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ACCESS SERVICE

8. <u>MISCELLANEOUS SERVICES</u>

In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours. Basic Time is that time during normally scheduled working hours. Overtime is that time outside of normally scheduled working hours. Premium Time is that time outside of normally scheduled working days.

A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours. Work subject to Premium Time is always subject to a minimum charge of four hours.

8.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer or when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer's request.

Additional Engineering is provided when:

- (A) A customer requests additional technical information beyond that normally included by the Telephone Company on the Design Layout Report (DLR) as set forth in Sections 6 and 7.1.7.
- (B) Additional Engineering time is incurred by the Telephone Company to engineer a customer's specific written request for a customized service or Additional Engineering activities, which are not normally performed in the provision of services under this tariff.

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8. MISCELLANEOUS SERVICES (Cont'd)

8.1 Additional Engineering (Cont'd)

The Telephone Company will notify the customer that Additional Engineering charges, as set forth in Section 20 following, will apply before any Additional Engineering is undertaken. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

8.1.1 Charges for Additional Engineering

The charges for additional engineering are as set forth in Section 20.

8.2 Additional Labor

Additional labor is that labor requested and authorized by the customer on a given service and agreed to by the Telephone Company as set forth in 8.2.1 through 8.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in Section 20 following will apply before any additional labor is undertaken.

8. MISCELLANEOUS SERVICES (Cont'd)

8.2 Additional Labor (Cont'd)

8.2.1 Overtime Installation USOC: ALH

Overtime Installation is that Telephone Company installation effort performed outside of normally scheduled working hours.

8.2.2 Overtime Repair USOC: ALH

Overtime Repair is that Telephone Company maintenance effort performed outside of normal scheduled working hours.

8.2.3 Stand by USOC: ALT

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make installation acceptance tests or cooperative tests with a customer on a given service.

8.2.4 <u>Maintenance with Other Telephone Companies</u> USOC: ALK

Additional labor charges apply to additional maintenance or repair of facilities which connect to facilities of other telephone companies. This is in addition to the normal efforts required to maintain or repair facilities provided solely by the Telephone Company, as set forth in Section 2.1.1(C).

8.2.5 Other Labor USOC: ALK

Other Labor is that additional labor not included in 8.2.1 through 8.2.4 preceding. This includes labor incurred to accommodate a specified customer request that involves only labor which is not covered by any other section of this tariff.

- 8. MISCELLANEOUS SERVICES (Cont'd)
 - 8.2 Additional Labor (Cont'd)
 - 8.2.6 Charges for Additional Labor

The charges for additional labor are as set forth in Section 20.

- 8.3 Maintenance of Service
 - (A) The customer will be responsible for reporting troubles sectionalized to Telephone Company facilities and/or equipment. When trouble cannot be clearly sectionalized to the Telephone Company facilities and/or equipment, the Telephone Company will test cooperatively or independently to assist in trouble sectionalization.

When a customer reports a trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge for the period of time from when Telephone Company personnel are dispatched to the customer's or customer's end user premises to when the work is completed. Failure of the Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

* A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

8. MISCELLANEOUS SERVICES (Cont'd)

8.3 <u>Maintenance of Service</u> (Cont'd)

(B) The customer shall be responsible for payment of a Maintenance of Service charge when Telephone Company dispatches personnel to the customer's premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service Charge applies.

(C) The charges for Maintenance of Service are as follows:

Maintenance of

Service Periods Per Technician

Per occurrence The charges for Maintenance of

Service are the same as those set for Additional Labor as set forth in

8.2 preceding.

8.4 Additional Testing

Testing Services provides for the use of a Telephone Company technician in performing specific tests authorized by the customer including additional testing of facilities, which connect to facilities of other telephone companies. Testing Services offered under this section of the tariff are optional and are in addition to acceptance tests and in-service tests performed by the Telephone Company as described in Sections 6 and 7.1.8 preceding. Testing Services are made subject to the availability of the necessary qualified personnel and test equipment at the requested test locations.

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8. MISCELLANEOUS SERVICES (Cont'd)

8.4 Additional Testing (Cont'd)

Testing Services consist of Additional Cooperative Acceptance Testing (ACAT) which is performed during installation of Access Services and Nonscheduled Testing (NST) which is performed after acceptance of Access Services by the customer. Rates and charges for Testing Service are set forth in Section 20 following.

The Telephone Company will provide, upon request, documentation that lists the results of the tests performed. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

(A) Additional Cooperative Acceptance Testing

Rates and charges for Additional Cooperative Acceptance Testing of Switched and Special Access Services apply per technician used.

(1) Switched Access Service

Additional Cooperative Acceptance Testing (ACAT) of Switched Access Service is performed at the time of installation and involves the Telephone Company provision of a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests. The Telephone Company may, at the request of the customer, supply a technician at the customer's premises to perform the required tests.

8. MISCELLANEOUS SERVICES (Cont'd)

- 8.4 Additional Testing (Cont'd)
 - (A) Additional Cooperative Acceptance Testing (Cont')
 - (1) Switched Access Service (Cont'd)

Additional Cooperative Acceptance Tests may, for example, consist of the following tests:

- C-Notched Noise
- Impulse Noise
- Phase Jitter
- Signal to C-Notched Noise Ratio
- Intermodulation Distortion (Nonlinear)
- Frequency Shift (Offset)
- Envelope Delay Distortion
- Dial Pulse Percent Break
- (2) Special Access Service

When a customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the requested tests, the Telephone Company may provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing on Voice Grade Services at the time of installation. At the customer's request, the Telephone Company may provide a technician at the customer's premises or at the end user premises. These tests may, e.g., consist of the following:

8. MISCELLANEOUS SERVICES (Cont'd)

- 8.4 Additional Testing (Cont'd)
 - (A) Additional Cooperative Acceptance Testing (Cont')
 - (2) Special Access Service (Cont'd)
 - Attenuation Distortion (i.e., frequency response)
 - Intermodulation Distortion (i.e., harmonic distortion)
 - Phase Jitter
 - Impulse Noise
 - Envelope Delay Distortion
 - Echo Control
 - Frequency Shift

(B) Nonscheduled Testing

Nonscheduled tests are performed by the Telephone Company "on demand." When a customer provides a technician at its premises with suitable test equipment to perform the required tests, the Telephone Company may provide a technician at its office for the purpose of conducting Nonscheduled Testing of Switched or Special Access services. At the customer's request, the Telephone Company may provide a technician at the customer's premises. Nonscheduled tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require. Rates and charges for Nonscheduled Testing apply per technician used.

8. MISCELLANEOUS SERVICES (Cont'd)

8.4 Additional Testing (Cont'd)

(C) Rates and Charges

The charges for Additional Testing are as set forth in Section 20.

8.5 <u>Presubscription</u>

(N)

Presubscription is a procedure whereby an end user# may select and designate to the Telephone Company an Interexchange Carrier (IC) to access, without dialing an access code, for intraLATA and interLATA intrastate calls. The end user may select one (1) IC for both intraLATA and interLATA calls or they may select one (1) IC for their interLATA calls and a different IC or the Telephone Company for IntraLATA calls. The selected ICs are referred to as the end user's primary ICs. The presubscription procedure also allows the agent* representing a pay telephone to select and designate to the Telephone Company ICs to access, without dialing an access code, for intraLATA and interLATA intrastate calls. Presubscription is available only to End Users served by end offices that have been converted to provide Feature Group D Switched Access Service.

InterLATA presubscription of residence and business lines and /or trunks is furnished in accordance with the detailed provisions of the Federal Communications Commission's Allocation Plan. The plan with all appendices is available for inspection at the main building of the Federal Communications Commission in the Public Reference Room of the Tariff Division. Copies may be obtained from the Federal Communications Commission's Commercial Contractor.

#For purposes of this section, the term end user also includes Alternative local exchange carriers (ALECs) that are certified to resell local exchange telecommunications service.

*An agent is the person or persons who have the legal authority to give permission to for the placement of pay telephone on their premises and who control access to or usage of the pay telephone

(N)

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Assistant Vice-President
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8. MISCELLANEOUS SERVICES (Cont'd)

8.5 <u>Presubscription</u> (Cont'd)

Should a customer want to use services of another IC, it will be necessary for the customer to dial the necessary access code(s) (i.e., 101XXXX) to reach that IC's service(s)

Principal provisions of the Allocation Plans and associated Telephone Company provisions are as follows:

(A) End User and Agent Notification, Equal Access Process and Interexchange Carrier End User and Agent Lists.

An end user or agent must select only one IC as a primary IC. Multiline hunt group end users or agents have two options in selecting a primary IC. Under option one, an end user or agent may select one IC for all its lines. Under option two, an end user or agent may indicate a desire to designate specific lines to different ICs. When option two is selected, the end user or agent must give notice to the Telephone Company, which will allow a line-by-line designation of ICs.

An IC obtaining service commitments from end users and agents directly must provide an IC End User and Agents List to the Telephone Company accompanied by a document certifying that the IC does have end user and agent signed statements, or has taken steps to obtain signed letters of agency, containing the required information from each end user and agent on the list. The Telephone Company will process all End User and Agent list that are received. This choice is considered a valid selection and the nonrecurring charge as set forth in Section 20.4.7 following will apply to any subsequent change made after the equal access conversion date.

(N)

(N)

8. MISCELLANEOUS SERVICES (Cont'd)

8.5 <u>Presubscription</u> (Cont'd)

(N)

(A) End User and Agent Notification, Equal Access Process and Interexchange Carrier End User and Agent Lists (Cont'd)

Customers obtaining service from the Telephone Company on or after the date of intraLATA equal access conversion who do not make an affirmative selection, will have no "1"+ capability until they make a selection.

(B) Presubscription Charge Application

The Telephone Company will provide an initial wavier period of 180 days during which the end user is allowed one intraLATA PIC Change free of charge. This waiver period will expire on February 3, 1998, based on a August 8, 1997 implementation date of IntraLATA Toll Dialing Parity.

(C) Presubscription Charge Application (Cont'd)

New end users or agents, who will be served by end offices equipped with equal access, will be asked to select a primary IC for both intraLATA and interLATA calls or select one (1) IC for their interLATA calls at the time they place an order with the Telephone Company for Telephone Exchange Service.

New end users or agents will be offered a list of participating carriers to aid in their selection of a primary interLATA and intraLATA ICs.

After the end user's or agent's initial primary IC selection, for any change thereafter, a charge, as set forth in Section 20.4.7 following applies.

(N)

8. MISCELLANEOUS SERVICES (Cont'd)

8.5 <u>Presubscription</u> (Cont'd)

(N)

(C) <u>Presubscription Charge Application</u> (Cont'd)

End users may designate that they do not want a primary interLATA or intraLATA IC and this choice is referred to as "No-PIC". This choice is considered a valid selection and a Presubscription Charge will apply to any subsequent change.

The "No-PIC" designation is not available to pay telephone agents.

Should an IC elect to discontinue Feature Group D service in an end office converting to equal access prior to the conversion date, or within two years after the introduction of Feature Group D in the converted end office, the IC shall contact in writing all end users and agents who selected, or were allocated to, the canceling IC as their designated IC. Such written notification must advise these end users or agents of the cancellation,

request that the end users or agents select a new IC, and state that the canceling IC will pay the change charge.

For a period of two years following the IC's discontinuance of Feature Group D service, the Telephone Company will bill the canceling IC the change charge for each end user and agent that is currently designated to the IC at the time of discontinuance.

The Telephone Company will make conversion changes in the end user's or agents interLATA and intraLATA PIC assignments pursuant to an IC provided list of customers, accepted by the Telephone Company under the conditions set forth in (A) preceding. Should an end user or agent dispute authorization of the change in PIC assignments, the Telephone Company may, in order to resolve the dispute, require that the IC requesting the change submit a signed letter of agency. If the IC cannot produce a

(N)

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8. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

8.5 <u>Presubscription</u> (Cont'd)

(C) <u>Presubscription Charge Application</u> (Cont'd)

customer signed letter of agency from the end user or agent, and the Telephone Company resolves the dispute in favor of the end user or agent, the IC will be billed two nonrecurring charges: a presubscription change charge as set forth in Section 20.4.7 following for the change to the disputed IC and an unauthorized presubscription change charge as specified in Section 20.4.7 following to restore the end user's or agent's prior IC assignment. If the IC produces the required letter of agency within 30 days of the Telephone Company's request, the end user or agent will be billed two presubscription change charges as specified in Section 20.4.7 following in lieu of the IC. Charges are only applicable if a change in an end user's or agent's IC selection has actually been implemented in the switch.

(D) The nonrecurring charge for a change in Presubscription rates can be found in section 20.4.7 following.

(E) <u>IC CIC Consolidation</u>

IC requests to consolidate multiple CICs (Carrier Identification Codes) will be subject to an IC CIC Consolidation Charge. This charge is only assessed when all lines or trunks associated with the former CIC(s) are changed on a one-time realignment basis within the Telephone Company's databases at a nationwide level to a single existing CIC. Requests for an IC CIC Consolidation must be provided to the Telephone Company in writing, but no ASR Ordering Charge is applicable for this request.

(N)

(N)

8. MISCELLANEOUS SERVICES (Cont'd)

8.5 <u>Presubscription</u> (Cont'd)

(E) <u>IC CIC Consolidation</u> (Cont'd)

The IC CIC Consolidation charge does not apply to normal PIC change activity, whereby carrier selection is changed and no consolidation of CICs occurs.

The Telephone Company will negotiate a due date for an IC CIC Consolidation with the IC. It is the sole responsibility of the IC to notify affected end users of the change.

If an IC elects to change a CIC due to surrendering a CIC to the North American Numbering Plan (NANP) Administrator for reassignment, the IC CIC Consolidation Charge will be waived. The waiver is applied only when the IC surrenders the CIC on a nationwide basis. Additionally, the CIC must be relinquished within ninety (90) days from the completed conversion date. Confirmation of relinquished code(s) must be in writing and come from the NANP Administrator.

(F) Liability of the Telephone Company

- (a) If through the fault of the Telephone Company, the end user or agent is not subscribed to its chosen PIC, the nonrecurring charges in Section 20.4.7 do not apply to reassign the end user or agent to his chosen PIC.
- (b) The IC shall indemnify, protect and save harmless the Telephone Company from and against any and all loss, liability, damages and expense arising out of any demand, claim, suit or judgment for damages which may arise out of the Telephone Company's supplying of listing information, services or records.

(N)

(N)

8. MISCELLANEOUS SERVICES (Cont'd)

8.5 <u>Presubscription</u> (Cont'd)

(N)

- (F) Liability of the Telephone Company
 - (c) The Telephone Company and the IC agree that the mutual objective of the parties is to conduct their respective businesses to avoid confusion by the end users and agents as to the separate and independent identity of the respective companies and their services. Neither the Telephone Company nor the IC shall make any representation to end users, the public, prospective advertisers, expressed or implied, written or oral, which would imply that the IC is the same as, a part of, or associated with the Telephone Company.
 - (d) This service may be terminated by either the Telephone Company or the IC upon thirty (30) days' written notice. The Telephone Company reserves the right to terminate this service immediately upon written notice if the IC misuses the list information. Performance by the Telephone Company shall be excused in the event of a strike, riot, act of God or any other cause beyond the reasonable control of the Telephone Company.

(N)

8. <u>MISCELLANEOUS SERVICES</u> (Cont'd)

8.5 <u>Presubscription</u> (Cont'd)

(N)

(G) IC Desired Due Date (ICDDD) for PIC Installation

An IC may request a desired due date for PIC installation for a specific, single end user or agent acting on behalf of an end user post equal access conversion. This ICDDD is a mutually agreed upon negotiated due date, determined to be between 3 and 45 business days from the date of receipt of the order. The IC must coordinate the ICDDD with the Telephone Company prior to sending in the first order.

The ICDDD does not apply to routine lists provided by the IC, as set forth in 11.3.9(A). The Nonrecurring Charge for Primary Interexchange Carrier, as set forth in Section 20.4.7 following applies to each line converted to the IC requesting ICDDD. This charge will be billed to the IC's end user customer.

(N)

8. MISCELLANEOUS SERVICES (Cont'd)

8.6 Protective Connecting Arrangements

The following Protective Connecting Arrangements (PCAs) are grandfathered and are offered on the basis of on-the-shelf availability:

Description	<u>USOC</u>	Monthly <u>Rates</u>	Nonrecurring <u>Charges</u>
Automatic PCA with a contact type signaling interface for 2 or 4-wire voice-band connections of CPE communications systems to Telephone Company Special Access Services.	CDQ	\$5.85	-
Automatic PCA for connection of a customer, authorized user or joint user provided communications system arranged for CPE dial or automatic channel signaling, to a Telephone Company Special Access Service which terminates at the distant end in a telephone company-provided PBX arranged for dial or automatic signaling (4-wire)	C234W	10.10	\$87.15
PCA which provides for connection of CPE automatic telephone answering devices to central office, PBX trunk, key system lines, and centrex station lines by means of a 2-wire interface.	PA6++	ICB rates apply	and charges

Continued

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Citizens Telecommunications Company

8. MISCELLANEOUS SERVICES (Cont'd)

8.6 Protective Connecting Arrangements (Cont'd)

Description	USOC	Monthly <u>Rates</u>	Nonrecurring <u>Charges</u>
PCA for connection of CPE answering or recording equipment to Telephone Company lines, for one-way voice transmission in each direction but not simultaneously. Recording of two-way conversations is prevented, by the PCA.	RDL	\$5.40	\$30.75
PCA for use with CPE answer only equipment where two-way transmission is required.	PFZ++	ICB rates and charges apply	
Same application as PFZ++ with voice control disconnect and automatic receive volume limiting.	PF9++	ICB rates apply	and charges
PCA for use with CPE to provide data on PBX trunks. Also requires standard PBX trunk PCA.	PGA++	ICB rates apply	and charges

Continued

Effective: April 15, 1994

MISCELLANEOUS SERVICES (Cont'd) 8.

Protective Connecting Arrangements (Cont'd) 8.6

Description	USOC	Monthly <u>Rates</u>	Nonrecurring Charges
PCA to permit connection of CPE message registers to exchange facilities of the Telephone Company for indications of message registration for outgoing calls over the associated central office trunks (facilities). Each trunk would also have a PCA (typically CDH or CD8) for connection of the CPE PBX. Association of the trunk with the station is made by the CPE.	PGB++	ICB rates a	and charges
Alarm coupler for use with rotary dial, one-way transmission CPE alarm signaling device.	PGH++	ICB rates a	and charges
PCA to permit the connection of CPE to a Telephone Company special recording trunk arranged for 2-way service, i.e., outward dialing by hotel/motel guests and answering by the operator of the Telephone Company long distance switchboard (the equivalent of a toll terminal).	PDA++	ICB rates a	and charges

Continued

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Vice-President

8. MISCELLANEOUS SERVICES (Cont'd)

8.6 Protective Connecting Arrangements (Cont'd)

Description	USOC	Monthly <u>Rates</u>	Nonrecurring Charges
For termination of CPE tie lines, with CPE channel signaling, in Centrex systems 4-wire.	C2H	\$7.20	\$21.60
PCA used for automatic connection of CPE voice transmitting and/or receiving terminal equipment to an exchange line or PBX/CTX station line, or to a WATS Access Line.	C2ACP	9.40	7.80
PCA to provide for connection of CPE terminal equipment to Telephone Company central office key system and PBX station lines and WATS Access Lines via 3-wire interface.	PDJ++	ICB rates apply	and charges
PCA for connection of CPE voice communications systems and/or terminal equipment via 2-wire interface to Telephone Company lines and trunks (only loop start trunks not equipped for toll diversion), or terminal equipment	DDV.		and charges
	PDK++	apply	

Continued

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8. MISCELLANEOUS SERVICES (Cont'd)

8.6 Protective Connecting Arrangements (Cont'd)

Description	USOC	Monthly <u>Rates</u>	Nonrecurring <u>Charges</u>
Manual PCA used to connect a cord switchboard position of CPE system, which provides supervisory signals, to an exchange trunk line.	PDQ++	ICB rates	and charges
Automatic PCA used to connect an exchange trunk line arranged for two-way combination service to and from the attendant position and from the dial switching equipment of a CPE system.	CDH	\$10.45	\$39.05
Automatic PCA used to connect an exchange trunk line arranged for one-way incoming service to the attendant position of a CPE system.	PDV++	ICB rates	and charges
Automatic PCA used to connect an exchange trunk line arranged for one-way outgoing service from the attendant position of a CPE system.	PDZ++	ICB rates	and charges

Continued

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8. MISCELLANEOUS SERVICES (Cont'd)

8.6 Protective Connecting Arrangements (Cont'd)

Description	<u>USOC</u>	Monthly <u>Rates</u>	Nonrecurring <u>Charges</u>
Automatic PCA used to connect an exchange trunk line arranged for one-way outgoing service from the dial switching equipment of a CPE system.	PFA++	ICB rates	and charges
Automatic PCA used to connect an exchange trunk line arranged for one-way service, to and from the attendant position of a CPE system.	CD9	\$7.80	\$39.05
PCA used for automatic connecting of CPE voice transmitting and/or receiving terminal equipment bridged to an exchange line or PBX/CTX station line, or to a Switched Access Line, e.g., WATS access line, which is terminated in a Telephone Company station.	C2AKS	9.40	7.80

Continued

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8. MISCELLANEOUS SERVICES (Cont'd)

Protective Connecting Arrangements (Cont'd) 8.6

Description	USOC	Monthly <u>Rates</u>	Nonrecurring <u>Charges</u>
Automatic PCA used to connect an exchange trunk line, arranged for one-way service, i.e., outward dialing by hotel/motel guests to the operator position of a Telephone Company long distance switchboard (the equivalent of a toll terminal).	DEV/		and charges
	PFV++	apply	
PCA to provide for connection of CPE originate only or originate and answer terminal equipment.	PFW++	ICB rates a	and charges

8.7 Miscellaneous Equipment

(A) **Controller Arrangement**

This arrangement enables the customer to control up to 48 transfer functions at a Telephone Company central office via a remote keyboard terminal capable of either 300 or 1200 bps operation. Included as part of the Controller Arrangement is a dial-up data station located at the Telephone Company Central Office to provide access to the Controller Arrangement. This dialup data station consists of a 212A DATAPHONE data set and an appropriate Telephone Company provided channel.

Continued

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8. MISCELLANEOUS SERVICES (Cont'd)

- 8.7 <u>Miscellaneous Equipment</u> (Cont'd)
 - (A) <u>Controller Arrangement</u> (Cont'd)

The Controller Arrangement must be located in the same Telephone Company central office as the transfer functions, which it controls.

8.8 <u>Telecommunications Service Priority (TSP)</u>

(T)

TSP System shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCSH 3-1-2) dated July 9, 1990, and "Telecommunications Service Priority System for National Security Emergency Preparedness Service User Manual" (NCSM 3-1-1).

(T)

The Utility will arrange a Special Access Service for Telecommunications Service Priority (TSP) on receipt of certification in conformance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations. A charge applies when a request to provide or change a TSP is received subsequent to the issuance of an Access Order to install the service.

(N)

No charge applies when a TSP Service is discontinued or when ordered coincident with an access order to install service.

- (A) Regulations
 - (1) The TSP System's applicability is limited to telecommunication services, which the Utility can discretely identify for priority provisioning and/or restoration.
 - (2) The customer subscribing to TSP System must also be the customer subscribing to the service with which TSP is associated.

(N)

(L) Item 8.9 relocated to Sheet No. 357.1.

Continued

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8. MISCELLANEOUS SERVICES (Cont'd)

8.8 <u>Telecommunications Service Priority (TSP)</u> (Continued)

(A) Regulations

(N)

- (3) Under certain conditions, it may be necessary to preempt one or more customer services with a lower or no TSP in order to install or restore higher priority NSEP telecommunications service(s). If such preemption is necessary, and if circumstances permit, the Utility will make reasonable effort to notify the preempted customer of the action to be taken. Credit allowance for such service preemption shall be made, in accordance with the provisions specified elsewhere in the Utility's Tariff.
- In obtaining TSP System, the customer acknowledges and consents to the Utility providing customer service record information to the Federal Government in order for the Government to maintain and administer its overall TSP System. This customer service record information will include the TSP Authorization Code, Utility's Circuit/Service ID, customer's telephone number and service location.
- (5) Credit allowance for service interruption for TSP Maintenance and Administration shall be the same as for the service with which it is associated as specified elsewhere in the Utility's Tariff.
- When performing a service under TSP, the Utility may not be in a position to notify the customer in advance of circumstances which require additional labor and for which additional labor charges apply. The TSP subscriber recognizes that quoting charges and obtaining permission to proceed would cause unnecessary delays that would be contrary to the objectives of the TSP System. In subscribing to the TSP System the customer recognizes this condition and grants the Utility the right to quote charges after work has been completed.

(L) Item 8.9 relocated to Sheet No. 357.1.

(N)

Continued

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8. MISCELLANEOUS SERVICES (Cont'd)

- 8.8 <u>Telecommunications Service Priority (TSP)</u> (Continued)
 - (A) Regulations (Continued)

(N)

- (7) Other regulations, rates and charges for services such as expedited service, special construction, due date change, Maintenance of Service etc. may apply as specified elsewhere in the Utility's Tariff when provided in conjunction with the TSP System.
- (8) The nonrecurring charges are set forth in Section 20 following.
- 8.9 <u>Standard Jacks Registration Program</u>

(L)

(N)

Standard jacks are provided by the Telephone Company to connect Registered Equipment to those services that are subject to the Registration Program as set forth in Section 2.5 preceding. The use of jacks is covered in Part 68 of the FCC's Rules and Regulations. Specific jacks are described in the document on file with the FCC entitled "Description of Standard Registration Program Connection Configurations Supplementing Configurations Described in Subpart F of Part 68 of FCC's Rules and Regulations."

These jacks are used to terminate services provided by the Telephone Company. Other services or facilities provided by the Telephone Company or by others may also be terminated in any space capacity of the jacks remaining after installation without additional charge for the use of such capacity.

The nonrecurring charges, which include installation, for standard jacks and their typical uses are set forth in Section 20 Following.

(L)

(L) Material relocated from Sheet No. 356 and 357.

Continued

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