dialing Service

11.3.1 General

a. Direct Inward Dialing Service (DID) is a central office based service that permits incoming calls to reach customer-provided equipment, without the assistance of an attendant. This service is provisioned with 4-wire or 2-wire connection at the customer's premises.

b. Terms and Conditions

(1) The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company.

(2) The customer must subscribe to a number of trunks sufficient to insure service standards as determined by the Company.

(3) Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed, by the customer, to a recorded announcement referring the caller to another number.

(4) Trunks arranged for DID service may not be combined with trunk groups arranged to provide Direct Inward/ Outward Dialing (DIOD) Service. Overflow of calls between the two arrangements is not permitted.

(5) DID service is provided from central offices equipped to provide this service and subject to the availability of facilities.

(6) One alpha and one classified directory listing are provided without additional charge for each PBX system customer or Telephone Answering Service customer. Customer requests for further directory listings of numbers provided by this service will be provided subject to rates and charges for additional listings as specified in Section 6 of this Tariff.

PRIVATE BRANCH EXCHANGE SERVICE

11.3 Direct Inward Dialing Service (Cont'd)

11.3.1 General (Cont'd)

b. Terms and Conditions (Continued)

(7) If a customer's normal serving central office is not equipped to provide DID service or the customer so requests, the service may be provided, where facilities permit, from a Company central office different than that which normally serves the customer, but still within the same Local Access and Transport Area (LATA), at the additional prices specified herein and under the regulations applicable for Foreign Exchange (FX), or Foreign Central Office (FCO) Service, as specified in this Tariff.

(8) When DID service becomes available or is subsequently requested from the central office that normally serves the customer, the service may be transferred to the normal serving central office. If the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur initial nonrecurring charges and service charges as appropriate.

(9) A change in central office equipment could require the customer to discontinue the service or obtain service from another central office. New Communications of the Carolinas Inc. d/b/a Frontier makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of central office equipment.

(10) When optional, usage sensitive service is prohibited for DID trunks.

(11) DID service works in conjunction with local PBX Trunk service and the charges specified in Section 11.3.3 following are in addition to applicable rates and charges for PBX Trunk service as specified in Section 3.

c. Termination Liability

In the event Direct Inward Dialing Service is terminated by the customer prior to completion of the initial contract period, the customer will be liable for early termination charges.

PRIVATE BRANCH EXCHANGE SERVICE

11.3 Direct Inward Dialing Service (Cont'd)

11.3.2 Direct Inward/Outward Dialing (DIOD) Service

a. General

(1) Direct Inward/Outward Dialing (DIOD) Service is a central office based service that permits incoming calls to reach customer-provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. Rotary hunt does not apply.

b. Conditions

(1) The assignment of telephone numbers and the sequence of numbers to a customer are made at the discretion of the Company. All terms and conditions pertaining to D.I.D. service are applicable to DIOD service.

(2) This service is subject to the availability of existing equipment and facilities.

(3) Internal Communictions, System and Call Management Features Services are exempt from this offering.

(4) Trunks arranged for DIOD service may not be combined with trunk groups arranged to provide D.I.D. service. Overflow of calls between the two arrangements is not permitted.

(5) Where the DIOD service is provided from a different central office area of the serving exchange, interoffice channel and terminal charges will apply.

(6) Where the DIOD service is provided from a different exchange area, the interoffice channel and terminal charges apply for each interexchange channel.

(7) Customers are required to subscribe/use current trunks as the basic access piece of DIOD trunks using the existing tariff rate. The DIOD functionality rate element is an adder to the existing trunk rate(s).

(8) Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed, by the customer, to a recorded announcement referring the caller to another number.

c. Termination Liability

In the event DIOD Service is terminated by the customer prior to completion of the initial contract period, the customer will be liable for early termination charges.

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PRIVATE BRANCH EXCHANGE SERVICE

11.3 Direct Inward Dialing Service (Cont'd)

11.3.3 Rates

a. Direct Inward Dialing Service-DID

	Installation Charge[1]	Monthly Rate[2]
Service arrangement in central office necessary to provide DID Service		
(1) Direct Inward Dialing Number		
(a) DID Number Blocks		
Each block of 20 numbers		
Month-to-month	$100.00	$10.00
One-year term	100.00	8.00
Three-year term	100.00	5.00
(b) Each block of 100 DID numbers		
Month-to-month	100.00	50.00
One-year term	100.00	25.00
Three-year term	100.00	15.00

b. DIOD Rates

	Monthly Rate	Nonrecurring Charge[3]
Per Trunk - Month-to-Month	$ 10.00	$ 100.00
Per Trunk - One-Year Term	8.00	100.00
Per Trunk - Three-Year Term	6.00	100.00

Note 1: NRC is applicable on a per service order basis only.

Note 2: The DID trunk rate is in addition to the monthly rate for PBX Trunks. Access lines furnished in connection with the provision of DID will be charged for at the PBX Trunk rate specified in Section 3 for the applicable exchange, together with the service charges in Section 4. Access lines associated with an existing PABX system will be converted for DID service at the service connection charge(s) rate.

Note 3: The nonrecurring charge is applicable on the initial service request. The DID Equipment Work Charges are not applicable in addition to this charge; however, the Service Charges are applicable. On subsequent service requests, applicable service charges shall apply.

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service

12.1.1 General

a. Digital Channel Service provides an intraexchange digital common line connection between the end user's premises and the local serving wire center. The digital transmission rate available is either DS1 (1.544 Mbps) or DS3 (44.736 Mbps). (Digital Channel Service connections may be made to another central office, owned by the Company, within the same exchange, subject to 12.1.4c. following.)

b. Digital Channel Service will be used by the customer to aggregate the customer's telecommunication services onto a digital local loop. The services which can be combined include private line and switched services, intraexchange, intraLATA and interLATA services. A representative list of services which can use Digital Channel Service facility includes:

(1) Exchange Dial Tone service, e.g., exchange lines/trunks.

(2) Analog Transmission Services, e.g., Foreign Exchange Service, Private Line, Off-premise Extensions, Tie Lines, Intrastate WATS.

(3) Digital Data Services (2.4, 4.8, 9.6, 56 or 64 Kbps)

(4) DS1 (1.544 Mbps) Services

(5) DS3 (44.736 Mbps) Services

c. Digital Channel Service is comprised of the following components:

Digital Cannel Capacity
Service Activation

(1) The Digital Channel Capacity and Service Activation will be at the rates and charges as specified in Section 12.1.6 of this Tariff.

(2) Digital Channel Service customers will order capacity in quantities of DS1 or DS3 facilities, (increments of 24 channels for a DS1 facility or increments of 28 channels for a DS3 facility). Customers will be offered a Term Payment Plan of 36, 60 or 84 months. After completion of the selected payment plan, the service will be provided on a month-to-month basis at the same rate schedule as the completed payment plan.

d. DS1. The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission bit rate and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment. The required format and interface specifications are stated in the Technical Interface Reference Manual. DS1 facilities are normally provided on copper transmission medium.

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Continued)

12.1.3 Definitions (Continued)

e. DS3. The term DS3 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 44.736 Mbps transmission bit rate and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. The required format and interface specifications are stated in the Technical Interface Reference Manual. DS3 facilities are provided on fiber optic transmission medium.

f. Service Activation. A Service Activation is the connection between Digital Channel facility and the network service accessed.

12.1.4 Regulations

a. Digital Channel Service is furnished subject to the availability and type of digital equipment located in a central office building owned or leased by the Company. Service inquiries will be necessary to determine availability.

b. Special Construction Charges as specified in Section 5 of this Tariff may be applicable.

c. The 1.544 Interoffice Channel mileage as specified in this Tariff will apply when a customer's request for Digital Channel Service is provisioned in a central office other than the customer's local serving wire center.

d. The customer may activate any number or combination of digital channels within the limitations as set forth herein. Digital channels may be activated coincident with or at any time subsequent to the initial installation of Digital Channel Service. Once activated, a digital channel is subject to a minimum service period.

e. All Digital Channel Service capacity/ facilities must be terminated at a single equipment location on a customer's premises. Digital Channel Service capacity cannot be split between premises, or multiple locations within a premises.

f. When individual digital channels are activated to provide the local loop link for services offered in other sections of this Tariff, the regulations, rates, and charges specified in this Tariff will apply.

g. The total number of digital channels activated by the customer may not, at any time, exceed the total Digital Channel Capacity. Additionally, there are some types of service which require two DS0 channels to be combined. This restructuring of the channels within the DS1 or DS3 signal will reduce the normal quantity of channels available. The Company will notify the customer when the Digital Channel Capacity is altered by the types of services activated.

h. Central Office Channelization (component of Digital Channel Capacity) generally provides analog to digital conversion to permit individual exchange services and multijurisdictional dedicated services to be combined and transported over digital high capacity facilities. This channelization is also intended for use at Company locations where different high capacity digital network links terminate in the same Central Office and must be converted to individual analog or digital channels before the service links can be cross-connected.

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Continued)

12.1.4 Regulations (Continued)

i. Channelization on a customer's premises will be provided by the customer.

j. Joint provisioning of channelized services introduces joint responsibilities between the customer and the Company as specified following:

(1) Responsibilities of the Company:

(a) The Company will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.

(b) The Company will provide the customer with information regarding the type and the manufacturer of Central Office (C.O.) channelization equipment to be used in each application.

(c) The Company will attempt to limit its selection of Central Office equipment to avoid operational and administrative difficulties associated with a multi-vendor central office environment.

(d) The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.

(e) The Company will notify the customer, generally a minimum of six months in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes, and schedule cooperative testing for cutover, if required.

(f) Digital synchronization timing for Digital Channel Service will be provided by the Company.

(2) Responsibilities of the Customer:

(a) The customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing testing equipment and personnel to support installation requirements, as may be necessary.

(b) The customer will be responsible for selecting his own equipment. Customer equipment must be compatible with the Company provided channelization at the Central Office.

(3) Trouble resolutions:

(a) The Company will assist the customer in resolving any installation or day-to-day channel service problems. However, the Company does not assure responsibility for the compatibility or suitability of the customer's equipment. Dispatches to customer premises caused by customer equipment troubles will result in a Premises Visit Charge as set forth in Section 4 to the customer.

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Continued)

12.1.4 Regulations (Continued)

k. The technical specifications and standard network interfaces for DS1, DS3, and associated channelized services are stated in the Technical Interface Reference Manual. Channelized DS1 service is available only with D4 channel bank equipment or compatible, equivalent equipment.

l. Emerging technology, such as low bit rate voice multiplexing techniques, may permit additional quantities of individual channels to be channelized on a single DS1 signal. Equipment providing this capability does not generally assure compatibility between different manufacturers. Some equipment may not be suitable for data transmission or tandem network line application. Rates, charges, and availability of this equipment will be negotiated with the customer under a Special Service Arrangement.

m. When a customer's Digital Channel Service is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro-rata adjustment of the monthly charges involved will be allowed automatically for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of 24 hours from the time it is reported to or detected by the Company except as otherwise specified in this Tariff. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the customer does not provide access to the Company for such restoration work.

12.1.5 Application of Rates

a. Three basic rate elements; Digital Channel Capacity, Digital Channel Activation, and Service Activation, are applicable to each Digital Channel Service.

b. The Digital Channel Capacity element provides for the transport between the end-user premises and the serving central office. Digital Channel Capacity is offered with 36, 60, or 84 month Term Payment Plan periods, after which service is provided on a month-to-month basis at the completed payment plan rates.

c. Service Activation charges are recurring charges and are applicable for each network service (switched or dedicated) required by the customer. Service Activation is offered on a month-to-month basis. For DS1 services, a DS1 Service Activation charge is applicable.

d. Monthly rates and charges as specified in Section 12.1.6 for Digital Channel Capacity apply according to the requested channel capacity. These rates apply regardless of the number of digital channels that are actually activated by the customer at a point in time.

e. Rates and charges specified in other Tariff sections for services such as Touch Calling, Custom Calling Services, etc., are in addition to the monthly rates for Digital Channel Service.

f. The rates and charges for other services connected or extended beyond Digital Channel Service (i.e., off-premises stations and private lines, etc.) are in addition to the rates specified in this Tariff for the Digital Channel Service portion necessary to provide customer end-to-end service. This will also apply to Nonrecurring Charges and Service Connection Charges as specified in other Tariffs for activities involving the non- Digital Channel Service portion of the customer end-to-end service.

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Continued)

12.1.5 Application of Rates (Continued)

g. Digital Channel Capacity is available under Term Payment Plans only for rate periods of 36 months, 60 months, or 84 months. All elements of a Term Payment Plan will expire at the same time (be coterminous).

(1) The customer may order additional Digital Channel Capacity(s) during a Term Payment Plan period. The expiration date of the additional capacity(s) will be the same expiration date as the original Term Payment Plan period.

(2) Service Activation charges are available on a month-to-month basis.

h. At the expiration date of the customer's selected Term Payment Plan period, the customer may continue service under a new Term Payment Plan or on a month-to-month basis at the expired payment plan rates. Rates for service under these options will be the current rates as specified in this Tariff.

i. A Termination Liability Charge will be applicable should the customer discontinue service prior to the end of the Term Payment Plan. This is subject to the following exemptions:

(1) No Termination Liability Charge will be applicable for the Digital Channel Capacity when the customer renegotiates a new Term Payment Plan for the same equipment or larger system at the same location for a period of time greater than the time remaining on the existing Term Payment Plan, subject to payment periods contained in 12.1.5g.

(2) All Digital Channel Service Components are coterminous with the Digital Channel Capacity with which they are associated. Any activations subscribed to on a month-to-month basis have a minimum service period of one month and no associated Termination Liability Charge.

j. A Termination Liability Charge will be calculated based on the sum of the monthly payments remaining under the customer's Term Payment Plan, adjusted to the net present value at the date of termination, based upon a 12% APR discount. The Termination Liability Charge is due in full at the date of termination.

k. Should customers request interconnection between different Digital Channel Services provisioned in two or more different local serving offices, 1.544 Interoffice Channel mileage as specified in Section 20 of this Tariff will apply. This charge will apply in addition to Digital Channel Service charges for each premises for which Digital Channel Service is provisioned.

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Continued)

12.1.6 Rates and Charges

a. Nonrecurring Charges

(1) Nonrecurring charges are one time charges that apply for specific work activity, (i.e., installation of service or change to an existing service). The types of nonrecurring charges that apply for Digital Channel Service are those listed below.

(a) Service Establishment Charge. This charge applies to the initial Digital Channel Capacity(s) ordered by a customer for receiving, recording and processing the request for service. This charge includes processing orders to establish initial Digital Channel and Service Activations. This charge includes common centralized testing, coordination and accounting activities.

(b) Service Change Charge. This charge is applied per Digital Channel service payment plan and is associated with a customer request for modifications to an existing Digital Channel Service. This would include activities such as but not limited to:

- Change of associated channel assignment.
- Additions of supplemental features.
- Activate/Deactivate Digital Channel Activations.
- Activate/Deactivate Service Activations.

(c) Installation of Digital Channel Service. These are nonrecurring charges associated with the work performed by the Company in connection with the physical installation activities involving central office and/or outside plant facilities. These charges apply at initial installation and for additions to existing service.

In addition to these charges, the appropriate Service Ordering Charge will apply.

(d) Service Ordering Charges:

		Nonrecurring Charge
1.	Service Establishment Charge, per Digital Channel Service	$300.00
2.	Service Change Charge, per Digital Channel Service, each (increment of 24 DS0 channels)	175.00
3.	Premises Visit Charge, per visit	Refer to Section 4.2

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Continued)

12.1.6 Rates and Charges (Continued)

b. Digital Channel Capacity

The monthly and nonrecurring rates for Digital Channel Capacity without Activated Services are as follows:

(1) Per System

36 Months

1st DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	$ 250.00
Monthly Rate	225.00
Each Additional DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	250.00
Monthly Rate	225.00
DS3 Facility (28 DS1 Channels)	
1-3 DS3 Facilities	
Nonrecurring Charge	7,000.00
Monthly Rate	3,000.00
4 or more DS3 Facilities	ICB

60 Months

1st DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	$ 250.00
Monthly Rate	165.00
Each Additional DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	250.00
Monthly Rate	165.00
DS3 Facility (28 DS1 Channels)	
1-3 DS3 Facilities	
Nonrecurring Charge	7,000.00
Monthly Rate	2,500.00
4 or more DS3 Facilities	ICB

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Continued)

12.1.6 Rates and Charges (Continued)

b. Digital Channel Capacity (Continued)

(1) Per System (Continued)

84 Months

1st DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	$ 250.00
Monthly Rate	140.00
Each Additional DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	250.00
Monthly Rate	140.00
DS3 Facility (28 DS1 Channels)	
1-3 DS3 Facilities	
Nonrecurring Charge	7,000.00
Monthly Rate	2,350.00
4 or more DS3 Facilities	ICB

c. Service Activations - Per Network Service

(1) Analog Service

	Monthly Rate
(a) Access Line (Flat Rate Service)	$29.75
(b) PBX Trunk (Flat Rate Service)	29.75

DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Continued)

12.1.6 Rates and Charges (Continued)

c. Service Activations - Per Network Service (Continued)

(1) Analog Service (Continued)

		Monthly Rate
(c)	Foreign Exchange	$15.00
(d)	Off-Premises Extension	15.00
(e)	Private Line	15.00 ,
(f)	Tie Line	15.00
(g)	WATS	20.00

(2) Digital Data Service

(a)	2.4 kbps	30.00
(b)	4.8 Kbps	30.00
(c)	9.6 Kbps	30.00
(d)	19.2 Kbps	30.00
(e)	56 Kbps	30.00
(f)	64 Kbps	30.00

(3) DS1 Service
1.544 Mbps 75.00

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC
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By: Vice President
Rochester, New York

Section 12
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Cancels Original Sheet 10
P.S.C. - S.C. No. 1
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DIGITAL NETWORK SERVICES

12.2 Digital (ISDN) Single Line Service – Grandfathered [1] (C)

12.2.1 General

a. Digital (ISDN) Single Line Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. Digital (ISDN) Single Line Service utilizes Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) technology. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, and features.

12.2.2 Conditions

a. If resale is allowed, the resold services are to be restricted to the same uses and users as the Company's retail services. If resold, the following options shall apply:

Business Service
- Measured (as specified in p. following)
- Blocks of Time (50 Hours, 100 Hours, Overtime $.03/minute)

Residence Service
- Blocks of Time (25 Hours, 50 Hours, Overtime $.03/minute)
- Flat Rate (as specified in p. following)

b. Digital (ISDN) Single Line Service is available where central office and operating facilities and conditions permit.

c. One customer bill will be rendered for each Digital (ISDN) Single Line Service.

d. Digital (ISDN) Single Line Service is offered on a monthly basis or a term commitment basis commencing on the date the service is established.

e. Digital (ISDN) Single Line Service Line and Feature Packages rates apply each month from the time the system is placed in service.

f. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Digital (ISDN) Single Line Service are provided by and remain the property of the Company.

g. Rates and charges for Digital (ISDN) Single Line Service contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special service arrangement rates and charges may be applied in addition to those shown herein.

h. If ISDN is not available from a customer's normal serving central office, Frontier Communications of the Carolinas LLC, may choose, at the company's discretion, to provide service from the nearest ISDN-capable office. In this instance, the Foreign Central Office/Foreign Exchange Facility Charge as specified in Section 12.2.5 and the Foreign Central Office Mileage as specified in Section 9 shall apply. (T) (T)

If ISDN is available from a customer's normal serving central office, the customer must accept service from that office and ISDN Foreign Central Office/Foreign Exchange is not available to the customer.

[1] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC **Section 12**
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DIGITAL NETWORK SERVICES

12.2 Digital (ISDN) Single Line Service – Grandfathered [1] (Continued) (C)

12.2.2 Conditions (Continued)

h. (Continued)

At the Company's discretion, should the customer be served from a central office/exchange, at the Company's discretion, with a different local calling scope from the customer's normal serving central office/exchange, the Foreign Central Office/Foreign Exchange Facility charge and the Foreign Exchange Channel Mileage charge shall apply.

When ISDN service becomes available from the customer's normal serving central office, the customer will accept a number change to a number associated with the ISDN serving central office. The customer will be subject to calling areas associated with the normal serving central office, as specified in this Company's tariffs. If the customer does not wish to take ISDN service from the normal serving central office after the service is available from his office, but continues to utilize service from an alternate serving central office, then charges as outlined above will continue to apply.

No charge will apply to transfer the customer back to his normal serving central office as set forth above.

i. A minimum service period of three months is required for each Digital (ISDN) Single Line service.

j. Private Line arrangements or Special Access Services connected with Digital (ISDN) Single Line Service are subject to rates, rules, and conditions as set forth in the appropriate tariffs.

k. Certain optional feature capabilities may not be compatible with other Feature Packages or Optional System features.

l. Space Requirements

Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.

Suitable space includes provisions for atmospheric control and encompasses the following environmental requirements:
- Dust free
- Controlled temperatures ranging from 50° to 86° Fahrenheit, with consideration given to heat loss and/or gain of the equipment
- Relative humidity of 20% minimum and 55% maximum

Commercial power necessary to operate the remote units, if required, shall be provided by the customer and located on the customer's premises.

m. Subsequent Additions, Deletions and Changes

Subsequent line additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

n. Termination Liability

In the event Digital (ISDN) Single Line Service is terminated by the customer prior to completion of the initial contract period, the customer will be liable for early termination charges.

[1] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

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DIGITAL NETWORK SERVICES

12.2 Digital (ISDN) Single Line Service – Grandfathered [1] (Continued) (C)

12.2.2 Conditions (Continued)

o. Services offered in accordance with this tariff are provided exclusively from central offices equipped with digital facilities. The availability of services and ability to provide services may vary among serving central offices. Digital (ISDN) Single Line services will be provided where central office capabilities and conditions permit.

Customer-provided equipment used in conjunction with services provided in accordance with this tariff must conform with the technical specifications of the Company.

The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.

Customer requested temporary disconnections of Digital (ISDN) Single Line services are not permitted.

A change in service from a basic exchange service to Digital (ISDN) Single Line service is a discontinuation of service and an establishment of service. Termination liabilities will not apply to these changes if the customer subscribes to an equivalent or greater amount of service. However, all applicable installation and service connection charges and all charges applicable to the establishment of Digital (ISDN) Single Line services apply.

All voice/data calls will be charged as Measured, Blocks of Time, or Flat Rate. Appropriate charges are specified in p. following.

p. Digital (ISDN) Single Line Service

Digital (ISDN) Single Line Service is composed of the following elements:

- Residence One-Party or Business One-Party
- Single line access
- Line/Channel - choose one or a combination of:
  B-Voice/CSD, per line
  D-Packet, per channel
- Usage Options - must choose one:

Business customers

(1) Measured (all voice/data calls will be charged as follows):

- call terminating within the local calling area - usage rates as specified in the Local Calling Plans section of this tariff.
- Long Distance Calls - as specified herein.

[1] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

DIGITAL NETWORK SERVICES

12.2 Digital (ISDN) Single Line Service – Grandfathered [1] (Continued) (C)

12.2.2 Conditions (Continued)

p. Digital (ISDN) Single Line Service (cont'd)

Business customers

(2) Blocks of Time
50 Hours
100 Hours
Overtime will be charged ($.03 per minute)

Residence customers

(1) Blocks of Time
25 Hours
50 Hours
Overtime will be charged ($.03 per minute)

(2) Flat Rate - as specified herein.

Digital (ISDN) Single Line Service is digital exchange service.

Each Packaged Service is associated with a digital local loop, not with a channel.

Each digital local loop is arranged with a B-Channel or D-Channel configuration, or both a B-Channel and D-Channel configuration.

Digital (ISDN) Single Line Access is a service which terminates a digital local loop at the central office and permits access to the exchange network. Only one Digital (ISDN) Single Line access element is required for each digital local loop.

A customer may order multiple Single Lines.

A Digital (ISDN) Single Line Access arranges a digital local loop for an individual user.

The B-Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 Kbps (Switched 64 Kbps) but may be used at a speed of 56 Kbps (Switched 56 Kbps).

Data sent to interexchange carriers over B-V/CSD Channels in the CSD mode can be transmitted at either 64 Kbps or 56 Kbps. (Some interexchange carriers do not offer transmission at 64 Kbps).

The D-Packet Switched Data Channel allows transmission of packet-switched data over a D-Channel. Subscription to a D-Packet Service without subscription to B-Channel Service is permitted.

D-Packet Switched Data Channel service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to D-Packet Switched Data Channel service is allowed.

[1] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

DIGITAL NETWORK SERVICES

12.2 Digital (ISDN) Single Line Service – Grandfathered [1] (Continued) (C)

12.2.2 Conditions (Continued)

p. Digital (ISDN) Single Line Service (Continued)

(1) Additional Telephone Numbers

Up to two primary telephone numbers are provided with each activated Digital (ISDN) Single Line one for each of 2 channels. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates as found elsewhere in this tariff.

(2) Digital (ISDN) Single Line Access

Digital (ISDN) Single Line Access provides support for connecting from one to eight terminals belonging to the same customer on an individual digital local line.

Only one user will be connected to each B-Channel. Other users on the same digital local loop can access the D-Channel only.

Up to six users can simultaneously share the same D-Channel of a D-Channel packet switching arrangement. Additional telephone numbers are required for each additional terminal.

A maximum of eight terminals belonging to the same customer are permitted per Digital Single line.

(3) Individual Line Loop Extension

Digital (ISDN) Single Line Individual Line Loop Extension provides a physical extension of the Digital (ISDN) Single Line loop from approximately 18,000 feet to approximately 36,000 feet. (These distances are for planning purposes. The actual distances are dependent on decibel (dB) loss and not just physical loop length.) This physical extension is accomplished by means of a central office installed power module and an outside plant installed regenerator or U-Repeater.

The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. With the engineering practice of maximum loss for the Digital Internal Communictions, System and Call Management Features (ISDN) loop to be 38dB at 40kHz, it is assumed, if the customer's distance would exceed the 38dB for standard installation, the U-Repeater would be mounted within the stated range of 34dB and the customer's length would be extended another 34dB from the U-Repeater installation point. Only one power module and U-Repeater can be used per Digital (ISDN) Single Line.

The customer's network access line is preengineered to determine when the U-Repeater/power module are required. The customer will not be charged the Digital (ISDN) Single Line Individual Line Loop Extension rate unless the equipment is actually used. The charge will not be invoked based on the cable footage. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module. The appropriate Individual Line Loop Extension rate will apply in addition to rates for Digital (ISDN) Single Line Service.

q. One interexchange carrier must be selected for all voice and circuit switched data telephone numbers associated with the same digital local loop, however 101XXXX access to other Carriers is provided. A separate interexchange carrier may be chosen for packet service.

[1] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

DIGITAL NETWORK SERVICES

12.2 Digital (ISDN) Single Line Service – Grandfathered [2] (Continued) (C)

12.2.3 Features

a. Definitions of the Feature Pack Feature Packages and CCLASS Features are provided in Section 13 of this Tariff.

b. Circuit Switched Data 1000 Package: Data Call Forward, Data Multi-Line Hunt Group, Data Speed Call-Short List, and Data Toll Restriction.

c. Circuit Switched Data 2000 Package: Data 1000 Package plus Data Circular Hunting, and Data Speed Call-Long List.

d. X.25 Basic Package: X.25 Flow Control Parameters Negotiation, X.25 Incoming Calls Barred, X.25 Outgoing Calls Barred, X.25 Reverse Charge, X.25 Reverse Charge Acceptance, X.25 Throughput Class Negotiation, X.25 Transmit Delay Selection and Indication.

e. X.25 Deluxe Package: X.25 Basic Service (X.25 Flow Control Parameters Negotiation, X.25 Incoming Calls Barred, X.25 Outgoing Calls Barred, X.25 Reverse Charge, X.25 Reverse Charge Acceptance, X.25 Throughput Class Negotiation, X.25 Transmit Delay Selection and Indication) plus X.25 Closed User Groups, X.25 Fast Select, X.25 Fast Select Acceptance, X.25 Hunt Groups, X.25 One-Way Outgoing Logical Channel, and X.25 Permanent Virtual Circuit.

f. Feature Matrices

The following feature matrices indicate the availability of each feature with Digital (ISDN) Single Line Service.

(1) Basic Operating Features[1]

Feature Name	Digital
Direct Inward Dialing	-
Direct Outward Dialing	-
Automatic Identification of Outward Dial	-
Distinctive Ringing	-
Touch Call	-
Caller ID-Number Only	-

[1] An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Single Line may subscribe to a Feature Pack feature package, not Digital (ISDN) Single Line Multibutton Key Set (MBKS) feature packages. A MBKS feature package may be supplemented with Feature Pack feature packages by adding those packages to the Digital (ISDN) Single Line rate. Applicable charges will apply as stated elsewhere in this tariff.

X.25 service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to X.25 service is allowed.

[2] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

DIGITAL NETWORK SERVICES

12.2 Digital (ISDN) Single Line Service – Grandfathered [2] (Continued) (C)

12.2.3 Features (Continued)

f. Feature Matrices (Continued)

(2) Voice Packages Features[1]

Feature Name	MBKS BASIC
Analog Shared Directory Number	-
Call Alternation	-
Call Forwarding	-
Call Hold	-
Conference Calling	-
Drop	-
Feature Function Buttons	-
Key System Coverage for Analog Lines	-
Multiple Directory Number Buttons	-
Shared Appearance of Directory Number (DN)	-
Speed Dialing	-

(3) Data Packages Features

Feature Name	CSD1000 CSD2000 X.25	X.25 DELUXE
Data Speed Call - Short List	-	
Data Call Forward	-	
Data Toll Restriction	-	
Data Multi-Line Hunt Group	-	
Data Circular Hunt	-	
Data Speed Call - Long List		-
X.25 Flow Control Parameters Negotiation	-	
X.25 Incoming Calls Barred	-	
X.25 Outgoing Calls Barred	-	
X.25 Reverse Charge	-	
X.25 Reverse Charge Acceptance	-	
X.25 Throughput Class Negotiation	-	
X.25 Transmit Delay Selection/Indication	-	
X.25 Closed User Groups	-	
X.25 Fast Select	-	
X.25 Fast Select Acceptance	-	
X.25 Hunt Groups	-	
X.25 One-Way Outgoing Logical Channel	-	
X.25 Permanent Virtual Circuit	-	

[1] Feature Pack Packages can be used with Digital (ISDN) Single Line Service.

X.25 service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to X.25 service is allowed.

[2] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

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DIGITAL NETWORK SERVICES

12.2 Digital (ISDN) Single Line Service – Grandfathered [1] (Continued) (C)

12.2.3 Features (Continued)

g. Definitions

(1) Digital (ISDN) Single Line

B-Channel (Bearer Channel). A channel used to carry digitized voice and data information at a speed of 64 Kbps.

Basic Rate Interface (BRI). BRI supports two 64 Kilobits per second (Kbps) B-Channels and one 16 Kbps D-Channel (2B+D).

Clear Channel Capability. The capability to transport 64 Kbps over a channel with no constraint on the quantity or on the sequence of bits.

Channel. The electrical path provided by the Company between two or more terminating points for the transmission of information or intelligence.

D-Channel (Delta Channel). A communications path that operates at 16 Kbps in support of network control signals and 9.6 Kbps X.25 packet data.

D-Packet. A service which permits a customer to use a D-Channel for packet switched data. Utilizes 9.6 of the 16 Kbps on BRI ISDN D-Channel and allows for more than one data device.

Digital (ISDN) Single Line. Single Line Service provided by ISDN-BRI. One line includes 2 B-Channels and 1 D-Channel.

Integrated Services Digital Network (ISDN). A set of standards which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as voice, circuit switched data, and packet switched data.

Digital (ISDN) Single Line Access. The central office termination of a BRI Line arranged for access to the public switched network.

Kbps. Kilobits Per Second.

Mbps. Megabits Per Second.

User. A member of a business system.

MBKS. Multibutton Key Set.

D-Packet Switched Data Channel service and X.25 service are grandfathered as of November 30, 2005 and are limited to existing customers at existing locations. No modification to D-Packet Switched service or X.25 service is allowed.

[1] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

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DIGITAL NETWORK SERVICES

12.2 Digital (ISDN) Single Line Service – Grandfathered [1] (Continued) (C)

12.2.3 Features (Continued)

g. Definitions (Continued)

(2) Circuit Switched Data 1000 Package

Data Call Forward allows a customer to forward incoming calls to another telephone number.

Data Multi-Line Hunt Group provides sequential hunting among lines in a hunt group for calls to a pilot number.

Data Speed Call-Short List allows speed calling over a Circuit Switched Data Channel. A short list allows storing up to eight numbers.

Data Toll Restriction denies toll calls attempted from Circuit Switched Data Channels.

(3) Circuit Switched Data 2000 Package - includes CSD 1000 Package plus

Data Circular Hunting searches for a vacant line in a hunt group for calls to a pilot number. The hunting starts from the idle line found by the previous hunt.

Data Speed Call-Long List allows speed calling over a Circuit Switched Data Channel. A long list allows storing up to thirty numbers.

(4) X.25 Basic Package

X.25 Flow Control Parameter Negotiation permits negotiation on a per call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

X.25 Incoming Calls Barred prohibits a data terminal from terminating an incoming call.

X.25 Outgoing Calls Barred prohibits a data terminal from originating outgoing virtual calls.

X.25 Reverse Charge permits a called party to be billed for a call.

X.25 Reverse Charge Acceptance allows a called party to accept charges for incoming calls.

X.25 Throughput Class Negotiation allows the calling data terminal to request specific throughput classes in a call request package for both directions of data transmission.

X.25 Transmit Delay Selection and Indication allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual call.

X.25 service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to X.25 service is allowed.

[1] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

DIGITAL NETWORK SERVICES

12.2 Digital (ISDN) Single Line Service – Grandfathered [1] (Continued) (C)

12.2.3 Features (Continued)

g. Definitions (Continued)

(5) X.25 Deluxe Package: Includes Basic package plus the following:

X.25 Closed User Groups allows ISDN subscribers to establish subnetworks within which the members of a closed user group can communicate. A member cannot communicate with parties outside of the closed user group. Closed user groups are established by a service order. A user can belong to more than one closed user group.

X.25 Fast Select allows a data terminal to send as many as 128 bytes of data in addition to call setup and clearing packets.

X.25 Fast Select Acceptance allows transmitting incoming call packets with the fast select facility to a compatible destination terminal.

X.25 Hunt Groups allows grouping access lines so that a packet switched data call incoming to a hunt group is completed if there is an open channel on an access line within the hunt group. A Hunt Group is established by service order. Members of a Hunt Group can be distributed among the ISDN switching modules within the central office switch, but the Hunt Group cannot span switches. A Basic Rate Interface line within a Hunt Group can have its own address (individual line addressing) and can accept calls independent of the Hunt Group. A Hunt Group can have multiple group addresses.

X.25 One-Way Outgoing Logical Channel allows an ISDN subscriber to specify the number of channels to be used for originating calls.

X.25 Permanent Virtual Circuit allows packet switching to be implemented over a dedicated channel without needing call setup or clearing.

(6) Individual Services

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number.

12.2.4 MBKS Basic Service

a. MBKS Basic Service consists of the following:

Analog Shared Directory Number - This capability allows an analog user to share an MBKS DN with ISDN MBKS users. The analog user can originate, receive, or bridge onto a call on the shared MBKS DN. If an MBKS DN is shared by an analog user and if there are multiple appearances of that shared DN on the ISDN MBKS terminals, the analog user can be associated with any one call appearance of that shared MBKS DN, with the default being the first call appearance.

Call Alternation - This feature allows a station user to hold one call, make another call then talk alternately between the two parties.

X.25 service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to X.25 service is allowed.

[1] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

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DIGITAL NETWORK SERVICES

12.2 Digital (ISDN) Single Line Service – Grandfathered [1] (Continued) (C)

12.2.4 MBKS Basic Service (Continued)

a. (Continued)

Call Forwarding - This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all calls or only calls reaching a busy or no answer conditions (Fixed Forwarding is established and changed by the Telephone Company, whereas variable forwarding is established and changed by the station user).

Conference Calling - allows a user to set up a conference call. Conference calls can include members of the customer group and parties outside the group. Up to six parties can be connected.

Drop - Allows a user to disconnect the last party added to a conference call, or the other party if only two parties are conferenced.

Hold - Allows the MBKS set user to place a call on hold by pressing the function button. Any MBKS set with the call appearance for call on hold can pick up the call by pressing the call appearance button.

Key System Coverage for Analog Lines - Allows an analog station set to share calls with the ISDN station set.

Multiple DN Buttons - Provide access to more than one Directory Number (DN) on the MBKS set. Indicator lights show the status of the DN (idle, call on hold, call in progress, etc.)

Shared Call Appearances of Directory Number (DN) - Allows several MBKS station sets to share one or more DNs. Originating and terminating events on one station set affect all stations sharing that DN. The shared DNs can have multiple call appearances, multiple calls can exist on one DN, and more than one station sharing the DN can have a call active on that shared DN.

Speed Dialing - (Also known as Abbreviated Dialing) permits the customer to dial selected numbers using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. One and two-digit speed calling lists are available. The Speed Dialing Feature is available to individual lines, two-party lines, and members (some or all) of a multiline hunt group. Speed Dialing lists assigned to individual lines can be shared by other lines at the customer's request. For the BRCS feature, the service providers can define list sizes and up to three digit access codes.

[1] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

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DIGITAL NETWORK SERVICES

12.2 Digital (ISDN) Single Line Service – Grandfathered [4] (Continued) (C)

12.2.5 Rates and Charges

		Monthly Rate	12 Month	36 Month	Nonrecurring Charge
a.	Home Digital (ISDN) Single Line Service				
	Each residence Single Line-measured	[1]	[1]	[1]	[1]
	Digital (ISDN) Single Line Access	$25.00	$22.00	$19.00	$50.00 [2]
	B-Voice/CSD, per line	2.00	2.00	2.00	-
	D-Packet, [3] per channel	5.00	5.00	5.00	-
b.	Business Digital (ISDN) Single Line Service				
	Each business Single Line measured	[1]	[1]	[1]	[1]
	Digital (ISDN) Single Line Access	25.00	22.00	19.00	50.00 [2]

[1] Apply appropriate rates and charges.
[2] Applies to monthly rate option only.
[3] Available within the closed user group only.
[4] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

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DIGITAL NETWORK SERVICES

12.2 Digital (ISDN) Single Line Service – Grandfathered [3] (Continued) (C)

12.2.5 Rates and Charges (Continued)

	Monthly Rate	12 Month	36 Month	Nonrecurring Charge
b. Business Digital (ISDN) Single Line Service (Continued)				
Central Office Services				
B-Voice/CSD, per line	$ 5.00	$ 5.00	$ 5.00	--
D-Packet,[2] per channel	5.00	5.00	5.00	--

[1] Apply appropriate rates and charges.
[2] Available within the closed user group only.
[3] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

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DIGITAL NETWORK SERVICES

12.2 Digital (ISDN) Single Line Service – Grandfathered [2] (Continued) (C)

12.2.5 Rates and Charges (Continued)

c. Usage Options [1]

			Monthly Rate	Nonrecurring Charge
(1)	25 hour block of time		$19.00	$ -
(2)	50 hour block of time		33.00	-
(3)	100 hour block of time		61.00	-
(4)	Flat Rate		40.00	-
(5)	Measured	-	NOTE 7	-

Note 1: When customers subscribe to a block of time, all local voice and circuit switched data calls apply toward the block of time.

Note 2: Overtime for all local voice and circuit switched data calls occurring beyond the subscribed block of time will be billed at a rate of 3 cents per minute.

Note 3: Residential customers may subscribe to the flat rate option, the 25 hour block of time, or the 50 hour block of time on a per line basis.

Note 4: Business customers may subscribe to the measured option, the 50 hour block of time, or the 100 hour block of time on a per line basis.

Note 5: Blocks of Time and flat rate usage pattern encompasses extended calling scope. Applicable toll charges apply in addition, as required.

Note 6: Use Basic Call Service Residence One-Party or Business One-Party with all usage options.

Note 7: The appropriate usage rates as specified in Local Calling Plans apply.

[1] - The Company is filing these rates on an experimental basis to determine customers acceptance. The Company will re-evaluate this service within eighteen (18) months to ascertain the acceptability of the product and its pricing.

[2] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

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By: Vice President
Rochester, New York

Section 12
First Revised Sheet 24
Cancels Original Sheet 24
P.S.C. - S.C. No. 1
EFFECTIVE: March 28, 2022

DIGITAL NETWORK SERVICES

12.2 Digital (ISDN) Single Line Service – Grandfathered [1] (Continued) (C)

12.2.5 Rates and Charges (Continued)

d. Packaged Service (Business or Home)

	Monthly Rate	12 Month	36 Month	Nonrecurring Charge
MBKS Basic Service, per line	$ 6.00	$ 6.00	$ 6.00	$ 25.00
Data 1000, per line	3.00	3.00	3.00	15.00
Data 2000, per line	5.00	5.00	5.00	15.00
X.25 Basic	NC	NC	NC	NC
X.25 Deluxe, per line	5.00	5.00	5.00	15.00

[1] ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

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DIGITAL NETWORK SERVICES

12.2 Digital (ISDN) Single Line Service – Grandfathered [6] (Continued) (C)

12.2.5 Rates and Charges (Continued)

d. Packaged Service (Business or Home)

		Monthly Rate	Nonrecurring Charge
e.	Digital (ISDN) Individual Line Loop Extension[1], per line	$21.00	$50.00
f.	Optional Features		
	Additional Directory Numbers, each	2.00	-
g.	Data Direct Connect	1.00	-
h.	Data Base Changes		
	Software Changes[2]	-	$25.00[3]
	Add Line Features		
i.	Foreign Exchange/Foreign Central Office Facility per ISDN Single Line	70.00	
j.	Foreign Central Office Mileage	NOTE 4	
k.	Foreign Exchange Mileage	NOTE 5	

(1) These rates apply in addition to the applicable Residential-1 or Business-1 rate.
(2) Applies to changes to existing services.
(3) Data Base Additions or Changes not listed in this Tariff will be charged a rate of $50.00 per hour, or fraction thereof.
(4) The Interexchange Channel Mileage Charge hall apply.
(5) The Foreign Exchange Channel Mileage Charge shall apply.
(6) ISDN-BRI is grandfathered and limited to existing customers at existing locations as of March 28, 2022. Moves, additions or changes will not be permitted. (N) (N)

DIGITAL NETWORK SERVICES

12.3 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service

12.3.1 General

a. Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) is a central office based service arrangement that is an alternative for individual access services, such as Two Way, Direct Inward Dialing (DID), Direct Outward Dialing (DOD) services and two-way trunks.

b. ISDN-PRI is provisioned on a clear channel 1.544 megabit per second (Mbps) facility and uses the ISDN architecture of 23 "B" channels and one "D" channel or 24 "B" channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

c. ISDN-PRI provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 Kbps over any "B" channel. One "D" channel can control multiple PRI trunks. In these cases, a single "D" channel on one ISDN-PRI trunk handles all signaling and control functions of the other trunks in the same trunk arrangement, which allows supplemental trunks to consist of 24 "B" channels.

12.3.2 Regulations

a. ISDN-PRI service is available from serving central offices equipped with the necessary facilities to provide ISDN-PRI service. Feature availability and service capabilities are dependent on the facilities and the digital technology providing the service.

b. Customer Provided Equipment (CPE) must be NI-2 compliant. Any CPE that requires custom switch features not supported in the NI-2 specification may be supported as an exception and priced on an individual case basis. Custom ISDN features based in specific switch types may be provided on individual case basis.

c. The service is available from central offices that have the necessary facilities to provide ISDN-PRI service and the customers serving wire center is ISDN-PRI capable. In the event, the local serving office is not so equipped, the Company will provide PRI service from an alternate (or foreign) serving central office (determined by the Company), within the same calling scope at no additional charge to the customer. When a customer's serving office is part of a Remote Switching Cluster, as defined the following paragraph, additional Special Transport Termination and Special Transport Mileage charges are not applicable.

   Remote Switching Cluster – exists when the remote switch is dependent on the host switch for its software processing . A remote switch can process only intra-office calls with the host switch. Customers served from a Remote Switching Cluster may subscribe to ISDN-PRI from the host switch at no additional charge, provided the customer's local calling area and telephone numbers are those provided from the remote switch.

d. When a customer's serving office is not suitably equipped and/or the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. In addition to PRI Access and PRI Facility charges, the special transport termination and mileage rates will be applicable.

e. This Tariff provides for PRI switching capabilities only and additional services must be subscribed to under separate sections of this Tariff. Each ISDN-PRI trunk group is provided with one telephone number. Additional numbers may be purchased at the rates specified in Section 11.3 for DID service.

f. This tariff does not provide for the transmission of packet data on the "B" or "D" channels, but can be provided on an individual case basis.

DIGITAL NETWORK SERVICES

12.3 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service (Continued)

12.3.2 Regulations (Continued)

g. PRI Station Detail billing is only available with message/measured usage service. Individual PRI Station Call Detail is for informational purposes only. Exact billing information is located in the Measured Call Summary portion of the bill.

The customer's ISDN Primary Service must be equipped with Calling Party Default Directory Number with the Calling Party Screening option. Customers will not have the option to change the Calling Party Number and CPN may not be deleted. Customers will have the option to define a partial listing in the screening list. Specific call details will not be provided for stations not included in the screening list. The screening list may not include 800 numbers, fictitious numbers, private network numbers or Centrex Dialing Plan numbers defined in the screening tables. Station Call Details will only be provided for valid telephone numbers within the switch providing the customer's ISDN Primary Service.

h. In the event ISDN-PRI service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for early termination charges as set forth in GENERAL REGULATIONS, Section S2.8. Termination Liability does not apply to optional features. The termination liability charge will not apply when a customer converts from PRI Access and Facility to a PRI Access only when the PRI is connecting to an alternate high capacity facility

i. During the initial term commitment period, the customer may add PRI services at the same monthly rate specified in the customer's original contract.

j. If a customer discontinues other Company services and establishes ISDN-PRI that utilizes the same facilities (i.e., Digital Channel Service) the nonrecurring charge associated with the ISDN-PRI facilities (DS1 facilities) will be waived for the same quantity replaced by the ISDN-PRI facilities to which the customer currently subscribes. The nonrecurring charges associated with the ISDN-PRI access portion of the new service applies in all instances.

k. The PRI Subsequent Activity Charge (SAC) is applicable for any changes to customer configurations after the initial installation. The SAC is applicable per occurrence and not based on the number of trunks.

l. Customers may utilize alternate high capacity digital facilities (i.e., DS3 or any other higher speed compatible capacity digital facility that meets the specification as determined by the Company) in lieu of the local PRI Facility specified herein. The applicable rules, regulations and rates from the appropriate Company tariff when riding intrastate facilities and the Telephone Companies FCC tariff when riding interstate facilities) will apply for the alternate higher capacity digital facilities.

m. Customers under an existing contract may convert to a new contract without incurring termination liability charges provided the value of the new term commitment is of equal or greater value than the remaining value of the existing commitment.

n. During the term commitment period, the customer may add PRI services at the same monthly rate as specified in the initial contract or the customer may add PRI services on a month-to-month or term commitment basis.

DIGITAL NETWORK SERVICES

12.3 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service (Continued)

12.3.3 PRI Standard Features

The following B-channel features are offered to the customer, at no additional charge.

a. Calling Number Identification allows the customer to have access to the directory number of the calling party.

b. "D" Channel Back-Up automatically takes over for a failed "D" channel in case of trouble. This may be subscribed to as part of a 23B+D Channel Back-Up arrangement.

c. Call-by-Call Service Selection provides an option to the dedicated channel configuration by allowing channels to be configured to access multiple services on a per call basis. With this feature, separate facilities are not required for individual services, such as or DOD . Call by Call is not available with ISDN PRI Term and Volume Plans. This option is grandfathered as of July 1, 2008. Call by Call will no longer be provisioned on new PRIs as of July 1, 2008 except for at existing customer's locations. Existing customers may continue their service until their service is disconnected.

d. Non-Facility Associated Signaling (NFAS) allows the D-channel signaling entity to assign calls to channels on more than one interface (including the one containing the D-channel). The collection of these B-channels and the controlling D-channel is called a PRI group.

12.3.4 PRI Optional Features

a. Calling Line Identification with Name allows the customer to have access to the directory number and name of the calling party. Compatible CPE is required. Calling Line Identification with Name is available only where facilities and conditions permit. Rates for Calling Line Identification with Name are available to customers on a month-to-month basis, or for a term commitment period of 1, 3 or 5 year or Term and Volume.

b. Tie Channels: The following call connection arrangements are available:

- Central Office to end-user premises - for consolidation of public and private services over an ISDN-PRI Facility to and from a single customer.
- Central Office to Central Office (via Tie Channel) - to be utilized for Internal Communictions, System and Call Management Features to Internal Communictions, System and Call Management Features or Internal Communictions, System and Call Management Features to end-user configurations, within a single customer's ISDN-PRI Service Arrangement.

c. Tie Channels to an Intermediary Customer (IC) Services: "B" channels may be dedicated or allowed to interconnect with various services provided by other service providers, such as Interexchange Carriers or Competitive Access Providers. The customer shall be responsible for the ordering of these services. In this situation the customer or the IC will require a 1.544 Mbps high capacity digital services facility ordered from the appropriate Company tariff, to be connected in the applicable serving central office with PRI Access for a single customer's ISDN-PRI Service Arrangement.

d. PRI Station Detail Billing – provides individual station call details for all stations utilizing a customer's ISDN Primary Service at an account level on a monthly basis. These details are provided with the normal customer bill or on the Company's website via the Internet. PRI Station Detail billing is only available with message/ measured usage service. Individual PRI Station Call Detail is for informational purposes only. Exact billing information is located in the Measured Call Summary portion of the bill.

12.3.5 ISDN-PRI Term and Volume Plans

a. ISDN-PRI Service is offered on an optional 1, 2- or 3-year Term and Volume Plan (TVP). The ISDN-PRI Access TVP includes the ISDN-PRI Access, Standard Features except for Call-by-Call Service Selection, and includes Channel Activations (except Tie Channels). Packages are available with or without the ISDN-PRI (DS1) Facility and are offered as flat rate voice and measured data or measured voice and measured data. Available PRI Access configurations are 23B + D, 23B + Backup D or 24B. The tie channels are in addition the normal channel rates.

DIGITAL NETWORK SERVICES

12.3 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service (Continued)

12.3.5 ISDN-PRI Term and Volume Plans (Continued)

b. All of a customer's Company provided TVP ISDN-PRIs within the state will count toward the volume commitment threshold. TVP customers may change the number of ISDN PRIs during the TVP period. In the event customers under a TVP plan make subsequent ISDN-PRI increases or decreases that cause the total number of ISDN-PRIs to fall within a different threshold level, all remaining ISDN-PRIs will be billed a the applicable level rate for the remainder of the TVP period.

c. The customer must provide the account information of the ISDN-PRIs included in the TVP at the time of the initial installation of service and with each change to the service under the TVP.

d. Regulations set forth in Paragraphs preceding are applicable to ISDN-PRI on a TVP. Customers shall be liable for termination liability charges, Termination Liability. Termination Liability does not apply to optional features. The termination liability charge will not apply when a customer converts from PRI Access and Facility to a PRI Access only when the PRI is connecting to an alternate high capacity facility

e. Two-year contract customers may subscribe to 3-year contract PRI features and facilities when 2-year contract rates are not available.

12.3.6 Rates and Charges

	Monthly Rate	Nonrecurring Charge
a. ISDN-DS1 PRI Facility		
12-Month Term Commitment Note 1:	$ 140.00	$ 535.00
36-Month Term Commitment Note 1:	130.00	535.00
60-Month Term Commitment	120.00	535.00
PRI Special Transport Termination	30.00	
PRI Special Transport per Airline Mile	10.00	
b. ISDN-PRI Access		
12-Month Term Commitment Note 1:	420.00	500.00
36-Month Term Commitment Note 1:	380.00	500.00
60-Month Term Commitment	340.00	500.00

Note 1: This option is grandfathered as of July 1, 2008. Existing customers may stay on this plan until the term ends.

DIGITAL NETWORK SERVICES

12.3 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service (Continued)

12.3.6 Rates and Charge

		Monthly Rate	Nonrecurring Charge
c.	Channel Activations, per channel		
	Flat Voice Channel Activation Note 1	$ 15.00	
	Measured Voice & Data Channel Activation	5.00	
d.	Channel Usage		
	Voice Channel Usage	Note 2	
	Data Channel Usage	Note 2	
e.	Subsequent Activity Charge, Per occurrence	-	200.00
f.	Calling Line Identification with Name, Per ISDN-PRI Access		
	1-Year Term Commitment	75.00	Note 3, Note 5
	3-Year Term Commitment	70.00	Note 3, Note 5
	5-Year Term Commitment	65.00	Note 3
	Term and Volume	40.00	Note 3
g.	Optional Features		
	PRI Station Detail Billing Per Account	100.00	-
h.	Tie Channel, per PRI,	100.00	
i.	Tie Channel to IC Services per PRI	100.00	

Note 1: Flat Voice includes measured data. Data Usage reference in Note 2.

Note 2: The applicable rates and charges for Data Usage are the usage rates as specified.

Note 3: If Caller ID with Name is added to an existing PRI arrangement, the Secondary Service Order charge and the ISDN-PRI Subsequent Activity Charge, per occurrence are applicable.

Note 4: ISDN PRI Internal Communictions, System and Call Management Features Access or ISDN PRI Voice over Internet Protocol (VOIP) Internal Communictions, System and Call Management Features Access NRCs from Internal Communictions, System and Call Management Features Price List is required. This NRC is always required. Tie Channels are in addition to the normal channel rates.

Note 5: This option is grandfathered. Existing customers may stay on this plan until their term ends.

DIGITAL NETWORK SERVICES

12.3 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service (Continued)

12.3.7 Term and Volume Plans Note 1

	Monthly Rate
ISDN-PRI Access System – Flat Rate Voice with DS1 Facility 23B + D, 23B + Backup D or 24B, per PRI	
Package 1, 1 to 5 PRIs	
2 year	$ 750.00
3 year	720.00
Package 2, 6 + PRIs	
2 year	700.00
3 year	685.00
ISDN-PRI Access System – Flat Rate Voice w/o DS1 Facility 23B + D, 23B + Backup D or 24B, per PRI	
Package 1, 1 to 5 PRIs	
2 year	615.00
3 year	585.00
Package 2, 6 + PRIs	
2 year	590.00
3 year	570.00

Note 1: Nonrecurring Charges do not apply to the initial installation of Term and Volume Plan Service. The Subsequent Activity Charges apply for changes or modifications to the PRI after the initial installation.

DIGITAL NETWORK SERVICES

12.3 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service (Continued)

12.3.7 Term and Volume Plans Note 1

	Monthly Rate
ISDN-PRI Access System – Measured Voice and Data Rate with DS1 Facility	
23B + D, 23B + Backup D or 24B, per PRI Note 2	
Package 1, 1 to 5 PRIs	
2 year	$ 505.00
3 year	450.00
Package 2, 6 + PRIs	
2 year	470.00
3 year	425.00
ISDN-PRI Access System – Measured Voice and Data Rate w/o DS1 Facility	
23B + D, 23B + Backup D or 24B, per PRI Note 2	
Package 1, 1 to 5 PRIs	
2 year	390.00
3 year	335.00
Package 2, 6 + PRIs	
2 year	350.00
3 year	310.00

Note 1: Nonrecurring Charges do not apply to the initial installation of Term and Volume Plan Service. The Subsequent Activity Charges apply for changes or modifications to the PRI after the initial installation.

Note 2: PRIs with Flat Voice include measured data. The applicable rates and charges for measured Voice and Data Usage are specified in Local Usage charges.

DIGITAL NETWORK SERVICES

12.3 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service (Continued)

12.3.7 Term and Volume Plans Note 1

	Monthly Rate
ISDN-PRI Access System – Flat Rate with DS1 Facility	
23B + D, 23B + Backup D or 24B, per PRI Note 2	
Package 1, 1 + PRIs	
1 year	$830.00
ISDN-PRI Access System – Flat Rate w/o DS1 Facility	
23B + D, 23B + Backup D or 24B, per PRI Note 2	
Package 1, 1 + PRIs	
1 year	$680.00
ISDN-PRI Access System – Measured Rate with DS1 Facility	
23B + D, 23B + Backup D or 24B, per PRI Note 2	
Package 1, 1 + PRIs	
1 year	600.00
ISDN-PRI Access System – Measured Rate w/o DS1 Facility	
23B + D, 23B + Backup D or 24B, per PRI Note 2	
Package 1, 1 + PRIs	
1 year	450.00

Note 1: Nonrecurring Charges do not apply to the initial installation of Term and Volume Plan Service. The Subsequent Activity Charges apply for changes or modifications to the PRI after the initial installation.

Note 2: PRIs with Flat Voice include measured data. The applicable rates and charges for measured Voice and Data Usage are specified in Local Usage charges.

DIGITAL NETWORK SERVICES

12.4 DS1 Cyber Service

12.4.1 General

a. DS1 Cyber Service provides network dial tone service between a customer's premises and the local serving office on a channelized basis (DS0) over a single high-capacity (DS1) digital facility that terminates on the trunk side of the switch in the local serving office. DS1 Cyber is available for data dialed access use. DS1 Cyber may be provided from a foreign exchange to the customer's local exchange at the customer's request. All rules and rates for Foreign Exchange Service in Section 9 are applicable.

b. DS1 Cyber is provided in capacity increments of 24 digital channels within a single DS1 (1.544 Mbps) signal.

c. DS1 Cyber provides a trunkside DS1 connection with 24 channels. DS1 Cyber does not provide the function of analog to digital (or vice versa) conversions and no service types can be specified on the DS1.

d. DS1 Cyber is comprised of a DS1 Cyber Capacity component:

(1) The DS1 Cyber Capacity will be at the rates and charges as specified in Section 12.4.6 of this Tariff.

(2) DS1 Cyber customers will have to select capacity in increments of 24 digital channels.

12.4.2 Digital Architecture

a. DS1 Cyber differs in provisioning method and numbering format from end-to-end services. These services will be available from the Company on a link basis rather than as an end-to-end service. This architecture is intended to promote more efficient connectivity of analog and digital networks.

b. The time required to provision service is known as the service date interval. The service date interval for DS1 Cyber and related network services connected to DS1 Cyber will differ from the normal guidelines applicable to end-to-end services.

c. DS1 Cyber will be available on a digital basis at the network interface on a customer's premises. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superseded by the electrical specifications on the 1.544 Mbps (DS1) channel which is actually terminated. Each digital channel provided will have an identity only as a "time slot" within a DS1 Channel. Compatible digital to analog conversion equipment must be provided by the customer to derive the desired analog services. Any Channel Service Units (CSUs) necessary for digital services are the responsibility of the customer.

12.4.3 Definitions

Channel Service Unit (CSU). The term CSU denotes network channel terminating equipment provided by the customer to terminate digital channel facilities on a customer's or user's premises.

DS1 Cyber Capacity. A DS1 signal between the customer premises and the central office. This digital link can be used to transport switched data services. DS1 Cyber is available in increments of 24 digital channels.

DIGITAL NETWORK SERVICES

12.4 DS1 Cyber Service (Continued)

12.4.3 Definitions (cont'd)

DS0. The term DS0 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmitted bit rates are limited to 56 Kbps. The required format and interface specifications are stated in the Technical Interface Reference Manual.

DS1. The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate and provides for the two-way simultaneous transmission of isochronous timed bit stream format. Unframed signal formats are not permitted or compatible with Company equipment. The required format and interface specifications are stated in the Technical Interface Reference Manual.

12.4.4 Regulations

a. DS1 Cyber is furnished subject to the availability of facilities from digital central office equipment located in a central office building owned or leased by the Company. Clear Channel Capability (B8ZS) will be provided where available.

b. DS1 Cyber is available within an exchange where appropriate digital facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Construction Charges as specified in Section 5 of this Tariff may be applicable.

c. All DS1 Cyber must be channelized in a single equipment location on a customer's premises. DS1 Cyber cannot be split between premises, or multiple locations within a premise. Standard network interfaces, without Integrated Services Digital Network (ISDN) signaling and without any line type features, will be provided by the Company for analog and digital services consistent with existing practices.

d. The technical specifications and standard network interface for DS1 and associated channelized services are stated in the Technical Interface Reference Manual.

12.4.5 Application of Rates

a. The DS1 Cyber Capacity rate is applicable to each DS1 Cyber.

b. The DS1 Cyber Capacity element provides for the network facility to the customer premises and the central office channelization.

c. Unless specified herein, rules and regulations contained elsewhere in this Tariff are also applicable to DS1 Cyber Service.

d. DS1 Cyber Credit

For each increment of 24 digital channels, a credit equal to 100% of the applicable interstate Subscriber Line Charge will be applied to 22 of the 24 channels.

DIGITAL NETWORK SERVICES

12.4 DS1 Cyber Service (Continued)

12.4.7 Rates and Charges (Continued)

	Monthly Rate	Nonrecurring Charge
DS1 Cyber Capacity, each	$750.00	$500.00
1 Year Term Commitment	725.00	500.00
2 Year Term Commitment	675.00	500.00
3 Year Term Commitment	600.00	500.00

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DIGITAL NETWORK SERVICES

12.5 Transparent LAN Service (TLS)

12.5.1 Frontier Communications of the Carolinas Inc. concurs in the rates and regulations for Transparent LAN Service (TLS) as filed in its Frontier Communications of the Carolinas Inc. South Carolina GENERAL CUSTOMER SERVICES TARIFF and to amendments authorized by the South Carolina Public Service Commission or applicable law. Transparent LAN Service is grandfathered as of March 1, 2013 and is limited to existing customers at existing locations. (T) (T) (N) (N)

12.6 Frame Relay

12.6.1 Frontier Communications of the Carolinas Inc. concurs in the rates and regulations for Frame Relay Service as filed its Frontier Communications of the Carolinas Inc. South Carolina GENERAL CUSTOMER SERVICES TARIFF and to amendments authorized by the South Carolina Public Service Commission or applicable law. (T) (T)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.1 REMOTE CALL FORWARDING

13.1.1 General

a. Remote Call Forwarding (PCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Telephone Company central office equipment to another station designated by the RCF customer (the terminating station).

b. Remote Call Forwarding service is offered subject to availability of suitable facilities.

c. RCF service is not offered where the terminating station is a coin telephone.

d. The Telephone Company will not provide identification of the originating telephone number to the Remote Call Forwarding customer.

e. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.

f. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.

g. Call Forwarding should not be offered as a feature at the RCF terminating station.

h. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities said customer's RCF service shall be subject to termination.

i. When the Call Forwarding number is to be located in a multi-office exchange, the Company will determine the serving the central office.

j. Remote Call Forwarding will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, Remote Call Forwarding will be provided for local calling on an interexchange basis in those instances where the exchange serving the RCF telephone number and the exchange serving the terminating station have the identical local calling area.

k. Remote Call Forwarding will not be offered as a means to allow toll by-pass.

l. One listing in the Alphabetical Section of the Directory covering the exchange in which the call forwarding Central Office is located is provided without additional charge.

m. The minimum contract period for this service is three months. In the event of discontinuance of reduction of service within the minimum contract period, a basic termination charge, equal to three month s revenue reduced by one third for each full month of service provided, shall be applied.

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.1 REMOTE CALL FORWARDING (Continued)

13.1.1 General (Cont'd)

n. RCF Service provides for handling only one call at a time. An additional service feature is required for each additional call to be handled while the first call continues.

o. RCF international is not allowed.

13.1.2 Rates and Charges

a. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used. Residence and business exchange service line rated do not apply at the call forwarding location

(1) Remote Call Forwarding

	Monthly Rate	
	Residence	Business
Remote Call Forwarding		
Per feature arranged	$ 27.90	$ 30.90 (I)
Per additional access facility	27.90	30.90 (I)

The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:

1) Between the originating station and call forwarding location.

The charge for this portion of a remotely forwarded call shall be the charge specified in this Tariff for the type of call involved.

2) Between the call forwarding location and the terminating station.

The Remote Call Forwarding customer is responsible for all local and toll charges as specified in the applicable tariff. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

3) Remote Call Forwarding via the toll network will be limited to those exchanges which have equipment available for identification of toll billing.

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER
ISSUED: November 12, 2024

By: Vice President
Rochester, New York

Section 13
1st Revised Sheet 3
Cancels Original Sheet 3
P.S.C. - S.C. No. 1
EFFECTIVE: December 1, 2024

MISCELLANEOUS SERVICE ARRANGEMENTS

13.2 Customer Deferral on Disconnect

a. Existing subscribers who are disconnecting their present service can arrange for calls to be forwarded to a new location. This service is available for a maximum of 30 days subject to the conditions stated in "Remote Call Forwarding" (Section 13.1 above). (C)

b. The subscriber will be responsible for all rates and charges specified with the exception of the non-recurring charge. The non-recurring charge assessed will be a Secondary Service Order Charge.

c. No directory listing will be provided with Customer Referral on Disconnect.

13.3 Calling Services

13.3.1 General

a. The following services are limited to those areas served by central offices arranged for Calling Services, and are subject to the availability of facilities.

b. These services are available to individual line residence and business customers, dependent upon the serving central office, exclusive of Coin Telephone Service. Calling Services are available on an individual feature basis or defined combination thereof.

c. Within thirty days from the date Company calling service features are made available in the central office, customers may subscribe at the monthly rates specified. Nonrecurring charges will not apply during this period. (C) (D)

d. Call Forwarding shall not be used to extend calls on a planned and continuing basis to avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred.

e. Call Forwarding should not be offered as a feature at the Call Forwarding terminating station.

f. Satisfaction Guarantee

If at anytime the customer notifies the Company he is not satisfied with the service(s) and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. The Company will remove the service from the customer's account.

The Satisfaction Guarantee will apply to all Calling Services/features listed in this Tariff.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Calling Services (Continued)

13.3.1 General (Continued)

g. Features Plan - Business

1. Features Plan Basic -

   Call Waiting/Cancel Call Waiting
   Three Way Calling
   Caller ID
   Select Call Forwarding
   Caller ID with ACB

2. Features Plan Complete -

   Call Forwarding
   Three Way Calling
   Call Waiting/Cancel Call Waiting
   Caller ID
   Caller ID with ACB

3. Features Plan Deluxe

   Caller ID
   Call Waiting/Cancel Call Waiting
   Three Way Calling
   Call Forwarding
   Automatic Call Return
   Distinctive Ring
   Caller ID with ACB

4. In the event the service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for an early termination charge. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. If the customer terminates service within 60 days, then Termination Liability is waived. If termination after 60 days and prior to completion of the initial term commitment period then the customer is liable for Termination Liability.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Calling Services (Continued)

13.3.1 General (Continued)

h. Choice of Features Pack

(1) Choice of Features Pack offers a monthly discount on specific Calling Services when the customer orders three (3) or more services. The discount percentage is applied to the total of the individual service rates subscribed to by the customer.

Choice of Features Pack is available to all business customers. The discounted services must be billed on the same business account.

Any service may be substituted for another, or additional services may be ordered at a later date. The combination of services is not important to the discount, only the number of services.

If the customer removes an eligible service(s) so that the total subscribed to for this package is less than three (3), the discount percentage will not apply and the individual service rates will apply.

(2) The following services are eligible for the Choice of Features Pack discount offering.[1]

Automatic Busy Redial
Automatic Call Return
Call Block
Call Forwarding
Call Waiting
Caller ID
Caller ID-Number Only

Distinctive Ring
Do Not Disturb
Select Call Forwarding
8-Number Speed Dialing
30-Number Speed Dialing
Three-Way Calling
Priority Call

(3) The applicable monthly discount for Choice of Features Pack is 30%.

(4) Service charges are not applicable:

- when an order is placed which qualifies the customer for the Choice of Features Pack discount, or
- when a Choice of Features Pack customer repackages his services, provided he retains at least three (3) services specified.

(5) If the customer places an order which would normally require the application of any other service charge(s) on the same order, then all normally applicable charges apply, including the Secondary Service Order charge.

[1] - Anonymous Call Block and Cancel Call Waiting are included toward the threshold. However, the rate(s) will be discounted if the threshold quantity is met.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Calling Services (Continued)

13.3.1 General (Continued)

i. Local Calling or Local Calling Plus

(1) Local Calling or Local Calling Plus offers a combination of services available to residential customers only.

Local Calling or Local Calling Plus[m] is not available with any other package or bundled offering on the same line, with Lifeline Service and/or with ISDN service.

(2) The following services are eligible for the Local Calling [m] /Local Calling Plus offering:

Local Calling Plan Community Plus Option (where available)
Flat Rate Service

The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Initial Service Order
Subsequent Service Order
Line Connection

Local Calling Plus – Choice of any of the following Calling Services:
Local Calling – Choice of any three of the following Calling Services:

Call Waiting/Cancel	Call Forwarding
3-Way Calling	Speed Dial 8
Distinctive Ring	Speed Dial 30
Anonymous Call Block	Caller ID Name and Number
Automatic Call Return	Automatic Busy Redial
Special Call Acceptance	Call Block
VIP Alert	Special Call Forwarding

Local Calling /Local Calling Plus includes unlimited local Directory Assistance.

(3) Rates

	Monthly Rate
Local Calling Plus *	$37.99 (I)
Local Calling *	34.99 (I)

* The Five Cents per Minute Planis available to Residential customers subscribing to Local Calling or Local Calling Plus.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Calling Services (Continued)

13.3.1 General (Continued)

j. Five Cents per Minute Plan

(1) The Five Cents per Minute Planis an optional 1+ intrastate intraLATA direct dialed call service. The plan offers Five Cents flat rate pricing to residential customers in Company exchanges that subscribe to Local Calling or Local Calling Plus. The service is available 24 hours a day, seven days a week.

(2) Regulations

(a) Calls will be billed in one minute increments.

(b) The minimum service period for the Five Cents Plan for Residence is one month.

(c) Directory assisted, operator assisted, and calling card calls are excluded from this service.

(d) This service is available on the line equipped with Local Calling or Local Calling Plus service only.

(e) Should a customer cancel their Local Calling or Local Calling Plus service, the customer may select an alternative calling service plan. If the customer does not select an alternative calling service plan, the customer will default to standard MTS rates as specified in this Company's Long Distance Message Telecommunications Service Tariff.

(3) Rates

Residential customers who subscribe to the Five Cents per Minute Plan for Residence will be billed for all Intrastate IntraLATA toll calls qualifying for this Plan. The rate is as follows:

Each Minute of Use
$.05

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Calling Services (Continued)

13.3.1 General (Continued)

k . One Time Credit Offers

1) Residence customers who contact or are contacted by the Company and meet the following criteria and agree not to disconnect their service may receive a one time $25 benefit that may take the form of either a gift card or bill credit:

a) request to have voice service disconnected as a result of a network related repair problem, or

b) have been identified by the Company as likely to disconnect service based upon criteria determined by the Company.

The nature of the complaint could consist of, but is not limited to, missed appointments or a repair not completed as agreed.

2) Residence customers who are responding to a Company direct mailing, advertisement, or other Company marketing activity, may receive a one time $50 benefit that may take the form of either a gift card or bill credit.

The offers are not redeemable for cash and may not be used to satisfy delinquent balances owed to the Company or any Company affiliate. Bill credit offers mailed to qualifying customers must be redeemed prior to the expiration date specified in the mailing.

The offers are limited to one per customer and cannot be combined with any other offers except as authorized by the Company.

13.3 Calling Services (Cont'd)

13.3.2 Definitions

a. Call Forwarding - Provides an arrangement for transferring an incoming call to another telephone number by dialing a code at the Call Forwarding station. Calls may be transferred to either a local or a long distance message telecommunications point, subject to the availability of the necessary facilities. This service may be provided to a group of individual lines arranged for rotary hunting, where network facilities will permit.

b. Features Plan Business - Features Plan is a calling service which offers customers a choice of three pre-defined packages containing four to six calling services with value-added features. Customers who commit to a term agreement ranging from one to three years will receive a discount off the current individual monthly tariffed rates for these packaged features. Subscribers may choose from Features Plan Basic, Features Plan Complete or Features Plan Deluxe packages.

c. Multipath allows a Call Forwarding customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group to control the number of simultaneous calls that can be forwarded to a target number.

Multipath is available only as an enhancement to Call Forwarding.

d. Call Waiting/Cancel Call Waiting

Call Waiting permits the customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established.

Cancel Call Waiting permits the customer before making a call to dial a code, which will prevent the call waiting tone signal from interrupting for the next call only. The tone signal function will automatically restore to the customer's line upon disconnect.

e. Three-Way Calling - This permits an existing call to be held, and, by dialing, a second telephone call can be established and added to the connection. All three parties may be conferenced together if desired.

At the customer's request, the "per activation" service will be blocked on all lines at no charge.

f. Speed Dialing - This provides for the calling of a telephone number by dialing an abbreviated code. The two arrangements available are an eight number capacity (8-Number Speed Dialing) and a thirty number capacity (30-Number Speed Dialing).

g. Toll Denial - This service blocks access to the Long Distance Message Telecommunications Network, either by direct or operator assistance.

This prevents the customer from dialing an operator for all purposes including emergencies, assistance and the placing of toll calls. The customer indemnifies and saves harmless the Telephone Company from any and all claims, losses or damages caused by restriction of access to operator services.

h. Last Number Redial - This allows a customer to automatically redial the last outgoing call via an access code.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Calling Services (Cont'd)

13.3.3 Rates

Following a 30 day advance notice to existing customers, the Company may set rates for Calling Services at a range falling between the minimum and maximum rates listed below.

a. Single Service - One calling service per line:

		Monthly Rate Residence	Monthly Rate Business	Installation Charge
(1)	Call Forwarding[1], per line			
	Present	$6.50 (I)	$9.00	$ -
	Minimum	2.00	4.00	-
	Maximum	7.50 (I)	10.00 (I)	-
(2)	Multipath, per line*			
	Present	3.50	5.50	-
	Minimum	2.00	4.00	-
	Maximum	5.00	8.00	-
(3)	Call Waiting/Cancel Call Waiting[1], per line			
	Present	7.30 (I)	9.50	-
	Minimum	2.50	5.00	-
	Maximum	8.00	12.00	-
(4)	Three-Way Calling[1,2], per line			
	Present	7.00 (I)	9.25	5.00
	Minimum	2.00	4.00	-
	Maximum	8.00 (I)	10.25 (I)	-
	Per Activation[3,4]	3.50 (I)	3.00	-
(5)	8-Number Speed Dialing[1,5], per line			
	Present	3.30	5.50	-
	Minimum	1.50	2.00	-
	Maximum	5.00	6.00	-

* Multipath is available only as an enhancement to Call Forwarding.

Note 1: Refer to Choice of Features Pack offer and applicable rate discount.
Note 2: The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.
Note 3: At the customer's request, the "per activation" service will be blocked on all lines at no charge.
Note 4: Maximum monthly charge is $15.00.
Note 5: Limited to existing customers at their existing locations.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Calling Services (Cont'd)

13.3.3 Rates (Cont'd)

a. Single Service - One calling service per line: (Cont'd)

		Monthly Rate		Installation
		Residence	Business	Charge
(6)	30-Number Speed Dialing[2], per line			
	Present	$4.31 (I)	$6.99 (I)	$ -
	Minimum	2.00	3.00	-
	Maximum	6.00	8.00	-
(7)	Toll Denial, per line			
	Present	2.75	4.75	-
	Minimum	-	-	-
	Maximum	-	-	-
(8)	Distinctive Ring[2], per line			
	Present	6.09 (I)	7.80	-
	Minimum	4.00	4.00	-
	Maximum	8.00	8.00	-

(D)

Note 1: Cancel Call Waiting is not included toward the flexible packaging and/or Choice of Features Pack threshold. The rate, however, will be discounted if the threshold quantity is met.

Note 2: Refer to Choice of Features Pack offer and applicable rate discount.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Calling Services (Cont'd)

13.3.3 Rates (Cont'd)

b. Package - two or more Calling Services on same line:

		Monthly Rate		Installation
		Residence	Business	Charge
(1)	Features Plan Per business line			
	Features Plan - Basic			
	1 yr		$20.76	
	2 yr		19.04	
	3 yr		17.30	
	Features Plan - Complete			
	1 yr		$19.59	
	2 yr		17.97	
	3 yr		16.33	
	Features Plan - Deluxe			
	1 yr		$28.95	
	2 yr		26.54	
	3 yr		24.13	
(2)	Big Deal Calling Service Option A[1] (Includes Anonymous Call Block, Automatic Busy Redial, Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID, Cancel Call Waiting, Distinctive Ring, Do Not Disturb, Select Call Forwarding, 8-Number Speed Dialing, Three-Way Calling and Priority Call)	$ 18.00	$ -	$ -

Note 1: Nonrecurring charges, specified in Section 4, are not applicable when Big Deal Calling Services are established or discontinued.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Calling Services (Cont'd)

13.3.3 Rates (Cont'd)

b. Package - two or more Calling Services on same line: (Cont'd)

		Monthly Rate		Installation
		Residence	Business	Charge
(4)	Big Deal Calling Service Option B[1] (Includes Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Cancel Call Waiting and Three-Way Calling)	11.00	-	-

c. The applicable service charges are in addition to any charges stated herein.

d. When features are added or rearranged on an existing line, the Secondary Service Order Charge shall be waived for up to sixty (60) days from the initial request for service. When features are added or rearranged on an existing line after sixty (60) days from the customer's original installation of telephone service, the Secondary Service Order Charge shall apply. (Note: Central Office Work charge does not apply for features added or rearranged).

e. In addition to the monthly rate in this tariff for the Call Forwarding feature, the call forwarding customer is responsible for the applicable customer-dialed station-to-station charges for calls forwarded outside the local calling area. These charges apply for all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

Note 1: Nonrecurring charges are not applicable when Big Deal Calling Services are established or discontinued.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service

a. Conditions

(1) Custom Calling Local Area Signaling Service is a group of Custom Calling Service features offered to single line residential and single line business customers subscribing to one party local exchange service.

(2) Custom Calling Local Area Signaling Services are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.

(3) Coin phones will not be enabled with Custom Calling Local Area Signaling Service features, just as they are not enabled with other Custom Calling Services. They will operate with the Custom Calling Local Area Signaling Service system, however, and interaction with all the features will be permitted.

(4) Satisfaction Guarantee

If at anytime the customer notifies New Communications of the Carolinas Inc. d/b/a Frontier he is not satisfied with the service(s) and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. The Company will remove the service from the customer's account.

The Satisfaction Guarantee will apply to all Feature Pack services/features listed in this Tariff.

b. Description

(1) Anonymous Call Block is an arrangement, available to Caller ID-Number customers; non-Caller ID-Number customers; Caller ID-Name and Number customers; and non-Caller ID-Name and Number customers; that allows a called party to reject calls from parties that have activated the Complete Blocking (Per Line) or Selective Blocking (Per Call) feature to prevent the display of their telephone number and/or name to Caller ID-Number or Caller ID-Name and Number customers. When Anonymous Call Block is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone number and/or name. The calling party will be instructed to hang up and place the call again, without activating the Complete Blocking (Per Line) or Selective Blocking (Per Call) feature. Customers may activate or deactivate this arrangement by dialing a preassigned activation code.

This feature will be available, subject to the capability of the facilities at no charge to Caller ID-Number and Caller ID-Name and Number customers. A charge will apply to non-Caller ID-Number and non-Caller ID-Name and Number customers who subscribe to the Anonymous Call Block feature.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (cont'd)

(2) *66 Busy Number Redial is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed. (T)

At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

(3) *69 Call Return allows a customer to obtain information about the last incoming call when the service is activated by dialing *69. Upon dialing *69, information associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. When a telephone number is announced, it may not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back. (T)

If possible, the service may also allow a customer to return the call automatically by dialing "1". *69 cannot automatically return all calls. When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.

Per activation customers are charged upon announcement of information associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. Additional charges associated with calls returned using *69 will apply.

At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

(4) Selective Call Rejection allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

The terminating central office will recognize this "private" marking and if the number is entered onto the screening list automatically (not by dialing the digits), the voice announcement system will say the number cannot be announced during the screen list editing review. The calling number, however, will be matched against the customer's screening list and routed accordingly.

13.3 Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(5) Call Trace allows a customer to automatically activate a trace record of the last incoming call. By activating the Call Trace feature, the customer automatically authorizes the Company Incorporated to store the results of any and all traces initiated by the customer in the Telephone Company's switching office, and to release the results of such traces directly to the customer's serving law enforcement agency upon a further request by the customer. The results of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the call(s). The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system.

(6) Caller ID-Number Only is an arrangement which permits a customer with Local Exchange Service other than Foreign Central Office Service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's Local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multi-line hunt group, only the main telephone number will be delivered. If the calling telephone number is not available for forwarding to the called party, the customer's display device will record the time of day and date, and show "OUT OF AREA" and in some cases, dashes (--- ----), for the non-available numbers.

The calling telephone number is unavailable from calls made via PBX Trunks within the Custom Calling Local Area Signalling Service calling area, from cellular radio calls and currently from interexchange carrier calls. Compatible customer provided display equipment is required for this service.

Any customer subscribing to Caller ID-Number Only will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone numbers are not available on operator handled or credit card calls.

Telephone numbers transmitted via Caller ID-Number Only are intended solely for the use of the Caller ID-Number Only subscriber. Resale of this information is prohibited by this Tariff.

The calling party can prevent the Caller ID-Number Only customer from seeing the calling telephone number display by dialing a special code prior to placing each call. This is known as Complete Blocking (Per Line) or Selective Blocking (Per Call). When the calling party uses this blocking capability, the Caller ID-Number Only customer will receive an indication on the Caller ID-Number Only equipment that the display of the calling telephone number has been suppressed. There is no charge for using Complete Blocking (Per Line) or Selective Blocking (Per Call). Caller ID-Number Only customers may re-direct to an announcement, incoming calls with Complete Blocking (Per Line) or Selective Blocking (Per Call) activated, by activating the Anonymous Call Block arrangement.

Anonymous Call Block will be available, subject to the capability of the facilities, at no charge to Calling Number Identification customers.

13.3 Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(7) Selective Blocking (Per Call) allows a single-line customer to make a call and temporarily mark the delivery of his/her calling number identification (CNI) as "private" to the next person he/she is calling. This is accomplished on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the delivery of the telephone number.

This feature will be available, subject to the availability of facilities, without presubscription, and at no charge.

Feature Interactions:

Automatic Call Return - The terminating central office will recognize this "private" marking and cause the voice announcement system to say the number cannot be announced.

Selective Call Rejection - The terminating central office will recognize this "private" marking and if the number is entered onto the screening list automatically (not by dialing the digits), the voice announcement system will say the number cannot be announced during the screen list editing review. The calling number, however, will be matched against the customer's screening list and routed accordingly. (T)

Caller ID-Number Only- The terminating central office will recognize this "private" marking and transmit that signal to the display device, which in turn will display "P", "PRIVATE", OR "PRIVATE NUMBER" or such similar indicator on that call.

Call Trace - This service is unaffected, and will record the calling number.

(8) Complete Blocking (Per Line) allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Complete Blocking (Per Line) is dialed, the calling number WILL be delivered on that call. Complete Blocking (Per Line) is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices and must be established/removed via a service order. Feature Interactions are the same as in Item (7) above.

(9) (Reserved for Future Use) (D) | (D)

(10) Selective Call Acceptance screens incoming calls and only allows access to those telephone numbers on a customer determined list (up to a maximum of 12 telephone numbers). All others will be directed to a pre-recorded message.

(11) Selective Call Forwarding is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Selective Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.

(12) Priority Call allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

13.3 Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(13) Caller ID is an arrangement that is provided as an enhancement to Caller ID-Number Only and permits a customer with local exchange service to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone name and number will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's local exchange service. If the calling telephone name and number is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone name and number display by activating Selective Blocking (Per Call) or Complete Blocking (Per Line). When the calling party uses one of the blocking options, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone name and number has been suppressed. (T)

A maximum of 15 characters is allowed for transmission of the calling party's Directory Name.

(14) Call Waiting ID alerts the customer that there is another call by providing a call waiting tone and the display unit or screen phone will display the number or name and number of the calling party. At that time, the customer can decide whether to answer the call or not. (T)

(a) Utilization of this service requires the use of a Call Waiting-ID compatible display unit or screen phone station at the customer's premises. The installation and maintenance of this CPE is the responsibility of the customer.

(b) The Company assumes no liability, and will be held harmless, for any incompatibility between the customer's equipment and this feature.

(c) All terms and conditions, including rates, for the other services associated with the line are as described in the service-specific sections of this Tariff. Those services must be ordered separately.

(d) This service is furnished on a where-available basis and is subject to the availability of facilities. The service is only available to single-line business and residence customers. It is not available to Internal Communictions, System and Call Management Features, DID or Coin Telephone services. It will be available only to certain types of PBX systems depending on the customer's equipment, as well as the central office limitations.

(e) To use this service, the customer must not have Cancel Call Waiting activated.

(f) Customers wishing to have Call Waiting ID must also subscribe to Call Waiting, Cancel Call Waiting and Caller ID-Number Only or Caller ID.

(g) The customer must request Call Waiting ID although there are no additional charges for this service.

(h) Service charges as specified in Section 4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID-Number Only or Caller ID. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID-Number Only or Caller ID), no service charges shall apply.

13.3 Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates

(1) The following charges are for the services only and are in addition to applicable charges for service. Service Charges apply as set forth in Section 4 of this tariff, except as shown herein.

	Monthly Rate	
	Business	Residence
Anonymous Call Block, per line To Non-Caller ID-Number Only and Caller ID Customers[1,2]		
Present	$4.50	$4.00 (I)
Minimum	.50	.50
Maximum	5.50 (I)	5.00 (I)

Note 1: Anonymous Call Block will be available, subject to the capability of the facilities, at no charge to Caller ID-Number and Caller ID-Name and Number customers.

Note 2: Anonymous Call Block is not included toward the threshold. The rate, however, will be discounted if the threshold quantity is met.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	Monthly Rate Business	Residence	
*66 Busy Number Redial [2, 3], per line			(T)
Present	$ 7.80	$ 5.58	
Minimum	3.00	2.00	
Maximum	8.80 (I)	6.00	
Per Activation [4]	3.00	3.50 (I)	
*69 Call Return [2, 3], per line			(T)
Present	7.80	5.58	
Minimum	3.00	2.00	
Maximum	8.80 (I)	6.00	
Per Activation [4]	3.00	3.50 (I)	
Selective Call Rejection [2], per line			
Present	6.00	4.31	
Minimum	3.00	2.00	
Maximum	6.00	6.00	
Call Trace, per line			
Present	7.80	5.50	
Minimum	6.00	5.00	
Maximum	7.80	10.00	
Per Activation	7.25	7.25	
Caller ID-Number with Anonymous Call Block [2, 5], per line			
Present	12.00	8.63	
Minimum	7.00	5.00	
Maximum	20.00	12.00	
Selective Blocking (Per Call)	-	-	
Complete Blocking (Per Line)			
Present	2.00	2.00	
Minimum	2.00	2.00	
Maximum	3.00	3.00	
Per line [1]	-	-	

Note 1: This service is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices.
Note 2: Refer to Choice of Features Pack offer and applicable rate discount.
Note 3: The customer may subscribe to this feature as follows:
1) On a per line basis which allows an unlimited number of activations; or
2) On a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations. At the customer's request, the "per activation" feature will be blocked on all lines at no charge.
Note 4: Maximum monthly charge is $15.00.
Note 5: Limited to existing customers at their existing locations.

13.3 Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	Monthly Rate	
	Business	Residence
Selective Call Acceptance, per line		
Present	$ 6.00	$ 3.30
Minimum	3.00	2.00
Maximum	6.00	6.00
Selective Call Forwarding[1], per line		
Present	7.80	5.33
Minimum	3.00	2.00
Maximum	8.80 (I)	6.00
Priority Call[1], per line		
Present	6.00	3.55
Minimum	3.00	2.00
Maximum	6.00	6.00
Caller ID-Name and Number with Anonymous Call Block[1], per line		
Present	14.00	11.60 (I)
Minimum	8.50	5.95
Maximum	21.50	12.90
Caller ID	14.00	11.60 (I)
Caller ID – Number Only[3]	12.50	8.63
Call Waiting ID, per line	-	-
Enhanced Call Forward	13.00	N/A

Note 1: Refer to Choice of Features Pack offer and applicable rate discount.
Note 2: Service charges will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID-Number Only or Caller ID), no service charges shall apply.
Note 3: Limited to existing customers at their existing locations.

13.3 Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(2) Service charges are not applicable when Custom Calling Local Area Signaling Service features are provided at the same time as the business or residence individual line service is established.

(3) When features are added or rearranged on an existing line, the Secondary Service Order Charge as shown in Section 4 shall be waived for up to sixty (60) days from the initial request for service. When features are added or rearranged on an existing line after sixty (60) days from the customer's original installation of telephone service, the Secondary Service Order Charge shall apply. (Note: Central Office Work charge does not apply when features are added or rearranged).

(4) Service charges will not be applicable to residence and business customers who subscribe to Custom Calling Local Area Signaling Service during a six (6) month period after the effective date of this service or for six (6) months after a central office conversion which makes Custom Calling Local Area Signaling Service available for the first time.

13.4 Three-Digit Dialing Service (811)

13.4.1 General

New Communications of the Carolinas Inc. d/b/a Frontier concurs in the regulations governing Three-Digit Dialing Service (811) as filed by New Communications of the Carolinas Inc. d/b/a Frontier in its GENERAL CUSTOMER SERVICES TARIFF, and to amendments authorized by the South Carolina Public Service Commission or applicable law.

13.4.2 Rates and Charges

New Communications of the Carolinas Inc. d/b/a Frontier concurs in the rates and charges as filed by New Communications of the Carolinas Inc. d/b/a Frontier

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.5 Integrated Business Service (IBS) - II

13.5.1 General

Integrated Business Service (IBS) - II allows business customers to purchase a variety of custom features either individually or in groups to enhance and facilitate business telephone usage.

13.5.2 Available Features

a. Busy Transfer - Allows calls outside the group encountering a busy condition to be transferred to an alternative line in the same group.

b. Call Hold - Allows the user to place an established call on hold by flashing the switch hook and dialing a code. This opens the line to allow another call to be received, the held call retrieved or for the use of Call Pick Up.

c. Call Pick Up - Allows a user to answer any call within the group by dialing a code.

d. Distinctive Ringing - Allows called members of a group to distinguish between intragroup calls and calls from outside the group by providing two different ring patterns.

e. User Transfer - Allows the user to transfer an established call to another line within the group.

f. Call Waiting - Signals the subscriber talking on his line that another call has been placed to his line. The subscriber may place either call on hold while talking to the other.

g. Call Forwarding - Forwards all incoming calls to another telephone number. This arrangement may be activated by dialing a code and the telephone number of the service to which calls are to be forwarded and is deactivated by dialing another code. The Call Forwarding customer is responsible for the payment of any applicable message unit charge to direct distance dialed message toll charge for each call between his Call Forwarding telephone and the telephone to which the call is be forwarded. The charge applies to all calls that are answered at the telephone to which the calls are being forwarded, including person-to-person and collect calls even though they may not be accepted at the answering service.

h. Conferencing - Enables a third party to be added to a two way conversation without operator assistance.

i. Speed Call - Offers two distinct dialing options.

1. Individual Short List - Allows an IBS member to access eight frequently dialed numbers by dialing the feature access code followed by a single digit. It may not be used with the individual long list.

2. Individual Long List - Allows an IBS customer to access up to 30 frequently dialed numbers (maximum 15 digits each) by dialing the feature access code followed by two digits. A controller can also be assigned in the group. This controller would be the only access line from which additions or changes to the list could be made. It may not be used with any other types of speed call.

j. Group Speed Call - Allows IBS members who belong to the same speed call group to access up to 30 frequently dialed numbers by dialing the feature access code followed by two digits. Only a predesignated "controller" can establish or update the list.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.5 Integrated Business Service (IBS) II (Cont'd)

13.5.2 Available Features (Cont'd)

k. Don't Answer Transfer - Allows the transferring of a call after a predetermined number of rings from a called number to an assigned number within the group.

l. Intercom Calling - Provides intra-group communications. This is accomplished by dialing a preassigned station code.

13.5.3 Conditions

a. Equipment on the customer's premises must be compatible with the services and facilities provided by the Company.

b. Integrated Business Service's features are offered only with central offices equipped to provide such features.

c. The minimum charge for service provided under this section shall be one month.

d. Touch calling service is necessary in order to have IBS II features.

e. Availability of IBS-II is limited to Bowman, Elloree and Santee exchanges.

f. Any combinations of IBS-II features listed herein may be added to a one-party Touch-Calling access line with the exception of Group Speed Call and Speed Call which are not available on the same access line.

g. Individual access lines may be grouped in communications groups of 2 or more lines. A communications group provides the path through which features will travel.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.5 Integrated Business Service (IBS) II (Cont'd)

13.5.4 Rates

a. The rates set forth below are for switching equipment located in the Company's central offices.

b. In addition to the rates as specified in the following, rates for Local Exchange Service apply.

c. Installation and move or change charges are applicable.

d. All feature rates listed below are per Access Line for features listed.

	Monthly Rate
1) Per IBS II feature -	$ 2.25
Per IBS II package*	
(a) All Features -	14.60
(b) Any 8 Features -	12.60
(c) Any 4 Features	6.75
2) Speed Dialing - Individual/Long List -	5.00
3) Group Speed Dialing -	5.00

*Does not include Speed Dialing - Individual/Long List or Group Speed Dialing.

e. For customers with ten (10) access lines or more, a discount of 15 percent applies to the above rates. (Discount does not apply to local access, touchtone, etc.)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.6 CUSTOMIZED NUMBER SERVICE

13.6.1 General

a. Customized Number Service (CNS) provides for the assignment of a customer requested telephone number (last four digits) other than the next available number from the assignment control list.

b. Customized Number Service is provided to Business or Residence customers and is furnished subject to the availability of facilities and requested telephone numbers.

c. This service is offered to customers who request a unique or specific line number, providing that the exchange prefix number is not changed.

d. Existing customers who have a specific number prior to the establishment of this service will not be charged for CNS.

e. When a new customer assumes an existing service which includes Customized Number Service, the new customer may keep the customized number at the tariffed rate with the consent of the former subscriber.

f. The Company reserves and retains the right:

(1) To discontinue, change or reassign telephone numbers in any exchange area when it is deemed necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. Should this occur, the Company will attempt to assign another customized number of the customer's choice without applying service

(2) To reject any request for customized telephone numbers and to refuse requests for customized numbers for any reasons, including, but not limited to, numbers that may, in the Company's judgement, be offensive to good taste, limited central office capacity, or relocation of a central office.

(3) Of ownership of all telephone numbers and prohibits the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this tariff.

(4) To assign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.

g. A Customized Number directory listing in the white pages will be provided only as a numeric listing. The customer may promote their CNS number as an alpha listing at their discretion.

13.6.2 Rates and Charges

a. The following charges apply in addition to appropriate Service Charges and all other applicable rates and charges.

		Nonrecurring Charge	Monthly Rate
(1)	Each Customized Telephone Number		
	Business	$ 20.00	$ 2.00
	Residence	10.00	

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.6 CUSTOMIZED NUMBER SERVICE (Cont'd)

13.6.3 Conditions

a. The Customized Number Charge applies when a customer:

(1) Requests a telephone number other than the next available number from the assignment control list. A customer whose service has been terminated may be reassigned his previous telephone number, if available, without additional service charges applying, if reassignment occurs within 12 months.

(2) Requests a number change from his present number to a customized telephone number.

b. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after establishment of service. In any case, the Company shall not be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for the Customized Number Service.

13.7 Billed Number Screening (BNS)

13.7.1 General

a. Billed Number Screening (BNS) is a service offering providing for the automatic blocking of incoming third number billing, collect billing, or both. The BNS feature is established for a particular billing number via service order.

b. BNS is available for residential and business customers on one or more lines, whether or not the lines are billed together or separately.

c. Bulk Billed Number Screening (BBNS) is a volume discount offered to business customers only who request BNS on 50 lines or more.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.7 Billed Number Screening (BNS) (cont'd)

13.7.2 Rates and Charges

a. The following monthly rates are applicable for Billed Number Screening (BNS) on 1-49 lines:

		Monthly Rate
(1)	Option A - No Collect or Third-Number Billing	
	(a) Per billing line screened	$2.60
(2)	Option B - No Third-Number Billing	
	(a) Per billing line screened	2.60
(3)	Option C - No Collect Billing	
	(a) Per billing line screened	2.60

b. The following monthly rates are applicable for Bulk Billed Number Screening (BBNS) on 50 lines and above:

		Monthly Rate
(1)	Option A - No Collect or Third-Number Billing	
	(a) Per billing line screened	$ 1.30
(2)	Option B - No Third-Number Billing	
	(a) Per billing line screened	1.30
(3)	Option C - No Collect Billing	
	(a) Per billing line screened	1.30

MISCELLANEOUS SERVICE AND FACILITIES

13.8 Customized Code Restrictions (CCR)

13.8.1 General

a. Customized Code restrictions (CCR) will provide a choice of code restriction options for selected outgoing calls. Each option will permit local calls, non-chargeable calls to Company numbers such as repair service, emergency numbers (911) and 800 calling.

b. Customized Code restrictions will be available to exchange customers with Individual Line residence Service, Business service, Semipublic Telephone Service, and PBX Trunk Service.

c. Customized Code Restrictions are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of facilities.

d. The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of Customized Code Restrictions offered herein, including, without limitation the inability of the station user to access the operator for any purpose and any of the other restricted codes specified in the dialing plan options listed hereunder.

13.8.2 Customized Code Restrictions Options

a. Option #1 Restricted Codes

976
1 + 976
1 + 900

b. Option #2 Restricted Codes

All access is restricted to the Long distance Telecommunications Network except 0+ dialing.

13.8 Customized Code Restrictions (CCR) (Continued)

13.8.2 Rates and Charges

a. The following rates and charges are for Customized code Restrictions only and are in addition to the applicable service charges, monthly rates, and nonrecurring charges for exchange access lines and other services or equipment with which they are associated.

(1) Option #1

		Nonrecurring Charge	Monthly Rate
(a)	Residence line, Each	$ 2.50	$ -
(b)	Business line, Each	2.50	-

(2) Option #2

		Nonrecurring Charge	Monthly Rate
(a)	Residence line, Each	-	$ 2.75
(b)	Business line, Each	-	6.00

- This charge will not be applicable to residence or business customers who subscribe to CCR Option #1 for the first time.

  The secondary Service Order Charge will not be applicable to customers who subscribe to CCR Option #1. Only the nonrecurring charge will apply.

  The Secondary Service Order Charge is applicable to customers who subscribe to CCR Option #2.

MISCELLANEOUS SPECIAL ARRANGEMENTS

S13.9 Selective Class of Call Screening (SCCS)

S13.9.1 General

a. Selective Class of Call Screening (SCCS) is an optional service available to the Company's local exchange service customers, and is offered on a per line or local trunk basis. The service is offered to provide customers with a choice of originating call screening options when an operator service system is involved with call processing. The SCCS service provides information to the operator services system (mechanized or live operator) to denote special originating call handling was requested by the customer.

S13.9.2 Regulations

a. The customer will specify, at the time of the order, the special call handling option(s) desired. The customer may specify any combination of SCCS options.

b. On all operator assisted calls originating from the specified line or local trunk, the options available are:

(1) Bill to a Calling Card Account (specify at the time of the call).

(2) Bill to a Third Number (specify at the time of the call).

(3) Collect to the Called Number (specify "collect" at the time of the call).

(4) Prohibit all operator assisted sent paid calls.

c. Selective Class of Call Screening (SCCS) service is offered subject to the availability of suitable facilities.

d. Subscribers to Selective Class of Call Screening (SCCS) service are responsible to notify the Company of any failure of the feature to perform as requested.

e. The Company makes no guarantee and assumes no liability for the accuracy of Selective Class of Call Screening (SCCS) service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Selective Class of Call Screening (SCCS) service.

f. The minimum period for Selective Class of Call Screening (SCCS) service is one month.

g. All local calls and calls to Telephone Company numbers such as repair service and emergency services such as 911 will be permitted.

MISCELLANEOUS SPECIAL ARRANGEMENTS

S13.9 Selective Class of Call Screening (SCCS) (Continued)

S13.9.3 Rates and Charges

a. The following rates and charges apply to the provisioning of Selective Class of Call Screening (SCCS) service and are in addition to all other applicable rates and charges as specified elsewhere in the Company's tariffs.

		Nonrecurring Charge	Monthly Rate
(1)	Selective Class of Call Screening (SCCS), per line equipped	$ 21.00	$ 4.00
(2)	Selective Class of Call Screening (SCCS), per local trunk equipped SCCSM	21.00	8.00

13.10 Services for Enhanced Service Providers (ESPs)

13.10.1 General

a. This tariff section contains regulations, rates and charges applicable to the provision of certain functional network capabilities. These capabilities expand the ability of Enhanced Service Providers (ESPs) to provide services to their clients through the use of the public switched telephone network. These network capabilities are provided by New Communications of the Carolinas Inc. d/b/a Frontier, hereinafter referred to as the Telephone Company.

b. Services in this tariff are furnished only in central office areas where facilities and equipment, as determined by the Telephone Company, permit.

c. Services in this tariff, designed primarily for Enhanced Service Providers (ESPs), are also available to others.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (cont'd)

13.10.2 Enhanced Service Provider (ESP) Services

a. ESP Services are offered by the Telephone Company in conjunction with exchange access line service as outlined in this tariff. Customers may order and utilize these services to connect to the Telephone Company's local exchange network to provide enhanced services to the customer's clients. These services are as follows:

(1) Message Waiting Indication - Audible. This service provides the ability for a customer to send and a customer's client line to receive an alerting signal in the form of an audible stutter dial tone. This alerting signal will be used by the customer to inform its clients that information is waiting for them.

(2) Forwarded Call Information - Intraoffice. This service provides the information on the calling number (the customer's client line which was busy or did not answer and is equipped with call forwarding), the called number (the customer's enhanced service number to which redirected calls are forwarded), and the reason calls were forwarded or placed to the customer. The reasons for forwarding information may include when a client's line is:

- busy;
- not answered;
- either busy or not answered; or
- used to call the customer directly.

(3) Data Link. This service, which must be established between the customer's location and the Telephone Company's central office, provides the capability of delivering to the customer the called number, the calling number, and the type of forwarding from each central office serving area in which the customer wishes to offer enhanced services.

(4) Queuing. This service provides customers subscribing to PBX Trunks or Internal Communictions, System and Call Management Features lines arranged in a multiline hunt group the capability to equip that group with a queuing feature. Calls made to a multiline hunt group equipped with the queuing feature will complete immediately if there is an idle terminal in the hunt group. However, if all terminals in the hunt group are busy, the call is placed on queue and waits its turn to be served.

(5) User Transfer. This service provides the ability to temporarily hold an established call, originate another call to a third party, and then transfer the first call to the third party. When a call has been transferred, the original line/trunk is cleared to place or receive another call.

(6) Message Waiting Indication - Audible Ring Burst. In addition to the stutter dial tone that a client receives to let him know a message is waiting, New Communications of the Carolinas Inc. d/b/a Frontier can provide ringing at a special cadence to signal the client that a message is waiting. This reminder will be repeated at a specific interval programmed by New Communications of the Carolinas Inc. d/b/a Frontier

(7) Enhanced Call Transfer allows the user of a 2-way trunk with DID to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call. Enhanced Call Transfer is available where facilities and conditions permit and is offered to customers who have existing facilities and do not require any additional equipment for connectivity.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.2 Enhanced Service Provider (ESP) Services (Continued)

a. (Continued)

(8) Message Waiting Indication-Visual (MWI-V) is a feature that provides the Enhanced Service Provider (or customer) with the ability to send an alerting signal in the form of a light to its end-user's line. This alerting signal can then be used by the Enhanced Service Provider (or customer) to inform its end-user that a message(s) is waiting.

(9) Inter-Switch Voice Messaging (ISVM) is available as an optional enhancement to Data Link service. With the combination of Data Link, which operates on an intra-switch basis only, and ISVM, voice mail and call answering capabilities can be extended to customers via intra- and inter-switch connectivity, thereby allowing the ESP to serve any client within a Local Access Transport Area (LATA). (Requires subscription to Data Link).

13.10.3 ESP Client Services

a. ESP Client services are offered by the Telephone Company. Customers may order and utilize these client services in conjunction with their clients' exchange access lines to provide enhanced services to their clients. These client services are as follows:

(1) Call Forwarding Busy Line - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected PBX trunk number, Internal Communictions, System and Call Management Features line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a normal busy line condition.

(2) Call Forwarding No Answer - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected PBX trunk number, Internal Communictions, System and Call Management Features line number or other line number of the customer at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings; such number of rings to be specified when this service is ordered.

(3) Call Forwarding Busy Line Don't Answer. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected PBX trunk number, Internal Communictions, System and Call Management Features line number or other line number of the customer at another location on a different premises when such incoming calls encounter either a normal busy line condition or a no answer condition.

(4) Customer Controllable Ringing. This service provides clients the ability to adjust the number of ring cycles that should be used prior to forwarding a call in a "No Answer" situation. To select the number of rings desired (1-9), the client will dial a special access code and then input a digit that corresponds to the number of ring cycles desired before the forwarding takes place.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.4 Definitions

a. ESP Bill Option. This is an ordering and billing option that allows a customer to order and pay for the provisioning and monthly recurring charges of only those services provided under this section of the tariff. An agency agreement between the customer and the customer's client is necessary before the customer may exercise this option. Customers will be held liable for orders involving clients for whom no agency agreement exists.

b. Client. The term "client" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered by the customer utilizing those services provided under this section of the tariff.

c. Customer. The term "Customer(s)" denotes any ESP, individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered under this section of the tariff.

d. Enhanced Service Provider. An Enhanced Service Provider (ESP) is a customer who, in accordance with applicable regulatory requirements, claims the status of an ESP and who provides an enhanced service under Section 64.702 of the FCC's Rules.

13.10.5 Regulations and Conditions

a. Undertaking of the Telephone Company

(1) The limitation of the Telephone Company's liability is set forth in this tariff.

(2) The Telephone Company may disconnect the customer's service for failure to comply with any provision(s) of this tariff or any tariff of the Telephone Company.

(3) ESP Client Services billed to ESP orders can only be accepted if the client line is specified and available for provisioning.

(4) If the Telephone Company finds the provision of ESP Services and ESP Client Services, as outlined herein, is adversely affecting or would adversely affect the Telephone Company's ability to provide, complete or maintain the level of or quality of its other services to its exchange telephone customers, the Telephone Company may refuse to provide or may discontinue providing such services.

(5) Late payment charges as defined in Section 2.3.6 of this tariff, will apply to all services contained in this tariff.

(6) ESP and ESP Client Services will not be provided in connection with Public Coin Telephone Service, Semipublic Coin Telephone Service or Public Telephone Access Service for Customer-Provided Equipment (CPE).

(7) Charges for calls between the originating location and the call forwarded equipped line are applicable in accordance with regularly filed tariffs for local message units, dial station, operator station or person toll.

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.5 Regulations and Conditions (cont'd)

b. Enhanced Service Provider's Obligations

(1) Customer services as outlined herein and the promotion and provision thereof must comply with all applicable federal, state and local laws, rules and regulations.

(2) The customer shall indemnify, defend, protect and save harmless the Telephone Company against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim or infringement of any patents, trademarks, or copyright, or resulting from any claim of libel or slander.

(3) The customer is responsible for all provisioning and monthly recurring charges for billed-to-ESP services including those situations in which the customer's client and/or the Telephone Company has temporarily suspended or disconnected that client's service.

(4) The customer has exclusive responsibility and control over the content, quality, and characteristics of services or conversations conducted over the customer's equipment. The Telephone Company assumes no liability for the quality, defects in, or content of those services. The customer shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.

(5) The Customer shall not publish or use any advertising, sales promotion material, or other publicity relating to the subject matter of ESP and ESP Client Services wherein the Telephone Company's name or language, signs, markings or symbols are used, from which the connection of the Telephone Company's name therewith may be, in the Telephone Company's judgment, reasonably inferred or implied without the prior written approval of the Telephone Company.

(6) The customer is financially responsible for any and all costs and expenses involved in providing its services, including, but not limited to, the customer's premises equipment, program development, advertising, and promotional expenses. The customer is financially responsible for all facilities required to connect the customer's equipment to the Telephone Company's serving wire center, in accordance with all applicable rates and charges under the Telephone Company's tariffs.

(7) The customer's premises equipment shall be interconnected in accordance with the General Regulations and applicable rates, Interconnection with Communications Equipment and Systems Provided by the Customer. If the customer violates this requirement, the Telephone Company may disconnect the customer's services.

(8) Customers subscribing to the services outlined in Section 13.10.2a.(1),(2),(3),(4),(5),(6), (7) and (8) of this tariff, are required to subscribe to PBX trunks or Internal Communictions, System and Call Management Features lines capable of supporting the enhanced service(s) being offered. Also, they may be required to subscribe to as many additional PBX trunks or Internal Communictions, System and Call Management Features lines as, in the judgment of the Telephone Company, are required to adequately handle calls without impairing service to others.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.5 Regulations and Conditions (Continued)

b. Enhanced Service Provider's Obligations (Continued)

(9) The customer is responsible for disconnecting ESP Client Services ordered for its client(s), including those situations where the customer's client(s) no longer have service with the Telephone Company.

(10) The customer is responsible for the payment of applicable charges for each forwarded call completed in conjunction with User Transfer Service.

(11) Customers may subscribe to Inter-Switch Voice Messaging (ISVM) subject to the availability of the required Data Link facilities. The Company will determine which central office and transmission facilities are used to provide service. Signaling, control and data communication protocols are defined by the Company, and the Company retains the right to change these products.

c. Client Obligations

(1) The client whose line is equipped with Call Forwarding Busy Line Don't Answer is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the customer's number to which the call is forwarded.

d. Billing and Remittance

(1) Adjustments requested due to poor transmission quality caused by the customer's equipment may be made at the discretion of the Telephone Company.

(2) The customer's services may be discontinued pursuant to the procedures set forth in Section 2 of this tariff, for failure to make full payment for the Telephone Company's services provided under this tariff.

13.10.6 Rate and Charge Regulations

a. Any change to the customer's preselected telephone number to which client's telephone calls are redirected will incur applicable service charges.

b. The ESP Bill Option as defined in this tariff may only be exercised by a customer who is planning to utilize the services found in this section of the tariff to offer an enhanced service.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.7 Rates and Charges

		Monthly Rate	Nonrecurring Charge
a.	Call Forwarding, Busy Line-Fixed, Per Line Arranged	$ 1.50	$ -
b.	Call Forwarding, No Answer-Fixed, Per Line Arranged	1.50	-
c.	Call Forwarding, Busy Line Don't Answer, Per Line Arranged	1.50	-
d.	Message Waiting Indication-Audible, Per Line Arranged	.50	-
e.	Forwarded Call Information-Intraoffice, Per Line Arranged	1.00	-
f.	Data Link Termination, per Data Link Arranged	$250.00	$500.00
g.	Queuing, Per Line or Trunk Arranged	1.50	-
h.	User Transfer, Per Line or Trunk Arranged	1.50	-

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.7 Rates and Charges (Continued)

		Monthly Rate	Nonrecurring Charge
i.	Customer Controllable Ringing, Per Line Arranged	1.00	-
j.	Message Waiting Indication - Audible Ring Burst, Per Line Arranged	1.50	-
k.	Enhanced Call Transfer, per trunk	20.00	25.00[1]
l.	Message Waiting Indication-Visual (MWI-V), per line arranged	.50	-
m.	PBX Trunk Rate	(applicable rate)	
n.	Internal Communictions, System and Call Management Features Line, Line Rate	**	***

[1] - Nonrecurring charge is applied per customer. Nonrecurring charges are applicable in addition to this charge.

** Monthly rates and charges for Internal Communictions, System and Call Management Features Services are found in this Tariff.

*** Nonrecurring charges for Internal Communictions, System and Call Management Features Services are found in this Tariff.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.7 Rates and Charges (Continued)

		Monthly Rate	Nonrecurring Charge
o.	ESP Package 1 (includes Call Forwarding, Busy/No Answer-Fixed, Message Waiting Indication-Audible, and Forwarded Call Information - Intraoffice Per Line Arranged	2.00	-
p.	ESP Package 2 (includes Call Forwarding, Busy/No Answer-Fixed, Message Waiting Indication-Audible, Forwarded Call Information, Message Waiting Indication- Audible Ring Burst, and Customer Controllable Ringing	2.75	-
q.	Inter-Switch Voice Messaging (ISVM) (Requires Subscription to Data Link) per arrangement	3,000.00	$2,000.00

r. The Secondary Service Order Charge will apply when ESP services are added or rearranged on an existing line. (Note: Central Office Work Charge does not apply for ESP services added or rearranged).

S13.11 Custom Redirect Service

13.11.1 General

New Communications of the Carolinas Inc. d/b/a Frontier concurs in the regulations governing Custom Redirect Service as filed by New Communications of the Carolinas Inc. d/b/a Frontier in its Tariffand to amendments authorized by the South Carolina Utilities Commission or applicable law.

13.11.2 Rates and Charges

New Communications of the Carolinas Inc. d/b/a Frontier concurs in the rates and charges as filed by New Communications of the Carolinas.

FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC
ISSUED: November 2, 2018

By: Vice President
Rochester, New York

Section 13
First Revised Sheet 41
Cancels Original Sheet 41
P.S.C. - S.C. No. 1
EFFECTIVE: November 18, 2018

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.12 Convenience Fee

13.12.1 General

A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing.

13.12.2 Regulations and Conditions

This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

13.12.3 Rates and Charges

	Nonrecurring Charge
Convenience Fee, per occurrence	$10.00 (I)

SUPPLEMENTAL SERVICES

14.1 Employees' Telephone Service

14.1.1 General

Employees' Service is offered to all permanent employees at their residence telephone when such telephone service is provided by this Company.

14.1.2 Rates

a. The charge for Employees' Telephone Service is 50% of the Standard residence access line rate computed to the next higher five cent multiple per item.

b. Regular service charges applicable with the initial installation of employee's telephone service is hereby waived.

14.1.3 Conditions

a. Employees' Telephone Service at their residence is available to all full time employees of the Company after the probationary period. This service is not available when the employee resides in a boarding and/or rooming house.

b. One primary listing may be provided in the name of the employee (except that the listing of a married woman may be in her or her husband's name).

14.2 Impaired Hearing Equipment

14.2.1 General

The equipment listed below is designated with an extra sensitive receiver for use by the hard of hearing.

14.2.2 Rates

	Monthly Rate
Amplifying Headset	$ 1.95*
Teletype for Handicapped	
System 100 Communicator - Portable solid state electronic teletype including AC adaptor and "C" cell battery pack	43.10*

* plus applicable service charge

14.2.3 Conditions

a. Impaired hearing equipment may be provided for use with all classes and grades of service, except public and semipublic telephone service.

SUPPLEMENTAL SERVICES

14.3 Joint User Service

14.3.1 General

Joint use of service permits a person, firm or corporation to share the use of telephone service provided to a business customer.

14.3.2 Rates

		Monthly Rate
a.	Joint Use of Service	50% of applicable business linerate.

14.3.3 Conditions

a. Joint use of service will be furnished with the approval of the Company only with business individual and key line, or PBX Trunk Service.

b. Joint use of service will not be furnished to a customer who is in a business of a secretarial nature, or of renting, or leasing space to transient or permanent tenants.

c. The joint user must be located on the premises, or in the same office, or in the same suite of offices as the customer, or in an office adjacent to and directly accessible from the customer's office.

d. A joint user will be furnished one directory listing without charge.

e. Applications for joint use of service shall be made by the customer.

f. The customer will be responsible for all charges incurred by the joint user.

g. Additional listings and supplemental services may be furnished to the joint user at the request of the customer and at regular rates.

h. After the listing for the joint user has been included in the directory, joint use of service may not be discontinued during the life of the directory, except under the following conditions:

(1) The customer's service is discontinued;
(2) The joint user moves from the premise where the customer's service is located;

(3) The joint user establishes his own primary service on the same premises.

SUPPLEMENTAL SERVICES

14.4 Special Reverse Toll Charge Service

14.4.1 General

This is an arrangement where a customer may offer his patrons in another exchange the privilege of calling him without charge or without requesting the reversal of toll charges.

14.4.2 Rates

		Monthly Rate
a.	Special reverse toll service charge, per listing, per exchange	$10.00*

14.4.3 Conditions

a. The charges for each message will be billed to the called party at the regular sent-paid station rate.

b. This service may be furnished with business one-party and PBX services.

c. This service includes the listing of a special number in both the published directory and information records of the exchanges from which calls are to be accepted.

(1) At the option of the customer, this number may be non-published to limit the service to certain selected individuals, without additional charge.

d. The customer assumes the toll charges for all toll calls placed by parties who call the special number from the customer-selected exchanges. Such calls are charged for on the regular sent-paid station toll rate.

* In addition to rates and charges for regular telephone service.

14.5 Special Billing Number Service

14.5.1 General

Special Billing Number Service contemplates a separate listing of toll telephone messages each month for special billing number used in placing toll calls.

14.5.2 Rates

		Rate Per Month
(a)	Each group of 20, or less, special billing numbers	$ 4.30

14.5.3 Conditions

(a) Specials Billing Number Service may be provided in conjunction with access lines equipped with Rotary Line Service or PBX trunks.

(b) The minimum period for which this service may be offered is six (6) months.

SUPPLEMENTAL SERVICES

14.6 Distinctive Ring

14.6.1 General

Distinctive Ring is a feature which allows a customer to have one additional telephone number assigned to a local exchange line. Each telephone number will provide a distinctive ring on incoming calls to allow for identification of the incoming call. A distinctive call waiting tone may be provided, where facilities permit, to customers also subscribing to call waiting. Distinctive Ring requires special office equipment and is provided only where such central office equipment and facilities are available.

14.6.2 Regulations

1. Distinctive Ring can be provided with other custom calling features found. Calling service features are provided in association with the master number and the dependent number.

   - The call forwarding feature is available in the following arrangement. When the call forwarding feature is activated:

     a) Calls to the master and dependent number are forwarded to the same location.

2. Distinctive Ring is not provided in association with lines equipped with Rotary Line Service.

3. Distinctive Ring is billed to the master number only. Service will be denied on all lines for nonpayment of bills.

4. Service charges will apply for the dependent telephone number added. At the option of the Company and upon approval of the Public Service Commission, during specific promotional periods, service charges may be waived in total or in part.

5.* A published directory listing is included in the rate below. Directory listings must match the class of service (business/residence) of the primary service.

14.6.3 Rates

	Per Month, Per Line Equipped	
	Bus.	Res.
1. Distinctive Ring		
- as an individual service	$6.00	$6.00

* Nonpublished directory listing applies.

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER
ISSUED: June 18, 2010

Section 15
Original Sheet 1

By: Vice President
Rochester, New York

P.S.C. - S.C. No. 1
EFFECTIVE: July 1, 2010

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

I. GENERAL REGULATIONS

A. General

This section addresses the responsibilities and liabilities of the customer and company where customer-provided terminal equipment and communication systems interconnect with the regulated services of the Telephone Company. Customer-provided refers to any equipment purchased by the customer or leased by the customer from the deregulated operations of the Telephone Company or from any other provider of such equipment.

B. Responsibility of the Customer

Customer-provided communications equipment may be used with the facilities furnished by the Telephone Company for telecommunications services as provided in this Tariff. In all such cases the customer-provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the regulated Telephone Company (hereinafter referred to as the "Telephone Company").

Where telecommunications service is available under this Tariff for use in connection with customer-provided communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Telephone Company. Such is subject to the further provisions that the customer-provided equipment or system does not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Telephone Company's service. Upon notice from the Telephone Company that the customer-provided equipment or system is causing or is likely to cause such hazard or interference, the customer shall make such changes as shall be necessary to remove or prevent such hazard or interference.

The customer indemnifies and saves the Telephone Company harmless against claims for infringement of patents arising from combining such equipment or system with, or using it in connection with, facilities of the Telephone Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

C. Responsibility of the Telephone Company

The Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment or communications system. Telecommunications or private line service is not represented as adapted to the use of customer-provided equipment or systems and where such are connected to the Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

I. GENERAL REGULATIONS (Cont'd)

C. Responsibility of the Telephone Company (Cont'd)

facilities in a manner proper for such telecommunications service. Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems or for the quality of or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or systems, or address signaling where such signaling is performed by customer-provided signaling equipment.

The Telephone Company will, at a subscribers request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line needed to permit customer-provided terminal equipment to operate in a manner compatible with telecommunications or private line service.

The Telephone Company may make chances in its telecommunications or private line services, equipment,operations or procedures, where such action is not inconsistent with Part 68 of the Federal Communications Commission' s Rules and Regulations.

If such changes can be reasonably expected to require modification or alteration of customer-provided terminal equipment or communications systems or materially affect its performance, the Company will make a reasonable effort to notify the customer in advance, to allow the customer an opportunity to maintain uninterrupted service.

The Telephone Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Telephone Company.

D. Violation of Regulations

Where any customer-provided equipment or system or communication system provided to a customer is used with telecommunications service in violation of any of the provisions in this Tariff, the Telephone Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 5 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this Tariff. The right of the Telephone Company to terminate service as provided above, includes the right to suspend the service or to disconnect such customer-provided equipment or communications system.

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

I. GENERAL REGULATIONS (Cont'd)

E. Hazardous or Inaccessible Locations

Customer-provided equipment which serves a location which the Telephone Company considers impracticable to service because of hazard or inaccessibility may be connected with telecommunications service by means of connecting equipment furnished by the Telephone Company.

F. Provisions of Channels and Equipment

When the customer provides his own communications system, it is contemplated that the customer shall provide all station apparatus and associated channels which are a part of the system and which are located on the same customer's premises as the system.

G. Recording, Reproducing, and Automatic Answering and Recording Equipment

1. Recording of Two-way Telephone Conversations

Telecommunications and private line services are not represented as adapted to the recording of two-way telephone conversations. Customer-provided voice recording equipment may be connected with telecommunications and private line services, in accordance with the provisions in this Tariff, subject to the following conditions.

When recording equipment is in use and is a direct electrical connection with services of the Telephone Company, a recorder tone that is repeated at intervals of approximately fifteen seconds is required except that the recorder tone described is not required:

(a) When the equipment will be used by public fire and police departments exclusively for the receipt of intrastate fire and police calls, and attended at all times for such purpose.

(b) For Federal Communications Commission licensed broadcast stations for the purpose of recording two-way telephone conversations for broadcast over the air so long as those activities are consistent with the applicable broadcast regulations.

(c) When such equipment is used by the United States Department of Defense at command centers for emergency communications transmitted over the Defense Department's private line system when connected to the telecommunications network.

(d) For the United States Secret Service of the Treasury Department to record Telephone conversations which endanger the safety and security of the President of the United States and members of his immediate family.

Customer-provided voice recording equipment shall be so arranged that it can be physically connected to and disconnected from Telephone Company facilities and switched on and off.

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

II. CONNECTIONS OF REGISTERED TERMINAL EQUIPMENT AND SYSTEMS

A. Customer-provided registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the Federal Communication Commission's Rules and Regulations:

1. A customer-provided registered PBX or key system may be connected directly to the public switched network or behind a Company-provided Centrex system provided that the customer-provided equipment and the associated customer-aided premises wiring are in compliance with Section 68.2l4 and 68.2l5 of the FCC's Rules and Regulations.

2. The customer shall notify the Company of each line to which registered equipment is to be connected and shall notify the Company when such registered equipment is permanently disconnected. The customer shall provide the Company the registration number and ringer equivalence number for the registered equipment.

III. CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

A. Direct Connections and Connections Through Connecting Arrangements Provided by the Many

1. If the initial rule-compliance connection was made prior to January 1, 1980, grandfathered Terminal Equipment and Grandfathered Communication Systems may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration. The equipment or system may be modified only in accordance with Part 68 of the Federal Communication Commission's Rules and Regulations, subject to the following:

(a) The customer shall notify the Company when grandfathered terminal equipment or a communication system is to be connected. Notification should include a description of the equipment, manufacturer's name, model number and type of equipment and state its previous connection which qualifies it for continued connection. The customer shall also notify the Company when such communications equipment and systems are to be permanently disconnected.

(b) All connections are made through a demarcation point or by other means agreeable to the Company and the customer.

(c) All such connections shall comply with all the criteria contained in Subpart D of Part 68 of the Federal Communication Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

IV. ACOUSTIC OR INDUCTIVE CONNECTIONS

A. General

Customer-provided voice or data terminal equipment and customer-provided communications systems may be acoustically or inductively connected at the customer's premises to the telecommunications network provided the connection is made externally to the network control signaling unit when the unit is Telephone Company-provided. The customer-provided communications equipment must comply with all the criteria contained in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

V. CONNECTIONS OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS NOT SUBJECT TO PART 68 OF FCC RULES AND REGULATIONS

A. Customer-provided communications systems not subject to Part 68 of the Federal Communications Commission's Rules and Regulations may be connected with telecommunications services in accordance with this Tariff. These communications systems (including channels derived from such systems), not exceeding voice grade, may be connected at the customer's premises provided that:

1. Such telecommunications service or customer-provided communications system is utilized for the origination or termination of communications at the customer's premises where the connection is made.

2. The connection shall be through a network control signaling unit and connecting arrangement furnished by the Company.

3. The connection shall be made through switching equipment provided by the customer.

4. The provisions relating to minimum protection criteria set forth in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section. As related to minimum protection criteria and when applied to the connection of customer-provided communications systems, the term "Customer's premises" shall include any premises on which the customer-provided communications system is terminated.

   Where the telecommunications service is used in the provision of a composite data service for others and connection of such service is made to a communications system provided by a customer add the connection is made through customer-provided data switching equipment, the provisions of 1. and 3. above do not apply.

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

VI. CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT SPECIFICALLY EXCLUDED FROM THE FCC REGISTRATION PROGRAM

A. Customer-provided terminal equipment may be connected at the customer's premises to semi public coin services of the Company in accordance with the following:

1. The connection of customer-provided terminal equipment to services specifically exempted from the Federal Communications Commission's Registration program shall be through a protective connecting arrangement which must be furnished by the Company.

2. The connection of customer-provided communications equipment must comply with all the criteria contained in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

VIII. CUSTOMER PREMISES INSIDE WIRE

A. General

1. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Access Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Exchange Access Line.

2. All customers (single line and multiline) are responsible for the installation of any customer premises inside wire. These customers may request the Company to provide such installation. Installations provided by the Company will be on a time and material basis and excluded from regulated operations.

3. All customers are responsible for the installation and maintenance of customer premises inside wiring including installation provided by the Company. The customer may request the Company to provide such maintenance. Maintenance provided by the Company will be excluded from regulated operations.

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

VIII. CUSTOMER PREMISES INSIDE WIRE (Cont'd)

B. Installation Regulations

1. Customer premises inside wire must be installed in accordance with the technical standards and installation guidelines furnished to the Commission by the Company.

2. Customer premises inside wire must be connected to residence and business Exchange Access Line service at the network protector.

3. The Company will make the technical standards and installation guidelines available to customers at the business office or other designated locations.

4. The Company is not responsible for the connection of telephone instruments and standard jacks to customer premises inside wire.

C. Violations of Regulations

1. Where any customer premises inside wire is used with telecommunications service in violation of any provision in this tariff, the Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violations.

2. In the event of such violation the customer shall discontinue use of the customer premises inside wire or correct the notify the Company in writing that such violation has been corrected within 5 days after receipt of such notice.

3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

BUSINESS TRAFFIC STUDY SERVICE

16.1 General

Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access line or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully as opposed to the number of calls that reach a station-busy condition.

16.2 Description

Traffic studies are performed, at the customer's request, on Company access lines or hunt groups with local exchange numbers.

For customers with access lines or hunt groups at more than one location, a separate Service Establishment Charge will apply for traffic studies at each location.

Traffic study reports may be requested for more than one access line or hunt group at a single customer location. A separate traffic study report is required for each access line or hunt group. Following is a list of possible access lines or hunt groups that would constitute one traffic study report:

Individual Access Line	DCS trunk group
Multiline Hunt Group	Features Plan group
PBX trunk group	Communication System group
DID trunk group	Remote Call Forwarding
DOD trunk group	Internal Comommunications,System /Call Mgmt Features single line system
ISDN BRI	Internal Communictions, System/Call Mgmt Features multiline hunt group
ISDN PRI trunk group	Internal Communictions, System/Call Mgmt Features Attendant
Network Access Registers (NARs)/ RCF/ACD	Internal Communictions, System/Call Mgmt Features – business group or other trunk group

Traffic study reports can be requested on a weekly, bi-weekly or monthly basis. The monthly rate is determined by the number of traffic study reports provided within a 4-week billing cycle.

Along with the reports, the Company provides a recommendation of required lines to accommodate the studied call traffic based on industry standards for call traffic handling. Calculations for the recommendation are derived from traffic engineering tables. The recommendation is a close estimate and cannot be guaranteed.

16.3 Conditions

Business Traffic Study Service is available only to business customers.

Calls must be carried by the Company and billed by, or on behalf of, the Company to the customer requesting the study.

Studies cannot be performed on toll-free or pay-per call type telephone numbers.

A one-week traffic study may be performed per customer location, per access line or hunt group, per calendar year, at no Service Establishment Charge and no monthly charge. Any additional traffic studies requested during the calendar year will be billed at the Rates and Chargesfollowing; Traffic study report features may vary by Central Office switching system type.

When applicable, traffic study reports on Internal Communictions, System and Call Management Features should include reports on both the Network Access Registers (NARs) and on the hunt group, in order to make sure that blockage is not occurring at either end.

BUSINESS TRAFFIC STUDY SERVICE

16.4 Application of Rates and Charges

For the setup of each additional Business Traffic Study Report, per customer location, per calendar year, the Service Establishment Charge applies in addition to the Monthly Rate.

The Subsequent Service Order Charge will apply in addition to the Service Establishment Charge for initial setup for additional traffic studies and for any subsequent additions or changes to traffic study reports in a calendar year.

16.5 Rates and Charges

	Nonrecurring Charge
Service Establishment Charge, per customer location, per calendar year	
Initial One-Week Traffic Study	No Charge
Setup for Additional Traffic Study	$120.00[1]

	Monthly Rate
Traffic Study Reports per access line or hunt group, per calendar year	
Initial one-week study report	No Charge
Each additional study report, per 4-week billing cycle	
Weekly reporting (4 reports)	80.00
Bi-weekly reporting (2 reports)	60.00
Monthly reporting (1 report)	40.00

[1] A Subsequent Service Order Charge will apply in addition to the Service Establishment Charge for initial setup for additional traffic studies and for any subsequent additions or changes to Traffic Study Reports in a calendar year.

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC. **Section 17**
ISSUED: September 9, 2011 **First Revised Sheet 1**
Cancels Original Sheet 1
By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: September 23, 2011**

911 EMERGENCY SERVICES

17.1 General

a. 9-1-1 is the three-digit telephone number designated throughout the United States as the emergency telephone number to be used by the public to obtain law enforcement, medical, fire, rescue, and other emergency services.

b. Pre-basic 911 enables the routing of 911 calls to a designated telephone number provided by the County or State over the Public Switched Telephone Network (PSTN). This service is applicable in those Counties that do not have Basic or Enhanced 911. (D)

(D)

c. Enhanced Universal Emergency Number Service, also referred to as Enhanced 911 Service or E911 is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. E911 service includes lines and equipment necessary for the answering, transferring, and dispatching of public emergency telephone calls by persons within the serving area who dial 911. Enhanced 911 provides Automatic Location Identification (ALI) which provides the customer's name, primary service address (street name and number), and telephone number associated with the calling party's telephone line and is forwarded to the Enhanced 911 display unit on a per call basis. (T) (C) (C)

d. The 911 customer may be a municipality or other state or local governmental unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire and other emergency services within the telephone central office areas arranged for 911 calling. (T)

e. These service arrangements will provide a 911 Emergency System that will provide use of the exchange network at no charge to the caller on a per call basis. Calls from a pay telephone shall not require a coin to be deposited or payment of any charge. The ability to transfer calls from a Public Safety Answering Point (PSAP) to the proper Emergency Response Agency (ERA) will also be provided. (T)

f. Rates and charges for this service are specified in Section 17.4.5. (T)

g. Publishing, reproducing, re-selling, disclosing, tampering with, modifying, allowing access to, or using for any reason other than emergency response purposes associated with the public safety, any of the 911 database information is prohibited. (T)

h. Directory rules and regulations regarding 911 Service are covered in Section 6 of this tariff. (T)

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FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
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Section 17
First Revised Sheet 2
Cancels Original Sheet 2
P.S.C. - S.C. No. 1
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911 EMERGENCY SERVICES

17.1 General (Continued)

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Section 17
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Cancels Original Sheet 3
P.S.C. - S.C. No. 1
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911 EMERGENCY SERVICES

17.1 General (Continued)

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(D)

17.2 Definitions

Additional 911 Exchange Line

Additional terminating lines at a PSAP that may be ordered by the customer when a Selective Router is not utilized. (C) (C)

Administrative Site

A location responsible for administration of end user records associated with one or more private switches. This location has the capability of creating and conveying Private Service End User (PSEU) information to the Company's ALI ENTRY GATEWAY. The PS 911 Administrator is responsible for the functioning of this location.

Alternate PSAP

A feature provided to allow 911 calls to be routed to a designated alternate location if the 911 exchange lines to the primary PSAP (see definition of PSAP following) are out of service for any reason.

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Cancels Original Sheet 4
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911 EMERGENCY SERVICES

17.2 Definitions (cont'd)

Alternate Routing

A feature that will route a 911 call to a location other than the primary PSAP, should some temporary condition prevent the primary PSAP from answering the call.

Automatic Location Identification (ALI)

A feature by which the name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Telephones associated with a calling party's telephone number but which are physically located elsewhere (off-premises extensions, secondary locations, etc.) can also be identified with the same address associated with the calling party's telephone number at the primary location if the customer enters this same information into the remarks section of the ALI record. No ALI data is provided when a call is sent to Default Routing (DR).

ALI Database

A database of ALI records containing access line customers' names, addresses, telephone numbers, and ESNs to be used for 911 purposes. This database, once provided to the customer, may include additional information about that location. Customer names may be omitted as a local option.

Automatic Number Identification (ANI)

A feature by which the calling party's ANI telephone number is fowarded to the PSAP and displayed on the PSAP monitor.

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Called Party Hold

Enables the PSAP attendant to hold a 911 connection even if the calling party hangs up.

Caller

An individual who places a 911 call in order to obtain emergency assistance. May also be referred to as an end user.

911 EMERGENCY SERVICES

17.2 Definitions (cont'd)

Centralized Automatic Location Identification (CALI) (N)

A remote centralized ALI database platform consisting of two host machines, one being the primary system responding to the PSAP, and the other being the secondary system. This remote system provides ALI to the PSAP during a 911 call.

CALI Storage/Processing

The data storage for the ALI records with the redundant CALI system, both the primary and the secondary. The company ALI records are updated on the CALI System multiple times a day with Change/Add/Delete activity.

CALI will process ALI in two ways:

- Upon receipt of the ANI at the PSAP an ALI query is made, using the ANI as the key, to look up the location information on the CALI platform. The CALI database will respond with the matching ALI, if it resides on the CALI platform and will process it back to the requesting PSAP.

- The CALI can also be directed by the ANI to steer to another database to receive the appropriate ALI record. The record when received by the CALI platform from the other ALI database is processed back to the requesting PSAP.

CALI System Port For PSAPS

The CALI System Port for PSAPs provides the interface for PSAPs to initiate local ALI dips with the CALI. The port rate includes the rate for the two ports that are required for redundancy, one port into the primary CALI system and one port into the secondary CALI system. The port rate includes the capability to establish a secure connection with the CALI system, including security firewall. (N)

911 EMERGENCY SERVICES

17.2 Definitions (Continued)

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Default Routing (DR)

A feature activated when an incoming 911 call cannot be selectively routed due to an ANI failure, garbled digits, or other causes. Such incoming calls are routed from the 911 Control Office to a default PSAP. Each incoming 911 facility group to the Control Office is assigned to a designated default PSAP. This is a standard feature of 911 Service. All party line services will be default routed. No ANI/ALI data is provided when a call is sent to Default Routing. Default Routing is available only when a customer is using Selective Routing Service. (C)

Directory Number (DN)

A seven-digit number assigned in an area code to uniquely identify a telephone subscriber. The ANI generated with each 911 call forwards the DN digits to the PSAP.

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Dual Tandem Selective Routing (N)

Dual Tandem Selective Routing is provided using two Selective Routers that mirror the E9-1-1 call delivery effort in order to provide redundancy, and a higher level of network reliability in the event of a major failure at one of the Selective Routers. This diverse routing provides additional network reliability in cases of cable cuts or failures. (N)

Emergency Response Agency

For the purpose of this Tariff, an Emergency Response Agency (ERA) is a functional division of an agency authorized to respond to requests from the public to meet emergencies related to safety and/or health. The agency is prepared to provide its service(s) in response to a 911 call received at, or transferred from, a PSAP.

Emergency Ringback

Allows the PSAP attendant to ring back the caller's line. This feature may only be available if the call is routed to the PSAP via dedicated facilities. This feature may not be available with arrangements using tandem switching. Where the caller's line is other than one party service, operating this feature may also ring any additional parties on that line.

End Office

The Central Office(s) in the 911 System from which 911 calls are originated.

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P.S.C. - S.C. No. 1
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911 EMERGENCY SERVICES

17.2 Definitions (Continued)

Emergency Service Number (ESN)

An Emergency Service Number (ESN) is assigned by the customer to all end users served by each combination of Emergency Response Agencies (i.e., which police, fire, and ambulance service is responsible for that end user's location). Thus, the service area of each PSAP and Secondary PSAP can be defined in terms of the ESNs for which it is responsible. The ESN is recorded in the ALI database (where established) to inform the PSAP attendant which ERA is responsible for each 911 caller's location and in the Selective Routing records (where Selective Routing is established) to assist in determining call routing to the correct PSAP.

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Forced Disconnect

Enables the PSAP attendant to release a connection on a 911 call, even if the calling party remains off-hook.

Host Provider

The telephone company that serves exchanges within the customer's serving area and provides 911 service to the customer and, where applicable, acts as the coordinator of other regulated telephone companies which serve as secondary providers within the customer's serving area.

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Section 17
First Revised Sheet 7
Cancels Original Sheet 7
P.S.C. - S.C. No. 1
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911 EMERGENCY SERVICES

17.2 Definitions (Continued)

Master Street Address Guide (MSAG)

A perpetual database defining the geographic area of a 911 service, such as by an alphabetical listing of the street names, high-low house number ranges, community names, PSAP identification codes, and Emergency Service Number (ESNs).

Network Control Modem (NCM) (N)

The NCM allows the Customer to reroute 9-1-1 calls from a PSAP to one alternate location quickly in the event of an emergency or for any other reason. With the dial-up NCM, the Customer will dial into the NCM, pass multiple security checks and then activate the transfer of 9-1-1 incoming calls. The dial-up NCM eliminates the need to have a dedicated facility (e.g., Make Busy switch). (N)

Public Safety Answering Point (PSAP)

An answering location for 911 calls originating in a given area. The PSAP responds first; the Emergency Response Agencies (ERAs) receive calls on a transfer basis only. PSAPs are public service agencies such as police, fire, or emergency medical or a common bureau serving a group of such entities.

Public Safety Answering Point (PSAP) Responder

Consists of a single unit, mounting shelf, and miscellaneous hardware needed for installation at the customer premises. Each unit interfaces with two central office ground start line circuits.

Secondary Provider

A regulated telephone company that participates in offering 911 service under an agreement with the 911 jurisdiction. (C) (C)

Selective Routing

A service that routes calls to the correct PSAP based on the caller's ANI. This service is available when an E911 system is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 911 services.

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Serving Central Office

The Central Office from which a PSAP, either primary or secondary, is served.

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Section 17
First Revised Sheet 8
Cancels Original Sheet 8
P.S.C. - S.C. No. 1
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911 EMERGENCY SERVICES

17.2 Definitions (Continued)

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Universal Emergency Number Service

A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer. The lines and equipment associated with the service arrangement for the answering, transferring, and dispatching of public emergency telephone calls are included.

Universal Emergency Number Service Customer

A municipality or other state or local government unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls at the minimum for police and fire service.

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911 Service Area

The geographic area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance. Generally referred to as the 911 jurisdiction. (C)

911 EMERGENCY SERVICES

17.3 Rules and Regulations

a. When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" for use with Public Safety Answering Points (PSAP's) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller telephone access to a local PSAP.

b. 911 Service is provided by the Company where facilities and operating conditions permit, subject to rules and regulations in Sections 2, 3, and other applicable areas of this Tariff.

c. 911 Service is classified as Business Exchange Service and is arranged for one-way incoming service to the appropriate PSAP with the potential for extending 911 calls to the appropriate Emergency Response Agency.

d. This offering is limited to the use of central office number 911 as the universal emergency number and only one 911 service will be provided within any central office, although there may be a means to selectively route certain users in order to comply with county boundaries and/or emergency districts. The Company shall not be required to provide 911 Service to less than an entire central office (switching entity). Selective routing is described in 13.4.4.f.

e. The 911 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.

f. The service is furnished to municipalities and other government agencies only for the purpose of voice reporting emergencies by the public.

g. The Company's entire liability to any person for interruption or failure of 911 Service shall be limited by the terms set forth in the following conditions, the General Regulations section of this tariff, and in all applicable sections of any other tariff in which an element of 911 Service may reside.

The Company shall not be liable to any person who dials the digits "911" or for whom such digits are dialed, or to the family of such person, for any loss or damages arising out of errors, mistakes, omissions, interruptions, defects, failures, or malfunctions of 911 Service, including any and all equipment, including but not limited to transmission equipment and data processing equipment, associated therewith, unless the Company has been notified and has had reasonable time to repair the defects, failures, or malfunctions that caused the loss or damage. In no event shall the Company's liability to any person on account of 911 Service exceed an amount equivalent to the charges made for the service affected for the period following such notice until service is restored.

The customer agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operations, failure to operate, maintenance, removal, presence, condition, occasion or use therewith, or by any services furnished by the Company in connection with 911 Service, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Service hereunder.

The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff.

911 EMERGENCY SERVICES

17.3 Rules and Regulations (Continued)

g. (Continued)

Any mistakes, omissions, interruptions, delays, errors or defects in transmission or service caused or contributed to by the negligence or willful act of any person other than the Company, or arising from the use of customer provided facilities or equipment shall relieve the Company from all liability whatsoever.

Where a 911 call is placed by the calling party via interconnection with an interexchange carrier or operator service provider, the Company cannot guarantee the completion of said call, the quality of the call, or any features that may otherwise be provided with 911 service. Because the addresses of these service providers' end users are not provided to the regulated telecommunications service providers, the Universal Emergency Number Service Customer must obtain them directly.

The Company accepts no responsibility for obtaining end user record information from private telecommunications systems, such as PBXs, unless provided to the Company by a customer. At the rates set forth herein, the Company will integrate any records provided to it by the customer in a Company-standard format for inclusion in a 911 database. However, by doing so, the Company makes no representation or warranty regarding the accuracy of the data provided to it by a customer and shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of this data by the customer, which may be asserted by any person, business, government agency, or other entity against the Company.

The Company shall not be liable or responsible for any indirect incidental, or consequential damages associated with the provision of 911 service when there is a failure of or interruption in 911 service due to the attachment of any equipment by a customer to Company facilities. The customer may, with the prior written consent of the Company, which consent shall not be reasonably withheld, attach features, devices, or equipment or other vendors to the equipment or network facilities provided by the Company. Said attachments, devices, or equipment must meet all applicable federal and state registration or certification standards. The Company reserves the right to refuse attachments if the Company determines that said attachments will degrade the 911 system ordered by the customer, Company facilities, or otherwise affect its telephone operations.

The Company shall not be liable for any civil damages caused by an act or omission of the Company in the good faith release of information not in the public record, including nonpublished or nonlisted end user information to emergency service providers responding to calls placed to a 911 service or host providers using such information to provide a 911 service.

h. Temporary suspension of service is not provided for any part of the 911 Service.

i. The rates charged for 911 Service do not contemplate the constant monitoring or inspection to discover errors, defects and malfunctions in the service; nor does the Company undertake such responsibility. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the service is functioning properly for its use. The customer shall promptly notify the Company in the event the service is not functioning properly.

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FRONTIER COMMUNICATIONS OF THE CAROLINAS INC. **Section 17**
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Cancels Original Sheet 11
By: Vice President **P.S.C. - S.C. No. 1**
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911 EMERGENCY SERVICES

17.3 Rules and Regulations (Continued)

j. If a central office serves telephones located both within and outside the 911 customer's public safety jurisdiction, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by these central offices.

k. Application for 911 Service must be executed in writing by the customer. The 911 customer must furnish the Company, in writing, its agreement to the following terms and conditions:

(1) That at least one PSAP will be provided and staffed on a 24 hour, seven days per week basis.

(2) That the 911 customer accepts responsibility for dispatching, or having others dispatch police, fire, ambulance or other emergency services as required, to the extent as such services are reasonably available.

(3) That the 911 customer will develop an appropriate method of responding to calls for nonparticipating agencies which may be directed to the 911 PSAP by calling parties

(4) That the 911 customer will subscribe to a sufficient number of interoffice and 911 access lines to provide a P.01 transmission grade of service to adequately handle incoming calls, as determined by the County in consultation with the Company; but in all cases subject to a minimum of two lines required from serving central offices to the 911 PSAP.

(5) That the 911 customer will subscribe for additional local exchange service at the PSAP location for administrative purposes, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by Company operators.

(6) That the 911 customer shall establish a contract that protects end user information.

(7) That the 911 customer shall be responsible for adequate and continuous maintenance with a minimum first tier response time of no greater than two (2) hours and be accessible twenty-four (24) hours a day. If Frontier Communications of the Carolinas Inc. is not the equipment provider, maintenance responsibility shall end at the point of demarcation. (T)

l. Any terminal equipment used in connection with 911 Emergency Telephone Service shall be configured to restrict the customer from removing and/or changing the data provided by the Company.

The end user records shall be downloaded electronically for the initial and update information, if technically feasible. The processor shall be secured from outside entry. (C)

m. Equipment, used in conjunction with any 911 Emergency Telephone Service, located at the PSAP(s) may be provided by the Company or the customer subject to the approval by the Company for compatibility with the 911 system. Any additional costs associated with bringing incompatible equipment into compliance with the 911 system will be the responsibility of the customer. The Company shall not be required to modify its network operations or protocols to accommodate PSAP equipment.

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Section 17
First Revised Sheet 12
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P.S.C. - S.C. No. 1
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911 EMERGENCY SERVICES

17.3 Rules and Regulations (Continued)

m. (Continued)

The equipment provided by vendors shall be registered under Part 68 of the Federal Communications Commission's rules governing customer premise equipment (CPE). The equipment shall also comply with Part 15 of the Federal Communications Commission's rules governing customer premise equipment (CPE). The equipment shall be compatible with national standards for interfaces of Enhanced 911 Emergency Response Systems.

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17.4 Application of Rates

a. The tariff provisions following are applicable only to those local exchange end users served by the 911 Service who reside in the Company's serving area.

b. The ultimate responsibility for paying the sums due under the contract provisions is the customers.

c. When an order for 911 Service or requests for additions, rearrangements, relocations or modifications of service are cancelled in whole or in part prior to completion of the work involved, the customer is required to reimburse the Company for all expenses incurred in handling the request before notice of cancellation is received. Such charges, however, are not to exceed all charges which would apply if the work involved in complying with the request had been completed.

d. There is no charge per message for calls placed to the 911 number.

e. Charges for applicable local and/or toll messages transferred over exchange facilities from a PSAP are billed as covered in other sections of this Tariff based on rates applicable from the Central Office serving the PSAP initiating the transfer to the point of termination of the transfer.

f. The following monthly Application of Rates are applicable to the customer subscribing to the 911 Service:

Pre-Basic 911 Service

Pre-Basic 911 Service provides for calls to be routed to the assigned telephone number from the local end office as follows:

(1) direct routing using the Remote Call Forwarding switch capability,

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(2) to an Operator, who will then forward the call to the designated telephone number or agency. (T)

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Section 17
First Revised Sheet 13
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P.S.C. - S.C. No. 1
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911 EMERGENCY SERVICES

17.4 Application of Rates (Continued)

f. (Continued)

There are no additional features with Pre-Basic 911 Service such as Automatic Number Identification (ANI), or Automatic Location Identification (ALI).

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Section 17
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P.S.C. - S.C. No. 1
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911 EMERGENCY SERVICES

17.4 Application of Rates (Continued)

f. (Continued)

Enhanced 911 Service

(1) The following rate elements apply to a typical E911 arrangement:

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(D)

(a.) 911 Service Line - A business network access line connecting the PSAP and its serving central office. This will only apply if the customer chooses not to use Selective Routing Service. (T) (C) (C)

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(D)

(b.) Automatic Location Identification (ALI) Database - An E911 database that contains end user names, telephone numbers, addresses and Emergency Service Number (ESNs), and is periodically updated by the Company. The database charge is based on the number of Company Access Lines within the customer's jurisdiction. The charge is also based on non-Company records. The customer is responsible for the following: (T) (C)

i. Providing a correct set of addresses and ranges, known as a Master Street Address Guide (MSAG), with ESNs assigned to each address. This must include all Company and participating telecommunication service end user addresses and be based upon Company standards.

ii. Advising the Company in a timely manner of any changes in the MSAG or ESN assignments.

(2) In the event that the customer requests to begin construction of an MSAG/ALI database prior to full application to E911 service, charges for ALI database construction and maintenance will apply.

911 EMERGENCY SERVICES

17.4 Application of Rates (Continued)

f. (Continued)

Enhanced 911 Service (Continued)

(2) (Continued)

Centralized Automatic Location Identification (CALI) System (N)

Centralized Automatic Location Identification (CALI) System consists of two host machines, one being the primary system and the other being the secondary system. The Public Safety Answering Point (PSAP) sends a query to both machines to retrieve ALI. The primary system returns the ALI and sends a confirmation to the secondary system that it has delivered the ALI. If the secondary system does not receive this confirmation, it will also send the ALI. ALI rates are inclusive of the network connections between the primary and secondary CALI systems to allow the two machines to communicate to each another. All other network connections needed for steering are the responsibility of the customer or their Provider (Competitive Local Exchange Carrier, Third Party Database Provider, etc.) that requires steering. The PSAP must also purchase two 9.6 Kbps or higher circuits from the PSAP location, one to the primary CALI system and the second one to the secondary CALI system. ALI Database Administration is used to provide input to CALI services. The customer must also subscribe to ALI database administration in order to subscribe to CALI services.Selective Routing Service routes calls to the correct PSAP based on the caller's ANI. This service is available when an E911 system is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 911 services. The customer is responsible for the following:

If Steering is needed for CALI Storage/Processing, the customer must provide an initial certified record count for the number of records it has in its existing 911 ALI database. This record count must be provided to the Company for billing purposes on the customer’s letterhead signed by the individual authorized to execute contracts on behalf of the customer. The Company will use this record count only for purposes of billing for CALI Storage / Processing. The customer must update this certified record count for steering to another database on an annual basis, or a 10% annual increase will be assigned. (N)

911 EMERGENCY SERVICES

17.4 Application of Rates (Continued)

f. (Continued)

Enhanced 911 Service (Continued)

(3) Selective Routing is available on an optional basis with E911 Service. (M)

Selective Routing Service routes calls to the correct PSAP based on the caller's ANI. This service is available when an E911 system is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 911 services. The customer is responsible for the following:

i. Providing street address validation and PSAP routing information for each central office.
ii. Verifying the accuracy of the routing information provided.
iii. Advising the Company of any changes in the routing information on a timely basis. (M)

CALI Storage / Processing (N)

The CALI system stores the ALI database for subscribers in the E911 service areas covered by the Company. CALI will process ALI in two ways:

- Upon receipt of an ALI query by the PSAP, using the ANI, to the CALI platform, the CALI database will respond with the matching ALI if it resides on the CALI platform, and will process it back to the requesting PSAP.

- The CALI can also be directed by the ANI to steer to another ALI database to retrieve the appropriate ALI record. The record when received by the CALI platform from the other ALI database is processed back to the requesting PSAP.

For Wireless CALI Storage/Processing, the Wireless subscription rate is based on 40% of the wireless subscription in each county. This percentage is derived from an average for each PSAP where the Company provides service. The Company will use this record count only for purposes of billing for CALI Storage/Processing and the percentage will be updated annually. (N)

(M) Material has been relocated from Page 15. (N)

911 EMERGENCY SERVICES

17.4 Application of Rates (Continued)

f. (Continued)

Enhanced 911 Service (Continued)

(3) (Continued)

Selective Routing (N)

Selective Routing is performed by Selective Routers, also called 9-1-1 Tandems. End offices have circuits connecting them to the Selective Routers and pass the ANI over those circuits. The ANI is looked up in the Selective Routing Database (SRDB) to determine which PSAP to deliver the voice call and ANI via the voice path to the PSAP.

Dual selective routing is performed by linking two selective routers, also called E911 tandems. It includes all the standard features and, in addition, links two Selective Routers. This architecture, using two Selective Routers with mirror imaged databases, provides a higher level of network reliability that will allow the completion of E9-1-1 calls to the target PSAP in the event of a major outage at one of the E9-1-1 Tandems. End offices have circuits connecting them to each of the Selective Routers. In addition, there are circuits provisioned between the E9-1-1 tandems to allow calls to switch to the other E9-1-1 Tandem if there are no circuits available to the target PSAP. This provides an additional network path to complete the call to the target PSAP. Since each end office has a trunk group to each Selective Router, the architecture also allows calls to be completed in the event of a major facilities failure between the end office and one of the Selective Routers. Information passed over the network during call set-up includes the ANI for wireline calls, and the ESRK or ESRD for wireless calls. Once the call is received at the E9-1-1 tandems, the ANI, ESRK or ESRD is looked up in the Selective Routing database (SRDB) to determine which PSAP to deliver the voice call. ANI for wireline or ESRK or ESRD for wireless with or without the CBN are also delivered via the voice path to the PSAP. As stated above, Dual Selective Routing includes all standard features, including Alternate and Default Routing (in the event of ANI failure, garbled digits, or other causes) of E9-1-1 calls.

Selective routing includes the Alternate Routing of E911 calls to a designated alternate PSAP when all trunks to the Primary PSAP are busy. An ESRK or ESRD is provided, if available, when a call is set via Alternate Routing.

The Customer must subscribe to trunking from each PSAP to each pair of E911 Tandems, if they opt for Dual Selective Routing. (N)

911 EMERGENCY SERVICES

17.4 Application of Rates (Continued)

f. (Continued)

Enhanced 911 Service (Continued)

(3) (Continued) (T)

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(M)

Selective Routing (Continued) (N)

The following rate elements apply to Selective Routing:

i. Database Administration - The per access lines and per 1, 000 non-Frontier records charge to create and maintain the MSAG and ALI database structure. (C) (C)

ii. Database - The charge to develop and update street ranges, list correct addresses, assign ESNs and PSAPs to each record, and transmit the ALI to the database management system that will be accessed by the caller's ANI. Database rate elements include monthly rates for: (C)

- each database
- each 1,000 Frontier Access Lines where Frontier is the host provider (C)
- each 1,000 connecting company records where Frontier is the host provider (C)
- each 1,000 Frontier Access Lines provided to a host provider (C)

iii. Selective Router - The hardware and software that provides selective routing assignment codes for either Single Selective Routing or Dual Selective Routing to a central office for a 911 call and connects the incoming 911 trunks to the central office that will route the calls. (C)

Trunk termination charges do not apply unless a customer desires a grade of service greater than P.01 to the end of any interoffice trunks that terminate on a Selective Router. (C) (C)

(M) Material has been relocated to Page 14.2. (N)

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911 EMERGENCY SERVICES

17.4 Application of Rates (Continued)

f. (Continued)

Enhanced 911 Service (Continued)

(3) (Continued)

Selective Routing (Continued) (N)

iv. Selective Router Port Connectivity - This establishes the hardware connection on the Selective Routing switch that provides connectivity for the incoming 911 trunk circuits to enable Local Service Providers and Private Switch Providers (e.g., PBX users, Alternate Local Exchange Carriers and Wireless Service Providers) access to the Emergency Services network. Selective Router Port Connectivity is required for each individual trunk circuit if the customer requires a grade of service greater than P.01. (C) (C) (D) (D) (D)

Dual Tandem Selective Routing is the Company recommended service offering for E9-1-1 Selective Routing Service. This architecture, using two Selective Routers with mirror imaged databases, provides a higher level of network reliability that will allow the completion of E9-1-1 calls to the target PSAP in the event of a major outage at one of the E9-1-1 Tandems. End offices have circuits connecting them to each of the Selective Routers. In addition, there are circuits provisioned between the E9-1-1 Tandems to allow calls to switch to the other E9-1-1 Tandem if there are no circuits available to the target PSAP. This provides an additional network path to complete the call to the target PSAP. Since each end office has a trunk group to each Selective Router, the architecture also allows calls to be completed in the event of a major facilities failure between the end office and one of the Selective Routers. Information passed over the network during call set-up includes the ANI for wireline calls, and the ESRK or ESRD for wireless calls. Once the call is received at the E9-1-1 Tandem, the ANI, ESRK or ESRD is looked up in the Selective Routing Database (SRDB) to determine which PSAP the voice call should be delivered. ANI for wireline or ESRK or ESRD for wireless with or without the CBN are also delivered via the voice path to the PSAP. Dual Tandem Selective Routing includes all features of Selective Routing, including Alternate and Default Routing of E9-1-1 calls. (N)

The Customer is advised that the features/functionality, and higher level of reliability provided with the Dual Selective Routing, including circuit redundancy, is not available with Single Selective Routing. The Customer, having been provided this information understands and acknowledges the differences in the level of reliability between the Services, and that by subscribing to Single Selective Routing service, there is no redundancy as provided with Dual Tandem Selective Routing.

When a Customer orders Dual Tandem Selective Routing, the Company will provide an estimated installation date to the Customer. (N)

(M)

(M) Material relocated to Page 17. (N)

911 EMERGENCY SERVICES

17.4 Application of Rates (Continued)

f. (Continued)

Enhanced 911 Service (Continued)

(4) Additional E911 Features - A package of additional central office features is available where Selective Routing is not used. The following features are available only where operating conditions permit: (M)

i. Forced Disconnect - Enables the PSAP attendant to release a connection on a 911 call even if the calling party remains off-hook.

ii. Called Party Hold - Enables the PSAP attendant to hold a 911 connection even if the calling party hangs up.

iii. Emergency Ringback - Allows a PSAP attendant to ring back the caller's line. (M) (D) (D)

(5) Frame Relay Access Service establishes a Frame Relay connection at the central office as well as whatever data circuits are needed to gain access to the Frame Relay network provider. Data connectivity a 3rd Party Frame Relay service is additional and must be coordinated by the customer requiring service. This is required if a customer has an on-site Database and wants to accept Phase I and Phase II wireless calls. (T) (C) (C)

(6) Steerable ALI is required for each CLEC or Wireless vendor or their agent for each Company-controlled database platform to which an NCAS connection is required. Steerable ALI is a software product that provides a means of "broadcasting" a request for data across all active channels to retrieve the proper ANI/ALI information for a given request. This is required if a customer has an on-site Database and wants to accept Phase I and Phase II wireless calls. (T) (C) (C) (D) (D)

(M) Material has been relocated from Page 16. (N)

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
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By: Vice President
Rochester, New York

Section 17
First Revised Sheet 18
Cancels Original Sheet 18
P.S.C. - S.C. No. 1
EFFECTIVE: September 23, 2011

911 EMERGENCY SERVICES

17.4 Application of Rates (Continued)

f. (Continued)

Enhanced 911 Service (Continued) (T)

(D)

(D)

(7) Inter-Office Facilities (T)

When inter-office facilities are provided from central offices other than that in which the PSAP is located due to the customer's request, applicable mileage charges for the interexchange and/or interexchange facility will apply as specified in Section 20 of this Tariff.

Access to Interexchange Carriers and Company flat rate Business Individual line, private lines, extension lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service, are provided at filed tariff rates for such channels and facilities as specified in this and other appropriate tariffs.

Appropriate service charges as covered in Section 4 are in addition to any other applicable rates covered in this tariff.

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Section 17
First Revised Sheet 19
Cancels Original Sheet 19
P.S.C. - S.C. No. 1
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911 EMERGENCY SERVICES

17.5 Rates and Charges

	Monthly Rate	Nonrecurring Charge	
Pre-Basic 911 Service	Note 1		
911 Service Line	Note 2		(D)
			(D)
FRAD Access	$63.44	-	
Steerable ALI	71.42	$1,000.00	
			(D)
			(D)

Note 1: Rates and Charges for Pre-Basic 911 Service are the rates and charges shown elsewhere in this tariff for Remote Call Forwarding Service or Business One Party Service depending on the facilities used to provide the Pre-Basic 911 Service. Local usage and/or toll charges apply in addition to all other applicable rates and charges.

Note 2: The applicable Business One-Party, Manual, or Automatic Access Line rate from this Tariff shall apply.

(D)
(D)

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
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Section 17
First Revised Sheet 20
Cancels Original Sheet 20
P.S.C. - S.C. No. 1
EFFECTIVE: September 23, 2011

911 EMERGENCY SERVICES

17.5 Rates and Charges (Continued)

(D)

(D)

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Section 17
First Revised Sheet 21
Cancels Original Sheet 21
P.S.C. - S.C. No. 1
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911 EMERGENCY SERVICES

17.5 Rates and Charges (Continued)

(D)

(D)

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Section 17
First Revised Sheet 22
Cancels Original Sheet 22
P.S.C. - S.C. No. 1
EFFECTIVE: September 23, 2011

911 EMERGENCY SERVICES

17.5 Rates and Charges (Continued)

(D)

(D)
(N)

	Monthly Rate
ALI (Automatic Location Identification) Database Administration, per 1,000 lines (Note 1)	$102.85
CALI (Centralized Automatic Location Identification) Storage/Processing, per 1,000 lines (Note 1)	
When subscribing to both Wireline and Wireless	
Wireline	21.10
Wireless	21.10
Wireline only - If Frontier is not Wireless Provider	35.17
Centralized ALI (CALI) Port For PSAPs, per Port Needs to be selected with CALI Storage/Processing	27.39
Dual Selective Routing per 1000 lines (Note 1)	
When subscribing to both Wireline and Wireless	
Wireline	12.76
Wireless	12.76
Wireline only – If Frontier is not Wireless S/R Provider	18.60
Selective Routing per 1000 lines (Note 1)	
When subscribing to both Wireline and Wireless	
Wireline	8.50
Wireless	8.50
Wireline only – If Frontier is not Wireless S/R Provider	10.50
Selective Router Trunk/Channel Interface, per port Necessary if greater than P.01 grade of service	7.50

Note 1: These rates will be applied per 1,000 Frontier Access Lines and per 1,000 non-Frontier records, and will be adjusted annually for purposes of updating customer billing. A minimum of 1,000 will be billed and standard rounding (below 500 downward, 500 and above upward) will be used.

(N)

911 EMERGENCY SERVICES

17.5 Rates and Charges (Continued)

	Monthly Rate	
End Office to E9-1-1 Selective Router Trunk	$ 98.59	
Selective Router to PSAP (2-wire or 4-wire) 9-1-1 Trunk	199.73	
End Office to E9-1-1 Dual Selective Router Trunk	137.24	
Dual Selective Router to PSAP (2-wire or 4-wire) 9-1-1 Trunk	253.91	
PSAP to Company CALI Data Circuit, per circuit	184.65	
Network Control Modems, per Modem	46.54	(N)

(N)

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.1 Application

This Tariff applies to long distance message telecommunications service furnished or made available by New Communications of the Carolinas Inc. d/b/a Frontier, hereinafter referred to as the Company.

18.2 Concurrence

This Company concurs in the regulations, rates, and charges governing intraLATA Long Distance Message Toll Telecommunications Service as filed by New Communications Of The Carolinas Inc (South Carolina) with the Public Service Commission of South Carolina. Any amendments thereto or successive issues thereof are hereby adopted and made part of this Tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.1 General

A. Wide Area Telecommunications Service (WATS) is the furnishing of facilities in the Company and when applicable, an interLATA carrier for dial type telecommunications between a station associated with a WATS access line and stations using the public switched network within the State of South Carolina in accordance with the regulations and schedule of charges specified in this tariff and when applicable, the tariff of the interLATA carrier. The WATS charges set forth in this and the interLATA carrier's tariffs are in payment for the service furnished between the calling and called stations within South Carolina. For both Outward WATS and 800/877/888 Service, intraLATA service may be subscribed to separately or may be subscribed to in combination (Combined WATS) with an interLATA carrier's (Outward or 800/877/888 Service) and intraLATA Only Outward WATS requires the use of a WATS access line from 19.4.2 of this tariff.

1. The rates and charges specified herein for WATS provide for a WATS access line. The WATS access line consists of all facilities, including outside plant facilities and premises wiring, from the telephone company serving central office equipment to the first telephone company provided jack or outlet of the WATS access line location on the customer's premises.

2. The rates and charges specified herein for WATS access line extensions provide for a WATS extension station line within the same LATA as the WATS access line[1].

B. Dial type telecommunications, as specified in 19.1.A preceding, for Combined WATS (Outward or 800/877/888 Service) and intraLATA only Outward WATS must be dialed and completed from or to a WATS Access Line. In all cases communications must be completed without the assistance of an operator, except that an operator will:

1. Re-establish a call which has been interrupted after the called number has been reached.

C. A WATS access line is the transmission path between a WATS termination and the point in the Company Central Office where access to the public switched network is obtained for the purpose of completing WATS calls. The WATS access line will be arranged at the subscriber's option for either Outward WATS or Combined Statewide 800/877/888 Service but not for both. These services are subject to the provisions and regulations outlined herein.

D. WATS arranged for combined outward service provides for the origination of calls from a station associated with WATS for telecommunications with stations within this State by way of the WATS access line and the public switched network. WATS arranged for intraLATA only outward service provides for the origination of calls from a station associated with WATS for telecommunications within the same LATA and this same State by way of the WATS access line and the public switched network.

E. WATS arranged for 800/877/888 Service provides for the termination of calls from stations within this State for telecommunications with a station associated with an 800/877/888 Service access line located within this State. WATS arranged for Combined Statewide 800/877/888 Service provides for the termination of calls from stations within this State, for telecommunications with a station associated with an 800/877/888 Service access line located within this State.

[1] Refer to the interLATA carrier tariff for rates and charges applicable to WATS access line extensions terminated in a LATA other than the WATS access line.

Due to the technical limitations of certain interLATA carriers' services, operator assistance cannot be provided with the Combined Outward WATS offered in conjunction with interLATA carriers having these technical limitations.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.1 General (Cont'd)

F. Service Group

1. The term "Service Group" as used in connection with Outward WATS denotes one or more Outward WATS access lines for the same service area terminated in the same multiline terminating system at the same premises.
2. The term "Service Group" as used in connection with 800/877/888 Service denotes the WATS access lines arranged in central office equipment furnished by the Company as part of a given hunting arrangement.

G. WATS is furnished in the offices technically capable of providing the service only if the necessary facilities are available.

H. Combined Outward WATS is furnished only in offices where the interLATA carrier has purchased appropriate Feature Group C or D access facilities.

I. Directory Assistance Service for customers of the Company requesting telephone numbers of subscribers who are located outside their local calling area, but within the same LATA, is furnished under the provisions of Section 18 of this tariff. Such calls will not be included in the determination of WATS usage charges.

J. For customers obtaining WATS or WATS-like service from interexchange carriers (IXC's), "1+" and "0" intraLATA usage carried over WATS Access Lines having both intra and interstate capability (multijurisdictional) and provided from the Telephone Companies Tariff FCC No. 4 will be completed over Company facilities at Company intraLATA WATS rates and subject to rules and regulations applicable to Company intraLATA WATS. The "1+" and "0" intraLATA usage will be billed to the customer (end user or IXC) where the closed end of the Multijurisdictional WATS Access Line is terminated. Customer billing information must be provided to the Company at the time the Multijurisdictional WATS Access Line is ordered.

19.2 Use of the Service

A. The service is furnished subject to the condition that all applicable regulations stipulated in Section 2 of this tariff will be adhered to and that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

1. The placing or acceptance of a WATS call by a WATS subscriber, his agent, employee or representative, in response to an uncompleted long distance call, which was not completed in order to transmit or receive intelligence without payment of the applicable long distance charge.
2. The obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, WATS by arranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.

B. Resale or shared use of WATS is permitted. Exchange access to such resold or shared services will be provided via switched access service as set forth in FCC No. 4 and will be billed as specified in that tariff.

All facilities based interexchange carriers holding only an intrastate interLATA certificate may only resell intraLATA WATS only for the completion of intraLATA calls. Further, these carriers may not resell Combined IntraLATA/InterLATA WATS.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.3 Limitation of Service

A. WATS does not include person-to-person, collect, conference, or other calls requiring operator handling except as provided in 19.I.B. preceding.

B. WATS is not represented as adapted for connection to other services of the Company. This service contemplates the provision of satisfactory transmission only between the WATS access line and the called or calling station.

Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established. Satisfactory transmission cannot be assured when the WATS access line is connected to other company services or to customer-provided equipment or services.

Extensions from WATS access lines are restricted to the use of the subscriber, his representative and associates and are furnished only on the same or different premises of the same subscriber except that extensions on 800/877/888 Service may be located on other than the subscriber's premise for the purpose of answering calls at such times as the subscriber is not available at the main station.

WATS access lines and extensions will be terminated only at premises located within the State of South Carolina.

C. 800/877/888 Service is furnished upon the condition that the subscriber contracts for an adequate number of WATS access lines to permit the use of this service without injurious effects upon it or any other service rendered by the (800/877/888 Service) Company. The Company may terminate or refuse to furnish 800/877/888 Service to any applicant, without incurring any liability, if the use of the service would interfere with or impair WATS or any other service rendered by the Company, provided that, in the case of a termination of service, at least five days have elapsed following written notification to the subscriber by mail or in person of the Company's intention to terminate the service for such cause.

19.4 Rates

19.4.1 Recurring Rate Structure

A. The separate recurring usage rate structures of the local exchange carrier and the interLATA carrier providing Combined IntraLATA/InterLATA Outward WATS or Combined Statewide 800/877/888 Service are based on separate identification of intraLATA and interLATA usage.

B. For Combined Statewide 800/877/888 Service, Combined IntraLATA/ InterLATA Outward WATS and IntraLATA Outward WATS, the intraLATA usage is applied to the schedule of monthly usage charges following.

C. This schedule requires a separate monthly charge for each WATS access line in a service group in addition to the usage on that line or service group.

D. Monthly usage charges are computed on an average usage per WATS access line in a service group according to the schedule and methodology following. WATS access lines and exchange access lines will not be mixed at any one customer location for termination of traffic associated with a given 800/877/888 number.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.4 Rates (Cont'd)

19.4.1 Recurring Rate Structure (Cont'd)

E. Rate Periods

Rates applicable are based on the time of day, day of week as follows:

1. Business Day Period

   8AM to 5PM Monday through Friday. The Business Day Period for holidays (New Years Day, Independence Day, Thanksgiving Day, Labor Day, Christmas Day) is charged at Evening Period Rates.

2. Evening Period

   5PM to 11PM Sunday through Friday

3. Night/Weekend Period

   11PM to 8AM all days
   8AM to 11PM Saturday
   8AM to 5PM Sunday

F. Monthly Usage Charges

The hourly rates apply to the average usage of each access line within a service group rounded to the nearest tenth of an hour. (See "Service Group" definition preceding).

1. Outward WATS - IntraLATA Service, per hour of use[1]

		Day	Evening	N/Wknd.
a.	0 - 10 hours	$15.75	$11.81	$ 7.87
b.	10.1 - 25 hours	14.10	10.58	7.05
c.	25.1 - 50 hours	12.63	9.47	6.31
d.	50.1 - 80 hours	11.00	8.25	5.50
e.	Over 80 hours	10.00	7.50	5.00

[1] This rate schedule is for IntraLATA only service and for the intraLATA portion of Combined IntraLATA/InterLATA Service.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.4 Rates (Cont'd)

19.4.2 Rate Tables

A. Access Line Charges

		Monthly Rate
1.	Outward	
a.	For Combined IntraLATA/InterLATA Service with the assistance of an operator[1], each	$37.00
b.	For Combined IntraLATA/InterLATA Service without the assistance of an operator[1], each	37.00
c.	For IntraLATA Service only, each	37.00
2.	800/877/888 Service	
a.	For Combined Statewide Service (in conjunction with an interLATA carrier), each	26.00

.

		Day	Evening	N/Wknd.
a.	0-10 hours	$16.20	$12.15	$ 8.10
b.	10.1-25 hours	14.15	10.61	7.05
c.	25.1-50 hours	12.75	9.55	6.35
d.	50.1-80 hours	10.75	8.06	5.35
e.	Over 80 hours	10.25	7.65	5.10

19.4.3 Method of Determining Usage Charges

A. For Combined IntraLATA/InterLATA Outward WATS or IntraLATA Outward WATS, apply the following to the intraLATA calls and usage. For Combined Statewide 800/877/888 Service provided in conjunction with an interLATA carrier, apply the following to only the intraLATA 800/877/888 calls and usage.

1. Determine the total number of completed calls for the service group for each rate period.

2. For Combined IntraLATA/InterLATA Outward WATS or IntraLATA Outward WATS, determine the equivalent hours used for each rate period by applying the minimum average time requirement of 60 seconds per call (1 call x 1 minute). For Combined Statewide 800/877/888 Service provided in conjunction with an InterLATA carrier, determine the equivalent hours used for each rate period by applying the minimum average time requirement of 30 seconds per call.

[1] This rate schedule is for IntraLATA only service and for the intraLATA portion of Combined IntraLATA/InterLATA Service.

[2] For Combined Statewide 800/877/888 Service, charges contained in the carrier's tariff will apply to the interLATA usage.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.4 Rates (Cont'd)

19.4.3 Method of Determining Usage Charges (Cont'd)

A. (Cont'd)

3. Determine the total actual hours used for each rate period for each service group.

4. Determine the total chargeable hours for each rate period for each service group. This is the greater of 2. or 3. preceding, rounded to the nearest tenth (one decimal place).

5. Determine the number of access lines, within each service group, in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth (two decimal places). The same number of access lines is used for each rate period.

6. Determine the average usage for each rate period for each access line in each service group by dividing the chargeable hours in 4. preceding by the number of access lines in 5. preceding.

7. Determine the usage charge per rate period for each access line by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges.

8. Determine the total usage charge for each rate period in each service group by multiplying the results from 7. preceding by the number of access lines in the service group.

9. Determine the total usage charge in a service group for all rate periods by adding the results from each rate period.

19.4.4 Installation Charges

Service Ordering Charge - The term Service Ordering Charge means the charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.

Access Line Connection Charge - The Access Line Connection Charge covers work associated with establishing or changing each WATS access line or access line extension connection. It may include work in the central office, the customer premises or intermediate locations.

Premises Visit Charge - The term Premises Visit Charge means the charge that applies for a visit to the customer's premises to perform work, other than disconnect work, requested by the customer.

Record Change Only Charge - The Record Change Only Charge covers work associated with a change of Company records at the customer's request, a change in the 800/877/888 Service National Directory Center listing or a change in the number of Outward WATS access lines in a service group when none of the other nonrecurring charges apply.

[1] Central Office Work Charge is applicable for all access lines connected.
[2] New Line Connection Charge is applicable for all new access lines or additional access lines over the number previously installed at a premises

WIDE AREA TELECOMMUNICATIONS SERVICE

19.4 Rates (Cont'd)

19.4.4 Installation Charges

A. For installation of WATS access lines, extensions or four-wire terminating arrangements

1. Access Lines

		Nonrecurring Charges Outward WATS	Nonrecurring Charges 800/877/888 Service
a.	Service Ordering, each order	$ 63.00	$44.00
b.	Access Line Connection Charge, each Central Office Work Charge[1]	111.00	42.00
c.	Access Line Connection Charge, each New Line Connection Charge[2]	12.50	17.50
d.	Premises Visit, each visit	13.00	10.00

2. Access Line Extensions

		Nonrecurring Charges Outward WATS	Nonrecurring Charges 800/877/888 Service
a.	Service Ordering, each order	$ 47.00	$ 47.00
b.	Extension Line Connection Charge, each extension (where the extension is located in the same building and on the same service as the access line or another extension) -	-	
c.	Extension Line Connection Charge, (for the first extension in a building where there is no access line or extension on the same service), each Central Office Work Charge	52.50	52.50
d.	Extension Line Connection Charge, (for the first extension in a building where there is no access line or extension on the same service), each New Line Connection Charge	16.50	16.50
e.	Premises Visit, each visit	9.75	9.75

3. Four-Wire Terminating Arrangements

This charge is in addition to the access line nonrecurring charges.

a.	Each arrangement	174.00	264.50

[1] Central Office Work Charge is applicable for all access line extensions connected.

[2] New Line Connection Charge is applicable for all new access line extensions or additional access line extensions over the number previously installed at a premises.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.4 Rates (Cont'd)

19.4.4 Installation Charges (Cont'd)

B. For moving a WATS access line or extension 1

1. Inside Move - Network Interface

	Nonrecurring Charges	
	Outward WATS	800/877/888 Service
a. Service Ordering, each order	$16.00	$16.00
b. Premises Visit, each Visit	9.75	9.75
c. Premises Work Charge[2]	-	-

2. Outside Move, Different Building

Moves to a different building will be treated as a disconnect of the existing access line or extension and installation charges will be applicable.

C. Conversion Charges

1. Changing the 800/877/888 Service telephone number to a different number at the request of the customer.

	Nonrecurring Charges	
	Outward WATS	800/877/888 Service
a. Service Ordering, each order	$ -	$44.00
b. Central Office Line Connection, each line	10.00	

[1] For customer requests for rearrangements of a drop wire or protector, see Premises Work Charge as contained in this tariff.

[2] Premises Work Charge as contained in this tariff.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.4 Rates (Cont'd)

19.4.4 Installation Charges (Cont'd)

C. Conversion Charges (Cont'd)

2. Separating an existing 800/877/888 Service into two or more hunting arrangements which contain the same 800/877/888 Service access lines as the original hunting arrangement.

	Nonrecurring Outward WATS	Nonrecurring 800/877/888 Service
a. Service Ordering, each order	$ -	$ 44.00
b. Central Office Line Connection, each line	-	10.00

3. Combining two or more 800/877/888 Service hunting arrangements into a single hunting arrangement containing the same 800/877/888 Service access lines.

a. Service Ordering, each order	$ -	$ 44.00
b. Central Office Line Connection, each line	-	10.00

D. Record Change Only Charge

1. For changing Company records at request of the customer

a. Service Ordering, each order	$ 10.00	$ 10.00

E. Conversion to a Four-Wire Terminating Arrangement

a. Each arrangement	363.00	363.00

F. Change Primary Interexchange Carrier (PIC)

1. For InterLATA portion of Combined Outward WITS

	Nonrecurring Charge
a. Initial Line	$ 11.00
b. Additional line, each same order as initial line	3.00

WIDE AREA TELECOMMUNICATIONS SERVICE

19.4 Rates (Cont'd)

19.4.5 Four-Wire Terminating Arrangement

This charge is in addition to the access line monthly recurring charges.

		Monthly Rate
a.	Outward WATS, each arrangement	$18.75
b.	800/877/888 Service, each arrangement	31.25

19.4.6 Access Line Terminations

A. The terminating point of a WATS access line is the standard network interface. The first termination is the WATS access line and all other terminations on the same line are WATS access line extensions.

B. The WATS access line may terminate in one of the following:

1. To terminal equipment, multiline terminating systems or a communication system on the customer's premises.
2. To switching equipment in the Company Central Office.
3. To an Other Common Carrier (OCC) or Central Office Connection Facility (COCF) channel in the Company Central Office.

19.4.7 Access Line Extensions

A. Located in Same Exchange as Main Termination

1. First extension termination on different premise from main termination, each

		Monthly Rate
a.	Same building, each	$25.00
b.	Different building, each	25.00

WIDE AREA TELECOMMUNICATIONS SERVICE

19.4 Rates (Cont'd)

19.4.7 Access Line Extensions (Cont'd)

A. located in Same Exchange as Main Termination (Cont'd)

2. Additional termination in same building as main or other extension termination.

	Monthly Rate
a. Each[1]	

3. First extension termination in different building, same premises as main or other extension termination.

a. Each	9.00

B. Located in Different Exchange from Main Termination

1. Interexchange channel mileage charges apply as specified in Section 20 (Private Line Service) of this tariff

a. First Termination	25.00
b. Additional termination in same building with first or other extension termination, each	
c. Additional termination in different building, same premises as first or other extension termination, each	9.00
d. Additional termination on different termination, each	25.00
e. Additional termination on different premise, same exchange as first termination, different premises, same building	25.00

[1] Nonrecurring charge applies.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.4 Rates (Cont'd)

19.4.8 Minimum Average Time Requirement

A. For Combined IntraLATA/InterLATA Outward WATS or IntraLATA Outward WATS, usage is subject to an average of one minute per completed call in each service group for each billing period. For Combined Statewide 800/877/888 Service provided in conjunction with an InterLATA carrier, usage is subject to an average of 30 seconds per completed call in each service group for each billing period.

B. For Combined IntraLATA/InterLATA Outward WATS or IntraLATA Outward WATS, if the average duration of all such calls is less than one minute, the total use for the service group equals the number of calls multiplied by one minute. For Combined Statewide 800/877/888 Service provided in conjunction with an InterLATA carrier, if the average duration of such calls is less than 30 seconds, the total use for the service group or exchange access line equals the number of calls multiplied by 30 seconds.

19.4.9 Chargeable Time

A. Chargeable time begins when the connection is made between the WATS station and the calling or called station.

B. Chargeable time ends when the calling station hangs up. However, if the calling station does not hang up after the called station hangs up, then chargeable time ends when timing equipment in the network connection is released by the telephone network automatic timing equipment.

C. When a connection is established in one rate period and ends in another, the rate in effect for each rate period applies to the portion of the connection occurring within that rate period.

19.4.10 Minimum Service Period

The minimum service period for WATS is one day.

WIDE AREA TELECOMMUNICATIONS SERVICE

19.4 Rates (Cont'd)

19.4.11 Allowance for Interruptions

A. Allowance for interruptions applies to each WATS access line as set forth following:

1. When the WATS access line is interrupted for a period of less than two (2) hours no credit applies.

2. When the WATS access line is interrupted for a period of two (2) hours to 24 hours a per day credit applies.

	Credit Amount
a. Per access line	$12.00

3. When the WATS access line is interrupted for a period of more than 24 hours, a credit applies for each 24 hour period or any fraction thereof.

a. Per access line, per day	12.00

4. The credit in 2. and 3. preceding includes all credit to be applied for an interruption.

5. None of the above credit allowances will be made for:

   a. Non-completion of WATS messages due to busy network conditions.
   b. Interruption of service due to customer-provided equipment or systems.
   c. Interruption of service due to negligence of the customer.
   d. Interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated.

   e. Interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangement.

6. Long distance message telecommunications service furnished at a customers s request when his WATS is interrupted is charged at the long distance message telecommunications rates contained in Section 18 of this tariff.

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER
ISSUED: June 18, 2010

By: Vice President
Rochester, New York

Section 20
Original Sheet 1

P.S.C. - S.C. No. 1
EFFECTIVE: July 1, 2010

PRIVATE LINE SERVICE

20.1 General

a. Private line telephone service is the provision of facilities and channels not switched through a central office, to enable a customer to communicate between specified locations. All facilities required for this service are furnished to the Telephone Company on a full-period service basis only.

b. The channels provided under this section are not furnished for the commercial transmission of communications between exchanges nor for the use in competition with any form of service rendered by the Telephone Company or its connecting companies.

c. The rates specified herein are applicable where facilities are available and when standard transmission voice grade circuits can be obtained without the use of special equipment. If, for operating reasons, special equipment is required to render satisfactory service, such special equipment shall be charged for.

20.2 Intraexchange Serviced

20.2.1 General

Channels provided herein are for voice grade transmission and may be used either for the transmission of voice or signal.

For service requiring two or more cable pairs connected to the central office, each cable pair will be considered a local channel.

20.2.2 Rates -

		Monthly Rate	Service Charges
a.	Local Channels		
(1)	First 1 mile or fraction thereof, route measurement, each	$ 4.75	See Applicable Section
(2)	Each additional 1/4 mile or fraction thereof, route measurement	$ 1.75	See Applicable Section

PRIVATE LINE SERVICE

20.2 Intraexchange Service (Cont'd)

20.2.3 Concurrence

For intraexchange private line services and channels not described herein, New Communications of the Carolinas Inc. d/b/a Frontier assents to, adopts and concurs with the rates, regulations and conditions applicable to interexchange private line services and channels, and resale of these services as filed in this Tariff. This concurrence will apply to all intraexchange facilities, both intercompany and intra-company.

20.2.4 Conditions

a. This Company's service responsibility is limited to that furnished by its own facilities.

20.3 Interexchange Private Line Service

20.3.1 General

a. Channel Services provided under the provisions of this Tariff are offered for IntraLATA Services only. Services consisting of Local Channels, Interoffice Channels, and Optional Features and Functions are classified by series. The various series are sub-divided into different types and are described in terms of circuit characteristics and use.

b. Customers may order local channels which are designed to meet specific communications requirements. The customer is responsible for determining that his terminal equipment is compatible with the service provided by the Company.

c. Where multi-point service is furnished, the local channels are bridged in the wire center.

d. Dedicated circuits between the customer's interLATA Electronic Tandem Switching (ETS) functions and the customer's other location(s) within the same LATA will be provided from this Tariff. Where this service is provided by the Company as a feature of Centrex service, the transport of traffic between the ETS function and the basic service function may be performed by the Company's network switching facilities.

20.3.2 Application

a. The rates and charges specified herein apply for all IntraLATA Private Line services provided by the Company.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.3 Rate Categories

a. Following are the basic rate categories which apply to Private Line service.

(1) Local Channels

(a) A local channel provides for a communications path between the demarcation point at a customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.

(b) When service is provided by non-wire center connected channels, a non-wire center connected channel charge applies in lieu of local channel charges.

(2) Interoffice Channels

(a) This rate category provides for the transmission facilities between serving wire centers associated with two customer premises, between serving wire centers associated with a customer premises and a Company hub, or between two Company hubs.

(b) Interoffice mileage is portrayed in mileage bands. A flat rate and a rate per mile applies to each band.

(3) Non-Wire Center Connected Channels

(a) Served Direct channels are provided on a direct basis and are limited to one airline mile in length. These channels will be provided only at the option of the Company.

(4) Optional Features and Functions

(a) This rate category provides for features and functions which may be added to a service to improve its quality or utility to meet specific communications requirements. These are not necessarily identifable with specific equipment, but rather represent the end result in terms of the performance characteristics which may be obtained. This category includes (.1) and (.2) following:

(1) Hub Functions - A hub is a Company designated wire center where bridging or multiplexing functions are performed i.e., connecting three or more customer premises in a multipoint arrangement or channelizing analog or digital services requiring a lower capacity or bandwidth.

(2) Provides for such things as signaling, conditioning, transfer arrangements, protection switching, etc.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.4 Service Configurations

a. There are two types of service configurations which can be provided. These are described as follows:

(1) Two-Point Service

A two-point service connects two customer premises either directly through a serving wire center(s) or through a Company hub where additional functions are performed.

(2) Multipoint Service

(a) Multipoint service connects three or more customer premises through a Company hub.

(b) There is no limitation on the number of mid-links available with multipoint service. However, when more than three mid-links are provided in tandem, the quality of the service may be degraded. A mid-link is a channel between hubs (i.e., bridging locations).

(c) Voice Grade (Series 2000) Multipoint Channel services for data use have a limit of 6 two-wire facility type local channels or 20 four-wire facility type local channels when used with customer-provided station equipment. These units do not apply to Data phone Select-A-Station Service or Telemetry/Alarm Bridging Service (TABS).

(d) Only certain types of service are available for multipoint applications. These are so designated in the service descriptions set forth in 20.3.6 following.

20.3.5 Special Routing of IntraLATA Channels

a. The private line services furnished in this Tariff are provided over such routes as the Company may elect.

b. Special routing is involved where, in order to comply with requirements specified by the customer, the Company furnishes the private line service in a manner which including one or both of the following conditions:

(1) Where two or more private lines must be furnished over different physical routes.

(2) Where a private line must be furnished on a route which avoids specified geographical locations.

c. When special routing of services is furnished a customer, the rates will be determined on an individual case basis.

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PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.6 Service Descriptions

a. Voice Grade Service - Series 2000

(1) Series 2000 voice grade service provides for voice and/or data communications on a two point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month. These channels may also be furnished on a link (partial channel) basis when connected to services such as Isochronous Digital Signal channel service and/or Optical Transport Service. Channels which provide Tie Line Service will not be furnished to connect a flat rate system with a message rate system. The transmission characteristics and various types of services furnished within this Series are described in (2) and (3) following.

(2) Basic parameters and specifications for Series 2000 voice grade service are described for the end to end operation as follows:

Basic Parameters	For Speech Application	For Data Application
Net Loss	Local Channels used with terminal equipment: Limit as specified in the following Local Channel descriptions. Losses or gains present in CPE have not been included.	
DC Resistance	Local Channel limit as specified in the following Local Channel descriptions. Does not imply or guarantee end to end DC continuity.	
Frequency Error	Plus or Minus 5 Hz	Plus or Minus 5 Hz
Frequency Response	(Referenced to 1000 Hz Loss)	
300 - 3000 Hz	-3dB to + 12dB	-3dB to + 12dB
500 - 2500 Hz	-2dB to + 8dB	-2dB to + 8dB
Envelope Delay Distortion		
800 - 2600 Hz	Not Controlled	Less than 1,750 Microseconds

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.6 Service Descriptions (Cont'd)

a. Voice Grade Service - Series 2000 (Cont'd)

(2) (Cont'd)

Basic Parameters	For Speech Application	For Data Application
C-Notched Noise (with a -13dBm0 1000 Hz Test Signal)	Not Controlled	Noise level 24dB below signal level
Impulse Noise	Not Controlled	15 Counts in 15 minutes at a threshold of 6 dB below a -13dBm0 rms 1000 Hz Signal
Phase Jitter	Not Controlled	10 degrees peak to peak
Non-Linear Distortion		
2nd Order Distortion	Not Controlled	25dB below signal level
3rd Order Distortion	Not Controlled	30dB below signal level

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.6 Service Descriptions (Cont'd)

a. Voice Grade Service - Series 2000 (Cont'd)

(3) Transmission parameters for voice grade service are described following:

(a) Type 2230 - A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0 to 10dB. Generally furnished for voice transmission - Private Line Telephone, Mobile Radio Telephone, or Supervisory Control Use. Multipoint service may be provided at charges specified in 20.3.8 following.

(b) Type 2231 - A two-wire interface with two or four-wire facilities engineered for a 1004 Hz net loss of 0dB to 4.5dB. This is generally used for PBX (or similar system) main or extension station services. Signaling is required for this service.

(c) Type 2432 - A two or four-wire interface with effective four-wire facilities engineered for tie line service use between PBX's or customer-provided communications systems. Signaling is required for this service.

(d) Type 2434 - A two or four-wire interface for connection to the serving wire center where loop facilities are not required. This channel is suitable for tie line service (with E&M signaling) between Centrex Systems and may be connected with Type 2432 local channels.

(e) Type 2435 - A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0 to 16db. Generally furnished for voice transmission. Multipoint service may be provided at charges specified in 20.3.8 following.

(f) Type 2260 - A two-wire[1] interface with effective two-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of low speed (1200 baud or less) half duplex data services.

(g) Type 2261 - A two-wire interface with effective two-wire facilities engineered for use in Data Phone Selective Station Service or Telemetry/Alarm Bridging Service (TABS).

(h) Type 2462 - A four-wire interface with effective four-wire facilities engineered for use in Data phone Select-A-Station Service, or Telemetry/ Alarm Bridging Service (TABS).

Note 1: Transmission data characteristics can only be met and guaranteed for the two-wire interface when the airline distance from the serving wire center to the customer's premises is one mile or less and the interoffice channel is not greater than 4 airline miles between serving wire centers.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.6 Service Descriptions (Cont'd)

a. Voice Grade Service - Series 2000 (Cont'd)

(3) (Cont'd)

(i) Type 2463 - A four-wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided at charges specified in 20.3.8 following.

(j) Type 2464 - A two-wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided at charges specified in 20.3.8 following.

(4) Signaling Arrangements

(a) Off Premises Stations

(.1) For use with PBX (or similar system) off-premises channels for terminal equipment. Signaling arrangements are furnished for grandfathered and registered PBX (or similar) systems in accordance with Part 68 of the FCC Rules and Regulations or for customer-provided communications systems not subject to Part 68 of the FCC Rules and Regulations.

Type A - Furnished for use with Class A PBX (or similar) system station ports capable of operation over loops with resistance in the range of 0-199 ohms.

Type B - Furnished for use with Class B PBX (or similar) system station ports capable of operations over loops with resistance in the range of 200-899 ohms.

Type C - Furnished for use with Class C PBX (or similar) system station ports capable of operation over loops with resistance in the range of 900 ohms or more.

(.2) For connections to registered or grandfathered PBX (or similar) system equipment, the customer must specify the equipment capability for use with Type A, B, or C Signaling Arrangements.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.6 Service Descriptions (Cont'd)

a. Voice Grade Service - Series 2000 (Cont'd)

(4) Signaling Arrangements (Cont'd)

(b) Tie Lines

(.1) E&M signaling is provided for use with tie line channels with E&M signaling interfaces. Signaling Arrangements are furnished for grandfathered and registered PBX's in accordance with Part 68 of the FCC Rules and Regulations or for customer-provided communications systems not subject to Part 68 of the FCC Rules and Regulations.

- An E&M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer's premises with a registered PBX.

- An E&M Signaling Arrangement is required for each tie line termination at a customer's premises with grandfathered PBX's when the tie line is arranged with an E&M signaling interface.

- An E&M signaling Arrangement is required with Types 2432 and 2434 channels for additions to or for new installations of grandfathered PBX equipment when not arranged with an E&M signaling interface.

- An E&M Signaling Arrangement is required for each Type 2432 or 2434 channel termination at a customer's premises with a customer-provided communications system not subject to Part 68 of the FCC Rules and Regulations when arranged with an E&M signaling interface.

(5) Data Phone Selective Station Service

(a) Data Phone Selective Station Service is a multistation, voice grade private line data system designed to establish point-to-point connections rapidly between a master station and a number of remote stations one at a time. Direct transmission between remote stations is not possible, nor is simultaneous communications from the master to more than one remote station possible.

(.1) Regulations

The regulations specified herein are in addition to the regulations contained in Section 2 of this Tariff.

(.a) Data Phone Selective Station Service requires the use of equipment as described herein and type 2261 or 2462 voice grade local channels as described in 20.3.6a.(3).

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.6 Service Descriptions (Cont'd)

a. Voice Grade Service - Series 2000 (Cont'd)

(5) Data Phone Selective Station Service (Cont'd)

(a) (Cont'd)

(.1) Regulations (Cont'd)

(.b) The Company wil furnish, subject to availability of facilities, DataPhone® Select-A-Station Service channels suitable for voice grade data transmission.

(.c) Data Phone Selective Station channels are not provided for alternate voice-data transmission or DC continuity.

(.d) The customer shall provide terminal equipment in accordance with interface specifications as described in Technical Reference PUB 41014. "Data Communication Using Data Phone Selective Station Service."

(.2) A Primary Data Station Selector, PDSS, provides the connection between the master station and any one of up to 128 (125 for addressable operations) two-wire or four-wire voice grade data channels. Where more than one DSS is required, the DSS that is directly connected to the master station (SCU) is termed the Primary Data Station Selector (PDSS). Additional DSS's designated Secondary Data Station Selectors (SDSS) connected to the PDSS, may be provided.

(.3) A Selector Control Unit, SCU, will be provided at the master station location. The SCU is used by the customer to transmit control and/or address signals to the DSS's and to receive supervisory signals from DSS's.

(.4) Data Phone Selective Station Service arranged for the sequential mode of operation requires customer specification, prior to installation, of the order of connections from the DSS to the remote stations. The customer also must specify one of the following three DSS options to accommodate customer operating procedures and circuit structure.

(.a) Automatic Step[1]

A DSS option in which the duration and order of connections are fixed.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.6 Service Descriptions (Cont'd)

a. Voice Grade Service - Series 2000 (Cont'd)

(5) Data Phone Selective Station Service (Cont'd)

(a) (Cont'd)

(.4) (cont'd)

(.b) Automatic Step with Reset[1]

A DSS option in which the duration and order of connections are fixed, but the DSS will reset to the beginning of the connection cycle upon command from the master station.

(.c) Controlled Step

A DSS option which allows the customer to have in-service control over the duration of the connection. However, the order of connection is fixed.

(.5) Data Phone Selective Station Service arranged for addressable operation provides for the duration and order of connections to be variables, controlled by the master station.

(.6) Access from the PDSS to the SCU is obtained through a Type 2462 local channel. PDSSs located outside of the serving wire center where the SCU is located will require voice grade interoffice channels at charges as contained in 20.3.8 of this Tariff.

(.7) Access to each remote station from the DSS is obtained through a Type 2261 or 2462 local channel. Remote stations located outside of the serving wire center where the DSS is located will require voice grade interoffice channels at charges as contained in 20.3.8 of this Tariff.

(.8) Access to each SDSS from the PDSS is obtained through a Type 2261 or 2462 local channel. A SDSS located outside of the serving wire center where the PDSS is located will require voice grade interoffice channels at charges as contained in 20.3.8 of this Tariff.

Note 1: A DSS optioned for automatic step or automatic step with reset cannot be connected to a secondary DSS.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.6 Service Descriptions (Cont'd)

a. Voice Grade Service - Series 2000 (Cont'd)

(6) Telemetry/Alarm Bridging Service (TABS)

a. Regulations

(.1) This Tariff section contains the regulations applicable for Telemetry/Alarm Bridging Service (TABS).

(.2) Except as otherwise specified following, the regulations contained herein are in addition to the regulations found in other sections of this Tariff.

(.3) TABS requires the use of equipment as specified herein and Type 2261 or 2462 voice grade local channels described in sections preceding.

(.4) Terminal equipment provided by the customer for use with TABS must meet specifications for such customer-provided equipment found in other sections of this Tariff.

(.5) No more than 128 remote stations may be connected to a master station over an individual Split Band Active Bridge.

(.6) In Split Band Active Bridging arrangements, secondary bridges must be directly connected to the primary bridge via mid-link channels. Secondary bridges cannot be connected through other secondary bridges to allow additional layers of tandeming.

(.7) Secondary bridges, utilized in Split Band, Activate Bridging arrangements, reduce the two-wire remote station capacity of the primary bridge. The initial secondary bridge reduces the primary bridge capacity by twelve two-way remote station connections. Each subsequent secondary bridge reduces the primary bridge capacity by four additional two-wire remote station connections.

(.8) Standard multipoint bridging charges as provided in other sections of this Tariff are not applicable to TABS.

(.9) Access over four-wire master station channels for Split Band Active Bridging is provided using a Type 2462 local channel.

(.10) Access over remote station channels is provided through a Type 2261 local channel and through the appropriate channel connection as contained below. Interconnections of remote stations located outside the serving wire center where the bridge to which they are to be connected is located will require interoffice channels at charges contained in this Tariff.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.6 Service Descriptions (Cont'd)

a. Voice Grade Service - Series 2000 (Cont'd)

(6) Telemetry/Alarm Bridging Service (TABS) (Cont'd)

(a) Regulations (Cont'd)

(.11) Access over each four-wire mid-link channel for Split Band Active Bridging is through voice grade interoffice channels at charges contained in this Tariff. Additionally, mid-link channel connections are required as described below.

(b) Service Description

(.1) Telemetry/Alarm Bridging Service is a multi-station, voice frequency, private line service designed to provide connection between a master station and a number of remote stations simultaneously. Direct transmission between remote stations is not intended. This service is intended for application in multipoint, voice frequency, data or tone signaling arrangements with transmission at rates up to 400 baud.

(.2) TABS is provided in the following arrangement:

Split Band, Active Bridging - A bridging arrangement providing for a four-wire (master station or mid-link channel) frequency split common port and multiple two-wire (remote station) ports intended for application in multipoint, voice frequency, data or tone signaling arrangements. Two-way (polling) communication between the master station and each remote station is intended.

b. Wired Music Service - Series 6000

(1) Series 6000 private line service provides for one way radio transmission for use in connection with loudspeaker and sound recording equipment. Channels are furnished for operation on a two point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month. These channels are arranged for use with customer-provided station equipment only.

(2) Channels for audio and wired music are furnished only directly to the customer originating the program material. The Company does not allocate charges between, nor collect charges from the patrons of the customer. The customer is responsible for the payment of all charges for channels furnished to him by the Company.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.6 Service Descriptions (Cont'd)

b. Wired Music Service - Series 6000 (cont'd)

(3) Audio Channels

(a) Audio private line channels are specially equipped channels provided for the closed circuit (non-broadcast) transmission of voice and music signals in one direction only for operation on a two-point basis.

(b) Any of the following arrangements may be provided as a two-point audio private line service:

(.1) Two local channels in the same wire center area connected together at the serving central office.

(.2) Two local channels not in the same wire center area connected by an interoffice channel.

(.3) One local channel feeding a music distribution amplifier when the music source is in the same wire center area as the distribution amplifier.

(.4) One local channel and an interoffice channel feeding a music distribution amplifier when the music source is not in the same wire center area as the distribution amplifier.

(.5) One interoffice channel connecting music distribution amplifiers in different wire center areas.

(c) The various types of services furnished as audio channels are described as follows:

(.1) Type 6210 - A two-wire interface with effective two-wire facilities without equalization or specified transmission loss which provides for connection from the wired music studio. Signaling applied by customer-provided equipment must be within the criteria as described in the Technical Reference "Transmission Specifications for Private Line Metallic Circuits" (Pub 43401).

(.2) Type 6211 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz maximum loss of 12dB without equalization.

(.3) Type 6212 - A two-wire interface engineered for a 1000 Hz maximum loss of 12dB and equalized to + or -1dB of the 1000 Hz loss from 100 to 5000 Hz.

(.4) Type 6213 - A two-wire interface engineered for a 1000 Hz maximum loss of 12dB and equalized to + or -1dB of the 1000 Hz loss from 50 Hz to 8000 Hz

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.6 Service Descriptions (Cont'd)

b. Wired Music Service - Series 6000 (Cont'd)

(4) Wired Music Multipoint Distribution Channels (Cont'd)

(a) Wire music multipoint distribution private line channels are specially equipped channels provided for closed circuit (non-broadcast) transmission of voice and music signals in one direction only for operation on a multipoint basis.

(b) A wired music multipoint distribution service consists of one or more distribution amplifiers feeding multiple wired music local channels within a wire center area. Local channels and interoffice channels required to connect the music source to the wired music multipoint distribution system or to connect distribution amplifiers in separate wire centers are provided as two point audio channels.

(.1) Distribution amplifiers provided by the Company are required to receive signals from a source provided by the customer and to transmit the appropriate signal level to the multiple wired music local channels which the amplifiers may feed. Distribution amplifiers are provided at the serving wire center.

(.2) Wired music local channels are furnished within a wire center area between the premises of the patrons of the wired music service and the distribution amplifier located in the serving wire center.

(c) The various types of services furnished as wired music channels are described as follows:

(.1) Type 6214 - A two-wire interface with effective two-wire facilities without equalization or specified transmission loss which provides for connection to the wired music patron's location. Signaling applied by customer-provided equipment must be within the criteria as described in the Technical Reference "Transmission Specifications for Private Line Metallic Circuits" (PUB 43401).

(.2) Type 6215 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz maximum loss of 14dB without equalization.

(.3) Type 6216 - A two-wire interface engineered for a 1000 Hz maximum loss of 14dB and equalized to + or -4dB of the 1000 Hz loss from 100 to 5000 Hz.

(.4) Type 6217 - A two-wire interface engineered for a 1000 Hz maximum loss of 14dB and equalized to + to -4dB of the 1000 Hz loss from 50 Hz to 8000 Hz.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.6 Service Descriptions (Cont'd)

c. Commercial Quality Video - Series 7000

(1) Series 7000 Commercial Quality Video private line service provides for video transmission for non-broadcast use. Channels are furnished for operation on a two-point arrangement on a daily or monthly basis. These channels are available for use with customer-provided station equipment only.

(2) Commercial Quality Video Service provides a video channel with one-way transmission capability for a standard 525-line/60-field monochrome or National Television Systems Committee (NTSC) - System M video signal. This service includes two 12 KHz associated audio signals. Commercial Quality Video Service is available for local channels and for associated interoffice channels. This video service is visually comparable to broadcast quality video, but has less stringent technical parameters.

Commercial Quality Video is available in two configurations - a Single Channel Video Service and a Multiple Channel Video System. Different rates and charges apply for the two configurations.

The Single Channel Video Service is available for customers who require one video signal between two end locations. The Multiple Channel Video System is available for customers who require several video signals in the same direction and between the same two end locations. The Multiple Channel Video System is available with a minimum of one video channel and a maximum of sixteen.

The Multiple Channel Video System is available on a monthly basis only. The Single Channel Video Service is available on both a monthly and a daily basis.

For each video channel, whether a Single Channel Video Service or in a Multiple Channel Video System, both a Transmit element and a Receive element are required. Also, on the Multiple Channel Video System, both a Transmit and a Receive System element are required.

Two-way, interactive service may be provided by combining two one-way Single Channel Video Services or by combining two one-way Multiple Channel Video Systems.

(3) A customer wishing to change from a Single Channel Video Service to a Multiple Channel Video System must disconnect the Single Channel Video Service and order a Multiple Channel Video System incurring all associated nonrecurring charges.

A customer served by a Multiple Channel Video System may choose to activate one video channel. However, if a customer served by a Multiple Channel Video System chooses to change to a Single Channel Video Service the Multiple Channel Video System must be disconnected and a Single Channel Video Service ordered with all associated nonrecurring charges incurred.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.6 Service Descriptions (Cont'd)

c. Commercial Quality Video - Series 7000 (Cont'd)

(4) Basic parameters available for Commercial Quality Video service are listed following. The desired parameters are selected by the customer from the list of available parameters. Technical specifications are delineated current Technical References.

Frequency Response
Chrominance/Luminance
Intermodulation
Delay Inequality
Field-Time Distortion
Line-Time Distortion
Short-Time Distortion
Differential Gain
Differential Phase
Chrominance Nonlinear Phase
Total Harmonic Distortion
Signal-to-Noise Ratio
Signal-to-Idle Channel - Noise

(5) The rates and charges set forth for Commercial Quality Video provide for the furnishing of service where suitable facilities are available. Where special construction of facilities is necessary, special construction charges may apply as set forth in this Tariff.

20.3.7 Rate Regulations

a. Types of Rates and Charges

(1) The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

(a) Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have thirty days.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.7 Rate Regulations (cont'd)

a. Types of Rates and Charges (cont'd)

(1) (cont'd)

(b) Daily Rates

Daily rates are flat recurring rates that apply to each twenty-four hour period or fraction thereof that a Commercial Quality Video Service is provided for part-time or occasional use. For purposes of applying daily rates, the twenty-four hour period is not limited to a calendar day.

Part-time or occasional Commercial Quality Video service provided within a consecutive thirty-day period will be charged the daily rate, not to exceed an amount equal to the monthly rate. For each subsequent day or part day, a charge equal to 1/30th of the monthly rate will apply.

(c) Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specific work activity. The three types of nonrecurring charges that apply are installation of service, installation of features and functions, and service rearrangements.

(.1) Installation of Service

Nonrecurring charges apply for each service terminated at the customer's premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate.

The nonrecurring charges for the Installation of Services are set forth in nonrecurring Charges for the Local Channel and Interoffice Channel rate elements.

(.2) Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and a higher charge if installed subsequent to the service.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.7 Rate Regulations (Cont'd)

a. Types of Rates and Charges (Cont'd)

(1) (Cont'd)

(c) Nonrecurring Charges (Cont'd)

(.3) Service Rearrangements

(.a) Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at a customer premises. Changes which result in the establishment of new minimum period obligations are treated as disconnects and starts. Changes in the physical location of the point of termination are treated as moves and are described and charged for as set forth herein.

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service). Administrative changes are as follows:

- Change of customer name (i.e., the customer of record does not change but rather the customer of record changes name),
- Change of customer or customer's premises address when the change of address is not a result of a physical relocation of equipment.
- Change in billing data (name, address or contact name or telephone number).

(b) All other service rearrangements will be charged for as follows:

- If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.7 Rate Regulations (Cont'd)

a. Types of Rates and Charges (Cont'd)

(1) (Cont'd)

(c) Nonrecurring Charges (Cont'd)

(.3) Service Rearrangements (Cont'd)

(.b) (Cont'd)

- If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.

- If the change involves changing the type of signaling on a voice grade service the subsequent, nonrecurring charge will apply for the new type signaling. The charge will apply per service termination affected.

- For all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional features without separate nonrecurring charges, a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

b. Moves

(1) A move involves a change in the physical location of one of the following:

(a) The point of interface at the customer premises.
(b) The customer's premises.

(2) The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.7 Rate Regulations (Cont'd)

b. Moves (Cont'd)

(2) (Cont'd)

(a) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full nonrecurring charge for the basic service.

(b) To a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

c. Mileage Requirements

(1) When station locations of a private line service are located in different wire center serving areas, interoffice channel charges apply. Charges are based on the direct airline distance measured between the serving wire centers. Mileage is determined in accordance with the following:

(a) Obtain the "V" and "H" coordinates for each wire center, as listed in the National Exchange Carrier Association Tariff F.C.C. No. 4.

(b) Obtain the different between the "V" coordinates of the two wire centers. Obtain the difference between the "H" coordinates. (The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.)

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.7 Rate Regulations (Cont'd)

c. Mileage Requirements (Cont'd)

(1) (Cont'd)

(c) Square each difference obtained in (b) preceding.

Add the squares of the "V" difference and the "H" difference obtained in (b) preceding.

(d) Divide the sum of the squares obtained in (c) preceding by 10.

(e) Obtain the square root of the result obtained in (d) preceding. This is the rate distance in miles. (Fractional miles being considered as full miles.)

(f) EXAMPLE: The rate distance is required between City One and City Two.

	V	H
City One	7260	2083
City Two	7364	1865
Difference	104	218
Squared	10,816 + 47,524 = 58,340	

58,340 divided by 10 = 5834
Square root of 5834 = 76.38 = 77 Airline miles

(2) When a private line is furnished over facilities which the Company elects to provide on a direct basis and is not routed through a central office, one two-point channel charge from 20.3.8 will apply. The arrangement is limited to channels not more than one airline mile in length.

(3) For the purpose of applying multipoint charges, the bridging or hubbing locations are determined by that combination of airline distances connecting the serving wire center which will produce the lowest interoffice mileage charges. Bridging charges apply when three or more channels connect at the same location.

(4) For Series 1000, 2000 and 6000 channels the customer may specify the sequence in which the service points are to be connected in which case the rate mileage is the shortest airline mileage determined in accordance with paragraph (3) preceding which will connect the wire centers of the service points in the specified sequence.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.8 Rates and Charges

a. Local Channels

		Monthly Rate SEE CURRENT PRICE LIST		Nonrecurring Charge	
		Minimum	Maximum	First	Additional
(1)	Voice Grade				
	Per point of termination.				
	(a) Voice				
(.1)	Type 2230[1]	$ -	$ -	$345.00	$115.00
(.2)	Type 2231	24.00	28.00	345.00	115.00
(.3)	Type 2432	40.00	50.00	390.00	145.00
(.4)	Type 2434	8.00	11.00	165.00	83.00
(.5)	Type 2435	40.00	50.00	370.00	130.00
(.6)	Type 2261	30.00	38.00	580.00	245.00
(.7)	Type 2462	40.00	50.00	565.00	235.00
	(b) Data				
(.1)	Type 2260	28.00	34.00	415.00	160.00
(.2)	Type 2463	45.00	55.00	415.00	160.00
(.3)	Type 2464	45.00	55.00	410.00	155.00
(2)	Wired Music				
	(a) Per point of termination				
(.1)	Type 6210	33.00	39.00	560.00	230.00
(.2)	Type 6211	35.00	39.00	560.00	230.00
(.3)	Type 6212	45.00	50.00	645.00	300.00
(.4)	Type 6213	50.00	55.00	660.00	315.00
(.5)	Type 6214	33.00	39.00	560.00	230.00
(.6)	Type 6215	35.00	39.00	560.00	230.00
(.7)	Type 6216	45.00	50.00	645.00	300.00
(.8)	Type 6217	50.00	55.00	660.00	315.00

Note 1: The monthly rate for Type 2230 Local Channels is $15.85.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.8 Rates and Charges (Cont'd)

a. Local Channels (Cont'd)

(3) Commercial Quality Video

	Monthly Rate SEE CURRENT PRICE LIST		Nonrecurring Charge	
	Minimum	Maximum	First	Additional
(a) Multiple Channel Video System[1]				
(.1) Transmit, per System	$685.00	$930.00	$460.00	$215.00
(.2) Receive, per System	685.00	930.00	460.00	215.00
(.3) Transmit, per Video channel	123.00	170.00	140.00	79.00
(.4) Receive, per Video Channel	123.00	170.00	140.00	79.00

(b) Single Channel Video Service

	Monthly Rate SEE CURRENT PRICE LIST		Daily Rate SEE CURRENT PRICE LIST		Nonrecurring Charge	
	Min.	Max.	Min.	Max.	Monthly	Daily
(.1) First Transmit	$315.00	$430.00	$105.00	$145.00	$275.00	$295.00
(.2) First Receive	315.00	430.00	105.00	145.00	275.00	295.00
(.3) Additional[2] Transmit	315.00	430.00	105.00	145.00	135.00	150.00
(.4) Additional[2] Receive	315.00	430.00	105.00	145.00	135.00	150.00

Note 1: Daily rates are not available for a Multiple Channel Video System.

Note 2: The Additional rates apply when more than one Single Channel Video Service is ordered and installed at the same time between the same two locations. One is billed at the First rates and the rest at the Additional.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.8 Rates and Charges (Cont'd)

b. Non-Wire Center Connected Channels

(1) Served Direct

(a) Not routed via the central office, limited to one airline mile or less.

		Monthly Rate SEE CURRENT PRICE LIST		Nonrecurring Charge	
		Minimum	Maximum	First	Additional
(.1)	Series 2000	$ 9.00	$ 14.00	$485.00	$180.00
(.2)	Series 6000	9.00	20.00	485.00	180.00

c. Interoffice Channels[1]

(1) Fixed and Mileage Charges applicable, per channel.

		Fixed Monthly Charge SEE CURRENT PRICE LINE		Monthly Charge Per Mile		
		Min.	Max.	Min.	Max.	Nonrecurring Charge
(a)	Voice Grade Service - Series 2000					
(.1)	1 thru 8 Miles	$ 32.00	$ 50.00	$ 1.00	$ 2.25	$105.00
(.2)	9 thru 25 Miles	32.00	50.00	1.00	2.20	105.00
(.3)	Over 25 Miles	32.00	50.00	1.00	2.15	105.00
(b)	Wired Music - Series 6000 3.0 kHz Types 6210, 6211, 6214 and 6215					
(.1)	1 thru 8 Miles	32.00	50.00	1.00	2.25	83.00
(.2)	9 thru 25 Miles	32.00	50.00	1.00	2.20	83.00
(.3)	Over 25 Miles	32.00	50.00	1.00	2.15	83.00
(c)	Wired Music - Series 6000 5 kHz Types 6212 and 6216					
(.1)	1 thru 8 Miles	45.00	55.00	2.00	4.50	75.00
(.2)	9 thru 25 Miles	45.00	55.00	2.00	4.40	75.00
(.3)	Over 25 Miles	45.00	55.00	2.00	4.30	75.00

Note 1: See applicable section for method of determining mileage.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.8 Rates and Charges (Cont'd)

c. Interoffice Channels[1] (Cont'd)

(1) (Cont'd)

		Fixed Monthly Charge		Monthly Charge Per Mile		
		SEE CURRENT PRICE LINE				
		Min.	Max.	Min.	Max.	Nonrecurring Charge
(d)	Wired Music - Series 6000 8 kHz Types 6213 and 6217					
(.1)	1 thru 8 Miles	$ 65.00	$ 75.00	$ 3.00	$ 9.00	$ 75.00
(.2)	9 thru 25 Miles	65.00	75.00	3.00	8.80	75.00
(.3)	Over 25 Miles	65.00	75.00	3.00	8.60	75.00
(e)	Commercial Quality Video - Monthly Rates and Charges					
(.1)	Single Channel Video Service					
(.a)	Each Interoffice Channel					
(i)	1 thru 4 miles	106.00	146.00	67.00	92.00	330.00
(ii)	5 thru 8 miles	106.00	146.00	83.00	115.00	345.00
(iii)	9 thru 25 miles	106.00	146.00	75.00	102.00	345.00
(iv)	26 thru 50 miles	106.00	146.00	68.00	93.00	345.00
(.2)	Multiple Channel Video System					
(.a)	Each System					
(i)	1 thru 4 inter-office miles	20.00	40.00	81.00	147.00	330.00
(ii)	5 thru 8 inter-office miles	20.00	40.00	119.00	162.00	345.00
(iii)	9 thru 25 inter-office miles	20.00	40.00	105.00	145.00	345.00
(iv)	26 thru 50 inter-office miles	20.00	40.00	95.00	130.00	345.00

Note 1: See applicable section for method of determining mileage.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.8 Rates and Charges (Cont'd)

c. Interoffice Channels[1] (Cont'd)

(1) (Cont'd)

		Fixed Daily Rate		Daily Rate Per Mile		
		SEE CURRENT PRICE LINE				
		Min.	Max.	Min.	Max.	Nonrecurring Charge
(f)	Commercial Quality Video - Daily Rates and Charges					
(.1)	Single Channel Video Service[2]					
(.a)	Each Interoffice Channel					
(i)	1 thru 4 miles	$ 35.00	$ 50.00	$ 22.00	$ 32.00	$330.00
(ii)	5 thru 8 miles	35.00	50.00	25.00	38.00	345.00
(iii)	9 thru 25 miles	35.00	50.00	25.00	38.00	345.00
(iv)	26 thru 50 miles	35.00	50.00	22.00	32.00	345.00

Note 1: See applicable section for method of determining mileage.

Note 2: Daily rates are not available for a Multiple Channel Video System.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.8 Rates and Charges (Cont'd)

d. Optional Features and Functions

(1) Bridging

Bridging charges are applicable where more than two Local Channels, or one or more Local Channels and more than one Interoffice Channel, or more than one Local Channel and one Interoffice Channel are bridged or hubbed at the same wire center. No additional bridging charges are applicable for Series 1000, Types 1204 and 1205.

(a) Voice Grade Bridges (Series 2000)

		Nonrecurring Charge	Monthly Rate SEE CURRENT PRICE LIST Minimum	Maximum
(.1)	Voice Bridging			
(.a)	Per Port			
(i)	Two-Wire (Type 2230)	$39.00	$7.00	$14.00
(ii)	Four-Wire (Type 2435)	39.00	9.00	16.00
(.2)	Data Bridging			
(.a)	Per Port			
(i)	Four-Wire (Types 2463 and 2464)	43.00	15.00	22.00
(.3)	Data Phone Selective Station Bridging-Primary Data Station Selector			
(.a)	Sequential Arrangement			
(i)	Common Equipment	230.00	200.00	275.00
(.b)	Addressable Arrangement			
(i)	Common Equipment	255.00	200.00	275.00
(.c)	Channel Connections			
(i)	Per two-wire connection	40.00	3.00	6.00
(ii)	Per four-wire connection	44.00	13.00	17.00

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.8 Rates and Charges (Cont'd)

d. Optional Features and Functions (Cont'd)

(1) Bridging (Cont'd)

(a) Voice Grade Bridges (Series 2000) (Cont'd)

		Nonrecurring Charge	Monthly Rate SEE CURRENT PRICE LIST Minimum	Maximum
(.4)	Data Phone Selective Station Bridging - Secondary Data Station Selector			
(.a)	Sequential Arrangement			
(i)	Common Equipment	$230.00	$200.00	$275.00
(.b)	Addressable Arrangement			
(i)	Common Equipment	255.00	200.00	275.00
(.c)	Channel Connections			
(i)	Per two-wire connection	40.00	3.00	6.00
(ii)	Per four-wire connection	44.00	13.00	17.00
(.5)	Telemetry and Alarm Bridging - Split Band, Active Bridging			
(.a)	Common Equipment, per central office			
(i)	First bridging shelf, capacity of 48 two-wire connections	365.00	100.00	132.00
(ii)	Additional bridging shelf, capacity of 56 two-wire connections installed subsequent to the first bridging shelf	330.00	100.00	132.00
(iii)	Additional bridging shelf, capacity of 56 two-wire connections installed at the same time as the first bridging shelf	205.00	40.00	55.00

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.8 Rates and Charges (Cont'd)

d. Optional Features and Functions (Cont'd)

(1) Bridging (Cont'd)

(a) Voice Grade Bridges (Series 2000) (Cont'd)

	Nonrecurring Charge	Monthly Rate SEE CURRENT PRICE LIST Minimum	Maximum
(.5) Telemetry and Alarm Bridging - Split Band, Active Bridging (Cont'd)			
(.b) Channel connections, per channel connected			
(i) Remote station channel connection	$ 40.00	$ 3.00	$ 6.00
(ii) Mid-link channel connection, first channel	47.00	8.00	11.00
(iii) Mid-link channel connection, subsequent channels	47.00	8.00	11.00
(b) Wired Music Bridges (Series 6000)			
(.1) Distribution Amplifiers			
(.a) Per Port			
(i) Each	35.00	1.00	3.00

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.8 Rates and Charges (Cont'd)

d. Optional Features and Functions (Cont'd)

(2) Signaling Arrangements

Signaling arrangements are provided at the customer's option to arrange channels for suitable signaling. Signaling is required on all off-premises extension channels and tie line channels associated with PBX (or similar) systems.

(a) Per local channel

		Monthly Rate SEE CURRENT PRICE LIST		Nonrecurring Charge	
		Minimum	Maximum	Initial	Subsequent
(.1)	Ringdown-Manual	$11.00	$13.00	$42.00	$215.00
(.2)	Ringdown-Automatic	9.00	11.00	15.00	74.00
(.3)	E & M Type	9.00	11.00	43.00	190.00
(.4)	Type A (0-199 ohms)	4.00	7.00	42.00	140.00
(.5)	Type B (200-899 ohms)	4.00	7.00	41.00	140.00
(.6)	Type C (900 or more ohms)	3.00	4.00	11.00	140.00

(3) Conditioning (Voice Grade Services)

(a) Conditioning provides more specific transmission characteristics for data services. There are two types of C-conditioning and one type of D-conditioning, each with different technical specifications. C-Type conditioning controls attenuation distortion and envelope delay distortion. D-Type conditioning controls the signal to C-notched noise ratio and intermodulation distortion.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.8 Rates and Charges (Cont'd)

d. Optional Features and Functions (Cont'd)

(3) Conditioning (Voice Grade Services) (Continued)

(a) (Cont'd)

Conditioning is charged for on a per Local Channel basis for two-point and multi-point service. For two-point services the parameters apply to each service. For multipoint services the parameters apply to any path between any two service points.

(b) The types and description of the available conditioning options are as follows:

Type Conditioning	Frequency Response Specification	Envelope Delay Distortion Specification
C1 (two-point or multipoint)	300-2700 Hz, -2dB to +6dB. 1000-2400 Hz, -1dB to +3dB. 300-3000 Hz, -3dB to +12dB.	1000-24000 Hz. less than 1000 microseconds
C2 (two-point or or multipoint)	300-3000 Hz, -2dB or +6dB. 500-2800 Hz, -1dB to +3dB.	1000-2600 Hz. less than 500 microseconds 600-2600 Hz. less than 1500 microseconds 500-2800 Hz, less than 3000 microseconds

		Non-Linear Distortion	
	C-Notched Noise	2nd Order Distortion	3rd Order Distortion
D1 (two-point)	Noise level 28dB below signal level	35dB below signal level	40dB below signal level

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.8 Rates and Charges (Cont'd)

d. Optional Features and Functions (Cont'd)

(3) Conditioning (Voice Grade Services) (Continued)

(c) When a channel is equipped with Type D1 conditioning and is utilized for voice communications, the Company does not undertake to represent that the channel will be suitable for such voice transmission.

(d) C-Type Conditioning

(.1) C-Type Conditioning is available for Types 2463 and 2464.

(.a) C-Types of Conditioning per local channel

	Monthly Rate SEE CURRENT PRICE LIST		Nonrecurring Charge	
	Minimum	Maximum	Initial	Subsequent
(i) C1-Type	$ 2.00	$ 4.00	$10.00	$85.00
(ii) C2-Type	2.00	4.00	22.00	94.00

(e) D-Type Conditioning

(.1) D-Type Conditioning is available for Types 2463 and 2464.

(.a) D-Type Conditioning

(i) D1-type	2.00	4.00	15.00	89.00

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.9 Isochronous Digital Signal Service

a. General

(1) Isochronous Digital Signal service is furnished for Private Line IntraLATA Communications by the Company.

(2) Isochronous Digital Signal service is a service for the transmission of digital signals only and uses only digital transmission facilities.

(3) Isochronous Digital Signal service provides for the simultaneous two-way transmission of isochronous digital signals at DS1 speeds of 1.544 Mbps, where facilities are available.

(4) To ensure satisfactory operation, the terminal equipment provided by the customer must be compatible with the DS1/1.544 Mbps channel facility provided by the Company. The technical specifications and standard network interfaces for Isochronous Digital Signal service are contained in current Technical Reference Publications. Publication is available from the Company.

(5) Unless specified following, the regulations for Isochronous Digital Signal service specified herein apply in addition to the regulations set forth in this Tariff.

(6) The rates specified for Isochronous Digital Signal service, contemplate the provision of a digital quality facility utilizing existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a service construction charge based on the cost incurred to make the changes will apply in addition to the rates for Isochronous Digital Signal service.

(7) Fractional T1 (FT1) facilities are furnished for the transmission of isochronous bipolar serial data and are available at transmission rate groupings of N x 56 Kbps or N x 64 Kbps where N equals 2, 4, or 6. FT1 channels are contiguous within the network and can be used to create a wideband circuit using customer provided equipment. When N x 64 FT1 is ordered in conjunction with DS1 service for multiplexing purposes, the DS1 must have Clear Channel Capability as described in this tariff. FT1 service at a rate of N x 64 Kbps will only be provided where Clear Channel Capability is available in the network. Where Clear Channel Capability is not available, N x 56 Kbps service can be provided in lieu of N x 64 Kbps.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.9 Isochronous Digital Signal Service (Cont'd)

b. Regulations

(1) Description of Service

(a) Isochronous Digital Signal service is furnished for the simultaneous two-way transmission of serial, Bipolar, Return-to-Zero (BPRZ) isochronous digital signals, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format, at a speed of DS1/1.544 Mbps between two-points located within a LATA.

(b) Multipoint service is not available.

(c) Isochronous Digital Signal service and Fractional T1 (FT1) service are available on a month-to-month basis or under variable rate periods with rates based on lengths of 36 months, 60 months, or 84 months under conditions specified in 20.3.10 of this Tariff.

(d) Connection of DS1/1.544 Mbps communications systems provided by others may be made on a permissive basis as provided for in Section 2, the Company does not represent its Isochronous Digital Signal service as adapted for such connections, and shall not be responsible for the through transmission of signals, or the quality of such transmission on such connections.

(e) A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the customer is required at a customer's or authorized user's premises to perform such functions as:

- proper termination of the service
- amplification
- signal shaping
- remote loop-back

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.9 Isochronous Digital Signal Service (Cont'd)

b. Regulations

(1) Description of Service (Cont'd)

(f) The design, maintenance and operation of Isochronous Digital Signal service contemplates communications originating and terminating as (1) a customer premises to customer premises channel via the Company's Serving Wire Center, (SWC) - and/or through remote SWCs; (2) a customer premises to the Serving Wire Center - and/or to remote SWCs - partial channel (link); or (3) a central office to central office (interoffice) partial channel (link).

(g) Isochronous Digital Signal service may also be furnished on a link (partial channel) basis when connected to Centrex service[1], Isochronous Digital Signal channel service, and/or another Isochronous Digital Signal service.

(h) All appropriate rates specified in other tariff sections are in addition to the monthly rate per package or single channel for Isochronous Digital Signal service specified in this Tariff.

(i) Shared use of Fractional T1 (FT1) service is not available.

(2) Definitions

Channel Service Unit - The term "Channel Service Unit" (CSU) denotes equipment provided by the Customer to terminate a digital facility on the customer's or user's premises.

DS1 - This denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate, and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format. Unframed signal formats are not permitted or compatible with Company equipment. The required format and interface specifications are contained in current Technical Reference Publications.

Note 1: Connection from Isochronous Digital Signal service to Centrex service may not be available from all serving wire centers.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.9 Isochronous Digital Signal Service (Cont'd)

b. Regulations (Cont'd)

(2) Definitions (Cont'd)

Digital Local Channel - The term "Digital Local Channel" denotes a path for Isochronous Digital Signal service furnished from the demarcation point on a customer's premises, to their Serving Wire Center.

Interoffice Channel

The term "Interoffice Channel" denotes a path (or paths) for digital transmission between Company Serving Wire Centers within a LATA. An interoffice channel may be furnished in such manner as the Company may elect.

(3) Application of Rates

(a) Digital Local Channels furnished between a Serving Wire Center and the customer's premises will be charged at rates based on the first 1/2 mile and each additional 1/2 mile for the airline distance measured between the customer's premises and their Serving Wire Center.

(b) Interoffice Channels furnished between Central Offices will be charged at rates based on airline distance between the Central Offices.

(c) Isochronous Digital Signal service and Fractional T1 (FT1) service are available on a month-to-month basis or under variable rate periods, with rates based on lengths of 36 months, 60 months, or 84 months under conditions specified in the Optional Payment Plan (OPP) in 20.3.10 of this Tariff except as modified following. Contract rate increases are subject to the stipulations of (d) following and in addition replaces any termination liability language in Section 2 for purposes of this tariff section.

(d) If Isochronous Digital Signal service rates are increased in excess of ten percent (10%) during the term period, exclusive of any increase due to local, state or federal fees, taxes or surcharges, the customer may terminate the service without incurring an early termination charge. At the expiration date of the customer's payment period option, the customer may select a new payment period option at current rates or revert to current rates on a month-to-month basis.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.9 Isochronous Digital Signal Service (Cont'd)

b. Regulations (Cont'd)

(3) Application of Rates (Cont'd)

(e) A Termination Liability Charge is applicable at the date of termination. The applicable charge is dependent on the contract period subscribed to and will be equal to the number of months remaining in the contract times the monthly rate provided under the contract. However, Termination Liability charges will not apply for customer requests for moves of service under OPP subject to the provisions set forth herein.

(f) Airline distance between Company central offices shall be developed using the methodology found in this Tariff. Fractional mileage shall be rounded up to the next full mile.

(g) Interoffice Channels furnished between Central Offices will be charged at rates based on airline distance between the Central Offices. For Fractional T1 (FT1) service, Interoffice Channels must be ordered as Fractional Interoffice Channels in the same grouping (N x 56 Kbps or N x 64 Kbps where N = 2, 4, or 6) as the associated FT1 Local Channels.

(4) Connections

(a) Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems may be connected to Isochronous Digital Signal service when such connection is made in accordance with the provision specified in (b), (c) and (d) following.

(b) Responsibility of the Company

(.1) The responsibility of the Company shall be limited to the furnishing and maintenance of Isochronous Digital Signal service to a network interface on the customer's premises where provision is made for the connection of local service.

(.2) The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment or communications systems provided by a customer. Isochronous Digital Signal service is not represented as adapted for the use of such equipment or system. Where such equipment or system is connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for Isochronous Digital Signal service and to the maintenance and operation in a manner proper for such digital service. The Company shall not be responsible for:

- the through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission or
- the reception of signals by such equipment or systems, or
- damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.9 Isochronous Digital Signal Service (Cont'd)

b. Regulations (Cont'd)

(4) Connections (Cont'd)

(b) Responsibility of the Company (Cont'd)

(.3) The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company utilized in the provision of Isochronous Digital Signal service render any facilities or equipment provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.

(.4) The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove or repair any equipment installed by the Company without prior written consent of the Company.

(c) Responsibilities of the Customer

(1) The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected to Isochronous Digital Signal service such equipment or facilities are operating properly.

(2) The operating characteristics of the customer premises equipment or facilities shall be such as to not interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer does not: endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services. Upon notice that the equipment provided by a customer is causing or is likely to cause such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.

(3) The customer's responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.9 Isochronous Digital Signal Service (Cont'd)

b. Regulations (Cont'd)

(4) Connections (Cont'd)

(d) Connection of Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems.

(.1) The following provisions will apply:

(.a) Customer-Provided Terminal Equipment and/or Customer-Provided Communications Systems may be connected at the premises of the customer to Isochronous Digital Signal service.

(.b) The customer by use of its own derivation equipment, may create digital bit streams from a Isochronous Digital Signal service and such equipment may be connected for transmission of such bit streams when connected through a customer-provided CSU/TE.

(.c) The undertaking of the Company is to furnish Isochronous Digital Signal service as ordered and specified by the customer as specified in (.4) following.

(.2) Connections to Other Services Furnished by the Company to the Same Customer

Isochronous Digital Signal service furnished by the Comapny may be connected by the customer to another service or to other services furnished by the Company as specified in (4)(b) preceding. Connected services are subject to all rules and regulations governing the provisioning of those services.

(.3) Connections to other services furnished by the Company to different customers

The customer may connect at the premises of the customer to another Isochronous Digital Signal service or other services furnished by the Company to different customers as specified in sections preceding. Connected services are subject to all rules and regulations governing provisioning of those services.

(.4) Connection of Channel Service Units

A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) must be provided by the customer to connect a Company-provided digital facility. In accordance with Part 68 of the FCC's Rules and Regulations, new grandfathered CSU/TEs may be connected, moved, and reconnected until June 30, 1987. After this date only registered and previously connected grandfathered CSU/TEs may be connected to Company-provided digital facilities.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.9 Isochronous Digital Signal Service (Cont'd)

b. Regulations (Cont'd)

(4) Connections (Cont'd)

(d) (Cont'd)

(.4) (cont'd)

Grandfathered CSU/TE equipment must comply with the requirements outlined in the current applicable Technical Reference. This publication is available from the Company. Registered technical requirements for CSU/TEs are outliend in Part 68 of the FCC's Rules and Regulations. A copy may be obtained from the Federal Communications Commission, Room BB300, Washington, D.C. 20054.

(5) Features

(a) Clear Channel Capability

(.1) Clear Channel Capability (CCC) is an arrangement that alters a DS1/1.544 Mbps signal with unconstrained information bits, to meet pulse density requirements outlined in the current applicable Technical Reference. This will allow a customer to transport an all zero octet over a Isochronous Digital Signal service channel providing an available combined maximum 1.536 Mbps data rate. This arrangement requires the customer signal at the channel interface to conform to Bipolar with 8 Zero Substitution (B8ZS) line code as described in the applicable Technical Reference publication.

(.2) CCC is provided on Isochronous Digital Signal service channels between two customer designated premises, from a customer premises to their Serving Wire Center or Node Central Office and/or to a remote Serving Wire Center or Node Central Office, and from a Central Office to a Central Office, and is subject to the availability of facilities. This optional feature may be ordered at the same time the Isochronous Digital Signal service channel is ordered, or it may be ordered as an additional feature of an existing Isochronous Digital Signal service channel.

(.3) When providing CCC via a DS3/44.736 Mbps High Capacity channel, that DS3 channel must be designated, in Company records, as having Clear Channel Capability prior to the provisioning of a DS1/1.544 Mbps High Capacity channel with CCC. Customers must agree to out-of-service periods required to add this feature to an existing Isochronous Digital Signal service channel to be optioned for B8ZS.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.9 Isochronous Digital Signal Service (Cont'd)

b. Regulations (Cont'd)

(6) Payment Arrangements and Credit Allowance

(a) The minimum period for which Isochronous Digital Signal service is furnished and for which charges are applicable is one month.

(b) Suspension of service is not allowed.

c. Rates and Charges

(1) A Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. Rates are based on the airline distance between the Serving Wire Center and the customer's premises.

(a) Digital Local Channel, each[1]

		Nonrecurring Charge	Month to Month	24 to 48 Months	49 to 72 Months	73 to 96 Months
(.1)	First 1/2 Mile	$ 300.00	$85.00	$85.00	$85.00	$85.00
	- Fractional T1 (FT1) Service 2 x 56 Kbps or 2 x 64 Kbps	460.00[2]	162.00	158.00	154.00	150.00
	4 x 56 Kbps or 4 x 64 Kbps	460.00[2]	166.00	160.00	156.00	152.00
	6 x 56 Kbps or 6 x 64 Kbps	460.00[2]	168.00	162.00	158.00	154.00
(.2)	Each additional 1/2 Mile, or fraction thereof	-	39.00	36.00	35.00	34.00
	- Fractional T1 (FT1) Service 2 x 56 Kbps or 2 x 64 Kbps	-	-	-	-	-
	4 x 56 Kbps or 4 x 64 Kbps	-	-	-	-	-
	6 x 56 Kbps or 6 x 64 Kbps	-	-	-	-	-

Note 1: Contract lengths are now flexible to allow customer choice of payment period per this Tariff.
Note 2: The Fractional T1 (FT1) nonrecurring charge is only applicable for month-to-month customers; does not apply to contract terms.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.9 Isochronous Digital Signal Service (Cont'd)

c. Rates and Charges (Cont'd)

(2) Interoffice Channels furnished between Central Offices. Rates are based on the airline distance between central offices.[1,2]

	Nonrecurring Charge	Month to Month	24 to 48 Months	49 to 72 Months	73 to 96 Months
(a) Interoffice Channel, each channel 0-8 miles					
(.1) Fixed Monthly Rate	$125.00	$65.00	$65.00	$65.00	$65.00
(.2) Each Airline Mile, or fraction thereof	-	33.00	31.00	29.00	27.00
(.3) Fractional T1 (FT1) Service - Fixed Monthly Rate:					
2 x 56 Kbps or 2 x 64 Kbps	-	-	-	-	-
4 x 56 Kbps or 4 x 64 Kbps	-	-	-	-	-
6 x 56 Kbps or 6 x 64 Kbps	-	-	-	-	-
- Each Airline Mile or Fraction Thereof:					
2 x 56 Kbps or 2 x 64 Kbps	-	2.01	2.01	2.01	2.01
4 x 56 Kbps or 4 x 64 Kbps	-	4.03	4.03	4.03	4.03
6 x 56 Kbps or 6 x 64 Kbps	-	6.04	6.04	6.04	6.04
- Interoffice Channel Termination, per End					
2 x 56 Kbps or 2 x 64 Kbps	-	18.78	18.78	18.78	18.78
4 x 56 Kbps or x 64 Kbps	-	37.55	37.55	37.55	37.55
6 x 56 Kbps or 6 x 64 Kbps	-	56.33	56.33	56.33	56.33

Note 1: Contract lengths are now flexible to allow customer choice of payment period per this tariff.
Note 2: Refer to tariff section for mileage measurement methodology.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.9 Isochronous Digital Signal Service (Cont'd)

c. Rates and Charges (Cont'd)

(2) Interoffice Channels furnished between Central Offices. Rates are based on the airline distance between central offices.[1,2] (Continued)

	Month Nonrecurring Charge	24 to to Month	49 to 48 Months	73 to 72 Months	96 Months
(b) Interoffice Channel, each channel 9-25 miles					
(.1) Fixed Monthly rate	$125.00	$70.00	$70.00	$70.00	$70.00
(.2) Each airline mile or fraction thereof	-	32.00	29.00	27.00	25.00
(.3) Fractional T1 (FT1) Service - Fixed Monthly Rate:					
2 x 56 Kbps or 2 x 64 Kbps	-	-	-	-	-
4 x 56 Kbps or 4 x 64 Kbps	-	-	-	-	-
6 x 56 Kbps or 6 x 64 Kbps	-	-	-	-	-
- Each Airline Mile or Fraction Thereof:					
2 x 56 Kbps or 2 x 64 Kbps	-	2.01	2.01	2.01	2.01
4 x 56 Kbps or 4 x 64 Kbps	-	4.03	4.03	4.03	4.03
6 x 56 Kbps or 6 x 64 Kbps	-	6.04	6.04	6.04	6.04
- Interoffice Channel Termination, per End					
2 x 56 Kbps or 2 x 64 Kbps	-	18.78	18.78	18.78	18.78
4 x 56 Kbps or 4 x 64 Kbps	-	37.55	37.55	37.55	37.55
6 x 56 Kbps or 6 x 64 Kbps	-	56.33	56.33	56.33	56.33

Note 1: Contract lengths are now flexible to allow customer choice of payment period perthis tariff.
Note 2: Refer to tariff section for mileage measurement methodology.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.9 Isochronous Digital Signal Service (Cont'd)

c. Rates and Charges (Cont'd)

(2) Interoffice Channels furnished between Central Offices. Rates are based on the airline distance between central offices.[1,2] (Continued)

		Nonrecurring Charge	Month to Month	24 to 48 Months	49 to 72 Months	73 to 96 Months
(c)	Interoffice Channel, each channel over 25 miles					
(.1)	Fixed Monthly rate	$125.00	$90.00	$90.00	$90.00	$90.00
(.2)	Each airline mile or fraction thereof	-	31.00	27.00	25.00	23.00
(.3)	Fractional T1 (FT1) Service - Fixed Monthly Rate:					
	2 x 56 Kbps or 2 x 64 Kbps	-	-	-	-	-
	4 x 56 Kbps or 4 x 64 Kbps	-	-	-	-	-
	6 x 56 Kbps or 6 x 64 Kbps	-	-	-	-	-
	- Each Airline Mile or Fraction Thereof:					
	2 x 56 Kbps or 2 x 64 Kbps	-	2.01	2.01	2.01	2.01
	4 x 56 Kbps or 4 x 64 Kbps	-	4.03	4.03	4.03	4.03
	6 x 56 Kbps or 6 x 64 Kbps	-	6.04	6.04	6.04	6.04
	- Interoffice Channel Termination, per End					
	2 x 56 Kbps or 2 x 64 Kbps	-	18.78	18.78	18.78	18.78
	4 x 56 Kbps or 4 x 64 Kbps	-	37.55	37.55	37.55	37.55
	6 x 56 Kbps or 6 x 64 Kbps	-	56.33	56.33	56.33	56.33

Note 1: Contract lengths are now flexible to allow customer choice of payment period perthis tariff.
Note 2: Refer to tariff section for mileage measurement methodology.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.9 Isochronous Digital Signal Service (Cont'd)

c. Rates and Charges (Cont'd)

(3) Clear Channel Capability is furnished on a per Isochronous Digital Signal service channel basis.

		Monthly Rate	Nonrecurring Charge Initial	Nonrecurring Charge Subsequent
(a)	Per Isochronous Digital Signal service channel optioned as:			
(.1)	Superframe Format (SF)	-	-	$605.00
(.2)	Extended Superframe Format (ESF)	-	-	605.00

(4) Move Charge

A move charge, per Isochronous Digital Signal service channel, applies for each Digital Local Channel moved to a new location in the same building. This move charge is equal to the sum of the Digital Local Channel Nonrecurring Charge, Service Change Charge-Inside Moves and Premises Visit Charge.

A move charge, per Isochronous Digital Signal service channel under OPP, applies for each Isochronous Digital Signal service moved to a new location in Company territory within the same state. This move charge is equal to the sum of all nonrecurring charges applicable to a new Isochronous Digital Signal service channel installation at the new location.

(5) Service Connection Charges

(a) Service Establishment Charges are applicable, for each Isochronous Digital Signal service channel[1] ordered, for receiving and recording information and/or taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing and coordination.

Note 1: Refer to this Tariff for description of Isochronous Digital Signal service channels.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.9 Isochronous Digital Signal Service (Cont'd)

c. Rates and Charges (Cont'd)

(5) Service Connection Charges (Cont'd)

(b) Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's Inside Move or transfer of service responsibility request, for processing the necessary data on an existing Isochronous Digital Signal service channel.[1] A Service Change Charge is applicable for each Isochronous Digital Signal service channel[1] associated with the customer request (in lieu of a Service Establishment Charge).

(c) Premises Visit Charges are applicable, per Digital Local Channel, for the termination of a channel at a customer's premises or for inside moves. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

(d) Connection charges are applicable for the connection and testing of Digital Local Channels and/or Interoffice Channels. The charges applied are those nonrecurring charges contained in c.(1) and c.(2) preceding.

Note 1: Refer to this Tariff for description of Isochronous Digital Signal service channels.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.9 Isochronous Digital Signal Service (Cont'd)

c. Rates and Charges (Cont'd)

(5) Service Connection Charges (Cont'd)

(e) Charges for Isochronous Digital Signal Service

(.1) Service Establishment Charge

(.a) Per Isochronous Digital Signal Service Channel[1]

	Nonrecurring Charge
(i) Each	$575.00

(.2) Service Change Charge

(.a) Per Isochronous Digital Signal Service Channel[1]

(i) For Inside Moves, each	350.00
(ii) Per Transfers of Responsibility, each	350.00

(.3) Premises Visit Charge

(.a) Per Digital Local Channel or for an Inside Move[2]

(i) Per Visit	35.00

Note 1: Refer to this Tariff for description of Isochronous Digital Signal service channels.

Note 2: This charge is applicable to additional stations subsequently installed in a building.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.10 Optional Payment Plan

a. General

(1) The regulations specified herein are applicable to specific facilities as indicated in the appropriate sections of this Tariff for channel services.

(2) Facilities furnished under the Optional Payment Plan (OPP) are subject to all general regulations applicable to the provision of service by the Company as stated elsewhere in this Tariff except as noted herein.

(3) The OPP is a payment plan which allows customers to pay fixed or variable rates for channel service equipment and facilities over variable contractual payment periods. A specific monthly rate applies for the duration of each period.

(a) 36 month Term Payment Plan - payment periods may be selected from 24 months to 48 months in length, at 36 month rates and charges.

(b) 60 month Term Payment Plan - payment periods may be selected from 49 months to 72 months in length, at 60 month rates and charges.

(c) 84 month Term Payment Plan - payment periods may be selected from 73 months to 96 months in length, at 84 month rates and charges.

(4) OPP for FT1 Service

A customer may change from Isochronous Digital SignalOPP service to an FT1 OPP service subject to the following rate applications. Also, a customer may change the number of channels of an N x 56 Kbps or N x 64 Kbps service to another higher value of N (where N = 2, 4 or 6), subject to the following rate applications:

- The changed service will be subject to all appropriate nonrecurring charges.

- Termination liability charges will not apply as long as the changed service remains connected at the same point of termination(s) or meets the requirements of 20.3.10e.and 20.3.10k.

b. Application of Rates and Charges

(1) If any rates for the services are increased in excess of ten percent (10%) during the term period, exclusive of any increase due to local, state or federal fees, taxes or surcharges, the customer may terminate the service without incurring an early termination charge.

(2) In the event that all or any part of a service is disconnected at customer request prior to expiration of any selected payment period of greater than one month's duration, the customer will be required to pay a termination charge as stated in that service's section of this Tariff.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.10 Optional Payment Plan (Cont'd)

b. Application of Rates and Charges (Cont'd)

(3) When customers renew or change the length of their payment period, the rates applicable for the new period are those currently in effect at the time of the renewal or change in the length of the payment period. A service order charge will not be applicable for such renewals or changes to the payment period.

(4) Recurring rates and installation, termination, service establishment, Service Connection and other nonrecurring charges apply according to the appropriate schedules for services offered as associated items to Channel Services, and are filed elsewhere in this Tariff.

(5) Customer requests for inside moves of service will not affect the contract period.

c. Additions

Facilities can be added to an existing system where capacity permits. New rates, charges and regulations as stated in the Channel Services section of the Tariff, for any period available under OPP, may be selected at the rates currently in effect for new customers at the time of the addition.

(1) Termination charges for premature disconnection of added contractual services will apply as set forth under Disconnects.

(2) Additions under OPP are exempt from Company-initiated rate changes for all payment periods longer than one month.

(3) Installation, service order, service establishment, and any other nonrecurring charges, as specified in this Tariff, will apply to the added channel services.

d. Disconnects

(1) Facilities disconnected from a system prior to the expiration date of the payment period for such services will require termination charges for premature disconnection if applicable.

(2) The expiration date of the remaining facilities will not be affected.

e. Moves of Equipment

(1) The appropriate nonrecurring charges for inside moves for items associated with channel services as specified in this and other Tariffs are applicable. This type movement will not affect the contract period.

(2) Inside moves of channel services provided under OPP will be handled on an individual case basis based upon costs incurred.

(3) Customer requests for moves of service(s) under OPP, other than inside moves, will be subject to the conditions stated in k. following.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.10 Optional Payment Plan (Cont'd)

f. Request for Changes in Length of Optional Payment Period

(1) Subsequent to the establishment of a contract with a OPP period, and prior to the completion of that period, the existing payment period may be replaced by:

(a) A currently offered payment period at the current rates, with a length equal to or longer than the time remaining in the existing service agreement, subject to the following conditions:

- No credit will be given for payments made during the formerly selected period.
- The new payment period begins with the date requested.
- No termination charge applies for the remaining portion of the former payment period.
- Nonrecurring charges will not be reapplied.
- A service order charge will not be reapplied.

(b) A currently offered payment period at the current rates, with a length shorter than the time remaining in the existing service agreement, subject to the following conditions:

- No credit will be given for payments made during the formerly selected period.
- The new payment period begins with the date requested.
- A termination charge applies for the remaining portion of former payment period.
- Nonrecurring charges will not be reapplied.
- A service order charge will not apply.

g. Renewal Options

(1) The customer has the following renewal options:

(a) Prior to completion of the current payment period, any period available under the OPP may be selected at the rates in effect for new customers at the time of the renewal. The customer will be charged the current rate for the newly selected payment period, commencing the day following completion of the prior payment period.

(b) Service may be continued on a month-to-month basis at the current rate for the one-month payment period, unless otherwise specified in this Tariff. The customer has no additional service commitment and, consequently, when service is terminated will not be subject to any termination charge. The one month service will be subject to Company-initiated rate adjustments when approved by the regulatory authority.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.10 Optional Payment Plan (Cont'd)

g. Renewal Options (Cont'd)

(1) (Cont'd)

(c) If the customer does not elect an additional payment period or does not request discontinuance of service, service will be continued at the monthly rate currently in effect for the month-to-month payment rate, under the terms specified in (b) preceding.

(2) Service connection charges are not applicable for services renewed under the OPP. Any new services added at the time of renewal will be subject to all appropriate service connection charges and other nonrecurring charges.

(3) The Company may discontinue or change any or all renewal options with approval of the appropriate regulatory authority.

h. Transfer of Service

(1) Service may be transferred to a new customer at the same location upon prior written concurrence by the new customer as specified in this Tariff. The new customer will be subject to all provisions and equipment configurations currently in effect for the previous customer. Regulations concerning transfer of service between subscribers as stated in other sections of this Tariff also apply under OPP.

i. Deferred Payment

(1) Payment of nonrecurring charges for channel services with contract payment plans may be deferred over the length of the customer's payment period or a shorter period (in annual increments) subject to the conditions specified in this paragraph.

(a) The charges to be deferred must be among the following types:

Nonrecurring Charges
Service Establishment

(b) The customer must select a payment period longer than one month.

(c) The total amount of nonrecurring chargesmay be deferred.

(d) The minimum amount deferrable per OPP Contract is $4,000.00.

20.3 Interexchange Private Line Service (Cont'd)

20.3.10 Optional Payment Plan (Cont'd)

i. Deferred Payment (Cont'd)

(1) (Cont'd)

(e) Interest on deferred amounts will be calculated at the rate set forth in the deferred payment agreement executed by the customer. The interest rate to be charged on deferred payments will be revised periodically by the Company. If, in the judgment of the Company, the maximum interest rate allowed by law is insufficient to cover the costs of providing the deferred payment option, the Company will suspend the availability of said option until such time as the costs of providing said option can be recovered through the application of a lawful interest rate. Suspension of the deferred payment option will not affect customers who have executed a deferred payment agreement prior to the effective date of such suspension.

The deferred charges (including interest) will be prorated on a monthly basis over the selected deferral period length.

(f) All deferred charges must be paid in full when the customer:

Selects a payment period with an expiration date prior to the expiration date of the deferral period.

Disconnects service, for the system, prior to expiration of the selected deferral period.

Fails to pay a monthly amount within 30 days of its due date.

Moves a service under OPP to another location in Company territory within the same state and jurisdiction, with the exception of an inside move.

(g) The customer may prepay only the total outstanding deferred charges at any time during the selected deferral period. Customer will be given a credit for the amount of unearned interest. Customer may not prepay less than the total of the outstanding deferred charges.

20.3 Interexchange Private Line Service (Cont'd)

20.3.10 Optional Payment Plan (Cont'd)

j. Prepayment

(1) For payment periods longer than one month, the customer may prepay the total outstanding recurring monthly rates. The prepayment of monthly rates in no way constitutes a purchase and the Company retains full ownership of all services covered by the prepayment. The following conditions apply:

(a) Customers who prepay six months or more will have an allowance applied. The prepayment factor to be used for each month prepaid will be revised periodically by the Company.

(b) Monthly rates for all services covered by a single Letter of Election must be prepaid. Monthly rates must be prepaid for services added subsequently and placed on the same Letter of Election (i.e., customer-elected coterminous option) with a prepaid system.

(c) Customers who change the length of a prepaid payment period will be credited any unused portion of the prepayment, subject to termination charges as specified in d.

(d) Customers who prematurely disconnect will have termination charges deducted from the prepaid amount and any balance credited to their bill.

k. Moves of Service(s) under OPP

(1) Termination Liability Charges will not apply to customer requests for moves of service under OPP from one location to another location subject to the following:

(a) The original and new premises locations must be in Company territory within the same state.

(b) The move from the original location to the new location must be completed within thirty days of the original premises disconnect date.

(c) No lapse in billing will occur for moves of service under OPP.

(d) Order to disconnect the existing service and reestablish it at the new location must be related together and received by the Company at the same time.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.10 Optional Payment Plan (Cont'd)

k. Moves of Service(s) under OPP (cont'd)

(1) (cont'd)

(e) Any local channels, interoffice channels, and/or optional features and functions from the original location that are not reestablished at the new location will be subject to applicable Termination Liability charges.

(f) Any additions made at the new location will be treated as coterminous additions in accordance with (c) preceding.

(g) All regulations and charges for changes made to the service coincident to the move shall apply.

(h) All appropriate nonrecurring charges for moves of service as specified in this Tariff will apply.

(i) Moves of services under OPP that involve a change from private line services to special access services or from special access services to private line services will be considered a disconnect of service and the customer will be required to pay appropriate Termination Liability charges.

20.3.11 Synchronous Digital Service

a. General

(1) Synchronous Digital Service is furnished for IntraLATA Communications by the Company.

(2) The service is provided for the transmission of digital signals only and is furnished only via digital transmission facilities.

(3) Synchronous Digital Service provides for the simultaneous two-way transmission of synchronous digital signals at speeds of 2.4, 4.8, 9.6, 19.2, 56 and 64 Kbps between customer locations where appropriate digital facilities for this service are available as determined by the Company.

(4) Multipoint Service, Secondary Channel Capability and/or Data Over Voice may not be available in all Synchronous Digital Service locations.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.11 Synchronous Digital Service (cont'd)

a. General (cont'd)

(5) To ensure satisfactory operation, the terminal equipment provided by the customer must be compatible with the channel facility provided by the Company.

(6) Unless specified following, the regulations for Synchronous Digital Service specified herein apply in addition to the regulations set forth in this Tariff.

(7) The rates specified for Synchronous Digital Service are following. The Company will provide a digital facility over existing interoffice carrier equipment and/or transmission facilities compatible with . If new equipment and facilities or changes to existing facilities are required to provide for Synchronous Digital Service, a special construction charge based on the cost incurred to make the changes may apply in addition to these rates.

(8) Synchronous Digital Service is available on a month-to-month basis or under contract plans as described below.

b. Regulations

(1) Description of Service

(a) Service is furnished for the simultaneous two-way transmission of digital signals at synchronous rates of 2.4, 4.8, 9.6, 19.2, 56 and 64 Kbps between two points or more located within a LATA. This service may also be furnished on a link (partial channel) basis[1] when connected to Isochronous Digital Signal channel service.

(b) Service is furnished for duplex operation only.

(c) A minimum initial service period of 3 months is required.

(d) The design, maintenance and operation of Synchronous Digital Service contemplates communications originating or terminating at stations of the customer. While connections to communications systems provided by others may be made on a permissive basis as provided for in Section 2, the Company does not represent this service as adapted for such connections, and shall not be responsible for the through transmission of signals, or the quality of such transmission on such connections.

Note 1: This also applies when the Data Over Voice Channel option is used.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.11 Synchronous Digital Service (Cont'd)

b. Regulations (cont'd)

(1) Description of Service (cont'd)

(e) A Channel Service Unit provided by the customer is required at a customer's premises to perform such functions as:

- proper termination of the service
- amplification
- signal shaping
- remote loop-back

(2) Definitions

Channel Service Unit - The term "Channel Service Unit" (CSU) denotes equipment provided by the customer to terminate a digital facility on the customer's or Other Common Carrier's premises.

Data Over Voice Channel - The term "Data Over Voice Channel" denotes a digital data channel derived from a two-wire local exchange facility that transmits voice and data signals simultaneously. A Data Over Voice Channel is provided at the speed of 9.6 Kbps and is furnished between a wire center and the demarcation point on the customer's premises over the customer's existing local exchange facility. The Data Over Voice Channel option may be used in lieu of a Digital Local Channel. Terminal equipment to support the Data Over Voice Channel must be provided by the customer.

Digital Local Channel - The term "Digital Local Channel" denotes a path for Synchronous Digital Service furnished from the serving wire center to the demarcation point on the customer's premises.

Digital Interoffice Channel - The term "Digital Interoffice Channel" denotes a path (or paths) for digital transmission between Serving Wire Centers and Node Central Offices or between Node Central Offices, within a LATA. An interoffice channel may be furnished in such manner as the Company may elect.

Digital Local Channel - The term "Digital Local Channel" denotes a path for Synchronous Digital Service urnished from the Serving Wire Center to the demarcation point on a customer's premises.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.11 Synchronous Digital Service (Cont'd)

b. Regulations (Cont'd)

(2) Definitions (Cont'd)

Multipoint Service - The term "Multipoint Service" denotes a service which provides communications capability between more than two private line station locations by means of a bridging or hubbing arrangement. For the provision of Synchronous Digital Service the bridging or hubbing arrangement shall be located at the Node Central Office.

Node Central Office - The term "Node Central Office" denotes that physical location the Company has designated as a test, maintenance and monitoring center to service one or more Serving Wire Centers. There may be more than one Node Central Office within a LATA.

Secondary Channel Capability - The term "Secondary Channel Capability" denotes the offering of a companion digital transmission capability over the same physical facility as the primary channel at a lower bit rate. Terminal equipment required to support secondary channel capability must be provided by the customer.

Serving Wire Center - The term "Serving Wire Center" denotes the local telephone central office assigned to subscribers in a well defined area. A Serving Wire Center may be further designated by the Company as a Node Central Office.

(3) Method of Applying Rates

(a) A Digital Local Channel is furnished between a Serving Wire Center and the demarcation point on the customer's premises.

(b) Node Terminations are applied to each termination within the Node Central Office. A charge is applicable for each Local Channel and/or Digital Interoffice channel connected within a Node Central Office.

(c) A Digital Interoffice Channel will be required when a Digital Local Channel originates from a Serving Wire Center that is not a Node Central Office. The rate is based on airline mileage, or fraction thereof, between the Serving Wire Center and the Node Central Office.

(d) A Digital Interoffice Channel will be required between Nodes when a customer has a requirement to connect premises located in separate Nodal Service Areas. The rate is based on airline mileage, or fraction thereof, between Node Central Offices.[1]

(e) Airline distance between Company central offices are to be developed from V&H coordinates listed in the National Exchange Carrier Associated (NECA) Tariff FCC No. 4. Fractional miles are to be rounded up to the next full mile.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.11 Synchronous Digital Service (Cont'd)

b. Regulations (Cont'd)

(3) Method of Applying Rates (Cont'd)

(f) A Data Over Voice Channel at 9.6 Kbps is available as an optional feature and may be used in lieu of a 9.6 Kbps Synchronous Digital Service Digital Local Channel. The customer must also subscribe to a compatible two-wire local exchange line (e.g., business exchange line). This two-wire exchange line and its associated rates and charges are in addition to the Data Over Voice Channel rates and charges. Node Termination charges apply per Data Over Voice Channel. Interoffice channel mileage charges apply between the customer's serving wire center and the node central office if the customer's serving wire center is not a node office.

A Data Over Voice Channel may be used in a two-station arrangement and a multipoint arrangement.

(4) Connections

(a) Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems may be connected to Synchronous Digital Service when such a connection is made in accordance with the provision specified in sections following.

(b) The responsibility of the Company shall be limited to the furnishing and maintenance of service to a network interface on the customer's premises where provision is made for the connection of local service. If the customer requires a different location in the same building, it can be provided per applicable sections of this Tariff. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected with the Synchronous Digital Service such equipment or facilities are operating properly.

(c) The customer responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.

Note 1: When customer premises terminations are located in wire centers assigned to different primary nodes, interoffice channel mileage will be calculated from each Serving Wire Center to its assigned primary node, and interoffice channel mileage will also be calculated for the distance between the two primary nodes in the routing sequence.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.11 Synchronous Digital Service (Cont'd)

b. Regulations (Cont'd)

(4) Connections (cont'd)

(d) Connection of Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems.

(.1) The following provisions will apply:

(.a) Customer-Provided Terminal Equipment, Customer-Provided Communications Systems may be connected at the premises of the customer, to Synchronous Digital Service.

(.b) The customer, by use of its own derivation equipment, may create digital bit streams from Synchronous Digital Service. Such equipment may be connected for transmission of such bit streams when connected through a customer-provided CSU.

(.2) Connections to Other Services Furnished by the Company to the Same Customer

Synchronous Digital Service as furnished by the Company may be connected to another service or to other services furnished by the Company as specified following:

(.a) At the premises of the customer to Series 2000 analog data channels furnished under the rates and regulations of this Company's Tariff.

(.3) Connections to other services furnished by the Company to different customers.

Synchronous Digital Service as furnished by the Company to a customer may be connected at the premises of the customer to other services furnished by the Company to different customers as specified in (4)(b) preceding.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.11 Synchronous Digital Service (Cont'd)

b. Regulations (Cont'd)

(4) Connections (Cont'd)

(d) (Cont'd)

(.4) Connection of Channel Service Units

A Channel Service Unit (CSU) must be provided by the customer to connect a Company-provided digital facility. In accordance with Part 68 of the FCC's Rules and Regulations, new grandfathered CSUs may be connected, moved, and reconnected until June 30, 1987. After this date only registered and previously connected grandfathered CSUs may be connected to Company-provided digital facilities.

Grandfathered CSU equipment must comply with the requirements outlined in the current appropriate Technical Reference Publication. This publication is is available through the Company. Registered technical requirements for CSUs are outlined in Part 68 of the FCC's Rules and Regulations. A copy may be obtained from the Federal Communications Commission, Room BB300, Washington, D.C. 20054.

(.5) Customer provided terminal equipment for the Data Over Voice Channel must be compatible with the Company provided terminating equipment at the central office. Network interface specifications are contained in the appropriate Technical Reference Publication. This publication is available from the Company.

(.6) Responsibility of the Company

(.a) The Company shall not be responsible for installation, operation or maintenance of any terminal equipment or communications systems provided by a customer. Synchronous Digital Service is not represented as adapted to the use of such equipment or system. Where such equipment or system is connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for Synchronous Digital Service and to the maintenance and operation in a manner proper for such digital service. The Company shall not be responsible for:

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.11 Synchronous Digital Service (Cont'd)

b. Regulations (Cont'd)

(4) Connections (Cont'd)

(d) (Cont'd)

(.6) Responsibility of the Company (Cont'd)

(.a) (Cont'd)

- the through transmission of signals generated by such equipment or system, or for the quality of, or defects in such transmission or
- the reception of signals by such equipment or systems, or
- damage to terminal equipment or communications systems provided by a customer due to testing.

(.b) The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company utilized in the provision of Synchronous Digital Service render any facilities or equipment provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.

(.c) The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company without prior written consent of the Company.

(.d) The Company has set a design objective of 99.5 percent error free seconds of operation at all speeds with Synchronous Digital Service. This objective does not apply when the Data Over Voice Channel option is used in a circuit design.

(.e) The Data Over Voice Channel is provided subject to the availability of appropriate network facilities and equipment and subject to the transmission limitations of facilities and equipment used by the Company.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.11 Synchronous Digital Service (Cont'd)

b. Regulations (Cont'd)

(5) Payment Arrangements and Credit Allowance

(a) The minimum period for which service is furnished and for which charges are applicable is 3 months.

(b) Suspension of service is not allowed.

(c) When service is interrupted due to causes other than the negligence of the customer, or the failure of facilities furnished by the customer, a credit allowance will be made upon request for the portion of the service which is affected. For the purpose of determining the amount of allowance every month is considered to have 30 days and only those stations on the interrupted portions of a service shall be considered in determining the number of stations affected. All such credit allowances shall begin from the time of notice by the customer to the Company that an unsatisfactory performance level has occurred, provided that the customer promptly releases the service as requested by the Company to perform testing and maintenance.

(.1) Interruptions of less than three hours - no credit is applied.[1]
(.2) Interruptions of three hours or over are credited to the customer at the proportionate monthly charge in half-hour multiples for each half-hour or major fraction thereof of interruption.
(.3) Interruption for a period of twenty-four hours or more, credit is allowed for the proportionate part of the monthly charge in multiples of one day for each twenty-four hours or major fraction thereof of interruption for the portion of the service affected by the interruption.

(6) Contract Plans

(a) Synchronous Digital Service is offered under contract plan periods as described in (.1) and (.2) following.

(.1) Twenty-four to forty-two month contract plan - payment periods may be selected from twenty-four months to forty-two months.

(.2) Forty-three to sixty month contract plan - payment periods may be selected from forty-three to sixty months.

(b) The contract plans are available under conditions specified in the OPP Payment Plan in 20.3.10 of this Tariff except as follows. Increases under contract rate plans are subject to the stipulations of (c) following and in addition replaces any termination liability language in Section 2 for purposes of this tariff section.

Note 1: Two or more interruptions of 30 minutes of more, during any period up to, but not including 3 hours, shall be considered as one interruption.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.11 Synchronous Digital Service (Cont'd)

b. Regulations (Cont'd)

(6) Contract Plans (Cont'd)

(c) If Synchronous Digital Service rates are increased in excess of ten percent (10%) during the term period, exclusive of any increase due to local, state or federal fees, taxes or surcharges, the customer may terminate service without incurring an early termination charge. At the expiration date of the customer's payment period option, the customer may select a new payment period option at the current rates or revert to current rates on a month-to-month basis.

(d) A Termination Liability Charge is applicable at the date of termination if the customer terminates or disconnects the service prior to fulfilling the period of the contract plan except as follows.

(.1) A Termination Liability Charge will not apply for service that is disconnected prior to the expiration of a selected service period as a result of a customer requested change to another service provided by the Company under a contract payment plan period if all the following conditions are met:

(.a) The completed service period is twelve months, or twenty-five percent of the length of the originally selected service period, whichever is greater, and
(.b) the new contract payment plan period is equal to or longer than the remaining Synchronous Digital Service contract payment plan period, and
(.c) the service orders to install the new service and disconnect the old service are related together and received by the Company at the same time with no lapse in service between the installation of the new service and the disconnection of the existing service, and
(.d) the service orders are for the same customer at the same location.

(.2) A Termination Liability Charge will not apply for customer requests for moves of service under OPP subject to the provisions set forth in 20.3.10 preceding.

(.3) The Termination Liability Charge is determined by multiplying the contracted monthly rate times the number of months in the contract plan, less the contracted monthly rate times the number of months the service has been installed. An example is provided in (.a) following.

(.a) A customer subscribes to Synchronous Digital Service using the twenty-four to forty-two month payment plan. The actual duration of the contract plan is for thirty months. The subscriber terminates the service after twelve months. The total liability charge is thirty months times the monthly rate. the amount is then reduced to reflect the number of months the subscriber has had the service, which in this example is twelve months. Therefore, the Termination Liability Charge is calculated as follows:

Termination Liability Charge = (30 months x monthly rate) - (12 months x monthly rate)

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.11 Synchronous Digital Service (Cont'd)

c. Rates and Charges

(1) Service wholly within the same LATA.

(a) A Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. The Digital Local Channel charges apply per local channel.

		Monthly Rate SEE CURRENT PRICE LIST		24 to 42	43 to 60	Nonrecurring Charge	
		Minimum	Maximum	Months	Months	First	Add'l.
(.1)	2.4 Kbps	$45.00	$55.00	$49.00	$47.00	$340.00	$105.00
(.2)	4.8 Kbps	45.00	55.00	49.00	47.00	340.00	105.00
(.3)	9.6 Kbps	45.00	55.00	49.00	47.00	340.00	105.00
(.4)	19.2 Kbps	45.00	55.00	49.00	47.00	340.00	105.00
(.5)	56.0 Kbps	65.00	75.00	65.00	60.00	340.00	105.00
(.6)	64.0 Kbps	65.00	75.00	65.00	60.00	340.00	105.00

(b) A Node Channel Termination is required at the Company's Node Central Office. Node Channel Termination per local channel, each.

(.1)	2.4 Kbps	12.00	13.00	11.75	11.50	37.00	32.00
(.2)	4.8 Kbps	12.00	13.00	11.75	11.50	37.00	32.00
(.3)	9.6 Kbps	12.00	13.00	11.75	11.50	37.00	32.00
(.4)	19.2 Kbps	12.00	13.00	11.75	11.50	37.00	32.00
(.5)	56.0 Kbps	25.00	33.00	28.00	26.00	37.00	32.00
(.6)	64.0 Kbps	25.00	33.00	28.00	26.00	37.00	32.00

(c) A Digital Interoffice Channel is furnished between a serving wire center and the Node Central Office or between Node Central Offices. Digital interoffice mileage is portrayed in bands. The appropriate mileage band for calculating interoffice mileage rates is determined by the total length in miles of that interoffice channel. A flat rate and a per mile apply to each band for each Digital Interoffice Channel provided.[1]

Note 1: Refer to the National Exchange Carrier Association (NECA) Tariff FCC No. 4 for mileage measurement methodology and wire center vertical (V) and horizontal (H) coordinates.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.11 Synchronous Digital Service (Cont'd)

c. Rates and Charges (Cont'd)

(1) (Cont'd)

(c) (Cont'd)[1]

(.1) Interoffice Channel, each channel 0-8 miles

(.a) Fixed rates applicable

	Monthly Rate SEE CURRENT PRICE LIST Minimum	Maximum	24 to 42 Months	43 to 60 Months	Nonrecurring Charge
(i) 2.4, 4.8, 9.6 and 19.2 Kbps	$15.00	$22.00	$19.50	$19.00	$93.00
(ii) 56.0 and 64.0 Kbps	35.00	44.00	36.00	34.00	93.00

(.b) Each mile or fraction thereof

(i) 2.4, 4.8, 9.6 and 19.2 Kbps	1.00	2.25	1.90	1.75	-
(ii) 56.0 and 64.0 Kbps	2.00	4.50	3.80	3.10	-

(.2) Interoffice Channel, each 9-25 miles

(.a) Fixed rates applicable

(i) 2.4, 4.8, 9.6 and 19.2 Kbps	15.00	22.00	19.50	19.00	93.00
(ii) 56.0 and 64.0 Kbps	35.00	44.00	36.00	34.00	93.00

(.b) Each mile or fraction thereof

(i) 2.4, 4.8, 9.6 and 19.2 Kbps	1.00	2.20	1.85	1.70	-
(ii) 56.0 and 64.0 Kbps	2.00	4.40	3.70	3.00	-

Note 1: Refer to the National Exchange Carrier Association (NECA) Tariff FCC No. 4 for mileage measurement methodology and wire center vertical (V) and horizontal (H) coordinates.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.11 Synchronous Digital Service (Cont'd)

c. Rates and Charges (Cont'd)

(1) (Cont'd)

(c) (Cont'd)[1]

(.3) Interoffice Channel, each channel over 25 miles

(.a) Fixed rates applicable

		Monthly Rate SEE CURRENT PRICE LIST Minimum	Maximum	24 to 42 Months	43 to 60 Months	Nonrecurring Charge
(i)	2.4, 4.8, 9.6 and 19.2 Kbps	$15.00	$22.00	$19.50	$19.00	$93.00
(ii)	56.0 and 64.0 Kbps	35.00	44.00	36.00	34.00	93.00

(.b) Each mile or fraction thereof

(i)	2.4, 4.8, 9.6 and 19.2 Kbps	1.00	2.15	1.80	1.65	-
(ii)	56.0 and 64.0 Kbps	2.00	4.30	3.60	2.90	-

Note 1: Refer to the National Exchange Carrier Association (NECA) Tariff FCC No. 4 for mileage measurement methodology and wire center vertical (V) and horizontal (H) coordinates.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.11 Synchronous Digital Service (Cont'd)

c. Rates and Charges (Cont'd)

(2) Service Options

(a) Multipoint Service, per local or interoffice channel bridged[1,2]

	Monthly Rate SEE CURRENT PRICE LIST Minimum	Maximum	24 to 42 Months	43 to 60 Months	Nonrecurring Charge
(.1) 2.4, 4.8, 9.6 or 19.2 Kbps	20.00	28.00	24.00	22.00	28.00
(.2) 56.0 Kbps	20.00	28.00	24.00	22.00	28.00
(b) Secondary Channel Capabilities, per local channel					
(.1) Each[1,2,3]	10.00	17.00	14.00	13.00	225.00
c) Data Over Voice Channel, per local channel[1,4,5]					
(.1) 9.6 Kbps	31.00	40.00	30.00	28.00	555.00

Note 1: This option may not be available in all service locations.

Note 2: This option is not available with 64.0 Kbps.

Note 3: Nonrecurring charge is applicable only if Secondary Channel service is being added subsequent to the installation of basic service.

Note 4: This option may be used in lieu of 9.6 Kbps Digital Local Channel in 20.3.11c.(1)(a) preceding. All other Synchronous Digital Service rate elements apply as appropriate.

Note 5: Secondary Channel Capability cannot be provided when this option is used.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.11 Synchronous Digital Service (Cont'd)

d. Type of Rates and Charges

(1) The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

(a) Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.

(b) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity. The three types of nonrecurring charges that apply are installation of service, installation of features and functions and service rearrangements.

(.1) Installation of Service

Nonrecurring charges apply for each service terminated at the customer's premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate.

The nonrecurring charges for the Installation of Services are set forth in 20.3.11c. preceding.

(.2) Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and a higher charge if installed subsequent to the service. Nonrecurring charges for Optional Features and Functions are preceding.

(.3) Service Rearrangements

(.a) Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at a customer premises. Changes which result in the establishment of new minimum period obligations are treated as disconnects and starts. Changes in the physical location of the point of termination are treated as moves and are described and charged for as set forth herein.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.11 Synchronous Digital Service (Cont'd)

d. Type of Rates and Charges (Cont'd)

(1) (Cont'd)

(b) Nonrecurring Charges (Cont'd)

(.3) Service Rearrangements (cont'd)

(.a) (cont'd)

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service). Administrative changes are as follows:

- Change of customer name (i.e., the customer of record does not change but rather the customer of record changes name).

- Change of customer or customer's premises address when the change of address is not a result of a physical relocation of equipment.

- Change in billing data (name, address or contact name or telephone number).

(.b) All other service rearrangements will be charged for as follows:

- If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.

- If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.

- Customer required changes of data transmission rate for a Synchronous Digital Service, subsequent to initial installation where no premises visit is required, will not be treated as a change of service. One-half of the nonrecurring charges will be applicable for these data transmission rate changes.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.11 Synchronous Digital Service (Cont'd)

d. Type of Rates and Charges (Cont'd)

(1) (Cont'd)

(b) Nonrecurring Charges (Cont'd)

(.3) Service Rearrangements (Cont'd)

- For all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional features without separate nonrecurring charges, a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service order, per change.

e. Moves

(1) A move involves a change in the physical location of one of the following:

(a) The point of interface at the customer premises.

(b) The customer's premises.

(2) The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(a) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full nonrecurring charge for the basic service.

(b) To a Different Building

Moves to a different building, other than addressed in (c) following, will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

(c) Moves of Service(s) under OPP

Customer requests for moves of service, other than inside moves, will be subject to the conditions stated in previous language.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.12 Custom Network Service

a. General

(1) Custom Network Service is furnished to provide custom-designed IntraLATA Private Line Service networks. Each network design is tariffed herein as a Custom Network Service Arrangement, and each is further identified with a roman numeral designation (e.g., Custom Network Service Arrangement I).

(2) A Custom Network Service Arrangement is only available under a contractual payment period according to the regulations, terms and conditions specified herein.

(3) The Private Line Services provided in a Custom Network Service Arrangement are subject to the general regulations for service stated elsewhere in this Tariff, except where specified otherwise in a Custom Network Service Arrangement.

(4) In order to subscribe to Custom Network Service Arrangement, the customer's network must meet the minimum requirements stated within that specific Custom Network Service Arrangement with regard to network design and size. The customer must also agree to the terms and conditions stated therein.

b. Custom Network Service Arrangement I

(1) Custom Network Service Arrangement I is provided to furnish a large data network composed of Synchronous Digital Service (may be referred to herein as digital data service).

(2) This arrangement will provide the regulations, and rates and charges to allow the provisioning of a very large data network for the specified payment period.

(3) The digital data service provided in Custom Network Service Arrangement I will be subject to the regulations in this Tariff which apply to Synchronous Digital Service, except where stated otherwise herein.

(4) Regulations

(a) Custom Network Service Arrangement I is provided under a fixed five (5) year payment period and shall be administered in accordance with the regulations contained in the Optional Payment Plan, except as follows:

(.1) The customer has the following options for service following the expiration of the five-year payment period:

(.a) The customer may elect to enter into a new Custom Network Service Arrangement I payment agreement at the rates in effect herein for new customers at the time the contract service expires.

(.b) The customer may elect that the network service revert back to the generally available Synchronous Digital Service rates that are in effect at the time the contract service expires.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.12 Custom Network Service (Cont'd)

b. Custom Network Service Arrangement I (Cont'd)

(4) Regulations (cont'd)

(a) (cont'd)

(.c) The customer may elect that all Custom Network Service be disconnected at the expiration of the contract period. No Termination Liability Charges shall apply.

(.d) If customers do not elect (.a), (.b), or (.c), preceding or do not notify the Company of their intentions prior to the time the contract service expires, service shall be continued at the monthly rates currently in effect for month-to-month Synchronous Digital Service until notified otherwise by the customer.

(.2) The minimum size for a Custom Network Service Arrangement I shall be 600 digital data local channels located in the Company serving area in South Carolina. The customer's data network may be less than the 600 digital data local channel minimum size upon electing to subscribe to Custom Network Service Arrangement I, however, the network size must grow to the 600 digital data local channel minimum by the first anniversary date (twelve months) and 700 digital data local channels by the second anniversary date (twenty-four months) of the signing of the payment agreement for Custom Network Service Arrangement I. The size of the data network shall remain a minimum of 700 digital data local channels for the remainder of the five-year payment period.

The data network provided under Custom Network Service Arrangement I shall be reviewed annually on the anniversary date of the signaling of the payment agreement for Custom Network Service Arrangement I. The purpose of each annual review will be to determine if the terms of Custom Network Service Arrangement I are being met and the data network minimum size has been satisfied.

(.a) If the count of digital data local channels is the stated minimum or above on the anniversary date, the network minimum has been met.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.12 Custom Network Service (Cont'd)

b. Custom Network Service Arrangement I (Cont'd)

(4) Regulations (Cont'd)

(a) (Cont'd)

(.2) (Cont'd)

(.b) If the count of digital data local channels is less than the stated minimum on the anniversary date, the network minimum has not been satisfied and the customer may no longer subscribe to Custom Network Service Arrangement I. The customer's network shall revert to the rates and regulations for Synchronous Digital Service available in this Tariff. This shall not be considered as a disconnect of the customer's service and a Termination Liability Charge as described in (.c) following shall not apply.

(.c) The disconnect or moves of Custom Network Service Arrangement I services (individual local and/or interoffice channels, node channel terminations and/or associated optional features) inside the Company serving area in South Carolina during the Custom Network Service Arrangement I payment period shall be considered as partial disconnects of the network and shall not incur a Termination Liability Charge. A Termination Liability Charge shall apply only for the complete disconnect of all service within Custom Network Service Arrangement I (except as specified in (.d) following) and shall be calculated as follows:

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.12 Custom Network Service (Cont'd)

b. Custom Network Service Arrangement I (Cont'd)

(4) Regulations (Cont'd)

(a) (Cont'd)

(.2) (Cont'd)

(.c) (Cont'd)

- The Termination Liability Charge shall be equal to the appropriate monthly rates as specified herein Custom Network Service Arrangement I times the number of months remaining in the payment period, times the quantities of service in place at the time of disconnect. A minimum quantity of 600 digital data local channels shall be used in this calculation if the disconnect occurs prior to the end of the second year of this agreement and the actual number of digital data local channels at the time of disconnect is less than this stated network minimum; if the disconnect occurs after the second year of this agreement, a minimum of 700 digital data local channels shall be used in this calculation if the actual number of digital data local channels at the time of disconnect is less than this network minimum.

(.d) A Termination Liability Charge as specified in (.c) preceding shall apply for the complete disconnect of Custom Network Service Arrangement I unless both of the following conditions are met: 1) the disconnect occurs after Custom Network Service Arrangement I has been in-place for a minimum of twenty-four months and 2) if the customer elects another Custom Network Service Arrangement for a period of time equal to or greater than the amount of time remaining in his Custom Network Service Arrangement I payment period. If these conditions are met, no Termination Liability Charge shall apply.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.12 Custom Network Service (Cont'd)

b. Custom Network Service Arrangement I (Cont'd)

(4) Regulations (Cont'd)

(a) (Cont'd)

(.3) Nonrecurring charges specified in (5) do not apply for the conversion of digital data service in-place at the time the customer establishes Custom Network Service Arrangement I. Termination Liability Charges shall not apply for the conversion of in-place digital data service that was being provided under a contractual payment period; however, no service credit will be given for the former contractual period. Requests for new service to be added to the customer's network will be subject to the nonrecurring charges specified in (5) except as follows:

- Nonrecurring charges specified in (5) shall not apply for new digital data service ordered during the first four months following the establishment of each customer's Custom Network Service Arrangement I; specifically, nonrecurring charges will not apply when the service order application date falls within this four-month period and service is to be placed within the standard installation interval.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.12 Custom Network Service (Cont'd)

b. Custom Network Service Arrangement I (Cont'd)

(5) Rates and Charges

(a) Synchronous Digital Service[1]

(.1) Digital Local Channel, each

		Monthly Rate	Nonrecurring Charge First	Additional
(.a)	2.4 Kbps	$45.00	$340.00	$105.00
(.b)	4.8 Kbps	45.00	340.00	105.00
(.c)	9.6 Kbps	45.00	340.00	105.00
(.d)	19.2 Kbps	45.00	340.00	105.00
(.e)	56.0 Kbps	56.00	340.00	105.00
(.f)	64.0 Kbps	56.00	340.00	105.00

(.2) Node Channel Termination, each

(.a)	2.4 Kbps	10.00	37.00	32.00
(.b)	4.8 Kbps	10.00	37.00	32.00
(.c)	9.6 Kbps	10.00	37.00	32.00
(.d)	19.2 Kbps	10.00	37.00	32.00
(.e)	56.0 Kbps	24.00	37.00	32.00
(.f)	64.0 Kbps	24.00	37.00	32.00

(.3) Digital Interoffice Channel

(.a) Interoffice Channel

Fixed rates applicable

		Monthly Rate	Nonrecurring Charge
(i)	2.4, 4.8, 9.6 and 19.2 Kbps	$18.00	$93.00
(ii)	56.0 and 64.0 Kbps	31.00	93.00

Note 1: The monthly rates shown are for the fixed five-year payment period.

PRIVATE LINE SERVICE

20.3 Interexchange Private Line Service (Cont'd)

20.3.12 Custom Network Service (Cont'd)

b. Custom Network Service Arrangement I (Cont'd)

(5) Rates and Charges (Cont'd)

(a) Synchronous Digital Service[1] (Cont'd)

(.3) Digital Interoffice Channel (Cont'd)

(.a) Interoffice Channel (Cont'd)

Each mile or fraction thereof

		Monthly Rate	Nonrecurring Charge
(i)	2.4, 4.8, 9.6 and 19.2 Kbps	$ 1.55	$ -
(ii)	56.0 and 64.0 Kbps	3.10	-

(.4) MultiPoint Service/Bridging (Optional Feature)

Per local or interoffice channel bridged[2,3]

(.a)	2.4, 4.8, 9.6 and 19.2 Kbps	10.00	28.00
(.b)	56.0 Kbps	10.00	28.00

(.5) Secondary Channel Capabilities, per local channel

(.a)	Each[2,3,4]	10.00	225.00

Note 1: The monthly rates shown are for the fixed five-year payment period.

Note 2: This option may not be available in all service locations.

Note 3: This option is not available with 64.0 Kbps.

Note 4: Nonrecurring charge is applicable only if Secondary Channel service is being added subsequent to the installation of basic service.

PRIVATE LINE SERVICE

20.4 Radio Program Transmission Channels

New Communications of the Carolinas Inc. d/b/a Frontier assents to, adopts and concurs with the rates, regulations and conditions applicable to all radio broadcast facilities furnished as they are filed with the Federal Communications Commission in Tariff F.C.C. No. 3. The concurrence applies to all facilities, both interexchange and intraexchange.

20.5 Exceptions

The rates, charges and contract terms for the following items have been established to meet the particular requirements of certain customers. Inclusion of the rates and codes herein in no way constitutes authorization for any customer other than those specified.

(1) The State of South Carolina

(a) CSD No. SC93005E

This service arrangement provides for digital data circuits at speeds of 4.8, 9.6, 19.2 and/or 56 Kbps. Rates are stabilized for five years with a sixty month service period. If service is terminated prior to the minimum service period, the customer will be responsible for all termination charges. The termination charges will be the monthly rate times the number of months between the time of disconnection and the end of the sixty month period.

	Nonrecurring Charge	60 Months Monthly Rate
Special Access Line, per circuit	$ -	$ 70.00
Interoffice Transport, per circuit, per air-line mile or fraction	-	4.50

These rates and charges are in addition to any other applicable rates covered in the Company's tariffs.

PRIVATE LINE SERVICE

20.5 Exceptions (Continued)

(2) Kemet Industries

(a) CSD Nos. SC94015E, SC94057E, SC94068E, SC95014E

This service arrangement provides four-wire switched datapath (non-redundant); route diversity via dedicated SONET ring; and DS3 (with DS3 to DS1 multiplexing) service for Kemet Industries, Simpsonville, South Carolina. Rates are stabilized for seven years with a seven-year (84 months) service period. If service is terminated prior to the minimum service period, the customer will be responsible for all termination charges. The termination charges will be the monthly rate times the number of months between the time of disconnection and the end of the seven-year (84 months) period.

	Nonrecurring Charge	84 Months Monthly Rate
Four-Wire Switched Datapath		
- Access Loop- Single Line	$ 50.00	$ 50.00
- Channelization- Single Line	50.00	12.00
Route Diversity		
- From Kemet Headquarters to Building Two	-	855.00
- From Kemet Headquarters to Building Three	-	590.00
DS3 (with DS3 to DS1 multiplexing)	1,350.00	1,010.00

These rates and charges are in addition to any other applicable rates covered in the Company's tariffs.

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER
ISSUED: June 18, 2010

By: Vice President
Rochester, New York

Section 21
Original Sheet 1

P.S.C. - S.C. No. 1
EFFECTIVE: July 1, 2010

RESOLD FOREIGN EXCHANGE SERVICE

21.1 General

New Communications of the Carolinas Inc. d/b/a Frontier. concurs in the rates, rules and regulations governing the resale of foreign exchange service, as filed by Southern Bell Telephone and Telegraph Company, together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. New Communications of the Carolinas Inc. d/b/a Frontier hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the Telephone Company, subject to the jurisdiction of the South Carolina Public Service Commission as it applies.

N11 CODE DIALING SERVICES

22.1 211 Dialing Service

22.1.1 General

a. 211 Dialing Service ("211") utilizes a three digit local arrangement to permit voice access to designated community information and referral services. The 211 code was assigned for this purpose pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105.

b. 211 is a custom call routing/transport application. It provides the calling party an easy to remember three digit dialing code with call delivery to established 211 service subscribers. Calls placed using 211 are automatically routed to the 211 subscribers terminating telephone number. 211 utilizes various forms of call routing depending on the 211 subscribers service requirements as well as the Company's serving network facilities. Routing types include but are not limited to NPA, central office switch, NPA-NXX, and a 9-digit zip code where facilities permit. The physical boundaries of the available routing methods may or may not coincide with the boundary of the service areas requested by the 211 subscriber, e.g., a specific county.

22.1.2 Availability of Service

a. This service is available to telephone customers that have landline service served by the Company's central office switched dial tone. This includes Company's landline customers as well as those served by landlines resold by the Company. The subscriber must make independent arrangements with other landline and cellular telephone providers in order for the Dialing Service to function within the networks of said providers. All Company handled calls must originate and terminate within the same LATA. InterLATA calls must be handled by a separate arrangement with an Interexchange Carrier.

b. Dialing Service is provided on a first come, first serve basis in a geographic area (as determined by the first written request). In the event there are competing requests for the code for the same geographic area, the Company may refuse to provide the service and may terminate the service until allocation of the code has been determined by the South Carolina Commission and/or a court of competent jurisdiction.

c. The FCC will reexamine deployment of the service five years after the effective date of the original order. At that time, the FCC will decide to continue the service, alter the service for another use, or remove the requirement for the service. If the FCC recalls the code, the subscriber will return the code upon receipt of 6-months written notice of such a recall from the Company. The Company will work with all subscribers affected by such recall to transfer their service arrangements to a 7- or 10- digit dialing arrangement within the 6-month notice period. The subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

d. Dialing Service will be provisioned within a reasonable time, given the complexity and scope of the provider's service requirements.

N11 CODE DIALING SERVICES

22.1 211 Dialing Service (Cont'd)

22.1.3 Limitations of Liability

a. The service subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel or slander.

b. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

c. The subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the number. If requested by the Company, the subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's service.

d. The Company assumes no liability for any issue arriving from the fact that, in some Dialing Service applications, physical call routing boundaries may not match exactly with the boundary of the subscribers requested service area, e.g., county boundaries. In these cases, calling parties could have access to another county and/or areas provider instead of their own county and/or area. Workaround arrangements may be required to properly route traffic due to differences in switch type, switch software, and the subscriber's terminating telephone number. The Company assumes no liability due to Caller ID/Automatic Number Identification (ANI) information being unavailable or incorrect due to these workarounds.

22.1.4 Rates and Charges

Additional terms and conditions addressing subscriber specific requests will be addressed on an Individual Case Basis (ICB) with those terms and conditions and the associated rates submitted to the Commission for approval.

N11 CODE DIALING SERVICES

22.2 311 Dialing Service (Cont'd)

22.2.1 General

a. 311 dialing service ("311") utilizes a three digit local dialing arrangement for access to non-emergency police and other government services. The 311 code was assigned for this purpose pursuant to Order 00-256 issued by the Federal Communications Commission (FCC) in CC Docket 97-51.

b. 311 is a custom call routing/transport application. It provides the calling party an easy to remember three digit dialing code with call delivery to established 311 service subscribers. Calls placed using 311 are automatically routed to the 311 subscribers terminating telephone number. 311 utilizes various forms of call routing depending on the 311 subscribers service requirements as well as the Company's serving network facilities. Routing types include but are not limited to NPA, central office switch, MPA-NXX, and a 9-digit zip code where facilities permit. The physical boundaries of the available routing methods may or may not coincide with the boundary of the service areas requested by the 311 subscriber, e.g., a specific county.

22.2.2 Availability of Service

a. This service is available to telephone customers that have landline service served by the Company's central office switched dial tone. This includes Company's landline customers as well as those served by landlines resold by the Company. The subscriber must make independent arrangements with other landline and cellular telephone providers in order for the Dialing Service to function within the networks of said providers. All Company handled calls must originate and terminate within the same LATA. InterLATA calls must be handled by a separate arrangement with an Interexchange Carrier.

b. Dialing Service is provided on a first come, first serve basis in a geographic area (as determined by the first written request). In the event there are competing requests for the code for the same geographic area, the Company may refuse to provide the service and may terminate the service until allocation of the code has been determined by the South Carolina Commission and/or a court of competent jurisdiction.

c. If the Federal Communications Commission (FCC) reassigns the 311 code for another purpose, the Company has the right to terminate existing service arrangements.

d. Dialing Service will be provisioned within a reasonable time, given the complexity and scope of the provider's service requirements.

22.2.3 Limitations on Liability

a. The service subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly form the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel or slander.

N11 CODE DIALING SERVICES

22.2 311 Dialing Service (Cont'd)

22.2.3 Limitations of Liability (Cont'd)

b. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

c. The subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the number. If requested by the Company, the subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's service.

d. The Company assumes no liability for any issue arriving from the fact that, in some Dialing Service applications, physical call routing boundaries may not match exactly with the boundary of the subscribers requested service area, e.g., county boundaries. In these cases, calling parties could have access to another county and/or areas provider instead of their own county and/or area. Workaround arrangements may be required to properly route traffic due to differences in switch type, switch software, and the subscriber's terminating telephone number. The Company assumes no liability die to Caller ID/Automatic Number Identification (ANI) information being unavailable or incorrect due to these workarounds.

22.2.4 Rates and Charges

Additional terms and conditions addressing subscriber specific requests will be addressed on an Individual Case Basis (ICB) with those terms and conditions and the associated rates submitted to the Commission for approval.

22.3 511 Dialing Service

22.3.1 General

a. 511 dialing service ("511") utilizes a three digit local dialing arrangement for access to travel information services. The 511 code was assigned for this purpose pursuant to Order 00-256 issued by the Federal Communications Commission (FCC) in CC Docket 92-105.

b. 511 is a custom call routing/transport application. It provides the calling party an easy to remember three digit dialing code with call delivery to established 511 service subscribers. Calls placed using 511 are automatically routed to the 511 subscribers terminating telephone number. 511 utilizes various forms of call routing depending on the 511 subscribers service requirements as well as the Company's serving network facilities. Routing types include but are not limited to NPA, central office switch, NPA-NXX, and a 9-digit zip code where facilities permit. The physical boundaries of the available routing methods may or may not coincide with the boundary of the service areas requested by the 511 subscriber, e.g., a specific county.

22.3 511 Dialing Service (Cont'd)

22.3.2 Availability of Service

a. This service is available to telephone customers that have landline service served by the Company's central office switched dial tone. This includes Company's landline customers as well as those served by landlines resold by the Company. The subscriber must make independent arrangements with other landline and cellular telephone providers in order for the Dialing Service to function within the networks of said providers. All Company handled calls must originate and terminate within the same LATA. InterLATA calls must be handled by a separate arrangement with an Interexchange Carrier.

b. Dialing Service is provided on a first come, first serve basis in a geographic area (as determined by the first written request). In the event there are competing requests for the code for the same geographic area, the Company may refuse to provide the service and may terminate the service until allocation of the code has been determined by the South Carolina Commission and/or a court of competent jurisdiction.

c. If the Federal Communications Commission (FCC) reassigns the 511 code for another purpose, the Company has the rate to terminate existing service arrangements.

d. Dialing Service will be provisioned within a reasonable time, given the complexity and scope of the provider's service requirements.

22.3.3 Limitations on Liability

a. The service subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly form the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel or slander.

b. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

c. The subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the number. If requested by the Company, the subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's service.

d. The Company assumes no liability for any issue arriving from the fact that, in some Dialing Service applications, physical call routing boundaries may not match exactly with the boundary of the subscribers requested service area, e.g., county boundaries. In these cases, calling parties could have access to another county and/or areas provider instead of their own county and/or area. Workaround arrangements may be required to properly route traffic due to differences in switch type, switch software, and the subscriber's terminating telephone number. The Company assumes no liability die to Caller ID/Automatic Number Identification (ANI) information being unavailable or incorrect due to these workarounds.

N11 CODE DIALING SERVICES

22.3 511 Dialing Service (Cont'd)

22.3.4 Rates and Charges

Additional terms and conditions addressing subscriber specific requests will be addressed on an Individual Case Basis (ICB) with those terms and conditions and the associated rates submitted to the Commission for approval.

22.4 711 Dialing Service – Telephone Relay Service (TRS)

22.4.1 General

a. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001.

b. 711 is available from New Communications of the Carolinas Inc. d/b/a Frontier only. To provide 711 access to end users in an independent company territory or to a facility based Competitive Local Exchange Carriers' (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the independent company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customer will be able to reach relay services provided by dialing 711.

c. This service is subject to the availability of the 711 dial code.

22.4.2 Conditions

New Communications of the Carolinas Inc. d/b/a Frontier intends to offer this service on a Contract/Individual Case Basis (ICB).

OBSOLETE SERVICE OFFERINGS

23.1 GENERAL

23.1.1 Service offerings listed herein are classified as obsolete. Conditions applicable to these offerings are set forth in paragraphs following.

a. Service offerings which have been made obsolete are classified as shown below.

I. Limited to existing customers at same location depending on availability of stock.

23.1.2 Obsolete services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offering were not obsolete.

23.1.3 Items of equipment which are continued in service for existing customers only may be retained by a customer as long as the equipment is repairable and the Company is able to obtain repair parts under normal supply conditions. When this equipment becomes unrepairable or repair parts are unobtainable, the service will be discontinued and the equipment removed by the company.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.1 Centrex Service

Obsolete. The provision of Centrex Service will be continued for existing customers only under the following tariff. The service allows for normal station activity including moves, changes, deletions, and station additions to existing systems subject to the availability of existing outside plant facilities and Centrex Service serving capacity of the central office from which the service is furnished.

24.1.1 General

a. Digital Centrex Service provides premium advanced communications services from equipped digital offices. Centrex Basic Service includes basic custom calling features and the ability to establish groups of stations with common and/or unique characteristics. The basic Centrex system provides Central Office-based intercom and call handling services to customer premises. Optional Centrex Enhanced Service provides specialized functions. A list of Basic and Enhanced Centrex features may be found in Section 24.1.2 following.

b. The Centrex services listed under this section are available only in exchanges where Company equipment and facilities permit.

c. Rate elements for Centrex service can include one or more of the following charges; System Establishment Charge, Monthly Subscriber Line Charge, and/or other charges as described in Section 24.1.4 following.

d. The rates contained herein are for central office facilities and local intercom loops only. The applicable interexchange mileage and termination charges will be charged for private and foreign exchange lines, and toll charges may apply for interexchange calls within a particular subscriber's calling group.

e. Basic Centrex service includes Touchtone.

f. When service is initially established, the minimum revenue guarantee will be equal to the total revenue from 90% of the stations subscribed to or the differential between total monthly Centrex rates and any alternative monthly service rates subscribed to for the balance of the period, whichever is less when the Centrex system is disconnected in its entirety prior to the end of the contract period. The minimum term for small customers (24 or less stations) is six months, after which the service is provided on a month to month basis.

g. Customers with 25 to 50 Centrex stations will be required to enter into a two year lease for services requested to cover likely capital expenditures by the Company. Customers with 50 or more Centrex stations will be required to enter into a five year lease for service requested. In the event that a customer terminates this contract within the lease period, the present value of 85%* of the remaining Basic Service line charges will be accelerated, discounted at 10%. The termination agreement will be updated annually on the anniversary date of the contract to provide a new guaranteed payment period consistent with any additions in Centrex lines since the inception of service.

* 15% of the remaining Basic Service rate is eliminated for avoidable maintenance, administrative, and miscellaneous tax costs.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.1 Centrex Service (Continued)

24.1.1 General (Continued)

h. Under the Rate Stabilization Plan discounts are available to customers who contract for service beyond the minimum lease periods. Discounts for 3 year, 5 year, 7 year and 10 year contracts are available and contained in Section 24.1.4 following. The customer is responsible for paying basic line charges during the term of the lease at the minimum contracted number of Centrex stations supplied. In the event of service termination, the customer is liable for unpaid line charges, discounted as in (f.) and (g.) above.

i. Although Centrex service is normally offered on an individual station basis, Centrex features are available to PBX customers on a per-trunk basis as an additive to their basic PBX trunk rate. Trunk additive rates and Enhanced Feature rates may be found in Section 24.1.4.

j. Customers with 25 Centrex stations or more will be required to order Virtual Facility Group (VFG) trunks for calls outside their customer group intercom system. VFG's restrict the number of simultaneously active calls, emulating trunk groups in software without requiring physical resources.

k. Service charges as indicated in Section 4 will apply to all Centrex services.

l. When a customer orders Centrex service involving over 100 stations or when special conditions or circumstances dictate, the Company will develop a Centrex service rate based on the customer's needs and situation.

24.1.2 Features for Use with Centrex Systems

a. All basic features will be provided as a part of the basic Centrex Service.

b. All features designated as optional require subscription by the customer and will be charged for at the rates specified in 24.1.4.

c. System Features

	Basic	Optional
- Audio Interlude		X
- Automatic Route Selection (ARS) - Basic		X
- Call Back Queuing (CBQ)		X
- Expensive Route Warning Tone (ERWT)		X
- Off-Hook Queuing (OHQ)		X
- Call Restriction	X	
- Class of Service Restrictions	X	
- Fully Restricted Service	X	
- Semi-Restricted Service	X	
- Toll Restricted Service	X	
- Unrestricted Service	X	
- Code Call Access		X
- Common Control Switching Arrangement (CCSA) Access		X
- Datapath Modem Pooling		X
- Dictation Access and Control (DTMF only)		
- End to End Signalling		X

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.1 Centrex Service (Continued)

24.1.2 Features for Use with Centrex Systems (Continued)

c. System Features (Continued)

	Basic	Optional
- Direct Inward System Access		X
- Direct Outward Dialing (DOD)	X	
- Distinctive Ringing		X
- Hunting	X	
- Large Conferencing		X
- Loudspeaker and Radio Paging Access		X
- Loudspeaker Paging-Line Termination		X
- Meet-Me-Conference		X
- Multiple Appearance Directory Number		X
- Night Service[1]		
- Fixed	X	
- Flexible	X	
- Trunk Answer From Any Station (TAFAS)		X
- Special Service Facilities Access	X	
- Station to Station Calling	X	
- Three Way Conference Transfer	X	
- Uniform Call Distribution (UCD)		X

d. Station Features

- Automatic Call Back	X	
- Automatic Line	X	
- Business Set & Displays		X
- Call Back Queuing		X
- Call Forwarding		
- Busy Line	X	
- Don't Answer	X	
- Variable	X	
- Call Hold	X	
- Call Park	X	
- Call Pickup	X	
- Call Transfer of Incoming Calls	X	
- Call Transfer of Outgoing Calls	X	
- Call Transfer of All Calls	X	
- Call Waiting	X	
- Consultation Hold	X	
- Executive Busy Override		X
- Hunting	X	
- Directory Number Hunting	X	
- Multiline Hunting	X	
- Distributed Line Hunting	X	
- Line Overflow to Route	X	
- Line Overflow to Directory Number	X	
- Permanent Hold	X	
- Ring Again	X	
- Speed Calling		
- Individual - Short List	X	
- Individual - Long List		X
- Station Controlled Conference	X	
- Transfer to Attendant	X	
- Three-Way Conference	X	
- Voice Mail Visual Indicator		X

[1] Requires a compatible customer-premises console.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.1 Centrex Service (Continued)

24.1.2 Features for Use with Centrex Systems (Continued)

e. Attendant Console Features

	Basic	Optional
- Attendant Auto Dial		X
- Attendant Call Park Reminder Timer		X
- Attendant Call Selection		X
- Attendant Camp-on		X
- Attendant Conference		X
- Attendant Console Display		X
- Attendant Control of Trunk Group Access		X
- Attendant Locked Loop Operation		X
- Attendant Release Upon Completion of Dialing		X
- Automatic Recall		X
- Busy Verification of Stations and Trunks		X
- Call Hold		X
- Call Park		X
- Code Calling Line Termination		X
- Console Test		X
- Delayed Operation		X
- Interposition Calls and Transfers		X
- Lockout		X
- Message Waiting		X
- Multiple Listed Directory Numbers		X
- Position Busy		X
- Priority Console Alerting		X
- Secrecy		X
- Serial Call		X
- Straight Forward Outward Completion		X
- Supervisory Console (Basic)		X
- Switched Loop Operation		X
- Through Dialing		X
- Trunk Group Busy/Trunk Group Access		X
- Trunk Group Busy Indication		X
- Two-Way Splitting		X
- Wild Card Key		X

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.1 Centrex Service (Continued)

24.1.3 Description of Centrex Features

a. System

Audio Interlude - provides the ability of a customer group to have music and/or announcement applied to a line while on hold or in queue.

Automatic Route Selection - provides for dial completion of outgoing calls from Centrex station lines over a variety of available facilities subscribed to by the customer.

With this feature, trunk route lists are automatically searched for an idle outgoing trunk, and if no route is available, call overflows to either:

- The local exchange trunks provided with the Centrex system, or
- To reorder tone or recorded announcement.

The optional package called Automatic Route Selection - Basic includes the following additional features:

- Call Back Queuing (CBQ) - permits a station user, encountering an all-trunk-busy condition, to be notified when a trunk becomes idle, then to be automatically connected to the called number.
- Expensive Route Warning The (ERWT) - provides a warning tone to the caller that indicates the selection of an expensive route.
- Off-Hook Queuing (OHQ) - permits a station user to wait off-hook when a call cannot be completed because an idle outgoing trunk is not immediately available among the inexpensive route set.

Call Restriction - enables the customer to block or allow one or more 3- through 10-digit numbers when these numbers are dialed by selected stations within the customer group.

Class of Service Restrictions - provides the capability to allow or deny individual station features. The restrictions can be arranged to calls originating or terminating on stations or tie lines.

- Fully Restricted Service - Two types of Fully Restricted Service are applied to stations as described in the following:
    - o attendant restricted stations are denied access to the exchange network;
    - o attendant restricted stations are denied access to the exchange network and to the attendant.
- Semi-Restricted Service - allows access to the exchange network through the attendant only.
- Toll Restricted Service - enables stations to be either toll denied or assigned toll diversion to the attendant.
- Unrestricted Service - allows stations to access the exchange network, the MTS network or any service accessible by dialing.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.1 Centrex Service (Continued)

24.1.3 Description of Centrex Features (Continued)

a. System (Continued)

Code Call Access - allows stations to access customer-provided code call equipment by dialing an access code and a called party code. The called party code is transferred to the code call equipment. The code call equipment activates the customer-provided signaling devices to alert the called Party. The called Party can be connected to the calling party by dialing a code call pickup code from any station.

Common Control Switching Arrangement (CCSA) Network Access - enables a station user to gain access to the CCSA network by using special access codes.

Datapath Modem Pooling - enables a Datapath user to communicate with other users by conventional analog modems. This feature supports two-wire modems that can typically transmit up to 4.8 Kbps, subject to operational limitations of the central office equipment and outside plant facilities.

Dictation Access and Control (DTMF only) - provides station access to customer-provided dictation recording equipment by dialing an access code. This feature also provides dictation equipment control functions, such as playback and correct, by transmitting Dial tone Multi Frequency (DTMF) tones to the dictation recording equipment.

Direct Inward System Access - permits selected outside callers to dial from the switched network directly into the customer's Centrex system and gain access to network facilities, without attendant assistance. Operationally, the caller dials a 7- or 10-digit directory number (or an INWATS number for an automatic answer), then an authorization code and the called number.

Direct Outward Dialing (DOD) - allows a station user to place external calls to the exchange network without attendant assistance, by dialing the DOD access code, receiving a second dial tone, then dialing the external number.

Distinctive Ringing - provides a different and distinct ringing cadence for intragroup and exchange network calls, to enable the called station user to identify the source of types of calls.

End-to-End Signaling - enables a station user, while in the talking state, to send DTMF digits to the other end by using a dial pad of a tone signaling type telephone set. This feature can be used for services such as dictation control.

Hunting - a call completion feature which increases the likelihood of an incoming call being completed within a customer defined group of lines.

Large Conferencing - Station controlled conference feature which allows a station to set up a conference call of up to 30 parties without the assistance of an attendant. This feature extends the maximum number of stations controlled conference conferees from 6 to 30.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.1 Centrex Service (Continued)

24.1.3 Description of Centrex Features (Continued)

a. System (Continued)

Loudspeaker and Radio Paging Access - allows stations and attendants to access customer-provided loudspeaker and radio paging equipment located throughout the customer's premises.

Loudspeaker Paging-Line Termination - provides the capability to have loudspeaker paging equipment terminated on a line rather than trunk from the Centrex. Some paging equipment requires DTMF digits to be outpulsed from the switch.

Meet-Me-Conference - provides a 6-part conference bridge and directory number for conferees to dial at a specified time to hold a conference.

Multiple Appearance Directory Number (MADN) - This feature allows more than one directory number to be assigned to one or more business sets without more equipment or facilities.

With this feature two mutually exclusive arrangements are available:

- Single Call Arrangement - Allows only one telephone to be active (either originating or terminating) on MADN at any given time.
- Multiple Call Arrangement - Allows any station within the MADN group to originate calls without affecting the other stations in the MADN group.

Night Service (requires a customer-provided console) - provides for the handling of calls when the attendant is absent. Night Service may be manually activated by depressing the Night Service key on the attendant console. Night Service is a basic Centrex feature. Fixed or Flexible Night Service is always provided but Trunk Answer From Any Station (TAFAS) is optional.

- Fixed - allows calls that are normally routed to the attendant during the day, to be routed to predesignated locations at night. This predesignated route may be an individual directory number or a hunt group.
- Flexible - allows the attendant to program the Night Service routes for each Incoming Call Identification (ICI) classification assigned to the customer group.
- Trunk Answer From Any Station (TAFAS) - allows any station in the customer group to answer an incoming call by dialing a code. The code is dialed when the TAFAS alerting device sounds.

Special Service Facilities Access - enables station users or the attendant to gain access to Foreign Exchange lines, tie lines, and WATS lines by dialing an access code.

Station to Station Calling - allows Centrex station users to complete calls to other stations without the assistance of an attendant, by dialing a 2- through 7-digit number.

Three-Way Conference Transfer - is a combination of the Three-Way Conference feature and the Call Transfer feature. Call Transfer is assigned to a customer group and a Three-Way Conference is assigned to a line.

Uniform Call Distribution (UCD) - provides for an even distribution of incoming calls to a Listed Directory Number (LDN) over a group of stations. This group of stations is called a UCD group. A delay announcement will be provided for overflow calls, this may be used in conjunction-with the optional Audio Interlude feature to provide music on hold.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.1 Centrex Service (Continued)

24.1.3 Description of Centrex Features (Continued)

b. Station

Automatic Callback - permits a station user who attempts an intracommunication call to a busy station line to be automatically connected to that line when both called and calling lines are subsequently idle. Automatic callback is only operational for intracommunication calls between station lines of the same customer group. Distinctive ringing is required. The optional feature CALL BACK QUEUING is available for callback of calls outside of the customer group but served by the same central office.

Automatic Line - provides an automatic connection between a calling station going off hook and a pre-determined terminating number.

Business Set & Displays - provides central office support for users whose phones are equipped with the optional 32-character alphanumeric LCD, with a visual display of the called number during the origination, termination, programming, and feature activation operations. The upper line of the display is used to reflect the condition of the call. The lower line is used to display the digits that are dialed.

Call Back Queuing - permits a station user encountering a busy line served by the same switch to activate this feature, hang up, and then be recalled by the system when the busy line becomes idle. The system then automatically places the call again.

Call Forwarding

Busy Line
- Individual - allows incoming calls from outside the system to a busy station line to be automatically routed to a preselected station line or to the attendant on the same system.
- All Calls - allows all incoming calls to a busy station line to be automatically routed to a preselected station line or to the attendant on the same system.

Don't Answer
- Individual - allows incoming calls from outside the system to a station line to be automatically routed to a preselected station line or to the attendant on the same system when a called station is not answered after a preset number of ringing cycles.
- All Calls - allows all incoming calls to a station line to be automatically routed to a preselected station line or to the attendant when a called station is not answered after a preset number of ringing cycles.

Call Hold - Allows a station user to "hold" any call in progress by flashing and then dialing a "hold" code, thus freeing the same line for the purpose of originating another call or returning to a previously held call.

Call Park - Allows a station to park a call against its own directory number. The parked call can be retrieved from any station by dialing a feature code and the directory number against which the call is parked.

Call Pickup - Allows a station user to answer incoming calls to another station within a defined Call Pickup group. This feature is provided on individual stations within a customer group.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.1 Centrex Service (Continued)

24.1.3 Description of Centrex Features (Continued)

b. Station (Continued)

Call Transfer of Incoming Calls - enables a station with this feature to hold and transfer incoming Enhanced Private Switching Communication Service (EPSCS) exchange network and tie trunk calls. The station receiving the transferred call must be internal to the customer group.

Call Transfer of Outgoing Calls - enables a station with this feature to hold and transfer both incoming and outgoing calls. On outgoing calls, one station in the final connection must be internal to the customer group.

Call Transfer of All Calls - enables a station with this feature to hold and transfer incoming, outgoing and intragroup calls. On intragroup calls, trunk-to-trunk connections are permitted, provided one Centrex station line or trunk remains on the call.

The Call Transfer features for incoming, outgoing and intragroup calls include the following features:

- Consultation Hold - permits the transferring party to talk privately with the destination before transferring the call.
- Add-On - permits the transferring party to establish a Three-way Conference call before transferring the call.

Call Waiting - with this feature, an incoming call encountering a busy station receives audible ringing. The called busy station receives a Call Waiting tone. The called busy station may then place the existing caller on hold and acknowledge the incoming caller, then alternate between the callers, or abandon one of the calls.

Executive Busy Override (EBO) - allows a station user to gain access to a busy station by flashing the switchhook during busy tone then dialing a feature code. The calling station must be a station line assigned to EBO feature. The called station must be in the same customer group as the calling station.

Hunting - Three different types of hunting are available with Centrex - DS service: directory number hunting, multi-line hunting and distributed line hunting.

- Directory Number Hunting (DNH) - each line in this hunt group has its own unique Directory Number (DN). The hunt group can be accessed by dialing any number in the hunt group, but the number of lines hunted depends on the hunting option (i.e., circular or sequential) assigned to the DNH group. Circular hunting hunts all lines in the hunting group regardless of the starting point. Sequential hunting starts at the number dialed and ends at the last number in the group.

- Multiline Hunting (MH) - only the pilot DN is associated with this hunt group. Hunting is sequential, i.e., starting at the first line assigned to the pilot DN and ending at the last line.

- Distributed Line Hunting (DLH) - only the pilot DN is associated with this hunt group. Hunt starts at the first idle line found by the previous hunt and continues until the hunting starting point is reached. DLH is assigned to large hunt groups requiring an equal distribution of calls.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.1 Centrex Service (Continued)

24.1.3 Description of Centrex Features (Continued)

b. Station (Continued)

The following hunting features can be assigned to DNH, MLH, and DLH groups:

- Line Hunt Overflow to a Route (LOR) - when all lines in a hunt group are busy, this feature enables hunting to continue to a specified route index.

- Line Hunt Overflow to a DN (LOD) - when all lines in a hunt group are busy, this feature enables hunting to continue to a specified DN, which can also be part of a hunt group.

When LOD or LOR is not assigned to a hunt group and the hunt group is busy, the caller receives busy tone.

Permanent Hold - allows a station to hold one active call against its directory number without attendant assistance. When Permanent Hold is active other calls cannot be originated or terminated, and other features cannot be activated by either station.

Ring Again - A station user encountering a busy directory number can choose to be notified when the busy station becomes idle and automatically re-rings the same number.

Speed Dialing - allows a user to place calls to a previously designated list of frequently dialed numbers. This is achieved by dialing a Speed Dialing code plus an asterisk plus one or two digits instead of all digits of the desired number. The desired number may be a directory number, authorization code, account code or access code.

- Individual Short List - the use of Speed Calling short list is limited to single digit codes and can be assessed by only one user.
- Individual Lone List - the long list provides two-digit codes and is dedicated to an individual line.

Station Controlled Conference - allows a station user to establish a conference call consisting of more than three conferees (maximum of six) without the assistance of the attendant.

Transfer to Attendant - enables a station to transfer a call to the attendant by either depressing the switchhook only or by depressing the switchhook and dialing zero.

Three-Way Conference - allows a station with the Three-Way Conference feature to establish three-way conference calls beyond the limits of the transfer type defined for the customer group.

Voice Mail Visual Indicator - allows the user to be notified of unplayed messages in their voice mail box through a blinking message waiting light.

c. Attendant Console

The following attendant console features are program controlled in the serving Centrex - DS central office. These features are available only in conjunction with compatible customer-provided attendant consoles.

Attendant Auto Dial - permits an attendant to dial frequently called numbers by depressing the Auto Dial feature key which is programmed with the number.

Attendant Call Park Reminder Timer - provides a separate timer for calls parked by the attendant. The timer defines the maximum time period that a call can spend in the parking lot.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.1 Centrex Service (Continued)

24.1.3 Description of Centrex Features (Continued)

c. Attendant Console (cont'd)

Attendant Call Selection - enables an attendant to answer incoming calls using either of the following methods:

- in the order they are received, regardless of the incoming call types;
- by manually selecting a specific incoming call type.

Attendant Camp-On - allows an attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

Attendant Conference - enables an attendant to establish a 6-port conference call (not including the attendant).

Attendant Console Display - assists attendants in handling calls efficiently. The display unit is a module and is attached to the attendant console. It consists of a 16-alphanumeric character display, 28 lamps and a 28-button keyboard.

Attendant Control of Trunk Group Access - allows the attendant to control access of all stations and incoming trunks to various trunk groups by operating corresponding keys.

Attendant Locked Look Operation - allows the attendant to hold a call on a loop.

Attendant Release Upon Completion of Dialing - allows an attendant to extend a call to a trunk, then release the call after the dialing is completed and before outpulsing to the trunk is completed.

Automatic Recall - provides two automatic recall timers: one for don't answer calls and Call Waiting recalls and one for capped-on recalls.

Busy Verification - allows an attendant to determine whether stations or trunks are busy or idle.

Call Hold - allows an attendant to manually hold a call on the loop by depressing the hold/release key, or automatically hold the call on the loop by depressing another loop key.

Call Park - allows the attendant to park calls against any directory number in the attendant customer group. The parked call may be retrieved from any station by dialing the feature access code for retrieval plus the directory number. The attendant may also retrieve calls parked by stations and by attendants.

Code Calling Line Termination - allows an attendant to access customer-provided code call equipment by dialing an access code and a called party code.

The called party code is transferred to the code call equipment which activates customer-provided visual/audible signaling devices to alert the called party. The called party can be connected to the calling party by dialing a code call pickup code from any station.

Console Test - allows an attendant or maintenance personnel to test the functional operations of a console.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.1 Centrex Service (Continued)

24.1.3 Description of Centrex Features (Continued)

c. Attendant Console (Continued)

Delayed Operation - allows the attendant to place a call for a calling station while the calling station waits on-hook. When the called station answers, the attendant can recall the calling station by depressing the signal source key. On answering, the calling station and the called station are connected.

Interposition Calls and Transfers - allows an attendant to call and speak to another attendant and to transfer a call to another attendant.

Lockout - denies an attendant the ability to re-enter a call unless the attendant is recalled by a station user or by Automatic Recall.

Lockout applies only to connected calls that remain held on the attendant loop. The attendant is automatically denied access to calls that are released from the loop, except through Busy Verification.

Message Waiting - permits an attendant to activate Message Waiting for a station.

Multiple Listed Directory Numbers - a customer may have many listed directory numbers. To handle this efficiently, each number has a unique Incoming Call Identification (ICI) lamp so that the attendant can answer appropriately.

The only limit on the number of listed directory numbers that can be assigned is the number of available lamps and keys on the attendant console.

Position Busy - allows the attendant to make the console unavailable to additional queued calls. The attendant can still originate calls and use or program the features available while the console is in the Position Busy state.

Priority Console Alerting - alerts an attendant to an emergency call by flashing lamp and, optionally, an alert tone while the console is in any of the following states: idle; activate on any type of call; position busy; night service.

Secrecy - allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.

Serial Call - allows an attendant to extend a call to more than one station.

When a caller wants to be extended to another station following a call to a called station, the attendant requests the caller to stay off-hook when the first call is finished.

The attendant then holds the loop so that recall occurs when the called station goes on-hook. The attendant then extends the caller to the other station. In this way, the caller does not have to dial the listed directory number again.

Straightforward Outward Completion - allows a station user in a customer group to have the attendant extend a call outside the customer group. The station user may remain off-hook while the attendant extends the call.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.1 Centrex Service (Continued)

24.1.3 Description of Centrex Features (Continued)

c. Attendant Console (Continued)

Supervisory Console (Basic) - allows an attendant to call a supervisor for assistance and to extend a call to a supervisor for subsequent call handling. It also allows the supervisor to monitor the progress of an attendant and to give assistance while the attendant is handling a call.

Switched Loop Operation - with the Switched Loop Operation (virtual loop concept), trunks and lines do not have direct termination on the consoles.

Each console may be assigned one through six loops to provide the attendant with voice-access to all calls routed to the console.
However, only one call is connected to a console at any one time.

Through Dialing - allows the attendant to select the trunk facility for a station in the same customer group and send dial tone to the station user. The station user then dials the called number. This feature is usually used to override station restrictions in the same customer group.

Trunk Group Busy/Trunk Group Access Control - provides special keys to serve as a common interface for trunk group busy and trunk group access control for all trunk groups allocated to the customer group.

Two feature keys on the attendant console are assigned to this feature:

- A group trunk busy key provides trunk group busy queries for any trunk group allocated to the customer group.

- A group trunk access control key allows an attendant to toggle the Trunk Access Control (TAC) of any trunk allocated to the attendant subgroup.

Trunk Group Busy Indication - allows for the displaying of the trunk group status on the attendant console. The lamp state associated with a trunk group shows the following:

- off, when one or more trunks in the group is idle;

- on, when all trunks in the group are busy.

Two-Way Splitting - allows the attendant to talk privately to either the calling party or the called party. The attendant can alternate between the source and destination as required. Either the source or the destination can be excluded; both cannot be excluded simultaneously.

Wild Card Key - enables the attendant to invoke special features not directly available through a feature key on the console. Any special feature normally available through the user of a feature key may be invoked through the Wild Card Key, with the exception of incoming call identification.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.1 Centrex Service (Continued)

24.1.4 Rates and Charges

a. Basic Centrex Service

(1) Application

(a) Charges for intercom Centrex Service will be assessed for the appropriate exchange as shown in (2) below, with the exception of customers with less than four stations which are rated in (c) below.

Example: A customer is in the Simpsonville exchange wishing to subscribe to 35 stations would pay

$32.95 x 35 stations = $1,153.25*

* Virtual facility group charges (as specified in (b) below) and Customer Access Line Charges (CALC) will also be assessed.

(b) In addition to the intercom Centrex Service, customers with over 24 stations will be required to pay an exchange access rate as specified in (3) below for virtual facility group trunks (VFG) connecting the Centrex intercom service to the network.

(c) Charges for subscribers with 1-4 stations (Centrex Service Enhancements) are charged on a per station basis equivalent to an $11.25 additive applied to individual business line rates in the appropriate exchange as specified in Section 3.

(2) Subscriber Line Rates

(a) Customers subscribing to 1-4 stations will be assessed the B1 rate for their exchange plus $11.25.

(b)

Exchange	Monthly Subscriber Lines Charges for Customers with More than 4 Lines		
	Block I 5-24 Lines	Block 2 25-49 Lines	Block 3 50+ Lines
Simpsonville	$36.45	$32.95	$29.25

(3) An exchange access rate will apply to customers subscribing to over 24 stations based on the virtual facility groups (VFG) required to connect the Centrex intercom lines with the network.

	Monthly Recurring
Exchange Access Charge (Per VFG outgoing trunk)	$6.60

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.1 Centrex Service (Continued)

24.1.4 Rates and Charges (Continued)

a. Basic Centrex Service (Continued)

(4) Nonrecurring Charge

A one time non-recurring charge will be assessed on each station subscribed to at the rate in the appropriate block in addition to applicable service charges as indicated in Section 4 of this tariff.

	Nonrecurring Charges/Station
Block I	$10
Block 2	$15
Block 3	$20

(5) Centrex Service and features may be extended to PBX customers at the rates per trunk as listed in (a). This rate will be applied in addition to the applicable trunk rates as specified in Section 3.

		Recurring Monthly
(a)	Centrex PBX Trunk Add-On Rate - Per Trunk	$45

(6) Adds, Moves, Changes Charge

Changes to the Centrex System, per customer's request, will be charged at the rates specified below on a per activity basis.

- Changing ARS patterns	$ 50.00
- Adding system features	50.00
- Adding new lines and station features	*

b. Rate Stabilization Plan

Under the rate stabilization plan customers who desire to enter into a lease ranging from 3-10 years will receive discounted basic line rates in accordance with the following schedule:

Lease Team	Line Charge Discount
3 yrs (up to 50 stns. only)	3%
5 (up to 50 stns. only)	4%
7	5%
10	7%

* See applicable service order charges from Section 4.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.1 Centrex Service (Continued)

24.1.4 Rates and Charges (Continued)

c. Optional Features:

All optional features listed below may be subscribed to at the discretion of the customer at the rates shown.

	Nonrecurring Charge	Monthly Common Equipment	Monthly Other Station Charge	Basis Charge
Attendant Console Features	$100.00/con		$75.00	
Audio Interlude	50.00	$25.00		
Auto Route Selection - Basic	100.00	30.00	2.50	$60 maximum per facility
Business Sets & Displays $20/Station		3.50		
Call Queuing - Standard			1.25	
Code Call Access	30.00	25.00		
Datapath Services	150.00	15.00		2.50
Dictation Access & Control	50.00	35.00		
Direct Inward System Access	30.00	125.00		2.00/auth code
Distinctive Ringing			0.50	
Executive Busy Override			1.50	
Large Conferencing	35.00	50.00		
Long List Speed Call	30.00		1.75	
Loudspeaker Paging	50.00	25.00		
Meet Me Conference	20.00			9.50 per number
Multiple Appearance Directory Number			6.50	
SMDR Basic - Station Call Reporting	150.00	75.00	1.75	
SMDR Enhanced - Account Code Reporting	150.00	150.00	2.50	
SMDR - File Output	100.00	25.00		
Night Service				
Trunk Answer From Any Station	20.00	25.00		
Uniform Call Distribution	150.00	100.00		
Voice Mail Visual Indicator	25.00			0.75

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

24.2 Line Feature Package - Series 3000 (with Remote Access to Features)

Obsolete. Remote Access to Features will no longer be offered as a feature of Line Feature Package - Series 3000 with the effective date of this Tariff. Existing customers subscribing to Line Feature Package - Series 3000 shall continue to receive Remote Access to Features until such time as the customer discontinues subscription to Line Feature Package - Series 3000 and/or Internal Communictions, System and Call Management Features Service.

24.2.1 Features

Line Feature Package - Series 3000 - Internal Communictions, System and Call Management Features 1000 and 2000 (as specified in Sections 10.1.3a (3) and (4) plus the following features: Executive Busy Override, Incoming Call Forward, Off-Hook Queuing, Remote Access to Features, Ringback Queuing, Speed Call Long List (Individual), and Within Group Call Forward.

24.2.2 Definition

Remote Access to Features - This feature allows authorized users to call in from the exchange network and gain access to a business group including all features associated with that group.

24.2.3 Rates and Charges

	Rate
Feature Series 3000, per station	$4.00

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER **Section 25**
ISSUED: June 18, 2010 **Original Sheet 1**

By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: July 1, 2010**

DISCONTINUED SERVICE OFFERINGS - MISCELLANEOUS SPECIAL ARRANGEMENTS

S25.1 Universal Emergency Number Service (911 Service) Greenville and Aiken Counties, South Carolina

S25.1.1 Concurrence

New Communications of the Carolinas Inc. d/b/a Frontier concurs in the rates, rules and regulations governing Universal Emergency Number Service - 911 as of August 27, 1991, and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. New Communications of the Carolinas Inc. d/b/a Frontier hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the Telephone Company, subject to the jurisdiction of the South Carolina Public Service Commission as it applies.

S25.1.2 Exceptions

The above concurrence is in full effect with the following exceptions.

a. Rates specified in Section 3 of this Tariff for PBX trunks, key lines, or individual business lines, as appropriate, will apply for 911 exchange lines that terminate at emergency report centers through the use of local subscriber loops or EAS trunks. The monthly rate is the rate applicable for the exchange in which the Central Office originating the 911 exchange line is located.

S25.1.3 Rates and Charges

Obsolete. The provision of the following 911 Emergency Telephone Service rate(s) will be continued for existing customers only until such time as the customer discontinues the service.

	Monthly Rate
- Hardware Trunk Termination, per Termination	$41.00

DISCONTINUED SERVICE OFFERINGS - MISCELLANEOUS SPECIAL ARRANGEMENTS

25.2 Custom Calling Services

For existing customers only; not offered for new installations, moves, or rearrangements on or after the effective date of this Tariff. Upon rearrangement or relocation of service, the customer shall convert to the rates, rules, and regulations for Calling Services as specified in Section 13.3 of this Tariff.

25.2.1 Definitions

a. Call Waiting - This feature signals a subscriber talking on his line that another call has been placed to his line. The subscriber may place either call on hold while talking to the other.

b. Call Forwarding - With this feature all incoming calls are forwarded to another telephone number. This arrangement may be activated by dialing a code and the telephone number of the service to which calls are to be forwarded and is deactivated by dialing another code. The Call Forwarding customer is responsible for the payment of any applicable message unit charge or direct distance dialed message toll charge for each call between his Call Forwarding telephone and the telephone to which the call is being forwarded. The charge applies to all calls that are answered at the telephone to which the calls are being forwarded, including person-to-person and collect calls even though they may not be accepted at the answering service.

c. Three-Way Calling - This feature enables a third party to be added to a two-way conversation without operator assistance.

d. Speed Dialing - This feature permits up to eight (8) pre-designated telephone numbers to be accessed by dialing a one-digit code. Up to 30 pre-designated telephone numbers can be accessed by a two-digit code.

e. Single Line Intercom (SLI) - This feature enables a subscriber with a private line to ring his extensions, including off premises extensions, by dialing his telephone number.

DISCONTINUED SERVICE OFFERINGS - MISCELLANEOUS SPECIAL ARRANGEMENTS

25.2 Custom Calling Services (Continued)

25.2.2 General

a. Custom Calling Services are furnished subject to the availability of special central office facilities.

b. Custom Calling Services are available to residence and business customers with one party telephone service only.

c. No assurance can be given that transmission will be fully satisfactory during conference and call forwarding calls.

25.2.3 Rates*

The following rates and charges are in addition to all other applicable rates and charges for service furnished.

	Monthly Rate Per C.O. Line Equipped	
	Residence	Business
Call Forwarding	$2.00	$2.75
Three-Way Calling	1.50	2.25
Call Waiting	2.00	7.15
Speed Dialing (8 code)	1.50	2.25
Speed Dialing (30 code)	3.50	5.00
Single Line Intercom (SLI)	1.25**	1.25
Last Number Redial	3.25	4.75
Saved Number Redial	3.25	4.75
Busy Redial	3.25	4.75
Packages:		
A. Call Forwarding - Call Waiting	3.50	5.85
B. Speed Dialing (8 code - Call Waiting	3.00	4.00
C. Call Forwarding - Call Waiting - Speed Dialing (8 code)	4.75	6.25
D. Call Forwarding - Call Waiting - Speed Dialing (30 code)	6.50	9.50 -
E. Call Waiting - Three-Way Calling	3.00	4.00 -
F. Call Forwarding - Call Waiting - Three Way Calling	4.75	6.25 -
G. All Features (Not including 30 code)	6.00	9.50

* Custom Calling Features are not available on any P.A.B.X.

** This service offering is offered where facilities are available. The exchange central office that offers this service is Simpsonville.

DISCONTINUED SERVICE OFFERINGS -
MISCELLANEOUS SPECIAL ARRANGEMENTS

25.2 Custom Calling Services (Continued)

25.2.3 Rates* (Continued)

		Monthly Rate Per C.O. Line Equipped	
		Residence	Business
H.	Feature Pack Call Forwarding- Call Waiting	$ 4.25	$ 5.85
I.	Sharp Plus Pack Call Forwarding- Call Waiting, Toll Denial	4.75	6.75
J.	Sharper Call Pack Call Forwarding- Call Waiting, Three- Way Calling, 8-Number Speed Calling	5.50	9.75
K.	Sharpest Call Pack Call Waiting, Call Forwarding, Three-Way Calling, 8-Number Speed Dialing, Cancel Call Waiting, Last Number Redial, Saved Number Redial, Busy Redial	7.00	9.00
L.	Distinctive Ring and Sharper Call Pack features (Item I)	8.50	10.50
M.	Distinctive Ring and Sharpest Call Pack features (Item J)	10.00	12.00
N.	Feature Pack 4400 (includes Call Waiting, Automatic Busy Redial, Automatic Call Return, and Call Block)	8.75	-
O.	Feature Pack 4900 (includes Call Waiting, Call Forwarding, Speed Call 8, 3-Way Calling, Cancel Call Waiting, Automatic Busy Redial, Automatic Call Return, Priority Call and Call Block)	13.25	-

* Custom Calling Features are not available on any P.A.B.X.

**DISCONTINUED SERVICE OFFERINGS -
MISCELLANEOUS SPECIAL ARRANGEMENTS**

25.2 Custom Calling Services (Continued)

25.2.3 Rates (Continued)

		Monthly Rate		Installation
		Residence	Business	Charge
(P)	Basic Pack (Includes Automatic Call Return, Call Block, Call Waiting, Caller ID-Name and Number, Cancel Call Waiting, and Three-Way Calling)	$10.95	$ -	$ -
(Q)	Complete Pack (Includes Anonymous Call Block, Automatic Busy Redial, Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Caller ID, Cancel Call Waiting, Distinctive Ring, Do Not Disturb, Select Call Forwarding, 30-Number Speed Dialing, Three-Way Calling, and Priority Call)	16.95	-	-

25.2.4 Distinctive Ring Package

		Per Month Per Line Equipped	
		Bus.	Res.
a.	Distinctive Ring with Custom Calling package of Call Waiting, Call Forwarding, Speed Dial 8 and Three-Way Calling	$3.00	$3.00

DISCONTINUED SERVICE OFFERINGS - MISCELLANEOUS SPECIAL ARRANGEMENTS

25.3 Calling Services

25.3.1 Flexible Packaging

Flexible Packaging is discontinued as a new service offering with the effective date of this Tariff and will no longer be provided for new installations, moves or changes. However, these regulations, rates and charges are applicable to customers on record prior to the effective date of this Tariff until such time the service is removed.

a. Flexible packaging offers a monthly discount on specific Calling Services and/or CCLASS features.

Flexible packaging is available to residence individual line customers only.

When the customer orders four (4) or more of the eligible features, the discount applies to all eligible features. The discount percentage is applied to the total of the individual feature rates subscribed to by the customer. All features ordered by the customer must be on the same residence account.

If the customer removes an eligible feature (or features) so that the total subscribed to for this package is less than four (4), the discount percentage will not apply and the individual feature rates as specified in Sections 13.3.3 and 13.3.4 of this Tariff will apply.

b. The following features are eligible for the flexible packaging discount offering:[1]

Automatic Busy Redial
Automatic Call Return
Call Block
Call Forwarding
Call Waiting
Caller ID
Caller ID-Number Only
Distinctive Ring
Do Not Disturb
Select Call Forwarding
8-Number Speed Dialing
30-Number Speed Dialing
Three-Way Calling
Priority Calling

c. The applicable monthly discount for flexible packaging is twenty percent (20%).

[1] - Anonymous Call Block and Cancel Call Waiting are not included toward the threshold. The rates, however, will be discounted if the threshold quantity is met.

DISCONTINUED SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

26.1 IntraLATA Only 800/888 Service

Obsolete. The provision of IntraLATA Only 800/888 Service will be continued for existing customers only. Service will not be offered for new installations, moves, changes, or additions. Month-to-month customers may retain the service as long as they do not request changes to it. Customers with either the one, two or three year usage contracts will remain under their current agreements until they expire. Upon expiration of the term usage agreement, the customer may remain grandfathered at the current month-to-month usage rates or contact any of the numerous carriers who can provide a wider variety of 800 services.

26.1.1 General

a. IntraLATA only 800/888 Service can be terminated, at the direction of the customer, on a WATS access line from 119.1.2 of this tariff or on an exchange access line purchased from the appropriate local exchange tariff. See 119.1.7 following, for other applicable charges when terminating on an exchange access line.

b. IntraLATA Only 800/888 Service, at the direction of the customer, can be terminated on a WATS access line arranged for inward calling only or on an exchange access line. For service terminating on an exchange access line, only one 800/888 number can be assigned to terminate on any one exchange access line.

c. WATS arranged for IntraLATA Only 800/888 Service provides for the termination of calls from stations within the same LATA and the same State, for telecommunications with a station associated with an 800/888 Service access line or exchange access line located within the same LATA and State.

d. IntraLATA 800/888 Service is provided utilizing 800/888 Number Service.

1. 800/888 Number Assignment

800/888 Number Service provides for the assignment of a single ten digit 800/888 Number (i.e., 800+xxx+xxxx; 888+xxx+xxxx) to the customer which can be used on a statewide basis for intraLATA calling. 800/888 Number Service allows for, but does not require the 800/888 Number customer to use one 800/888 number statewide for intraLATA calling. 800/888 Number Service can be selected for an area consisting of less than an entire state by specifying the desired Area of Service. Area of Service is described in 119.1.1.d.2. following. The assigned 800/888 number can terminate to a WATS Access line or to an exchange access line. Subsection 119.1.7 following provides the applicable charges for IntraLATA Only 800/888 Service terminating to an exchange access line.

DISCONTINUED SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

26.1 IntraLATA Only 800/888 Service (Cont'd)

26.1.1 General (Cont'd)

d. (Continued)

2. Area of Service

Area of Service defines the geographic locations (LATAs) within a state from which the IntraLATA Only 800/888 Service customer desires to accept calls for a given 800/888 Number. The Area of Service may range from a single LATA to the entire state. A WATS Access Line or exchange access line is required within each LATA specified by the Area of Service for termination of 800/888 service traffic that originated within that LATA. The desired Area of Service must be specified by the customer at the time IntraLATA Only 800/888 Service is ordered. Customers requesting an Area of Service encompassing more than one LATA are required to subscribe to the Variable Call Destination feature described in 119.1.1d.3. following.

3. Variable Call Destination

The Variable Call Destination feature provides for multiple terminations (one ten digit telephone number per LATA) of IntraLATA Only 800/888 Service when the customer specifies an Area of Service greater than one LATA. This allows for the assignment of one 800/888 number, for statewide use, with termination of a WATS Access Line or exchange access line within the LATA where the 800/888 call originated. Rates for Variable Call Destination record establishment are provided in 119.1.7 following.

26.1.2 Access Line Charge

	Monthly Rate
1. IntraLATA Only 800/888 Service	$ 26.00

26.1.3 Monthly Usage Charges

The hourly rates apply to the total intraLATA Only 800/888 Service usage terminating on an exchange access line(s) rounded to the nearest tenth of an hour.

**DISCONTINUED SERVICE OFFERINGS -
WIDE AREA TELECOMMUNICATIONS SERVICE**

26.1 IntraLATA Only 800/888 Service (Cont'd)

26.1.3 Monthly Usage Charges (Cont'd)

a. IntraLATA Only 800/888 Number Service[1,2]

		Day	Evening	N/Wknd.
1.	No Contract			
	0-10 hours	$16.20	$12.15	$ 8.10
	10.1-25 hours	14.15	10.61	7.05
	25.1-50 hours	12.75	9.55	6.35
	50.1-80 hours	10.75	8.06	5.35
	Over 80 hours	10.25	7.65	5.10
2.	One-Year Contract			
	0-10 hours	14.58	12.15	8.10
	10.1-25 hours	12.74	10.61	7.05
	25.1-50 hours	11.48	9.55	6.35
	50.1-80 hours	9.68	8.06	5.35
	Over 80 hours	9.02	7.65	5.10
3.	Two-Year Contract			
	0-10 hours	13.85	12.15	8.10
	10.1-25 hours	12.10	10.61	7.05
	25.1-50 hours	10.90	9.55	6.35
	50.1-80 hours	9.00	8.06	5.35
	Over 80 hours	8.39	7.65	5.10
4.	Three-Year Contract			
	0-10 hours	13.16	12.15	8.10
	10.1-25 hours	11.37	10.61	7.05
	25.1-50 hours	10.14	9.55	6.35
	50.1-80 hours	8.37	8.06	5.35
	Over 80 hours	7.67	7.65	5.10

1 This rate schedule is for IntraLATA only service and for the intraLATA portion of Combined IntraLATA/InterLATA Service.

2 For Combined Statewide 800/888 Service, charges contained in the carrier's tariff will apply to the interLATA usage.

**DISCONTINUED SERVICE OFFERINGS -
WIDE AREA TELECOMMUNICATIONS SERVICE**

26.1 IntraLATA Only 800/888 Service (Cont'd)

26.1.4 Method of Determining Usage Charges

For IntraLATA Only 800/888 Service terminating on an exchange access line, monthly usage charges are calculated separately for each LATA in which the service terminates on an exchange access line. The usage charge applies as follows:

a. For each exchange access line (telephone number) termination of a given 800/888 number (maximum of one per LATA), the total chargeable hours for each rate period for each termination is the greater of 1. or 2. following, rounded to the nearest tenth (one decimal place).

1. Determine the total actual IntraLATA Only 800/888 Service hours associated with a given 800/888 number and exchange access line for each rate period (chargeable time for each call is specified in 119.1.6 and 19.4.10), or

2. Determine the total "equivalent" hours associated with a given 800/888 number for the exchange access line termination used for each rate period by applying the minimum average time requirement of 30 seconds per call (1 call x 30 seconds).

b. Using the total chargeable hours per rate period determined in 119.1.4a. preceding, and the table of hourly rates from 119.1.2, preceding, multiply the hourly rate(s) in the appropriate taper(s) by the number of hours used in each taper. The total charge is the sum of all the usage tapers.

26.1.5 Optional Contract Periods

a. Description

A customer may elect to participate in an Optional Contract Period for IntraLATA Only 800/888 Number Service. The Optional Contract Periods allow a customer to take advantage of a lower per hour usage rate for a one-, two-, or three-year contract period.

b. Expiration of a Contract Periods

At the expiration of a Contract Period, the Telephone Company will continue to provide IntraLATA Only 800/888 Number Service at the month-to-month usage rates unless the customer chooses to discontinue service.

c. Termination Liability

If a customer terminates prior to the expiration date of the contract, the customer's contract period's to-date usage (to a maximum of twelve months) will be re-rated at the month-to-month tariff rate, and the payments made to date shall be deducted from the re-rated total. The customer's termination liability would be the difference between these two figures.

**DISCONTINUED SERVICE OFFERINGS -
WIDE AREA TELECOMMUNICATIONS SERVICE**

26.1 IntraLATA Only 800/888 Service (Cont'd)

26.1.5 Optional Contract Periods (Cont'd)

d. Unique Ringing Feature (GSEC: BL8SR)

A unique ringing signal is available as an option to IntraLATA Only 800/888 Number Service customers. A unique ringing signal will allow the customer to distinguish if the incoming call was placed by dialing the customer's 800/888 number or the customer's local exchange number.

A unique ringing signal is available only where facilities permit. This feature is not available for use on Centrex, PBX trunks, or on local exchange facilities arranged for rotary service.

If the customer has IntraLATA Only 800/888 Number Service configured for multiple terminations, unique ringing will be provided on only one termination. The termination, when applying unique ringing, must be in the Telephone Company's service area.

There is no additional monthly charge for this feature for customers who subscribe to IntraLATA Only 800/888 Number Service for a one-, two-, or three-year contract period.

26.1.6 Minimum Average Time Requirement

a. For IntraLATA Only 800/888 Service, usage is subject to an average of 30 seconds per completed call in each service group or for each exchange access line used to terminate IntraLATA Only 800/888 Service usage for each billing period.

b. For IntraLATA Only 800/888 Service, if the average duration of such calls is less than 30 seconds, the total use for the service group or exchange access line equals the number of calls multiplied by 30 seconds.

26.1.7 IntraLATA Only 800/888 Number Service Charges

800/888 Number Service Termination on an Exchange Access Line

a. The following rates apply when IntraLATA Only 800/888 Service terminates on an exchange access line:

	Monthly Rate
1. Per 800/888 Number Service Terminating on an Exchange Access Line, per LATA	
Business	$ 3.00
Residence	3.00

b. Variable Calling Destination Rates

1. The following rates apply when multiple terminations of an IntraLATA Only 800/888 Service are selected.

	Monthly Rate
Per 800/888 Number record established	$ 2.00

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC. **Section 27**
ISSUED: September 16, 2011 **Original Sheet 1**

By: Vice President **P.S.C. - S.C. No. 1**
Rochester, New York **EFFECTIVE: October 1, 2011**

VERSALINE CENTREX SERVICE (N)

S27.1 General

a. Versaline Centrex Service (Versaline) is a digital central office based switching system that provides premium, versatile, and advanced communication features and service to multi-line business customers. Versaline includes various features and the ability to establish groups of lines with common and/or unique characteristics.

b. Versaline Service is only offered from digital central offices and is subject to availability of required facilities, conditions and central office technology.

c. Frontier Communications (the Company) will determine what type of central office configuration is required to conform to facility standards of the Company, including transmission requirements. Additional charges for special arrangements to meet signaling and transmission requirements may apply.

Feature availability is based on central office technology serving any given exchange.

d. Customer Premises Equipment (CPE) - CPE may be provided by the customer or by the Company. CPE provided by the customer must be compatible with Versaline features.

e. Directory listings for Versaline Service will be provided in accordance with regulations and rates as specified in Section S6 of this tariff.

f. Service charges as specified in Section S4 of this tariff apply to all customer requested moves and changes performed at the customer's premises.

g. Maintenance of Service Charges apply for visits by the Company to a customer's premises if a service difficulty results from customer provided facilities for equipment.

h. The Local Exchange Calling scope for Versaline stations will be as specified in Section S3, Sheet 1.

i. Temporary suspension of service, vacation service, or seasonal service does not apply to Versaline Service.

j. Versaline stations of the same system but located in different exchanges will be subject to foreign exchange mileage as specified in Section S9 of this tariff.

k. Versaline Service features are available to PBX and key system customers. Refer to Section 27.5 a.(5) for trunk additive. Versaline Service cannot be used as a surrogate for the business line serving a PBX or key system.

l. The rates contained herein are for central office facilities and local intercom loops only. The applicable interexchange mileage and termination charges will be charged for private line, foreign exchange lines, tie lines, and WATS.

m. End User Common Line (EUCL) Charges will be billed to each Versaline Service Line as set forth in Section 13 of Frontier Telephone Companies FCC No. 5 tariff. (N)

VERSALINE CENTREX SERVICE (N)

S27.2 Versaline Centrex Service Arrangements

a. Subscription Components

(1) Versaline Station Line Service

Monthly Rate includes:

- Versaline loop
- Local exchange calling
- Versaline system and station features
- Versaline station-to-station calling

(2) System Size Bands:

- 2 lines and greater

(3) Contract Terms:

- 12 Months
- 24 Months
- 36 Months

(4) Optional Add-On Features listed in Section 27.2 b.(2) apply. The contract period for the Optional Features is based upon the initial contract period for the Digital Versaline System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

b. Service Features

(1) System and Station Features

System Features

- Automatic Identification of Outward Dialing (AIOD)
- Automatic Identification of Outward Dialing (AIOD)
- Direct Outward Dialing (DOD)
- Equal Access
- Intercept Announcements - Common
- Intercom Dialing (Station to Station 4 digit)
- Local Exchange Calling
- Off Premises Stations [1]
- Touch Calling
- 911 Emergency Service

[1] Applicable only to Off Premises Stations within the exchange and served from the same Central Office. (N)

VERSALINE CENTREX SERVICE (N)

S27.2 Versaline Centrex Service Arrangements (Continued)

b. Service Features (Continued)

(1) System and Station Features (Continued)

Station Features

- Blind Transfer Recall
- Busy/No Answer Split
- Call Forward
  - Busy
  - Fixed
  - Variable
  - No Answer Variable
  - No Answer (30 seconds)
- Caller ID Name and Number
- Call Hold – Code Dialed
- Call Park
  - Directed
  - Multiple
- Call Pick-Up
  - Directed
  - Directed Any Station
  - Directed Barge In
  - Directed Exempt
- Call Transfer
- Call Waiting (Customer Specific)
  - All Calls
  - Cancel
  - Dial
  - Inhibit
  - Originating
- Consultation Hold
- Data-Call Protection
- Direct Line
  - Hot Line
  - Manual Line
  - Warm Line
- Directed Call Pickup
- Distinctive Call Waiting Tones
- Distinctive Ringing
- Do Not Disturb
- Executive Busy Override
- Executive Busy Override - Exempt
- Group Intercom (dependent on customer equipment) (N)

VERSALINE CENTREX SERVICE (N)

S27.2 Versaline Centrex Service Arrangements (Continued)

b. Service Features (Continued)

(1) System and Station Features (Continued)

Station Features (Continued)

- Hunting (Customer Specific)
  - Circular
  - Uniform Call Distribution (UDC)
  - Sequential
  - Stop
- Last Number Redial
- Line Restriction
  - Fully
  - Semi
  - Toll
  - Code
  - Multi-Level
- Make Busy
- Remote Activation
  - Variable
  - Of Call Waiting Call
- Ring Again
- Speed Calling
  - Short List (8)
  - Long List (30)
  - Group List
- Station-to-station Dialing (4 digit)
- Three Way Calling
- Touch Tone (N)

VERSALINE CENTREX SERVICE (N)

S27.2 Versaline Centrex Service Arrangements (Continued)

b. Service Features (Continued)

(2) Optional Add-On Features

- Authorization Codes (AC)
- Automatic Call Distribution (ACD)
- Automatic Route Selection (ARS)
- Conference Calling – Six Port
- Custom Intercept Announcements
- Customer Data Changes (CDC)
- Delay Announcements for Queued Calls
- FX Facilities Access
- Meet-Me-Conference (Up to 30 ports)
- Multiple Appearance Directory Numbers (MADNs)
  - Single-Call-Arrangement (SCA)
  - Multiple-Call-Arrangement (MCA)
- Music On Hold
- OutWATS Access
- Paging Access
  - Loudspeaker Access
  - Code Access
  - Radio Access
- Private Line Facilities Access
- Queuing for Multiline Hunt Groups
- Special Service Facilities Access
- Station Message Detail Recording (SMDR)
- Tie Facility Access
- 800 Service Access (N)

VERSALINE CENTREX SERVICE (N)

S27.2 Versaline Centrex Service Arrangements (Continued)

b. Service Features (Continued)

(3) Attendant Feature Packages

- Access to Paging
- Autodial
- Automatic Recall
- Busy Verification
- Call Hold
- Call Park
- Call Selection
- Camp-On
- Code Calling Line Termination
- Coference
- Console Activation of Call Forward
- Console Test
- Control of Trunk Group Access
- Delayed Operation
- Display of Queued Calls by ICI Key
- Flexible Console Alerting
- Interposition Calls
- Locked-Loop Operation
- Lockout
- Multiple Listed Directory Numbers
- Position Busy
- Priority Console Alerting
- Recorded Announcement
- Secrecy
- Serial Call
- Speed Call
- Transfer
- Two-Way Split
- Wildcard Key (N)

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC. Section 27
ISSUED: September 16, 2011 Original Sheet 7

By: Vice President P.S.C. - S.C. No. 1
Rochester, New York EFFECTIVE: October 1, 2011

VERSALINE CENTREX SERVICE (N)

S27.3 Terms and Conditions

a. Versaline Service is provided for a minimum of one month, beginning on the service installation date. Month-to-month rates are subject to changes per approval of the North Carolina Utilities Commission.

b. Versaline Service is also offered on a contractual basis, commencing on the date that service is installed, for fixed terms of twelve months, twenty-four months, or thirty-six months. For the contract period, Versaline rates offered by the Company will not change. Versaline customers who subscribe to fixed term contracts will receive reduced pricing to the Versaline Station Line month-to-month rate as stated in Section 27.5 a.(1).

c. A Versaline customer is required to retain as a minimum, the initial number of lines under their original contract. Subsequent Versaline Station Line additions will be rated at the existing contract rates as an addendum to the existing contract for the remainder of the initial term.

d. In the event that Versaline service is terminated by the customer prior to completion of the initial contract period, a termination charge will apply. The termination charge will be an amount representing the difference between (1) the charges billed for services provided pursuant to the contract, and (2) the charges applicable under the Company's month-to-month Versaline rates, for a period representing the greater of 50% of the term of the contract or the actual number of months in which service was provided pursuant to the contract. The termination charge is payable immediately upon termination of a contract.

e. When the contract term expires, a Versaline customer may select a new contract period or continue with month-to-month service at rates offered in the tariff in effect at that time. (N)

VERSALINE CENTREX SERVICE (N)

S27.4 Definitions

a. Versaline Station Line Service – Includes the following:

- System and station features
- Intercom (station to station) calling
- Loop facilities from the system dial switching equipment to the network interface of the Versaline station line
- Local exchange network access calling

b. System and Station Features

(1) System Features Definitions

Automatic Identification of Outward Dialing (AIOD) identifies all calls leaving the customer group by the station number from which calls are placed.

Direct Inward Dialing (DID) allows a station user to receive local or long distance calls from outside of the business group, without the aid of an attendant.

Direct Outward Dialing (DOD) allows a station user to place local or long distance calls outside of the business group, without the aid of an attendant.

Equal Access provides the ability to access an InterLATA carrier of choice.

Intercept Announcements - **Common** alerts callers when stations are disconnected with a standard office intercept announcement.

Intercom Dialing (Station to Station) allows abbreviated (4 digits) dialing between Versaline stations.

Local Exchange Calling provides a station user exchange network calling to and from a Versaline station.

Off Premises Stations allows for stations served from the same central office to be located in a building(s) other than the one housing primary Versaline.

911 Emergency Service allows a station to report an emergency by dialing 911. (N)

VERSALINE CENTREX SERVICE (N)

S27.4 Definitions (Continued)

b. System and Station Features (Continued)

(2) Station Features Definitions

Blind Transfer Recall allows a set user to transfer a call to another party without waiting for that party to answer. If the party does not answer the transferred call within a specific time-out period, the set from which the call was transferred is recalled.

Call Forward Busy allows incoming calls to a busy line to be automatically routed to a preselected Versaline line. The station user has the ability to change the number to which calls will be forwarded. Forwarded calls can be limited to those originating outside the customer group.

Call Forward Fixed provides an automatic connection between a calling station going off hook and a predetermined terminating number.

Call Forward No Answer allows an incoming call to be forwarded to a predetermined number within the customer group if the called station does not answer within a designated number of ringing cycles.

Call Forward Busy/No Answer Split is a single feature that allows the customer to specify the destination of a forwarded call.

Call Forward Remote Activation allows a station to activate and deactivate Call Forward from his station. Activation\deactivation can be performed from another phone served by their own central office, or from another central office.

Call Forward Variable allows a station user to redirect all incoming calls for that line to another directory number. The number that calls are forwarded to is restricted by the line's class-of-service. Activation\deactivation and the forward-to destination are controlled by the station user.

Call Forward No Answer (30 seconds) allows incoming calls to a Versaline line to be automatically routed to a preselected Versaline line when a called station is not answered after a preset number of rings. The station user has the ability to change the number to which calls will be forwarded. Forwarded calls can be limited to those originating outside the customer group.

Call Forward No Answer Variable Timer allows incoming calls to a station line to be automatically routed to a preselected station line when a called station is not answered after a preset number of rings. This feature must be programmed by the Telephone Company. Forwarded calls can be limited to those originating from outside the customer group.

Call Forward of A Call Waiting Call allows a station user to have calls that are enqueued against their busy station for a set period of time to automatically be forwarded to a pre-determined station.

Call Hold allows a station user to "hold" any call in progress by flashing and then dialing a "hold" code, thus freeing the same line for the purpose of originating another call or returning to a previously held call. (N)

VERSALINE CENTREX SERVICE (N)

S27.4 Definitions (Continued)

b. System and Station Features (Continued)

(2) Station Features Definitions (Continued)

Call Park allows a station user to park a call against its own directory number (DN). The parked call can be retrieved from any station by dialing a feature-access code and the DN against which the call is parked.

Call Park Directed allows a station user to park calls against another DN within the customer group by flashing the hook switch and dialing the Call Park Directed access code. The parked call can be retrieved from any station by dialing the retrieval access code and the parked DN.

Call Park Multiple allows a station user to place multiple calls on hold and later retrieve the held calls from his station or another station in the customer group.

Call Pick-Up allows a station to answer incoming calls to another station within a defined call pickup group by completing a pickup dial code. This feature is provided on individual stations within a customer group.

Directed Call Pick-Up allows a Versaline line user to answer calls directed to a specific Versaline line from any other Versaline line in the customer group by dialing a feature code and the number of the ringing station.

Call Pick-Up Directed Any Station is a terminating line option which allows any station in the business group to answer/pick-up on the incoming calls terminating at the station assigned with the feature.

Call Pick-Up Directed Barge-In allows a station user to answer a call that is ringing on any other line within the same customer group. To answer the station user dials the access code, receives a special dial tone, and then dials the extension number of the station to be picked-up or barged into.

Call Pick-Up Directed Exempt allows a station user to answer a call that is ringing on any other line within the same customer group. Once the call is picked-up this feature will not allow the call to be barged into.

Call Transfer allows a station user to transfer calls to another station either within or outside the business group by flashing the switchhook and dialing the transfer-to number.

Call Waiting All Calls allows an incoming call encountering a busy station to receive audible ringing, while the busy station receives a call waiting tone. The station user may put the existing caller on hold and acknowledge the incoming caller, then alternate between the calls, or abandon one of the calls. (N)

VERSALINE CENTREX SERVICE (N)

S27.4 Definitions (Continued)

b. System and Station Features (Continued)

(2) Station Features Definitions (Continued)

Call Waiting (customer specific) informs a busy Main Station Line, when the Main Station Line is so equipped, that an incoming call is waiting (burst of tone), and permits holding the connection while answering the new call and return to the original connection. This can be on all calls or inter-business group calls only.

Call Waiting Cancel permits a station user to prevent interruption, either from inside or outside the customer group, by suspending the Call Waiting feature for the duration of any telephone call.

Call Waiting Dial allows a station user to selectively (by a dial code) impose Call Waiting on a called station when the called station is busy.

Call Waiting Inhibit prevents a calling line with Call Waiting Originating or Call Waiting Dial from imposing Call Waiting on the line.

Call Waiting Originating allows a station user to impose Call Waiting tones on a called station within the customer group.

Consultation Hold permits the transferring party to talk privately with the destination before transferring the call.

Data - Call Protection allows the assignment to individual lines within the customer group of No Double-Connect. This option does not allow the connection of test or busy-verification circuits to the line while the line is busy. This option protects data calls from interruption.

Direct Line - Hot Line allows a station user to automatically place a call to a pre-selected DN by lifting the receiver.

Direct Line - Manual Line - automatically places a call to an operator when the station user goes off hook.

Direct Line - Warm Line is a time delayed automatic line. If a station user commences dialing within the time delayed period, the call will proceed normally. If dialing commences before the end of the time delay period, the call is treated as a Hot Line**.**

Distinctive Call Waiting Tones permits station user to determine whether an incoming Call Waiting call is internal or external to the customer group by providing different tone cadences for the two situations.

Distinctive Ringing provides a different and distinct ringing cadence for intragroup and DID calls allowing the station user to identify the type of call. (N)

VERSALINE CENTREX SERVICE (N)

S27.4 Definitions (Continued)

b. System and Station Features (Continued)

(2) Station Features Definitions (Continued)

Do Not Disturb allows station users to prevent incoming calls from ringing their station. Calls can be diverted to an attendant, another station, a busy tone or a recorded announcement.

Executive Busy Override allows a single-line set user to gain access to a busy station by flashing the switchhook (during busy tone), and dialing a feature code.

Executive Busy Override Exempt will not allow Executive Busy Override to be activated against the line by a station user within the customer group.

Hunting (customer specific) is a call completion feature that increases the likelihood of an incoming call being completed within a customer-defined group of lines. Three types of hunting are available.

Directory Number Hunting (DNH) - may be either circular or sequential

- Circular hunting hunts all lines in the group regardless of the starting point.
- Sequential hunting starts at the number dialed and ends with the last number in the group.

Multi-Line Hunting - Only the pilot number of the hunt group may be dialed to access the hunt group. Hunting proceeds from the pilot number to the last number in the group.

Distributed Line Hunting (DLH) - Only the pilot number of the hunt group may be dialed to access the group. Hunting starts after the first idle line found by the previous hunt and continues until the starting point of the hunt is reached. DLH provides an equal distribution of calls within the hunt group. DLH is used in conjunction with the uniform call distribution feature.

Last Number Redial allows a station user to redial the last number dialed by utilizing an access code rather than dialing the entire number.

Line Restriction Fully permits the customer to restrict certain stations from making calls to and\or receiving calls from stations outside the customer group. It also prevents the customer from making calls to and\or receiving calls from the attendant, thereby denying it indirect access to\from outside the customer group.

Line Restriction Semi permits the customer to restrict certain stations from making calls to and/or receiving calls from stations outside the customer group. It may, however, make and\or receive calls via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.

Line Restriction Toll permits the customer to block certain stations from the completion of calls that are directed to an outside operator or to numbers outside the local calling area. The Toll Restriction list may be assigned to either an individual line or shared by multiple lines. (N)

VERSALINE CENTREX SERVICE (N)

S27.4 Definitions (Continued)

b. System and Station Features (Continued)

(2) Station Features Definitions (Continued)

Line Restriction Code allows the customer to restrict the completion of calls that are directed to specified area codes (NPAs) and\or central office codes (NXXs). A Code Restriction list may be assigned to either an individual line or shared by multiple lines.

Line Restriction Multi-Level allows the subscriber to define those codes that stations may dial. This can be done on a three-digit office code basis (NXX) or a six-digit area code (NPA) and (NXX) basis.

Make Busy allows a station user to temporarily make a particular station appear busy to incoming callers. Make Busy causes the hunt feature to skip over a station during the search for an idle station. Make Busy can be activated by dialing a feature code or by a key operated feature. The key operated feature requires additional hardware.

Ring Again allows a station user when encountering a busy station within the customer group to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode.

Speed Calling Short List provides a Versaline line user with abbreviated dialing. It is limited to single digit codes and can be accessed by only one user.

Speed Calling Long List provides a station user with abbreviated dialing. The individual long list provides two digit codes and is dedicated to one station user.

Speed Calling Group List allows two or more station users within a customer group to have access to the same Speed Calling list. The list can be from 10 up to 69 numbers and can only be updated from a specified line, called the controller.

Stop Hunt allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a predetermined point. Activating this feature at a particular station in a Multiline Hunt Group will stop the search for an idle line at that station. Stop Hunt can be activated by dialing a feature code or by a key operated feature. The key operated feature requires additional hardware.

Touch Tone equips all station lines for touch call dialing.

Three Way Calling permits a station user using the consultation hold feature to put one party on hold, reach a third party, and bring all three parties together in a three-way connection. (N)

VERSALINE CENTREX SERVICE (N)

S27.4 Definitions (Continued)

c. Optional Add-On Features

Authorization Codes (AC) allows the customer to define a set or sets of dialing privileges and associated dialing codes for each set or sets. AC permits certain dialing privileges to authorized personnel.

Automatic Call Distribution (ACD) provides advanced call distribution and queuing capabilities as an integrated function of Versaline Service.

Automatic Route Selection (ARS) allows an outgoing call to be completed automatically by the most cost effective route available. The caller is alerted by a tone if the outgoing call is accessing an expensive call route for completion.

Conference Calling - Six Port allows station users to establish a conference call consisting of more than three conferees without the assistance of the attendant. The conferees can include lines in the same customer group, lines belonging to another customer group, and stations reached through trunks.

Custom Intercept Announcements - allows a custom announcement to be provided to a business group. These announcements are applicable on originating calls that violate restrictions or the dialing plan and terminating calls to nonworking directory numbers assigned to the business group.

Customer Data Changes (CDC) - provides customers with the ability to prepare, schedule, and implement feature changes and configurations from a computer terminal located on the customer's premises.

Delay Announcements for Queued Calls informs a caller that their call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.

Meet-Me-Conference (Up to 30 ports) allows conferees to hold a conference on a thirty-party conference bridge by dialing a directory number at a specified time.

Multiple Appearance Directory Numbers (MADNs) is a software number that has no real switch hardware attached, but is given all the database characteristics associated with a normal line. MADNs can be configured in either a single-call-arrangement (SCA) or a multiple-call-arrangement (MCA). The SCA allows only one set to be active on the MADNs at any given time. The MCA allows more than one set in the MADNs group to be simultaneously active. MCA is available only within a Versaline customer group.

Music On Hold allows a customer group to have music and\or an announcement applied to a calling line while on hold.

Paging Access provides a central office interface to customer provided paging equipment such as loudspeaker, code, and radio.

Queuing for Multiline Hunt Groups allows calls to hunt groups with all lines busy to be queued with an announcement or music. (N)

VERSALINE CENTREX SERVICE (N)

S27.4 Definitions (Continued)

c. Optional Add-On Features (Continued)

Special Service Facilities Access allows station users to gain access to the following by dialing an access code:

- **Foreign Exchange (FX) Facilities Access** provides access to and from an InterLATA or IntraLATA Foreign Exchange circuit or Foreign Central Office Circuit.

- **OutWATS Access** provides the customer access to an interexchange carrier for bulk toll calling.

- **Private Line Facilities Access** provides the customer access to a Private Line or Dedicated Circuit.

- **Tie Facility Access** provides the customer access to and from an InterLATA or IntraLATA tie facility.

- **800 Service Access** permits 800 Service Access to terminate in the Versaline Service System.

Station Message Detail Recording (SMDR) provides a detailed customer report of calling activity of chargeable and non-chargeable calls for each customer group. (N)

VERSALINE CENTREX SERVICE (N)

S27.4 Definitions (Continued)

d. Attendant Feature Package

These features will be provided where facilities are available.

Access to Paging - allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises.

The feature also provides a preempt capability allowing an attendant to force-release a calling party from a loudspeaker access.

Autodial - permits an attendant to dial frequently called numbers by pressing a feature key, which is programmed with a particular number.

Automatic Recall - allows redirect of extended calls to unanswered stations, camped-on stations, or stations with call waiting back to the Attendant. This also provides for redirect of calls parked for a predetermined amount of time.

Busy Verification - feature allows an attendant to determine whether stations or trunks are busy or idle.

Call Hold - allows an attendant to hold a call manually on the loop by pressing a key.

Call Park - allows the attendant to park calls against any directory number in the customer group.

Call Selection - enables an attendant to answer incoming calls using either of the following methods:

- in the order they are received, regardless of the incoming call type;
- by manually selecting a specific incoming call type.

Camp-On - allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

Code Calling Line Termination - Allows the attendant to access customer provided code-call equipment using an access code and a called party code.

Conference - allows the attendant to establish a conference with up to 30 conferees.

Console Activation of Call Forward - allows attendants to activate, deactivate, and program Call Forwarding for stations.

Console Test - allows attendant to test the functional operations of a console.

Control of Trunk Group Access - allows the attendant to control the access to all stations and incoming trunks to various trunk groups by operating corresponding keys. (N)

VERSALINE CENTREX SERVICE (N)

S27.4 Definitions (Continued)

d. Attendant Feature Package (Continued)

Delayed Operation - allows the attendant to place a call for a calling station while the calling station waits on hook.

Display of Queued Calls by ICI Key - provides console operators with a visual indication of the number of calls queued to be answered.

Flexible Console Alerting - allows an attendant to be alerted to a call requiring attention.

Interposition Calls - allows an attendant to call, speak to, and transfer a call to another attendant.

Locked-Loop Operation - allows an attendant to hold a call on loop. Attendant Locked-Loop Operation consists of two hold types, automatic and manual. Both types are attendant console features.

- in the order they are received, regardless of the incoming call type,
- by manually selecting a specific incoming call type.

Lockout - prevents the attendant from reentering a call on a held loop unless recalled by a station user or by Automatic Recall.

Multiple Listed Directory Numbers – allows each directory number to be assigned a unique lamp. The maximum number is limited by the number of available lamps and keys on the console.

Position Busy - allows the attendant to make the console unavailable to additional queued calls.

Priority Console Alerting - allows an attendant to be alerted to an enqueued emergency call while the console is idle, active on a call, position busy, or night service.

Recorded Announcement - feature permits the routing of either originated or extended attendant calls to an optional announcement.

Secrecy - allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.

Serial Call - allows an attendant to extend a call to more than one station.

Speed Call - allows the attendant to dial frequently called numbers with an abbreviated number of digits. A console can have one Speed Calling Short List, one Long List, and can be a user of a Long List.

Transfer - allows a call that is transferred by a station to an attendant to be queued on a first-in, first-out basis.

Two-Way Split - allows the attendant to talk privately to either the calling party of the called party.

Wildcard Key - allows any special feature normally available through the use of a feature key to be invoked through the Wildcard Key, with the exception of ICI. (N)

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VERSALINE CENTREX SERVICE

S27.5 Rates and Charges

a. Recurring Charges

(1) Versaline Station Line Service

The following monthly rates and charges are in addition to the nonrecurring rates and charges set forth in Section S4 of this tariff.

Period	Monthly Recurring Charge	
Month-to-Month	$60.75	(I)
12 Month Contract	$49.75	
24 Month Contract	$48.75	
36 Month Contract	$57.75	(I)

VERSALINE CENTREX SERVICE (N)

S27.5 Rates and Charges (Continued

a. Recurring Charges (Continued)

(2) Monthly Credits

Monthly credit will be applied to the monthly rate for Versaline customers who purchase Frontier Long Distance Service and/or Frontier Business DSL or Dedicated Internet Service.

1. A $1.00 per month credit will be applied to each Versaline, if the customer selects Frontier Long Distance as their InterLATA and IntraLATA preferred interexchange carrier (PIC).

2. A $1.00 per month credit will be applied to each Versaline if the customer subscribes to Frontier Business DSL or Dedicated Internet Service.

3. A $2.00 per month credit will be applied to each Versaline if the customer subscribes to both Frontier Long Distance and Frontier Business DSL or Dedicated Internet Service (1. and 2. preceding). (N)

VERSALINE CENTREX SERVICE (N)

S27.5 Rates and Charges (Continued)

a. Recurring Charges (Continued)

(3) Optional Add-On Features

Optional Add-On Features [1]	MRC	Billing Code	NRC	Billing Code
Authorization Codes (AC), per group 100	$ 0.30	CXACM	$ 3.00	CXACN
Automatic Call Distribution (ACD)	ICB	-	ICB	-
Automatic Route Selection(ARS)	ICB	-	ICB	-
Conference Calling (Six Port)	40.00	CXCCM	100.00	CXCCN
Custom Intercept Announcements, Each	40.00	CXIN	50.00	-
Customer Data Changes (CDC)	ICB	-	ICB	-
Delay Announcements for Queued Calls, per announcement	40.00	-	50.00	-
Meet-Me-Conference (Up to 30 ports)	450.00	CMMC	100.00	CMMCN
Multiple Appearance Directory Numbers (MADNs)				
Single-Call-Arrangement (SCA) Each	6.00	CXSCM	-	CXMCN
Multiple-Call-Arrangement (MCA) Each [2]	6.00	CXMCM	-	CXMCN
Music on Hold [3]	25.00	CXMHM	4.00	CXMHN

1 Optional features are available only where facilities and conditions permit.
2 Available only within a Versaline customer group.
3 Does not include music source.

(N)

VERSALINE CENTREX SERVICE (N)

S27.5 Rates and Charges (Continued)

a. Recurring Charges (Continued)

(3) Optional Add-On Features (Continued)

Optional Add-On Features [1]	MRC	Billing Code	NRC	Billing Code
Paging Access				
Loudspeaker Access	$40.00	CXLPM	$25.00	CXLPN
Code Access	40.00	CXCPM	25.00	CXCPN
Radio Access	40.00	CXRPM	25.00	CXRPN
Queuing for Multiline Hunt Groups	2.50	-	-	-
Special Service Facilities Access [2]				
FX Facilities Access	[2]	-	[2]	-
OutWATS Access	[2]	-	[2]	-
Private Line Facilities Access	[2]	-	[2]	-
Tie Facility Access	[2]	-	[2]	-
800 Service Access	[2]	-	[2]	-
Station Message Detail Recording (SMDR)	ICB	-	ICB	-

[1] Optional features are available only where facilities and conditions permit.
[2] Refer to appropriate tariffs for mileage and termination charges. (N)

VERSALINE CENTREX SERVICE (N)

S27.5 Rates and Charges (Continued)

a. Recurring Charges (Continued)

(4) Attendant Feature Package

	Monthly Recurring Charge	Billing Code
Attendant Feature Package, [1] per attendant	$65.00	CAFPM
See Section 27.2 b.(3) for package features		

(5) PBX and Systems [2]

System and Station Versaline Service features may be extended to PBX and key system customers at the applicable business line rates as specified in Section S3 and the following:

	Monthly Recurring Charge	Billing Code
Versaline PBX Add-On Rate, per trunk	$7.95	CXPXM
Versaline Business Line Add-On Rate, per line	$7.95	CXKLM

b. Database Modifications

Additions, changes or deletions per hour or fraction thereof	$50.00	-

[1] Available where facilities and conditions permit.
[2] Rates are not subject to volume discounts. (N)

VERSALINE CENTREX SERVICE (N)

S27.6 Telephone Numbers and Facilities Reserved for Future Use

a. General

(1) A customer may reserve pre-assigned telephone numbers and facilities necessary to meet their specified growth requirements at specific locations, on a mutually agreeable date. In the event the customer elects not to be provided with reserved telephone numbers, timely main station additions cannot be assured and facilities necessary for growth requirements will be provided only within normal engineering and construction intervals.

(2) Telephone numbers reserved for future use services include pre-assigned telephone numbers and the facilities required. Such telephone numbers and facilities will be removed from reserved status and assigned as active main station lines as required by the customer.

(3) The assignment of telephone numbers and the sequence of numbers assigned to a Versaline system is made at the discretion of the Company.

(4) The service is furnished subject to the availability of facilities and telephone numbers.

(5) Calls to reserved (unassigned) telephone numbers will be routed to intercept over Versaline common recorded announcement facilities as specified in Section 27.4 b.(1).

(6) Telephone numbers furnished herein retain their reserve status until assigned to a main station at which time the service assumes rates and charges applicable to a Versaline main station.

(7) Reserved numbers not assigned to a main station as agreed in Section 27.6 a. will be billed at the following rates until removed from reserved status or billed as an active Versaline main station.

b. Rates and Charges

(1) Reserved Versaline Telephone Numbers [1]

Reserved Numbers	Monthly Recurring Charge	Billing Code
Month-to-Month	$15.24	CXMTR
12 Month Contract	14.34	CX36R
24 Month Contract	13.86	CX60R
36 Month Contract	13.41	CX84R

[1] Rates are based on 60 percent of the monthly rate applicable for a Station Line as specified preceding for a main station line. (N)

BUNDLED SERVICES (N)

S28.1 Frontier OneVoice

a. General

Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle
Single Party Flat Rate Access Line
Call Forward Busy/No Answer
Unlimited Extended Area Service
Call Waiting/Cancel Call Waiting
Caller ID
Anonymous Call Rejection
Call Forward
Multi-line Hunting
3-Way Calling

Premium Feature Package
Call Return (*69)
Call Transfer
Distinctive Ring
Busy Number Redial (*66)
Priority Call
Selective Call Forward
Selective Call Acceptance
Selective Call Rejection
Speed Call 30

b. Conditions

(1) The bundle is available only where facilities and operating systems are available and technically feasible.

(2) The features are provided subject to their individual service regulations as specified in the applicable schedules of the product guide.

(3) Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.

(4) Partial payment of the basic local service charge within the bundle may result in disconnection of the customer's basic local service.

(5) Customers may add or delete any features offered within the bundle without incurring a Service Charge.

(N)

BUNDLED SERVICES

S28.1 **Frontier OneVoice** (Continued)

b. Conditions (Continued)

(6) The bundle rate will appear as a single line item on the customer's bill.

(7) The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.

(8) The bundle cannot be used in association with a Residential Line, Remote Call Forward Service, ISDN Service, Centrex or Foreign Exchange Services.

(9) The bundle is offered on a month-to-month or one year term basis.

(10) Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.

(11) Term plans will auto renew unless notification is received from the customer sixty days in advance.

(12) Service Order charges relating to the installation and setup of the service will be waived.

c. Rates and Charges

(1) Surcharges and taxes will be billed separately from and are in addition to the bundle rate.

(2) Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of the bundle.

	Monthly Rate	
Basic Bundle Month-to-Month	$69.99	(I)
Basic Bundle One Year Term Commitment	54.99	(I)
Premium Feature Package	9.99	

BUNDLED SERVICES (N)

S28.2 Frontier Residential Unlimited Voice Service

a. General

The Frontier Residential Unlimited Voice Service is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. This bundle also includes an unlimited long-distance component through Frontier Communications of America, Inc. The description and pricing for this component are located in the Frontier Communications of America Domestic price list.

Basic Bundle

Local Exchange Network Access Line	Call Waiting ID
Caller ID with Name	Anonymous Call Rejection
Unlimited Extended Area Service	Basic Voicemail
Call Waiting/Cancel Call Waiting	Touchtone

b. Conditions

1. The bundle is available only where facilities and operating systems are available and technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable sections of the Tariff.

3. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually Tariffed rates.

4. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Tariff rules.

5. Customers may add or delete any features offered in the bundle without a service order charge.

6. No discounts will be given to subscribers that do not use all the features or have some features turned off.

7. The bundle is offered on a month-to-month basis.

8. The bundle will appear as a single line item on the bill. (N)

BUNDLED SERVICES (N)

S28.2 **Frontier Residential Unlimited Voice Service** (Continued)

b. Conditions (Cont'd)

9. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

10. A customer selecting this bundle is required to subscribe to a Frontier Long Distance company and must purchase a qualifying long-distance bundle located in the Frontier Communications of America Domestic Price List.

c. Rates and Charges

1. All other surcharges and taxes apply and will be billed in addition to the bundle.

2. An Activation charge of $35.00 will replace the Initial Service Order and Central Office Connection Charge.

3. Frontier Residential Unlimited Voice Service is provided at the following rates:

	Monthly Rate	
Frontier Residential Unlimited Voice Service	$20.00	(N)

BUNDLED SERVICES

S29.1 Vacation Get Away Service

a. General

Vacation Get Away Service provides for temporary discontinuance of service at the customer's request without termination of the service.

b. Conditions

1. Vacation Get Away Service applies to customers of Residential Exchange Access Service as well as vertical features, bundles and other basic services. Vacation Get Away Service is not available for Lifeline customers.

2. No outward or inward service is provided during the period of Vacation Get Away Service, except for 911 calls.

3. Vacation Get Away Service will not be made available for periods of less than two (2) months.

4. Vacation Get Away Service is available to a customer for a maximum period of nine (9) consecutive months. The customer's number must be working for at least 90 days in a calendar year.

5. During the period of Vacation Get Away Service, no installations, moves, changes or maintenance will be provided. Changes to billing address would be allowed.

6. The customer may request a restoration date in advance of the maximum allowable vacation period otherwise, complete service and billing will be restored on the last day of the maximum allowable vacation period of 9 months. A service order confirmation will be sent to the customer at the time of restoral.

7. Vacation Get Away Service will be available where technically feasible.

8. Charges for Vacation Get Away Service will be a monthly recurring fee. (C)

c. Rates

	Recurring Charge
Vacation Get Away Service	$5.00