5.1 EXCHANGE AREAS

A. General

The Company concurs with U S WEST's descriptions, terms and conditions relating to exchange areas as listed in the Exchange and Network Services Tariff, Section 5.1 and the corresponding subsections shown below, with the exception of residential services and all rates. Refer to 5.1.B below for rates and charges.

- 5.1.1 List of Exchange Areas and Local Calling Areas
- 5.1.3 Classes of Service Offered in an Exchange Area
- 5.1.6 Local Service Increments
- 5.1.7 Maps

B. Rates and Charges

1. Local Service Increments

Exchange Zone Number	<u>USOC</u>	NRC-Max.	Current
Nonrecurring Charge			Rate
1	U1	1.30	1.00
2	U2	3.90	3.00

5.2 LOCAL EXCHANGE SERVICE

A. General

The Company concurs with U S WEST's descriptions, terms and conditions relating to local exchange service as listed the Exchange and Network Services Tariff, Section 5.2 and the corresponding sections shown below, with the exception of residential services and all rates. Refer to 5.2.B below for rates and charges.

- 5.2.1 Measured Usage Charges
- 5.2.3 Dial Tone Line
- 5.2.4 Flat Rate Service
- 5.2.5 Local Service Options
- 5.2.8 Home Business Line (HBL) Service
- 5.2.10 Tenant Solutions

B. Rates and Charges

1. Local Exchange Service

<u>Customer Requested Changes -</u>	<u>USO</u>	NRC-Max.	Current
Nonrecurring Charge	<u>C</u>		Rate
When changing type of service:			
Flat to Measured		35.75	27.50
Measured to Flat		35.75	27.50

2. Measured Usage Charges

		<u>Min. Per</u>	<u>Current</u>
Band	USOC	Use-Max.	<u>Rate</u>
А		0.0260	0.02
В		0.0520	0.04
С		0.0910	0.07
	Band A B C	Band USOC A B C	A 0.0260 B 0.0520

 $\mathbf{\alpha}$

5. EXCHANGE SERVICES 5.2LOCAL EXCHANGE SERVICE (CONT'D) B. Rates and Charges (Cont'd) 2. Measured Usage Charges (Cont'd) **Billing Detail** USOC NRC-Max. Current Rate Detail Billing, per call N/A 0.0130 0.01 Each service order required **Business** OMD 17.55 13..50 3. Dial Tone Line Monthly Rate-Current Monthly Rate USOC Max. Rate Individual business line 19.96 DTLBX 15.35 4. Flat Rate Service Current Nonrecurring Charge USOC NRC-Max. Rate Individual line, each¹ 1FB 72.80 56.00 Additional individual line¹ 72.80 AFK 56.00

See 5.2.B.1 for applicable nonrecurring change charges.

		Monthly Rate-	<u>Current</u>
Monthly Rate	<u>USOC</u>	<u>Max.</u>	Rate
Individual line, each ¹	1FB	22.66	17.43
Additional individual line ¹	AFK	22.66	17.43

See 5.2.B.1 for applicable nonrecurring change charges.

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Note 1: Requires a dial tone line as specified in U S WEST Exchange and Network Services Tariff, Section 5.2.3.

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5.2 LOCAL EXCHANGE SERVICE (CONT'D)

B. Rates and Charges (Cont'd)

5. Local Service Options

Nonrecurring Rate	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
Basic hunting, per access line	HTG	16.90	13.00
Circular hunting, per hunt group	HCKPG	16.90	13.00
Preferential hunting, each line arranged	HSHHP	16.90	13.00
CO lines associated with multiline telephone systems, consoles, or switchboards which are arranged to preclude switching to and/or between administrative stations, each	S3L	[1]	[1]
CO lines associated with switchboards arranged for switching to and/or between administrative stations, each	N/A	[2]	[2]
ALTERNATE READY- LINE service, per line	A2Y, 1TM	72.80	56.00

Note 1: Regular flat rate business individual line and dial tone line rates and charges apply.

Note 2: Regular flat rate PBX trunk rates and charges specified in 5.3 apply.

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

B. Rates and Charges (Cont'd)

5. Local Service Options (Cont'd)

Monthly Rate	<u>USOC</u>	<u>Monthly</u> <u>Rate-Max.</u>	<u>Current</u> <u>Rate</u>
Basic hunting, per access line	HTG	10.40	8.00
Circular hunting, per hunt group	HCKPG	3.90	3.00
Preferential hunting, each line arranged	HSHHP	1.30	1.00
CO lines associated with multiline telephone systems, consoles, or switchboards which are arranged to preclude switching to and/or between administrative stations, each	S3L	[1]	[1]
CO lines associated with switchboards arranged for switching to and/or between administrative stations, each	N/A	[2]	[2]
ALTERNATE READY - line service, per line	A2Y, 1TM	21.78	16.75
ALTERNATE READY - line service,	<u>USOC</u>	<u>Per Minute</u> <u>of use³</u> <u>Maximum</u>	<u>Current</u> <u>Rate</u>
per line usage Incoming and outgoing		0.07	0.05
Nonrecurring change charge, from flat rate		<u>NRC-</u> <u>Max.</u>	<u>Current</u> <u>Rate</u>
to ALTERNATE READY line Per activity, per CO access line changes		35.75	27.50

Note 1: Regular flat rate business individual line and dial tone line rates and charges apply.

Note 2: Regular flat rate PBX trunk rates and charges specified in 5.3 apply.

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5. EXCHANGE SERVICES

Note 3: Applies to connections of one minute or any fraction thereof.

5.3 Private Branch Exchange (PBX) Trunks

A. General

The Company concurs with U S WEST's descriptions, terms and conditions relating to PBX trunks as listed the Exchange and Network Services Tariff, Section 5.3 and the corresponding sections shown below, with the exception of residential services and all rates. Refer to 5.3.B for rates and charges.

- 5.3.3 Flat Rate Trunks
- 5.3.4 Direct-Inward-Dialing (DID) Service
- B. Rates and Charges
 - 1. PBX Trunks

<u>Nonrecurring Rate</u> Per PBX trunk	<u>USOC</u>	<u>NRC-</u> <u>Maximum</u> 42.25	<u>Current</u> <u>Rate</u> 32.50
2. Flat Rate Trunks			
<u>Nonrecurring Rate</u> 2-Way	<u>USOC</u> TFB	<u>NRC-Max.</u> 72.80	<u>Current</u> <u>Rate</u> 56.00
2-Way, 4-Wire with E&M signaling, DID and hunting ¹	ТННСХ	85.80	66.00
1-Way out	TFU	72.80	56.00
1-Way in	TFN	72.80	56.00
1-Way in, with hunting for DID ¹	TDD	85.80	66.00
TTT-LD terminal	TTT	165.10	127.00

See 5.3.B.1 for the nonrecurring change charge.

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Note 1: Requires a DID trunk circuit termination. See 5.3.B.3 for rates and charges.

5.3 Private Branch Exchange (PBX) Trunks (Cont'd)

B. Rates and Charges (Cont'd)

2. Flat Rate Trunks (Cont'd)

Monthly Rate	USOC	<u>Monthly</u> Rate-Max.	<u>Current</u> Rate
2-Way	TFB	49.66	<u>38.20</u>
2-Way, 4-Wire with E&M			
signaling, DID and hunting ¹	THHCX	100.36	77.20
1-Way out	TFU	49.66	38.20
1-Way in	TFN	49.66	38.20
1-Way in, with hunting for DID ¹	TDD	60.06	46.20
TTT-LD terminal	TTT	21.91	16.85

See 5.3.B.1 for the nonrecurring change charge.

Note 1: Requires a DID trunk circuit termination. See 5.3.B.3 for rates and charges

5. EXCHANGE SERVICES

Private Branch Exchange (PBX) Trunks (Cont'd) 5.3

B. Rates and Charges (Cont'd)

3. Direct-Inward-Dialing (DID) Service

<u>Nonrecurring Rate</u> <u>a. DID Service</u>	<u>USOC</u>	NRC-Max.	<u>Current</u> <u>Rate</u>
-Each in-only analog trunk circuit termination ¹	NDT	65.00	50.00
-Each in-only digital trunk circuit termination ²	ND1	65.00	50.00
-Each 2-way digital trunk circuit termination with answer termination ²	ND2	65.00	50.00
-Each 2-way, 4-wire analog trunk circuit termination ³	NAY	65.00	50.00
Monthly Rate	<u>USOC</u>	<u>Monthly</u> <u>Rate-Max.</u>	<u>Current</u> <u>Rate</u>
<u>Monthly Rate</u> -Each in-only analog trunk circuit termination ¹	<u>USOC</u> NDT		
-Each in-only analog trunk		Rate-Max.	Rate
-Each in-only analog trunk circuit termination ¹ -Each in-only digital trunk	NDT	<u>Rate-Max.</u> 52.00	<u>Rate</u> 40.00

Note 1: In addition, a PBX trunk is required.

Note 2: In addition, a digital trunk or B-channel is required.

Note 3: In addition, a 2-Way, 4-wire with E&M signaling, specified in 5.3.B.1, is required.

5.3 Private Branch Exchange (PBX) Trunks (Cont'd)

B. Rates and Charges (Cont'd)

3. Direct-Inward-Dialing (DID) Service (Cont'd)

<u>Nonrecurring Rate</u> <u>b. DID Telephone Numbers</u>	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
-Nonsequential telephone numbers	NHN	1.30	1.00
-DID block of twenty sequential telephone numbers, per block	NGS	26.00	20.00
<u>Monthly Rate</u> -Nonsequential telephone	<u>USOC</u>	<u>Monthly</u> <u>Rate-Max.</u>	<u>Current</u> <u>Rate</u>
numbers	NHN	0.20	0.15
-DID block of twenty sequential telephone numbers, per block	NGS	3.90	3.00
<u>Nonrecurring Rate</u> <u>c. Block Compromise Charge</u> -Removal of a telephone number	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
from a sequential number block, (other than temporary removal) per sequential number block	REAGF	585.00	450.00
-Temporary removal of a telephone number from a sequential number block (for temporary transfer of calls only) per sequential number block	REAGG	65.00	50.00

5.3 Private Branch Exchange (PBX) Trunks (Cont'd)

B. Rates and Charges (Cont'd)

3. Direct-Inward-Dialing (DID) Service (Cont'd)

d. Reserving Telephone Numbers		<u>Monthly</u>	<u>Current</u>
Monthly Rate	<u>USOC</u>	<u>Rate-Max.</u>	<u>Rate</u>
Nonsequential number -per number ¹	NHNRN	0.20	0.15
Sequential number block -per block ¹	NGQ	3.90	3.00

e. Customer requests for (a) specific number(s) either within a sequential number block or any nonsequential number will be assessed the Custom Number rates and charges, when the request is not due to customer equipment technical limitations. The rates and charges will also not be applicable when the customer requests a sequential number block consecutive to a current sequential number block. Only one custom number charge will be applied per sequential block.

<u>f. Change Charges</u> <u>Nonrecurring Rate</u> Rerouting of telephone numbers	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
-per number	N/A	[2]	[2]
Changing number of digits outpulsed -per change	REAGM	65.00	50.00
Change signaling -per change	REAGN	65.00	50.00
<u>g. Optional Features</u> Expanded Answer (1A/1E ESS) Common equipment, including	<u>USOC</u>	NRC-Max	<u>Current</u> . <u>Rate</u>
first two CCSPs	FT3CX	188.50	145.00
Each DID station number			
equipped	FT5	-	-
-Initial installation charge	FT5	2.60	2.00
-Subsequent installation charge	OPPSL	2.60	2.00

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Note 1: Rates apply only if the customer does not currently subscribe to DID Service. Customers currently to DID Service will be charged the rates shown in 5.3.B.3.b. subscribing

Note 2: Same nonrecurring charge as specified for initial installation of DID telephone numbers.

5. E	XCHANGE SERV	ICES	
5.3 Private Branch Exchange (PBX) Trunks (Con	t'd)	
B. Rates and Charges (Co	nt'd)		
3. Direct-Inward-D	Dialing (DID) Servi	ice (Cont'd)	
g. Optional Features (Cont'd)			-
Expanded Answer (1A/1E ESS) Monthly Rate	<u>USOC</u>	<u>Monthly</u> <u>Rate-Max.</u>	<u>Current</u> <u>Rate</u>
Common equipment, including first two CCSPs	FT3CX	24.70	19.00
Each DID station number equipped	FT5	0.07	0.05
Additional CCSPs			
-Third CCSP	FT3A1	53.95	41.50
-Fourth CCSP	FT3A2	78.00	60.00
-Fifth CCSP	FT3A3	95.55	73.50
-Sixth CCSP	FT3A4	109.85	84.50
-Seventh CCSP	FT3A5	119.60	92.00
-Eighth CCSP	FT3A6	134.55	103.50
-Ninth CCSP	FT3A7	144.95	111.50
-Tenth CCSP	FT3A8	155.35	119.50

5.3 Private Branch Exchange (PBX) Trunks (Cont'd)

B. Rates and Charges (Cont'd)

3. Direct-Inward-Dialing (DID) Service (Cont'd)

<u>g. Optional Features (Cont'd)</u> Expanded Answer (1A/1E ESS)	<u>USOC</u>	<u>Monthly</u> <u>Rate-Max.</u>	<u>Current</u> <u>Rate</u>
<u>Nonrecurring Rate</u> Addition or removal ¹ of CCSP subsequent to initial installation	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
of common equipment, per order	PT3CT	104.00	80.00
<u>Nonrecurring Rate</u> <u>h. DID Trunk Queuing</u> Queuing -per DID Station number	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
equipped	UQQ	3.25	2.50
Monthly Rate Queuing	<u>USOC</u>	<u>Monthly</u> <u>Rate-Max.</u>	<u>Current</u> <u>Rate</u>
-per DID Station number equipped	URQ	0.3250	0.25
Nonrecurring Rate	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> Rate
-per queue group	UQQPG, URQPG	227.50	<u>175.00</u>
<u>Monthly Rate</u> -per queue slot in group	<u>USOC</u> UQQPQ, URQPQ	<u>Monthly</u> <u>Rate-Max.</u> 19.50	<u>Current</u> <u>Rate</u> 15.00
	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
-change in quantity of queue slots in queue group, per group	REAE9	130.00	100.00

Note 1: Only applies if Expanded Answer remains in service.

5.3 Private Branch Exchange (PBX) Trunks (Cont'd)

B. Rates and Charges (Cont'd)

3. Direct-Inward-Dialing (DID) Service (Cont'd)

	<u>USOC</u>	NRC-Max.	<u>Current</u>
Nonrecurring Charge			<u>Rate</u>
<u>h. Trunk Queuing (Cont'd)</u>			
Delay Announcement	N/A	[2]	[2]
Music on Queue	N/A	[3]	[3]
		Monthly	Current
Monthly Rate	USOC	Rate-Max.	Rate
Delay Announcement	N/A	[2]	[2]
Music on Queue	N/A	[3]	[3]
	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u>
Nonrecurring Charge			<u>Rate</u>
i. DID Two-way Call Transfer			
DID Two-way Call Transfer,	3CW	[4]	[4]
each 2-way trunk equipped	30.00	[4]	[4]
		Monthly	Current
Monthly Rate	<u>USOC</u>	Rate-Max.	Rate
DID Two-way Call Transfer,			
each 2-way trunk equipped	3CW	16.90	13.00

Note 2: Apply rates and charges as specified in 8.2.B.1 for Delay Announcement.

Note 3: Apply rates and charges as specified in 8.2.B.1 for Music on Queue.

Note 4: Same nonrecurring charge as specified in 5.4.B.1 for business Custom Calling Services.

NDC Max Cumont

5. EXCHANGE SERVICES

5.4 Premium Exchange Services

A. General

The Company concurs with U S WEST's descriptions, terms and conditions relating to premium exchange services as listed the Exchange and Network Services Tariff, Section 5.4 and the corresponding sections shown below, with the exception of residential services and all rates. Refer to 5.4.B for rates and charges.

- 5.4.2 Touch-Tone Calling Service
- 5.4.3 Custom Calling Services
- 5.4.4 Market Expansion Line (MEL) Service
- 5.4.5 Basic Exchange Enhancement
- 5.4.8 Open Switch Interval Protection (OSIP)
- 5.4.9 Caller Identification Bulk
- 5.4.10 Custom Ringing Service
- 5.4.13` Answer Supervision Line Side
- 5.4.15 SINGLENUMBER Service
- 5.4.16 FINDME Service
- 5.4.17 Select Call Routing Service
- B. Rates and Charges
 - 1. Custom Calling Services

		<u>NRC-Max.</u>	Current
Nonrecurring Charge	<u>USOC</u>		<u>Rate</u>
Per customer request to establish			
or change one or more custom			
calling features			
-Per line ¹		16.90	13.00
		<u>Monthly</u>	<u>Current</u>
Monthly Rate	<u>USOC</u>	Rate-Max.	Rate
Abbreviated Access, one-digit			
- Each shared speed call list	EV5	26.00	20.00
- Each line arranged	EV4	0.65	0.50
Abbreviated Access, two-digit			
- Each shared speed call list	EV9	39.00	30.00
- Each line arranged	EV8	0.65	0.50
-			

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Note 1: For Business Custom Calling Services packages, the nonrecurring charge will not apply to discontinue one or more features in a package when the remaining feature(s) stay the same.

5.4 Premium Exchange Services (Cont'd)

B. Rates and Charges (Cont'd)

1. Custom Canning Service	es (Cont u)		
Monthly Rate	<u>USOC</u>	<u>Monthly</u> Rate-Max.	<u>Current</u> Rate
Call Forwarding			
- Busy Line (expanded)	FBJ	6.50	5.00
- Busy Line (external)	EVB	3.90	3.00
- Busy Line (overflow)	EVO	10.40	8.00
- Busy Line/Don't Answer (expanded)	FVJ	9.10	7.00
- Busy Line (external)/Don't Answer	EVF	7.15	5.50
- Busy Line (overflow)/Don't Answer	EVK	14.95	11.50
- Busy Line (programmable)	ERB	10.40	8.00
- Don't Answer	EVD	5.20	4.00
- Don't Answer (expanded)	FDJ	5.20	4.00
- Don't Answer (programmable)	ERD	5.85	4.50
- Variable	ESM	6.24	4.80
Call Rejection	NSY	5.85	4.50
Call Transfer	EO3	7.80	6.00
Call Waiting	ESX	9.75	7.50
Call Waiting Deluxe	PKQ	9.75	7.50
Caller Identification - Name and Number	NNK	10.34	7.95
Caller Identification - Number	NSD	9.75	7.50
Continuous Redial	NSS	4.55	3.50
Dial Call Waiting	WDD	2.80	2.15
Directed Call Pick Up	PUN	1.30	1.00
Directed Call Pick Up with Barge-In	PUQ	1.30	1.00
Distinctive Alert	DHA	1.30	1.00

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	5. EXCHANGE SERVICES		
Do Not Disturb	D7T	5.85	4.50
Hot Line	HLA	2.60	2.00

5.4 Premium Exchange Services (Cont'd)

B. Rates and Charges (Cont'd)

1. Custoin Cannig Service	(Cont u)		-
<u>Monthly Rate</u> Last Call Return	<u>USOC</u> NSQ	<u>Monthly</u> <u>Rate-Max.</u> 3.90	<u>Current</u> <u>Rate</u> 3.00
Priority Call	NSK	4.55	3.50
Selective Call Forwarding	NCE	4.55	3.50
Speed Calling, 8-number capacity	E8C	3.90	3.00
Speed Calling, 30-number capacity	E3D	5.85	4.50
Three-Way Calling	ESC	5.20	4.00
Warm Line	WLS	3.25	2.50
Call Waiting, Call Forwarding-Variable on the same line	ES7	13.00	10.00
Call Waiting, Three-Way Calling on the same line	ER9	12.35	9.50
Speed Calling, 8-number and 30- number capacity on the same line	EZL	7.80	6.00
Call Waiting, Speed Calling, 8-number capacity on the same line	ES6	11.05	8.50
Call Waiting, Speed Calling, 30- number capacity on the same line	ESW	12.35	9.50
Call Waiting, Speed Calling, 8-number and capacity on the same line	EZN	15.60	12.00
Call Waiting, Call Forwarding- Variable, Three-Way Calling on the same line	ETC	16.90	13.00

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COMPANY ARIZONA	EXCHANGE AND NETWORK SERVICES TARIFF	Original Sheet No. 2	
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Call Waiting, Call Forward Variable, Speed Calling, 8-	•		
capacity on the same line	ESA	17.55	13.50

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5.4 Premium Exchange Services (Cont'd)

B. Rates and Charges (Cont'd)

<u>Monthly Rate</u> Call Waiting, Call Forwarding-Variable,	<u>USOC</u>	<u>Monthly</u> <u>Rate-Max.</u>	<u>Current</u> <u>Rate</u>
Speed Calling, 30-number capacity on the same line	ESG	17.55	13.50
Call Waiting, Call Forwarding-Variable, Speed Calling, 8-number and 30-number capacity on the same line	EZQ	20.80	16.00
Call Waiting, Three-Way Calling, Speed Calling, 8-number capacity on the same line	ET8	14.95	11.50
Call Waiting, Three-Way Calling, Speed Calling, 30-number capacity on the same line	ET3	15.60	12.00
Call Waiting, Three-Way Calling, Speed Calling, 8-number and 30-number capacity on the same line	EZR	19.50	15.00
Call Waiting, Call Forwarding-Variable Three-way Calling, Speed Calling, 8-number capacity on the same line	ES3	20.15	15.50
Call Waiting, Call Forwarding-Variable Three-way Calling, Speed Calling, 30-number capacity on the same line	ES5	22.10	17.00
Call Waiting, Call Forwarding-Variable Three-way Calling, Speed Calling, 8-number and 30-number capacity on the same line	EZT	24.70	19.00
Call Forwarding-Variable, Three-Way			

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COMPANY ARIZONA	EXCHANGE AND NETWORK SERVICES TARIFF	Original Sheet No. 25	
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	5. EXCHANGE SERVICES		
Calling on the same line	ER5	9.75	7.50
Call Forwarding-Variable, S 8-number capacity on the sa	6	8.45	6.50

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5. EXCHANGE SERVICES

5.4 Premium Exchange Services (Cont'd)

B. Rates and Charges (Cont'd)

<u>Monthly Rate</u> Call Forwarding-Variable, Speed	<u>USOC</u>	<u>Monthly</u> <u>Rate-Max.</u>	<u>Current</u> <u>Rate</u>
Calling, 30-number capacity on the same line	ER4	9.75	7.50
Call Forwarding-Variable, Speed Calling, 8-number and 30-number capacity on the same line	EZO	13.00	9.50
Call Forwarding-Variable, Three- Way Calling, Speed Calling, 8- number capacity on the same line	ESR	13.78	10.60
Call Forwarding-Variable, Three- Way Calling, Speed Calling, 30- number capacity on the same line	ESB	14.30	11.00
Call Forwarding-Variable, Three- Way Calling, Speed Calling, 8- number and 30-number capacity on the same line	EZS	16.90	13.00
Three-Way Calling, Speed Calling, 8-number capacity on the same line	ER6	7.15	5.50
Three-Way Calling, Speed Calling, 30-number capacity on the same line	ER7	9.10	7.00
Three-Way Calling, Speed Calling, 8-number and 30-number capacity on the same line	EZP	11.70	9.00

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5. EXC 5.4 Premium Exchange Services	CHANGE SERVICES (Cont'd)		
B. Rates and Charges (Cont'	d)		
1. Custom Calling Ser	rvices (Cont'd)		
Monthly Rate	<u>USOC</u>	<u>Monthly</u> <u>Rate-Max.</u>	<u>Current</u> <u>Rate</u>
CITIZENS BASIC CUSTOM CALLING PLAN			
Call Waiting, Call Forwarding, Speed Calling, 30-number capacity, Three Way Calling, Line Restriction, Hunting, Call Transfer, Call Hold, Distinctive Ringing	To Be Deter- mined	ICB	ICB
CITIZENS CUSTOM CALLING PLUS PLAN includes all the services provided under the BASIC PLAN, along with			
Call Rejection, Call Transfer, Caller Identification, Continuous Redial, Directed Call Pickup, Distinctive Alert, Last Call Return, Priority	To Be Deter- mined	ICB	ICB

Call, Selective Call Forwarding,

and Three-Way Calling

5.4 Premium Exchange Services (Cont'd)

B. Rates and Charges (Cont'd)

2. Market Expansion Line (MEL) Service

	<u>USOC</u>	NRC-Max.	<u>Current</u>
Nonrecurring Rate			<u>Rate</u>
Measured MEL			
- Each line arranged	RCF	39.00	30.00
- Each additional line arranged	RCA	39.00	30.00
			G
		<u>Monthly</u>	<u>Current</u>
<u>Monthly Rate</u>	<u>USOC</u>	<u>Rate-Max.</u>	<u>Rate</u>
Measured MEL			
- Each line arranged	RCF	24.70	19.00
- Each additional line arranged	RCA	24.70	19.00
		Fach Call	Cumant
	USOC	Each Call-	Current Data
Der Cell Change	<u>USOC</u>	Maximum	$\frac{\text{Rate}}{0.107}$
Per Call Charge		0.1391	0.107
		Monthly	Current
	USOC	Rate	Rate
MEL with No Charge (for	<u></u>	<u>Inter-</u>	<u>ivato</u>
business customers only) ¹			
- Each line arranged	RFFXS	_	_
- Each additional line arranged	RFA	_	_
- Each augununai inte attangeu	IVI A	-	-

Note 1: Available only to customers located in Area Code 520 who are experiencing problems with incoming call completion due to the Area Code 602/520 split. See U S WEST Exchange and Network Services Tariff, Section 5.4.4.B.7.c.

5.4 Premium Exchange Services (Cont'd)

B. Rates and Charges (Cont'd)

3. Basic Exchange Enhancement

<u>Nonrecurring Charge</u> Amplified Voice Grade Circuit, per access line, flat rate Resale	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
access line, or trunk	VGA	98.15	75.50
<u>Monthly Rate</u> Amplified Voice Grade Circuit,	<u>USOC</u>	<u>Monthly</u> <u>Rate-Max.</u>	<u>Current</u> <u>Rate</u>
per access line, flat rate Resale access line, or trunk	VGA	11.70	9.00

4. Open Switch Interval Protection (OSIP)

<u>Nonrecurring Charge</u> Open Switching Interval Protection (OSIP), per line	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
Protection (OSIP), per line equipped	53W	62.40	48.00
<u>Monthly Rate</u> Open Switching Interval	<u>USOC</u>	<u>Monthly</u> <u>Rate-Max.</u>	<u>Current</u> <u>Rate</u>
Protection (OSIP), per line equipped	53W	5.20	4.00

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5. E	XCHANGE SERVICES		
5.4 Premium Exchange Service	s (Cont'd)		
B. Rates and Charges (Con	ıt'd)		
5. Caller Identificat	ion - Bulk¹		
<u>Nonrecurring Charge</u> Call Data Input/Output Central	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
Office Facility, each	FCX	520.00	400.00
Per MLHG, PBX Trunk Group or Centrex system terminating in Call Data Input/Output Central Office Facility	NSE++	65.00	50.00
Call Data - incoming, each line or trunk arranged within group	CGL	6.50	5.00
<u>Monthly Rate</u> Call Data Input/Output Central	<u>USOC</u>	<u>Monthly</u> <u>Rate-Max.</u>	<u>Current</u> <u>Rate</u>
Office Facility, each	FCX	585.00	450.00
Per MLHG, PBX Trunk Group or Centrex system terminating in Call Data Input/Output Central			
Office Facility	NSE++	65.00	50.00
Call Data - incoming, each line or trunk arranged within group	CGL	6.50	5.00

Note 1: In addition, a Voice Grade 36 channel is required as specified in the Private Line Transport Services Tariff.

5.4 Premium Exchange Services (Cont'd)

B. Rates and Charges (Cont'd)

6. Custom Ringing Service

	<u>USOC</u>		<u>NRC-Max.</u>	<u>Current</u>
Nonrecurring Charge				Rate
Custom Ringing ²				
- First additional number	RGG1+		16.90	13.00
- Second additional number	RGG2+		16.90	13.00
- Third additional number	RGG3+		16.90	13.00
			Monthly	Current
Monthly Rate	USOC		Rate-Max.	Rate
Custom Ringing ²	0000		<u>Indie Infani</u>	<u>Ituto</u>
- First additional number	RGG1+		9.69	7.45
- Second additional number	RGG2+		6.83	5.25
- Third additional number	RGG3+		6.83	5.25
	USOC		NRC-Max.	Current
	0000			Rate
Nonrecurring Change Charges				<u></u>
- Change ringing pattern,				
per order			16.90	13.00
			Monthly	Current
	USOC	NRC	Rate	Rate
- Change telephone number	0000	[3]	[3]	[3]
- Change Custom Ringing				
Service number to access line number		[4]	[4]	[4]
number				

Note 2: Only one nonrecurring charge will apply per order to install Custom Ringing Service.

Note 3: The nonrecurring charge fro changing telephone numbers is as specified in 2.2.B.1.

Note 4: The nonrecurring charge is the same as for the installation of a new line.

5. E2	CHANGE SERVICES		
5.4 Premium Exchange Service	s (Cont'd)		
B. Rates and Charges (Con	ť'd)		
7. Answer Supervis	ion - Line Side		
<u>Nonrecurring Charge</u> Answer Supervision - Line Side	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
Per line arranged	AS8L+	19.50	15.00
<u>Monthly Rate</u> Answer Supervision - Line Side	<u>USOC</u>	<u>Monthly</u> <u>Rate-Max.</u>	<u>Current</u> <u>Rate</u>
Per line arranged	AS8L+	5.14	3.95

8. INDIVIDUAL NUMBER Service

	<u>USOC</u>	NRC-Max.	Current
Nonrecurring Charge			<u>Rate</u>
Basic Service			
- 5 digit ZIP Code - only	RZP5X	149.50	115.00
- 5 to 9 digit ZIP Code - mix			
(not to exceed 5,000 ZIP Codes)	RZPMX	149.50	115.00
- 5 to 9 digit ZIP Code - mix			
(more than 5,000 ZIP Codes) ¹	RZP9X	279.50	215.00

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5. EXCHANGE SERVICES

5.4 Premium Exchange Services (Cont'd)

B. Rates and Charges (Cont'd)

8. INDIVIDUAL NUMBER Service (Cont'd)

Basic Service

Dasit Service		Monthly	Current
Monthly Rate	USOC	Rate-Max.	Rate
- 5 digit ZIP Code - only	RZP5X	58.50	45.00
- 5 to 9 digit ZIP Code - mix			
(not to exceed 5,000 ZIP Codes)	RZPMX	71.50	55.00
- 5 to 9 digit ZIP Code - mix			
(more than 5,000 ZIP Codes) ¹	RZP9X	650.00	500.00
			a .
		Monthly	<u>Current</u>
	<u>USOC</u>	<u>Rate-Max.</u>	<u>Rate</u>
Per Customer Location			
- 1-6 locations, per location	RLH1X	9.10	7.00
- 7-15 locations, per location	RLH2X	7.15	5.50
- 16+ locations, per location	RLH3X	5.20	4.00
Optional Features			
- Time-of-Day/Day-of-Week			
Forwarding, per area rerouted	R7M	23.40	18.00
- Prompt and Connect			
Forwarding ^{2, 3}	R7F	45.50	35.00
	USOC	NRC-Max.	Current
	0000		Rate
- Prompt and Connect			
Forwarding ^{2, 3}	R7F	39.00	30.00
0			

Note 1: Nonrecurring charge applies to initial installation and subsequent change to 5 to 9 digit ZIP Code (more than 5,000).

Note 2: Nonrecurring charge applies to establish the option either at initial installation of SNS or subsequent addition of Prompt and Connect.

Note 3: In addition, per call charges apply.

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5. 1	EXCHANGE SER	VICES	
5.4 Premium Exchange Servie	ces (Cont'd)		
B. Rates and Charges (Co	ont'd)		
8. INDIVIDUAL I	NUMBER Service	(Cont'd)	
Subsequent Change Change non	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
Subsequent Change Charge, per occasion	NR9EE	39.00	28.50
		<u>Monthly</u> <u>Rate</u>	<u>Current</u> <u>Rate</u>
Prompt and Connect Forwarding	R7F	39.00	35.00
Per Activation (Calls Routed)			
Number of Calls	<u>USOC</u>	<u>Rate per</u> <u>Call-Max.</u>	<u>Current</u> Rate
1 - 1,199 1,200 - 4,999		0.1560 0.1300	0.12 0.10
5,000 - 9,999 10,000 or greater		0.0910 0.0650	0.07 0.05
Prompt and Connect Forwarding, -each call		0.0260	0.02

5.4 Premium Exchange Services (Cont'd)

B. Rates and Charges (Cont'd)

9. Selective Call Routing Service

	8		
	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
<u>a. Selective Call Routing Service</u> - Standard Configuration ¹ - Custom Configuration ¹	R8SSX R8SCX	65.00 292.50	50.00 225.00
- Per service request ²	SEPRE	19.50	15.00
- Per business exchange access line and non-DID PBX trunk		10.00	10.00
equipped	R8SBX	5.20	4.00
	USOC	Monthly	Current Data
- Per business exchange access	<u>USOC</u>	<u>Rate-Max.</u>	<u>Rate</u>
line and non-DID PBX trunk			
equipped	R8SBX	7.74	5.95
- Per account	R8SAX	65.00	50.00
- PBX DID numbers, per number equipped ³	R8SPN	0.65	0.50
	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
- PBX DID numbers, per number equipped ³	R8SPN	5.20	4.00
<u>b. Rearrangement</u> ⁴ - Per number changed / moved / deleted	NR9EU	3.25	2.50

Note 1: Only applies on initial installation or change from Standard Configuration to Custom Configuration.

Note 2: Applies only when adding Selective Call Routing service to a line.

Note 3: Requires a minimum of one PBX trunk for every six numbers equipped.

Note 4: When a group rearrangement charge applies, the per number change charge will not apply to numbers c changed within that group.

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5. EXCHANGE SERVICES

5.4 Premium Exchange Services (Cont'd)

B. Rates and Charges (Cont'd)

9. Selective Call Routing Service (Cont'd)

<u>Nonrecurring Charge</u> <u>c. Partitions/Groups^{1, 2}</u>	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
- Standard Configuration Per group - Custom Configuration	R8GPG	32.50	25.00
Per group	R8YPG	169.00	130.00
<u>d. Enhancements</u> - Time-of-Day/Day-of-Week Routing for PBX DID numbers			
		Monthly	<u>Current</u>
<u>Monthly Rate</u> Per account	<u>USOC</u> R8TAC	<u>Rate-Max.</u> 3.90	<u>Rate</u> 3.00
<u>Nonrecurring Charge</u> Per number	<u>USOC</u> R8TPN	<u>NRC-Max.</u> 2.60	<u>Current</u> <u>Rate</u> 2.00
- Time-of-Day/Day-of-Week Routing, for business exchange access line and non-DID PBX trunk			
	UCOC	<u>Monthly</u>	Current
<u>Monthly Rate</u> Per account	<u>USOC</u> R8tac	<u>Rate-Max.</u> 3.90	<u>Rate</u> 3.00
			<u>Current</u>
Nonrecurring Charge	USOC	<u>NRC-Max.</u>	Rate
Per line or trunk	R8T	2.60	2.00

Note 1: When a group rearrangement charge applies, the per number change charge will not apply to numbers changed within that group.

Note 2: Does not apply to first group on initial installation.

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5. EXCHANGE SERVICES

5.4 Premium Exchange Services (Cont'd)

B. Rates and Charges (Cont'd)

9. Selective Call Routing Service (Cont'd)

			<u>Current</u>
Nonrecurring Charge	<u>USOC</u>	<u>NRC-Max.</u>	Rate
d. Enhancements (Cont'd)			
-Time-of-Day/Day-of-Week			
Routing rearrangement charge,			
per group, per arrangement ¹			
Standard Configuration	NR9E9	52.00	40.00
Custom Configuration	NR9E2	136.50	105.00
-Percentage Routing, activation charge, per number	R8PPN	2.60	2.00
-Percentage Routing			
rearrangement charge, per			
group,			
per rearrangement			
Standard Configuration	NR9E9	52.00	40.00
Custom Configuration	NR9E3	136.50	105.00

Note 1: When a group rearrangement charge applies, the per number change charge will not apply to numbers changed within that group.

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	5. EXCH	ANGE SERVICES		
5.4 Premium Ex	change Services (C	ont'd)		
B. Rates an	d Charges (Cont'd)			
9. Se	elective Call Routing	g Service (Cont'd)		
Nonrecurring Char	ge	<u>USOC</u>	<u>NRC-Max.</u>	Current Rate
d. Enhancements (Caller Recognition charge, per group				
	one numbers Configuration onfiguration	R8B1X R8B1C	52.00 208.00	40.00 160.00
- Each additional numbers or fract Standard and Cu Configuration	ion thereof,	R8BAX	26.00	20.00
- Add, delete, or c numbers, per oc	hange pre-screened ccurrence	REANK	8.45	6.50

CITIZENS TELECOMMUNICATIONS

5. EXCHANGE SERVICES

5.5 Joint User Service

A. General

The Company concurs with U S WEST's descriptions, terms and conditions relating to joint user services as listed the Exchange and Network Services Tariff, Section 5.6, with the exception of residential services and all rates. Refer to 5.5.B below for rates and charges.

B. Rates and Charges

			<u>Current</u>
	<u>USOC</u>	NRC-Max.	Rate
Flat Rate Service			
- Individual	JUF	28.60	22.00
- Individual line, with hunting	JND	28.60	22.00
- PBX, with hunting	JUP	28.60	22.00
		<u>Monthly</u>	Current
	<u>USOC</u>	Rate-Max.	Rate
- Individual	JUF	21.78	16.75
- Individual line, with hunting	JND	26.98	20.75
- PBX, with hunting	JUP	30.03	23.10

5. EXCHANGE SERVICES

5.6 Directory Services

A. General

The Company concurs with U S WEST's descriptions, terms and conditions relating to directory services as listed the Exchange and Network Services Tariff, Section 5.7 and the corresponding sections shown below, with the exception of residential services and all rates. Refer to 5.6.B for rates and charges.

- 5.7.1 Listing Services
- 5.7.2 Directory Assistance Service
- 5.7.7 Custom Number Service

B. Rates and Charges

1. Listing Services

Change in Primary Listing	USOC N/A	<u>NRC-Max.</u> 28.60	<u>Current</u> <u>Rate</u> 22.00
Additional Listings ¹	CLT	28.60	22.00
Alpha Listing	RNCAF	28.60	22.00
Client Main Listing	LBS	28.60	22.00
Foreign Listings	FAL	28.60	22.00
Each Listing changed to Nonpublished Service	NPU	28.60	22.00
Each Listing changed to Nonlisted Service	NLT	28.60	22.00
WATS Listings, each	SZS	28.60	22.00
Telephone Answering Service Bureau Patron Line Listing, each	9FK	28.60	22.00

Note 1: For customers located in Area Code 520 who are experiencing problems with incoming call completion due to the Area Code 602/520 split, the monthly rate and nonrecurring charge for a Foreign Listing will be waived

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5. EXCHANGE SERVICES

- for customers in Area Code 520 who subscribe to MARKET EXPANSION LINE Service, as specified in U S WEST Exchange and Network Services Tariff, Section 5.4.4.B.7.c.
- Note 2: The Foreign Listings rate in this State takes the appropriate rate as shown above under Additional Listings. Should the listing be in another State, then that State's rate will apply.

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5. EXCHANGE SERVICES

5.6 Directory Services (Cont'd)

B. Rates and Charges (Cont'd)

1. Listing Services (Cont'd)

Change in Primary Listing	USOC N/A	<u>Monthly</u> <u>Rate-Max.</u> -	<u>Current</u> <u>Rate</u> -
Additional Listings ¹	CLT	3.25	2.50
Alpha Listing	RNCAF	3.25	2.50
Client Main Listing	LBS	3.25	2.50
Foreign Listings	FAL	[2]	[2]
Each Listing changed to Nonpublished Service	NPU	2.34	1.80
Each Listing changed to Nonlisted Service	NLT	1.89	1.45
WATS Listings, each	SZS	3.25	2.50
Telephone Answering Service Bureau Patron Line Listing, each	9FK	8.71	6.70

Note 1: For customers located in Area Code 520 who are experiencing problems with incoming call completion due to the Area Code 602/520 split, the monthly rate and nonrecurring charge for a Foreign Listing will be waived for customers in Area Code 520 who subscribe to MARKET EXPANSION LINE Service, as specified in U S WEST Exchange and Network Services Tariff, Section 5.4.4.B.7.c.

Note 2: The Foreign Listings rate in this State takes the appropriate rate as shown above under Additional Listings. Should the listing be in another State, then that State's rate will apply.

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5. EXCHANGE SERVICES

5.6 Directory Services (Cont'd)

B. Rates and Charges (Cont'd)

1. Listing Services (Cont'd)

	<u>USOC</u>	NRC-Max.	<u>Current</u>
Mobile Radio Listing, each	L96	28.60	<u>Rate</u> 22.00
Mobile Unit Number Listing, each	LMS	28.60	22.00
		Monthly	_
	<u>USOC</u>	<u>Rate-Max.</u>	<u>Current</u> Rate
Mobile Radio Listing, each	L96	3.25	2.50
Mobile Unit Number Listing, each	LMS	3.25	2.50

2. Directory Assistance Service

	<u>USOC</u>	<u>Max.</u> Charge	<u>Current</u> Rate
- Each call dialed directly by customer		0.46	0.35
- Each call placed from Public Access Lines ¹		0.20	0.15
- Each call connected by a Company operator		1.95	1.50

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5. EXCHANGE SERVICES

Note 1: Calls placed to Directory Assistance from a PAL Service are charged per call and will not be subject to a call allowance.

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5. EXCHANGE SERVICES

5.6 Directory Services (Cont'd)

B. Rates and Charges (Cont'd)

3. Custom Number Service

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> Rate
Personalized Number ^{1, 2} - Each number requested and provided	RNCSP	325.00	250.00
Easy Number Charge ¹ - Each number accepted	RNCEP	65.00	50.00
Number Search - Each number group requested - Business (5 numbers)	CNEPG	26.00	20.00
Reserved Number ^{1, 2} - Each number reserved	R25	65.00	50.00
Same Number - Each number reassigned	RNCSS	26.00	20.00

Note 1:If an Easy Number or Personalized Number is being reserved for 30 days or longer, the Reserved Number
rates and charges will apply until the service is connected. When the service is connected, the Easy Number
or
Personalized Number rates and charges will become completed.

Note 2: The Reserved Number rates and charges apply per number reserved in addition to the Number Search nonrecurring charge for numbers found as a result of number search.

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5. EXCHANGE SERVICES

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5. EXCHANGE SERVICES

5.6 **Directory Services (Cont'd)**

B. Rates and Charges (Cont'd)

3. Custom Number Service (Cont'd)

Developed Neverlag 1.8	<u>USOC</u>	<u>Monthly</u> <u>Rate-Max.</u>	<u>Current</u> <u>Rate</u>
Personalized Number ^{1, 2} - Each number requested and provided	RNCSP	13.00	10.00
Easy Number Charge ¹ - Each number accepted	RNCEP	3.90	3.00
Number Search - Each number group requested - Business (5 numbers)	CNEPG	-	-
Reserved Number ^{1, 2} - Each number reserved	R25	13.00	10.00
Same Number - Each number reassigned	RNCSS	-	-

Note 1: If an Easy Number or Personalized Number is being reserved for 30 days or longer, the Reserved Number rates and charges will apply until the service is connected. When the service is connected, the Easy Number Personalized Number rates and charges will become completed. or

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5. EXCHANGE SERVICES

Note 2: The Reserved Number rates and charges apply per number reserved in addition to the Number Search nonrecurring charge for numbers found as a result of number search.

5. EXCHANGE SERVICES

5.7 Operator Services

A. General

The Company concurs with U S WEST's descriptions, terms and conditions relating to operator services as listed the Exchange and Network Services Tariff, Section 5.8 and the corresponding section shown below, with the exception of residential services and all rates. Refer to 5.7.B for rates and charges.

5.8.4 Intercept Services

- B. Rates and Charges
 - 1. Intercept Services

a. Basic Intercept Service is provided at no charge.

b. New Number Referral Service is provided at no charge.

c. Customer Recorded Intercept Services

Ĩ	<u>USOC</u>	<u>Current</u> Rate
200 and less calls per month (Current		
charge applied on customer bill)		
- One month	H2W1A	50.00
- Two months	H2WAA	100.00
- Three months	H2W3A	150.00
- Six months	H2WSA	290.00
- Nine months	H2W9A	430.00
- Twelve months	H2WTA	575.00
If more than 200 calls, one of the following rate tiers will also apply. <u>201-500 calls per month increment</u> (Applied on subsequent customer bill)		
- One month	N/A	25.00
- Two months	N/A	50.00
- Three months	N/A	75.00
- Six months	N/A	150.00
- Nine months	N/A	225.00
- Twelve months	N/A	300.00
500 or more calls per month increment (Applied on subsequent customer bill)		
- One month	N/A	50.00
- Two months	N/A	100.00

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- Three months	N/A	150.00
- Six months	N/A	300.00
- Nine months	N/A	450.00
- Twelve months	N/A	600.00

5. EXCHANGE SERVICES

5.7 Operator Services (Cont'd)

B. Rates and Charges (Cont'd)

1. Intercept Services (Cont'd)

d. Split Referral Intercept Service	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
- Three months	S1W3X	162.50	125.00
- Six months	S1WSX	318.50	245.00
- Nine months	S1W9X	474.50	365.00
- Twelve months	S1WTX	637.00	490.00
e. Customized Intercept Service			
- Three months	PMA3X	247.00	190.00
- Six months	PMASX	474.50	365.00
- Nine months	PMA9X	708.50	545.00
- Twelve months	PMATX	942.50	725.00