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13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.1 Dialing Switching Systems

A. General

The Company concurs with U S WEST's descriptions, terms and conditions relating to dialing switching systems as listed in the Competitive Exchange and Network Services Tariff, Section 9.1.16, with the exception of residential services and all rates. Refer to 13.1.B following for rates and charges.

## 13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

## 13.1 Dialing Switching Systems (Cont'd)

## B. Rates and Charges

## 1. Centrex Plus Service

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
1. Network Access Registers			
a. Flat Rate Network Access Registers (FFN++)			
- Two-way operation, each	EQA	\$16.90	\$13.00
- One-way incoming operation, each	EQB	16.90	13.00
- One-way outgoing operation, each	EQC	16.90	13.00
b. Flat Resale Network Access Registers (FFN++)			
- Two-way operation, each	EN5	16.90	13.00
- One-way incoming operation, each	EN6	16.90	13.00
- One-way outgoing operation, each	EN8	16.90	13.00
c. Measured Resale Network Access Registers (FFN++) <sup>1</sup>			
- Two-way operation, each	EN5	16.90	13.00
- One-way incoming operation, each	EN6	16.90	13.00
- One-way outgoing operation, each	EN8	16.90	13.00

Note 1: In addition, rates and charges for usage, in 5.2.B.2 apply.

13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.1 Dialing Switching Systems (Cont'd)

B. Rates and Charges (Cont'd)

1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
1. Network Access Registers			
a. Flat Rate Network Access Registers (FFN++)			
- Two-way operation, each	EQA	\$84.37	\$64.90
- One-way incoming operation, each	EQB	84.37	64.90
- One-way outgoing operation, each	EQC	63.57	48.90
b. Flat Resale Network Access Registers (FFN++)			
- Two-way operation, each	EN5	186.94	143.80
- One-way incoming operation, each	EN6	186.94	143.80
- One-way outgoing operation, each	EN8	186.94	143.80
c. Measured Resale Network Access Registers (FFN++) <sup>1</sup>			
- Two-way operation, each	EN5	28.81	22.16
- One-way incoming operation, each	EN6	28.81	22.16
- One-way outgoing operation, each	EN8	8.01	6.16

Note 1: In addition, rates and charges for usage, in 5.2.B.2 apply.

## 13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

## 13.1 Dialing Switching Systems (Cont'd)

## B. Rates and Charges (Cont'd)

## 1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
2. Miscellaneous Nonrecurring Charges			
- Change from blocking to non-blocking or non-blocking to blocking, per line	NR9CH	\$19.50	\$ 15.00
3. Common Equipment <sup>1</sup>			
- Centrex Plus common equipment , per system	HYE	338.00	260.00
- Split Service common equipment, each	HYS	338.00	260.00
4. Common line facilities, per location			
- Month-to-Month flat main station line, extension station line, blocked, each <sup>2,3</sup>			
1 - 20 station lines	RKY,X5G	123.50	95.00
21 - 50 station lines	RKY,X5G	123.50	95.00
51 station lines and over	RKY,X5G	123.50	95.00

Note 1: This charge is in addition to all other applicable charges for the main station lines.

Note 2: End User Common Line applies to each Common Line Facility.

Note 3: Also apply rates and charges for Network Access Registers as found in 13.1.B.1.1, preceding.

## 13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

## 13.1 Dialing Switching Systems (Cont'd)

## B. Rates and Charges (Cont'd)

## 1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
2. Miscellaneous Nonrecurring Charges			
- Change from blocking to non-blocking or non-blocking to blocking, per line	NR9CH	\$19.50	\$15.00
3. Common Equipment <sup>1</sup>			
- Centrex Plus common equipment , per system	HYE	\$ 104.00	\$ 80.00
- Split Service common equipment, each	HYS	104.00	80.00
4. Common line facilities, per location			
- Month-to-Month flat main station line, extension station line, blocked, each <sup>2,3</sup>			
1 - 20 station lines	RKY,X5G	52.00	40.00
21 - 50 station lines	RKY,X5G	52.00	40.00
51 station lines and over	RKY,X5G	52.00	40.00

Note 1: This charge is in addition to all other applicable charges for the main station lines.

Note 2: End User Common Line applies to each Common Line Facility.

Note 3: Also apply rates and charges for Network Access Registers as found in 13.1.B.1.1., preceding.

**13. CENTREX AND OTHER CENTRAL OFFICE SERVICES**

**13.1 Dialing Switching Systems (Cont'd)**

**B. Rates and Charges (Cont'd)**

**1. Centrex Plus Service (Cont'd)**

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
<b>4. Common line facilities, per location (Cont'd)</b>			
- Month-to-Month flat main station line, extension station line, non-blocked, each <sup>1,2</sup> ,			
1 - 20 station lines	R4N, R5G	\$ 123.50	\$ 95.00
21 - 50 station lines	RKY,X5G	123.50	95.00
51 station lines and over	RKY,X5G	123.50	95.00
		<u>Monthly</u>	<u>Initial Rate</u>
	<u>USOC</u>	<u>Rate-Max.</u>	<u>Initial Rate</u>
1 - 20 station lines	RKY,X5G	52.00	40.00
21 - 50 station lines	RKY,X5G	52.00	40.00
51 station lines and over	RKY,X5G	52.00	40.00

Note 1: In addition, the End User Common Line applies to each Common Line Facility.

Note 2: Also rates and charges for usage found in 5., following will apply.

Note 3: In addition, rates and charges for Month-to-Month flat station line non-blocked apply.

13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.1 Dialing Switching Systems (Cont'd)

B. Rates and Charges (Cont'd)

1. Centrex Plus Service (Cont'd)

5. Centrex Plus Usage Charges

Centrex Plus Usage Charge is a charge used for non-blocking Centrex Plus Service. This charge is in lieu of a Centrex Plus customer using Network Access Registers (NARs) or Centrex Plus blocked service.

	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
Usage charges, per system			
- Usage charges for flat main station line, non-blocked, each	CUD		
1 - 20 station lines	CUD	\$ 93.60	\$ 72.00
21 - 50 station lines	CUD	91.00	70.00
51 station lines and over	CUD	15.60	12.00

13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.1 Dialing Switching Systems (Cont'd)

B. Rates and Charges (Cont'd)

1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
6. Optional Service Features			
a. Account Codes			
- Per system	AZ8PS	455.00	350.00
b. Attendant Access Line Service			
- Per station line	DZR	--	--
c. Attendant Set Interface <sup>1, 2</sup>			
- Per interface	A1J	1,118.00	860.00
d. Authorization Codes			
- Per system	AFYPS	455.00	350.00
		<u>Monthly</u>	
	<u>USOC</u>	<u>Rate-Max.</u>	<u>Initial Rate</u>
a. Account Codes			
- Per system	AZ8PS	130.00	100.00
b. Attendant Access Line Service			
- Per station line	DZR	20.80	16.00
c. Attendant Set Interface <sup>1, 2</sup>			
- Per interface	A1J	403.00	310.00
d. Authorization Codes			
- Per system	AFYPS	182.00	140.00

Note 1: Each attendant set interface requires a main station line.

Note 2: Available from a DMS-100 central office only



## 13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

## 13.1 Dialing Switching Systems (Cont'd)

## B. Rates and Charges (Cont'd)

## 1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
7. Automatic Route Selection (ARS)			
a. Automatic Route Selection <sup>1</sup> - Common Equipment, per customer group	F5GPG	\$3,120.00	\$2,400.00
	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
- Common Equipment, per customer group	F5GPG	260.00	200.00
b. Changes and rearrangements of Patterns and Routes <sup>2</sup> There are no monthly charges for these services	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
- Per Pattern, each	READO	221.00	170.00
- Per Route, each	REAGP	137.80	106.00
c. Facility Restriction Level, per system <sup>3</sup>	FRKPS	130.00	100.00
d. Time of Day Control for ARS			
- Per system	ATBPS	195.00	150.00
- Change of schedule, per occurrence	RCHAS	195.00	150.00
e. Expensive Route Warning Tone, per system	AQWPS	156.00	120.00

Note 1: Each WATS Band is treated as a separate route.

Note 2: Where a toll restricted station line accesses a pattern whose final is the MTS, overflow to MTS will not occur.

Note 3: Available only from a 5ESS central office.

## 13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

## 13.1 Dialing Switching Systems (Cont'd)

## B. Rates and Charges (Cont'd)

## 1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
8. Call Forwarding via Private Facilities			
- Common equipment, per system	PF3PS	\$2,184.00	\$1,680.00
- Per main station line <sup>1</sup>	PFY	13.00	10.00
9. Centrex Management System (CMS)			
System Establishment			
- Initial installation	MB5XX	2,600.00	2,000.00
- Subsequent installation for an associated system	CPVWO	1,300.00	1000.00
Optional Features			
- Custom Reports <sup>2</sup>	RCVXX	ICB	ICB
- Priority Service	GREPX	6,500.00	5,000.00
- Bulk Change	FN6BX	6,500.00	5,000.00
- Network Manipulation	MB8NX	6,500.00	5,000.00
- System Partitioning <sup>2</sup>	PD8XX	ICB	ICB
- Packet Control Capacity, per system	PTGPS	13,000.00	10,000.00
10. Direct Inward System Access (DISA) <sup>3</sup>			
- Per access code	3DQ	70.20	54.00
- Per access code changed	READA	65.00	50.00

Note 1: Nonrecurring charge applies fro subsequent installation only.

Note 2: Rates and charges will be based on an individual case basis per customer request.

Note 3: Availability only from a DMS-100 central office.

## 13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

## 13.1 Dialing Switching Systems (Cont'd)

## B. Rates and Charges (Cont'd)

## 1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
<b>8. Call Forwarding via Private Facilities</b>			
- Common equipment, per system	PF3PS	-	-
- Per main station line <sup>1</sup>	PFY	0.26	0.20
<b>9. Centrex Management System (CMS)</b>			
<b>System Establishment</b>			
- Initial installation	MB5XX	-	-
- Subsequent installation for an associated system	CPVWO	-	-
<b>Optional Features</b>			
- Custom Reports <sup>2</sup>	RCVXX	-	-
- Priority Service	GREPX	-	-
- Bulk Change	FN6BX	-	-
- Network Manipulation	MB8NX	-	-
- System Partitioning <sup>2</sup>	PD8XX	-	-
- Packet Control Capacity, per system	PTGPS	-	-
<b>10. Direct Inward System Access (DISA)<sup>3</sup></b>			
- Per access code	3DQ	2.60	2.00
- Per access code changed	READA	-	-

Note 1: Nonrecurring charge applies for subsequent installation only.

Note 2: Rates and charges will be based on an individual case basis per customer request.

Note 3: Availability only from a DMS-100 central office.

## 13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

## 13.1 Dialing Switching Systems (Cont'd)

## B. Rates and Charges (Cont'd)

## 1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
11. Electronic Set Service			
a. Electronic set common line facilities			
- Month-to-month flat station line, blocked, each	EPZ	\$123.50	\$ 95.00
- Month-to-month flat station line, non-blocked, each	R63	123.50	95.00
b. Electronic set service interface, per main station line <sup>2</sup>	PP3	26.00	20.00
c. Primary appearance of a software number	SO3	13.00	10.00
d. Subsequent appearance of a software number	SO5	13.00	10.00
e. Single appearance of a software number	SFB	13.00	10.00
f. Adjunct module, per module <sup>3</sup>	C2TAX	39.00	30.00

Note 1: Same rates and charges as Centrex Plus Common Line Facilities.

Note 2: Includes electronic set service standard features.

Note 3: In addition, rates and charges specified above for primary directory number appearances and software number appearances apply.

## 13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

## 13.1 Dialing Switching Systems (Cont'd)

## B. Rates and Charges (Cont'd)

## 1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
11. Electronic Set Service			
a. Electronic set common line facilities			
- Month-to-month flat station line, blocked, each <sup>1</sup>	EPZ	\$ 52.00	\$40.00
- Month-to-month flat station line, non-blocked, each <sup>1</sup>	R63	52.00	40.00
b. Electronic set service interface, per main station line <sup>2</sup>	PP3	7.80	6.00
c. Primary appearance of a software number	SO3	2.60	2.00
d. Subsequent appearance of a software number	SO5	-	-
e. Single appearance of a software number	SFB	-	-
f. Adjunct module, per module <sup>2</sup>	C2TAX	3.12	2.40

Note 1: Same rates and charges as Centrex Plus Common Line Facilities.

Note 2: Includes electronic set service standard features.

Note 3: In addition, rates and charges specified above for primary directory number appearances and software number appearances apply.

13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.1 Dialing Switching Systems (Cont'd)

B. Rates and Charges (Cont'd)

1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
11. Electronic Set Service (Cont'd)			
g. Standard Deluxe Feature Package			
- Business Set Call Forward per key, per set	EATPK	\$39.00	30.00
- Business Set Inspect Key	NP6PK	39.00	30.00
- Executive Message Waiting	MGK	40.30	31.00
- Group Intercom All Calls	GCN	18.20	14.00
- Music on Hold - Electronic Set <sup>1</sup>	MHHPK	31.20	24.00
- Originating/Terminating Line Select	SLB	18.20	14.00
h. Optional Features			
- Direct Station Selection/Busy Lamp Field, per arrangement	BUD	520.00	400.00
- Station Camp-on, Service Establishment	SEPFB	130.00	100.00
- Station Camp-on, per main station line	CPK	416.00	320.00
- Message Center, per main station line	MFR	325.00	250.00
		<u>Monthly</u>	
	<u>USOC</u>	<u>Rate-Max.</u>	<u>Initial Rate</u>
- Direct Station Selection/Busy Lamp Field, per arrangement	BUD	13.00	10.00
- Station Camp-on, per main station line	CPK	23.40	18.00
- Message Center, per main station line	MFR	6.50	5.00

Note 1: Requires Optional Service Feature Music on Hold.

## 13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

## 13.1 Dialing Switching Systems (Cont'd)

## B. Rates and Charges (Cont'd)

## 1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
12. Hot Line (Automatic Line)			
- Per line equipped	HLN	13.00	10.00
13. Loudspeaker Paging			
- Trunk Side, per group	PTQPG	520.00	400.00
- Attendant Access, per console	PA1PC	35.75	27.50
14. Message Waiting Visual <sup>1</sup>			
- Per main station line	MLN	13.00	10.00
15. Multiple Position Hunt			
- Per main station line	MHU	28.60	22.00
- Announcement, per group <sup>2</sup>	MHW	260.00	200.00
- Queuing, per group <sup>2</sup>	MH5	260.00	200.00
16. Remote Access <sup>3,4</sup>			
- Per access code	ROA	124.80	96.00
- Per access code changed	READA	65.00	50.00
17. Station Message Detail Recording <sup>5</sup>			
- SMDR installation, per system	SMDPS	208.00	160.00
- Archived SMDR call detail, per request	REH1X	780.00	600.00
- Non-standard provision of SDMR, per main station line	S6N	-	-

Note 1: Available only from a DMS-100 central office.

Note 2: Available only from a 5ESS central office.

Note 3: In the event an incoming call is transferred to remote location, transmission performance cannot be guaranteed.

Note 4: Not available from a DMS-100 central office.

Note 5: Recurring costs for SMDR from this section are covered in the Centrex Plus station line rate.

## 13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

## 13.1 Dialing Switching Systems (Cont'd)

## B. Rates and Charges (Cont'd)

## 1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
12. Hot Line (Automatic Line)			
- Per line equipped	HLN	2.60	2.00
13. Loudspeaker Paging			
- Trunk Side, per group	PTQPG	52.00	40.00
- Attendant Access, per console	PA1PC	32.76	25.20
14. Message Waiting Visual <sup>2</sup>			
- Per main station line	MLN	2.60	2.00
15. Multiple Position Hunt			
- Per main station line	MHU	5.20	4.00
- Announcement, per group <sup>3</sup>	MHW	273.00	210.000
- Queuing, per group <sup>3</sup>	MH5	78.00	60.00
16. Remote Access <sup>4, 5</sup>			
- Per access code	ROA	87.10	67.00
- Per access code changed	READA	-	-
17. Station Message Detail Recording <sup>6</sup>			
- SMDR installation, per system	SMDPS	-	-
- Archived SMDR call detail, per request	REH1X	-	-
- Non-standard provision of SDMR, per main station line	S6N	ICB	ICB

Note 1: Available only from a DMS-100 central office.

Note 2: Available only from a 5ESS central office.

Note 3: In the event an incoming call is transferred to remote location, transmission performance cannot be guaranteed.

Note 4: Not available from a DMS-100 central office.

Note 5: Recurring costs for SMDR from this section are covered in the Centrex Plus station line rate.



## 13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

## 13.1 Dialing Switching Systems (Cont'd)

## B. Rates and Charges (Cont'd)

## 1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
18. Time of Day Routing <sup>1</sup>			
- Per main station line	ATB	2.60	2.00
- Per ARS pattern	ATBPZ	13.00	10.00
19. Time of Day NCOS (Network Class of Service) Update			
- Per main station line	A4T	2.60	2.00
20. Uniform Call Distribution			
- UCD in hunt group including Queuing, Music on Queue and Delay Announcement <sup>2</sup>			
- Per group	MHMPG	598.00	460.00
- Per main station line	MHM	42.90	33.00
- Make Busy Arrangements			
- Per group <sup>3,4</sup>	A9AEX	52.00	40.00
- Per line <sup>3,4</sup>	MB1	52.00	40.00
- Call Waiting Indication, per unique timing state <sup>5</sup>	WUT	65.00	50.00

Note 1: Available only from a DMS-100 central office.

Note 2: Limit of one announcement channel per UCD system.

Note 3: This arrangement is only available from a 5E and 1AESS Central Office.

Note 4: A Low Speed Data channel from Section 14, Private Line Transport Services, and a special set with a Make Busy key is required.

Note 5: In addition, for each unique timing state only rates and charges for a Narrowband Channel from Section 14, Private Line Transport Services, apply. Limit of three unique timing states per UCD system.

## 13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

## 13.1 Dialing Switching Systems (Cont'd)

## B. Rates and Charges (Cont'd)

## 1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
18. Time of Day Routing <sup>1</sup>			
- Per main station line	ATB	0.26	0.20
- Per ARS pattern	ATBPZ	5.20	4.00
19. Time of Day NCOS (Network Class of Service) Update			
- Per main station line	A4T	0.26	0.20
20. Uniform Call Distribution			
- UCD in hunt group including Queuing, Music on Queue and Delay Announcement <sup>2</sup>			
- Per group	MHMPG	-	-
- Per main station line	MHM	32.50	25.00
- Make Busy Arrangements			
- Per group <sup>3,4</sup>	A9AEX	130.00	100.00
- Per line <sup>3,4</sup>	MB1	9.10	7.00
- Call Waiting Indication, per unique timing state <sup>5</sup>	WUT	52.00	40.00

Note 1: Available only from a DMS-100 central office.

Note 2: Limit of one announcement channel per UCD system.

Note 3: This arrangement is only available from a 5E and 1AESS Central Office.

Note 4: A Low Speed Data channel from Section 14, Private Line Transport Services, and a special set with a Make Busy key is required.

Note 5: In addition, for each unique timing state only rates and charges for a Narrowband Channel from Section 14, Private Line Transport Services, apply. Limit of three unique timing states per UCD system.

**13. CENTREX AND OTHER CENTRAL OFFICE SERVICES**

**13.1 Dialing Switching Systems (Cont'd)**

**B. Rates and Charges (Cont'd)**

**1. Centrex Plus Service (Cont'd)**

	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
<b>21. CALLROUTING Service</b>			
<b>a. Call Routing</b>			
- Per system	R8SAX	\$ 130.00	\$100.00
- Per number equipped <sup>2</sup>	R8SPN	1.30	1.00
	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
- Per number equipped <sup>2</sup>	R8SPN	10.40	8.00
- Standard Configuration <sup>3</sup>	R8SSS	130.00	100.00
- Custom Configuration <sup>3</sup>	R8SCS	585.00	450.00
- Per service request <sup>4</sup>	SEPRE	39.00	30.00
- Rearrangement <sup>5</sup>			
- Per number changed, moved	NR9EU	6.50	5.00
- Partitions/Groups <sup>5, 6</sup>			
- Standard Configuration, per group	R8GPG	65.00	50.00
- Custom Configuration, per group	R8YPG	338.00	260.00

Note 1: Requires a minimum of one Network Access Register for every six numbers equipped.

Note 2: Only applies on initial installation or change from Standard Configuration to Custom Configuration.

Note 3: Applies only when adding CALLROUTING Service to a line.

Note 4: When a group rearrangement charge applies, the per number change charge will not apply to numbers changed within that group.

Note 5: Does not apply to first group on initial installation.

13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.1 Dialing Switching Systems (Cont'd)

B. Rates and Charges (Cont'd)

1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
21. CALLROUTING Service (Cont'd)			
b. Time-of-Day/Day-of-Week Routing			
- Per system	R8TPS	7.80	6.00
	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
- Per number	R8TPN	5.20	4.00
c. Time-of-Day/Day-of-Week Routing rearrangement charge, per group, per arrangement <sup>1</sup>			
- Standard Configuration	NR9EQ	104.00	80.00
- Custom Configuration	NR9E2	273.00	210.00
d. Percentage Routing			
- Percentage Routing, activation charge, per number	R8PPN	5.20	4.00
- Percentage Routing rearrangement charge, per group, per rearrangement <sup>1</sup>			
- Standard Configuration	NR9ER	104.00	80.00
- Custom Configuration	NR9E3	273.00	210.00

Note 1: Only applies on initial installation or change from Standard Configuration to Custom Configuration.

13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.1 Dialing Switching Systems (Cont'd)

B. Rates and Charges (Cont'd)

1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
21. CALLROUTING Service (Cont'd)			
e. Caller Recognition Routing activation charge			
Number Identification Routing activation charge			
- First 1 - 50 telephone numbers			
- Standard Configuration	R8B1X	104.00	80.00
- Custom Configuration	R8B1C	416.00	320.00
Each additional 100 telephone numbers or fraction thereof, Standard and Custom Configuration	R8BAX	52.00	40.00
Add, change, delete pre- screened numbers, per occurrence	REANK	16.90	13.00

13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.1 Dialing Switching Systems (Cont'd)

B. Rates and Charges (Cont'd)

1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
21. CALLROUTING Service (Cont'd)			
f. Inter-System Dialing Plans			
- Per Network Access Register			
- With Inter-System			
Dialing	CBPDX	\$ 13.00	\$ 10.00
- With Inter-System			
Dialing and Private			
Facility Access <sup>1</sup>	CBPDP	13.00	10.00
- Location Code Dialing Plan			
	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
- Primary Location	D6PLX	2,860.00	2,200.00
- Additional location,			
per line	D6PLA	11.70	9.00
- Changes to dialing plan			
numbers, per number	NR9HN	6.50	5.00
- Subsequent additions,			
changes or deletions of			
location codes, per code	REAHG	6.50	5.00
- Portable Code Dialing Plan			
- Per dialing plan	D6PPX	2,860.00	2,200.00
- Initial or subsequent			
additions or changes to			
dialing plan numbers,			
per code	REAH2	11.70	9.00
- Inter/Intra Location Intercom <sup>2</sup>			
- Per dialing plan number	16K	11.70	9.00
	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
- Per dialing plan number	16K	10.40	8.00

Note 1: Applies to all Network Access Registers on the system.

Note 2: Applies only to non Centrex numbers.

13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.1 Dialing Switching Systems (Cont'd)

B. Rates and Charges (Cont'd)

1. Centrex Plus Service (Cont'd)

	<u>USOC</u>		<u>NRC-Max.</u>	<u>Initial Rate</u>
21. CALLROUTING Service (Cont'd)				
g. Private Facility Access				
- Per facility group	AX6PG	7.47	11.70	9.00
- Time-of-Day/Day-of-Week Routing, per facility group	R6D	7.47	11.70	9.00
- Subsequent additions, changes or deletions of access codes, routes and NNX codes, per access code, route, and NNX code	REAHP	4.15	6.50	5.00

13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.1 Dialing Switching Systems (Cont'd)

B. Rates and Charges (Cont'd)

1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
22. Call Forwarding by Calling Number			
- Service Establishment Charge, per system	SEPCN	\$ 572.00	\$ 440.00
- Per service request <sup>1</sup>	NR9CA	26.00	20.00
- Call Forwarding by Calling Number, per line	KN9	16.90	13.00
	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
- Call Forwarding by Calling Number, per line	KN9	2.60	2.00
	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
- Add, delete, or change pre-screened numbers, per occurrence	REANA	16.90	13.00
- Optional Features			
- Call Forwarding by Calling Number/ Time-of-Day/ Day-of -Week, per line	KNT	4.55	3.50
- Call Forwarding by Calling Number/ Date-of-Year, per line	KNY	4.55	3.50
- Delete or change Time-of-Day/ Day-of-Week, Date-of-Year	REANB	4.55	3.50

Note 1: Applies only when adding Call Forwarding by Calling Number to a line.



13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.1 Dialing Switching Systems (Cont'd)

B. Rates and Charges (Cont'd)

1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
23. Music on Hold System <sup>1,2</sup>			
- Per system	MOHPS	3,900.00	3,200.00
		<u>Monthly</u>	
	<u>USOC</u>	<u>Rate-Max.</u>	<u>Initial Rate</u>
- Per system	MOHPS	195.00	150.00
24. Music on Hold <sup>2,3</sup>			
- Per system	<u>USOC</u> MHHP	<u>NRC-Max.</u> 650.00	<u>Initial Rate</u> 500.00
		<u>Monthly</u>	
- Per system	<u>USOC</u> MHHP	<u>Rate-Max.</u> 143.00	<u>Initial Rate</u> 110.00

Note 1: Available only from a 5ESS central office.

Note 2: Requires a Voice Grade circuit found elsewhere.

Note 3: Available only from a DMS-100 central office.

13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.1 Dialing Switching Systems (Cont'd)

B. Rates and Charges (Cont'd)

1. Centrex Plus Service (Cont'd)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
25. Call Forward Don't Answer/ Call Forward Busy Customer Programmable			
- Service establishment	SEPFA	\$ 260.00	\$ 200.00
- Per line	FSW	39.00	30.00
		<u>Monthly</u>	
	<u>USOC</u>	<u>Rate-Max.</u>	<u>Initial Rate</u>
- Per line	FSW	0.78	0.60
26. Trunk Verification From Designated Station			
- Per line equipped	<u>USOC</u> BVS	<u>NRC-Max.</u> 650.00	<u>Initial Rate</u> 500.00
		<u>Monthly</u>	
- Per line equipped	<u>USOC</u> BVS	<u>Rate-Max.</u> 39.00	<u>Initial Rate</u> 30.00

13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.2 Call Management Systems

A. General

The Company concurs with U S WEST's descriptions, terms and conditions relating to call management systems as listed in the Competitive Exchange and Network Services Tariff, Section 9.4.5, with the exception of residential services and all rates. Refer to 13.2.B below for rates and charges.

B. Rates and Charges

1. Central Office - Automatic Call Distribution (CO-ACD)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
a. Service Establishment, per CO-ACD System	SESPS	7,800.00	6,000.00
	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
b. Basic CO-ACD			
- Positions 1 -20 Lines			
- Type A/C Agent, Supervisor, each <sup>1</sup>	AKKAM CKWAM CKWCM	208.00	160.00
	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
- Type A/C Agent, Supervisor, each <sup>1</sup>	AKKAM CKWAM CKWCM	111.41	85.70
	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
- Group Reconfiguration/Team Status Interface, per interface <sup>2</sup>	NGVXM	46.80	36.00
	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
- Group Reconfiguration/Team Status Interface, per interface <sup>2</sup>	NGVXM	26.78	20.60

Note 1: The nonrecurring charge applies to the initial installation and subsequent additions.

Note 2: In addition, a Voice Grade Channel, as specified in Section 14, Private Line Transport Services, is required from the customer's premises to the serving central office.

13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.2 Call Management Systems (Cont'd)

B. Rates and Charges (Cont'd)

1. Central Office - Automatic Call Distribution (CO-ACD) (Cont'd)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
c. Deluxe CO-ACD			
- Positions 1 -20 Lines			
- Type A/C Agent, Supervisor, each <sup>2</sup>	AKKBM CKWBM CKWDM	208.00	160.00
		<u>Monthly</u>	
		<u>Rate-Max.</u>	<u>Initial Rate</u>
- Type A/C Agent, Supervisor, each <sup>2</sup>	AKKBM CKWBM CKWDM	120.51	92.70
		<u>NRC-Max.</u>	<u>Initial Rate</u>
- MIS Interface, per interface <sup>3</sup>	NQVXM	46.80	36.00
		<u>Monthly</u>	
		<u>Rate-Max.</u>	<u>Initial Rate</u>
- MIS Interface, per interface <sup>3</sup>	NQVXM	42.80	32.90

Note 1: The nonrecurring charge applies to the initial installation and subsequent additions.

Note 2: In addition, a Voice Grade Channel, as specified in Section 14, Private Line Transport Services, is required from the customer's premises to the serving central office.

## 13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

## 13.2 Call Management Systems (Cont'd)

## B. Rates and Charges (Cont'd)

## 1. Central Office - Automatic Call Distribution (CO-ACD) (Cont'd)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
d. Optional Features			
- Secondary Directory Numbers <sup>1</sup>			
- Level I, each number	FSN1+	\$ 83.20	\$ 64.00
- Level II, each number	FSN2+	83.20	\$ 64.00
- Level III, each number	FSN3+	83.20	\$ 64.00
- Level IV, each number	FSN4+	83.20	\$ 64.00
- Type A Agent Position			
Optional Features <sup>1</sup>			
- Level I, each number	FFP1+	83.20	\$ 64.00
- Level II, each number	FFP2+	83.20	\$ 64.00
- Level III, each number	FFP3+	83.20	\$ 64.00
- Additional Queue Slots, each	AQ4X+	46.80	36.00
- Additional Call Delay			
Announcements, each	RKNX+	46.80	36.00
- Interface to Customer Premises			
Call Delay Announcements,			
each <sup>2</sup>	NAVX+	46.80	36.00
- Music Interface, per interface <sup>2,3</sup>	NMVX+	46.80	36.00
- Queue Status Lamp Interface <sup>2</sup>	NLVX+	46.80	36.00
- Adjunct Module Translations	C2TX+	46.80	36.00

Note 1: The nonrecurring charge applies only to new additions and moves, changes and rearrangements subsequent to

Initial installation.

Note 2: In addition, a Voice Grade Channel, is required from the customer's premises to the serving central office as specified in Section 14, Private Line Transport Services.

Note 3: Only one interface is required per system for the provision of Music on Hold and/or Music on Delay in Queue.

## 13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

## 13.2 Call Management Systems (Cont'd)

## B. Rates and Charges (Cont'd)

## 1. Central Office - Automatic Call Distribution (CO-ACD) (Cont'd)

	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
d. Optional Features (Cont'd)			
- Secondary Directory Numbers <sup>1</sup>			
- Level I, each number	FSN1+	11.83	9.10
- Level II, each number	FSN2+	12.87	9.90
- Level III, each number	FSN3+	13.91	10.70
- Level IV, each number	FSN4+	14.95	11.50
- Type A Agent Position Optional Features <sup>1</sup>			
- Level I, each number	FFP1+	2.08	1.60
- Level II, each number	FFP2+	4.16	3.20
- Level III, each number	FFP3+	6.24	4.80
- Additional Queue Slots, each	AQ4X+	3.12	2.40
- Additional Call Delay Announcements, each	RKNX+	21.58	16.60
- Interface to Customer Premises Call Delay Announcements, each <sup>2</sup>	NAVX+	34.58	26.60
- Music Interface, per interface <sup>2,3</sup>	NMVX+	34.58	26.60
- Queue Status Lamp Interface <sup>2</sup>	NLVX+	1.95	1.50
- Adjunct Module Translations	C2TX+	6.50	5.00

Note 1: The nonrecurring charge applies only to new additions and moves, changes and rearrangements subsequent to initial installation.

Note 2: In addition, a Voice Grade Channel, is required from the customer's premises to the serving central office as specified in Section 14, Private Line Transport Services.

Note 3: Only one interface is required per system for the provision of Music on Hold and/or Music on Delay in Queue.

13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.2 Call Management Systems (Cont'd)

B. Rates and Charges (Cont'd)

1. Central Office - Automatic Call Distribution (CO-ACD) (Cont'd)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
e. Change Charges for either Basic or Deluxe systems			
- Moves, changes or rearrangements to the Agent or Supervisor line (e.g., add feature to a line or change an Agent position to a Supervisory position, and line changes from Basic to Deluxe)	REAAW	104.00	80.00
- System rearrangement change for system changes (e.g., Basic to Deluxe)	REAAV	117.00	90.00
- System Group Name Change	REAAU	780.00	600.00

13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.3 Public Announcement Services

A. General

The Company concurs with U S WEST's descriptions, terms and conditions relating to public announcement services as listed in the Competitive Exchange and Network Services Tariff, Section 9.5.3, with the exception of residential services and all rates. Refer to 13.3.B below or rates and charges.

B. Rates and Charges

1. Citizens Scoopline Services (CSLS)

	<u>USOC</u>	<u>Service Est. Charge- Max.</u>	<u>Initial Rate</u>
Service Establishment, per program telephone number		3,250.00	2,500.00
	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
- Sponsor Remittance Service, per announcement or program telephone number	D4VSR	78.00	60.00
	<u>USOC</u>	<u>Monthly Rate</u>	<u>Initial Rate</u>
- CSLS Access Line, per line	976	[2]	[1] & [2]
	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
- Sponsor Requested Changes, each change in sponsor selected price per call	D4VSP	650.00	500.00

Note 1: Same nonrecurring charge as for an individual business flat access line as found in 5.2.B.4.

Note 2: Same monthly rate as for an individual dial tone line, specified in 5.2.B.3, plus an individual business flat access line, specified in 5.2.B.4. This line requires that rates and charges for Hunting Service found in

5.2.B.5 be applied.



13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.3 Public Announcement Services (Cont'd)

B. Rates and Charges (Cont'd)

1. Citizens Scoopline Services (CSLS) (Cont'd)

	<u>USOC</u>	<u>Rate Per Call-Max.</u>	<u>Current</u>
- Announcement Holding Time			
- Call, 60 seconds or less		0.33	0.25
- Additional 60 second increment		0.20	0.15
- Overflow Call Charge			
- 0-35 per day		-	-
- Over 35 per day		0.13	0.10

Within the first 20 seconds of each 976/676 message, the message content and rates must be described. No charge shall be incurred if a caller disconnects during the first 20 seconds. All cross promotion of 976/676 programs must include complete and accurate descriptions of the program rates.

976/676 charges which result from unauthorized access to a customer's line or fraudulent or deceptive practices by a 976/676 vendor will be removed from the customer's bill. When such occurrences straddle two periods, the disputed charges will be removed from both bills.

13. CENTREX AND OTHER CENTRAL OFFICE SERVICES

13.4 Central Office Alarm Services

A. General

The Company concurs with U S WEST's descriptions, terms and conditions relating to central office alarm services as listed in the Competitive Exchange and Network Services Tariff, Section 9.8, with the exception of residential services and all rates. Refer to 13.4.B below for rates and charges.

B. Rates and Charges

1. CITIZENS VERSANET Service

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
- Patron Access Line Connection			
- Status feature and central office connection	WRN	26.00	20.00
	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
- Status feature and central office connection	WRN	6.50	5.00

2. CITIZENS SCAN-ALERT Service

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Initial Rate</u>
- Alarm Company system charge	SEPSB	325.00	250.00
- Scan-Alert Service, per trunk equipped	NR9SA SA9	195.00	150.00
	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Initial Rate</u>
- Scan-Alert Service, per line equipped	NR9SA SA9	30.88	23.75
	<u>USOC</u> <td><u>NRC-Max.</u> <td><u>Initial Rate</u> </td></td>	<u>NRC-Max.</u> <td><u>Initial Rate</u> </td>	<u>Initial Rate</u>
- Change Alarm Company, per access line changed	REAFO	48.75	37.50

**CITIZENS TELECOMMUNICATIONS**

**COMPANY**

**ARIZONA**

**ISSUED:\_\_\_\_\_**

**EXCHANGE AND NETWORK**

**SERVICES TARIFF**

**SECTION 13**

**Original Sheet No. 35**

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13. CENTREX AND OTHER CENTRAL OFFICE SERVICES