

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

CITIZENS TELECOMMUNICATIONS COMPANY

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CITIZENS LONG DISTANCE COMPANY

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REGULATIONS, DESCRIPTIONS, AND SCHEDULE OF CHARGES
APPLICABLE TO FURNISHING TELECOMMUNICATIONS SERVICES
WITHIN THE STATE OF TENNESSEE

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF**CHECK SHEET**

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

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Rochester, NY 14646

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS AND ABBREVIATIONS

- D** Indicates discontinued rate or regulation
- I** Indicates rate increase
- N** Indicates new rate or regulation
- R** Indicates rate reduction
- M** Indicates move in location of text
- T** Indicates change in text or regulation but no change in rates

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

APPLICATION OF TARIFF

This tariff contains the regulations and charges that apply to the provision of intrastate telecommunications services by Citizens Telecommunications Company (hereinafter "Company") between various locations within the state of Tennessee.

ISSUED: *May 16, 1997*

Assistant Vice President, Regulatory
Citizens Telecommunications Company
3 High Ridge Park
Stamford, CT 06905

EFFECTIVE: *June 16, 1997*

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 1**DEFINITION OF TERMS**

ACCESS LINE: An arrangement that connects a customer location to the Company's switching location.

AUTHORIZATION CODE: A numerical code, one or more of which are assigned to a customer to enable Company to identify use of service on his or her account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his or her account.

BUSINESS CUSTOMER: A customer whose use of service is primarily or substantially of a professional, business, institutional, occupational or other commercial nature.

COMPANY: Citizens Telecommunications Company.

CHANNEL: Communications path between two or more points.

CUSTOMER: The person, firm, corporation, or other entity which orders or uses service and is responsible for the payment of rates and charges and compliance with tariff regulations.

DEDICATED PORT: A port on Company's switching facility which is dedicated, at extra charge, to customer's exclusive use and which is connected to customer's premises by a private line furnished by customer.

EQUAL ACCESS: The ability for a customer to select their primary long distance company.

FACILITIES: Any cable, equipment or facilities used to provide the service offered under this tariff.

HOME AREA: The local calling area associated with switched access.

INTRASTATE COMMUNICATIONS: Any communication that originates and terminates within the same state and is subject to the oversight of a state regulatory commission as provided by the laws of that state.

LOCAL ACCESS AND TRANSPORT AREA (LATA): The term Local Access Transport Area denotes a geographic area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192 within which a local exchange company or companies provide communications services.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

ISSUED: *May 16, 1997*

EFFECTIVE: *June 16, 1997*

Assistant Vice President, Regulatory
Citizens Telecommunications Company
3 High Ridge Park
Stamford, CT 06905

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 1**DEFINITION OF TERMS (cont'd)**

POINT OF DEMARCATION: The point of interconnection between the Company communications facilities and Customer provided facilities as defined in Part 68 of the Federal Communications Commission's Rules and Regulations.

POINT OF ORIGINATION: The Company's switch location accessed by the customer for the purpose of making a call using Company's service.

POINT OF TERMINATION: The point of demarcation within a Customer premises at which the Company's responsibility for the provision of service ends.

REMOTE ACCESS CODE: A code to permit customers to access the Company switch in areas other than Customers' home area.

RESIDENTIAL CUSTOMER: A Customer whose use of service is primarily personal and domestic nature.

SERVICE OR SERVICES: The services covered by this tariff shall include only the State of Tennessee.

SERVICE DATE: The date that billing starts for service or any service component.

SERVICE COMPONENT: Service components include access arranged by the Company, Authorization Codes, ports, traffic management services, and voice or data transmission facilities or capabilities.

SERVING WIRE CENTER: The wire center from which the Customer premises normally obtains dial tone.

SPECIAL ACCESS CIRCUIT: A physical pathway for the transmission of information between a dedicated originating point and a dedicated terminating point.

SPECIFIC PROJECT CODE: Specifically assigned code by customer for billing to that activity within customer's business.

SPECIAL REQUEST: Any modification that is performed by the Company at the Customer's request that is above and beyond normal service and or access use.

TERMINAL EQUIPMENT: Telecommunications devices, apparatus, and their associated wiring, such as teleprinters, telephone and data sets.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

ISSUED: *May 16, 1997*

EFFECTIVE: *June 16, 1997*

Assistant Vice President, Regulatory
Citizens Telecommunications Company
3 High Ridge Park
Stamford, CT 06905

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2**RULES AND REGULATIONS****2.1 OBLIGATION OF THE COMPANY**

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain without unreasonable expense, suitable space for its plant and facilities in the building where service is or is to be provided to the Customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service herein.

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property, or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for services previously rendered pursuant to this tariff until the indebtedness is satisfied.

Service is offered subject to the availability of the necessary facility and/or equipment and subject to the provisions of this tariff. Company reserves the right not to provide service to or from a location where the necessary facilities or equipment are not available.

The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the customer is using the service in violation of the provisions of this tariff, the rules and regulations of the Tennessee Regulatory Authority or in violation of the law.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2**RULES AND REGULATIONS (cont'd)****2.2 LIMITATIONS ON LIABILITY****2.2.1 Indemnification by Customer**

The Customer shall indemnify and hold the Company harmless against claims for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, the facilities of others; against claims arising out of any act or omission of the Customer in connection with the facilities provided by the Company or the Customer.

2.2.2 General Liability

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service, and not caused by the negligence of the Customer, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs; provided, however, that the Company shall have no liability for any such period which is less than the minimum duration specified for the particular service in the regulations applicable to such service set forth in this tariff.

2.2.3 Acts of God

The company shall not be liable for, shall be excused from performance during, and the Customer shall not be liable for charges related to the Company's excused performance during any failure of performance due to causes beyond its control, including, but not limited to, Acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots or wars; strikes, lockouts, work stoppages or other labor difficulties; unavailability or non-performance of facilities provided by others; and any law, order, regulation or other action of any governing authority or agent thereof.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2**RULES AND REGULATIONS (cont'd)****2.2 LIMITATIONS ON LIABILITY (cont'd)****2.2.4 Customer-Provided Equipment**

The services and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to persons or property from voltages or currents transmitted over the facilities of the Company caused by customer-provided equipment or premises wire.

2.2.5 Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

2.3 USE OF SERVICE

Service is furnished for use by the Customer but may be used by others when so authorized by the Customer. Service may be resold or shared and the Customer may advise its user that a portion of its service is provided by the Company. However, the Customer shall not represent that the Company jointly participates with the Customer in the provision of its service.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2**RULES AND REGULATIONS (cont'd)****2.4 OWNERSHIP OF EQUIPMENT**

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to the facilities or equipment on the Customer's premises, including loss or damage caused by agents, employees, or independent contractors of the Customer through any negligence.

2.5 BLOCKING OF SERVICE

The Company's facilities cannot be used to originate calls to other telephone companies' caller-paid information services. This includes, but is not limited to, calls to NPA 900, NXX 976, NXX 970, and other NXXs assigned to these services. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company.

2.6 PAYMENT FOR SERVICES PROVIDED**2.6.1 Payment of Charges**

Payment for service is due upon presentation of the bill. Service may be denied for nonpayment of a bill. The Customer is responsible for safeguarding the service from use by unauthorized persons, and to pay all charges for use of the service by any persons whether or not authorized by the Customer, except in those instances where it has been determined that the Customer's present and former employees, agents and authorized users were not responsible for calls billed to the Customer via third party billing and the Company did not verify that the charges for the call would be accepted. The Customer is not responsible for unauthorized use of service to the extent such use is proximately caused by the Company's willful or negligent act.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2**RULES AND REGULATIONS (cont'd)****2.6 PAYMENT FOR SERVICES PROVIDED (cont'd)****2.6.2 Collection Charges**

In the event the Company incurs fees or expenses, including attorneys fees, collecting, or attempting to collect any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a collection fee on the overdue charges accruing at the highest rate allowed by law.

2.6.3 Return Check Charge

An Administrative Charge may apply for any customer check returned for insufficient funds or any other reason.

2.6.4 Late Payment Charges

- a. Customer bills for telephone service are due on the date specified on the bill. A Customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the Customer's next billing date, a late payment charge at the highest rate allowed by law will be applied to all amounts previously billed under this tariff including arrears and unpaid late payment charges.
- b. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- c. Late payment charges do not apply to final accounts.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2**RULES AND REGULATIONS (cont'd)****2.6 PAYMENT FOR SERVICES PROVIDED (cont'd)****2.6.5 Customer Overpayments**

The Company will provide interest on Customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The Customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the Customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the Company's rate applicable to Late Payment Charges.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the Customer's overpayment was originally recorded to the Customer's account by the Company.

2.7 ACCESS TO CUSTOMERS PREMISES

The Customer shall be responsible for making arrangements or obtaining permission for Company employees or agents of the Company to enter the premises of the Customer or any joint user or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2**RULES AND REGULATIONS (cont'd)****2.8 INTERCONNECTION**

Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitation established by Company. Service furnished by Company is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the customer's expense.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. The customer is responsible for taking all necessary legal steps for interconnecting his or her customer- provided terminal equipment or communications systems with the Company. Customers shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnections.

2.9 SUSPENSION OR TERMINATION OF SERVICE**2.9.1 Suspension or Termination for Nonpayment**

In the event that any bill rendered is not paid, the Company may terminate or suspend service until the bill has been paid. If service is suspended or terminated for nonpayment, the Customer must pay any payment due prior to reconnection.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2**RULES AND REGULATIONS (cont'd)****2.9 SUSPENSION OR TERMINATION OF SERVICE (cont'd)****2.9.2 Exceptions to Suspension and Termination**

Suspension or termination of service shall not be made until:

- a. At least 10 days after written notice has been served personally on the Customer, or at least 20 days after written notification has been mailed to the billing address of the Customer or;
- b. At least 10 days after the Customer has either signed for or refused to sign for a registered letter containing written notification mailed to the billing address of the Customer.

Service shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business.

Service shall not be suspended or terminated for:

- a. Non-payment of bills rendered for charges other than telephone service;
- b. Non-payment for services for which a bill has not been rendered;
- c. Non-payment for services which have not been rendered;
- d. Non-payment for any billed amount which is in dispute during the period before resolution of the dispute is made by the Company in accordance with the Company's complaint handling procedures. Service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill if the Customer does not pay the undisputed amount after being asked to do so;
- e. Non-payment of backbilled amounts as outlined in the preceding.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2**RULES AND REGULATIONS (cont'd)****2.9 SUSPENSION OR TERMINATION OF SERVICE (cont'd)****2.9.3 Verification of Non-payment**

Service shall not be terminated or suspended for non-payment of a bill rendered unless:

- a. The Company has verified, in a manner approved by the Tennessee Regulatory Authority, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice;
- b. The Company has checked the Customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the Customer's account as of the opening of business on that day.

2.9.4 Termination For Cause Other Than Non-payment:

2.9.4.A The Company may, immediately and without notice to Customer, and without liability of any nature, temporarily deny, terminate, or suspend Service to any Customer who:

1. Willfully damages the Company equipment, interferes with use of the Company's Service by other Customers of the Company;
2. Unreasonably places capacity demands upon the Company's Facilities or Service;
3. Violates any statute or provision of law, or any rule or regulation of any state or federal regulatory agency relating to communications;
4. Otherwise fails to comply with the provisions of this Tariff or applicable law.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2

RULES AND REGULATIONS (cont'd)

2.9 **SUSPENSION OR TERMINATION OF SERVICE (cont'd)**

2.9.4 **Termination For Cause Other Than Non-payment (cont'd):**

- 2.9.4.B In the event a Customer becomes insolvent, is the subject of any formal legal proceeding commenced in a court involving a voluntary or involuntary petition or proceeding in bankruptcy, seeks protection or relief from creditors in a formal legal proceeding after a filing for such relief, or executes an assignment for the benefit of creditors, the Company may immediately and without notice to the Customer and without liability of any nature deny, terminate, or suspend service to the Customer.
- 2.9.4.C In the event that the Company determines that any Service is being used fraudulently or illegally, whether by a Customer or its agent, the Company may immediately and without notice to the Customer and without liability of any nature deny, terminate, or suspend service to the Customer.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2**RULES AND REGULATIONS (cont'd)****2.10 PROVISIONS APPLICABLE TO CUSTOMERS****2.10.1 Cancellation of Service by the Customer**

Service may be canceled by the Customer by giving notice to the Company up to the day cancellation is requested.

If the Customer orders service requiring special facilities dedicated to the customer's use and then cancels the order before the service begins, or before completion of some other period mutually agreed upon by the Customer and Company, a charge will be made to the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges. If, based on the order, any construction has either begun or been completed, but no service provided, the non-recoverable cost of such construction shall be borne by the Customer. Such charges will be determined on an individual case basis.

2.10.2 Dishonored Checks

If a business Customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, and the account remains unpaid, then the Company is not required to issue any additional notice before disconnecting service.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 3

SERVICE AND PROMOTIONAL TRIALS

3.1 **SERVICE TRIALS AND SPECIAL PROMOTIONS**

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential customers to a service not previously subscribed to by the Customer.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 4

SPECIAL ARRANGEMENTS

4.1 **CONTRACT PRICING PLAN**

Rates for Contract Pricing Plans will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for services which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed services than those specified herein. Contract Pricing Plan rates will be offered to customers in writing and will be made available to similarly situated customers. A summary of each Contract Pricing Plan arrangement offered pursuant to this paragraph will be filed with the Tennessee Regulatory Authority for inclusion in Section 8 of this tariff within 30 days after the contract is signed by both the Company and the Customer. Additional information concerning the terms and conditions of specific Contract Pricing Plans is available from the Tennessee Regulatory Authority.

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 5**SERVICE OFFERINGS****5.1 GENERAL SERVICE DESCRIPTION**

Intrastate telecommunications services are available for calls originating from any service location within the state of Tennessee and terminating at any point within the state.

A customer may originate a call over the Company's switched network by presubscribing to the Company's service to place calls on a direct dialed basis or on an ad hoc basis by dialing the Company's Carrier Identification Code.

Intrastate Customers have access to the Company's Interstate and International communications services which are covered under separate tariff as governed by the rules and regulations of the Federal Communications Commission.

5.2 BUSINESS 1+ SWITCHED ACCESS SERVICE DESCRIPTION

1+ Switched Access gives customers the capability to originate and terminate IntraLATA and Intrastate calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis.

Features include:

- Domestic intrastate direct dial calling.
- Single point of customer contact for all service offerings.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 5**SERVICE OFFERINGS (cont'd)****5.3 BUSINESS 800 SERVICE DESCRIPTION**

Business 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis and is billed directly to the Customer by the Company. A Customer may be assigned one or multiple 800 numbers that allow the Customer's end users to place a call to the Customer free of charge.

Features include:

- Intrastate and Interstate 800 calls over the same local access line.
- International origination.
- Detailed call record lists originating phone numbers for all 800 calls.
- Vanity 800 numbers available at no extra charge.

5.4 BUSINESS CALLING CARD SERVICE DESCRIPTION

Business Calling Card Service gives Customers the ability to make toll calls from anywhere. Customers may choose their own 10 digit authorization number (code) and a four (4) digit Personal Identification Number (PIN).

Features include:

- Speed dialing where Customers can personally program up to nine (9) speed dial numbers that can be stored for future access.
- Series Calling enables Customers to make multiple calls without dialing the 800 number or authorization number.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 5**SERVICE OFFERINGS (cont'd)****5.5 RESIDENTIAL 1+ SWITCHED ACCESS SERVICE DESCRIPTION**

1+ Switched Access gives customers the capability to originate and terminate Intrastate calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis.

Features include:

- Domestic intrastate direct dial calling.
- Single point of customer contact for all service offerings.

5.6 RESIDENTIAL 800 SERVICE DESCRIPTION

Residential 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis. A Customer may be assigned one or multiple 800 series numbers that allow callers to place a call to the Customer free of charge. Service is dependent upon availability of 800 series numbers.

Features include:

- Intrastate and Interstate 800 calls over the same local access line.
- International origination.
- Detailed call record lists originating phone numbers for all 800 calls.
- Vanity 800 series numbers available at no extra charge.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 5**SERVICE OFFERINGS (cont'd)****5.7 RESIDENTIAL CALLING CARD SERVICE DESCRIPTION**

Residential Calling Card Service gives Customers the ability to make toll calls from anywhere, using their own 10 digit authorization number (code) and a four (4) digit Personal Identification Number (PIN).

Features include:

- Speed dialing where Customers can personally program up to nine (9) speed dial numbers that can be stored for future access.
- Series Calling enables Customers to make multiple calls without dialing the 800 number or authorization number.

5.8 PREPAID CALLING CARD DESCRIPTION

Prepaid Calling Card permits calling from any touch tone phone; Customers purchase the cards in advance based on predetermined denominations. Prepaid cards are offered in denominations ranging from \$5.00 to \$100.00. Calls are placed by dialing an 800 access number listed on the card. The Customer is then prompted to enter a Personal Identification Number (PIN). After verification of the PIN, the Customer is informed of the remaining balance available on the card, after which the terminating number can be dialed by the Customer. A prompt notifies the Customer one minute prior to expiration of the card.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 5

SERVICE OFFERINGS *(cont'd)*

5.9 **BUSINESS 250 PLUS SERVICE DESCRIPTION**

Business 250 Plus Service gives customers, billing more than \$250.00 per month, an alternate rate structure for Business 1+ Switched Access, Business 800, and Business Calling Card Services. These Services have the same features described in Sections 5.2, 5.3, and 5.4 of this tariff.

Business 1+ Switched Access and Business 800 Services are flat rated, and are billed in six (6) second increments.

Business Calling Card Service is flat rated and billed in six (6) second increments, after a thirty (30) second initial billing period.

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 5**SERVICE OFFERINGS (cont'd)****5.10 PRIVATE LINE SERVICE DESCRIPTION (cont'd)****5.10.1 Point To Point Service Description**

Point To Point Service is a Private Line Service that allows the Customer point-to-point or point-to-multipoint service via a dedicated connection. Point To Point Service is targeted to large volume users who can take advantage of Private Line Service, where facilities are available. Service is available at Voice Grade, 56kbps and DS1 (1.544 mbps) speeds.

Point To Point Service may be obtained on a fixed term basis for a period of one (1), two (2), three (3), four (4), or five (5) years. A specified discount corresponding to the length of the term commitment, that will apply for the life of the plan, will be applied to the Inter-Office Channel (IOC) portion of the charges.

If a Customer terminates service prior to completion of the term commitment, the Customer will pay termination charges for any unexpired portion of the term remaining after the forty-five (45) day notice period required for cancellation of Point to Point Service. The Customer shall be liable for termination charges equal to one hundred percent (100%) of the monthly recurring IOC charges for any remaining portion of the first year of the term, and twenty five percent (25%) of the IOC charge for the remainder of the subsequent years of the term. In addition, the Customer will be liable for any installation charges that were previously waived. A Customer may terminate a Fixed Term Plan prior to its expiration without liability if:

- a) a revision in the tariff results in a higher IOC rate for the Customer and the Customer provides written notice to discontinue the plan within forty-five (45) days of notification of such increase; or
- b) the Customer replaces the existing arrangement with a new arrangement which expires on or after the expiration date of the existing plan.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 5**SERVICE OFFERINGS (cont'd)**5.10 PRIVATE LINE SERVICE DESCRIPTION (cont'd)5.10.2 Move Charge**N**

A move charge will apply to Private Line Services when the physical location of the dedicated circuit or a central office location is changed at the Customer's request. A move of this type will be considered a disconnection of service at one location and a reinstallation of the same service at the new location. The Customer will be responsible for the entire reinstallation charge. This type of move will not constitute a break in the original term agreement.

5.10.3 Allowance For Interruption Of Service

A credit allowance will be given when a Private Line Service is interrupted for more than two hours. The credit will equal one half (1/2) day, or one sixtieth (1/60) of the monthly billing charge, for every outage less than four (4) hours. The credit will equal one day, or one thirtieth (1/30) of the monthly billing charge for each twenty four (24) hour period, or fraction thereof, of an outage lasting more than four (4) hours. An interruption period begins when the Customer alerts the Company of the interruption and releases the circuit for testing and repair. An interruption period ends when the circuit is returned to the Customer in operating condition.

No credit allowances will be made for:

- a) interruptions due to negligence or willful misconduct by the Customer;
- b) interruptions due to failure of power, equipment, systems or connections not provided by the Company;
- c) interruptions due to failure of access outside the Company's serving area; or
- d) interruptions beyond the control of the Company.

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF**SECTION 5****SERVICE OFFERINGS (cont'd)****5.11 CITIZENS SELECT CALLING PLAN**

Citizens Select Calling Plan is a long distance plan that allows the Business Customer to access the Company's network via switched or dedicated access facilities. Service is offered for 1+ Switched Access Service, 800 Service, Dedicated Access Service, and Calling Card Service.

1+ Switched Access and 800 Services are flat rated.

Dedicated Access Service is flat rated with additional monthly recurring charges and initial non-recurring charges.

Calling Card Service is flat rated with a per call surcharge.

1+ Switched Access Service and 800 Service Customers may select a discounted flat rate plan by enrolling in a one, two, or three year term plan and committing to an annual net usage level of \$1,200, \$6,000, \$12,000, \$24,000, or \$60,000. Dedicated Access Service Customers may select a reduced flat rate plan by enrolling in a one, two, or three year term plan and committing to an annual net usage level of \$24,000, \$60,000, or \$120,000. Customers must select both an annual volume commitment and a term plan to qualify for enrollment and the associated rates. All long distance usage contributes to the annual volume commitment. If after the end of the term commitment, the Customer has billed less than the annual volume commitment they will be billed the difference between actual usage and the annual volume commitment.

The Customer may exit the term agreement during the initial ninety (90) days of the term without termination liability. If the Customer discontinues service after the initial ninety (90) days but prior to completion of the term commitment, the Customer will be billed the difference between the accumulated usage under the term commitment and the minimum annual volume commitment for the current year. In addition, the Customer will be billed the minimum annual volume commitment multiplied by the number of years remaining under the term commitment and any installation charges that were initially waived.

In the event of a rate increase, by the Company, the Customer may discontinue service within sixty (60) days without termination liability.

5.11.1 FRONTIER DIGITAL PHONE SILVER*+

Frontier Digital Phone Silver is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone X local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Unlimited State option.

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ISSUED: *February 11, 1998*EFFECTIVE: *March 13, 1998*

Assistant Vice President, Regulatory
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3 High Ridge Park
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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

5.11.1 FRONTIER DIGITAL PHONE SILVER*+ (Cont'd)

5.11.2 Rates and Charges

Frontier Digital Phone Silver calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59
N= Night	12:00 AM - 7:59AM	PM on Sunday.

5.11.3 Usage Charges

With the Frontier Unlimited State option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Unlimited State service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Unlimited State service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Unlimited State service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Unlimited State is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

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*This service offering is limited to all existing subscribers at their existing locations.
+The bundle was previously called Frontier Unlimited State.

Citizens Telecommunications Company

TENNESSEE TARIFF NO. 1
First Revised Page 33.2
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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

5.11.1 FRONTIER DIGITAL PHONE SILVER** (Cont'd)

5.11.3 Usage Charges (Cont'd)

The Monthly Recurring Charge (MRC) for Frontier Unlimited State is billed in advance. If a new customer to Frontier Unlimited State enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Unlimited State plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing.

5.11.4 Intrastate Rate

Monthly

\$15.00

5.11.5 Rates For Additional Phone Lines

	Rate Per Minute
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

5.11.2 FRONTIER BUSINESS TOLL FREE

Frontier Business Toll Free is a non-distance sensitive 5XX call offering. It is offered to business customers only. Calls are incoming only and are rated in six increments with an 18 second minimum and 6 second rounding. Customer must be pic'd to Frontier (694) for both their intralata and interlata pic.

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*This service offering is limited to all existing subscribers at their existing locations.

ISSUED: February 11, 1998

EFFECTIVE: March 13, 1998

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+The bundle was previously called Frontier Unlimited State.

Citizens Telecommunications Company

TENNESSEE TARIFF NO. 1

Original Page 33.3

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

5.12 PROMOTIONAL OFFERINGS

5.12.1 Frontier Digital Phone Silver*+

New and existing residential customers who subscribe to Frontier's Unlimited State Service and commit to a one-year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one-year period, a termination fee of \$200.00 applies

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*This service offering is limited to all existing subscribers at their existing locations.

+The bundle was previously called Frontier Unlimited State.

ISSUED: *February 11, 1998*

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF**5.13 FRONTIER Digital Phone UNLIMITED STATE**

Frontier Digital Phone Unlimited State is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Unlimited State local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Unlimited State option.

5.13.1 Rates and Charges

Frontier Digital Phone Unlimited State calls are non-distance sensitive, flat-rated with the following rating periods:

	Monday – Friday	Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59
N= Night	12:00 AM - 7:59AM	PM on Sunday.

5.13.2 Usage Charges

With the Frontier Digital Phone Unlimited State option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Digital Phone Unlimited State service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Digital Phone Unlimited State service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Unlimited State service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Unlimited State is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

ISSUED: *February 11, 1998*EFFECTIVE: *March 13, 1998*

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 3 High Ridge Park
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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

5.13 FRONTIER Digital Phone UNLIMITED STATE

5.13.2 Usage Charges (Cont'd)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Unlimited State plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

Calling Cards and 8xx inbound products may be used in conjunction with Frontier Digital Phone Unlimited State, where available.

5.13.3 Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Unlimited State is billed in advance. If a new customer to Frontier Digital Phone Unlimited State enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one-year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one-year period, a termination fee of \$200.00 applies

Rates And Charges

FRONTIER DIGITAL PHONE UNLIMITED STATE

<u>Intrastate Rate</u>	Monthly	\$21.00
<u>Additional Phone Lines</u>	<u>Rate Per Minute</u>	
Day	\$0.10	
Evening		\$0.10
Night/Weekend	\$0.10	

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 6

RATES AND CHARGES

6.1 DESCRIPTION OF CHARGES AND RATE COMPONENTS

Intrastate communications charges are based on a flat minute of use rate multiplied by the appropriate incremental billing seconds as shown in 6.1.1 below. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent.

6.1.1 Incremental Billing Seconds

SERVICE OFFERING		6&6	12&6	18&6	30&6	60&6	60&60
Business Direct Billed	1+ Switched Access	X					
	800	X					
	Calling Card				X		
Business LEC Billed	1+ Switched Access					X	
	800					X	
	Calling Card					X	
Residential	1+ Switched Access						X
	800						X
	Calling Card						X
Business 250 Plus	1+ Switched Access	X					
	800	X					
	Calling Card				X		

Citizens Select Calling Plan	1+ Switched Access			X			
	800			X			
	Dedicated Access		X				
	Calling Card				X		

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Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest higher increment.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 6**RATES AND CHARGES (cont'd)**6.1 **DESCRIPTION OF CHARGES AND RATE COMPONENTS (cont'd)**6.1.2 **Mileage Measurement**

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The distance between the rate centers is determined by applying the formula below to the vertical ("V") and horizontal ("H") coordinates found in Bellcore's V&H Tape and NECA FCC Tariff No. 4.

Formula:

$$\text{Mileage} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

6.1.3 **Time Periods**

<i>Peak Period</i>	8:00 am to 4:59 pm	Monday - Friday
<i>Off-Peak Period</i>	All other times	

Residential Service Rate Plan 1

<i>Peak Period</i>	7:00 am to 6:59 pm	Monday - Friday
<i>Off-Peak Period</i>	7:00 pm to 6:59am	All other Times

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<i>Day</i>	8:00 am to 4:59 pm	Monday - Friday
<i>Evening</i>	5:00 pm to 10:59 pm	Monday - Friday and Sunday
<i>Night & Weekend</i>	8:00 am to 4:59 pm	Sunday
	8:00 am to 7:59 am	Saturday
	11:00 pm to 7:59 am	Monday - Sunday

6.1.4 **Service Options and Contract Services**

In lieu of the rates specified in the following, the Company, pursuant to Section 4 of this tariff, may provide to all qualified Customers similarly situated, certain promotional offerings, special contract rates and term discounts, subject to the extent of network availability, technical capacity and economic factors.

**Material on this page previously appeared on Page 36.*

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF**SECTION 6****RATES AND CHARGES (cont'd)****6.2 BUSINESS SERVICE RATES****6.2.1 Business Direct Billed Service Rates**

	PER MINUTE	PER CALL
1+ Switched Access	\$.1450	
800 Service	\$.1450	
Calling Card	\$.1600	\$.60

6.2.2 Business LEC Billed Service Rates

	PER MINUTE	PER CALL
1+ Switched Access	\$.1525	
800 Service	\$.1525	
Calling Card	\$.1600	\$.60

6.3 RESIDENTIAL SERVICE RATES**6.3.1 Residential 1+ Switched Access Service Rates**

Plan 1	PER MINUTE	
	<i>Peak</i>	<i>Off-Peak</i>
1+ Switched Access	\$.1600	\$.1100

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Plan 2	PER MINUTE
1+ Switched Access	\$.1500

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 6

RATES AND CHARGES (cont'd)

6.3 **RESIDENTIAL SERVICE RATES (cont'd)**

6.3.1 **Residential 1+ Switched Access Service Rates (cont'd)**

Plan 3 Mileage Band	1+ SWITCHED ACCESS - INTERLATA					
	Day		Evening		Night & Wknd	
	1st min	add'l min	1st min	add'l min	1st min	add'l min
1 - 10	\$.1200	\$.1200	\$.0900	\$.0900	\$.0700	\$.0700
11 - 22	\$.1200	\$.1200	\$.1000	\$.1000	\$.0700	\$.0700
23 - 55	\$.1420	\$.1420	\$.1200	\$.1200	\$.1000	\$.1000
56 - 124	\$.1500	\$.1500	\$.1200	\$.1200	\$.1200	\$.1200
125 - 292	\$.1600	\$.1600	\$.1400	\$.1400	\$.1200	\$.1200
293 - 430	\$.1600	\$.1600	\$.1400	\$.1400	\$.1200	\$.1200
430+	\$.1600	\$.1600	\$.1400	\$.1400	\$.1200	\$.1200

Plan 3 Mileage Band	1+ SWITCHED ACCESS - INTRALATA					
	Day		Evening		Night & Wknd	
	1st min	add'l min	1st min	add'l min	1st min	add'l min
1 - 10	\$.1200	\$.1200	\$.1000	\$.1000	\$.0700	\$.0700
11 - 22	\$.1200	\$.1200	\$.1100	\$.1100	\$.0700	\$.0700
23 - 55	\$.1200	\$.1200	\$.1200	\$.1200	\$.1000	\$.1000
56 - 124	\$.1200	\$.1200	\$.1200	\$.1200	\$.1200	\$.1200
125+	\$.1200	\$.1200	\$.1200	\$.1200	\$.1200	\$.1200

Plan 4	PER MINUTE
1+ Switched Access	\$.0900

Plan 4	MONTHLY RECURRING CHARGE	INITIAL NON-RECURRING CHARGE
1 + Switched Access	\$4.95	\$0.00

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 6

RATES AND CHARGES (cont'd)

6.3 RESIDENTIAL SERVICE RATES (cont'd)

6.3.2 Residential 800 Service Rates

Plan 1	PER MINUTE	
	Peak	Off-Peak
800 Service	\$.1500	\$.1000

Plan 2	PER MINUTE
800 Service	\$.2500

Plan 4	PER MINUTE
800 Service	\$.2500

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6.3.3 Residential Calling Card Service Rates

Plan 1	PER MINUTE		PER CALL
	Peak	Off-Peak	
Calling Card	\$.2000	\$.2000	\$0.75

Plan 2	PER MINUTE	PER CALL
Calling Card	\$.2000	\$0.90

Plan 4	PER MINUTE	PER CALL
Calling Card	\$.2000	\$0.90

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 6

RATES AND CHARGES *(cont'd)*

6.3 **RESIDENTIAL SERVICE RATES** *(cont'd)*

6.3.4 **Freedom Plan Rates**

	PER MINUTE		
	RED	WHITE	BLUE
Outbound (1+) - IntraLATA	\$0.08	\$0.10	\$0.12
Outbound (1+) - Intrastate	\$0.09	\$0.10	\$0.12
Monthly Charge	\$4.95	\$1.50	None

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 6

RATES AND CHARGES (cont'd)

6.4 PREPAID CALLING CARD RATES

Calls are billed in one minute increments at a base unit rate of \$0.35 per minute.

6.5 BUSINESS 250 PLUS SERVICE RATES

6.5.1 Business 250 Plus - Option 1

	PER MINUTE	PER CALL
1+ Switched Access	\$.1290	
800 Service	\$.1290	
Calling Card	\$.1450	\$.50

6.5.2 Business 250 Plus - Option 2

	PER MINUTE	PER CALL
1+ Switched Access	\$.1290	
800 Service	\$.1290	
Calling Card	\$.2400	\$.00

6.6 CITIZENS BUSINESS LONG DISTANCE RATES

6.6.1 Rate Tables

PER MINUTE RATES			
	1+ RATES	TOLL FREE	CALLING CARD
IN-STATE	\$0.120	\$0.120	\$0.160
INTRALATA	\$0.120	\$0.120	\$0.160

SERVICE CHARGES	
CALLING CARD SURCHARGE	\$0.60
MONTHLY RECURRING CHARGE (1+ Service)	\$0.95

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 6**RATES AND CHARGES (cont'd)****6.7 CITIZENS SELECT CALLING PLAN RATES****6.7.1 Usage Charges**

1+ SWITCHED ACCESS (per minute)				
<i>Annual Volume Commitment</i>	No Term Commitment	1 Year Term Commitment	2 Year Term Commitment	3 Year Term Commitment
<i>None</i>	\$0.1525			
<i>\$1,200</i>		\$0.1425	\$0.1400	\$0.1375
<i>\$6,000</i>		\$0.1375	\$0.1350	\$0.1325
<i>\$12,000</i>		\$0.1350	\$0.1325	\$0.1300
<i>\$24,000</i>		\$0.1325	\$0.1300	\$0.1275
<i>\$60,000</i>		\$0.1300	\$0.1275	\$0.1250

800 SERVICE (per minute)				
<i>Annual Volume Commitment</i>	No Term Commitment	1 Year Term Commitment	2 Year Term Commitment	3 Year Term Commitment
<i>None</i>	\$0.1525			
<i>\$1,200</i>		\$0.1425	\$0.1400	\$0.1375
<i>\$6,000</i>		\$0.1375	\$0.1350	\$0.1325
<i>\$12,000</i>		\$0.1350	\$0.1325	\$0.1300
<i>\$24,000</i>		\$0.1325	\$0.1300	\$0.1275
<i>\$60,000</i>		\$0.1300	\$0.1275	\$0.1250

DEDICATED ACCESS (per minute)			
<i>Annual Volume Commitment</i>	1 Year Term Commitment	2 Year Term Commitment	3 Year Term Commitment
<i>\$24,000</i>	\$0.1050	\$0.1025	\$0.1025
<i>\$60,000</i>	\$0.1025	\$0.1025	\$0.1025
<i>\$120,000</i>	\$0.1025	\$0.1025	\$0.1025

CALLING CARD	
<i>per minute</i>	\$0.1600
<i>per call surcharge</i>	\$0.60

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 6

RATES AND CHARGES (cont'd)

6.7 (Reserved For Future Use)

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 6

RATES AND CHARGES (cont'd)

6.7 (Reserved For Future Use)

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 6

RATES AND CHARGES (cont'd)

6.7 (Reserved For Future Use)

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 6

RATES AND CHARGES (cont'd)

6.7 (Reserved For Future Use)

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 6**RATES AND CHARGES** (cont'd)6.8 **POINT TO POINT SERVICE RATES**6.8.1 **Monthly Recurring Charges**

INTER-OFFICE CHANNEL (IOC)		
Mileage	Fixed	Per Mile
DS1 - 1.544 Mbps		
1 - 50	\$1,500.00	\$8.00
51 - 150	\$1,500.00	\$7.50
151+	\$1,700.00	\$6.00
56 Kbps		
1 - 350	\$250.00	\$3.00
351+	\$250.00	\$2.00
Voice Grade		
1+	\$250.00	\$0.36

The following discounts apply to the above IOC charges:

TERM	DS1	56K	VOICE
1 Year	34%	14%	2%
2 Year	35%	17%	4%
3 Year	36%	20%	6%
4 Year	37%	22%	8%
5 Year	38%	24%	10%

ACCESS COORDINATION FUNCTION (ACF)	
	<i>per local loop</i>
DS1	\$85.00
56K	\$29.77
VOICE	\$29.75

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 6**RATES AND CHARGES** (cont'd)6.8 POINT TO POINT SERVICE RATES (cont'd)6.8.1 Monthly Recurring Charges (cont'd)

CENTRAL OFFICE CONNECTION (COC)	
	<i>per local loop</i>
DS1	\$275.00
56K	\$21.30
VOICE	\$22.10

LOCAL LOOP	
DS1	<i>actual telco cost</i>
56K	<i>actual telco cost</i>
VOICE	<i>actual telco cost</i>

6.8.2 Initial Non-Recurring Charges

ACCESS COORDINATION FUNCTION (ACF)	
	<i>per local loop</i>
DS1	\$215.00
56K	\$287.00
VOICE	\$174.00

CENTRAL OFFICE CONNECTION (COC)	
	<i>per local loop</i>
DS1	\$340.00
56K	\$252.00
VOICE	\$215.00

LOCAL LOOP	
DS1	<i>actual telco cost</i>
56K	<i>actual telco cost</i>
VOICE	<i>actual telco cost</i>

*The Company may waive the above non-recurring charges from time to time.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 6

RATES AND CHARGES (cont'd)

6.9 Business Rate Plus (cont'd)

6.9.1 Business Rate Plus LEC Billed Rates

<u>Monthly Volume</u>	<u>Maximum</u>
\$501-1000	\$.1200
\$1001-2000	\$.1200
\$2000- +	\$.1200

6.9.2 Business Rate Plus Direct Billed Switched Rates

* Rates are billed initial 18 seconds followed by 6 second increments

* Rates are for 800 and 1 plus services

Base Rate	\$0.12														
Sales Discount															
Monthly Volume	No Term					1 Year Term					2 Year Term				
	0%	1%	2%	3%	4%	4%	5%	6%	7%	8%	8%	9%	10%	11%	12%
\$501-\$1000	\$0.1200	\$0.1188	\$0.1176	\$0.1164	\$0.1152	\$0.1152	\$0.1140	\$0.1128	\$0.1116	\$0.1104	\$0.1104	\$0.1092	\$0.1080	\$0.1068	\$0.1056
\$1001-\$2000	\$0.1152	\$0.1140	\$0.1128	\$0.1116	\$0.1104	\$0.1104	\$0.1092	\$0.1080	\$0.1068	\$0.1056	\$0.1056	\$0.1044	\$0.1032		
\$2000+	\$0.1104	\$0.1092	\$0.1080	\$0.1068	\$0.1056	\$0.1056	\$0.1044	\$0.1032			\$0.1032	\$0.1020			
	16%	17%	18%	19%	20%										
	\$0.1080	\$0.0996	\$0.0984	\$0.0972	\$0.0960										

* Rate Plan is a base rate of \$.12 with discounts depending on volume

* Rates are billed initial 18 seconds followed by 6 second increments

* Rates are for 800 and 1 plus services

6.10 Frontier Business Toll Free

6.10.1 Usage Rates

	<u>Monthly</u>
Recurring Charge	
4 lines and under	\$4.99
5 lines or more	\$2.00
Rate per minute	\$.075/min
Calls Originating from Canada	\$.34/min

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

RATES AND CHARGES (cont'd)

6.9 Business Rate Plus

6.9.3 Business Rate Plus Dedicated Rates

* 1+ & 800 Dedicated rates for customers billing over \$2,000.

* Base rate to receive discounts depending on volume.

* Rates are billed in 18 second initial followed by 6 second increments



Base Rate	\$0.12														
Sales Discount															
Monthly Volume	1 Year Term					2 Year Term					3 Year Term				
\$2000-\$5000	35%	36%	37%	38%	39%	39%	40%	41%	42%		42%	43%	44%	45%	46%
	\$0.0780	\$0.0768	\$0.0756	\$0.0744	\$0.0732	\$0.0732	\$0.0720	\$0.0708	\$0.0696		\$0.0696	\$0.0684	\$0.0672	\$0.0660	\$0.0648
											47%	48%			
											\$0.0636	\$0.0624			
\$5001-\$10,000	39%	40%	41%	42%		42%	43%	44%	45%	46%	48%	49%	50%		
	\$0.0732	\$0.0720	\$0.0708	\$0.0696		\$0.0696	\$0.0684	\$0.0672	\$0.0660	\$0.0648	\$0.0624	\$0.0612	\$0.0600		
						47%	48%								
						\$0.0636	\$0.0624								
\$10,001 +	42%	43%	44%	45%	46%	48%	49%	50%			50%	51%			
	\$0.0696	\$0.0684	\$0.0672	\$0.0660	\$0.0648	\$0.0624	\$0.0612	\$0.0600			\$0.0600	\$0.0588			
	47%	48%													
	\$0.0636	\$0.0624													

*Rate Plan is a base rate of \$.12 with discounts depending on volume



6.10.2 Business Rate Plus Calling Card

CALLING CARD	
<i>per minute</i>	\$.16
<i>Surcharge Per</i>	\$.60
<i>Billing Increments</i>	30/6

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 6

RESERVED FOR FUTURE USE

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 7**PROMOTIONAL OFFERINGS AND RATES****7.1 Citizens Select Calling Plan Competitive Promotional Offering**

Business Customers enrolling in Citizens Select Calling Plan, who receive a comparable offer from a competitor, may be eligible to receive one of the following promotional options.

7.1.1 15% Discount Option

1+ Switched Access Service and 800 Service Customers may select to receive a fifteen percent (15%) discount, off the tariffed rates, by enrolling in a one, two, or three year term plan and committing to an annual usage level of \$1,200, \$6,000, \$12,000, \$24,000, or \$60,000. Dedicated Access Service Customers may select to receive a fifteen percent (15%) discount, off the tariffed rates, by enrolling in a one, two, or three year term plan and committing to an annual usage level of \$24,000, \$60,000, or \$120,000. The discount is not applicable to Dedicated Access recurring charges or initial non-recurring charges. The discount applies to usage for the length of the Customer's term agreement. Customers must select both an annual volume commitment and a term plan to qualify for the discounted rates.

The promotional discount applies to 1+, 800, and Dedicated Service only. Citizens Select Calling Plan rates apply for all other calls, including Calling Card calls. This offer may not be combined with any other promotion unless specified in the Company's tariff. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 7**PROMOTIONAL OFFERINGS AND RATES (cont'd)**7.1 Citizens Select Calling Plan Competitive Promotional Offering (cont'd)7.1.2 Free Service Option

Business Customers enrolling in Citizens Select Calling Plan may receive their sixth month of consecutive service free. Customers may earn a credit based on usage to be applied to their sixth month of service. The amount of the credit will be determined based on average usage during the Customer's third, fourth, and fifth month of usage. This offer may be extended to include an additional free month of service in the twelfth month of service. The amount of the credit will be determined based on average usage during the Customer's ninth, tenth and eleventh month of usage. If the credit exceeds the usage level in the sixth or twelfth month the remainder will be applied to usage in the seventh or thirteenth month. Customers who discontinue their service prior to the sixth or twelfth months will not be eligible to receive the credit. The credit will not be redeemable for cash.

All long distance usage contributes to the average usage calculation. Dedicated Access recurring charges and initial non-recurring charges do not contribute to the usage calculation. This offer may not be combined with any other promotion unless specified in the Company's tariff. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF**SECTION 7****PROMOTIONAL OFFERINGS AND RATES (cont'd)****7.2 RESIDENTIAL INTRODUCTORY OFFER**

Residential subscribers, who elect to presubscribe to Citizens' long distance service, may receive a ten dollar (\$10.00) credit toward their long distance bill.

The subscriber will receive the credit on their first or second billing invoice. If the credit exceeds the usage level in the first month the remainder will be applied to subsequent billing invoices until the credit has been exhausted. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

7.3 BUSINESS WINBACK OFFER

Business subscribers, who elect to presubscribe to Citizens' long distance service, may receive a twenty five dollar (\$25.00) credit toward their long distance bill. The subscriber will receive the credit on their third billing invoice. If the credit exceeds the usage level in the third month the remainder will be applied to subsequent billing invoices until the credit has been exhausted. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

7.4 BUSINESS INTRODUCTORY OFFER

Business customers who presubscribe to Citizens' long distance network may receive their sixth month of consecutive service free. Business Customers may earn a credit of up to seventy five dollars (\$75.00) based on usage to be applied to their sixth month of service. If the credit exceeds the usage level in the sixth month the Customer will receive a credit equal to the usage level in the sixth month. If the usage level in the sixth month exceeds seventy five dollars (\$75.00) the Customer will be required to pay the difference. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

7.5 FRONTIER UNLIMITED STATE

New and existing residential customers who subscribe to Frontier's Unlimited State Service and commit to a one-year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one-year period, a termination fee of \$200.00 applies

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 INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 8**CONTRACT PRICING PLAN**8.1 **CONTRACT NUMBER 1**8.1.1 **Term and Renewal Option**

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

8.1.2 **Description of Service**

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

8.1.3 **Rates**

	PER MINUTE	PER CALL
1+ Switched Access	\$.1200	
800 Service	\$.1200	
Calling Card	\$.1450	\$.50

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 8**CONTRACT PRICING PLAN****8.2 CONTRACT NUMBER 2****8.2.1 Term and Renewal Option**

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

8.2.2 Description of Service

Dedicated Access and 800 Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

8.1.3 Rates

	PER MINUTE
Dedicated Access	\$.080
800 Service	\$.080

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 8**CONTRACT PRICING PLAN****8.3 CONTRACT NUMBER 3****8.3.1 Term and Renewal Option**

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

8.3.2 Description of Service

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

8.3.3 Rates

	PER MINUTE	PER CALL
1+ Switched Access	\$.1150	
800 Service	\$.1150	
Calling Card	\$.1450	\$.50

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 8**CONTRACT PRICING PLAN****8.5 CONTRACT NUMBER 5****8.5.1 Term and Renewal Option**

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

8.5.2 Description of Service

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

8.5.3 Rates

	PER MINUTE	PER CALL
1+ Switched Access	\$.1050 (R)	
800 Service	\$.1050 (R)	
Calling Card	\$.2400	\$.00

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 8**CONTRACT PRICING PLAN**8.6 **CONTRACT NUMBER 6**8.6.1 **Term and Renewal Option**

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

8.6.2 **Description of Service**

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

8.6.3 **Rates**

	PER MINUTE	PER CALL
1+ Switched Access	\$.1100	
800 Service	\$.1100	
Calling Card	\$.1450	\$.50

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

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INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 8**CONTRACT PRICING PLAN****8.8 CONTRACT NUMBER 8****8.8.1 Term and Renewal Option**

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

8.8.2 Description of Service

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

8.8.3 Rates

	PER MINUTE	PER CALL
1+ Switched Access	\$.1290	
800 Service	\$.1290	
Calling Card	\$.2200	\$.00

 INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 8**CONTRACT PRICING PLAN**8.9 **CONTRACT NUMBER 9**8.9.1 **Term and Renewal Option**

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

8.9.2 **Description of Service**

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

8.9.3 **Rates**

	PER MINUTE	PER CALL
1+ Switched Access	\$.1250	
800 Service	\$.1250	
Calling Card	\$.1450	\$.50

 INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 8**CONTRACT PRICING PLAN**8.10 CONTRACT NUMBER 108.10.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

8.10.2 Description of Service

Dedicated Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

8.10.3 Rates

	PER MINUTE	PER CALL
1+ Dedicated Access	\$.1290	
800 Service	\$.1290	
Calling Card	\$.2200	\$.00

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