

**Citizens Telecommunications Company**

*dba* Citizens Long Distance Company

*dba* Citizens Communications Company

ILCC Tariff No. 3 – Telephone  
Canceling ILCC Tariff No. 2 of Citizens  
Telecommunications Company in its Entirety  
Original Title Page

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**CITIZENS TELECOMMUNICATIONS COMPANY**

REGULATIONS, DESCRIPTIONS AND SCHEDULE OF CHARGES  
APPLICABLE TO FURNISHING TELECOMMUNICATIONS SERVICES  
WITHIN THE STATE OF ILLINOIS

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CONCURRING, CONNECTING OR  
OTHER PARTICIPATING CARRIERS AND  
BILLING AGENTS

1. Concurring Carriers-None
2. Connecting Carriers-None
3. Other Participating Carriers-None
4. Billing Agents-None

EXPLANATION OF SYMBOLS

A. SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (R) to signify reduction
- (I) to signify increase
- (C) to signify any change in regulation
- (T) to signify change in text, no change in rate or regulation
- (S) to signify reissued rate or regulation
- (N) to signify new rate or regulation
- (M) to signify a move in location of text
- (D) to signify discontinued rate or regulation

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SECTION 1 – GENERAL REGULATIONS

1.1 APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications reseller services provided by Citizens Telecommunications Company to customers within the State of Illinois.

1.2 DEFINITIONS

ACCESS LINE: An arrangement that connects a customer location to the Company's switching location.

AUTHORIZATION CODE: A numerical code, one or more of which are assigned to a customer to enable Company to identify use of service on his or her account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his or her account.

BUSINESS CUSTOMER: A customer whose use of service is primarily or substantially of a professional, business, institutional, occupational or other commercial nature.

(D)  
(D)

CARRIER: Whenever used in this tariff, "Carrier" refers to Citizens Telecommunications Company unless otherwise specified or clearly indicated by context.

Carrier Recognized Holidays

New Year's Day	Observed on January 1
Fourth of July	Observed on July 4
Labor Day	Observed on first Monday of September
Thanksgiving Day	Observed on last Thursday of November
Christmas Day	Observed on December 25

COMPANY: Citizens Telecommunications Company dba Citizens Communications Company.

CHANNEL: Communications path between two or more points.

COMMISSION: Whenever used in this tariff, "Commission" refers to the Illinois Commerce Commission.

CUSTOMER: The person, firm, corporation, or other entity which orders or uses service and is responsible for the payment of rates and charges and compliance with tariff regulations.

DEDICATED PORT: A port on Company's switching facility which is dedicated, at extra charge, to customer's exclusive use and which is connected to customer's premises by a private line furnished by customer.

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SECTION 1 – GENERAL REGULATIONS

1.2 DEFINITIONS (Cont'd)

EQUAL ACCESS: The ability for a customer to select their primary long distance company.

END USER: Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

FACILITIES: Any cable, equipment or facilities used to provide the service offered under this tariff.

HOME AREA: The local calling area associated with switched access.

INTRASTATE COMMUNICATIONS: Any communication that originates and terminates within the same state and is subject to the oversight of a state regulatory commission as provided by the laws of that state.

INTEREXCHANGE CARRIER: A person or entity whose facilities carry interexchange telephone service on a wholesale or retail basis through line, wire, cable, microwave, radio wave, satellite or other analogous facilities owned or operated by it. An interexchange transporter may also provide interexchange service as a reseller.

LOCAL ACCESS AND TRANSPORT AREA (LATA): The term Local Access Transport Area denotes a geographic area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192 within which a local exchange company or companies provide communications services.

POINT OF DEMARCATION: The point of interconnection between the Company communications facilities and Customer provided facilities as defined in Part 68 of the Federal Communications Commission's Rules and Regulations.

POINT OF ORIGINATION: The Company's switch location accessed by the customer for the purpose of making a call using Company's service.

POINT OF TERMINATION: The point of demarcation within a Customer premises at which the Company's responsibility for the provision of service ends.

REMOTE ACCESS CODE: A code to permit customers to access the Company switch in areas other than Customers' home area.



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SECTION 1 – GENERAL REGULATIONS

1.2 DEFINITIONS (Cont'd)

RESIDENTIAL CUSTOMER: A Customer whose use of service is primarily personal and domestic nature.

SERVICE OR SERVICES: The services covered by this tariff shall include only the State of Illinois.

SERVICE DATE: The date that billing starts for service or any service component.

SERVICE COMPONENT: Service components include access arranged by the Company, Authorization Codes, ports, traffic management services, and voice or data transmission facilities or capabilities.

SERVING WIRE CENTER: The wire center from which the Customer premises normally obtains dial tone. It is a specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

SPECIAL ACCESS CIRCUIT: A physical pathway for the transmission of information between a dedicated originating point and a dedicated terminating point.

SPECIAL ASSEMBLY: A dedicated, specific request for telecom service that is usually separate from the public switched network.

SPECIFIC PROJECT CODE: Specifically assigned code by customer for billing to that activity within customer's business.

SPECIAL REQUEST: Any modification that is performed by the Company at the Customer's request that is above and beyond normal service and or access use.

SUBSCRIBER: The term "Subscriber" denotes the person, firm, company, corporation, or other entity, having a communications requirement of its own, which contracts for service under this tariff and is responsible for the payment of charges as well as compliance with the Carrier's regulations.

TERMINAL EQUIPMENT: Telecommunications devices, apparatus, and their associated wiring, such as teleprinters, telephone and data sets.

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SECTION 1 – GENERAL REGULATIONS

1.3 TERMS OF SERVICE

1.3.1 Basic Service Offering

The Company offers and provides interexchange service to customers. Service is available on a full time basis, 24 hours a day, seven days a week. In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications.

1.3.2 Service Availability and Application

- (A) The Company offers service to all those who desire to purchase service from the Company consistent with all provisions of this tariff. Customers or subscribers interested in the Company's services shall, upon request, file a service application with the Company which fully identifies the customer and identifies the service requested.
- (B) The Company reserves the right to examine the credit record of all service applicants and require a service deposit when determined to be necessary to assure future payment. Security Deposits required shall not exceed the estimated charges for two months service. The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for services previously rendered pursuant to this tariff until the indebtedness is satisfied.
- (C) Service is offered subject to the Company's ability to technically provide the service requested and subject to the availability of the necessary facilities and/or equipment. The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the customer is using the service in violation of the provisions of this tariff, the rules and regulations of the Illinois Commerce Commission or in violation of the law.

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SECTION 1 – GENERAL REGULATIONS

1.3 TERMS OF SERVICE (Cont'd)

1.3.3 Limitations On Liability

(A) Indemnification by Customer

The Customer shall indemnify and hold the Company harmless against claims for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, the facilities of others; against claims arising out of any act or omission of the Customer in connection with the facilities provided by the Company or the Customer.

(B) General Liability

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service, and not caused by the negligence of the Customer, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs; provided, however, that the Company shall have no liability for any such period which is less than the minimum duration specified for the particular service in the regulations applicable to such service set forth in this tariff.

(C) Acts of God

The company shall not be liable for, shall be excused from performance during, and the Customer shall not be liable for charges related to the Company's excused performance during any failure of performance due to causes beyond its control, including, but not limited to, Acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots or wars; strikes, lockouts, work stoppages or other labor difficulties; unavailability or non-performance of facilities provided by others; and any law, order, regulation or other action of any governing authority or agent thereof.

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SECTION 1 – GENERAL REGULATIONS

1.3 TERMS OF SERVICE (Cont'd)

1.3.3 Limitations On Liability (Cont'd)

(D) Customer-Provided Equipment

- (1) The services and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to persons or property from voltages or currents transmitted over the facilities of the Company caused by customer-provided equipment or premises wire.

(E) Use of Facilities of Other Companies

- (1) When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

1.3.4 Use of Service

- (A) Service is furnished for use by the Customer but may be used by others when so authorized by the Customer. Service may be resold or shared and the Customer may advise its user that a portion of its service is provided by the Company. However, the Customer shall not represent that the Company jointly participates with the Customer in the provision of its service.

1.3.5 Ownership of Equipment

- (A) The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to the facilities or equipment on the Customer's premises, including loss or damage caused by agents, employees, or independent contractors of the Customer through any negligence.

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SECTION 1 – GENERAL REGULATIONS

1.3 TERMS OF SERVICE (Cont'd)

1.3.6 Blocking of Service

- (A) The Company's facilities cannot be used to originate calls to other telephone companies' caller-paid information services. This includes, but is not limited to, calls to NPA 900, NXX 976, NXX 970, and other NXXs assigned to these services. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company.

1.3.7 Payment For Services Provided

(A) Payment of Charges

Payment for service is due upon presentation of the bill. Service may be denied for nonpayment of a bill. The Customer is responsible for safeguarding the service from use by unauthorized persons, and to pay all charges for use of the service by any persons whether or not authorized by the Customer, except in those instances where it has been determined that the Customer's present and former employees, agents and authorized users were not responsible for calls billed to the Customer via third party billing and the Company did not verify that the charges for the call would be accepted. The Customer is not responsible for unauthorized use of service to the extent such use is proximately caused by the Company's willful or negligent act.

(B) Collection Charges

In the event the Company incurs fees or expenses, including attorneys fees, collecting, or attempting to collect any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a collection fee on the overdue charges accruing at the highest rate allowed by law.

(C) Return Check Charge

An Administrative Charge of \$25.00 will be applied for any Customer check returned for insufficient funds or any other reason that is the fault of the Customer.

SECTION 1 – GENERAL REGULATIONS

1.3 TERMS OF SERVICE (Cont'd)

1.3.7 Payment for Services Provided (Cont'd)

(D) Late Payment Charges

- (1) The Late Payment Charge applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill. (C)

Residential - A Late Payment Charge of 1.5 % or \$9.00, (whichever is greater). (C)(I)  
(C)

Business - A Late Payment Charge of 1.5% plus \$14.00. (T)(I)

- (2) Late Payment Charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill. (T)

- (3) Late Payment Charges do not apply to final accounts. (T)

(E) Customer Overpayments

- (1) The Company will provide interest on Customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The Customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the Customer, credit for the amount will be provided on the next regular Company bill. Interest at the rate of the average of one-year Treasury Bills for September, October, and November of the previous year is payable on overpayments without deductions for taxes thereon unless otherwise required by law.

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SECTION 1 – GENERAL REGULATIONS

1.3 TERMS OF SERVICE

1.3.7 Payment For Services Provided (Cont'd)

(E) Customer Overpayments (Cont'd)

- (1) Interest shall be paid from the date when overpayment was made, adjusted for any changes in the late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the Customer's overpayment was originally recorded to the Customer's account by the Company.

(F) Billing Disputes

In the case of billing disputes between the Customer and Frontier for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following action:

- (1) First, the Customer may request, and the Carrier will comply with the request, an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnect).

The address of the Company is:

Citizens Telecommunications Company  
180 South Clinton Avenue  
Rochester, New York 14646

- (2) Second, if there is still disagreement about the disputed amount after the investigation and review by a manager of Frontier, the Customer may appeal to the Commission for their investigation and decision.

The address of the Commission is:

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, IL 62701

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SECTION 1 – GENERAL REGULATIONS

1.3 TERMS OF SERVICE

1.3.8 Access To Customer Premises

- (A) The Customer shall be responsible for making arrangements or obtaining permission for Company employees or agents of the Company to enter the premises of the Customer or any joint user or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

1.3.9 Interconnection

- (A) Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitation established by Company. Service furnished by Company is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the customer's expense.
- (B) Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. The customer is responsible for taking all necessary legal steps for interconnecting his or her customer- provided terminal equipment or communications systems with the Company. Customers shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnections.



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SECTION 1 – GENERAL REGULATIONS

1.3 TERMS OF SERVICE

1.3.10 Suspension or Termination of Service

- (A) The customer may cancel service upon notice to the Company.
- (B) The initial contract period for service is one month. Thereafter, contract periods shall be for successive one-month periods unless customer enters into specific contract(s) that have contract period(s) greater than one-month interval(s), or the customer wishes to incur \$10 Primary Interexchange Carrier (PIC) change charge at any time during a monthly billing cycle.
- (C) Suspension or Termination for Nonpayment
  - (1) In the event that any bill rendered is not paid, the Company may terminate or suspend service until the bill has been paid. If service is suspended or terminated for nonpayment, the Customer must pay any payment due prior to reconnection.
- (D) Exceptions to Suspension and Termination
  - (1) Suspension or termination of service shall not be made until:
    - (a) At least 10 days after written notice has been served personally on the Customer, or at least 20 days after written notification has been mailed to the billing address of the Customer or;
    - (b) At least 10 days after the Customer has either signed for or refused to sign for a registered letter containing written notification mailed to the billing address of the Customer.

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SECTION 1 – GENERAL REGULATIONS

1.3 TERMS OF SERVICE (Cont'd)

1.3.10 Suspension or Termination of Service (Cont'd)

(D) Exceptions to Suspension and Termination (Cont'd)

- (2) Service shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business.
- (3) Service shall not be suspended or terminated for:
  - (a) Non-payment of bills rendered for charges other than telephone service
  - (b) Non-payment for services for which a bill has not been rendered
  - (c) Non-payment for services which have not been rendered;
  - (d) Non-payment for any billed amount which is in dispute during the period before resolution of the dispute is made by the Company in accordance with the Company's complaint handling procedures. Service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill if the Customer does not pay the undisputed amount after being asked to do so;
  - (e) Non-payment of backbilled amounts as outlined in the preceding.

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SECTION 1 – GENERAL REGULATIONS

1.3 TERMS OF SERVICE

1.3.10 Suspension or Termination of Service (Cont'd)

- (E) Verification of Non-payment
  - (1) Service shall not be terminated or suspended for non-payment of a bill rendered unless:
    - (a) The Company has verified, in a manner approved by the Illinois Commerce Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice;
    - (b) The Company has checked the Customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the Customer's account as of the opening of business on that day.
  
- (F) Termination for Cause Other Than Non-payment
  - (1) The Company may, immediately and without notice to Customer, and without liability of any nature, temporarily deny, terminate, or suspend Service to any Customer who:
    - (a) Willfully damages the Company equipment, interferes with use of the Company's Service by other Customers of the Company;
    - (b) Unreasonably places capacity demands upon the Company's Facilities or Service;
    - (c) Violates any statute or provision of law, or any rule or regulation of any state or federal regulatory agency relating to communications;
    - (d) Otherwise fails to comply with the provisions of this Tariff or applicable law.

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SECTION 1 – GENERAL REGULATIONS

1.3 TERMS OF SERVICE (Cont'd)

1.3.10 Suspension or Termination of Service (Cont'd)

(F) Termination for Cause Other Than Non-payment (Cont'd)

- (2) In the event a Customer becomes insolvent, is the subject of any formal legal proceeding commenced in a court involving a voluntary or involuntary petition or proceeding in bankruptcy, seeks protection or relief from creditors in a formal legal proceeding after a filing for such relief, or executes an assignment for the benefit of creditors, the Company may immediately and without notice to the and without liability of any nature deny, terminate, or suspend service to the Customer.
- (3) In the event that the Company determines that any Service is being used fraudulently or illegally, whether by a Customer or its agent, the Company may immediately and without notice to the Customer and without liability of any nature deny, terminate, or suspend service to the Customer.

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SECTION 2 – SERVICE DESCRIPTIONS2.1 GENERAL SERVICE DESCRIPTION

Intrastate telecommunications services are available for calls originating from any service location within the state of Illinois and terminating at any point within the state. A customer may originate a call over the Company's switched network by presubscribing to the Company's service to place calls on a direct dialed basis or on an ad hoc basis by dialing the Company's Carrier Identification Code. Intrastate Customers have access to the Company's Interstate and International communications services which are covered under separate tariff as governed by the rules and regulations of the Federal Communications Commission.

2.1.1 Application of Rates

The application of rates will be consistent based upon, but not limited to, the following rate modification criteria. These criteria may be applied individually or in combination(s) against, and in addition to, the rates, charges and discounts specified in this tariff.

- Usage discounts
- Volume discounts
- Length of service period
- Distance
- Aggregated usage
- Customer-guaranteed usage
- City pairs
- Termination liability
- Multiple service usage
- Number of circuits
- Account longevity

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SECTION 2 – SERVICE DESCRIPTIONS

2.1 GENERAL SERVICE DESCRIPTION (Cont'd)

2.1.2 Calculation of Distance

Usage charges are based on the airline distance between the serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by area code and exchange numbers.

All calls are billed from the End User's serving wire center to the terminating point serving wire center. If a call must be transferred to another carrier for completion such that the mileage would be calculated otherwise, the End User will be informed that the rates for the call may not reflect the rates from the actual originating location and the End User must consent to the transfer.

The distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by NECA Tariff FCC No. 4, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the originating point and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers.

Formula:

$$\sqrt{\frac{(V_1 V_2)^2 + (H_1 H_2)^2}{10}}$$

SECTION 2 – SERVICE DESCRIPTIONS

2.1 GENERAL SERVICE DESCRIPTION (Cont'd)

2.1.3 Plan-Specific Incremental Billing Seconds

Intrastate communications charges are based on a flat minute of use rate multiplied by the appropriate incremental billing seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent.

<u>SERVICE OFFERING</u>		<u>6&amp;6</u>	<u>12&amp;6</u>	<u>18&amp;6</u>	<u>30&amp;6</u>	<u>60&amp;60</u>
Business Direct Billed	1+ Switched Access	X				
	800	X				
Business Rate Plus	1+ Switched Access			X		
	800			X		
Residential	1+ Switched Access					X
	800					X
Residential Rate Plans	IntraLATA					X
	Intrastate					X
	Interstate					X
Business 250 Plus	1+ Switched Access	X				
	800	X				
Citizens Select Calling Plan	1+ Switched Access			X		
	800			X		
	Dedicated Access		X			

(D)  
 (D)  
 (D)  
 (D)  
 (D)  
 (D)

Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest higher increment.

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SECTION 2 – SERVICE DESCRIPTIONS

2.1 GENERAL SERVICE DESCRIPTION (Cont'd)

2.1.4 Service Hours

(A) Citizens Residential Time Periods

Peak Period: 8:00 am to 4:59 pm Monday through Friday

Off-Peak Period: All other times.

(B) The following time periods apply in rating Maxcess calls prior to the application of any volume discounts.

DAY Monday through Friday 8:00 AM to 4:59 PM

EVENING Monday through Sunday 5:00 PM to 10:59 PM

NIGHT Monday through Sunday 11:00 PM to 7:59 AM  
Saturday and Sunday 8:00 AM to 4:59 PM  
Carrier recognized Holidays

(C) Solution

The following time periods are applicable in rating all (Option 12) Solution I, II, III, IV, and Residential Solution outbound and inbound (via Solution 800) calls.

BUSINESS HOURS: Monday through Friday 8:00 AM- 5:00\*PM  
Excluding Carrier  
recognized holidays

OFF HOURS: Monday through Friday 5:00 PM- 8:00\*AM  
Saturday and Sunday All Day  
Including Carrier  
recognized holidays



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SECTION 2 – SERVICE DESCRIPTIONS

2.1 GENERAL SERVICE DESCRIPTION (Cont'd)

2.1.4 Service Hours (Cont'd)

(C) Frontier HomeSaver

The following time periods apply in rating all Frontier HomeSaver and HomeSaver Access (Travel) calls:

DAY	Monday through Friday	8:00 AM to 4:59 PM Excluding Carrier recognized holidays
EVENING/NIGHT/ WEEKEND	Monday through Friday Saturday and Sunday	5:00 PM to 7:59 AM All Day Including Carrier recognized holidays

(D) Frontier Home Connection 1+ Service

The following time periods apply in rating Baseline<sup>SM</sup> 800 calls:

BUSINESS HOURS:	Monday through Friday	7:00am-6:59pm excluding Carrier- recognized holidays
EVENING/NIGHT/ WEEKEND	Monday through Friday Saturday and Sunday	6:00pm-7:59am All Day including Carrier- recognized holidays

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SECTION 2 – SERVICE DESCRIPTIONS

2.1 GENERAL SERVICE DESCRIPTION (Cont'd)

2.1.4 Service Hours (Cont'd)

(E) Frontier Common Sense

The following time periods apply in rating all Frontier Common Sense calls (switched, dedicated and travel):

PEAK	Monday through Friday	8:00am - 4:59pm Excluding carrier- recognized holidays
OFF PEAK	Monday through Friday; Saturday and Sunday	5:00pm - 7:59am All Day Including carrier- recognized holidays

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SECTION 2 – SERVICE DESCRIPTIONS

2.1 GENERAL SERVICE DESCRIPTION (Cont'd)

2.1.5 Recognized Holidays

- (A) For the following products: UNIBILL USA, Business Plus, and Frontier Home Connections, Company recognizes the following holidays for the purposes of discounting usage rates in certain cases: Christmas Day (December 25)\*\*, New Year's Day (January 1)\*\*, Independence Day (July 4)\*\*, Thanksgiving Day\*, Labor Day\*, Martin Luther King, Jr. Day\*, President's Day\*, Memorial Day\*, Columbus Day\*, Veteran's Day\*\*. Evening Rate Period rates will apply to all calls made between 8:00 AM and 5:00 PM during Company-recognized holidays.

\* As federally observed.

\*\* When this holiday falls on a Sunday, the Holiday rate applies to calls placed on the following Monday. When this Holiday falls on a Saturday, the Holiday calling rate applies to calls placed the preceding Friday.

- (B) For all other products:

Carrier Recognized Holidays

New Year's Day	Observed on January 1
Fourth of July	Observed on July 4
Labor Day	Observed on first Monday of September
Thanksgiving Day	Observed on last Thursday of November
Christmas Day	Observed on December 25

SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS

2.2.1 Business 1+ Switched Access

1+ Switched Access gives customers the capability to originate and terminate IntraMSA and InterMSA calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis. Features include:

- (A) Domestic intrastate direct dial calling.
- (B) Single point of customer contact for all service offerings.

2.2.2 Business 800

Business 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis and is billed directly to the Customer by the Company. A Customer may be assigned one or multiple 800 numbers that allow the Customer's end users to place a call to the Customer free of charge. Features include:

- (A) Intrastate and Interstate 800 calls over the same local access line
- (B) International origination.
- (C) Detailed call record lists originating phone numbers for all 800 calls.
- (D) Vanity 800 numbers available at no extra charge.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.3 Reserved For Future Use

(D)

2.2.4 Business 250 Plus

(D)

Business 250 Plus Service gives customers, billing more than \$250.00 per month, an alternate rate structure for Business 1+ Switched Access, and Business 800. These Services have the same features described above. Business 1+ Switched Access and Business 800 Services are flat rated, and are billed in six (6) second increments.

(D)

2.2.5 Reserved For Future Use

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.5 Reserved For Future Use

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.6 Private Line Service

(A) Business Dedicated Access

Business Dedicated Access is a Private Line service that allows the Customer to access the Company's network via dedicated access facilities. Dedicated Access Service is targeted to large volume users who can take advantage of dedicated access, where facilities are available. Service is offered and can be configured for 1+ Service and 800 Service.

Business Dedicated Access Service may be obtained on a fixed term basis with a minimum of a one (1) year commitment, with a minimum requirement of greater than thirty thousand (30,000) minutes of usage per month. If usage is less than the minimum requirement, the Customer will be charged a penalty equal to the shortage of minutes of usage multiplied by the rate per minute. If the Customer terminates service prior to the expiration of the term, the Customer will be liable for any installation charges that were initially waived. The Customer must give written notice to the Company to disconnect the service forty-five (45) days prior to the end of the one term.

Features include:

- (1) Access Integration enables any or all channels to be used for both outgoing calls and incoming toll-free calls.
- (2) Dialed Number Identification Service (DNIS) allows one location to receive identified multiple 800 calls.
- (3) Account Codes and Verified Account Codes help the Customer prevent abuse by tracking the cost and origination of calls.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.6 Private Line Service (Cont'd)

(B) Point To Point

Point To Point Service is a Private Line Service that allows the Customer point-to-point or point-to-multipoint service via a dedicated connection. Point To Point Service is targeted to large volume users who can take advantage of Private Line Service, where facilities are available. Service is available at Voice Grade, 56kbps and DS1 (1.544 mbps) speeds.

Point To Point Service may be obtained on a fixed term basis for a period of one (1), two (2), three (3), four (4), or five (5) years. A specified discount, corresponding to the length of the term commitment, that will apply for the life of the plan, will be applied to the Inter-Office Channel (IOC) portion of the charges.

If a Customer terminates service prior to completion of the term commitment, the Customer will pay termination charges for any unexpired portion of the term remaining after the forty-five (45) day notice period required for cancellation of Point to Point Service. The Customer shall be liable for termination charges equal to one hundred percent (100%) of the monthly recurring IOC charges for any remaining portion of the first year of the term, and twenty five percent (25%) of the IOC charge for the remainder of the subsequent years of the term. In addition, the Customer will be liable for any installation charges that were previously waived. A Customer may terminate a Fixed Term Plan prior to its expiration without liability if:

- a) a revision in the tariff results in a higher IOC rate for the Customer and the Customer provides written notice to discontinue the plan within forty-five (45) days of notification of such increase;
- b) the Customer replaces the existing arrangement with a new arrangement which expires on or after the expiration date of the existing plan.



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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.6 Private Line Service (Cont'd)

(C) Move Charge

A move charge will apply to Private Line Services when the physical location of the dedicated circuit, or a central office location is changed at the Customer's request. A move of this type will be considered a disconnection of service at one location and a reinstallation of the same service at the new location. The Customer will be responsible for the entire reinstallation charges. This type of move will not constitute a break in the original term agreement.

(D) Allowance For Interruption Of Service

A credit allowance will be given when a Private Line Service is interrupted for more than two hours. Credit will equal one half (1/2) day, or one sixtieth (1/60) of the monthly billing charge, for every outage less than four (4) hours. The credit will equal one day, or one thirtieth (1/30) of the monthly billing charge for each twenty four (24) hour period, or fraction thereof, of an outage lasting more than four (4) hours. An interruption period begins when the Customer alerts the Company of the interruption and releases the circuit for testing and repair. An interruption period ends when the circuit is returned to the Customer in operating condition.

No credit allowances will be made for:

- a) Interruptions due to negligence or willful misconduct by the Customer;
- b) Interruptions due to failure of power, equipment, systems or connections not provided by the Company;
- c) Interruptions due to failure of access outside the Company's serving area; or
- d) Interruptions beyond the control of the Company.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.7 Residential 1+ Switched Access

1+ Switched Access gives customers the capability to originate and terminate Intrastate calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis, or may access the Company's switched network by adding the Company's Carrier Identification Code to the dialing string.

Rate plans for residential 1+ Switched Access service can be found in Section 6 of this tariff. Customers may order these plans only in conjunction with the corresponding plan for interstate calling found in the Domestic Price List of Citizens Telecommunications Company.

The service is flat rated (i.e., not distance sensitive) and billed in one (1) minute increments. Features include:

- (A) Domestic intrastate direct dial calling.
- (B) Single point of customer contact for all service offerings.
- (C) One minute increment billing.

2.2.8 Residential 800

Residential 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis. A Customer may be assigned one or multiple 800 series numbers that allow callers to place a call to the Customer free of charge. Service availability is dependent upon availability of 800 series numbers.

The service is flat rated (i.e., not distance sensitive) and billed in one (1) minute increments. Features include:

- (A) Intrastate and Interstate 800 calls over the same local access line.
- (B) International origination.
- (C) Detailed call record lists originating phone numbers for all 800 calls.
- (D) Vanity 800 series numbers available at no extra charge.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.9 Reserved For Future Use

2.2.10 Reserved For Future Use

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.9 Citizens Freedom Plan

Freedom Plan is a long distance plan that offers the Residential Customer a simplified rates structure for long distance calls placed through 1+ Switched Access Service. Freedom Plan is designed as a set of jurisdictionally integrated calling plans. A customer may order the Red, White, or Blue Freedom plan only in conjunction with the corresponding Red, White, or Blue Freedom plan offered by the Company for interstate calling. The interstate portion of the Freedom Plan is subject to regulation by the Federal Communications Commission. The interstate portion of the Freedom Plan may include a monthly recurring charge. In general, higher monthly recurring charges are associated with lower per minute charges. Freedom Plan does not require volume or term commitments.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.10 Maxcess

Maxcess is a one-way, intrastate, multipoint service, designed for high volume users. Maxcess customers may originate calls via voice grade special access or high capacity (T1) access arrangement provided by the customer between the customer's premises and Carrier's switch. Calls can be completed from the customer's premise to any location within the state of Illinois.

(A) Rate Structure

Charges for Maxcess are assessed based on a usage basis, flat monthly basis, per call basis or one-time non-recurring basis as described below.

(B) Usage Charges

The customer's total monthly use of the Carrier's Maxcess Service is charged at the applicable rates set forth in Section 4.2.1 and is based on the airline distance between the originating and terminating locations of each call. The duration of a call is measured in six second increments with an eighteen (18) second minimum. Any fraction of an increment is rounded up to the next whole increment.

SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.10 Maxcess (Cont'd)

(C) Access Charges

Monthly recurring and one time installation charges apply for voice grade analog dedicated access facilities and equipment used in establishing a communication link between the customer's premises and Carrier's switch. A special access surcharge imposed by a local telephone company applies per voice grade channel unless the customer provides written certification to Carrier that the access arrangement is exempt from the surcharge. An access arrangement will be exempted from the monthly surcharge if it is not connected to a PBX or other device capable of interconnecting the access arrangement to a local exchange subscriber line.

(D) Ancillary Services

Calls made to Directory Assistance are charged on a per call basis.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.11 Solution

Solution is a family of two-way, telecommunication service features which offer single location or multiple location customers the simplicity of a uniform charge for all of their outbound and inbound calls. Intrastate Solution is available for use only in conjunction with interstate. Solution provides customers with a single per minute nondistance sensitive usage rate for all inbound and outbound usage. Solution customers may elect any combination of the following Solution service features:

Solution I	-	LEC-provided dedicated Access;
Solution II	-	LEC-provided switched access, high volume usage, long duration calls;
Solution III	-	LEC-provided switched access, low and medium volume usage;
Solution IV	-	LEC-provided switched access, high volume usage, short duration calls;
Residential Solution	-	uses LEC-provided switched access for high volume, off-hour usage;
Solution 800	-	provides an add-on inbound capability for Solution I, II, III, IV and Residential Solution features.

Customers electing the Solution I feature may originate or receive calls via LEC-provided dedicated access lines. Charges for LEC-provided dedicated access facilities will be billed by the Customer's local exchange carrier. Customers who order Solution II, III IV and Residential Solution features may originate or receive calls on their local business or residential lines; calls may be originated by dialing 1 plus an area code and the desired number.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.11 Solution (Cont'd.)

(A) Rate Structure

Charges for Solution I, II, III, IV, Residential Solution, as well as Solution 800 are assessed on a per minute basis based on duration of the call, and time of day of each inbound and outbound call.

(B) Usage Charges

The customer's total monthly use of the Solution I, II, III, IV, Residential Solution and associated 800 is charged at the applicable rates per minute set forth in Section 3. Solution II, III, IV and Residential Solution outbound and inbound (via associated Solution 800) calls are billed in six second increments. Solution II, III, and Residential Solution have a 30 second minimum for each call. Solution I outbound and inbound (via associated Solution 800) calls are billed in six second increments, with a 6 second minimum for each call. Solution IV has a six (6) second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Any inbound usage (via associated Solution 800) is subject to the usage rates applicable to the outbound services associated with the customer's local business or residential line as set forth in Section 3. For example, inbound calls terminating on a line that originates Solution II calls are charged at the Solution II rates;

Solution I, II, III and Residential Solution customers making long distance calls through Travel calls are billed at the rates set forth in Section 3.

(C) Ancillary Charges

Calls made to Directory Assistance telephone numbers are charged on a per call basis.



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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.12 Frontier HomeSaver

Frontier HomeSaver is a two-way switched access service offered only in conjunction with Carrier's interstate HomeSaver service, wherein customers are provided with both inbound (800) and outbound (1+) service. HomeSaver customers may be billed directly, or via their credit card for intrastate and interstate calls that terminate to the customer's HomeSaver station, and are billed to the called party rather than the call originators. HomeSaver customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 101XXXX and then the area code and the desired telephone number.

(A) Rate Structure

Frontier HomeSaver calls are based on length of call and time of day.

(B) Usage Charges

The customer's total monthly use of Frontier HomeSaver is charged at the applicable service hours in Section 2.1 and at the applicable rates per minute set forth in Section 3. HomeSaver outbound calls are billed in six one minute increments with a one minute minimum per call. HomeSaver inbound (800) calls are billed in six second increments with a one minute minimum per call. Any fraction of an increment is rounded up to the next whole increment.

Customers who are presubscribed to Frontier HomeSaver service will also be eligible for HomeSaver Access (Travel) service. HomeSaver Access (Travel) service is billed in six second increments with a one minute minimum per call, and is not available on a stand alone basis.

Calls made to directory assistance telephone numbers are charged on a per call basis.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.13 Frontier Home Connections 1+

Frontier Home Connections 1+ is an outbound switched access service offered only in conjunction with Frontier's interstate Home Connections 1+ service, and is primarily for residential customers. Frontier Home Connections 1+ customers may originate intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number.

(A) Rate Structure

Frontier Home Connections 1+ calls are based on length of call and time of day.

(B) Usage Charges

The customer's total monthly use of Frontier Home Connections 1+ service is Home charged at the applicable rates per minute and hours set forth in Section 2.1 of this tariff. Calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

(C) Ancillary Services

Calls made to directory assistance telephone numbers are charged on a per call basis.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.14 Frontier Common Sense

Frontier Common Sense service allows customers to select either switched or dedicated outbound and inbound service as a unified service offering. Frontier Common Sense customers may select one of three options. It is only available in conjunction with Frontier's interstate Common Sense service. Frontier Common Sense customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Inbound calls are originated to the Common Sense customer's designated location by users dialing 1+ the Common Sense customer's 800 telephone number. (D)

(A) Rate Structure

Frontier Common Sense calls are based on length of call, and time of day.

(B) Usage Charges

The customer's total monthly use of Frontier Common Sense (switched, dedicated and travel) service is charged at the applicable rates per minute and the applicable hours set forth in Section 2.1 of this tariff. Frontier Common Sense switched and dedicated outbound calls are billed in six second increments, with a six second minimum for each call. Frontier Common Sense switched and dedicated inbound calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. There is a monthly minimum usage charge (MMUC) associated with Common Sense service option selected. Beginning with the customers' second invoice, and for the remaining months of any term plan commitment, the customer may be charged the difference between the gross account usage and the MMUC if the gross account usage is less than the MMUC. In addition, Common Sense customers who commit to a service term may receive additional discount credits as set forth in Section 3 of this tariff based on their monthly usage level and term commitment. (D)  
(D)  
(D)

(C) Ancillary Charges

Calls made to directory assistance telephone numbers are charged on a per call basis.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.15 Simple Connect 8xx

Simple Connect is a shared, inward switched service which permits inbound calls, originated by dialing an 8xx number to terminate at a MultipointK 8xx customer's common line (i.e. business or residential line), provided a valid Personal Identification Routing Number ("PIRN") is entered by the caller. The Simple Connect 8xx customer is billed for the call rather than the call originator. Simple Connect 8xx service completes calls to a Carrier assigned 8xx telephone number. The PIRNs entered by the caller determine the customer's designated telephone number to which the 8xx call will terminate. Upon request, from one to a maximum of ten PIRNs may be assigned by the Carrier to the customer excluding those PIRNs reserved for special use by the Carrier. Requests for four or more PIRNs are subject to credit approval by the Carrier. Simple Connect 8xx service employees shared telephone numbers and, by conversion to Simple Connect 8xx, the Simple Connect 8xx customer releases any ownership or exclusive rights of its 8xx telephone number to the Carrier.

Charges for Simple Connect 8xx service are assessed based on the time of day and length of call.

The applicable per minute usage rates are set forth in Section 3 following. Simple Connect 8xx calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.15 Frontier One

Frontier One is a non-distance sensitive, outbound, flat rated switched service option. Frontier One customers may originate an intrastate call by dialing 1 plus an area code (where necessary) and the desired telephone number.

(D)  
(D)

Frontier One service is a non-distance sensitive, flat rated 24 hours a day seven days a week service.

The customers total monthly use of Frontier One service is charged at the per minute rate set forth in Section 3 following. Frontier One calls are billed on one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.16 Frontier Independence

Frontier Independence is a long distance service which provides customers with a single per minute rate for both their inbound (8XX) and outbound (1+) usage. Independence customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Independence customer's designated location by users dialing 1 plus the Independence customer's 8XX telephone number. Independence service is a flat rated, non-distance sensitive switched service, twenty four (24) hours a day, seven (7) days a week, including Carrier recognized holidays.

The applicable per minute rates are set forth in Section 3 following, and are based on the Independence product plan selected. Independence switched 1 plus and 8XX calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Independence Dedicated Access 1 plus and 8XX calls are billed in six second increments, with a six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Switched Access Independence service option customers may subscribe to the service on a month-to-month basis or, subscribe to one of five service plans. In each of the five plans the customer must commit to either a one year (12 month), two year (24 month), or three year (36 month) term agreement. Customers electing to subscribe to one of the five plans will receive one of the applicable per minute discount rates off the one year base rate. The applicable discounts are set forth in Section 3 following. Subscribers to Independence Dedicated Access service must commit to either a one year (12 month), two year (24 month) or three year (36 month) term agreement. Applicable per minute rates for Independence Dedicated Access service are set forth in Section 3 following.

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SECTION 2 – SERVICE DESCRIPTIONS2.2 SERVICE PLAN OPTIONS (Cont'd)2.2.16 Frontier Independence (Cont'd)

Independence switched term plan options will automatically renew for successive periods of one year unless the Independence Term Plan customer notifies the Carrier in writing before the end of their current term that the customer intends to terminate the agreement at the completion of the term. Independence switched term plan option customers choosing not to renew their term plan option will be assessed the Independence month-to-month tariff rate currently in effect. Dedicated term plan customers will automatically renew to their current term plan unless the customer notifies the Carrier in writing before the end of the current term plan that the customer intends to terminate the agreement at the completion of the term. Independence Dedicated term plan customers choosing not to renew their term plan agreement will automatically revert to the current one year \$1,000 minimum monthly usage level plan. There is a minimum monthly usage level (MMUL) for each term plan option as set forth in Section 3 following. The customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. A monthly termination fee, equal to the MMUL of the term plan that the Independence customer is subscribing to, will be assessed per month for each of the remaining months in the current month term after an Independence customer terminates service prior to the completion of the then current term of service.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.17 Frontier Voice Virtual Private Network

Frontier Voice Virtual Private Network (“VVPN”) provides the Customer the functionality and capabilities of a private network through the use of shared and/or dedicated transmission facilities, which permits the Customer to establish a communications path between two Customer locations by using a Customer-defined Private Numbering Plan (“PNP”). The following call types are available to Frontier Voice VPN Customers:

- (1) Dedicated to Dedicated: provides PNP type calls between locations linked by dedicated access. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- (2) Dedicated to Switched: calls originating from a VVPN Customer’s dedicated location and terminate on switched facilities either within or outside the Customer’s PNP. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- (3) Switched to Dedicated: calls originating from a switched location within a Customer’s PNP and terminate on a dedicated location within the PNP. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- (4) Switched to Switched: calls originate from a switched location within the Customer’s PNP and terminate on a switched location either within or outside the PNP. All calls are billed in six second increments with an eighteen second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- (5) 8XX Remote Access to Switched/Dedicated: calls originate from a switched location via a VVPN 8XX remote access number and terminate to a switched/dedicated location within the Customer’s PNP. A VVPN personal code is used to verify that the caller is authorized to make VVPN calls. The PNP code must be a uniform length not to exceed 10 digits. All 8XX remote access calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment will round up to the next whole increment.



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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.17 Frontier Voice Virtual Private Network (Cont'd)

Frontier Voice VPN service charges consist of both recurring and non-recurring charges. Recurring charges consist of flat monthly charges and usage-based charges. Flat monthly charges apply whether or not the service is used. Usage charges apply to all completed calls. The usage charges apply to all call types, 24 hours a day, 7 days a week. All recurring, non-recurring, volume and term discounts applicable to Frontier Voice VPN service are set forth in Section 3 following.

The Frontier Voice VPN Customer must have T-1 access from at least one of their locations into one of the Company's switches equipped to provide VVPN service. Additional connections to the VVPN network can be either via dedicated, switched or remote access.

The Customer can originate calls via dedicated access and switched access. With switched access, Customer originated calls are connected to the Company network via a dial access basis. Switched access calls include those originating from the Customer's VVPN lines pre-subscribed to the Company and using 1+ and 1+700 dialing plans.

For a one time setup charge, a Switched Overflow option is available to the Frontier Voice VPN Customer. Switched Overflow will route any call placed from any PNP location terminating to a dedicated PNP location, to a switched plain old telephone service (POTS) number at the dedicated terminating location if the dedicated facility is busy or the network is at capacity. The setup charge applicable to this option is set forth in Section 3 following.

Customers may subscribe to Frontier Voice VPN on a one, two or three year term plan and may select from 4 monthly minimum usage levels (MMUL). Beginning with the Customers' fourth invoice, and for the remaining months of any term plan commitment, the Customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. Term Plan Customer's are eligible to receive tariffed volume discounts set forth in Section 3 each month based on its VVPN MMUL commitment.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.17 Frontier Voice Virtual Private Network (Cont'd)

Voice VPN Term Plan Customers whose monthly gross account usage exceeds the next higher MMUL above the level to which the subscriber has committed will receive the discount applicable to the next higher MMUL. Discounts on all monthly gross account usage will be capped at the discount level applicable to the next higher MMUL. Volume discounts are calculated off the Frontier Voice VPN Month-to-Month rates in effect when calls are made. The discounts apply to VVPN usage (outbound and remote access) only and do not apply to non-recurring or monthly recurring charges nor to any associated, operator/directory assistance, international, and value added service usage. Volume discounts are not available to Customers subscribing to Frontier Voice VPN Month-to-Month service. In addition, Frontier Voice VPN customers who commit to a service term may receive additional discount credits as set forth in Section 4.2.9 following. Term plan options will automatically renew for successive periods of one year unless the Customer notifies the Company in writing before the end of their current term that the Customer intends to terminate the agreement at the completion of the term. The Company will notify the term plan customer at least 60 days prior to the end of the current term that the end of their current term is approaching. Customers choosing not to renew their term plan option will be assessed the Frontier Voice VPN Month-to-Month tariff rate currently in effect. A termination fee, equal to the MMUL of the term plan that the Frontier Voice VPN customer is subscribing, times the number of months remaining in the current term will be assessed to customers terminating service prior to the completion of their current term of service.

(D)

The Customer is responsible for any Company and local service provider monthly recurring charges for dedicated circuits/loops necessary for the service, and costs incurred by the Company, including installation and local service provider contract termination charges, if such circuits/loops are canceled prior to activation of service, or the completion of the term commitment made by the Customer.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.18 EZ Plan

EZ Plan is a long distance switched service which provides customers with single per minute rates for both their inbound (8XX) and outbound (1+) access usage.

(A) Rate Structure

EZ Plan inbound and outbound calls are non-distance sensitive, usage based, and flat rated.

B) Usage Charges

The applicable per minute rates are set forth in Section 3 of this tariff, and vary based on the EZ Plan service plan selected. EZ Plan inbound and outbound calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to EZ Plan service on a month-to-month basis, or subscribe to either a fifteen (15) or thirty (30) month term agreement. A Minimum Monthly Usage Level (MMUL) is required with each service plan offered. Beginning with the customer's second invoice, and for the remaining months of any service plan, the customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. The MMUL and applicable per minute rates are set forth in Section 3 of this tariff.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.18 EZ Plan (Cont'd)

(B) Usage Charges (Cont'd)

EZ Plan fifteen (15) and thirty (30) month term plans will automatically renew for successive fifteen (15) month periods unless the customer notifies the Carrier in writing of their intention to terminate the agreement at the completion of their current term plan. The Carrier will notify the customer at least 60 days prior to the end of their current term plan that the end of the term is approaching. Customers electing to continue to receive EZ Plan service without renewing their current term will automatically revert to the current tariffed month-to-month rate. A monthly termination fee, equal to the MMUL of the term plan that the EZ Plan customer is subscribing to, will be assessed for each month of the remaining months in the term commitment when an EZ Plan customer terminates service prior to the completion of the full term of service.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.19 Frontier Exact Rate

Frontier Exact Rate is a switched, non-distance sensitive, flat-rated long distance service which provides Customers with a single rate for all outbound (1+) calls.

(D)

2.2.20 Frontier Hometown Saver

Frontier Hometown Saver is a non-distance sensitive, flat-rated, outbound switched access service with lower rates on Sunday and certain Holidays. Frontier Hometown Saver Customers may originate intraLATA calls by dialing 1 plus the area code and the desired telephone number.

(D)

(A) Rate Structure

Frontier Hometown Saver calls are non-distance sensitive and flat rated.

(B) Usage Charges

The Customer's total monthly use of Frontier Hometown Saver service is charged at the per minute rate and times set forth in Section 3 following. Frontier Hometown Saver calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.21 Frontier Advantage

Frontier Advantage is a long distance service which provides customers with single per minute rates for both their inbound (8XX) and outbound (1+) usage. Frontier Advantage calls are distance sensitive, twenty-four (24) hours a day, seven days a week (including Carrier recognized holidays).

The per minute rates applicable to all Frontier Advantage 1+ and 8XX calls apply only to Subscribers who are also Customers of a Local Service Provider with whom the Carrier has an appropriate billing and collection agreement.

The applicable per minute rates are set forth in Section 3 following, and are based on the Frontier Advantage service plan selected. Frontier Advantage inbound and outbound calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to Frontier Advantage service on a Month-to-Month basis. The per minute rates applicable to the Month-to-Month commitment plan is set forth in Section 3 following. A Monthly Usage Guarantee will be associated with each service plan offered. The per minute rates and Monthly Usage Guarantee levels are set forth in Section 3 of this tariff.

(D)

(D)

SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.22 Local Exchange Carrier-Billed Consumer OMNI Card

The Local Exchange Carrier-Billed Consumer OMNI Card service is a one-way dial-in, dial-up multipoint service allowing the customer to originate calls via a Carrier-provided 800 number.

(A) Rate Structure

All calls are billed in one-minute increments with a minimum billing of one minute per call. Any fraction of a minute is rounded up to the next full minute. The applicable per minute rate is set forth in Section 3 of this tariff.

(B) Usage Structure

For all Local Exchange Carrier-Billed Consumer OMNI Card calls billed via a local exchange carrier with which Frontier Communications has an appropriate billing and collection agreement, the per minute usage charge and per call surcharge apply as specified in Section 3 of this tariff.

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SECTION 2 – SERVICE DESCRIPTIONS2.2 SERVICE PLAN OPTIONS (Cont'd)2.2.23 Frontier Flex 800

Frontier Flex 800 (FF800) is a two-way switched access service completing calls to a carrier-assigned toll-free telephone number. Inbound calls are originated by dialing a toll-free number which terminates at a FF800 customer line, provided a valid Personal Identification Routing Number (PIRN) is entered by the call originator. Outbound calls may be originated by dialing a toll-free number and entering a Customer-specific PIRN to receive dial tone, permitting the call originator to place a 1+ outbound call. The FF800 customer may request any combination of four digit PIRNS for their inbound FF800 service. Only one dial tone PIRN is allowed per FF800 customer. The dial tone PIRN cannot have more than two repeating digits and cannot have more than two sequential digits. The dial tone PIRN cannot match the last four digits of the customer's toll-free number.

## (A) Rate Structure

Frontier Flex 800 Service is a flat rated, non-distance sensitive, usage-based switched service, available twenty-four hours per day, seven days a week.

## (B) Usage Charges

Calls are billed in six second increments with a thirty second minimum. Any fraction of an increment is rounded up to the next whole increment.



SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.24 Frontier Simple 7

Frontier Simple 7 (FS7) is a two-way, non-distance sensitive, flat rated long distance product designed for business customers.

(A) Rate Structure

FS7 provides a single rate for outbound (1+) calls and a single rate for inbound (8xx) calls regardless of time of day. There is a monthly minimum usage guarantee on this product.

(B) Usage Charges

FS7 calls are billed in six second increments with a minimum billing increment of thirty seconds. Any fraction of an increment is rounded up to the net whole increment.

(C) Ancillary Charges

Calls made to directory assistance are charged on a per call basis.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.25 InterState 4.9

InterState 4.9 is a non-distance sensitive flat-rated, outbound service. The per minute usage charges as specified below apply to all intrastate calls which originate and terminate in the state of Illinois. This product is only available on an interLATA basis in conjunction with subscription to this product on an intraLATA basis.

This plan is available to customers of local exchange companies with whom the carrier has a billing and collections contract. Customer must subscribe to this product on the main billing number on the account. Customer must choose the InterState 4.9 product both for interLATA and intraLATA purposes for those lines which they choose to presubscribe to this product.

(A) Usage Charges

All inbound and outbound calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded to the nearest cent on a per call basis.

(D)  
(D)

(B) Monthly Recurring Charges

The monthly recurring charge is applied at the account level when the monthly account usage charges are less than \$30.00.\*

\* Intrastate, interstate and international usage excluding taxes and surcharges apply towards \$30.00 minimum usage.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.26 Reserved For Future Use

(D)

(D)

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SECTION 2 – SERVICE DESCRIPTIONS2.2 SERVICE PLAN OPTIONS (Cont'd)2.2.27 Frontier VIP

Frontier VIP Standard and VIP Plus are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched and dedicated usage. VIP Standard and VIP Plus are offered dependant upon the availability of Carrier capability.

Rate Structure

Frontier VIP switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

Customers may subscribe to Frontier VIP Standard and VIP Plus switched and dedicated service on either a Month-to-Month, one, two or three year Term Plan. The Customer's total monthly usage of Frontier VIP is charged at the applicable per minute rates set forth in Flexible Rate Schedule of this tariff. Frontier VIP switched inbound (8XX) and outbound service is billed in six-second increments, with an eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up or down to the nearest whole cent.

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SECTION 2 – SERVICE DESCRIPTIONS2.2 SERVICE PLAN OPTIONS (Cont'd)2.2.27 Frontier VIP (Cont'd)Rate Structure (Cont'd)

Subscribers to VIP Standard and VIP Plus term plan service will be eligible to receive discounts on domestic 1+ and domestic Toll-Free calls. Applicable discounts are based on total monthly (domestic) usage for the respective service. VIP Standard total usage does not include the local services of affiliated ILECs with a billing and collection agreement with the Carrier, while VIP Plus total usage does include these local services. All discount credits will be applied against the customer's interstate usage. Applicable discounts are set forth in Flexible Rate Schedule of this tariff. Subscribers to Frontier VIP Term Plan services will receive a percent discount off the switched or dedicated Term Plan base rate, based on the Term Plan selected. The Volume Discount Levels and applicable discounts are specified in Flexible Rate Schedule of this tariff.

Frontier VIP Standard Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Frontier VIP Plus Term Plans will default to VIP Standard month-to-month plans if not renewed. Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched current effective base rate.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.27 Frontier VIP (Cont'd)

Rate Structure (Cont'd)

A termination fee, equal to the Number of lines cancelled x number of months remaining on the contract x \$25.00, will be assessed when a VIP Standard or VIP Plus Customer terminates service prior to the completion of the then current term. For a dedicated service customer the “number of lines” is equal to the number of channels (i.e., a T1 loop would constitute 24 lines).

Frontier VIP may be applied at the parent or child account levels. (Allowing different child accounts to have different long distance products). For customers with VIP Plan at the parent account level, all qualified billing rolls up to the parent to determine total monthly billing and the appropriate “super-volume” discount level for that month. Child account discounting will be applied based on the higher (parent or child) VIP Plan term and “total volume” discount. Discounts will be shown per call type at the account level on billing statements.

Ancillary Services

An additional \* per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

(C)

\* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>.

(N)

SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.28 FrontierWorks LD \*

(N)

FrontierWorks LD is a non-distance sensitive product that includes direct dial 1+ outbound service and (8XX) toll free inbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks LD offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the FrontierWorks Small Business Solutions product offered by that associated LEC. This product is only available in conjunction with the FrontierWorks LD plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for FrontierWorks LD in conjunction with the FrontierWorks Small Business Solutions product can be found in the local exchange tariff of FCA's associated LEC.

Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

<b>Monday - Friday</b>		<b>Saturday &amp; Sunday</b>
<b>D= Day</b>	8:00 AM - 4:59PM	<b>N = Night</b> 12:00 AM Saturday through 11:59 PM on Sunday
<b>E= Evening</b>	5:00 PM - 11:59PM	
<b>N= Night</b>	12:00 AM - 7:59AM	

\* This service is limited to existing customers at their existing locations.

(N)

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.28 FrontierWorks LD (Cont'd) \*

Usage Charges

Customers enrolled in this product will receive a total of 100 free direct dial 1+ and (8XX) toll free interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found in the rate section of this tariff.

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with FrontierWorks LD, in monthly increments of 250, 500, and 1000 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found in the FrontierWorks LD plan from FCA's interstate Domestic Price List. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this tariff. Overage rates may vary depending upon which BOT is selected. If a new customer to FrontierWorks LD signs up mid-billing cycle, free minutes and the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance, and 900 calls. (D)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the FrontierWorks Small Business Solutions product of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by FrontierWorks LD. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product

Interstate rates for usage outside the zero-rated minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

All calls are subject to a minimum billing of eighteen seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

\* This service is limited to existing customers at their existing locations.



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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.29 Freedom Calling Version A

Freedom Calling is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription to Frontier Communications of America, Inc. (FCA) is required to subscribe to Freedom Calling. Primary and all secondary lines must subscribe to the Freedom Calling plan offered by Frontier Communications of America, Inc. (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the Freedom Calling plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Rate Structure

Freedom Calling calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

Usage

With the Freedom Calling option, usage is available in 300 or 600-minute domestic blocks of time (BOT). The BOT is applied at the account level. The Monthly Recurring Charge (MRC) for the 300 or 600-minute BOT for Freedom Calling can be found in the FCA's Domestic Informational Pricelist. Any usage above the allotted 300 or 600-minute blocks of time will be subject to an overage rate that can be found in the rate section of this tariff. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. Domestic calling is within the United States including Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands, Guam and Saipan only. The 300 or 600-minute BOT do not include toll free, long distance directory assistance, or international termination of 1+ dialed calls.

If a new customer to Freedom Calling subscribes mid-billing cycle, BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears.

Interstate usage rates are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

Ancillary Charges

An additional \* per call surcharge will be assessed on all calls placed for intrastate Directory Assistance, and rates can be found in the rate section of this tariff. (C)

\* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>. (N)

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

Frontier Destinations

Frontier Destinations State to State and Frontier Destinations Instate are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched usage. Destinations State to State and Destinations Instate are offered dependant upon the availability of Carrier capability. This plan is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the respective Frontier Destinations plan from Frontier Communications of America, Inc.'s interstate Domestic Price List. If a customer selects this service, all lines pre-subscribed to Frontier Communications of America, Inc. are to be on this account level plan.

Rate Structure

Destinations State to State and Destinations Instate switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

Usage Charges

Customers may subscribe to Destinations State to State or Destinations Instate switched service on either a Month-to-Month, one or two year Term Plan. The Customer's total monthly usage is charged at the applicable intrastate per minute rates set forth following. Frontier Destinations State to State and Frontier Destinations Instate switched inbound (8XX) and outbound service is billed in six-second increments, with a thirty-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up to the nearest whole cent.

Frontier Destinations State to State and Destinations Instate Term Plans will automatically renew for successive twelve (12) month periods, and will continue to renew for additional one year periods at the then current tariffed rates in effect for a one or two year term unless the Customer notifies the Carrier in writing 60 days before the end of their current term of their intention to terminate the agreement at the completion of the term. During the term, rates may be changed for the plan with 30 days notice. If the rate is an increase, customers will have 30 days from the date notified to make a change or cancel their long distance contract without penalty.

(N)

(N)

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

Frontier Destinations (Cont'd)

Usage Charges (Cont'd)

A customer may change between any currently available Frontier term plan without penalty if the term commitment for the new plan is equal or longer than the remaining term commitment of the old plan

A termination fee, equal to the Number of accounts cancelled multiplied by the number of months remaining on the contract multiplied by \$50.00, will be assessed when a Destinations State to State and Destinations Instate Customer terminates service prior to the completion of the then current term.

Ancillary Services

An additional \* per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

(C)

\* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>.

(N)

SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.31 FrontierWorks Business Connections LD Bundle, Version B \*

(N)

FrontierWorks Business Connections LD Bundle is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks Business Connections LD Bundle offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract, and is enrolled in the FrontierWorks Business Connections Product Suite offered by that associated LEC. This product is only available in conjunction with the FrontierWorks Business Connections LD Bundle plan from Frontier Communications of America, Inc.'s interstate Domestic Price List. A list of FCA associated LECs can be found in Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for *FrontierWorks Business Connections LD Bundle* in conjunction with the *FrontierWorks Business Connections Product Suite* can be found in the local exchange tariff of FCA's associated LEC.

Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

<b>Monday – Friday</b>		<b>Saturday &amp; Sunday</b>	
<b>E= Evening</b>	12:00 AM - 7:59AM	<b>N = Night</b>	12:00AM Saturday through 11:59 PM on Sunday.
<b>D= Day</b>	8:00 AM - 4:59PM		
<b>E= Evening</b>	5:00 PM - 11:59PM		

Usage Charges

Customers enrolled in this product will receive a total of 100 free direct dial 1+ interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found in the rate section of this tariff.

\* This service is limited to existing customers at their existing locations.

(N)

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.31 FrontierWorks Business Connections LD Bundle, Version B \* (Cont'd)

Usage Charges (Cont'd)

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with *FrontierWorks Business Connections LD Bundle*, in increments of 300, 600, and 900 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found in the *FrontierWorks Business Connections LD Bundle* plan from FCA's interstate Domestic Price List. Customers who select the Premier and Versaline Plus package from the *FrontierWorks Business Connections Product Suite* must select at least a 300 minute BOT to participate in this long distance product. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this tariff. Overage rates may vary depending upon which BOT is selected. Minutes of use will be allocated to the free minutes and blocks of time allotments in sequential order from lowest to highest of the ten-digit line numbers on the customer's account that are subscribed to in this plan.

If a new customer to *FrontierWorks Business Connections LD Bundle* signs up mid-billing cycle, free minutes and the BOT minutes will be prorated, based upon number of days of that billing cycle. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: (8XX) toll free inbound, long distance Directory Assistance, and 900 calls. (D)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the *FrontierWorks Business Connections Product Suite* of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by *FrontierWorks Business Connections LD Bundle*. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product.

\* This service is limited to existing customers at their existing locations.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.31 FrontierWorks Business Connections LD Bundle, Version B \* (Cont'd)

Usage Charges (Cont'd)

Interstate rates for usage in excess of the 100 free minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc. Unused free minutes and BOT minutes cannot be carried over to another billing cycle. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the respective overage rate for that bundle.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

Ancillary Charges

An additional \*\* per call surcharge will be assessed on all calls placed for intrastate Directory Assistance. (C)

FrontierWorks Business Connections LD Toll Free

Customers enrolled in the FrontierWorks Business Connections bundle can select an optional (8XX) toll free service. Assignment of phone number(s) is at the sole discretion of Frontier Communications of America, Inc. This optional product is only available in conjunction with the *FrontierWorks Business Connections LD Toll Free plan* from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Intrastate (8XX) Usage will be assessed a rate per minute, with rates varying depending upon which BOT the customer is subscribed to at time the call was placed. Intrastate (8XX) Usage will not be applied to the 100 free minutes or the optional block of time minutes.

All Intrastate (8XX) calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

\* This service is limited to existing customers at their existing locations.

\*\* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>. (N)

SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.32 Frontier Small Business Advantage LD, Version B

(N)

Frontier Small Business Advantage LD is a non-distance sensitive product that includes direct dial 1+ intrastate and interstate outbound service and optional (8XX) toll free inbound service. This product is only available in conjunction with the Frontier Small Business Advantage LD plan from Frontier Communications of America, Inc.'s (FCA) interstate Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the Frontier Small Business Advantage product offered by that associated LEC. A list of FCA associated LECs can be found in FCA's interstate Domestic Price List. Pre-subscription of all lines within the LEC product offering is required to subscribe to Frontier Small Business Advantage LD offered by FCA.

Customers that select this long distance product commit to a two-year term plan and are subject to rules and regulations of early termination liability in conjunction with the Frontier Small Business Advantage product. Early termination liability rules and regulations can be found in the local exchange tariff of FCA's associated LEC. If any line that is pre-subscribed to this product has pre-subscription removed at the request of customer prior to expiration of the term commitment, the customer has cancelled service and early termination penalties as defined in the local exchange tariff of FCA's associated LEC will apply. At conclusion of satisfied contract, unless otherwise changed or modified, contract will auto-renew for an additional term length equal to the original contract term period.

Customers enrolled in the Frontier Small Business Advantage LD can select an optional (8XX) inbound toll free service. Assignment of phone number(s) is at the sole discretion of FCA. This optional product is only available in conjunction with the Frontier Small Business Advantage LD *Toll Free option* from FCA's interstate Domestic Price List.

Rate Structure

Frontier Small Business Advantage LD switched calls are non-distance sensitive, flat-rated, with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
E= Evening	5:00 PM - 11:59PM	
N= Night	12:00 AM - 7:59AM	

(N)

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.32 Frontier Small Business Advantage LD, Version B (Cont'd)

Usage Charges

A single Block of Time (BOT) quantity of minutes must be ordered in conjunction with Frontier Small Business Advantage LD, in monthly increments of 300, 600, and 900 intrastate and interstate minutes, for an additional monthly recurring charge (MRC) applied at the account level. If the optional (800) toll free service is selected, those minutes will be included in the BOT minutes, and the MRC for the optional (800) toll free service is applied on a per number basis. The MRCs for the BOT and the optional toll free service can be found in the Frontier Small Business Advantage LD plan from FCA's interstate Domestic Price List. If a customer has multiple lines on the account, minutes of use will be allocated to the block of time allotments in sequential order from lowest to highest of the ten digit line numbers on the customer's account that are subscribed to this plan. Any excess BOT minutes not used for any give billing month will expire and cannot be used against any other month's usage. Any usage above the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this tariff. Overage rates may vary depending upon which BOT is selected.

If a new customer to Frontier Small Business Advantage LD signs up mid-billing cycle, the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance, and 900 calls. (D)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the Frontier Small Business Advantage product of the associated LEC, those lines are not eligible for the BOT selection offered by this product. If a customer selects an FCA product for auxiliary lines other than Frontier Small Business Advantage LD, the customer will be subject to the rates, terms and conditions of that product

Interstate rates for usage outside the BOT minutes are found in the Domestic Price List of FCA. International rates for this product are found in the International Product Guide of FCA.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.



SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.33 Frontier Digital Phone Service

Frontier Digital Phone Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Phone Service. This product is only available in conjunction with the Frontier Digital Phone Service plan from FCA's Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

(T)

Rates and Charges

Frontier Digital Phone Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM
N= Night	12:00 AM - 7:59AM	on Sunday.

Usage Charges

With the Frontier Digital Phone Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.33 Frontier Digital Phone Service (Cont'd)

Usage Charges (Cont'd)

If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the Company remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this tariff (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this tariff.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service is billed in advance and can be found in FCA's Interstate Domestic Price List. If a new customer to Frontier Digital Phone Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service, where available.

(D)

SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.34 Frontier Digital Phone Silver\*+

(T)

Frontier Digital Phone Silver is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Phone Silver. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Basic Bundle local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Silver option.

Rates and Charges

Frontier Digital Phone Silver calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night
D= Day	8:00 AM - 4:59PM	12:00AM Saturday through
E= Evening	5:00 PM - 11:59PM	11:59 PM on Sunday.

Usage Charges

With the Frontier Digital Phone Silver option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Digital Phone Silver service is offered to the residential user, for the Customer’s personal, residential, non-business and non-professional use. Using the Frontier Digital Phone Silver service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Silver service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

(T)

\* This bundle is limited to customers at their existing locations

+ This bundle was previously called Frontier Unlimited State.

(N)

(N)

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.34 Frontier Digital Phone Silver\*+ (Cont'd)

Usage Charges (Cont'd)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Silver is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Silver is billed in advance. If a new customer to Frontier Digital Phone Silver enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Silver plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Silver, where available. (D)

- \* This bundle is limited to customers at their existing locations
- + This bundle was previously called Frontier Unlimited State.

## SECTION 2 – SERVICE DESCRIPTIONS

### 2.2 SERVICE PLAN OPTIONS (Cont'd)

#### 2.2.35 Frontier Business Metro

Frontier Business Metro is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required. The customer must subscribe to the Frontier Business Metro local service product offered by the associated LEC and must be the main billing number on the account in order to be eligible for the Frontier Business Metro.

#### Rates and Charges

Frontier Business Metro calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday	Saturday & Sunday
E= Evening 12:00 AM - 7:59AM	N = Night
D= Day 8:00 AM - 4:59PM	12:00AM Saturday through
E= Evening 5:00 PM - 11:59PM	11:59 PM on Sunday.

#### Usage Charges

Charges for direct dialed outgoing voice minutes of use are covered under the monthly recurring charge ('MRC') with the Frontier Business Metro Plan. Usage including, but not limited to, International calling, Directory Assistance Service, Operator Services, Collect or Person to Person calls, 900, 976, 700 calls, calls to access information services, and internet usage fees and surcharges are not included as part of the MRC and will be charged separately. The Plan may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application.

This service may not be used for autodialing, long distance Internet or Intranet access (including access to corporate LANs), call center and certain switching applications. The Unlimited Rate Plan is not available with PBX trunks, ground start lines or trunks, ISDN services, Centrex Service, remote call forwarding services, foreign exchange services, foreign central office services, foreign zone services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, Frontier may immediately suspend, restrict, cancel or terminate the service.

The Company reserves the right, in its sole discretion, to (1) cancel service for violation of these terms and conditions of service at any time and/or (2) bill and adjust from the initial abuse, all calls at a per minute rate. By selecting the Plan, Customer agrees to use the service in accordance with these term and conditions and to indemnify and hold Frontier, its parent, subsidiaries and affiliates, harmless from any claims resulting from use or misuse of its products and services.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.35 Frontier Business Metro (Cont'd)

Usage Charges (Cont'd)

The Terms and Conditions may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage.

Customer account usage and calling patterns may be reviewed periodically at the discretion of the Company. Depending on the evaluation results, Customers whose use constitutes, in the Company's sole discretion, violation of this policy will be notified in writing that their Frontier Business Unlimited Plan may be terminated and/or Frontier may adjust the charges to a higher priced per minute usage plan as a result of prohibited use/abuse. Frontier reserves the right, in the event of prohibited use, abuse, or fraud, to terminate service immediately without notice or exigent circumstances.

If a new customer to Frontier Business Metro signs up mid-billing cycle, the MRC will be prorated. Usage will be billed in arrears.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line, the Frontier Unlimited Bundle will automatically be removed from the line and thus the customers account.

## SECTION 2 – SERVICE DESCRIPTIONS

### 2.2 SERVICE PLAN OPTIONS (Cont'd)

#### 2.2.36 Frontier Unlimited State

Frontier Unlimited State is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Unlimited State local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Unlimited State option.

#### Rates and Charges

Frontier Digital Phone Unlimited State calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night
D= Day	8:00 AM - 4:59PM	12:00AM Saturday through
E= Evening	5:00 PM - 11:59PM	11:59 PM on Sunday.

#### Usage Charges

With the Frontier Digital Phone Unlimited State option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Digital Phone Unlimited State service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Unlimited State service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Unlimited State service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.36 Frontier Unlimited State (Cont'd)

Usage Charges (Cont'd)

Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Unlimited State is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Unlimited State plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Unlimited State, where available.

(D)

The Monthly Recurring Charge (MRC) for Frontier Unlimited State is billed in advance. If a new customer to Frontier Unlimited State enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one year period, a termination fee of \$200.00 applies



SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.37 Digital Phone State Unlimited\*

(T)

Digital Phone State Unlimited is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Digital Phone State Unlimited local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Digital Phone State Unlimited option.

Rates and Charges

Digital Phone State Unlimited calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday	Saturday & Sunday
E= Evening 12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day 8:00 AM - 4:59PM	
E= Evening 5:00 PM - 11:59PM	

Usage Charges

With the Digital Phone State Unlimited option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

\*This service is Grandfathered.

(N)

## SECTION 2 – SERVICE DESCRIPTIONS

### 2.2 SERVICE PLAN OPTIONS (Cont'd)

#### 2.2.37 Digital Phone State Unlimited\*

(T)

##### Usage Charges (Cont'd)

The Digital Phone State Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Digital Phone State Unlimited service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Digital Phone State Unlimited service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Digital Phone State Unlimited is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Digital Phone State Unlimited plan option will automatically be removed from the main line and thus the customer's account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

\*This service is Grandfathered.

(N)

## SECTION 2 – SERVICE DESCRIPTIONS

### 2.2 SERVICE PLAN OPTIONS (Cont'd)

#### 2.2.37 Digital Phone State Unlimited

##### Usage Charges (Cont'd)

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Digital Phone State Unlimited, where available. (D)

##### Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Digital Phone State Unlimited is billed in advance. If a new customer to Digital Phone State Unlimited enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one, two or three year term commitment will be given a 5% credit per month for the length of the contract. A \$200 termination fee will be imposed if the customer cancels before the end of the year.

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## SECTION 2 – SERVICE DESCRIPTIONS

### 2.2 SERVICE PLAN OPTIONS (Cont'd)

#### 2.2.37 Frontier Digital Phone Unlimited

Frontier Digital Phone Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Unlimited Service or the Digital Phone Unlimited Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

#### Rates and Charges

Frontier Digital Phone Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on Sunday.
N= Night	12:00 AM - 7:59AM	

#### Usage Charges

With the Frontier Digital Phone Unlimited Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Unlimited Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

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## SECTION 2 – SERVICE DESCRIPTIONS

### 2.2 SERVICE PLAN OPTIONS (Cont'd)

#### 2.2.37 Frontier Digital Phone Unlimited (Cont'd)

Frontier Digital Phone Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Unlimited Service plan option will automatically be removed from the main line and thus the customer's account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Unlimited Service, where available.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.38 Business Cents

Business Cents is a long distance service which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute based on the Business Cents product option selected. Business Cents switched 1+, and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole Increment.

2.2.39 Frontier Basic Long Distance Service

General Description

Frontier Basic Long Distance Service is the basic long distance service offered to residential and business customers for outbound direct-dialed calling, utilizing Customer- (T)  
provided switched access lines that are presubscribed to the Company.

Usage Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

2.2.40 OneVoice Nationwide

General Description

OneVoice Nationwide is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to the OneVoice Nationwide. This product is only available in conjunction with the OneVoice plan from the Frontier ILEC Companies Tariff.

Usage Charges

OneVoice Nationwide long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- OneVoice Nationwide service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.40 OneVoice Nationwide (Cont'd)

Usage Charges (Cont'd)

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

Monthly Charges

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found in Frontier Communications of America Price Guide.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

2.2.41 OneVoice 100

General

OneVoice 100 a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. The plan is available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to OneVoice. This plan is available in conjunction with the OneVoice plan offered by the associated LEC. OneVoice 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week. A monthly recurring charge for the plan can be found in the Frontier Communications of America Domestic Price List.

Usage Charges

With the One Voice 100, usage is available in a 100-minute block of time. The BOT is applied at the line level. Any domestic 1+ usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this price list. Overage calls will be billed with 30 second initial and 6 second increments. Call segments will be rounded to the next full minute increment. Unused minutes will not roll over to the next month.

Data calls are not included in the OneVoice 100 plan. Data calls will be billed at a rate specified in Section 3. These calls will be billed in full minute increments.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.42 Frontier Long Distance Business Plan

General Regulations

Frontier Long Distance Business Plan is a non-distance sensitive, flat rated, outbound switched access service offered to 1 +business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of a minute will be rounded up to the next whole increment.

Monthly Charges

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found in Frontier Communications of America Interstate Domestic Price List.



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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.42 Frontier Commercial Voice Unlimited

A. General Description

Frontier Commercial Voice Unlimited is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA)(Frontier Online and LD) is required to subscribe to the Frontier Commercial Voice Unlimited . This product is only available in conjunction with the Frontier Commercial Voice Unlimited plan from the Frontier ILEC Companies Tariff.

Frontier Commercial Voice Unlimited calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday		Saturday & Sunday
E=Evening	12:00AM-7:59AM	N=Night 12:00AM Sat-11:59 on Sunday
D=Day	8:00AM-4:59PM	
Evening	5:00PM-11:59PM	

B. Usage Charges

Frontier Commercial Voice Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- Frontier Commercial Voice Unlimited service with charges for local and long distance calling. Frontier Commercial Voice Unlimited is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

C. Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Commercial Voice Unlimited can be found in Frontier Communications of America Domestic Price List.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.43 Frontier Residential Unlimited Voice Service

General Description

Frontier Residential Unlimited Voice Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Residential Unlimited Voice Service or Frontier Unlimited Voice and Feature Bundle in the local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Residential Unlimited Voice Service option. (C)

Usage Charges

With the Frontier Residential Unlimited Voice Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Frontier Residential Unlimited Voice Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long-distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Residential Unlimited Voice Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Residential Unlimited Voice Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Residential Unlimited Voice Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Residential Unlimited Voice Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

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SECTION 2 – SERVICE DESCRIPTIONS

2.2 SERVICE PLAN OPTIONS (Cont'd)

2.2.43 Frontier Residential Unlimited Voice Service (Cont'd)

Usage Charges (Cont'd)

There will be no individual call detail on the invoice for usage associated with the unlimited direct dialed calls included in this plan. If the customer changes the Long Distance pre-subscription on the main line, the Frontier Residential Unlimited Voice Service plan option will automatically be removed from the main line and thus the customer's account.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Residential Unlimited Voice Service is billed in advance and can be found in FCA Interstate Domestic Price List. If a new customer to Frontier Residential Unlimited Voice Service enrolls mid-billing cycle, the MRC will be prorated.

(N)

(N)

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SECTION 2 – SERVICE DESCRIPTIONS

2.3 OTHER SERVICE OPTIONS

2.3.1 Special Promotions

The Company may from time to time engage in special promotional trial service offerings of limited duration, designed to attract new customers or to increase existing customer awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review, in accordance with rules and regulations established by the Commission, and will be included in this section.

Unlimited State Promotion

New and existing residential customers who subscribe to Frontier's Unlimited State Service and commit to a one-year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one-year period, a termination fee of \$200.00 applies

Frontier Business Metro

New and existing customers who subscribe to this plan and commit to a one, two or three year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the plan before the end of the contract period, a termination fee of up to \$200 may be applied.

(N)  
|  
(N)

2.3.2 Contract Pricing Plan

Rates for Contract Pricing Plans will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for services which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed services than those specified herein. Contract Pricing Plan rates will be offered to customers in writing and will be made available to similarly situated customers. A summary of each Contract Pricing Plan arrangement offered pursuant to this paragraph will be filed with the Public Utility Commission for inclusion in Section 4 of this tariff within 30 days after the contract is signed by both the Company and the Customer.

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SECTION 3 – RATES AND CHARGES

3.1 CITIZENS SERVICE PLAN RATES

3.1.1 Business Direct Billed

	<u>PER MINUTE</u>	<u>PER CALL</u>
1+ Switched Access	\$.1040	
800 Service	\$.1040	

(D)

3.1.2 Business Rate Plus

	<u>PER MINUTE</u>	<u>PER CALL</u>
1+ Switched Access	\$.1200	
800 Service	\$.1200	

(D)

3.1.3 Business 250 Plus

(A) Option 1

	<u>PER MINUTE</u>	<u>PER CALL</u>
1+ Switched Access	\$.1040	
800 Service	\$.1040	

(D)

(B) Option 2

	<u>PER MINUTE</u>	<u>PER CALL</u>
1+ Switched Access	\$.1040	
800 Service	\$.1040	

(D)

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SECTION 3 – RATES AND CHARGES

3.1 CITIZENS SERVICE PLAN RATES (Cont'd)

3.1.4 Reserved For Future Use

(T) (D)

(D)

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SECTION 3 – RATES AND CHARGES

3.1 CITIZENS SERVICE PLAN RATES (Cont'd)

3.1.4 Reserved For Future Use

(T) (D)

(D)

SECTION 3 – RATES AND CHARGES

3.1 CITIZENS SERVICE PLAN RATES (Cont'd)

3.1.5 Citizens Business Long Distance\* (T)

(A) Per Minute Rates

	<u>1+ Rates</u>	<u>Toll Free</u>
In-State	\$0.070	\$0.070
IntraLATA	\$0.060	\$0.060

(B) Service Charges

The monthly recurring charge can be found in the  
 Interstate Domestic Pricelist. (T)  
 (T)

(C) Term and Volume Discount Plan (InterLATA Only)

	<u>Per Minute Rates:</u>		
<u>Spending</u>	<u>No Term</u>	<u>1 Year</u>	<u>2 Years</u>
\$0.00 +	\$0.0700	\$0.0675	\$0.0650
\$500.00 +	\$0.0675	\$0.0650	\$0.0625
\$1000.00 +	\$0.0650	\$0.0625	\$0.0600

\*This service has been grandfathered. (N)



SECTION 3 – RATES AND CHARGES

3.1 CITIZENS SERVICE PLAN RATES (Cont'd)

3.1.6 Point To Point Service

(A) Monthly Recurring Charges

(1) Inter-Office Channel (IOC)

	<u>Mileage</u>	<u>Fixed</u>	<u>Per Mile</u>
<u>DS1 - 1.544 Mbps:</u>			
1 – 50		\$1,500.00	\$8.00
51 – 150		\$1,500.00	\$7.50
151 – 1500		\$1,700.00	\$6.00
1501+		\$1,700.00	\$5.70
<u>56 Kbps:</u>			
1 - 350		\$250.00	\$3.00
351 - 750		\$250.00	\$2.00
751 - 1500		\$250.00	\$1.00
1501+		\$250.00	\$0.70
<u>Voice Grade:</u>			
1 - 750		\$250.00	\$0.36
751 - 1500		\$200.00	\$0.40
1501+		\$200.00	\$0.45

(2) Term Discounts on IOC Charges

<u>Term</u>	<u>DS1</u>	<u>56K</u>	<u>Voice</u>
1 Year	34%	14%	2%
2 Year	35%	17%	4%
3 Year	36%	20%	6%
4 Year	37%	22%	8%
5 Year	38%	24%	10%

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SECTION 3 – RATES AND CHARGES

3.1 CITIZENS SERVICE PLAN RATES (Cont'd)

3.1.6 Point To Point Service (Cont'd)

(A) Monthly Recurring Charges

(3) Access Coordination Function (ACF)

Per Local Loop

DS1	\$85.00
56K	\$29.77
VOICE	\$29.75

(4) Central Office Connection (COC)

Per Local Loop

DS1	\$275.00
56K	\$21.30
VOICE	\$22.10

(5) Local Loop

DS1	<i>actual telco cost</i>
56K	<i>actual telco cost</i>
VOICE	<i>actual telco cost</i>

---

SECTION 3 – RATES AND CHARGES

3.1 CITIZENS SERVICE PLAN RATES (Cont'd)

3.1.6 Point To Point Service (Cont'd)

(B) Initial Non-Recurring Charges

(1)	Access Coordination Function (ACF)	
		<u>Per Local Loop</u>
	DS1	\$215.00
	56K	\$287.00
	VOICE	\$174.00
(2)	Central Office Connection	
		<u>Per Local Loop</u>
	DS1	\$340.00
	56K	\$252.00
	VOICE	\$215.00
(3)	Local Loop	
	DS1	<i>actual telco cost</i>
	56K	<i>actual telco cost</i>
	VOICE	<i>actual telco cost</i>

*\*The Company may waive the above non-recurring charges from time to time.*

SECTION 3 – RATES AND CHARGES

3.1 CITIZENS SERVICE PLAN RATES (Cont'd)

3.1.7 Residential Freedom Plans

	<u>Per Minute</u>		
	<u>RED</u>	<u>WHITE</u>	<u>BLUE</u>
Outbound (1+) - IntraLATA	\$0.07	\$0.08	\$0.10
Outbound (1+) - Intrastate	\$0.07	\$0.08	\$0.10

3.1.8 Residential Simple Rate

	<u>Per Minute</u>	<u>Per Call</u>	
Outbound - <i>InterLATA</i>	\$ .1000		(R)
800 Service	\$ .2500		

3.1.9 Residential Rate Plan 1

	<u>Per Minute</u>		<u>Per Call</u>
	<u>Peak</u>	<u>Off-Peak</u>	
1+ Switched Access	\$ .1600	\$ .1200	
800 Service	\$ .2500	\$ .2500	

SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES

3.2.1 Maxcess

The following rate schedule applies in rating all Maxcess calls prior to the application of any volume discounts:

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night/Weekend/Holidays</u>
0 – 55	\$.1130	\$ .0790	\$ .0790
56 –292	.1330	.0931	.0931
293 –430	.1460	.1022	.1022
431 +	.1595	.1117	.1117

3.2.2 Solution

The following per minute usage charges apply to all Solution outbound and associated inbound (via Solution 800) calls.

(A) Per Minute Usage Charges

The following per minute rates apply to all outbound and associated inbound (via Solution 800) calls:

	<u>Business Hours</u>	<u>Off Hours</u>
<u>Solution I</u>	\$0.1825	\$0.1475
<u>Solution II</u>	\$0.2975	\$ 0.2400
<u>Solution III</u>	\$0.3350	\$ 0.2675
<u>Solution IV</u>	\$0.2000	\$ 0.1600
<u>Residential Solution</u>	\$0.3350	<i>Outbound Calls:</i> 35% off Solution III Off Hours Rates  <i>Inbound 800 Calls:</i> \$0.2675

SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.2 Solution (Cont'd)

(B) Eligibility for Discount Credits

Solution II ASP is available only to Solution II customers in the 217 area code who sign up for a one year term agreement through Carrier authorized agent sales representative, and is only available in conjunction with the interstate Solution II ASP. Solution II ASP customers may be eligible to receive a 56.71% discount credit on Solution II business hour usage, a 46.35% discount credit on Solution II off-hour usage for the initial twelve (12) consecutive months. Solution II ASP customers who finish their one year term will then be eligible to receive a discount credit of 23.23% off of outbound and inbound (800) total monthly business hour usage, and a discount credit of 4.87% of outbound and inbound (800) total monthly off hour usage originating in the area code listed above and terminating within the state of Illinois, during the next nine (9) consecutive months of service.

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.3 Frontier HomeSaver

The following rates apply to all calls under Frontier HomeSaver 1+ calls:

DAY \$0.1940

EVENING/NIGHT/  
WEEKEND \$0.0880

The following rates apply to all calls under Frontier HomeSaver 800 calls:

DAY \$0.2110

EVENING/NIGHT/  
WEEKEND \$0.1670

3.2.4 Frontier Home Connections 1+

The following per minute rates are applicable to all Frontier Home Connections 1+ calls:

Day Rates Per Minute: \$0.2300 (I)

Evening/Night/Weekend: \$0.1100 (I)

A \$3.00 monthly usage guarantee applies per customer account.

SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.5 Frontier Common Sense

The following per minute rates are applicable to all Frontier Common Sense switched, dedicated and travel calls as specified below:

	<u>Peak Rates</u>	<u>Off Peak Rates</u>	
<u>Option I</u>			
Switched Outbound	\$0.1080	\$0.0980	
Switched Inbound	\$0.1110	\$0.1050	(D)
<u>Option II</u>			
Switched Outbound	\$0.1030	\$0.0930	
Switched Inbound	\$0.1060	\$0.1010	(D)
<u>Option III</u>			
Switched Outbound	\$0.0980	\$0.0890	
Switched Inbound	\$0.1010	\$0.0960	(D)
Dedicated Outbound	\$0.1080	\$0.0930	
Dedicated Inbound	\$0.1050	\$0.0840	(D)

Term Plan Discount Credits:

<u>Monthly Usage Level</u>	<u>1 Year Term Discount Credit</u>	<u>2 Year Term Discount Credit</u>	<u>Year Term Discount Credit</u>
Option I	0%	2%	4%
Option II	0%	2%	4%
Option III-Switched	0%	2%	4%
Option III-Dedicated	0%	2%	4%

Minimum Monthly Usage Charge (MMUC)

Option I	- \$100
Option II	- \$1,000
Option III	- \$3,500



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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.6 Simple Connect 8xx

The following time periods are applicable in rating all Simple Connect 8xx calls:

Business Hours	Monday through Friday Excluding Carrier- recognized holidays	8:00am-4:59pm
Off Hours	Monday through Friday Saturday and Sunday Including Carrier- recognized holidays	5:00pm-7:59am All Day

The following per minute rates are applicable to all Simple Connect 8xx calls:

<u>Business Hours</u>	<u>Off Hours</u>
\$0.2400	\$0.1900

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.7 Frontier One

The following per minute rate is applicable to all Frontier One calls:

DAY/EVENING/NIGHT/WEEKEND  
Including Carrier recognized holidays

\$0.1800

(D)

(D)

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.8 Frontier Independence

(A) Switched Access Option

The following per minute rates are applicable to all Independence 1+ and 8XX calls, for each month-to-month and term plan option, as indicated below:

Month-to-Month		\$0.0975/minute
IntraLATA		\$0.0525/minute
	<u>InterLATA*</u>	<u>IntraLATA</u>
1 Year Term (MMUL) \$25	\$0.0875	\$0.0525
1 Year Term (MMUL) \$200	\$0.0875	\$0.0525
1 Year Term (MMUL) \$1,000	\$0.0825	\$0.0525
1 Year Term (MMUL) \$3,000	\$0.0825	\$0.0525
1 Year Term (MMUL) \$5,000	\$0.0825	\$0.0525

\* Additional per minute discount for two year commitment versus one year commitment: \$0.0025/minute.

Additional per minute discount for three year commitment versus one year commitment: \$0.0050/minute.

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.8 Frontier Independence (Cont'd.)

(A) Switched Access Option (Cont'd.)

The following per minute rates are applicable to all Independence Multipoint 8XX calls:

	<u>Business Hours*</u>	<u>Off Hours*</u>
Validated	\$0.1650	\$0.1650
Non-validated	\$0.1550	\$0.1550

(B) Dedicated Access Option

The following per minute rates are applicable to all Independence 1+ and 8XX calls for each term plan indicated below:

	<u>InterLATA</u>	<u>IntraLATA</u>
1 Year Term (MMUL) \$1,000 \$5,000, \$15,000 \$30,000	\$0.0650	\$0.0350
2 Year Term (MMUL) \$1,000 \$5,000, \$15,000 \$30,000	\$0.0650	\$0.0350
3 Year Term (MMUL) \$1,000 \$5,000, \$15,000 \$30,000	\$0.0650	\$0.0350

\* May be available in conjunction with existing Carrier products.

SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.9 Frontier Voice Virtual Private Network

The following per minute rates apply to all Frontier Voice VPN switched and dedicated calls as specified below:

	<u>Rate Per Minute</u>	
	<u>Intrastate</u>	<u>IntraLATA</u>
Dedicated to Dedicated	\$0.0200	\$0.0200
Dedicated to Switched	\$0.0550	\$0.0370
Switched to Dedicated	\$0.0550	\$0.0370
Switched to Switched	\$0.0885	\$0.0580
Remote Access to Switched*	\$0.0885	\$0.0580
Remote Access to Dedicated*	\$0.0885	\$0.0580
8XX to Dedicated	\$0.0495	\$0.0335
8XX to Switched	\$0.0800	\$0.0525

(A) Volume Discount - One, Two & Three Year Term Plans (excluding 8XX):

<u>MMUL</u>	<u>Percent Discount</u>
\$0 - \$24,999	0.0%
\$25,000 - \$49,999	4.0%
\$50,000 - \$74,999	5.0%
\$75,000 - \$99,999	7.0%
\$100,000 +	9.0%

(B) Term Plan Discounts

<u>Term Plan</u>	<u>Percent Discount</u>
One Year	0.0%
Two Year	9.0%
Three Year	12.0%

The above discounts and service are only available for Customer or Customer controlled affiliate locations for which the Customer has assumed full payment responsibility.

\* There is a \$0.25 per call surcharge applicable to all Remote Access calls.

SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.9 Frontier Voice Virtual Private Network (Cont'd.)

(C) The following Recurring/Non-recurring charges are applicable to Frontier Voice VPN:

(1)	<u>Setup Charge</u>		<u>Non-recurring Charge</u>
(a)	1 Year Term		\$10,000.00
(b)	2 & 3 Year Term Plan		No Charge
(2)	A switched Access Line Group charge applies to each Frontier Voice VPN location with switched access.		
		Per Location	<u>Non-recurring Charge</u> \$100.00
(3)	Personal Code Per Account	<u>Monthly Recurring Charge</u> \$40.00	<u>Non-recurring Charge</u> \$ 0.00
(4)	Remote Access Per 8XX	\$ 2.00	\$ 0.00
(5)	Switched Overflow	\$ 0.00	\$50.00

SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.10 EZ Plan

The following per minute rates are applicable to all EZ Plan inbound and outbound calls:

	<u>MMUL</u>	<u>Rate Per Minute</u>
Month-to-Month	\$10	\$0.0704
IntraLATA	\$10	\$0.0520
15 Month Term	\$100	\$0.0682
IntraLATA	\$100	\$0.0515
15 Month Term	\$500	\$0.0660
IntraLATA	\$500	\$0.0497
15 Month Term	\$1,000	\$0.0638
IntraLATA	\$1,000	\$0.0497
15 Month Term	\$1,500	\$0.0616
IntraLATA	\$1,500	\$0.0497
30 Month Term	\$100	\$0.0682
IntraLATA	\$100	\$0.0515
30 Month Term	\$500	\$0.0660
IntraLATA	\$500	\$0.0497
30 Month Term	\$1,000	\$0.0638
IntraLATA	\$1,000	\$0.0497
30 Month Term	\$1,500	\$0.0616
IntraLATA	\$1,500	\$0.0497

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.11 Frontier Exact Rate

The following per minute rate is applicable to Frontier Exact Rate calls:

(A)	1+ Rates		<u>InterLATA</u>	<u>IntraLATA</u>
		Switched	\$0.08	\$0.08

(D)  
|  
(D)



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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.12 Frontier Hometown Saver

The following per minute rates are applicable to Frontier Hometown Saver calls:

	<u>Rate Per Minute</u>	
Monday through Saturday	\$0.10	(l)
Sunday and Holidays*	\$0.06	(l)

\* New Years Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day

3.2.13 Frontier Advantage

(A) The following Monthly Usage Guarantee (MUG) levels and per minute rates are applicable to all Frontier Advantage 1+ calls on a Month-to-Month basis as specified below:

<u>Mileage</u>	<u>\$0 MUG</u>	<u>\$25 MUG</u>	<u>\$100 MUG</u>
0 – 75	\$0.0590	\$0.0590	\$0.0590
75+	\$0.0790	\$0.0750	\$0.0725

(B) The following Monthly Usage Guarantee (MUG) levels and per minute rates are applicable to all Frontier Advantage 8XX calls on a Month-to-Month basis as specified below:

<u>\$0 MUG</u>	<u>\$25 MUG</u>	<u>\$100 MUG</u>
\$0.0790	\$0.0750	\$0.0725

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.14 Local Exchange Carrier-Billed OMNI Card

The following per minute rates are applicable to all Local Exchange Carrier-Billed Consumer OMNI Card calls:

<u>Mileage</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>First Min</u>	<u>Add'l Min</u>	<u>First Min</u>	<u>Add'l Min</u>	<u>First Min</u>	<u>Add'l Min</u>
0-18	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500
19-44	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500
45-65	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500
66-104	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500
105-164	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500
165 +	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500

(A) Per Call Surcharge

Per call surcharge: \$0.3500

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.15 Frontier Flex 800

- (A) The following per minute rates are applicable to calls made using Frontier Flex 800:

Rate Per Minute  
\$0.17

- (B) A \$1.20 per call surcharge will be applied to all calls requiring manual intervention.

(D)  
(D)

3.2.16 Frontier Simple 7

- (A) Per Minute Charges

	<u>Per Minute</u>
Outbound (1+)	\$0.0700
Inbound (8xx)	\$0.0750

- (B) A \$1.20 per call surcharge will be applied to all calls requiring manual intervention.

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.17 InterState 4.9

(A) Per Minute Charges

(1) Outbound (1+)

Day	\$0.099
Evening	\$0.099
Night/Weekend	\$0.099

(2) Inbound (8xx)

Day	\$0.099
Evening	\$0.099
Night/Weekend	\$0.099

(D)

(B) Monthly Recurring Charge

Per Account: \$5.99

\* Intrastate, interstate and international usage excluding taxes and surcharges apply towards \$30.00 minimum usage.

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.18 Frontier Access Travel

Frontier Access is an inbound gateway service whereby the caller dials an 800 toll free access number plus an eleven digit calling code to gain access to information, travel, call delivery and voice mail services. Frontier Access Travel is available only in conjunction with Carrier's interstate Frontier Access Travel service offering. Charges for Frontier Access Travel are based on length of call, time of day, and originating and terminating locations of each call. The customer's total monthly use of Frontier Access Travel is charged at the applicable rates per minute set forth below. Long distance calls made through Frontier Access are billed in one minute increments with a one minute minimum for each call. Any fraction of an increment after one minute is rounded up to the next one minute increment. Frontier Access calls may originate from any location within the State of Illinois.

(D)  
(D)

The following time periods apply in rating all Frontier Access calls:

BUSINESS HOURS:	Monday through Friday	8:00 AM-6:00*PM
OFF HOURS:	Monday through Friday Saturday and Sunday	6:00 PM-8:00*AM All Day Including Carrier recognized holidays

The per minute rates for long distance calls made through Frontier Access Travel, excluding Frontier Solution, Frontier HomeSaver, Product One and Frontier Independence customers who place Access Travel calls are:

BUSINESS HOURS:	\$0.4200
OFF HOURS:	\$0.3500

\* Up to, but not including.

SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.18 Frontier Access Travel (Cont'd.)

(A) Solution

The following per minute rates apply to Frontier Solution I, II, III, and Residential Solution customers during their rate periods when placing long distance calls through Frontier Access (Travel):

<u>Solution I and II</u>	<u>Business Hours*</u>	<u>Off Hours*</u>
First Minute:	\$ 1.1875	\$ 1.1300
Add'l Minute:	.2975	.2400

<u>Residential Solution and Solution III</u>	<u>Business Hours*</u>	<u>Off Hours*</u>
First Minute:	\$ 1.2250	\$ 1.1575
Add'l Minute:	.3350	.2675

(B) Frontier HomeSaver

The following per minute rates apply to Frontier HomeSaver customers during their rate periods when placing long distance calls through Frontier Access:

DAY	\$0.3500
EVENING/NIGHT/ WEEKEND	\$0.3000

\* These calls are rated based on the Solution time of day definitions set forth in Section 4 and includes a \$0.89 surcharge for the first Minute.

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.19 Reserved For Future Use

(D)

(D)

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.20 Reserved For Future Use

(D)

(D)



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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.21 Reserved For Future Use

(D)

(D)

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.22 Frontier VIP

(A) VIP Standard - Dedicated Term Plan Discounts

(1) InterLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.0866

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.22 Frontier VIP (Cont'd)

(A) VIP Standard - Dedicated Term Plan Discounts (Cont'd)

(2) InterLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.0866

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.22 Frontier VIP (Cont'd)

(A) VIP Standard - Dedicated Term Plan Discounts (Cont'd)

(3) IntraLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.0866

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.22 Frontier VIP (Cont'd)

(A) VIP Standard - Dedicated Term Plan Discounts (Cont'd)

(4) IntraLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.0866

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.22 Frontier VIP (Cont'd)

(B) VIP Plus - Dedicated Term Plan Discounts

(1) InterLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.0866

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
\$0.00 to \$99.99	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.22 Frontier VIP (Cont'd)

(B) VIP Plus - Dedicated Term Plan Discounts (Cont'd)

(2) InterLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.0866

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.22 Frontier VIP (Cont'd)

(B) VIP Plus - Dedicated Term Plan Discounts (Cont'd)

(3) IntraLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.0866

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
\$0.00 to \$99.99	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%



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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.22 Frontier VIP (Cont'd)

(B) VIP Plus - Dedicated Term Plan Discounts (Cont'd)

(4) IntraLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.0866

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.22 Frontier VIP (Cont'd)

(C) VIP Standard - Switched Term Plan Discounts

(1) InterLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1000

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.22 Frontier VIP (Cont'd)

(C) VIP Standard - Switched Term Plan Discounts (Cont'd)

(2) InterLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.1000

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.22 Frontier VIP (Cont'd)

(C) VIP Standard - Switched Term Plan Discounts (Cont'd)

(3) IntraLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1000

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.22 Frontier VIP (Cont'd)

(C) VIP Standard - Switched Term Plan Discounts (Cont'd)

(4) IntraLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.1000

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.22 Frontier VIP (Cont'd)

(D) VIP Plus - Switched Term Plan Discounts

(1) InterLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1000

<u>Total Billing</u>	<u>MTM</u> <u>Discount</u>	<u>1 Year</u> <u>Discount</u>	<u>2 Year</u> <u>Discount</u>	<u>3 Year</u> <u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.22 Frontier VIP (Cont'd)

(D) VIP Plus - Switched Term Plan Discounts (Cont'd)

(2) InterLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.1000

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.22 Frontier VIP (Cont'd)

(D) VIP Plus - Switched Term Plan Discounts (Cont'd)

(3) IntraLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1000

<u>Total Billing</u>	<u>MTM</u> <u>Discount</u>	<u>1 Year</u> <u>Discount</u>	<u>2 Year</u> <u>Discount</u>	<u>3 Year</u> <u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%



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SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.22 Frontier VIP (Cont'd)

(D) VIP Plus - Switched Term Plan Discounts (Cont'd)

(4) IntraLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.1000

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.23 FrontierWorks LD \*

(N)

Rates

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
Free – 100	\$0.0700	\$0.0800
BOT – 250	\$0.0600	\$0.0700
BOT – 500	\$0.0600	\$0.0700
BOT – 1000	\$0.0600	\$0.0700

3.2.24 Freedom Calling Version A

Rates

RATE PER MINUTE		
Block of Time (BOT) minutes	IntraLATA/Intrastate	InterLATA/Intrastate
300	\$0.0700	\$0.1000
600	\$0.0600	\$0.0900

3.2.25 Frontier Destinations

Frontier Destinations Instate Intrastate Rates per minute of use			
Term Plan Commitment	Month to Month	1 Year	2 Year
	0.0400	0.0375	0.0350

Frontier Destinations State-to-State Intrastate Rates per minute of use			
Term Plan Commitment	Month to Month	1 Year	2 Year
	0.0675	0.0650	0.0550

\* This service is limited to existing customers at their existing locations.

(N)

SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.26 FrontierWorks Business Connections LD Bundle, Version B \*

(N)

Rates

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
Free – 100	\$0.0700	\$0.1000
BOT – 300	\$0.0700	\$0.1000
BOT – 600	\$0.0600	\$0.0900
BOT – 900	\$0.0600	\$0.0900

FrontierWorks Business Connections LD Toll Free \*

(N)

Block of Time (BOT) minutes	(8XX) Rate per minute
	Intrastate
Free –100	\$0.1000
BOT-300	\$0.1000
BOT-600	\$0.0900
BOT-900	\$0.0900

\* This service is limited to existing customers at their existing locations.

(N)

SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.27 Frontier Small Business Advantage LD, Version B

Usage Rates

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
BOT- 300	\$0.0700	\$0.0700
BOT- 600	\$0.0600	\$0.0600
BOT- 900	\$0.0500	\$0.0500

Ancillary charges

An additional \*\* surcharge will be assessed on all calls placed for intrastate Directory Assistance. (C)

3.2.28 Frontier Digital Phone Service

Rates

Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

3.2.29 Frontier Digital Phone Silver\*+

<u>Intrastate Rate</u>	<u>Monthly Rate</u>
	\$20.00

Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

\* This bundle is limited to customers at their existing locations

+ This bundle was previously called Frontier Unlimited State.

\*\* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>. (N)

SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.30 Frontier Business Metro

<u>Intrastate Rate</u>	<u>Monthly Rate</u> \$17.00
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Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.05
Evening	\$0.05
Night/Weekend	\$0.05

3.2.31 Frontier Unlimited State

<u>Intrastate Rate</u>	<u>Monthly Rate</u> \$26.00	(I)
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Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

3.2.32 Digital Phone State Unlimited\*

<u>Intrastate Rate</u>	<u>Monthly Rate</u> \$11.00	(I)
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Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

3.2.33 Frontier Digital Phone Unlimited

Canadian	<u>Rate Per Minute</u> \$0.05
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3.2.34 Business Cents

	<u>Rate Per Minute</u>
1+	\$.040
Toll Free	\$.045

3.2.35 Frontier Basic Long Distance Service

Outbound (1+) Intrastate	<u>Rate Per Minute</u> \$0.40
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\*This Service is Grandfathered.

SECTION 3 – RATES AND CHARGES

3.2 FRONTIER SERVICE PLAN RATES (Cont'd)

3.2.36	<u>OneVoice Nationwide</u>	<u>Rate Per Minute</u>	
	Data Calls per minute	\$.10	
3.2.37	<u>OneVoice 100</u>	<u>Rate Per Minute</u>	
	Overage Charges per minute (over 100 min)	\$.05	
	Data Calls per minute	\$.10	
3.2.38	<u>Frontier Long Distance Business Plan</u>	<u>Rate Per Minute</u>	(N)
	Outbound (1+) Interstate	\$.07	(N)
	Canadian Calls	\$.07	(N)

SECTION 4 – MISCELLANEOUS SERVICES

4.1 DIRECTORY SERVICES

Per Call: \* (C)

4.2 "00" OPERATOR ASSISTANCE SERVICES

Customers who have selected Carrier as their primary carrier can access a Carrier operator to place an interLATA or intraLATA call by dialing "00." Charges are assessed on a per call basis as specified below:

	<u>IntraLATA</u>	<u>InterLATA</u>	
Station-to-Station	*/call	*	(C)
Collect	*/call	*	
Person-to-Person	*/call	*	
3rd Party	*/call	*	(C)
Usage Charges			
Day	*/minute		(C)
Evening	*/minute		
Night/Weekend	*/minute		(C)

4.3 CONTRACT PRICING PLANS

Reserved for future use.

\* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>. (N)